

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/29/2025	22	149	117	14	900	777
11/28/2025	22	149	117	15	900	765
11/27/2025	22	149	117	15	900	765
11/26/2025	22	149	117	15	900	765
11/25/2025	22	149	117	15	900	765
11/24/2025	22	149	117	15	900	765
11/23/2025	22	149	117	15	900	765

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	49	89	45
11/28/2025	49	89	45
11/27/2025	49	89	45
11/26/2025	49	89	45
11/25/2025	49	89	45
11/24/2025	49	89	45
11/23/2025	49	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	58	79	33
11/28/2025	58	79	33
11/27/2025	58	79	33
11/26/2025	58	79	33
11/25/2025	58	79	33
11/24/2025	58	79	33
11/23/2025	58	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	34	79	53
11/28/2025	32	79	54
11/27/2025	31	79	55
11/26/2025	31	79	55
11/25/2025	31	79	55
11/24/2025	31	79	55
11/23/2025	31	79	55

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	31	149	104
11/28/2025	31	149	104
11/27/2025	31	149	104
11/26/2025	31	149	103
11/25/2025	31	149	103
11/24/2025	31	149	103
11/23/2025	31	149	103

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/29/2025	33	149	100	22	1,997	1,551
11/28/2025	33	149	100	22	1,997	1,551
11/27/2025	33	149	100	22	1,997	1,552
11/26/2025	33	149	100	22	1,997	1,551
11/25/2025	33	149	100	22	1,997	1,552
11/24/2025	33	149	100	22	1,997	1,552
11/23/2025	33	149	100	22	1,997	1,551

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/29/2025	55	199	90	22	1,997	1,556	67	500	166
11/28/2025	55	199	90	22	1,997	1,556	71	500	145
11/27/2025	55	199	90	22	1,997	1,556	71	500	145
11/26/2025	55	199	89	22	1,997	1,556	71	500	145
11/25/2025	55	199	89	22	1,997	1,556	71	500	145
11/24/2025	55	199	89	22	1,997	1,557	71	500	145
11/23/2025	55	199	89	22	1,997	1,559	74	500	130

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	62	79	30
11/28/2025	62	79	30
11/27/2025	62	79	30
11/26/2025	62	79	30
11/25/2025	62	79	30
11/24/2025	62	79	30
11/23/2025	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	53	79	37
11/28/2025	51	79	39
11/27/2025	49	79	41
11/26/2025	48	79	41
11/25/2025	48	79	41
11/24/2025	49	79	41
11/23/2025	48	79	41

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	28	149	107
11/28/2025	28	149	107
11/27/2025	28	149	107
11/26/2025	28	149	107
11/25/2025	28	149	107
11/24/2025	28	149	107
11/23/2025	28	149	107

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Harddisk Usage JSG_PRD_WORF

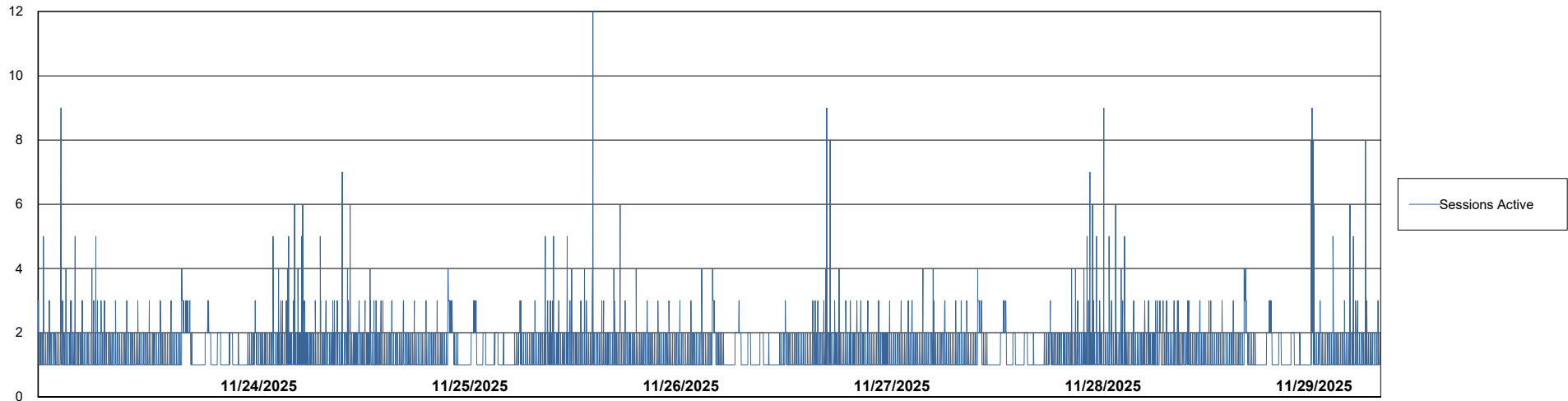
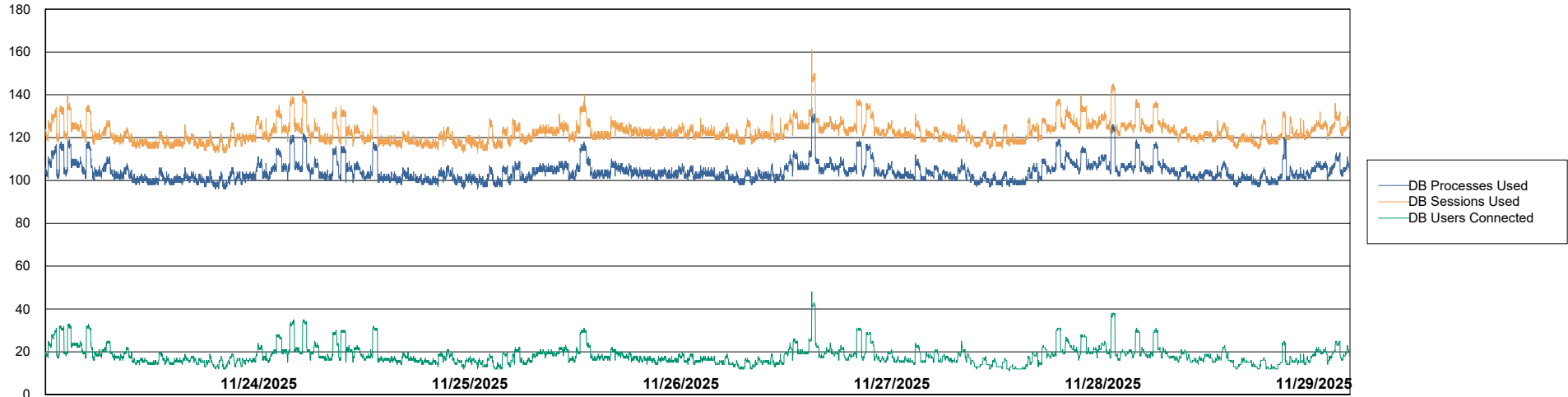
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/29/2025	48	149	77
11/28/2025	49	149	77
11/27/2025	49	149	77
11/26/2025	49	149	77
11/25/2025	49	149	77
11/24/2025	49	149	77
11/23/2025	49	149	77

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Database Performance JSG_PRD_BASHIR_DB_ABS1



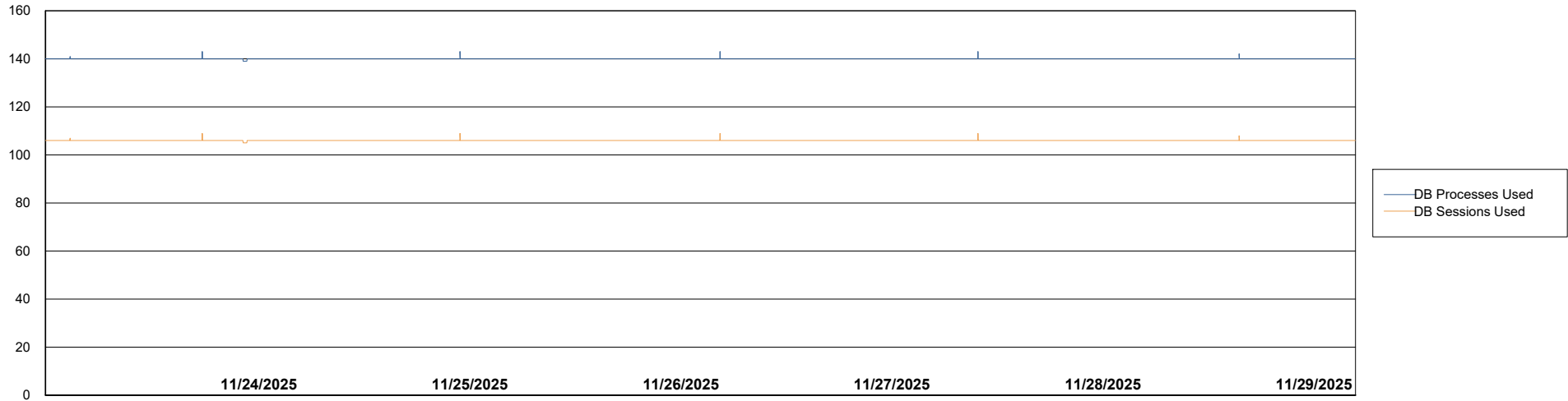
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

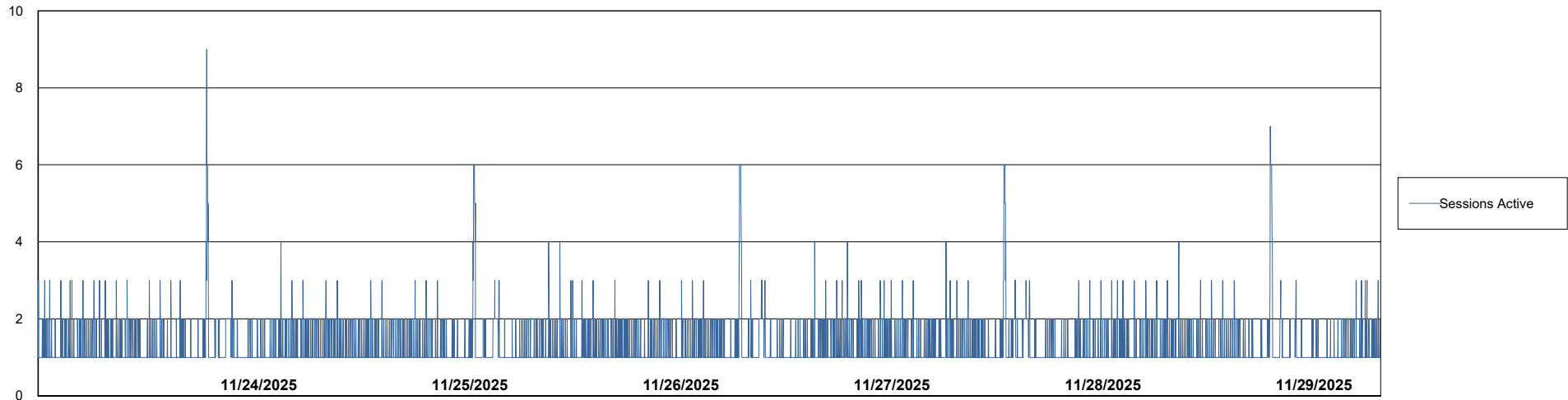
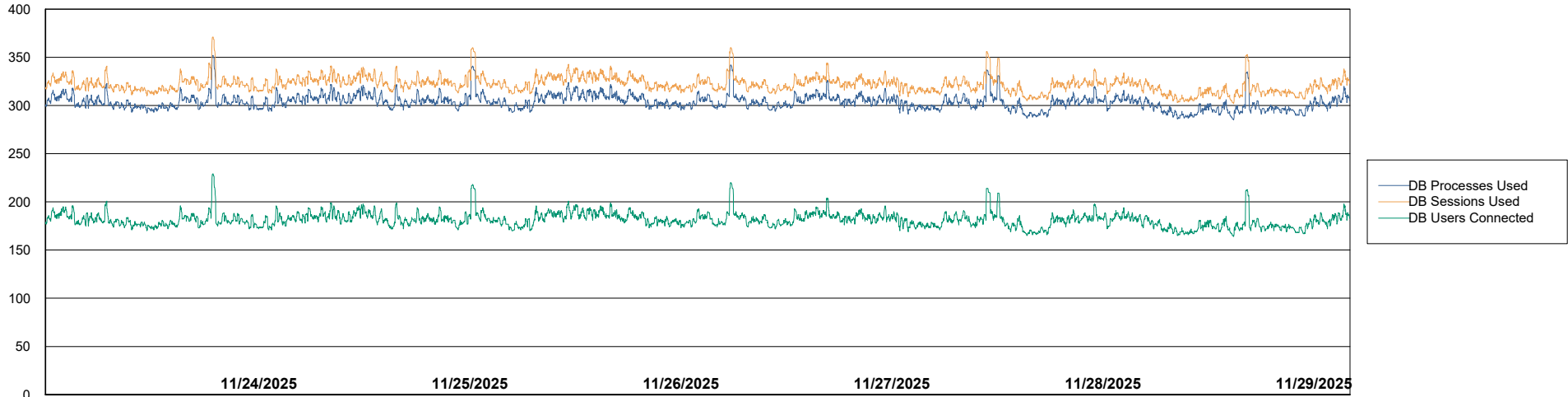


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



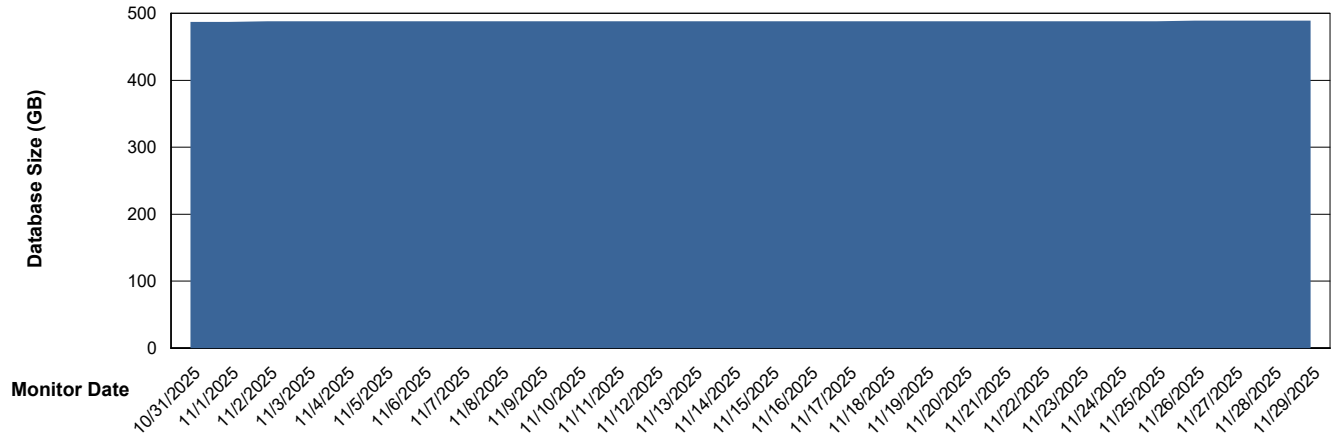
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Customer JSG_Production (24/7)
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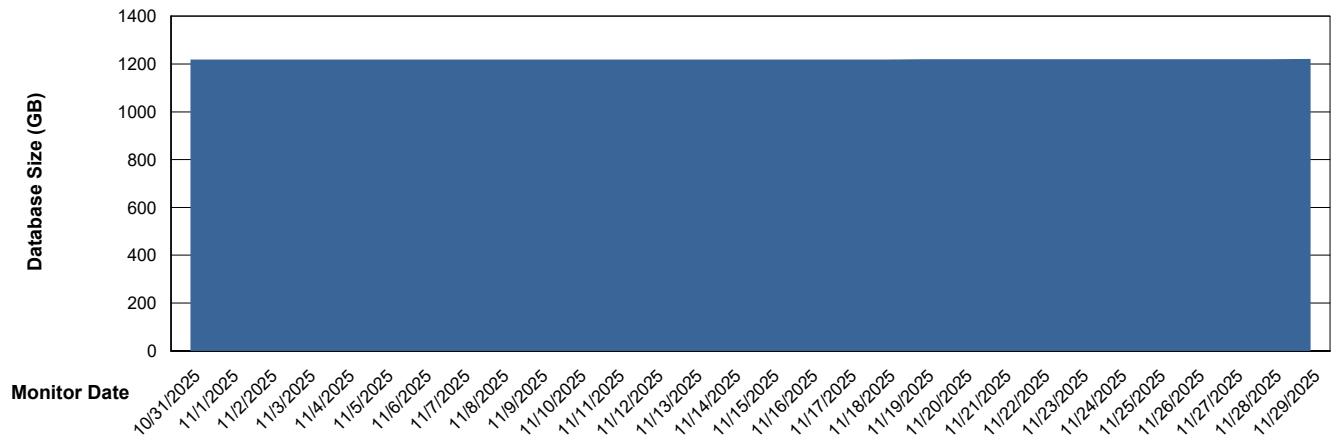
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/29/2025	ABSDATA	245	206	16
	INDX	333	278	17
11/28/2025	ABSDATA	245	206	16
	INDX	333	278	17
11/27/2025	ABSDATA	245	206	16
	INDX	333	278	17
11/26/2025	ABSDATA	245	206	16
	INDX	333	278	17
11/25/2025	ABSDATA	245	206	16
	INDX	333	278	17
11/24/2025	ABSDATA	245	206	16
	INDX	333	278	17
11/23/2025	ABSDATA	245	206	16
	INDX	333	278	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/29/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/28/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/27/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/26/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/25/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/24/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/23/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 24/11/2025	Tue 25/11/2025	Wed 26/11/2025	Thu 27/11/2025	Fri 28/11/2025	Sat 29/11/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Fri, 28-11-2025	None
Thu, 27-11-2025	None
Fri, 28-11-2025	None
Wed, 26-11-2025	None
Thu, 27-11-2025	None
Sat, 29-11-2025	None
Sun, 23-11-2025	None
Wed, 26-11-2025	None
Sun, 23-11-2025	None
Mon, 24-11-2025	None
Tue, 25-11-2025	None
Tue, 25-11-2025	None
Mon, 24-11-2025	None
Sat, 29-11-2025	None

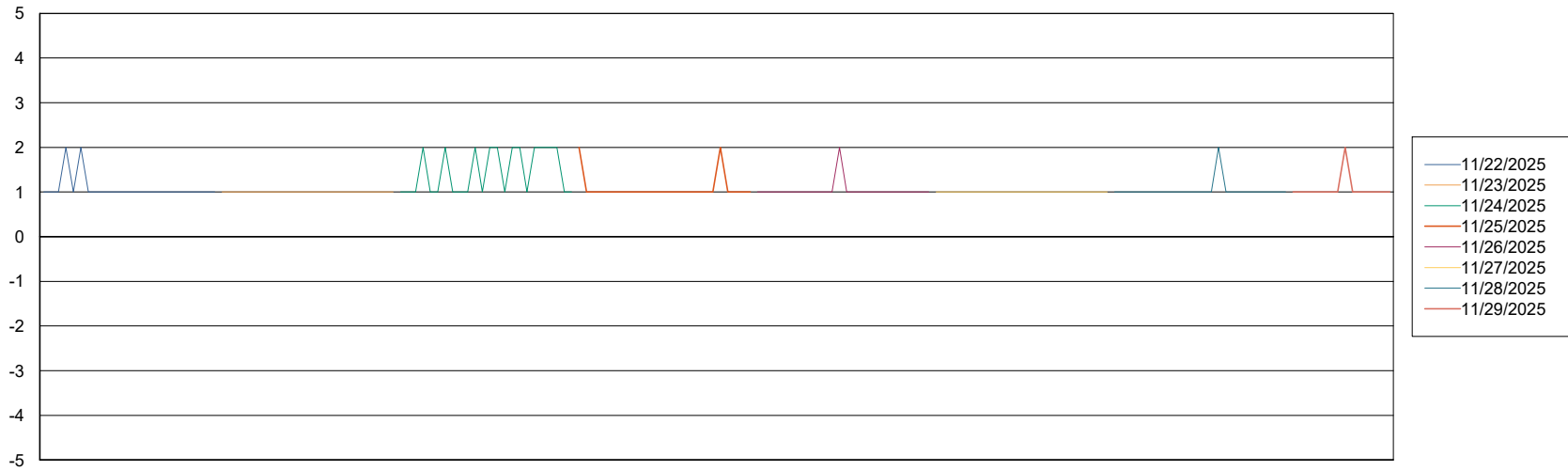
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



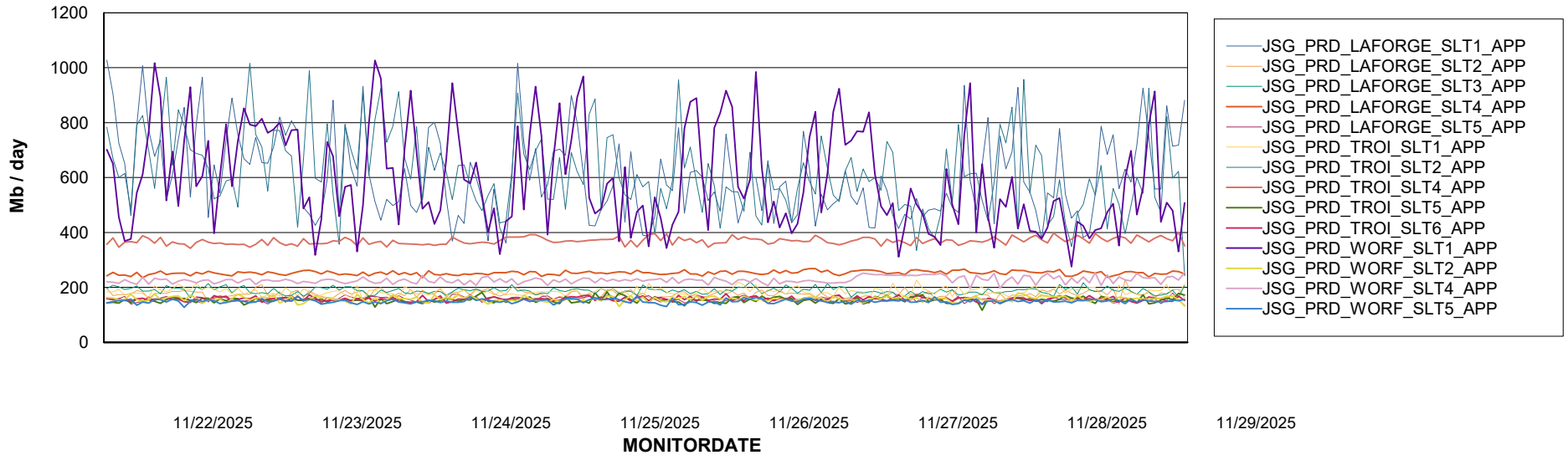
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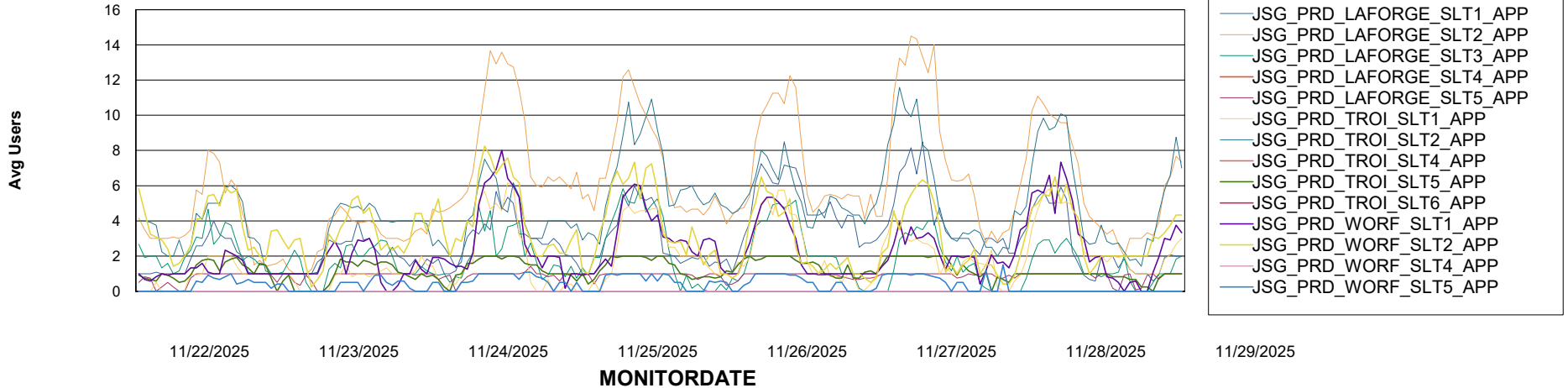


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



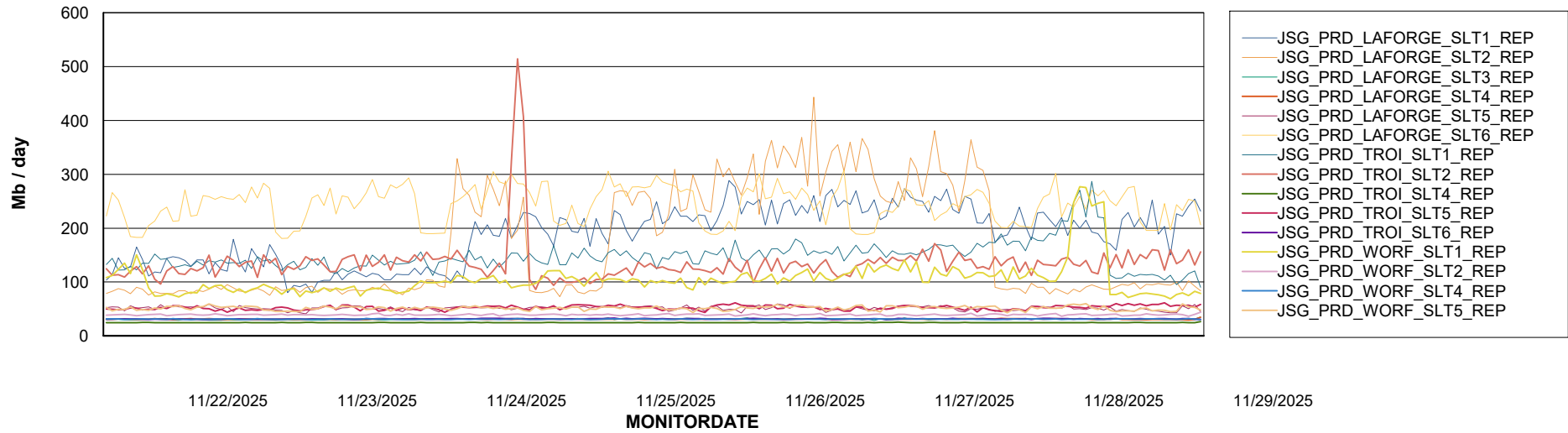
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



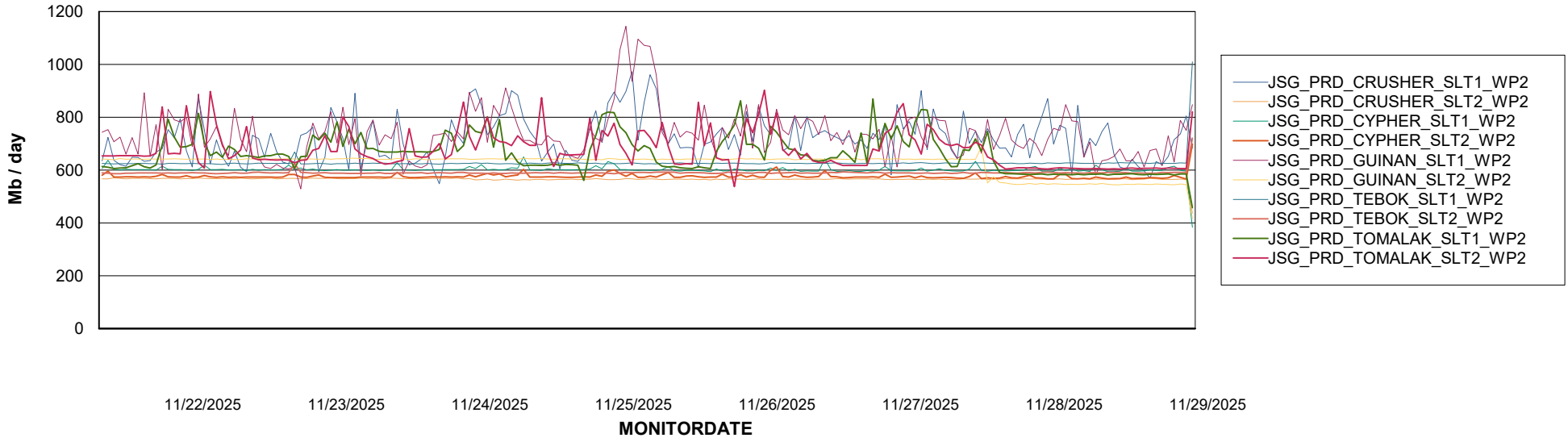
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ABSSolute Web Component Services

Avg memory used per ABS Web component

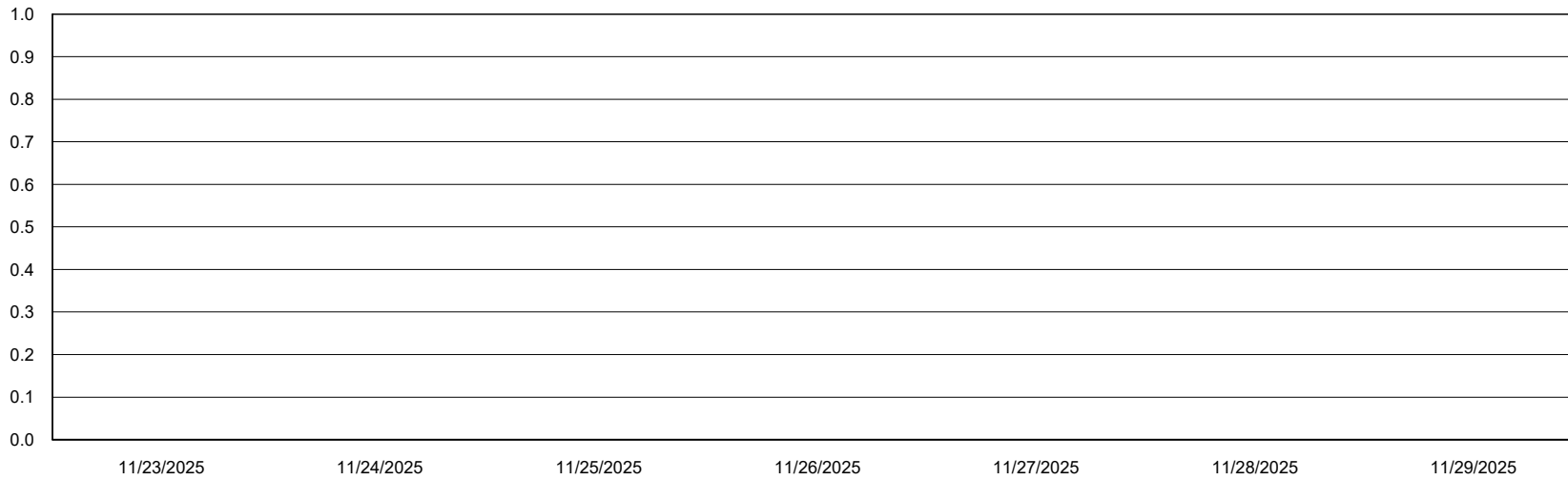


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP