

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	77	119	28
11/21/2025	77	119	27
11/20/2025	77	119	27
11/19/2025	77	119	27
11/18/2025	77	119	27
11/17/2025	77	119	27
11/16/2025	77	119	27

Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/22/2025	53	199	93	31	500	347	77	200	46
11/21/2025	53	199	93	31	500	347	77	200	46
11/20/2025	53	199	93	31	500	347	75	200	50
11/19/2025	52	199	95	31	500	347	75	200	51
11/18/2025	52	199	96	31	500	347	75	200	50
11/17/2025	52	199	96	31	500	347	75	200	50
11/16/2025	52	199	96	31	500	347	75	200	50

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Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/22/2025	33	100	67	23	1,100	851	72	400	113
11/21/2025	33	100	66	23	1,100	845	71	400	114
11/20/2025	33	100	66	23	1,100	845	71	400	117
11/19/2025	33	100	66	23	1,100	845	70	400	120
11/18/2025	33	100	66	23	1,100	845	70	400	120
11/17/2025	33	100	66	23	1,100	844	70	400	120
11/16/2025	33	100	66	23	1,100	845	70	400	120

Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/22/2025	66	279	94	18	838	687	87	559	74
11/21/2025	66	279	94	18	838	687	87	559	74
11/20/2025	66	279	94	18	838	687	86	559	77
11/19/2025	66	279	94	18	838	687	86	559	80
11/18/2025	66	279	94	18	838	687	86	559	80
11/17/2025	67	279	93	18	838	687	86	559	80
11/16/2025	67	279	93	18	838	687	86	559	80

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Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	48	100	52
11/21/2025	48	100	52
11/20/2025	48	100	51
11/19/2025	48	100	52
11/18/2025	48	100	52
11/17/2025	48	100	52
11/16/2025	48	100	52

Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	54	100	45
11/21/2025	55	100	45
11/20/2025	55	100	45
11/19/2025	55	100	45
11/18/2025	55	100	45
11/17/2025	55	100	44
11/16/2025	55	100	44

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Harddisk Usage NOA_PRD_NovoLink

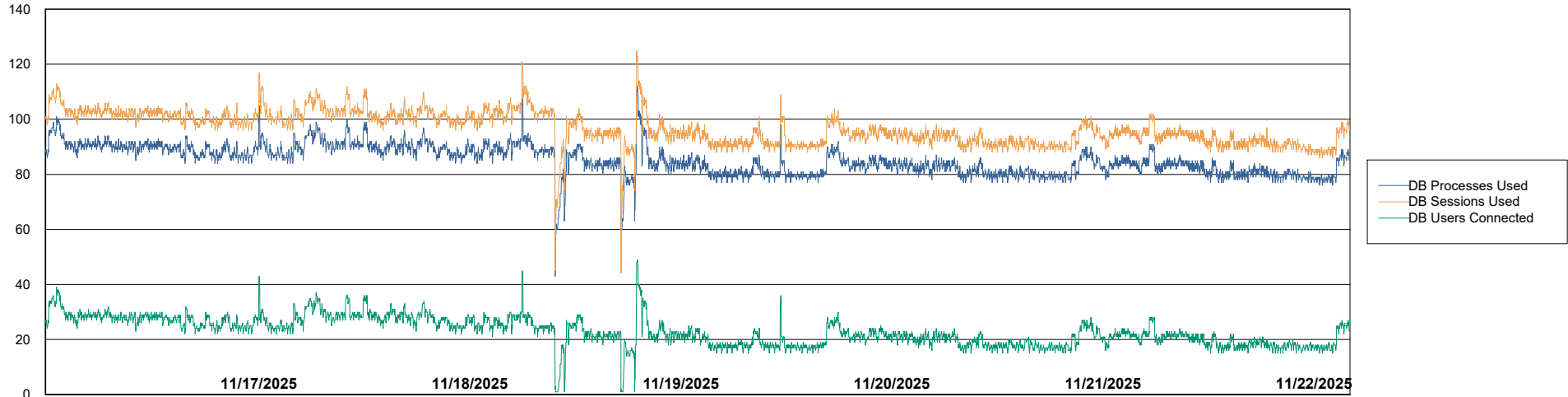
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	66	100	33
11/21/2025	67	100	33
11/20/2025	67	100	33
11/19/2025	67	100	33
11/18/2025	67	100	33
11/17/2025	67	100	33
11/16/2025	67	100	33

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Database Performance NOA_PRD_NHSBI_ABS1

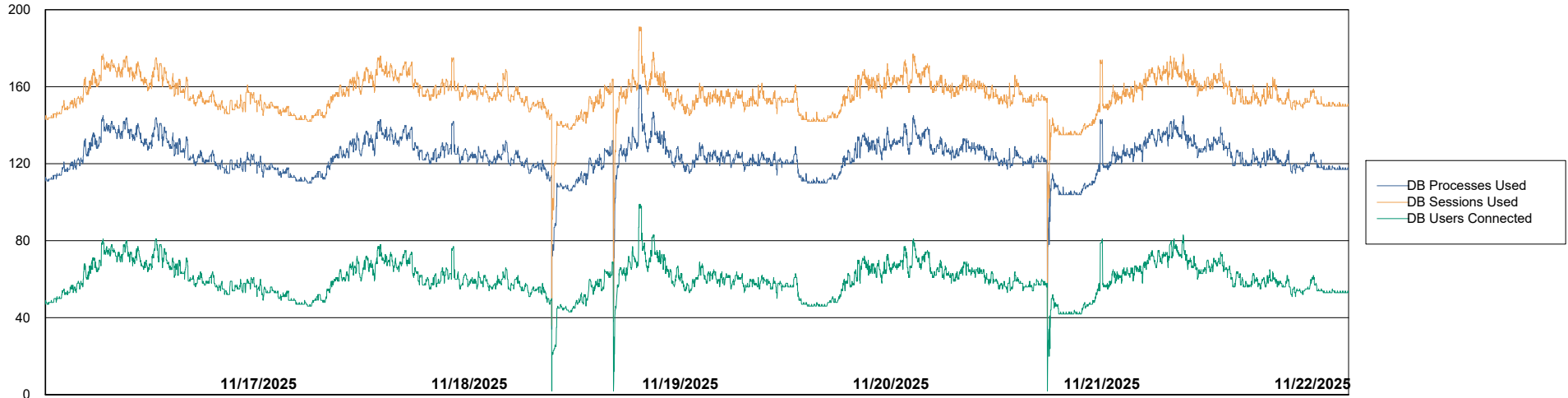


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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS01_ABS1



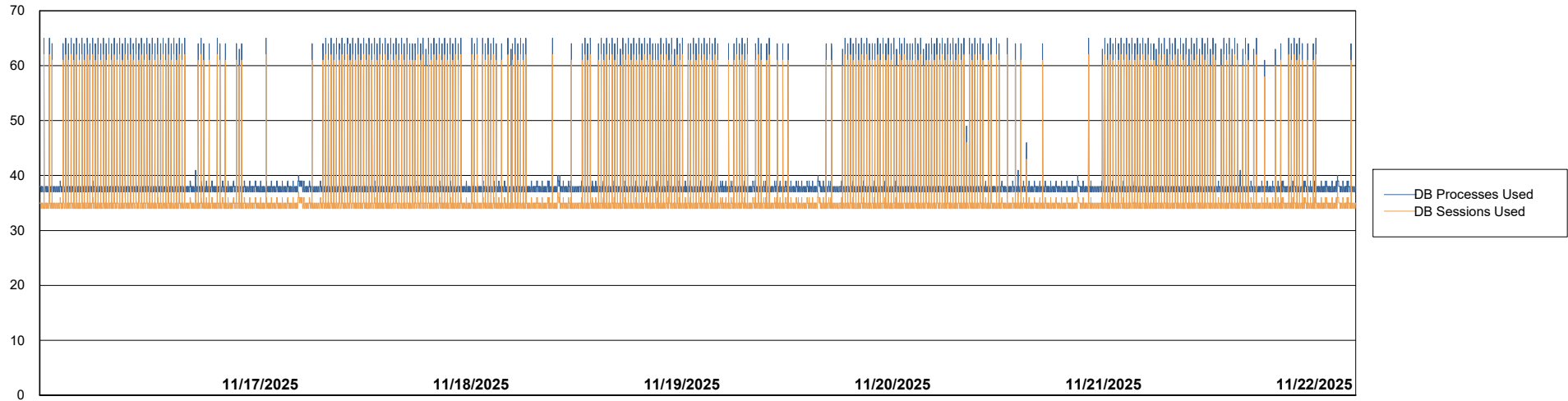
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



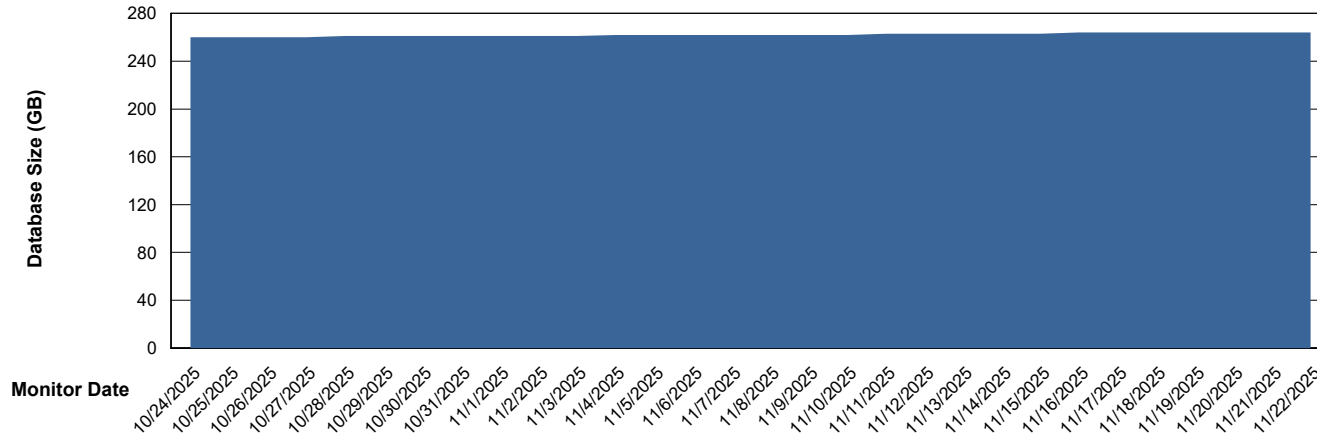
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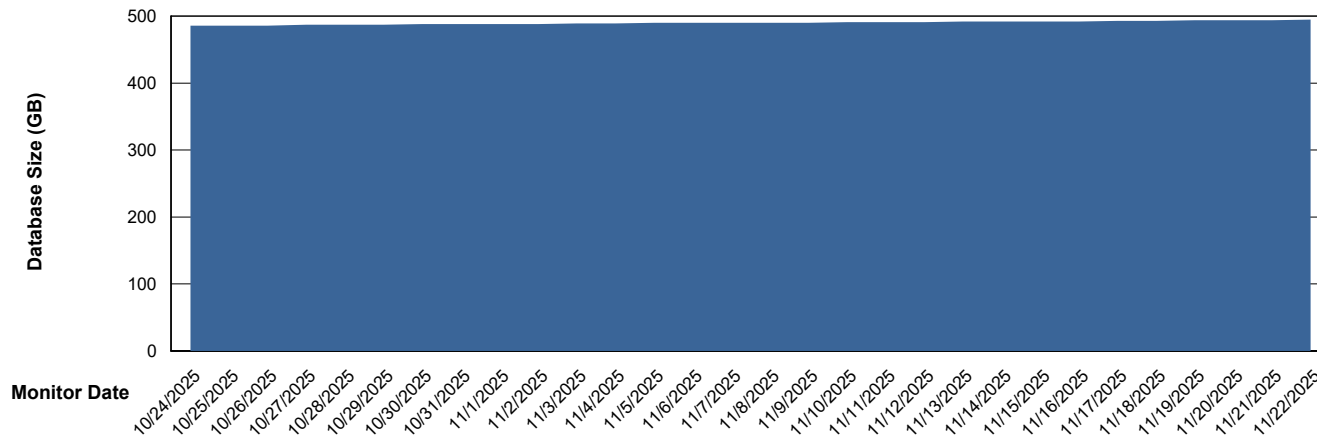
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/22/2025	ABSDATA	158	133	16
	INDX	148	124	16
11/21/2025	ABSDATA	158	133	16
	INDX	148	124	16
11/20/2025	ABSDATA	158	133	16
	INDX	148	124	16
11/19/2025	ABSDATA	158	133	16
	INDX	148	124	16
11/18/2025	ABSDATA	158	133	16
	INDX	148	124	16
11/17/2025	ABSDATA	158	132	16
	INDX	148	124	17
11/16/2025	ABSDATA	158	132	16
	INDX	148	124	17

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/22/2025	ABSDATA	220	173	21
	INDX	370	308	17
11/21/2025	ABSDATA	220	173	21
	INDX	370	308	17
11/20/2025	ABSDATA	220	173	21
	INDX	370	308	17
11/19/2025	ABSDATA	220	173	22
	INDX	370	308	17
11/18/2025	ABSDATA	220	173	22
	INDX	370	307	17
11/17/2025	ABSDATA	220	172	22
	INDX	370	307	17
11/16/2025	ABSDATA	220	172	22
	INDX	370	307	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Thu, 20-11-2025	None
Tue, 18-11-2025	None
Fri, 21-11-2025	None
Mon, 17-11-2025	None
Sat, 22-11-2025	None
Wed, 19-11-2025	None
Sun, 16-11-2025	None

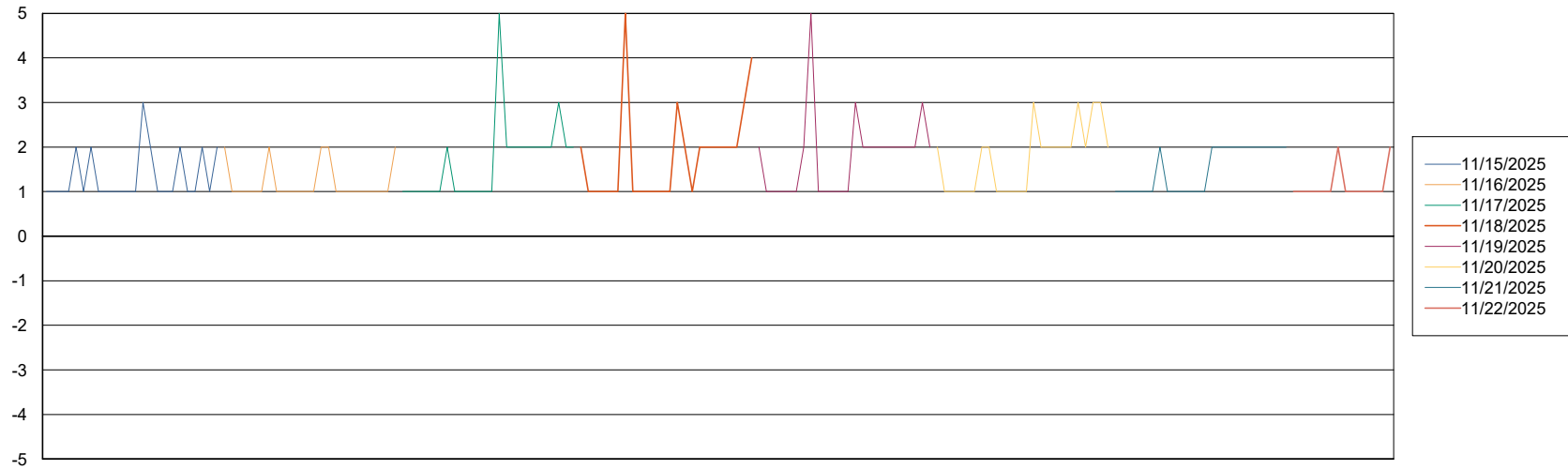
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



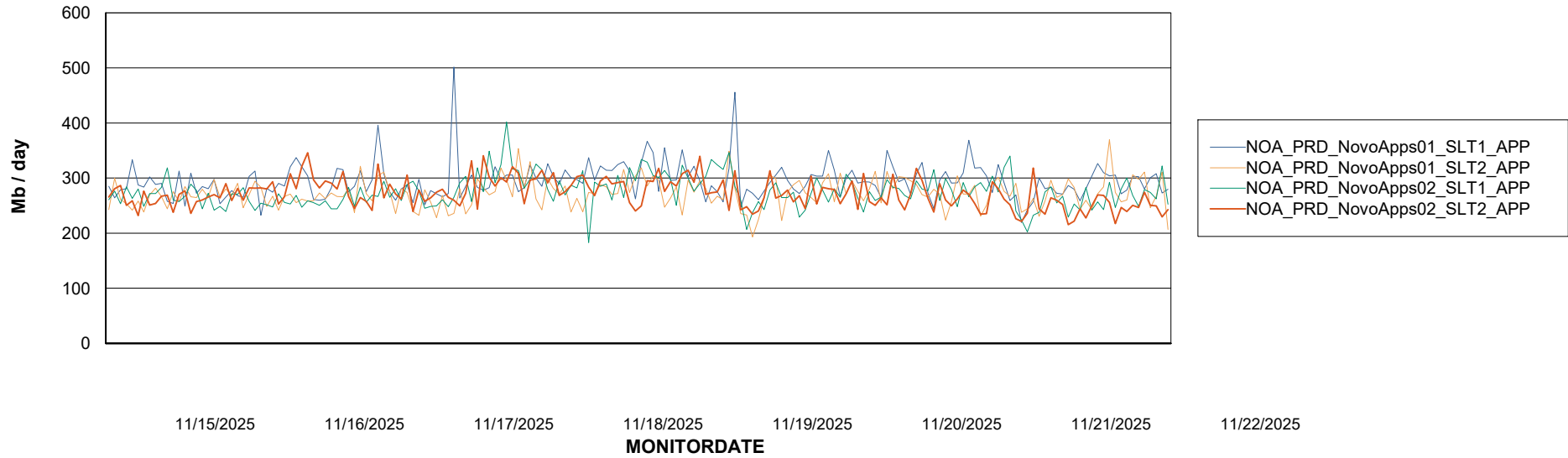
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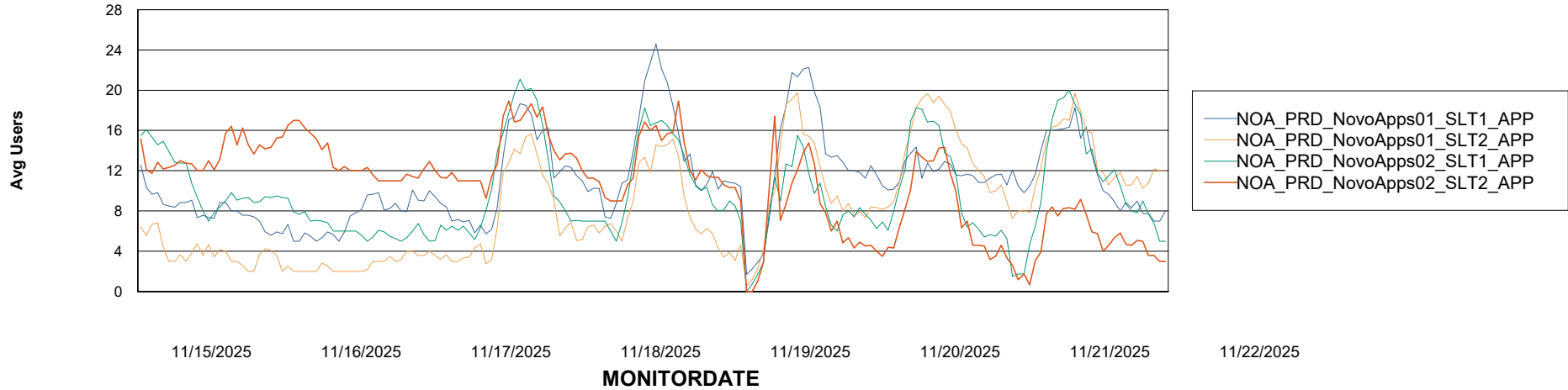


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



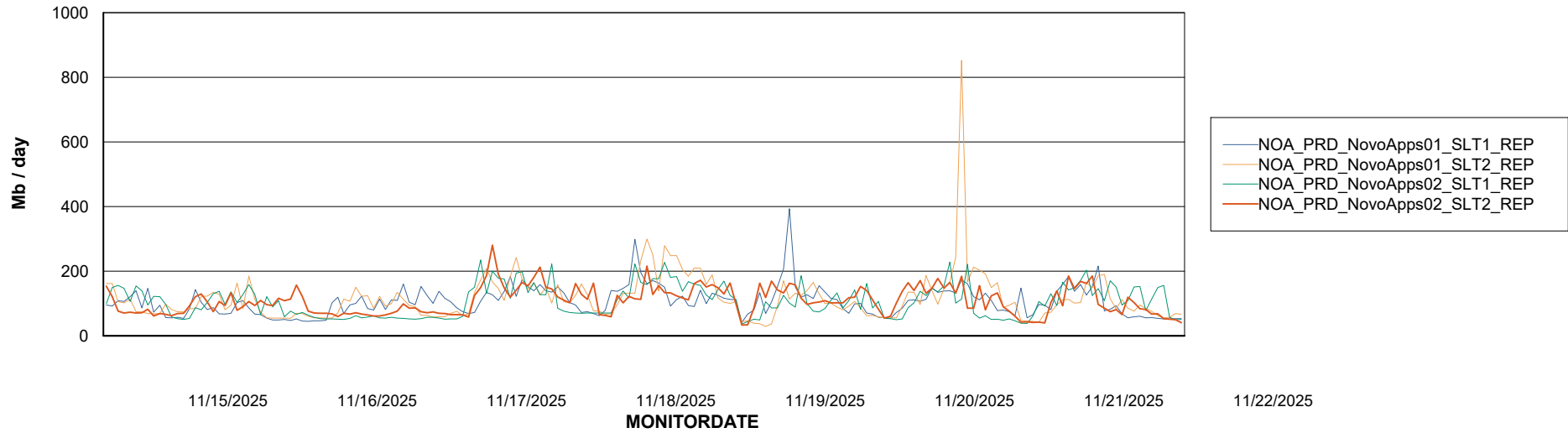
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



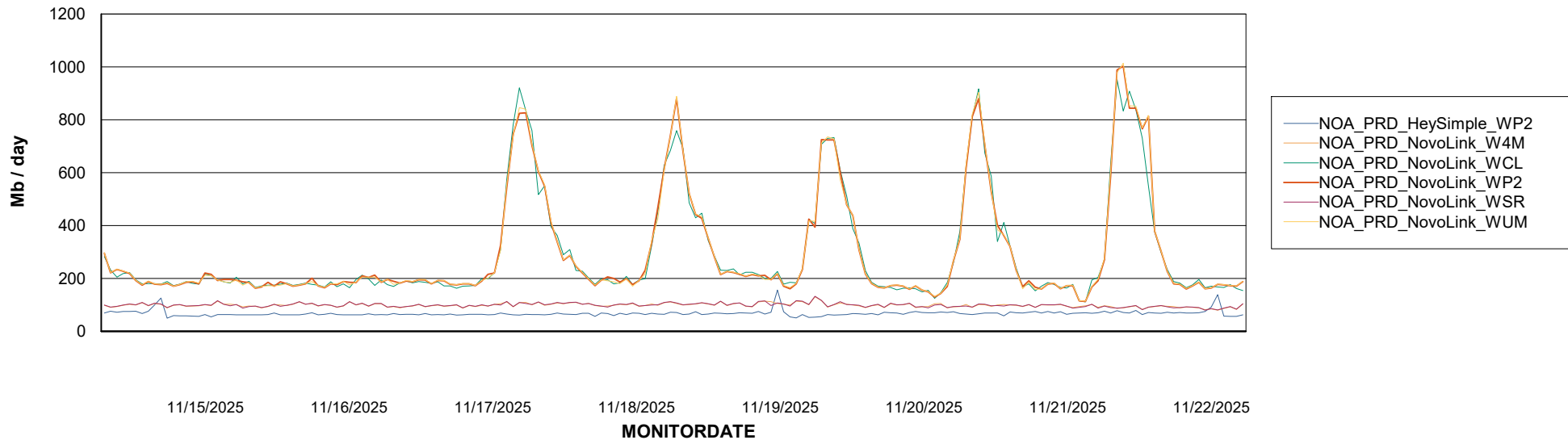
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

