

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/29/2025	24	44	33	85	100	15	37	1	1	98
11/28/2025	24	44	33	85	100	15	37	1	1	98
11/27/2025	24	44	33	84	100	16	37	1	1	98
11/26/2025	24	44	33	84	100	16	37	1	1	98
11/25/2025	24	44	33	84	100	16	37	1	1	98
11/24/2025	24	44	33	84	100	16	37	1	1	98
11/23/2025	24	44	33	84	100	16	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/29/2025	16	39	33	93	100	7	37	1	1	99
11/28/2025	16	39	33	93	100	7	37	1	1	99
11/27/2025	16	39	33	92	100	8	37	1	1	99
11/26/2025	16	39	33	92	100	8	37	1	1	99
11/25/2025	16	39	33	92	100	8	37	1	1	99
11/24/2025	16	39	33	92	100	8	37	1	1	99
11/23/2025	16	39	33	92	100	8	37	1	1	99

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/29/2025	19	44	35	36	1	1	48	100	52	48
11/28/2025	19	44	35	36	1	1	48	100	52	48
11/27/2025	19	44	35	36	1	1	48	100	52	48
11/26/2025	19	44	35	36	1	1	48	100	52	48
11/25/2025	19	44	35	36	1	1	48	100	52	48
11/24/2025	19	44	35	36	1	1	48	100	52	48
11/23/2025	19	44	35	36	1	1	48	100	52	48

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/29/2025	23	44	34	37	1	1	67	100	33	18
11/28/2025	23	44	34	37	1	1	67	100	33	18
11/27/2025	23	44	34	37	1	1	67	100	33	17
11/26/2025	23	44	34	37	1	1	67	100	33	17
11/25/2025	24	44	34	37	1	1	67	100	33	17
11/24/2025	24	44	34	37	1	1	67	100	33	17
11/23/2025	24	44	34	37	1	1	67	100	33	17

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/29/2025	21	44	35	36	1	1	77	100	23	38
11/28/2025	21	44	35	36	1	1	77	100	23	38
11/27/2025	21	44	35	36	1	1	77	100	23	38
11/26/2025	21	44	35	36	1	1	77	100	23	38
11/25/2025	21	44	35	36	1	1	77	100	23	38
11/24/2025	21	44	35	36	1	1	77	100	23	38
11/23/2025	21	44	35	36	1	1	77	100	23	38

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
11/29/2025	51	39	19	38	1	1	99	10	0
11/28/2025	51	39	19	38	1	1	99	10	0
11/27/2025	51	39	19	38	1	1	99	10	0
11/26/2025	52	39	19	38	1	1	99	10	0
11/25/2025	52	39	19	38	1	1	99	10	0
11/24/2025	52	39	19	38	1	1	99	10	0
11/23/2025	52	39	19	38	1	1	99	10	0

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	29	90	64
11/28/2025	29	90	64
11/27/2025	29	90	64
11/26/2025	29	90	64
11/25/2025	26	90	67
11/24/2025	23	90	69
11/23/2025	23	90	69

Harddisk Usage shl-winman2-ash

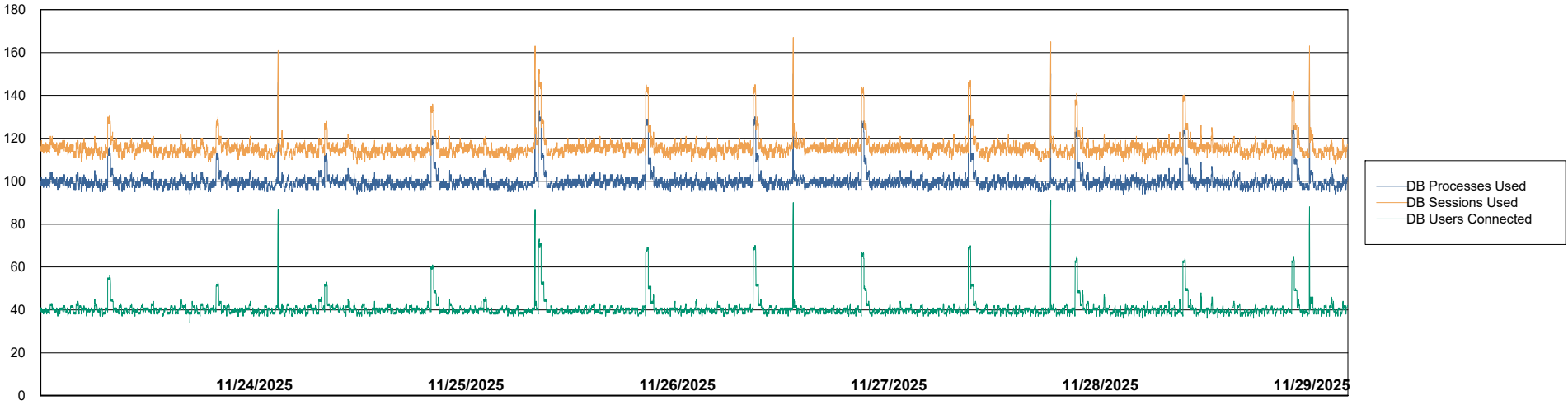
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	28	60	43
11/28/2025	28	60	43
11/27/2025	29	60	43
11/26/2025	29	60	43
11/25/2025	29	60	43
11/24/2025	29	60	43
11/23/2025	29	60	43

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-BI-ASH_PROD_ABS1

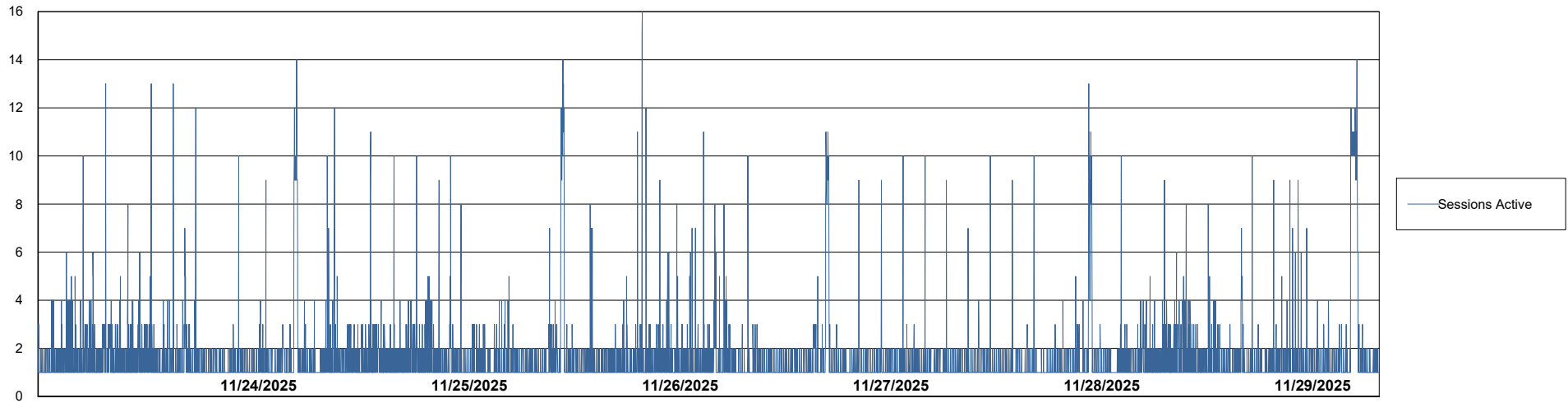
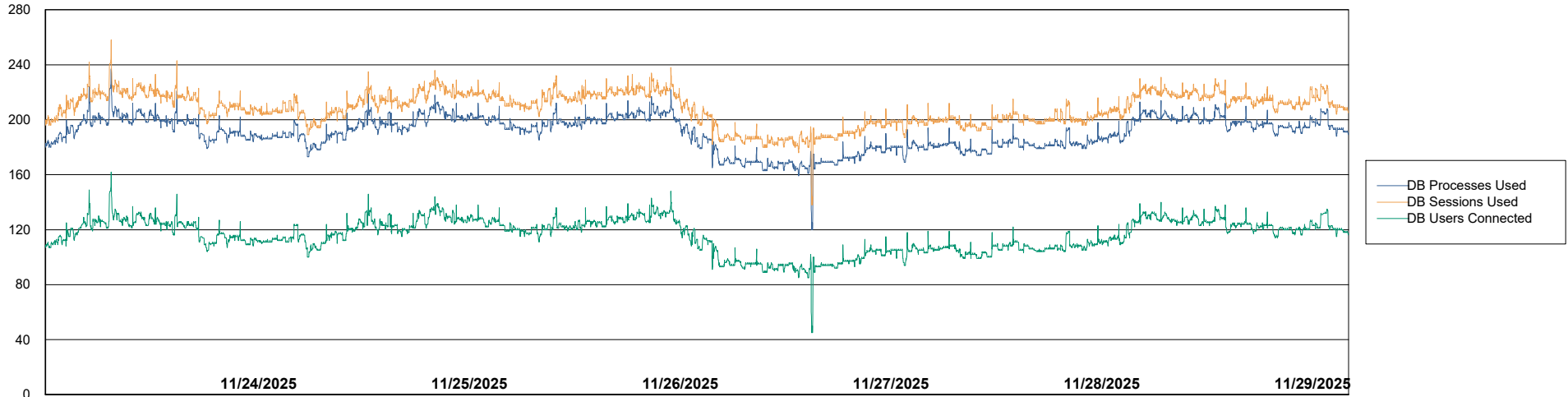


Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS1-ASH_PROD_ABS1



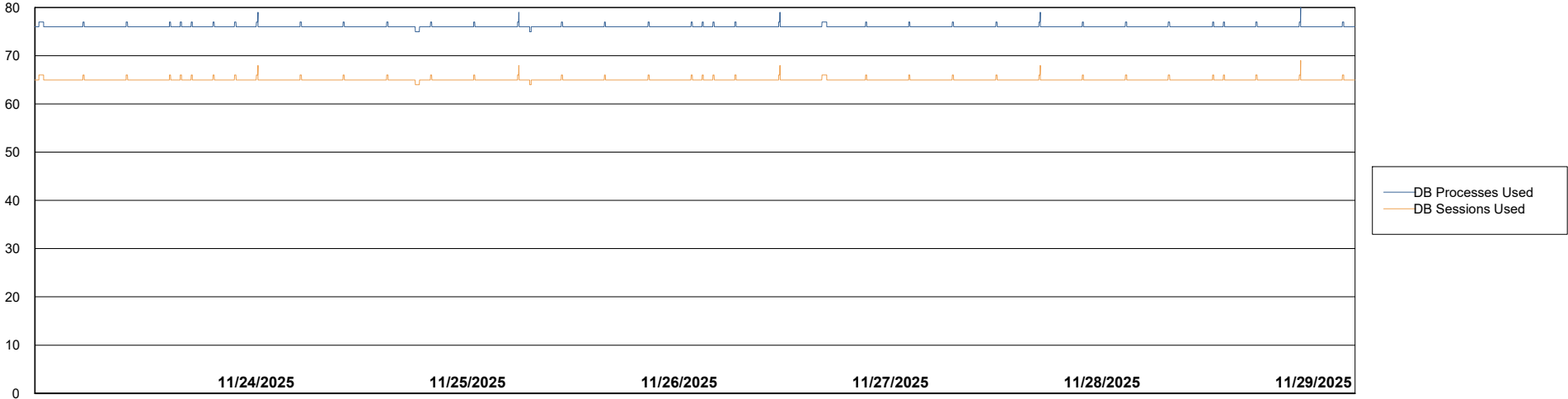
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4



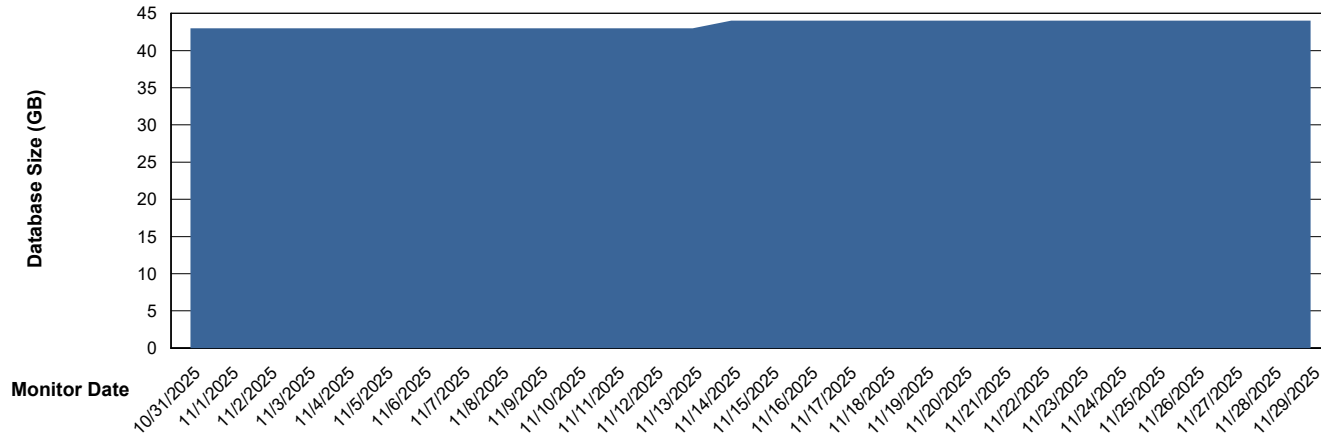
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



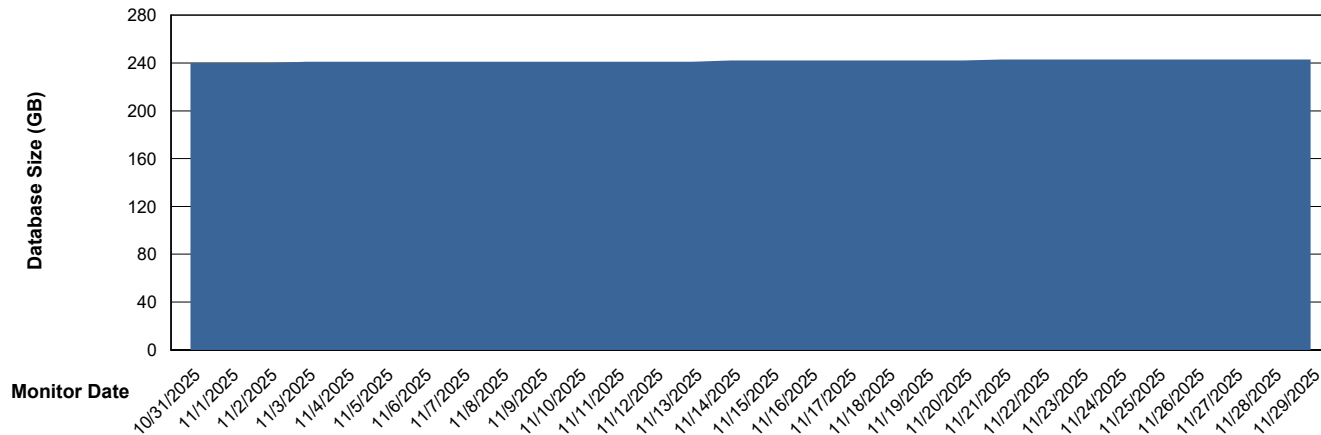
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/29/2025	ABSDATA	30	19	37
	INDX	35	19	46
11/28/2025	ABSDATA	30	19	37
	INDX	35	19	46
11/27/2025	ABSDATA	30	19	37
	INDX	35	19	46
11/26/2025	ABSDATA	30	19	37
	INDX	35	19	46
11/25/2025	ABSDATA	30	19	37
	INDX	35	19	46
11/24/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/23/2025	ABSDATA	30	19	38
	INDX	35	19	46

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/29/2025	ABSDATA	123	102	17
	INDX	134	111	17
11/28/2025	ABSDATA	123	102	17
	INDX	134	111	17
11/27/2025	ABSDATA	123	102	17
	INDX	134	111	17
11/26/2025	ABSDATA	123	102	17
	INDX	134	111	17
11/25/2025	ABSDATA	123	102	17
	INDX	134	111	17
11/24/2025	ABSDATA	123	102	17
	INDX	134	111	17
11/23/2025	ABSDATA	123	102	17
	INDX	134	111	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Mon, 24-11-2025	None
Sun, 23-11-2025	None
Fri, 28-11-2025	None
Wed, 26-11-2025	None
Tue, 25-11-2025	None
Sat, 29-11-2025	None
Thu, 27-11-2025	None

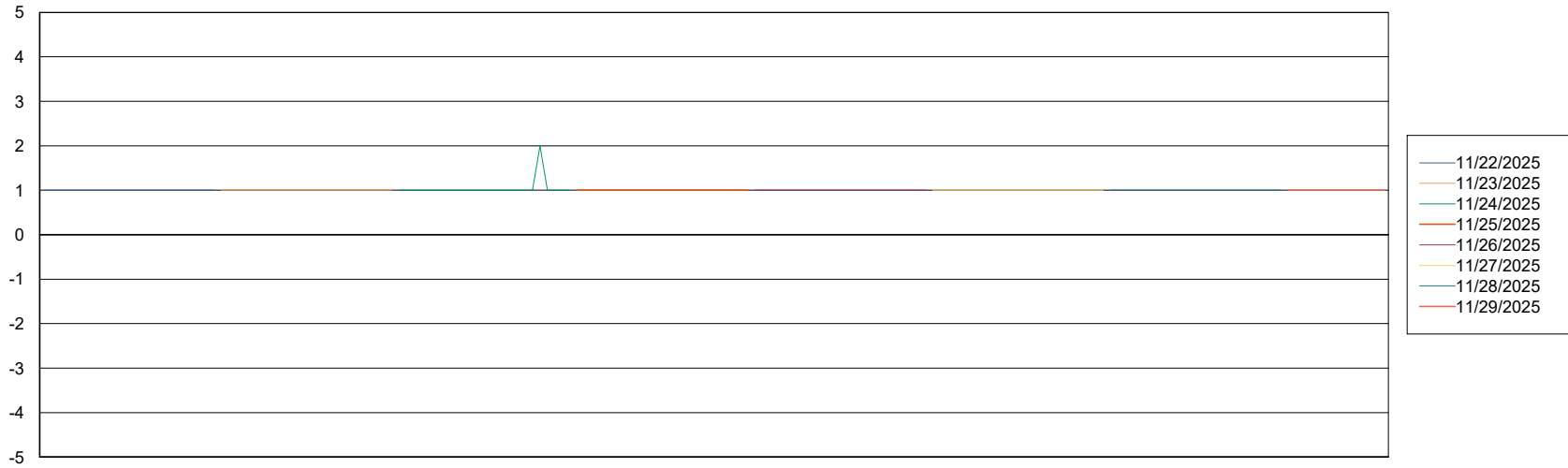
Weekly SLA Customer Report

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Database ID 182



Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



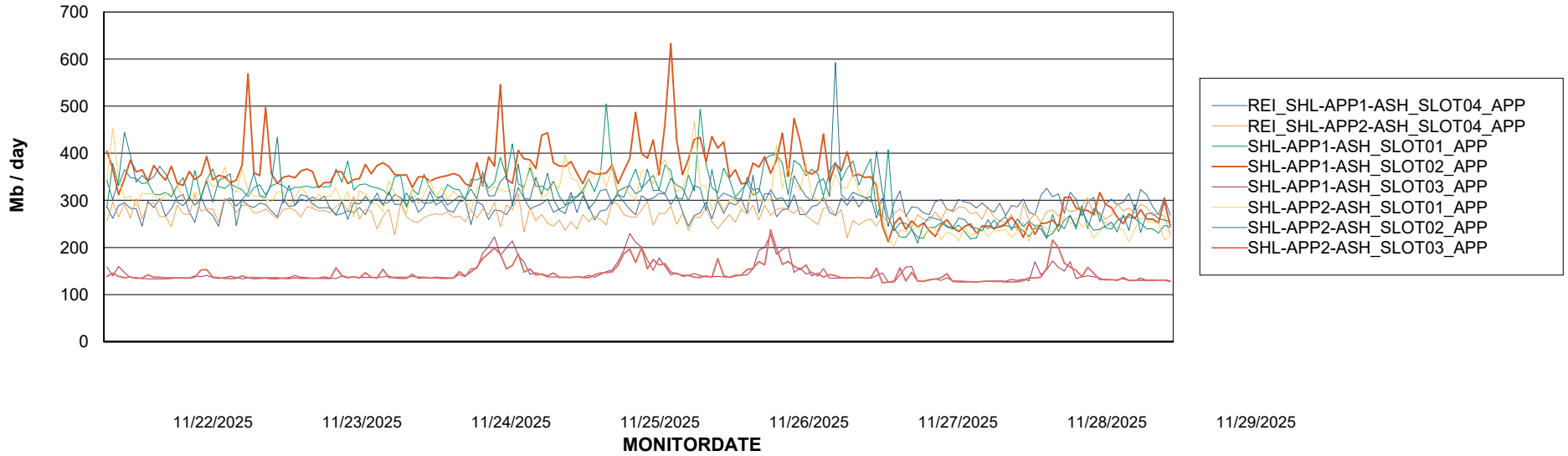
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182

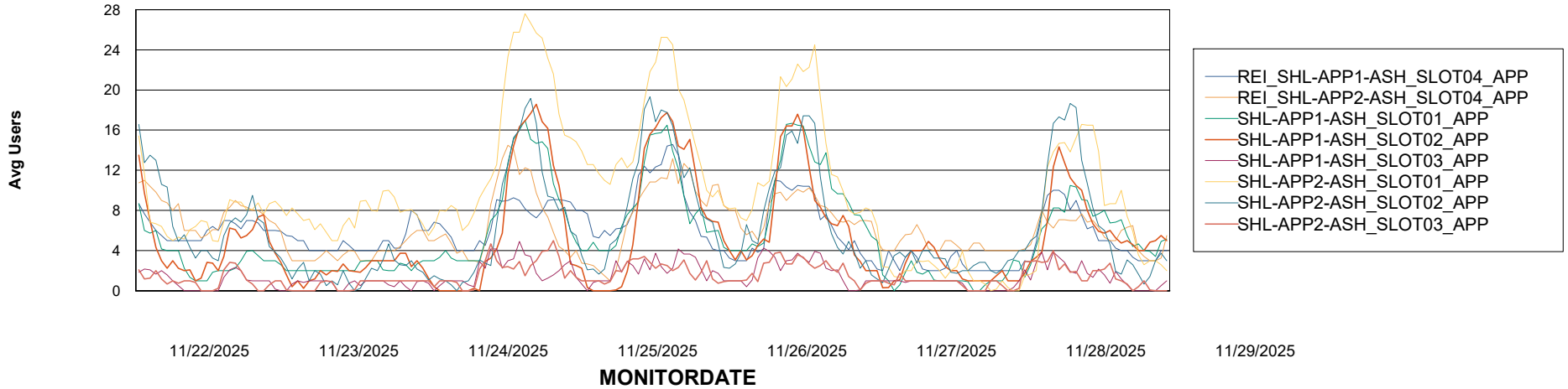


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



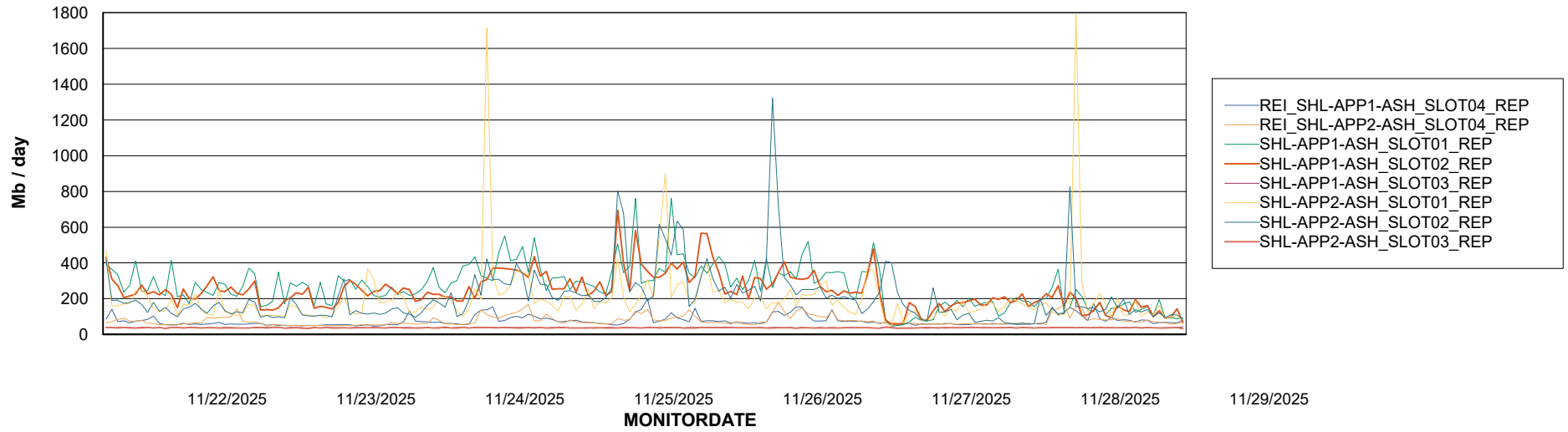
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



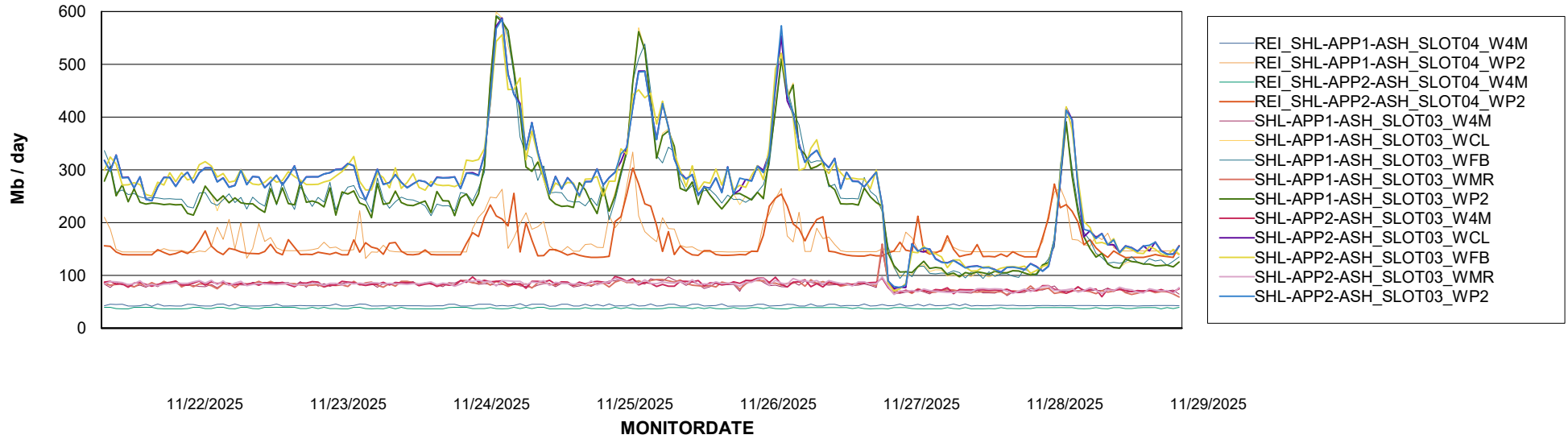
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Database ID 182



Disaster per ABS component

