

# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
12/13/2025	49	127	64	65	1,512	526	84	500	82	80
12/12/2025	50	127	63	64	1,512	550	81	500	95	80
12/11/2025	50	127	63	65	1,512	533	83	500	83	80
12/10/2025	50	127	63	69	1,512	474	86	500	71	80
12/9/2025	50	127	63	68	1,512	479	87	500	66	80
12/8/2025	51	127	62	69	1,512	475	85	500	73	80
12/7/2025	51	127	62	69	1,512	475	87	500	65	80

Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
12/13/2025	50	127	64	78	1,512	337	75	500	125	80
12/12/2025	50	127	63	75	1,512	374	75	500	126	80
12/11/2025	50	127	63	77	1,512	353	75	500	127	80
12/10/2025	50	127	63	80	1,512	298	75	500	127	80
12/9/2025	50	127	63	80	1,512	298	74	500	128	80
12/8/2025	50	127	63	80	1,512	299	74	500	129	80
12/7/2025	50	127	63	80	1,512	299	74	500	131	80

# Weekly SLA Customer Report

Customer BNL\_Production  
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## Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSO01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/13/2025	90	255	25	88	16	2
12/12/2025	90	255	25	88	16	2
12/11/2025	90	255	25	88	16	2
12/10/2025	90	255	25	88	16	2
12/9/2025	91	255	24	88	16	2
12/8/2025	91	255	23	88	16	2
12/7/2025	91	255	24	88	16	2

## Harddisk Usage BNL\_PRD\_bsnlp-vm-absw01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/13/2025	76	127	31	97	128	3	91	16	1
12/12/2025	77	127	30	97	128	3	91	16	1
12/11/2025	77	127	30	97	128	3	91	16	1
12/10/2025	77	127	29	97	128	3	91	16	1
12/9/2025	77	127	29	97	128	3	91	16	1
12/8/2025	77	127	29	97	128	3	91	16	1
12/7/2025	77	127	29	97	128	3	91	16	1

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Harddisk Usage BNL\_PRD\_vm-absa01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/13/2025	65	127	44	94	127	7	92	64	5
12/12/2025	65	127	44	94	127	7	92	64	5
12/11/2025	67	127	43	94	127	7	92	64	5
12/10/2025	67	127	42	94	127	7	92	64	5
12/9/2025	67	127	42	94	127	7	92	64	5
12/8/2025	67	127	42	94	127	7	92	64	5
12/7/2025	67	127	42	94	127	7	92	64	5

Harddisk Usage BNL\_PRD\_vm-absa02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/13/2025	71	127	37	90	127	13	92	64	5
12/12/2025	71	127	37	90	127	13	92	64	5
12/11/2025	72	127	36	90	127	13	92	64	5
12/10/2025	72	127	35	90	127	13	92	64	5
12/9/2025	72	127	35	90	127	13	92	64	5
12/8/2025	72	127	35	90	127	13	92	64	5
12/7/2025	72	127	35	90	127	13	92	64	5

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Harddisk Usage BNL\_PRD\_vm-absa03

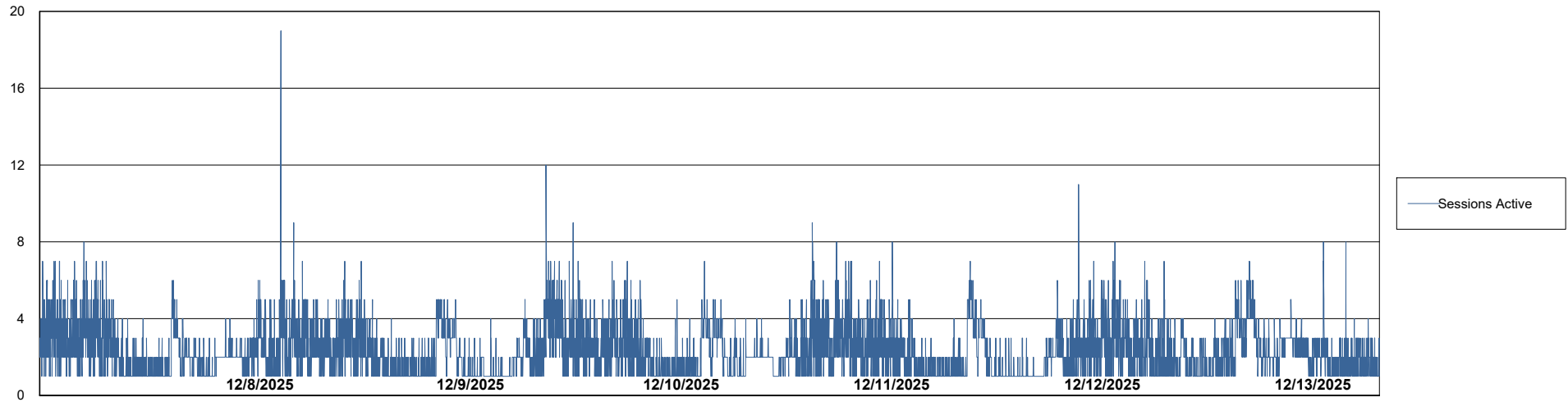
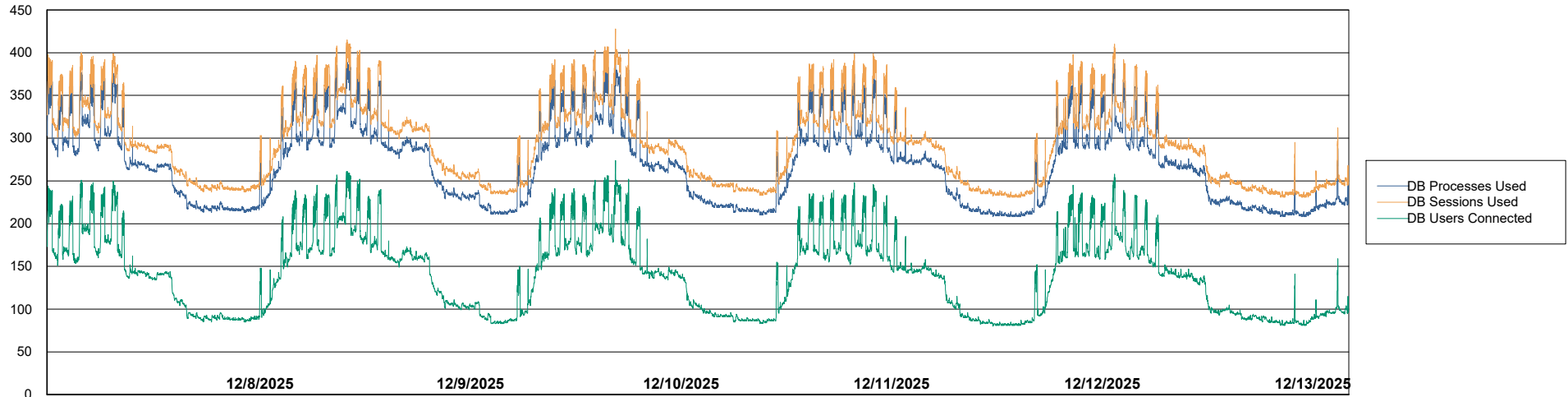
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/13/2025	58	127	53	61	127	50	92	64	5
12/12/2025	58	127	53	61	127	50	92	64	5
12/11/2025	60	127	51	61	127	50	92	64	5
12/10/2025	60	127	51	61	127	50	92	64	5
12/9/2025	60	127	51	61	127	50	92	64	5
12/8/2025	60	127	51	61	127	50	92	64	5
12/7/2025	60	127	51	61	127	50	92	64	5

# Weekly SLA Customer Report

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Database ID 83



## Database Performance BNLDB\_Production



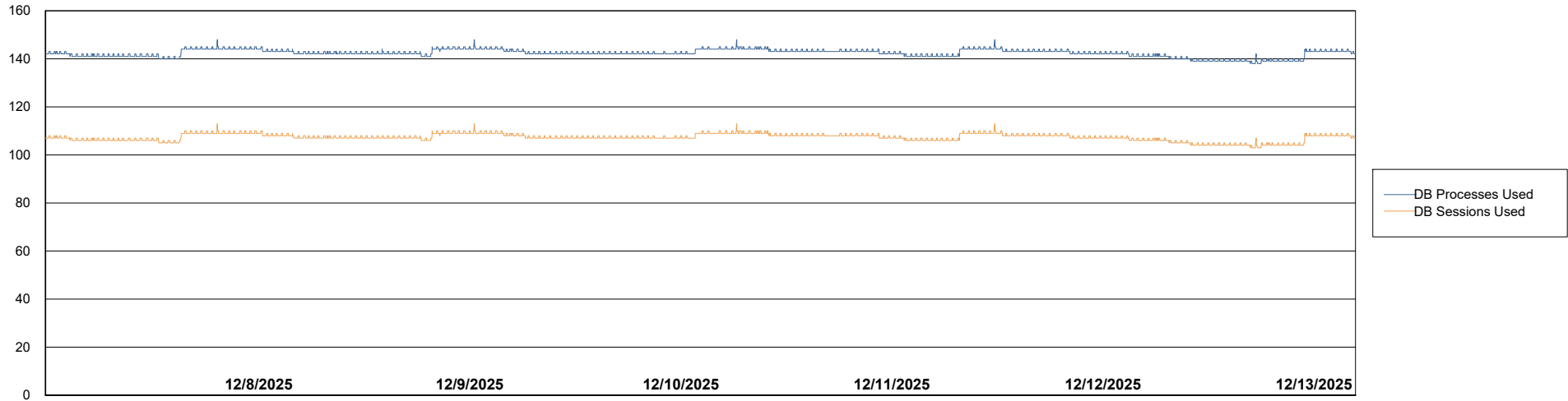
# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Database Performance BNLDB\_Standby

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



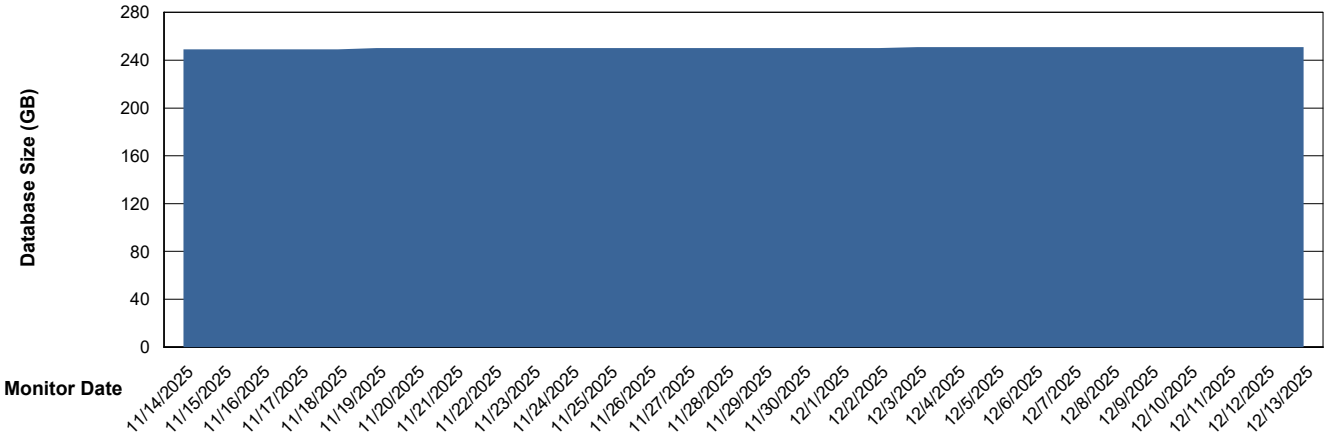
# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



DATABASE SIZE BNLDB\_Production

## Database growth over last month



Database Tablespace BNLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/13/2025	ABSDATA	105	70	33
	INDX	205	171	17
12/12/2025	ABSDATA	105	70	33
	INDX	205	171	17
12/11/2025	ABSDATA	105	70	33
	INDX	205	171	17
12/10/2025	ABSDATA	105	70	33
	INDX	205	171	17
12/9/2025	ABSDATA	105	70	33
	INDX	205	171	17
12/8/2025	ABSDATA	105	70	33
	INDX	205	171	17
12/7/2025	ABSDATA	105	70	33
	INDX	205	170	17

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Standby Database Health      BNL\_Production

### Recovery lag for last 7 days



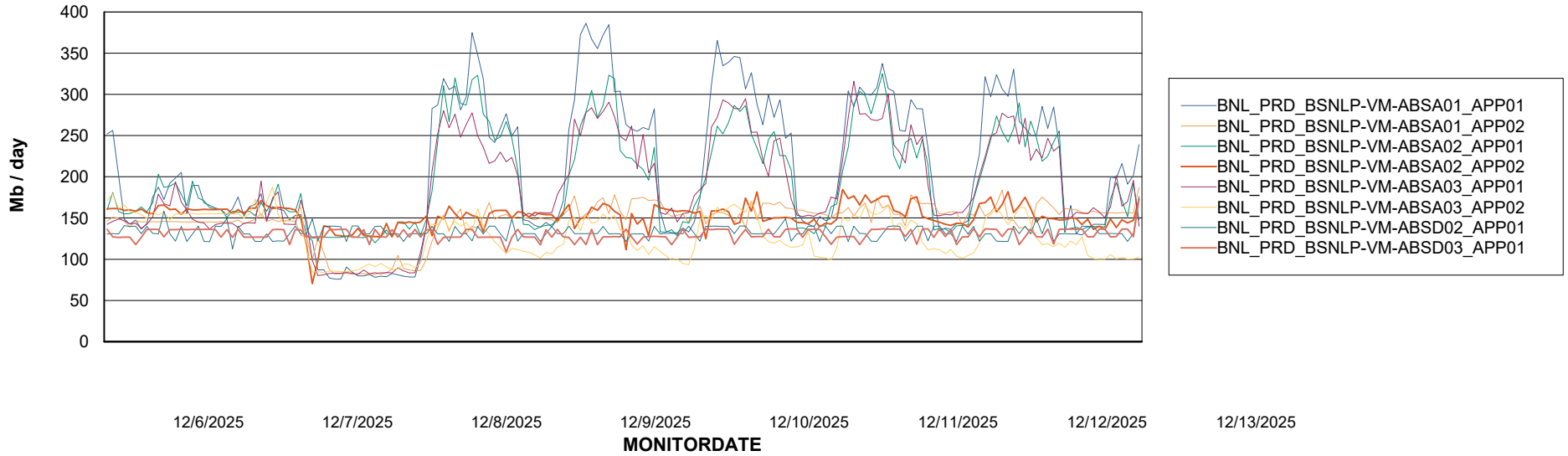
# Weekly SLA Customer Report

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Database ID 83

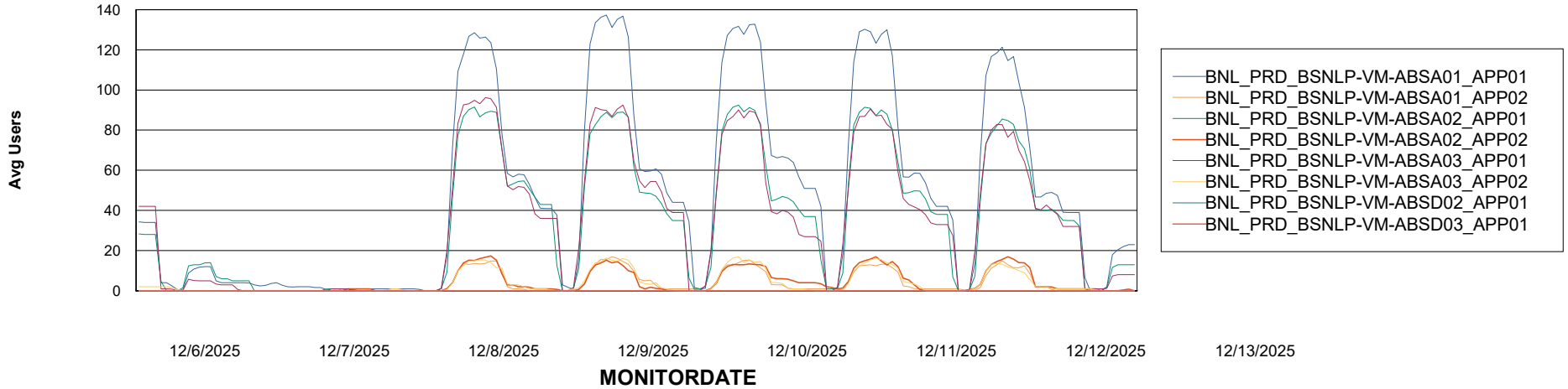


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



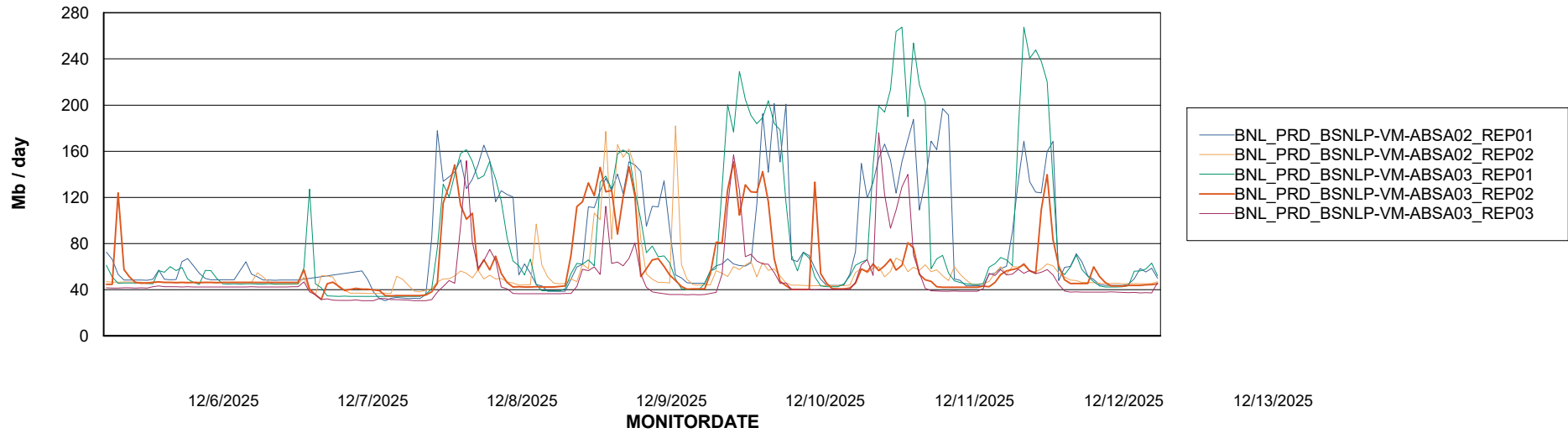
# Weekly SLA Customer Report

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Database ID 83



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



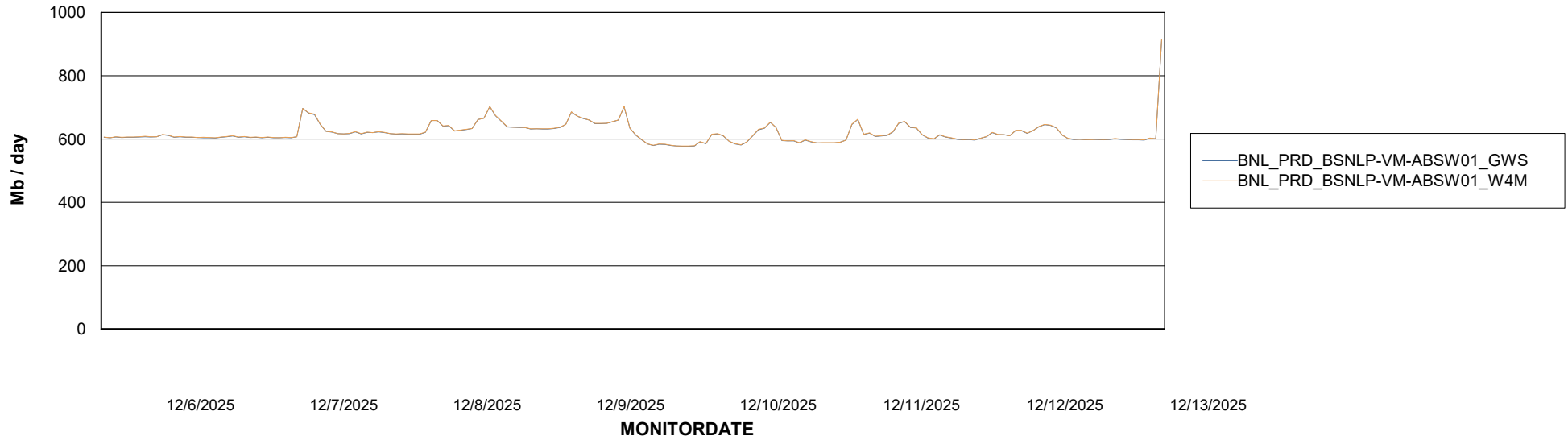
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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Database ID 83



## Disaster per ABS component

