

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/22/2025	22	149	117	14	900	777
11/21/2025	22	149	117	15	900	765
11/20/2025	22	149	117	15	900	765
11/19/2025	22	149	117	15	900	764
11/18/2025	22	149	117	15	900	765
11/17/2025	22	149	117	15	900	764
11/16/2025	22	149	117	15	900	764

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	49	89	45
11/21/2025	49	89	45
11/20/2025	49	89	46
11/19/2025	47	89	48
11/18/2025	45	89	50
11/17/2025	45	89	50
11/16/2025	45	89	49

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	58	79	33
11/21/2025	58	79	33
11/20/2025	58	79	33
11/19/2025	58	79	33
11/18/2025	58	79	33
11/17/2025	58	79	33
11/16/2025	56	79	35

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	31	79	55
11/21/2025	31	79	55
11/20/2025	31	79	55
11/19/2025	31	79	55
11/18/2025	31	79	55
11/17/2025	31	79	55
11/16/2025	31	79	55

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	31	149	103
11/21/2025	31	149	103
11/20/2025	31	149	103
11/19/2025	31	149	103
11/18/2025	31	149	103
11/17/2025	31	149	103
11/16/2025	31	149	103

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/22/2025	33	149	100	22	1,997	1,551
11/21/2025	33	149	100	22	1,997	1,551
11/20/2025	33	149	100	22	1,997	1,551
11/19/2025	33	149	100	22	1,997	1,551
11/18/2025	33	149	100	22	1,997	1,551
11/17/2025	33	149	100	22	1,997	1,552
11/16/2025	33	149	100	22	1,997	1,551

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/22/2025	55	199	89	22	1,997	1,556	64	500	179
11/21/2025	55	199	89	22	1,997	1,556	71	500	145
11/20/2025	55	199	89	22	1,997	1,556	71	500	145
11/19/2025	55	199	89	22	1,997	1,556	71	500	144
11/18/2025	55	199	89	22	1,997	1,556	71	500	145
11/17/2025	55	199	89	22	1,997	1,557	71	500	143
11/16/2025	55	199	89	22	1,997	1,559	71	500	143

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	62	79	30
11/21/2025	62	79	30
11/20/2025	62	79	30
11/19/2025	59	79	32
11/18/2025	58	79	33
11/17/2025	58	79	33
11/16/2025	58	79	33

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	49	79	41
11/21/2025	49	79	41
11/20/2025	49	79	41
11/19/2025	49	79	41
11/18/2025	49	79	41
11/17/2025	49	79	41
11/16/2025	49	79	41

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	28	149	107
11/21/2025	28	149	107
11/20/2025	29	149	107
11/19/2025	29	149	107
11/18/2025	29	149	107
11/17/2025	29	149	107
11/16/2025	29	149	107

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Harddisk Usage JSG_PRD_WORF

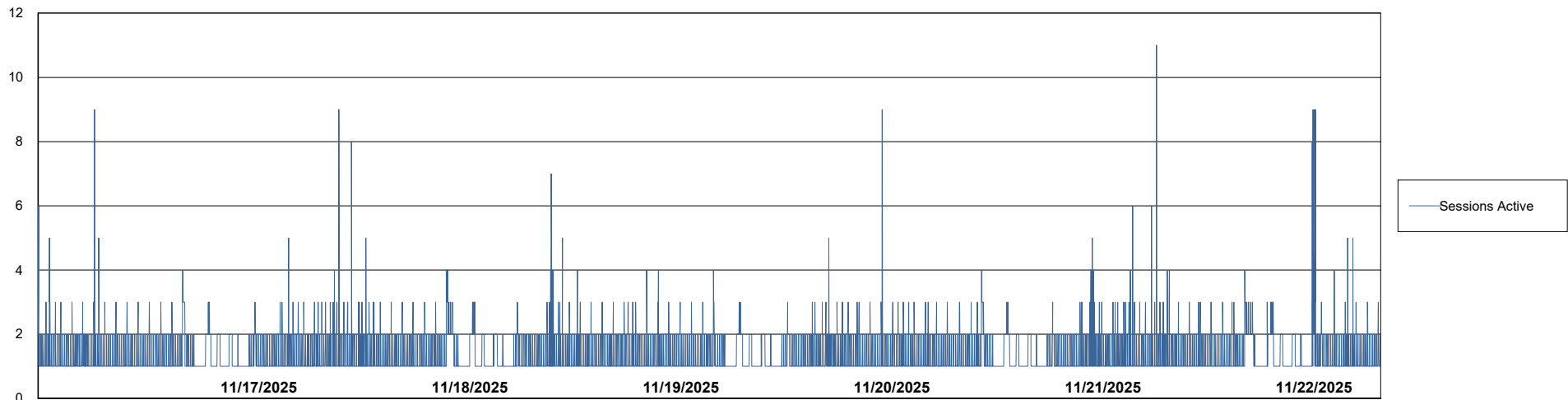
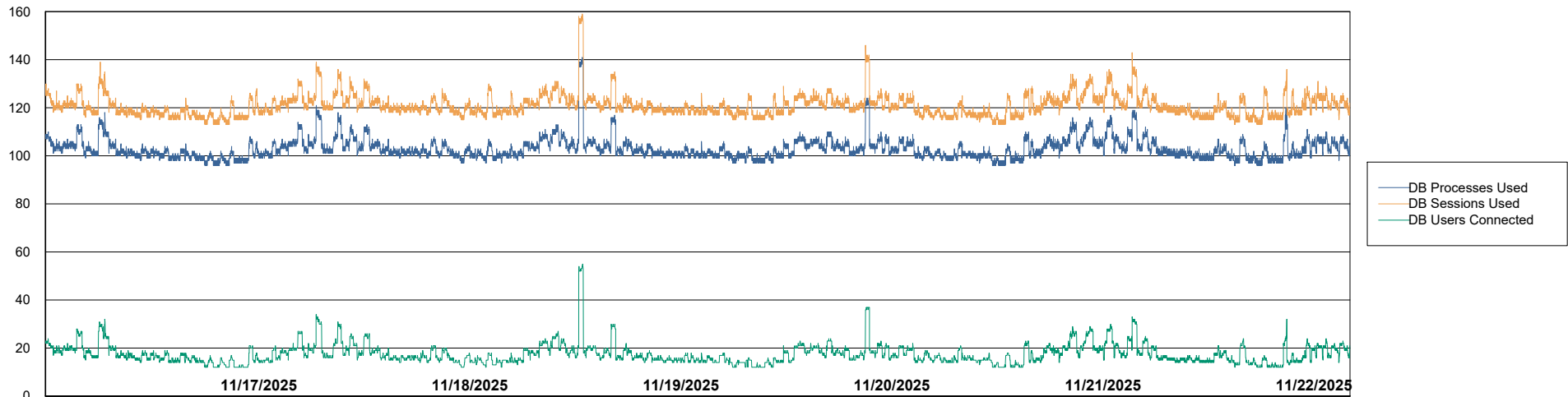
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/22/2025	49	149	77
11/21/2025	49	149	77
11/20/2025	49	149	77
11/19/2025	49	149	77
11/18/2025	49	149	77
11/17/2025	49	149	77
11/16/2025	49	149	77

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Database Performance JSG_PRD_BASHIR_DB_ABS1



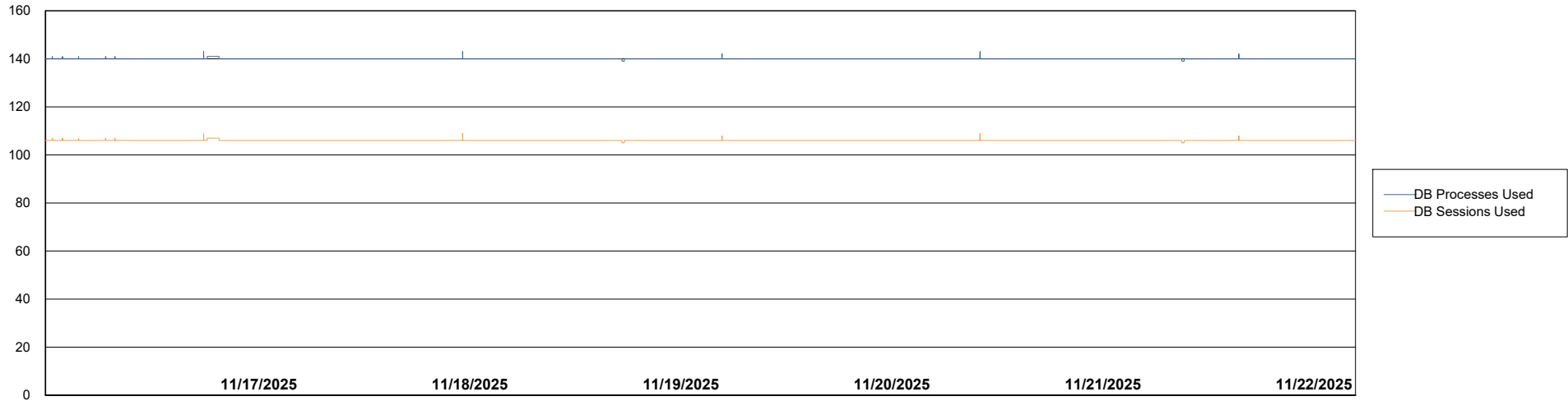
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

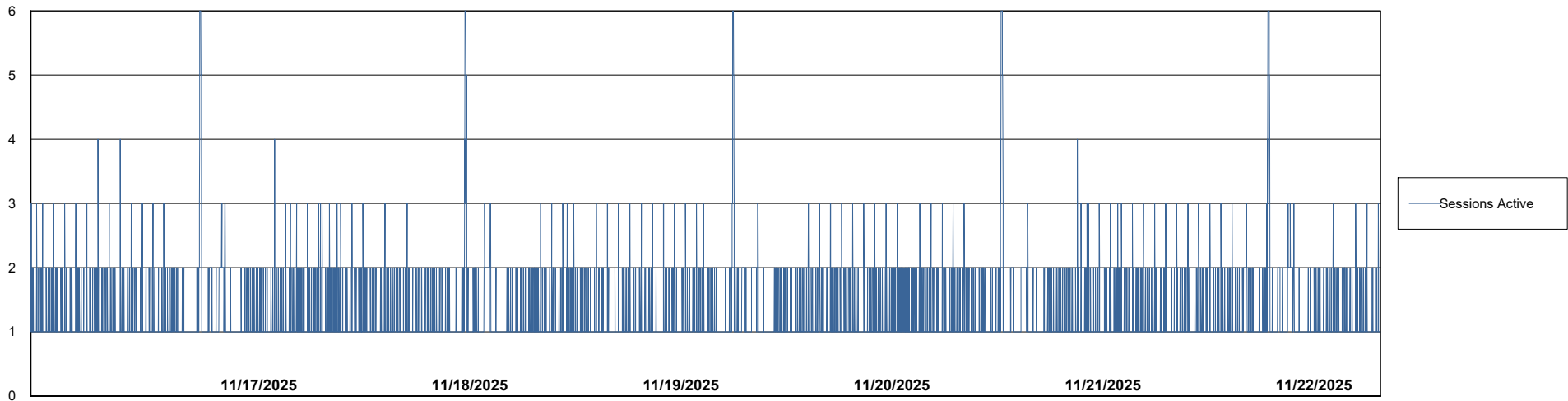
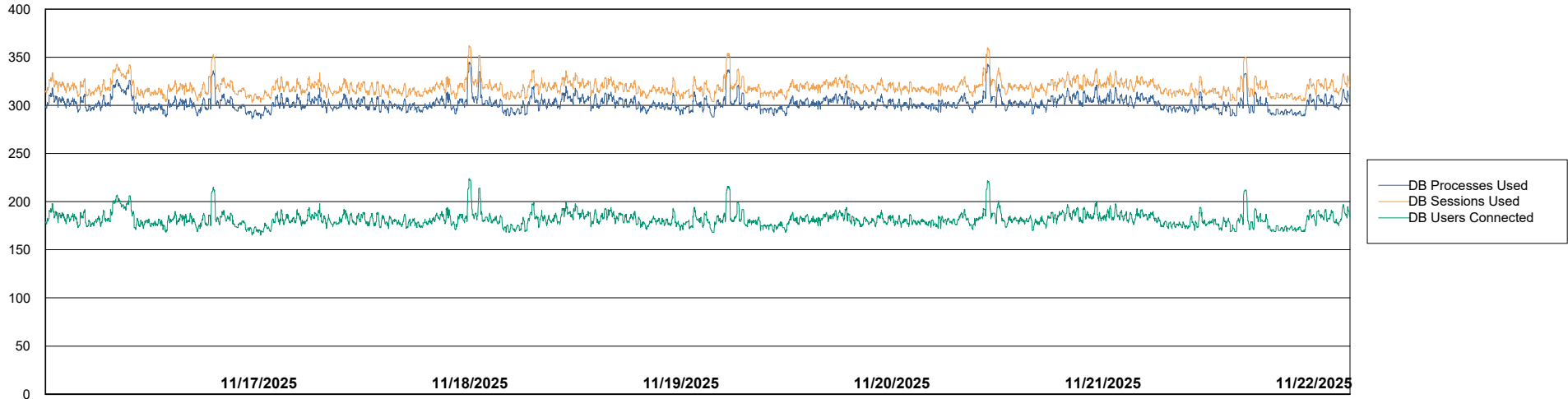


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



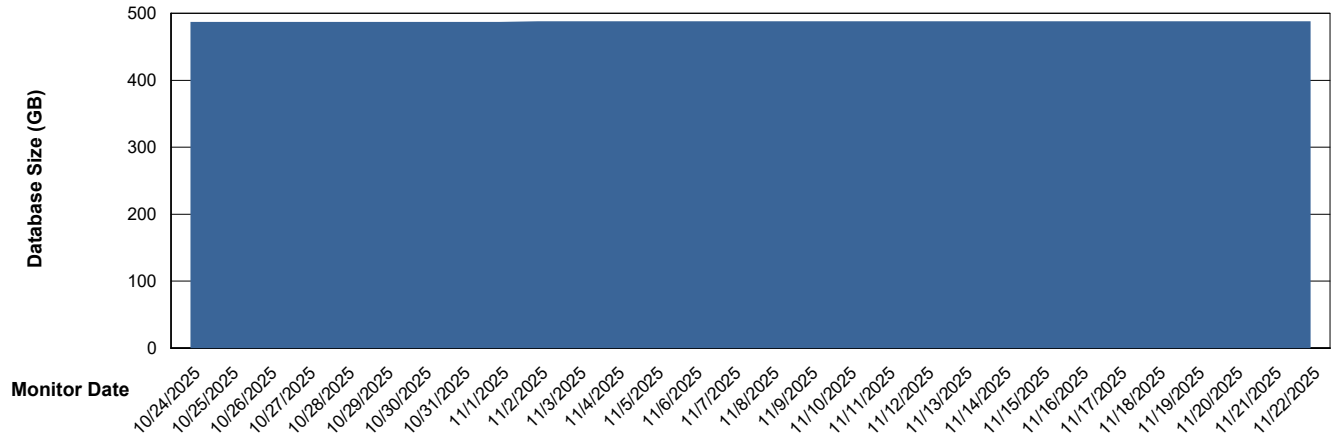
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Customer JSG_Production (24/7)
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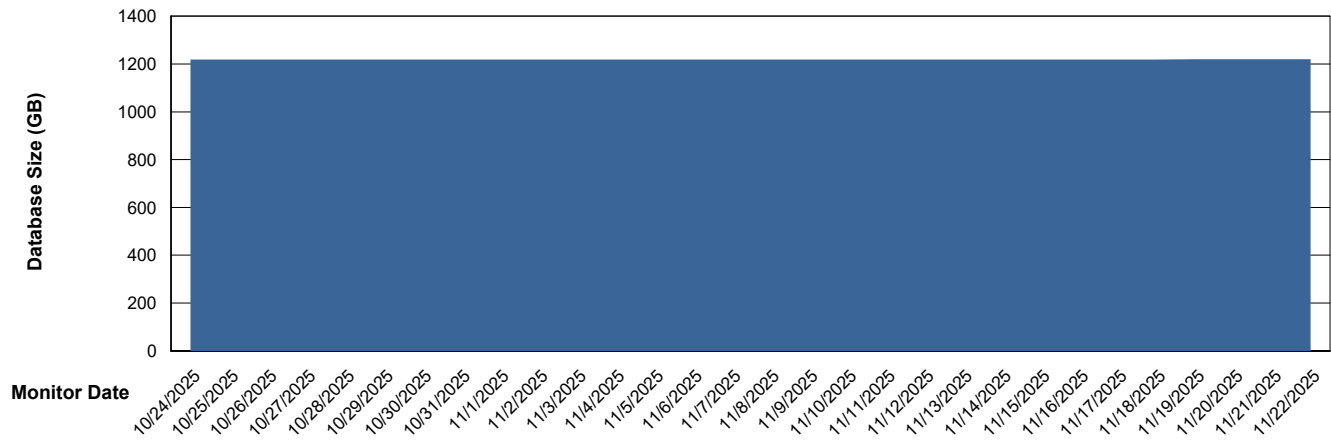
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/22/2025	ABSDATA	245	206	16
	INDX	333	278	17
11/21/2025	ABSDATA	245	206	16
	INDX	333	278	17
11/20/2025	ABSDATA	245	206	16
	INDX	333	277	17
11/19/2025	ABSDATA	245	206	16
	INDX	333	277	17
11/18/2025	ABSDATA	245	206	16
	INDX	333	277	17
11/17/2025	ABSDATA	245	206	16
	INDX	333	277	17
11/16/2025	ABSDATA	245	206	16
	INDX	333	277	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/22/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/21/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/20/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/19/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/18/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/17/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17
11/16/2025	ABSDATA	1,376	1,142	17
	INDX	69	57	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 17/11/2025	Tue 18/11/2025	Wed 19/11/2025	Thu 20/11/2025	Fri 21/11/2025	Sat 22/11/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Tue, 18-11-2025	None
Sun, 16-11-2025	None
Mon, 17-11-2025	None
Thu, 20-11-2025	None
Mon, 17-11-2025	None
Thu, 20-11-2025	None
Sun, 16-11-2025	None
Wed, 19-11-2025	None
Fri, 21-11-2025	None
Sat, 22-11-2025	None
Sat, 22-11-2025	None
Tue, 18-11-2025	None
Fri, 21-11-2025	None
Wed, 19-11-2025	None

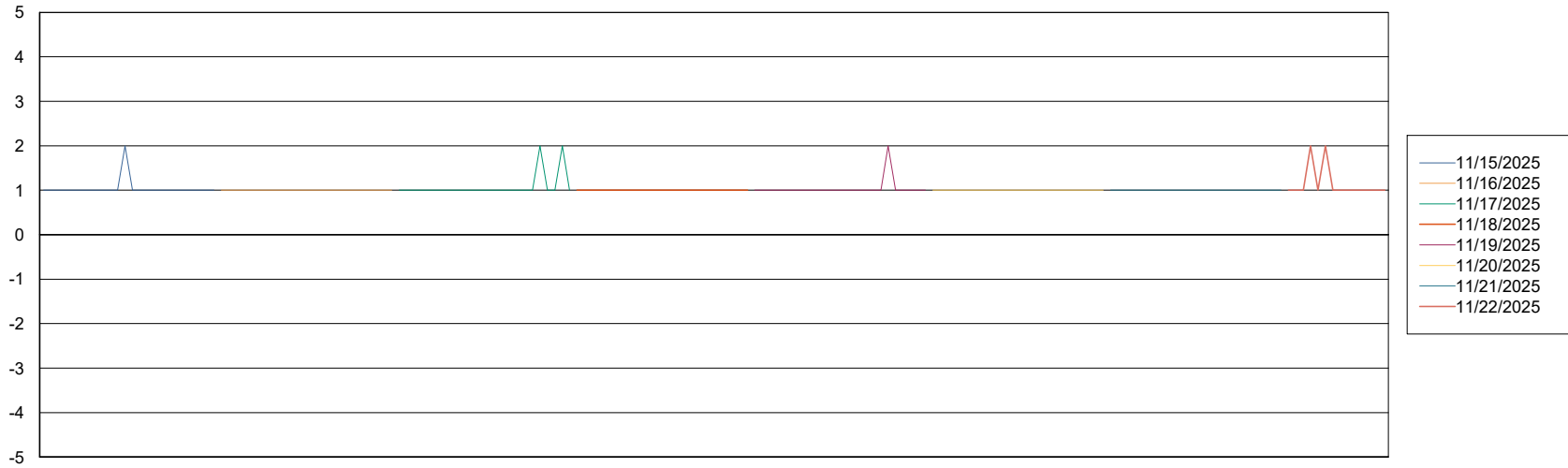
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



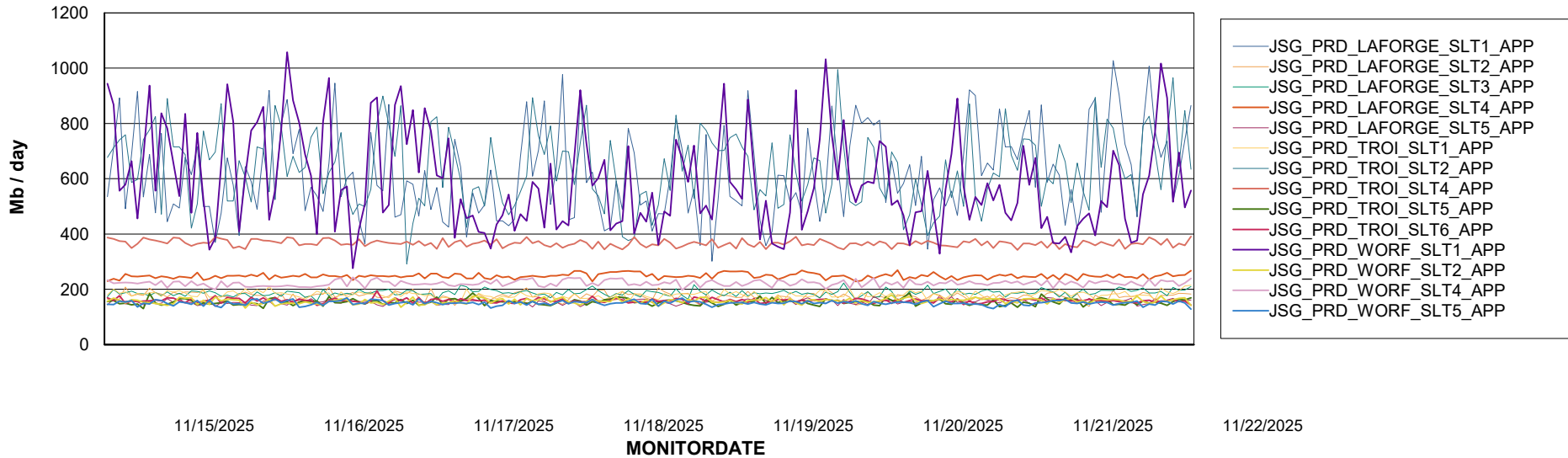
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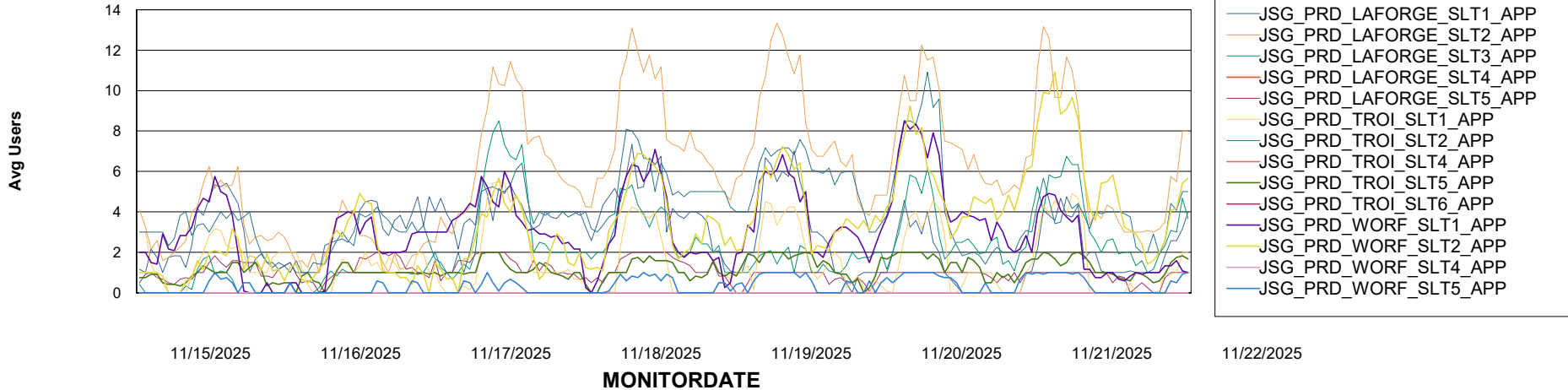


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



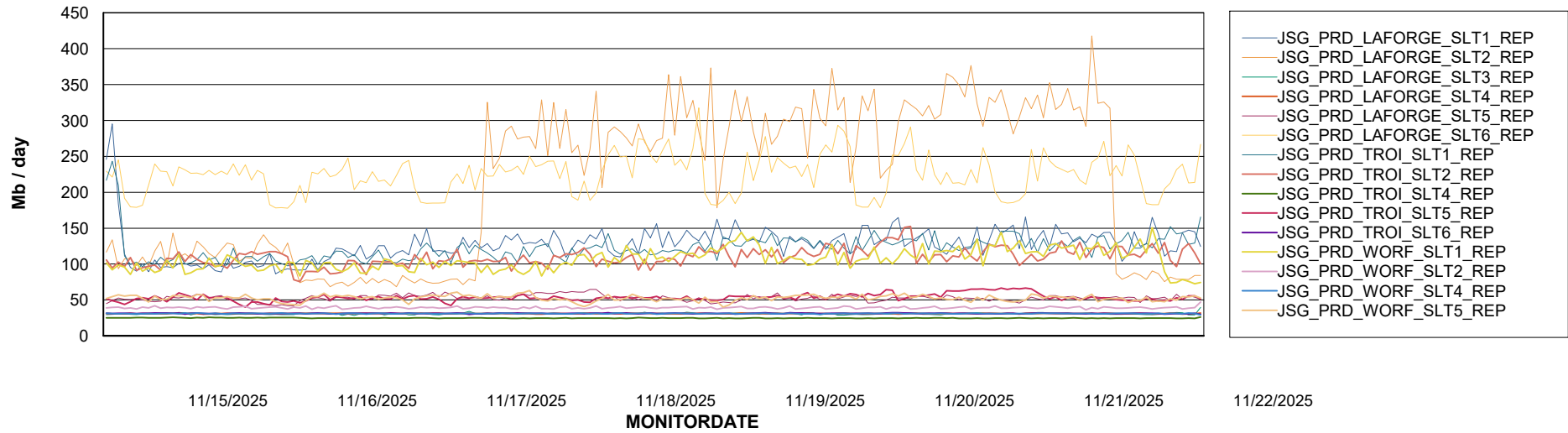
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



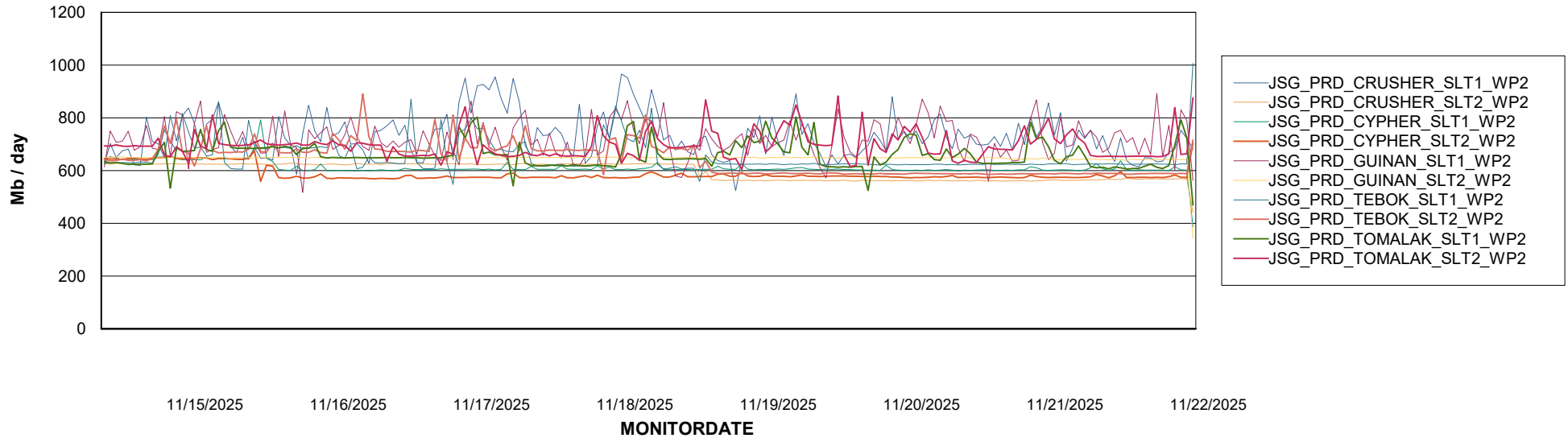
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ABSSolute Web Component Services

Avg memory used per ABS Web component

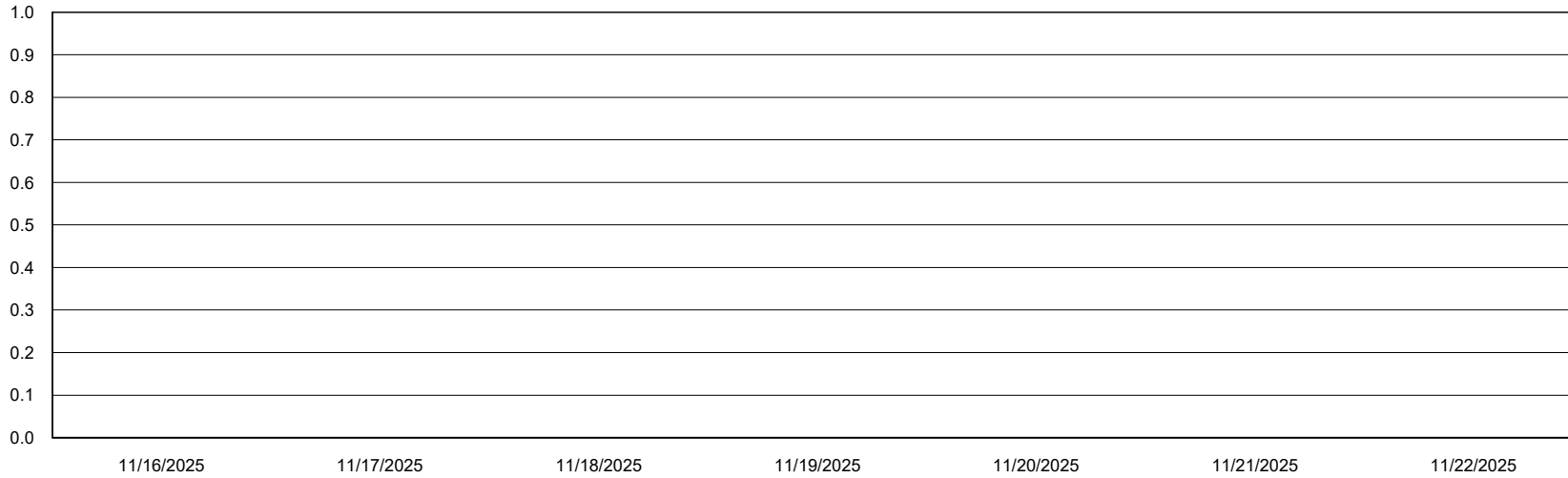


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP