

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/13/2025	26	149	110	15	900	769
12/12/2025	26	149	111	15	900	762
12/11/2025	26	149	111	15	900	762
12/10/2025	26	149	111	15	900	762
12/9/2025	26	149	111	15	900	762
12/8/2025	26	149	111	15	900	762
12/7/2025	26	149	110	14	900	772

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	46	89	48
12/12/2025	47	89	48
12/11/2025	47	89	47
12/10/2025	49	89	46
12/9/2025	49	89	46
12/8/2025	49	89	46
12/7/2025	49	89	46

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	59	79	33
12/12/2025	57	79	34
12/11/2025	56	79	35
12/10/2025	57	79	34
12/9/2025	58	79	34
12/8/2025	58	79	34
12/7/2025	58	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	31	79	55
12/12/2025	31	79	55
12/11/2025	32	79	54
12/10/2025	33	79	53
12/9/2025	33	79	53
12/8/2025	33	79	53
12/7/2025	33	79	53

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	32	149	102
12/12/2025	32	149	101
12/11/2025	32	149	101
12/10/2025	32	149	101
12/9/2025	32	149	101
12/8/2025	31	149	102
12/7/2025	31	149	103

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/13/2025	33	149	100	22	1,997	1,551
12/12/2025	33	149	100	22	1,997	1,551
12/11/2025	33	149	100	22	1,997	1,552
12/10/2025	33	149	100	22	1,997	1,552
12/9/2025	33	149	100	22	1,997	1,552
12/8/2025	33	149	100	22	1,997	1,552
12/7/2025	33	149	100	22	1,997	1,551

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/13/2025	55	199	90	22	1,997	1,556	67	500	164
12/12/2025	55	199	90	22	1,997	1,556	71	500	143
12/11/2025	55	199	90	22	1,997	1,556	71	500	145
12/10/2025	55	199	90	22	1,997	1,556	71	500	145
12/9/2025	55	199	90	22	1,997	1,556	74	500	128
12/8/2025	54	199	91	22	1,997	1,557	68	500	159
12/7/2025	54	199	91	22	1,997	1,559	64	500	180

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	59	79	32
12/12/2025	59	79	32
12/11/2025	60	79	32
12/10/2025	62	79	30
12/9/2025	62	79	31
12/8/2025	62	79	30
12/7/2025	62	79	30

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	55	79	36
12/12/2025	54	79	36
12/11/2025	52	79	38
12/10/2025	53	79	37
12/9/2025	53	79	37
12/8/2025	53	79	37
12/7/2025	53	79	37

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	29	149	105
12/12/2025	29	149	106
12/11/2025	29	149	106
12/10/2025	29	149	106
12/9/2025	29	149	106
12/8/2025	28	149	107
12/7/2025	28	149	108

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

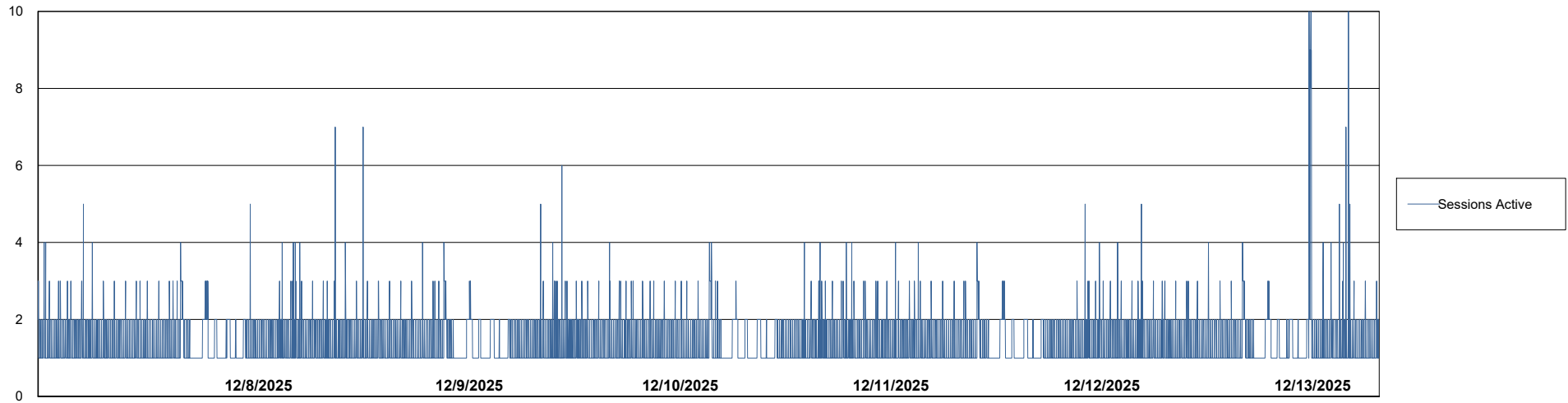
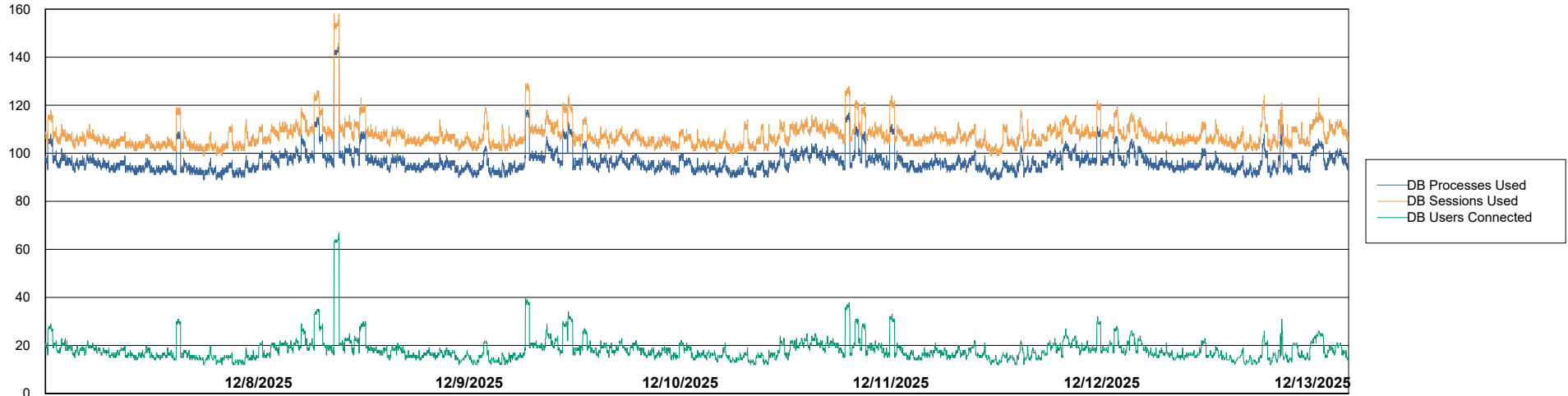
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	46	149	80
12/12/2025	46	149	80
12/11/2025	46	149	80
12/10/2025	46	149	80
12/9/2025	46	149	80
12/8/2025	46	149	81
12/7/2025	45	149	82

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



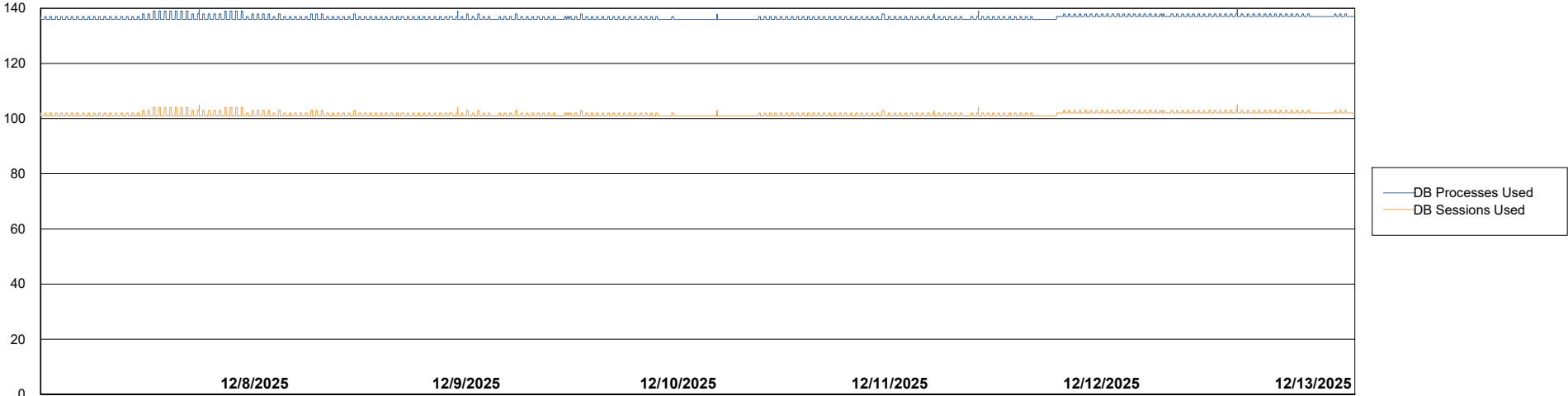
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

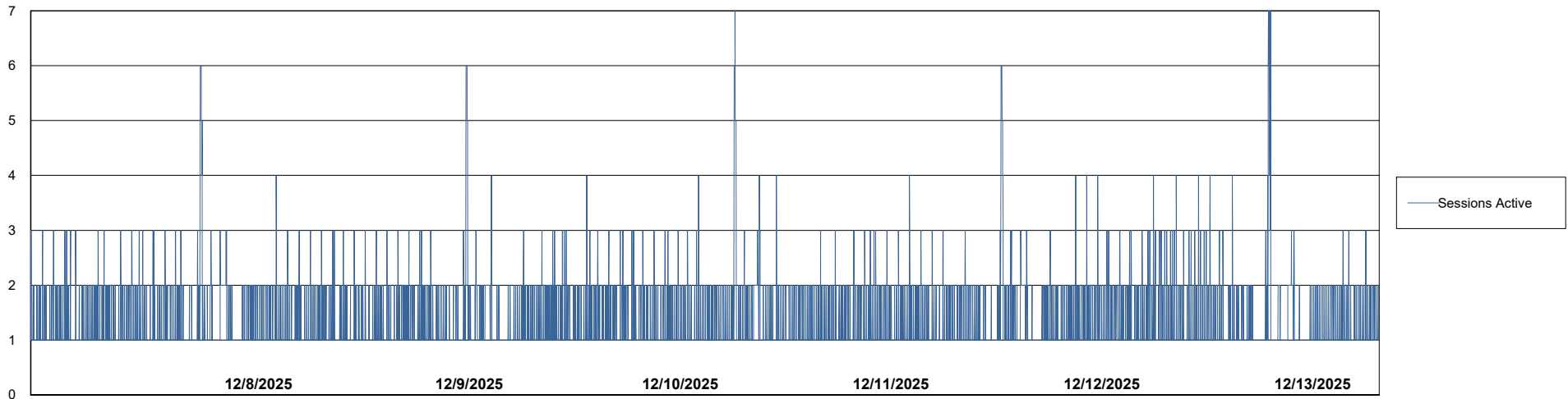
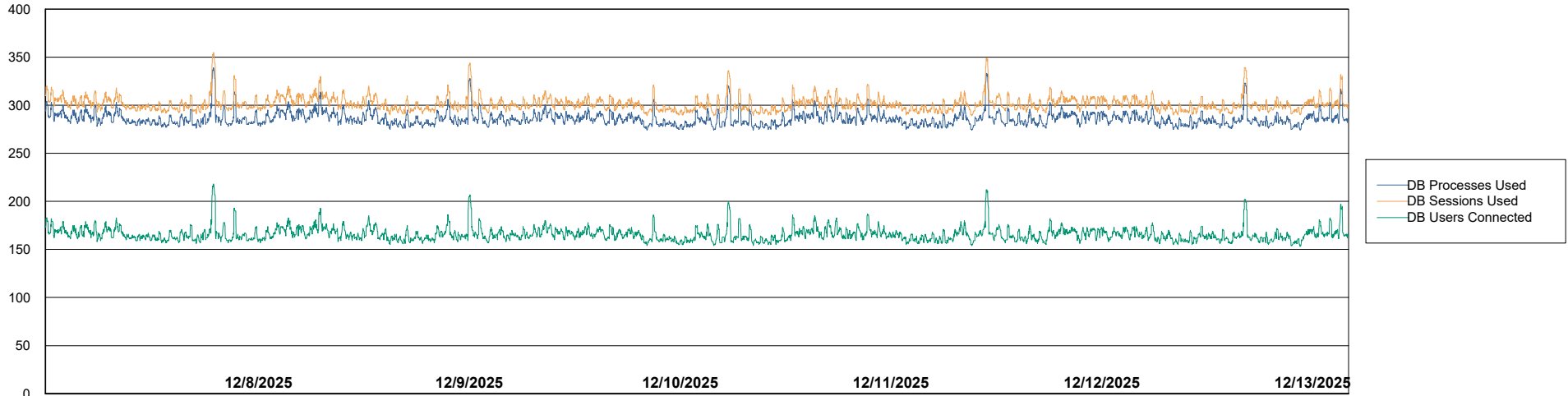


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



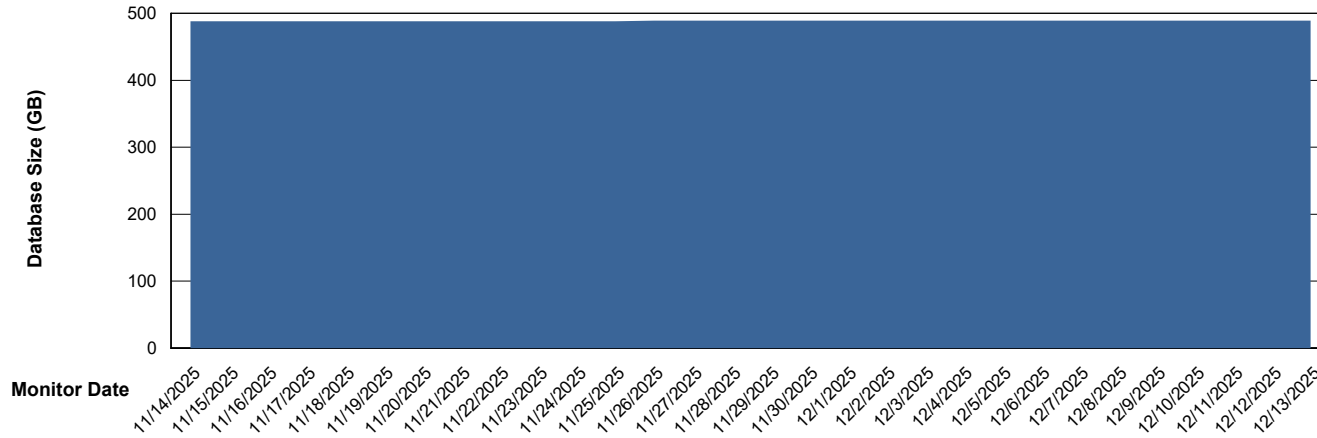
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



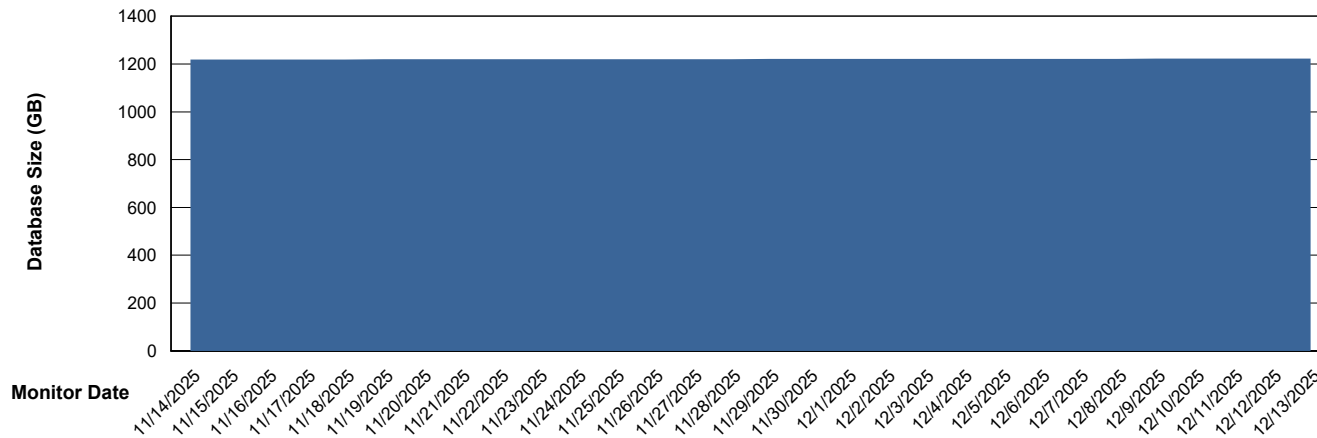
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/13/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/12/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/11/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/10/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/9/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/8/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/7/2025	ABSDATA	245	207	16
	INDX	333	278	17

Weekly SLA Customer Report

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 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/13/2025	ABSDATA	1,376	1,144	17
	INDX	69	57	16
12/12/2025	ABSDATA	1,376	1,144	17
	INDX	69	57	16
12/11/2025	ABSDATA	1,376	1,144	17
	INDX	69	57	16
12/10/2025	ABSDATA	1,376	1,144	17
	INDX	69	57	17
12/9/2025	ABSDATA	1,376	1,143	17
	INDX	69	57	17
12/8/2025	ABSDATA	1,376	1,143	17
	INDX	69	57	17
12/7/2025	ABSDATA	1,376	1,143	17
	INDX	69	57	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 8/12/2025	Tue 9/12/2025	Wed 10/12/2025	Thu 11/12/2025	Fri 12/12/2025	Sat 13/12/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for JSG_PRD_BASHIR_DB_ABS1

Sun, 7-12-2025	None
Thu, 11-12-2025	None
Sun, 7-12-2025	None
Thu, 11-12-2025	None
Fri, 12-12-2025	None
Tue, 9-12-2025	None
Fri, 12-12-2025	None
Sat, 13-12-2025	None
Mon, 8-12-2025	None
Wed, 10-12-2025	None
Sat, 13-12-2025	None
Mon, 8-12-2025	None
Tue, 9-12-2025	None
Wed, 10-12-2025	None

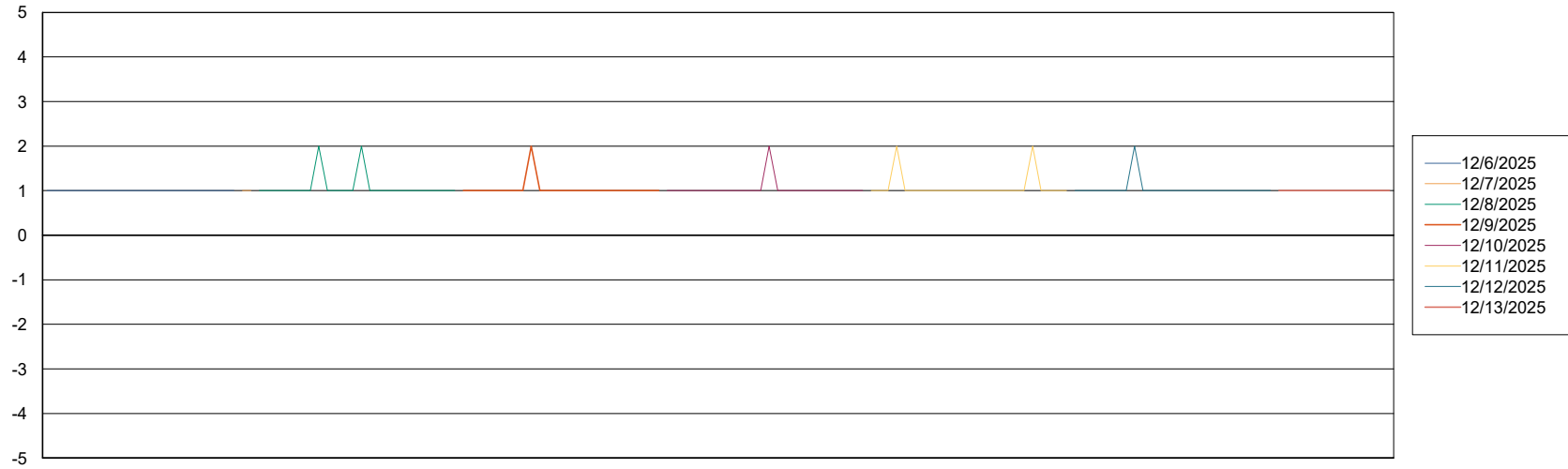
Weekly SLA Customer Report

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Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



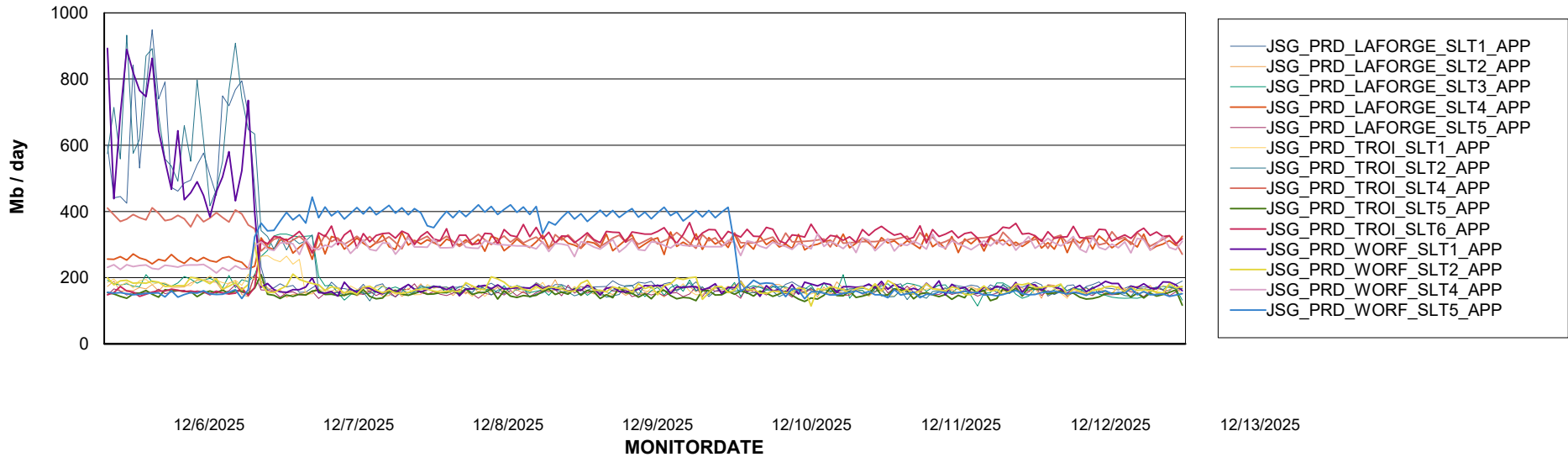
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

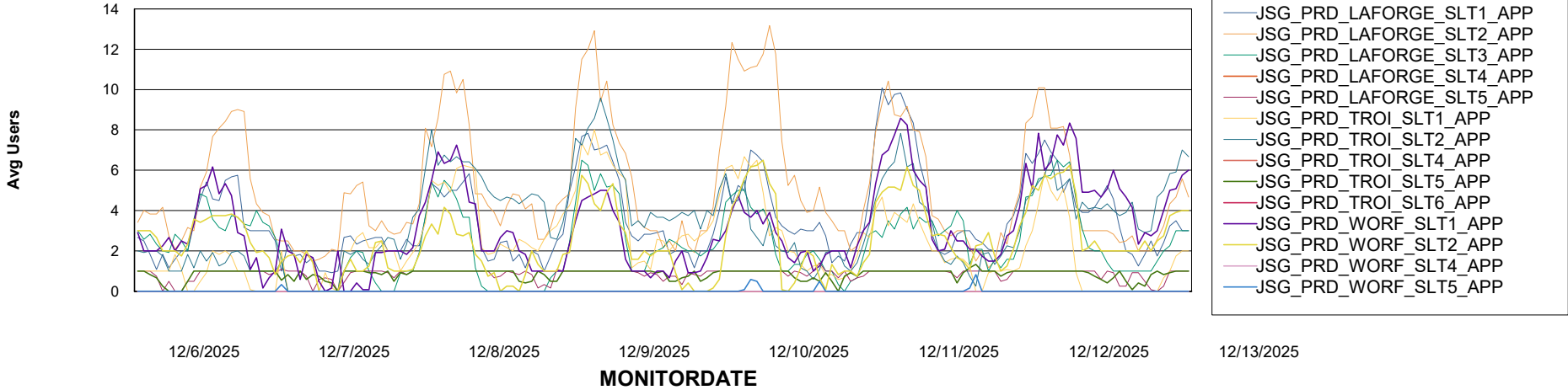


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



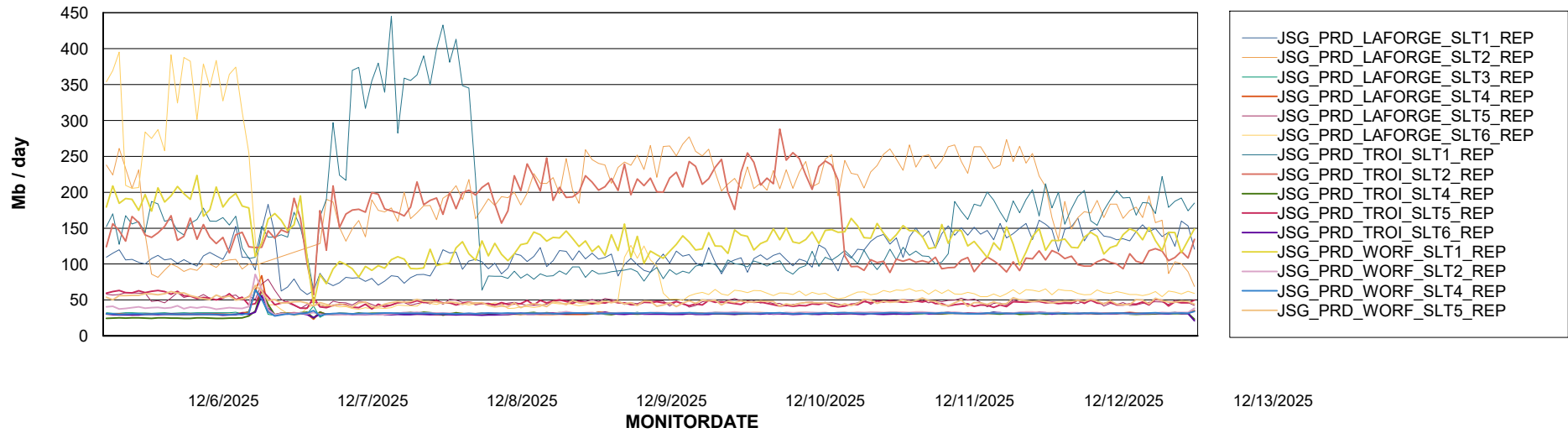
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



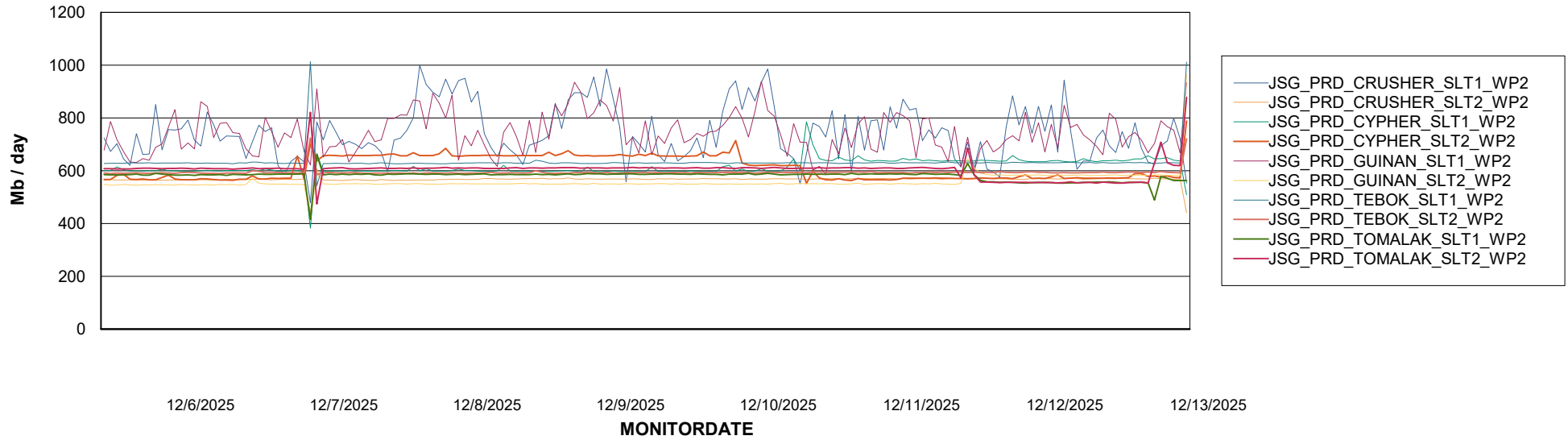
Weekly SLA Customer Report

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Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

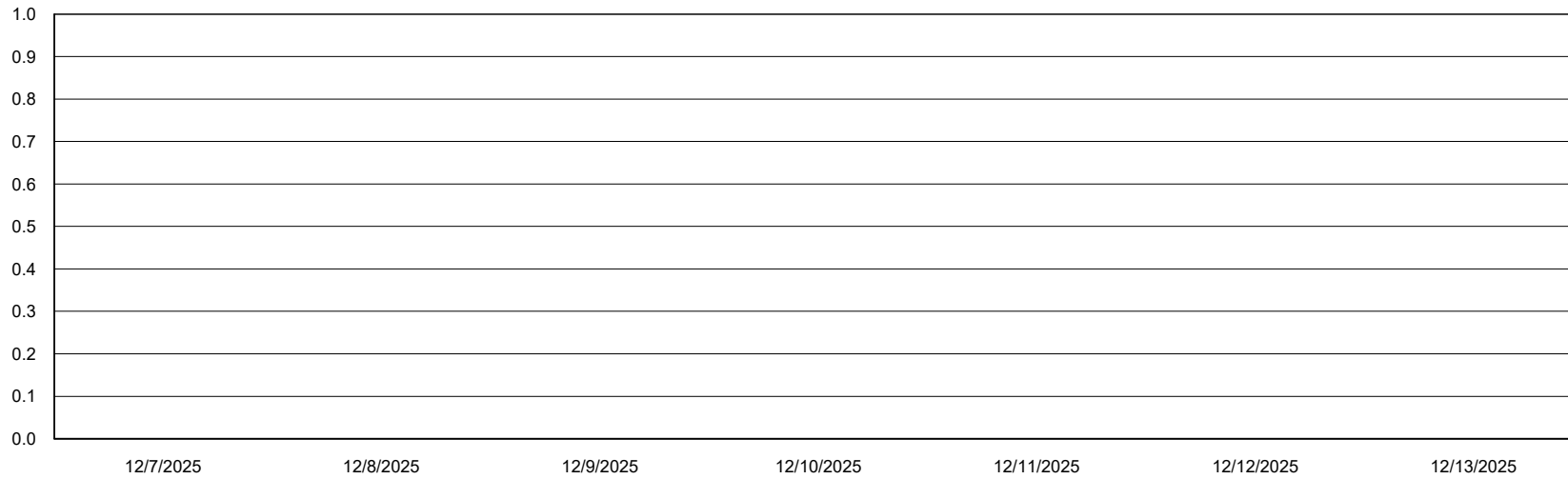


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Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP