

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/6/2025	24	44	33	78	100	22	37	1	1	98
12/5/2025	24	44	33	79	100	21	37	1	1	98
12/4/2025	24	44	33	79	100	21	37	1	1	98
12/3/2025	24	44	33	79	100	21	37	1	1	98
12/2/2025	24	44	33	79	100	21	37	1	1	98
12/1/2025	24	44	33	85	100	15	37	1	1	98
11/30/2025	24	44	33	85	100	15	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/6/2025	15	39	33	86	100	14	37	1	1	99
12/5/2025	15	39	33	91	100	9	37	1	1	99
12/4/2025	15	39	33	93	100	7	37	1	1	99
12/3/2025	16	39	33	93	100	7	37	1	1	99
12/2/2025	16	39	33	93	100	7	37	1	1	99
12/1/2025	16	39	33	93	100	7	37	1	1	99
11/30/2025	16	39	33	93	100	7	37	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/6/2025	19	44	36	36	1	1	43	100	57	43
12/5/2025	19	44	36	36	1	1	43	100	57	43
12/4/2025	19	44	36	36	1	1	43	100	57	43
12/3/2025	19	44	35	36	1	1	43	100	57	43
12/2/2025	19	44	35	36	1	1	43	100	57	43
12/1/2025	19	44	35	36	1	1	43	100	57	43
11/30/2025	19	44	35	36	1	1	46	100	54	45

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/6/2025	23	44	34	36	1	1	66	100	34	17
12/5/2025	23	44	34	36	1	1	66	100	34	17
12/4/2025	23	44	34	36	1	1	66	100	34	17
12/3/2025	23	44	34	35	1	1	66	100	34	18
12/2/2025	23	44	34	33	1	1	66	100	34	18
12/1/2025	23	44	34	33	1	1	66	100	34	18
11/30/2025	23	44	34	35	1	1	66	100	34	18

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/6/2025	21	44	35	36	1	1	76	100	24	37
12/5/2025	21	44	35	36	1	1	76	100	24	38
12/4/2025	21	44	35	36	1	1	76	100	24	38
12/3/2025	21	44	35	36	1	1	76	100	24	38
12/2/2025	21	44	35	36	1	1	76	100	24	38
12/1/2025	21	44	35	36	1	1	76	100	24	39
11/30/2025	21	44	35	36	1	1	76	100	24	39

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
12/6/2025	51	39	19	38	1	1	99	10	0
12/5/2025	51	39	19	38	1	1	99	10	0
12/4/2025	51	39	19	38	1	1	99	10	0
12/3/2025	52	39	19	38	1	1	99	10	0
12/2/2025	52	39	19	38	1	1	99	10	0
12/1/2025	52	39	19	38	1	1	99	10	0
11/30/2025	52	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/6/2025	26	90	67
12/5/2025	26	90	67
12/4/2025	26	90	67
12/3/2025	26	90	67
12/2/2025	26	90	67
12/1/2025	26	90	67
11/30/2025	27	90	65

Harddisk Usage shl-winman2-ash

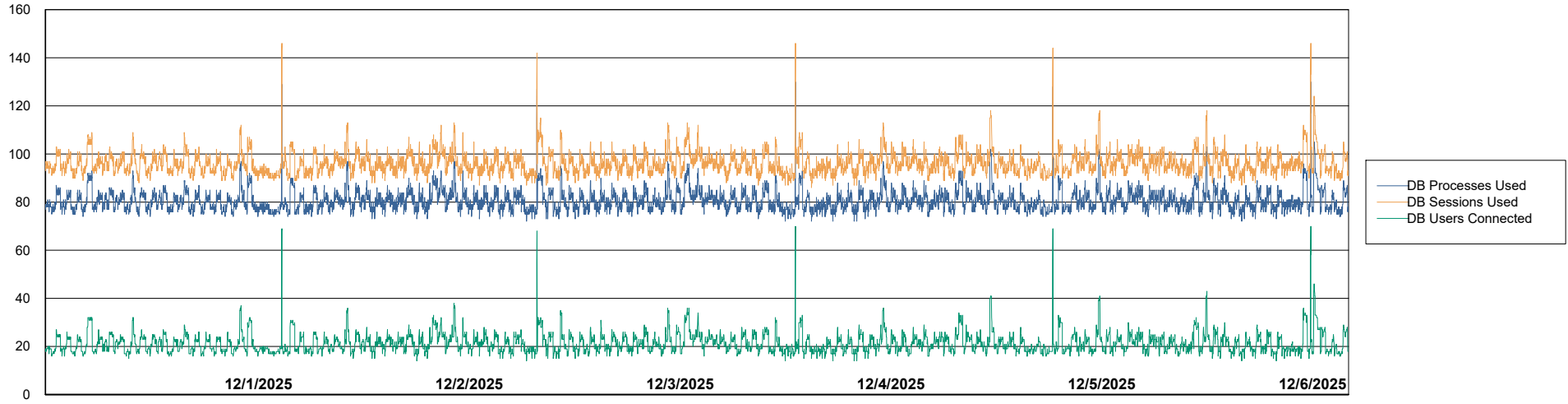
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/6/2025	24	60	45
12/5/2025	24	60	45
12/4/2025	24	60	45
12/3/2025	24	60	45
12/2/2025	25	60	45
12/1/2025	29	60	43
11/30/2025	29	60	43

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Database Performance SHL-BI-ASH_PROD_ABS1

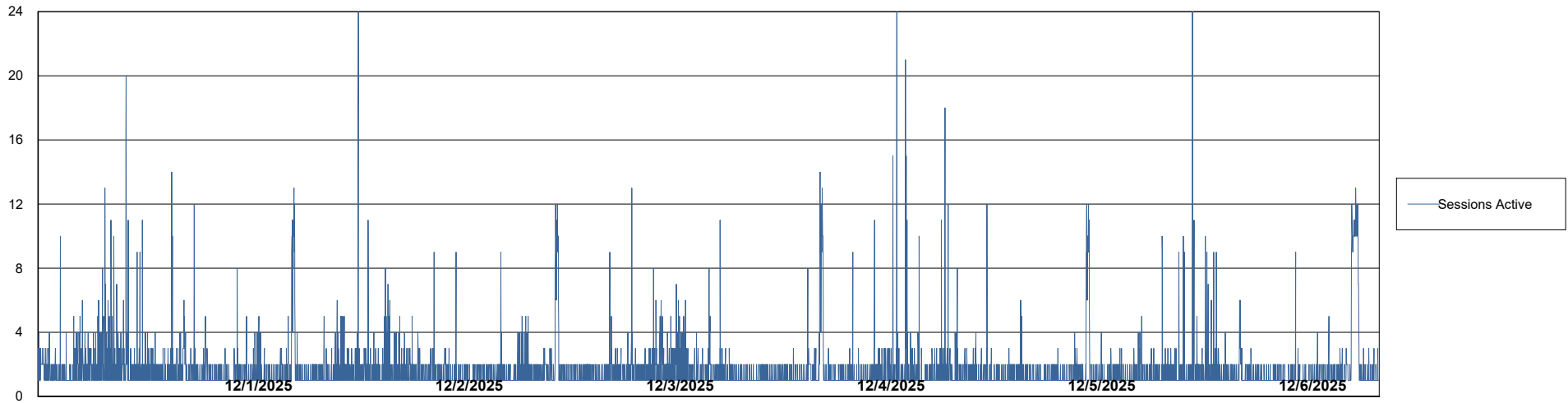
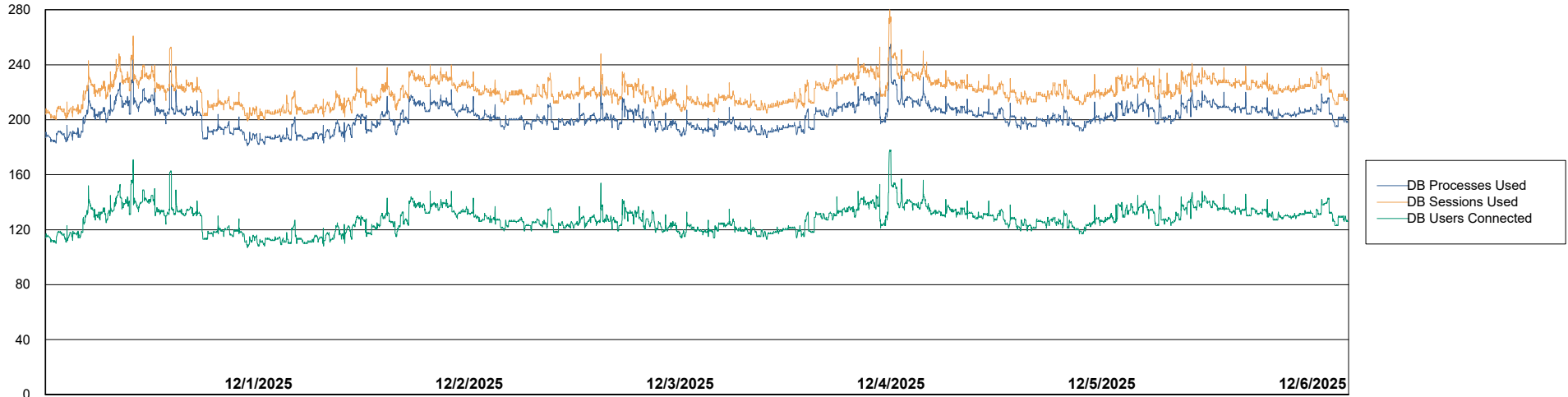


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Database Performance SHL-DBS1-ASH_PROD_ABS1



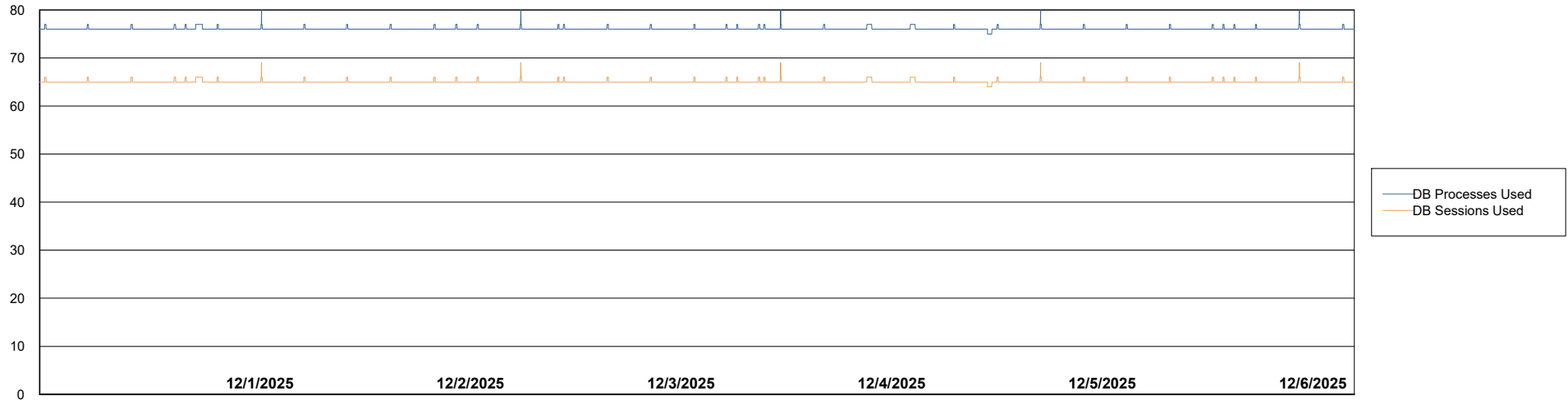
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0



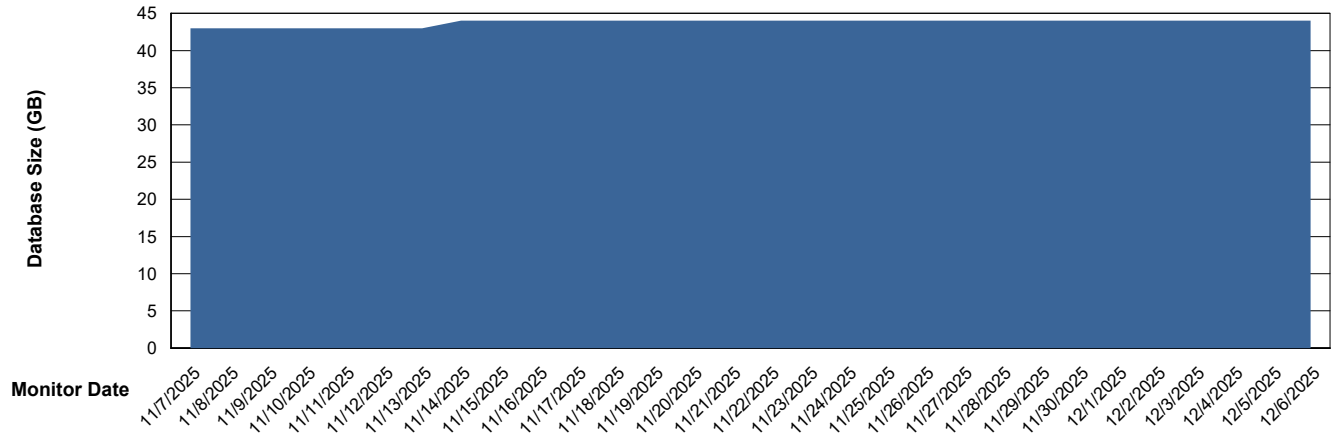
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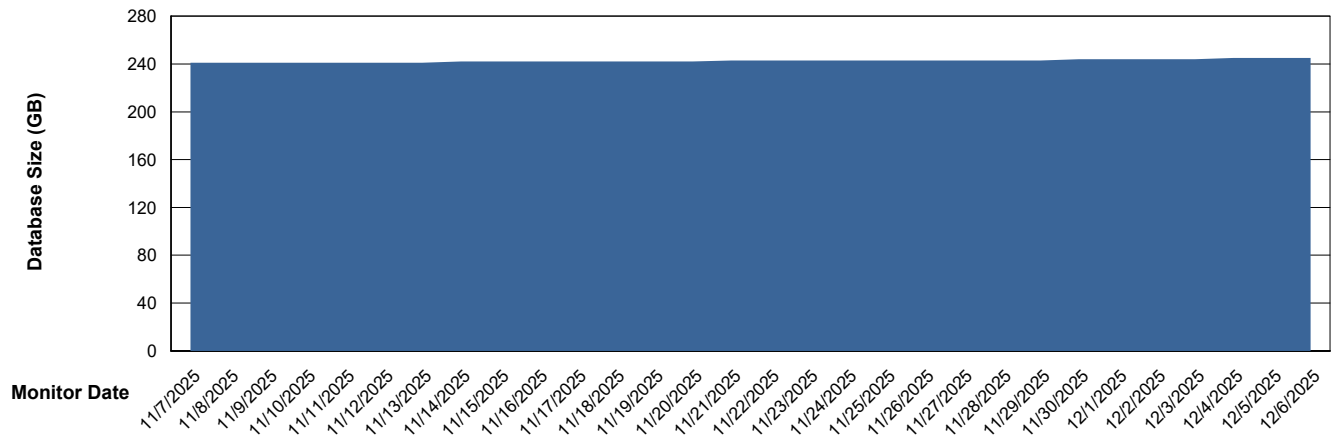
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/6/2025	ABSDATA	30	19	37
	INDX	35	19	45
12/5/2025	ABSDATA	30	19	37
	INDX	35	19	45
12/4/2025	ABSDATA	30	19	37
	INDX	35	19	45
12/3/2025	ABSDATA	30	19	37
	INDX	35	19	45
12/2/2025	ABSDATA	30	19	37
	INDX	35	19	45
12/1/2025	ABSDATA	30	19	37
	INDX	35	19	46
11/30/2025	ABSDATA	30	19	37
	INDX	35	19	46

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/6/2025	ABSDATA	123	102	17
	INDX	134	112	16
12/5/2025	ABSDATA	123	102	17
	INDX	134	112	16
12/4/2025	ABSDATA	123	102	17
	INDX	134	112	17
12/3/2025	ABSDATA	123	102	17
	INDX	134	112	17
12/2/2025	ABSDATA	123	102	17
	INDX	134	112	17
12/1/2025	ABSDATA	123	102	17
	INDX	134	112	17
11/30/2025	ABSDATA	123	102	17
	INDX	134	111	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 30-11-2025	None
Fri, 5-12-2025	None
Sat, 6-12-2025	None
Mon, 1-12-2025	None
Tue, 2-12-2025	None
Wed, 3-12-2025	None
Thu, 4-12-2025	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



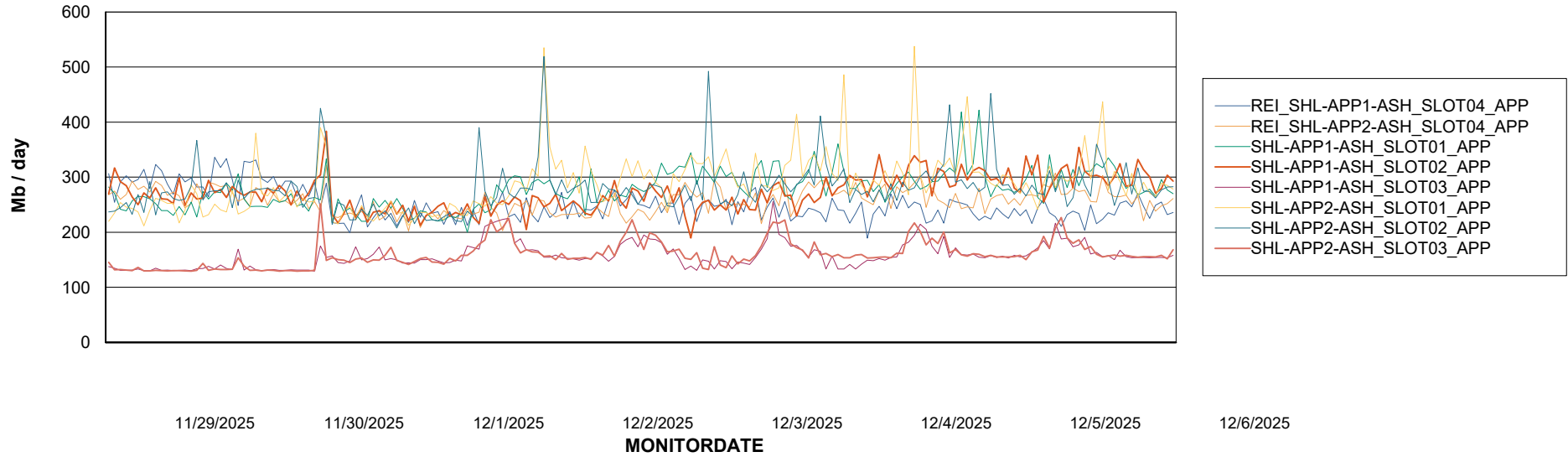
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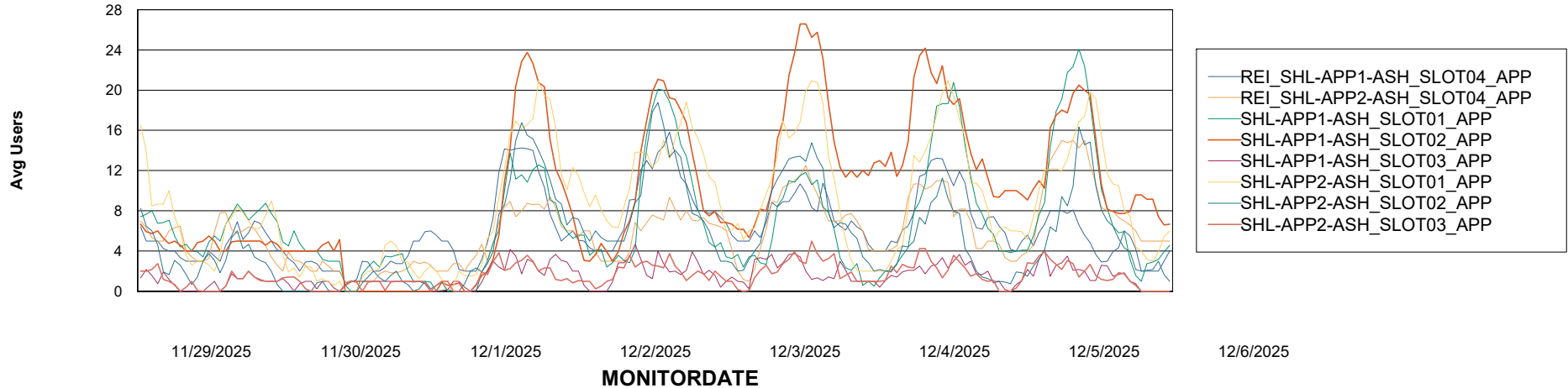


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



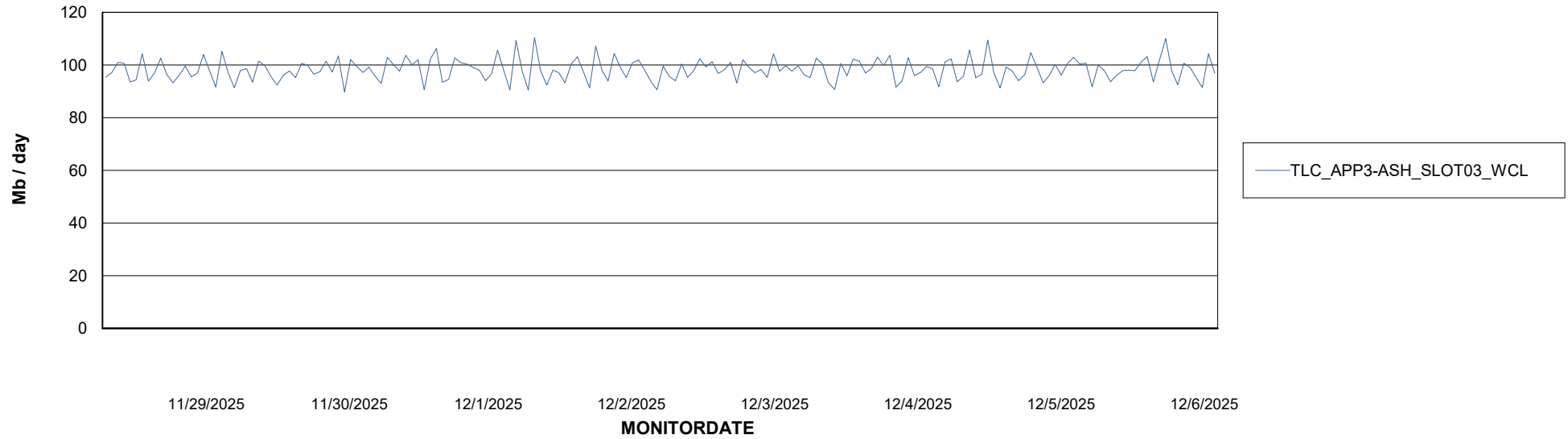
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ABSSolute Application Server Services

Avg memory used per ABS Web component



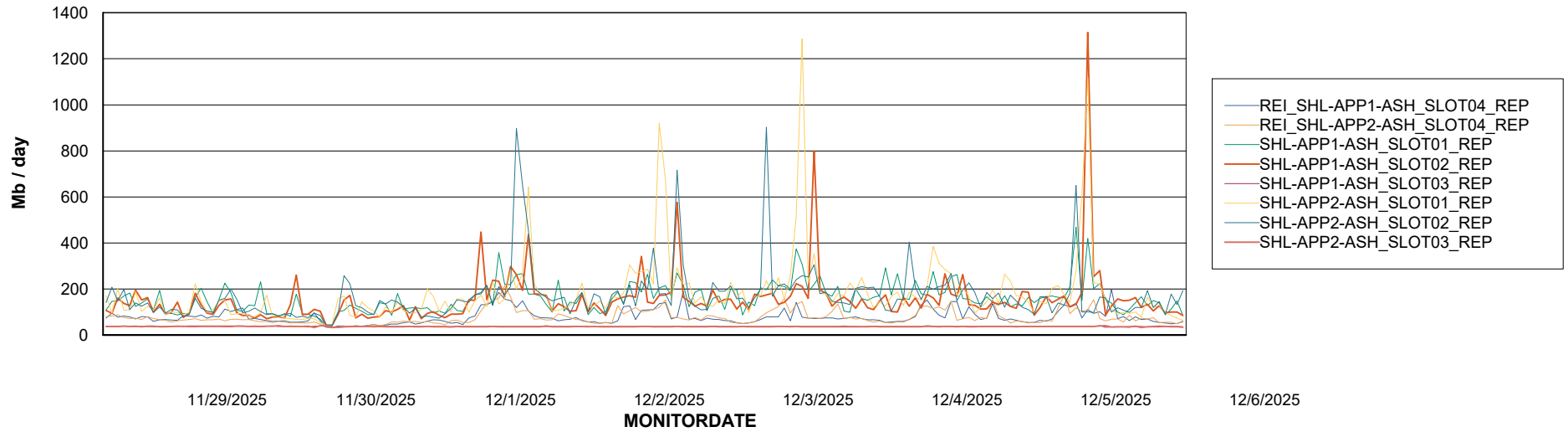
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



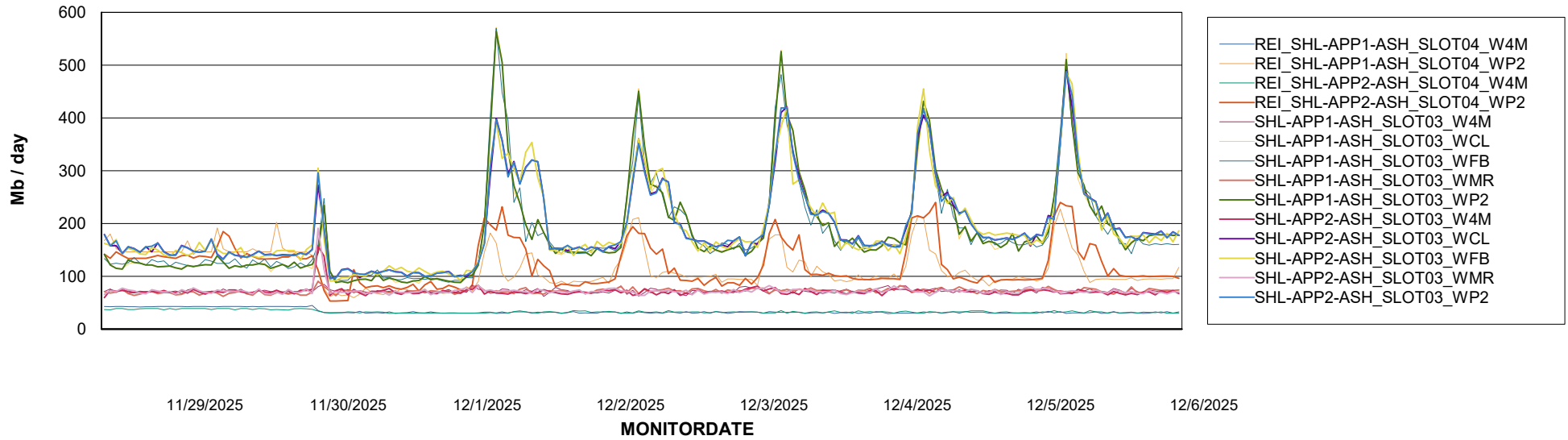
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

