

# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	38	199	124
11/28/2025	38	199	124
11/27/2025	38	199	124
11/26/2025	38	199	124
11/25/2025	38	199	124
11/24/2025	38	199	124
11/23/2025	38	199	124

Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	49	199	102
11/28/2025	49	199	102
11/27/2025	49	199	102
11/26/2025	49	199	102
11/25/2025	49	199	102
11/24/2025	49	199	102
11/23/2025	49	199	101

# Weekly SLA Customer Report

Customer SGS\_Production  
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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/29/2025	25	127	95	36	600	385
11/28/2025	25	127	95	36	600	383
11/27/2025	25	127	95	36	600	383
11/26/2025	25	127	95	36	600	381
11/25/2025	25	127	95	36	600	383
11/24/2025	26	127	94	38	600	375
11/23/2025	26	127	94	39	600	368

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/29/2025	45	126	69	19	1,127	914
11/28/2025	45	126	69	20	1,127	906
11/27/2025	45	126	69	20	1,127	906
11/26/2025	46	126	68	20	1,127	902
11/25/2025	46	126	68	20	1,127	902
11/24/2025	46	126	68	20	1,127	898
11/23/2025	46	126	68	21	1,127	895

# Weekly SLA Customer Report

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Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/29/2025	43	126	72	32	1,127	763
11/28/2025	43	126	72	32	1,127	764
11/27/2025	43	126	72	32	1,127	762
11/26/2025	43	126	72	33	1,127	760
11/25/2025	43	126	72	33	1,127	759
11/24/2025	43	126	72	33	1,127	755
11/23/2025	43	126	71	33	1,127	752

Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	77	199	46
11/28/2025	77	199	46
11/27/2025	77	199	46
11/26/2025	77	199	46
11/25/2025	77	199	46
11/24/2025	77	199	46
11/23/2025	77	199	46

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Harddisk Usage SGS\_PRD\_ABS-WEB17

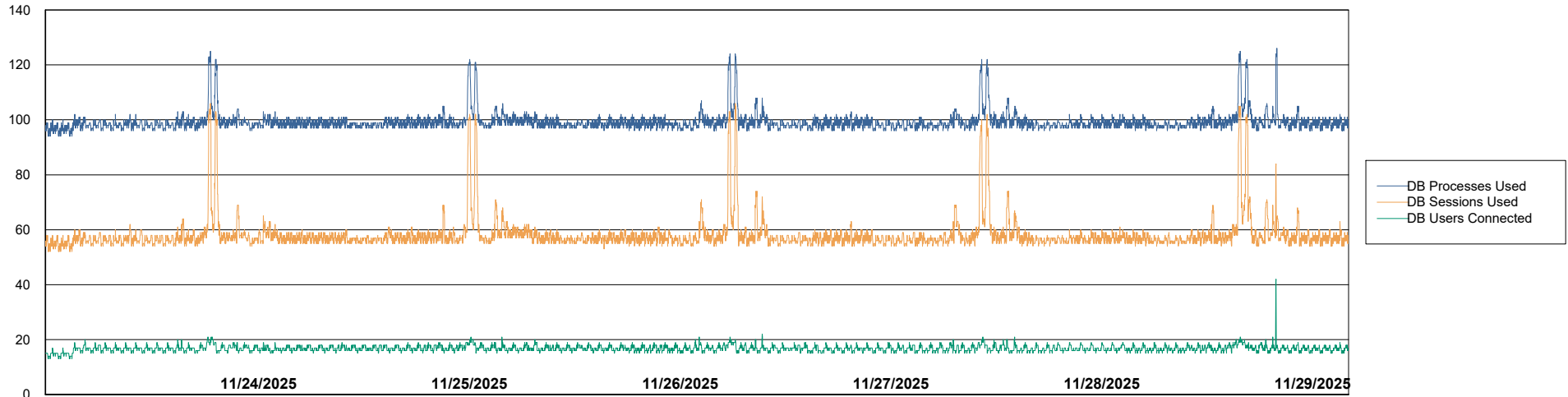
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	80	199	40
11/28/2025	80	199	40
11/27/2025	80	199	40
11/26/2025	80	199	40
11/25/2025	80	199	40
11/24/2025	80	199	40
11/23/2025	80	199	40

# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

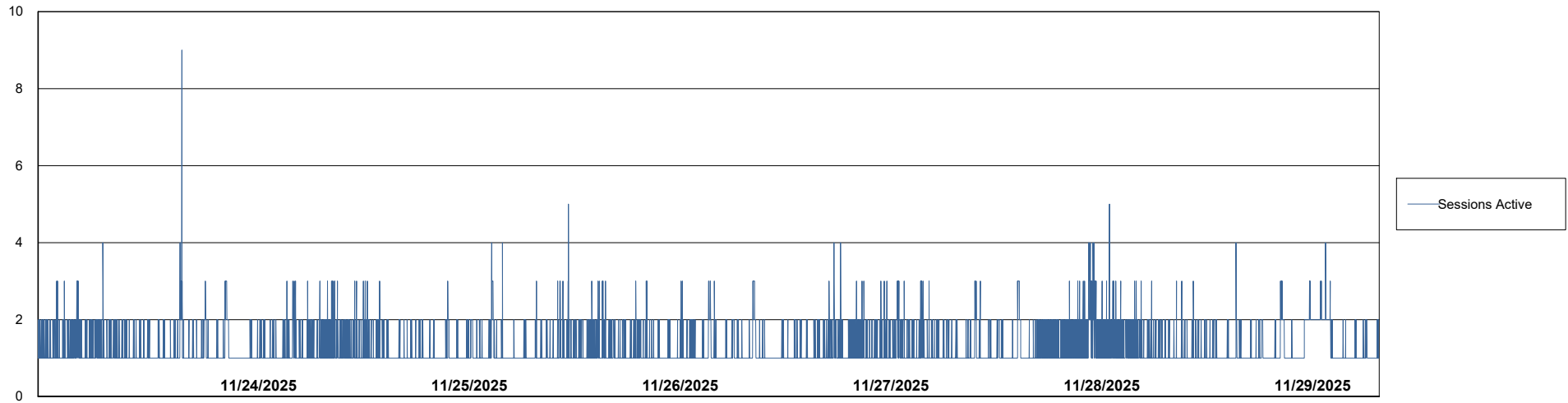
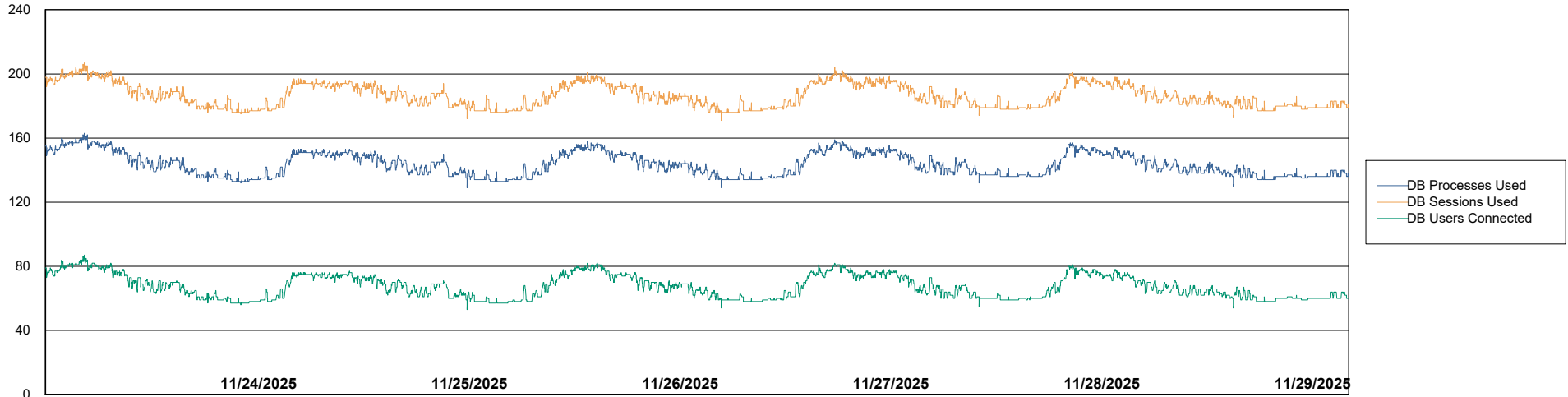


# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



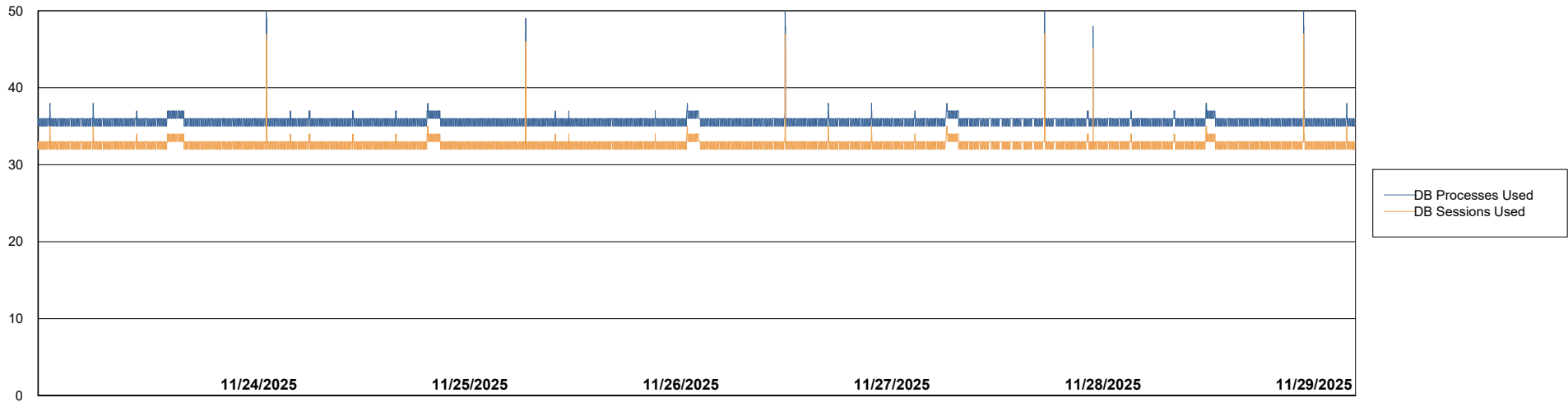
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



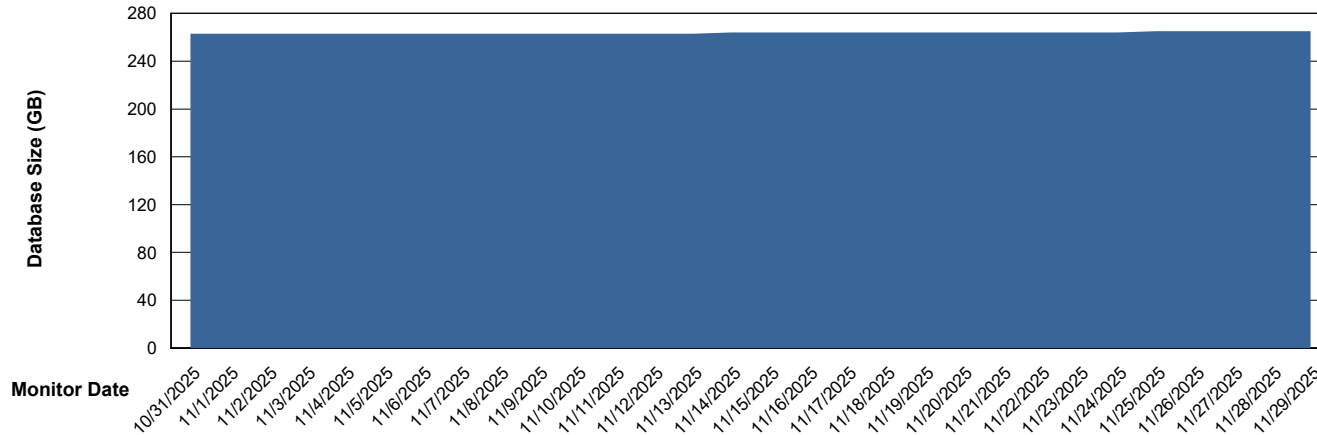
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



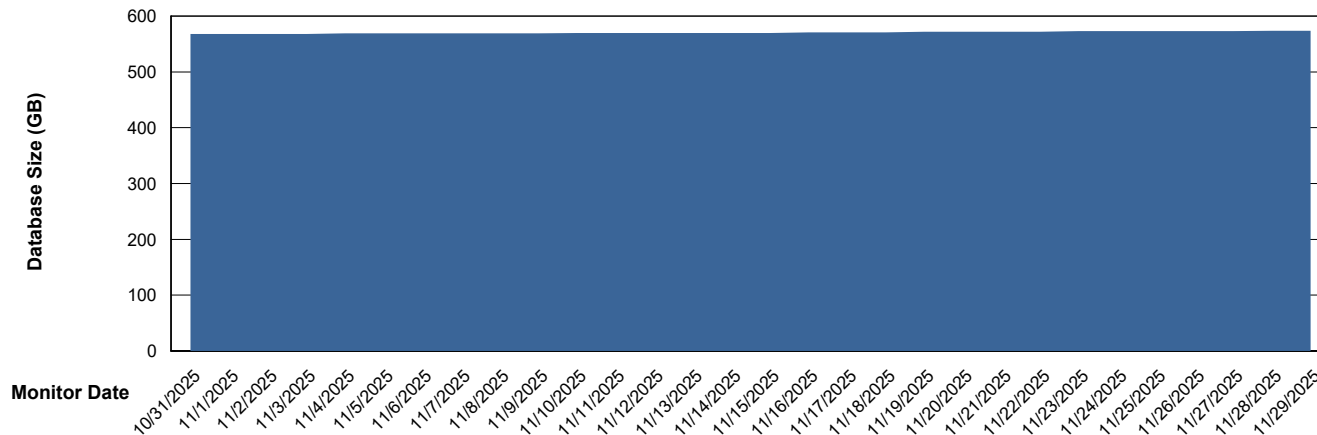
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/29/2025	ABSDATA	154	124	20
	INDX	166	139	16
11/28/2025	ABSDATA	154	124	20
	INDX	166	139	16
11/27/2025	ABSDATA	154	124	20
	INDX	166	139	16
11/26/2025	ABSDATA	154	124	20
	INDX	166	139	16
11/25/2025	ABSDATA	154	124	20
	INDX	166	139	16
11/24/2025	ABSDATA	154	124	20
	INDX	166	139	16
11/23/2025	ABSDATA	154	124	20
	INDX	166	138	17

# Weekly SLA Customer Report

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/29/2025	ABSDATA	224	182	19
	INDX	441	370	16
11/28/2025	ABSDATA	224	182	19
	INDX	441	370	16
11/27/2025	ABSDATA	224	182	19
	INDX	441	370	16
11/26/2025	ABSDATA	224	182	19
	INDX	441	370	16
11/25/2025	ABSDATA	224	182	19
	INDX	441	370	16
11/24/2025	ABSDATA	224	182	19
	INDX	441	369	16
11/23/2025	ABSDATA	224	182	19
	INDX	441	369	16

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 24/11/2025	Tue 25/11/2025	Wed 26/11/2025	Thu 27/11/2025	Fri 28/11/2025	Sat 29/11/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Sun, 23-11-2025	None
Mon, 24-11-2025	None
Thu, 27-11-2025	None
Fri, 28-11-2025	None
Fri, 28-11-2025	None
Tue, 25-11-2025	None
Wed, 26-11-2025	None
Sun, 23-11-2025	None
Thu, 27-11-2025	None
Wed, 26-11-2025	None
Tue, 25-11-2025	None
Mon, 24-11-2025	None
Sat, 29-11-2025	None
Sat, 29-11-2025	None

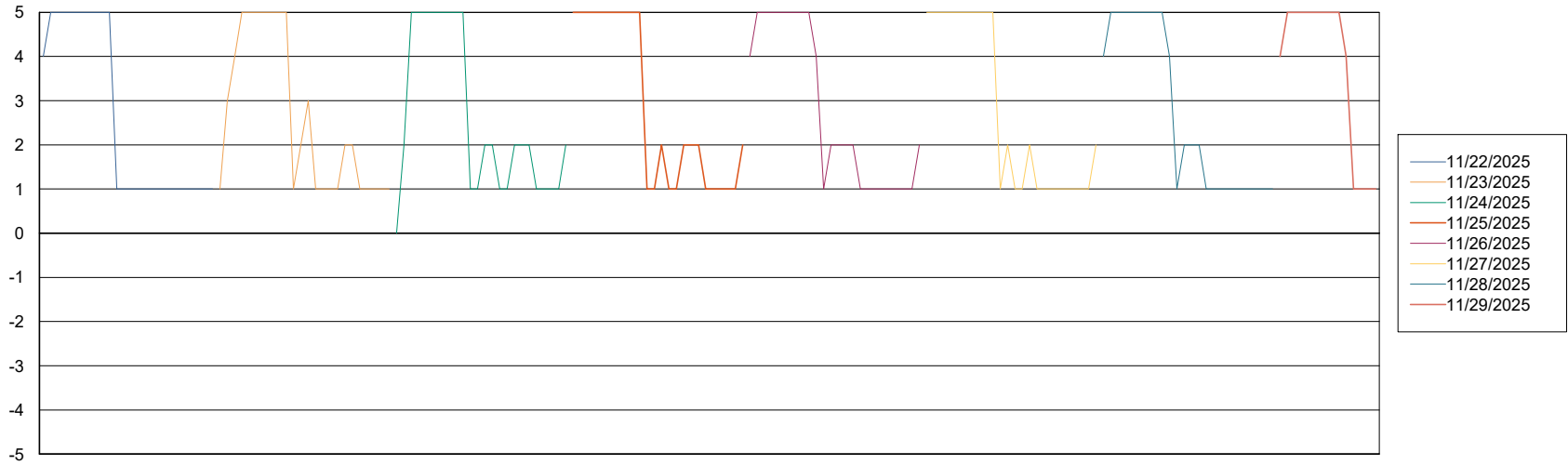
# Weekly SLA Customer Report

Customer SGS\_Production  
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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



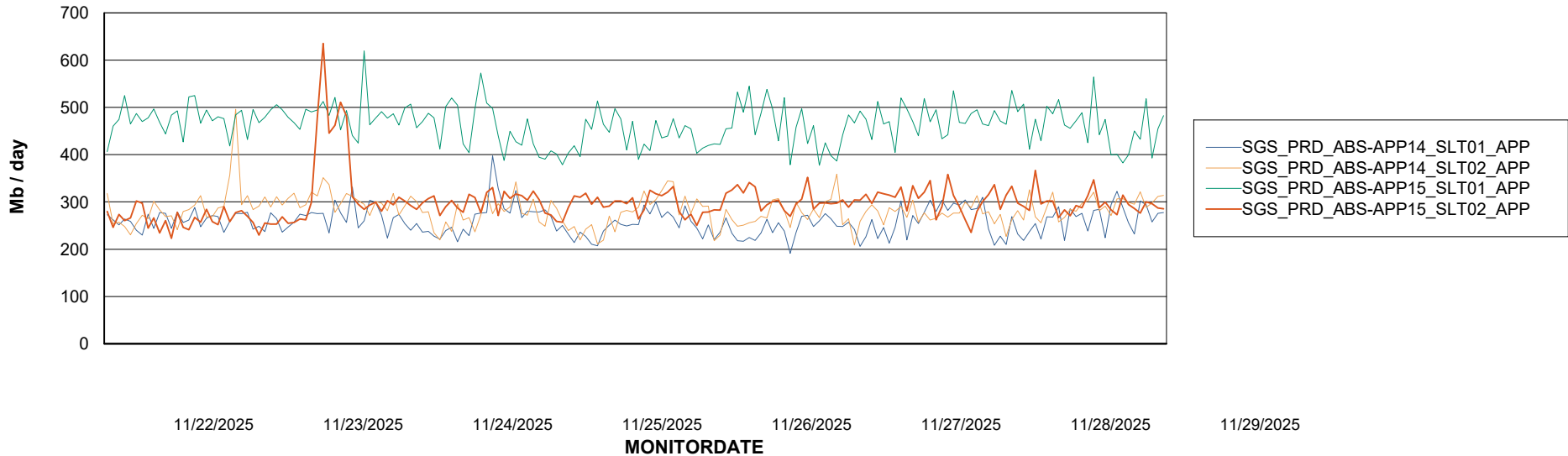
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224

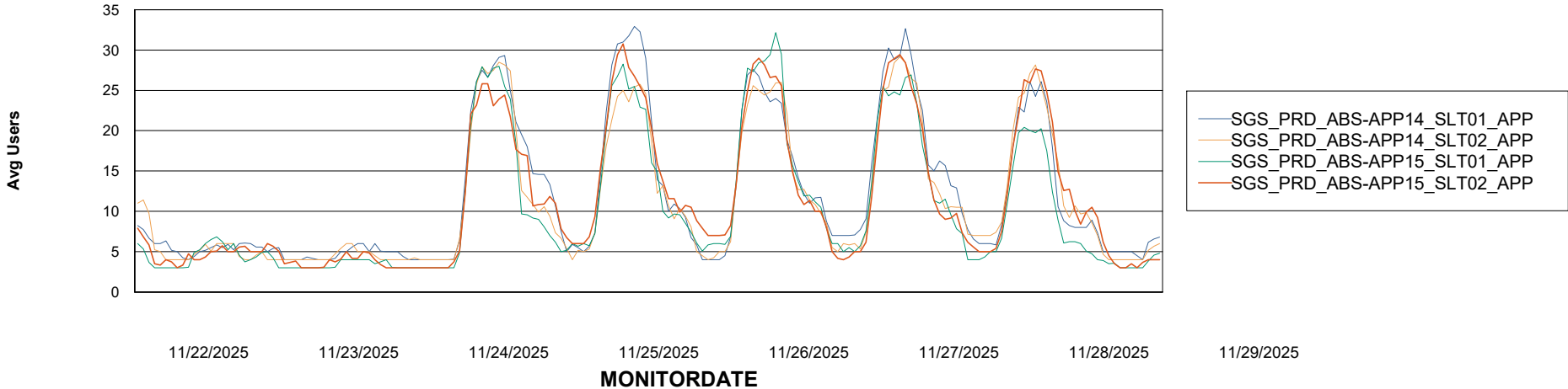


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



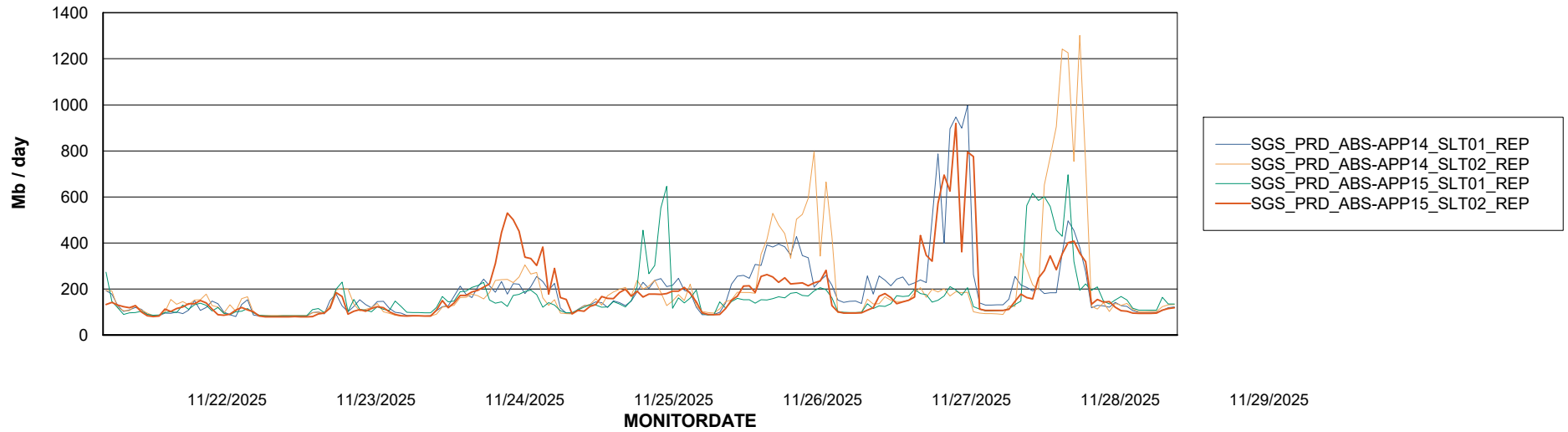
# Weekly SLA Customer Report

Customer SGS\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



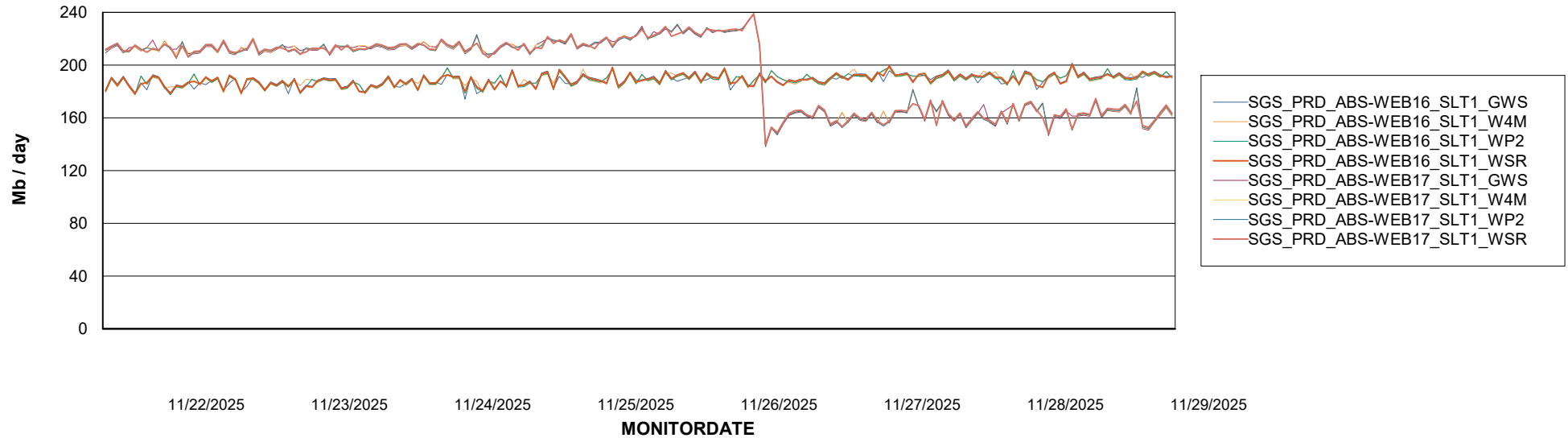
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SGS\_Production  
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### Disaster per ABS component

