

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/22/2025	24	44	33	80	100	20	37	1	1	98
11/21/2025	24	44	33	79	100	21	37	1	1	98
11/20/2025	24	44	33	79	100	21	37	1	1	98
11/19/2025	24	44	33	79	100	21	37	1	1	98
11/18/2025	24	44	33	79	100	21	37	1	1	98
11/17/2025	24	44	33	79	100	21	37	1	1	98
11/16/2025	24	44	33	79	100	21	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/22/2025	16	39	33	92	100	8	37	1	1	99
11/21/2025	16	39	33	92	100	8	37	1	1	99
11/20/2025	16	39	33	92	100	8	37	1	1	99
11/19/2025	16	39	33	92	100	8	37	1	1	99
11/18/2025	16	39	33	86	100	14	37	1	1	99
11/17/2025	16	39	33	86	100	14	37	1	1	99
11/16/2025	16	39	33	86	100	14	37	1	1	99

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/22/2025	19	44	35	36	1	1	48	100	52	48
11/21/2025	20	44	35	36	1	1	48	100	52	48
11/20/2025	20	44	35	36	1	1	48	100	52	48
11/19/2025	20	44	35	36	1	1	48	100	52	45
11/18/2025	20	44	35	36	1	1	48	100	52	41
11/17/2025	20	44	35	36	1	1	48	100	52	41
11/16/2025	20	44	35	36	1	1	48	100	52	41

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/22/2025	24	44	34	37	1	1	67	100	33	17
11/21/2025	24	44	34	37	1	1	67	100	33	17
11/20/2025	24	44	34	37	1	1	67	100	33	18
11/19/2025	24	44	34	37	1	1	67	100	33	18
11/18/2025	24	44	33	37	1	1	65	100	35	18
11/17/2025	24	44	33	37	1	1	65	100	35	18
11/16/2025	24	44	33	37	1	1	65	100	35	18

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/22/2025	21	44	35	36	1	1	77	100	23	38
11/21/2025	21	44	35	36	1	1	77	100	23	38
11/20/2025	21	44	35	36	1	1	77	100	23	38
11/19/2025	21	44	35	36	1	1	77	100	23	38
11/18/2025	21	44	34	36	1	1	77	100	23	38
11/17/2025	21	44	34	36	1	1	77	100	23	38
11/16/2025	21	44	34	36	1	1	77	100	23	38

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
11/22/2025	52	39	19	38	1	1	99	10	0
11/21/2025	52	39	19	38	1	1	99	10	0
11/20/2025	52	39	19	38	1	1	99	10	0
11/19/2025	52	39	19	38	1	1	99	10	0
11/18/2025	52	39	19	38	1	1	99	10	0
11/17/2025	52	39	19	38	1	1	99	10	0
11/16/2025	52	39	19	38	1	1	99	10	0

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	23	90	69
11/21/2025	23	90	69
11/20/2025	18	90	74
11/19/2025	13	90	78
11/18/2025	20	90	72
11/17/2025	20	90	72
11/16/2025	20	90	72

Harddisk Usage shl-winman2-ash

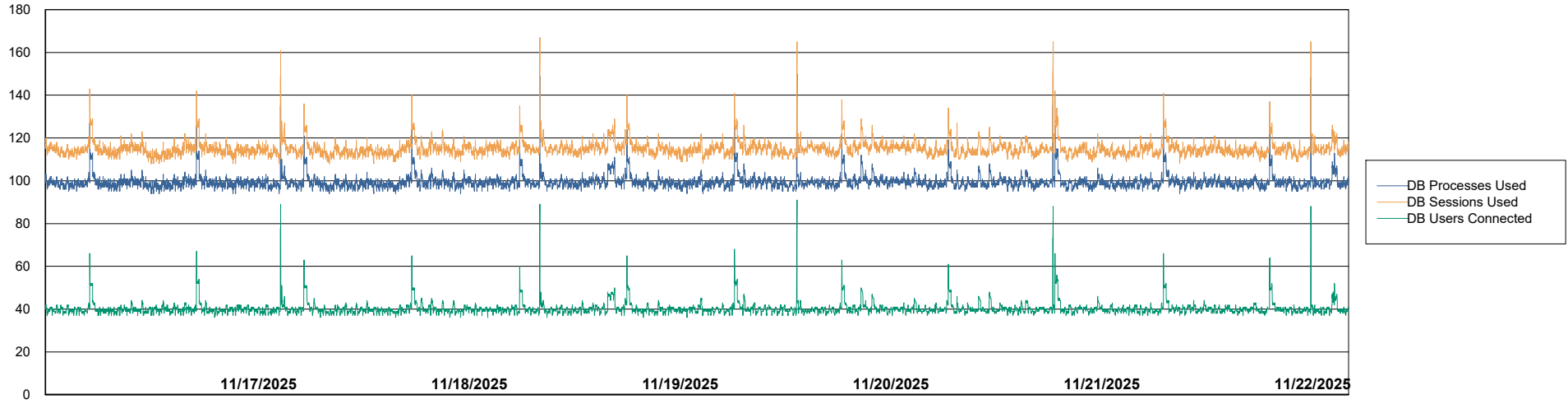
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	29	60	43
11/21/2025	29	60	43
11/20/2025	29	60	43
11/19/2025	29	60	43
11/18/2025	29	60	43
11/17/2025	33	60	40
11/16/2025	38	60	37

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-BI-ASH\_PROD\_ABS1

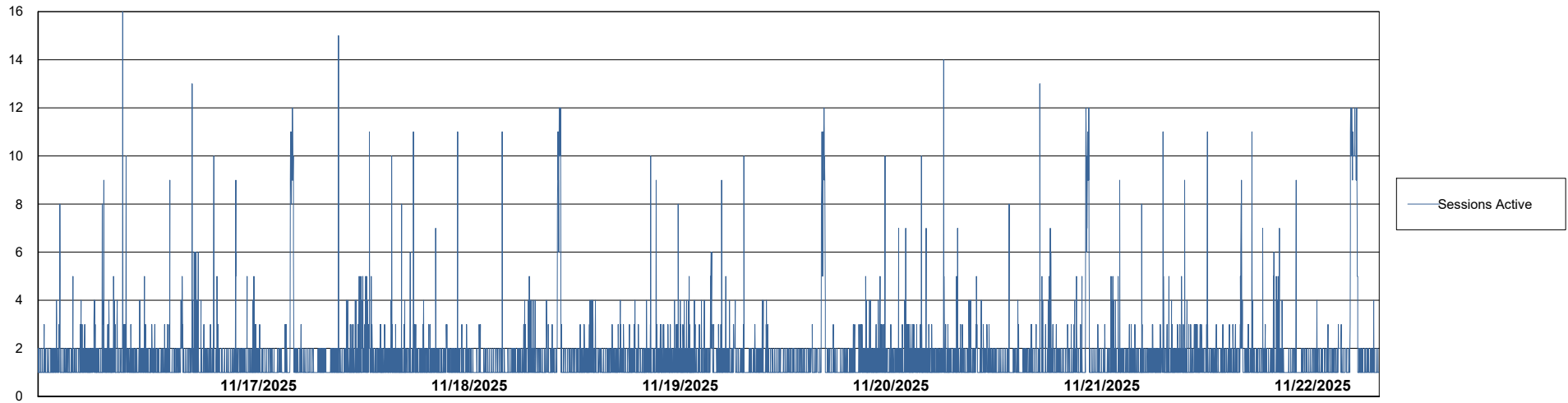
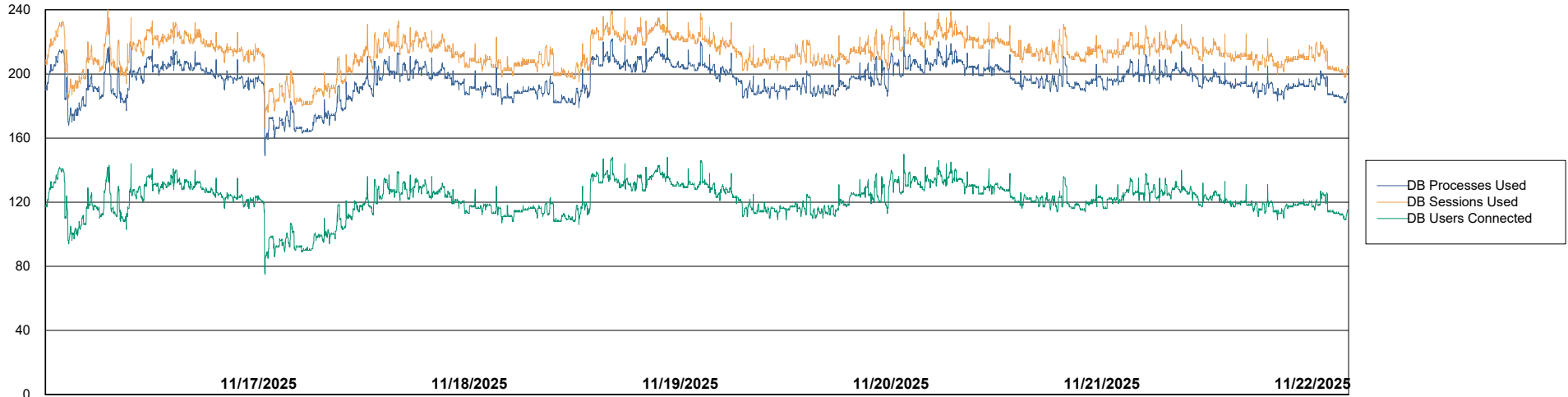


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



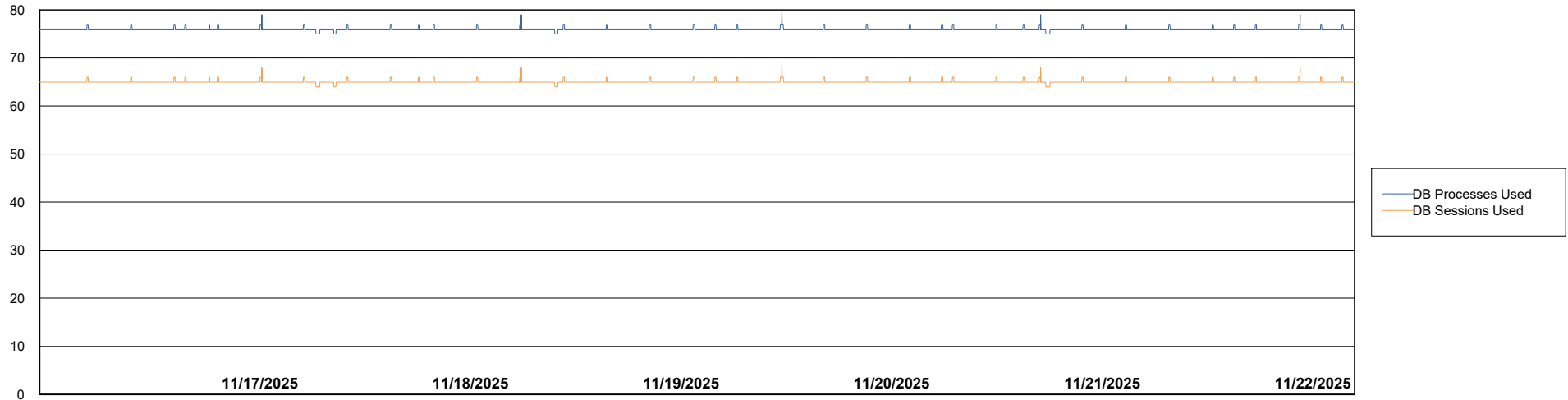
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



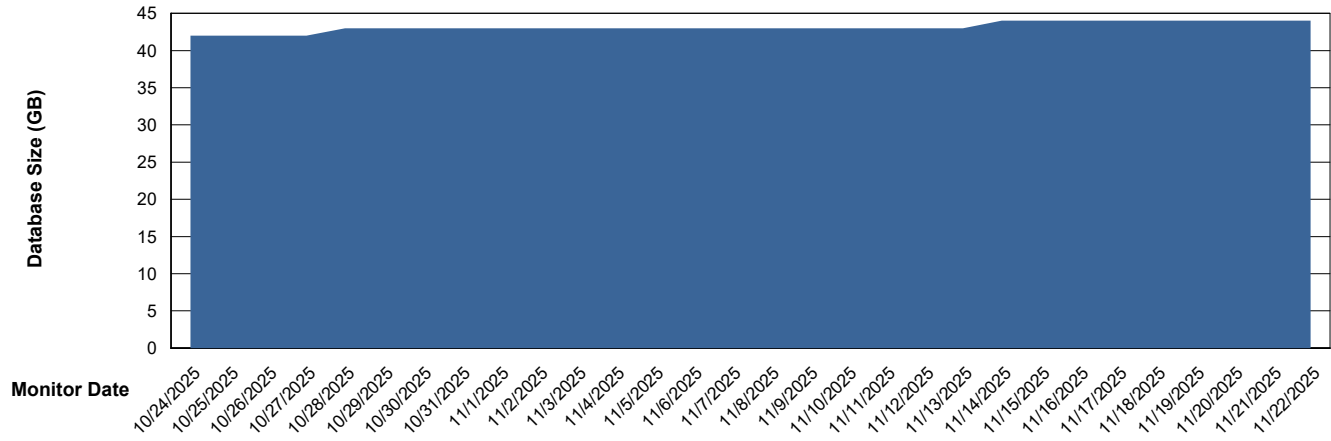
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



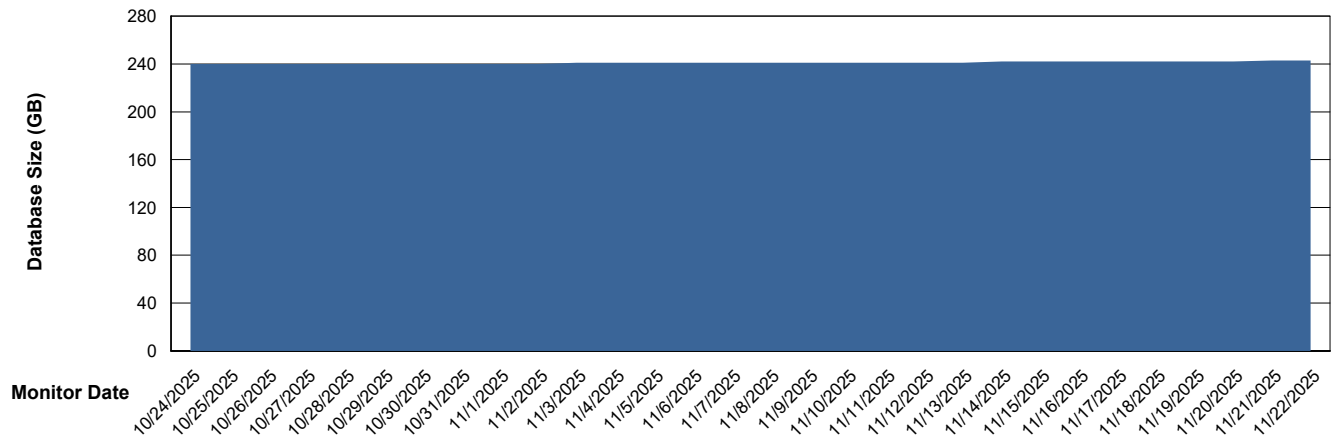
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

Database growth over last month



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/22/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/21/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/20/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/19/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/18/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/17/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/16/2025	ABSDATA	30	19	38
	INDX	35	19	46

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/22/2025	ABSDATA	123	101	18
	INDX	134	111	17
11/21/2025	ABSDATA	123	101	18
	INDX	134	111	17
11/20/2025	ABSDATA	123	101	18
	INDX	134	111	17
11/19/2025	ABSDATA	123	101	18
	INDX	134	111	17
11/18/2025	ABSDATA	123	101	18
	INDX	134	111	17
11/17/2025	ABSDATA	123	101	18
	INDX	134	111	18
11/16/2025	ABSDATA	123	101	18
	INDX	134	110	18

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Tue, 18-11-2025	None
Fri, 21-11-2025	None
Sun, 16-11-2025	None
Mon, 17-11-2025	None
Thu, 20-11-2025	None
Sat, 22-11-2025	None
Wed, 19-11-2025	None

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



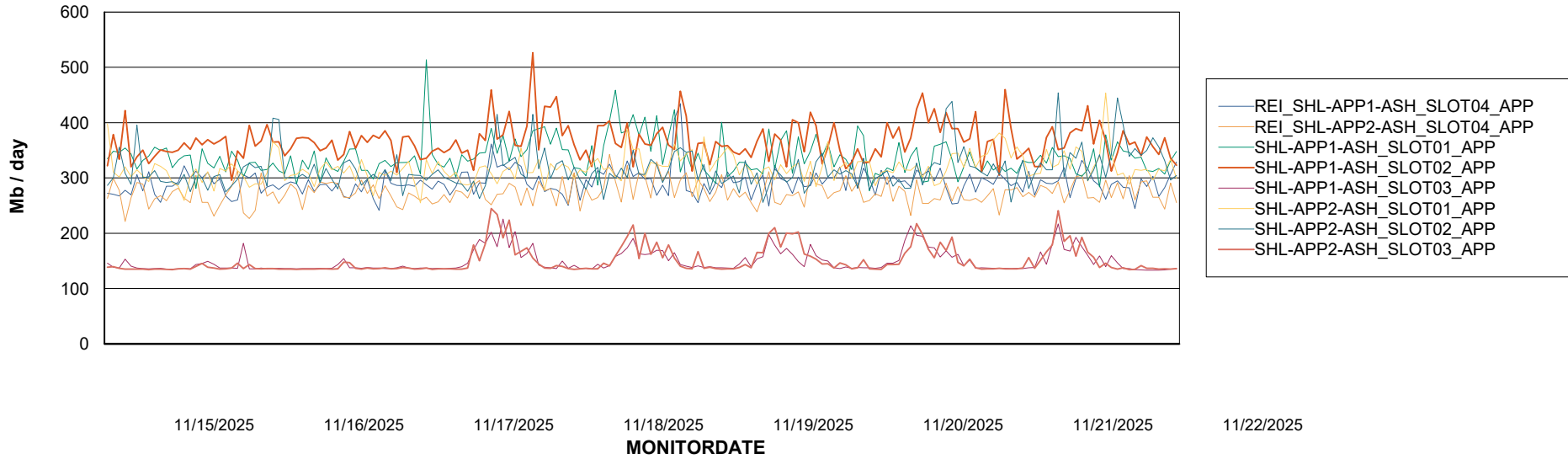
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182

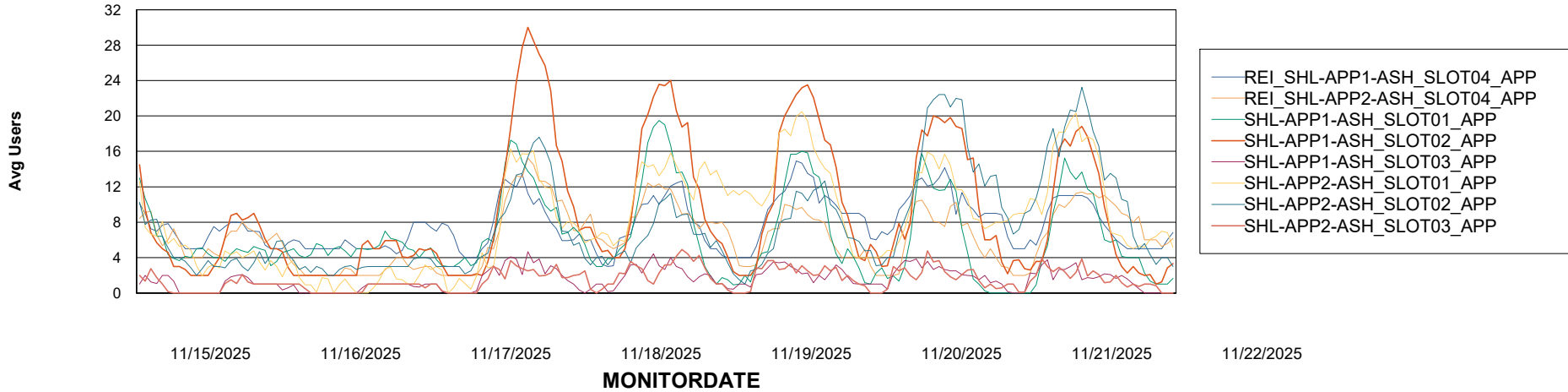


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



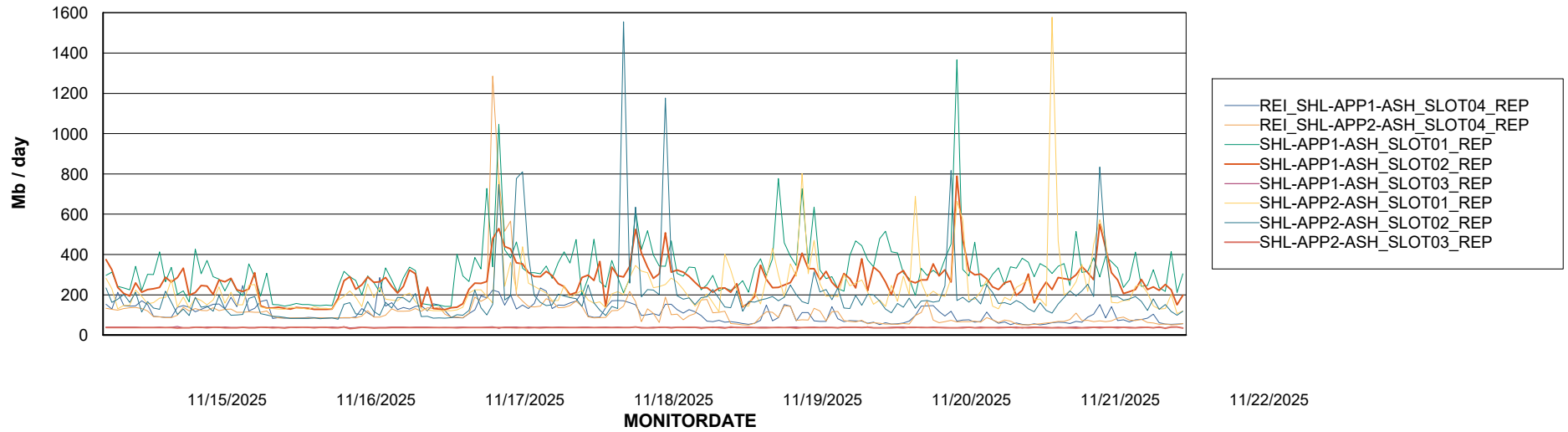
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



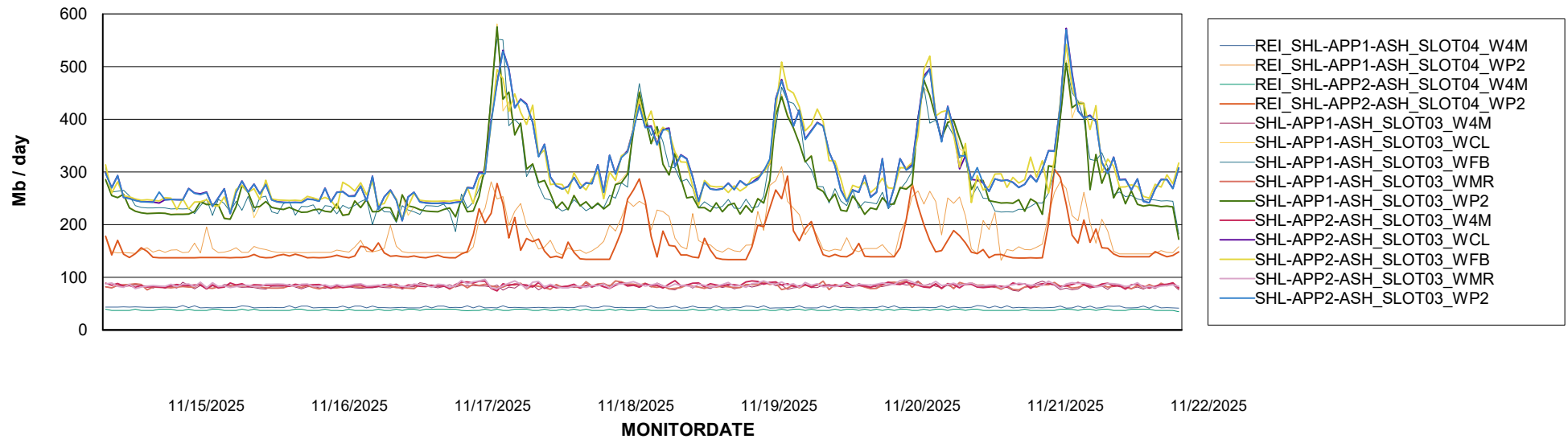
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Disaster per ABS component

