

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/15/2025	24	44	33	79	100	21	37	1	1	98
11/14/2025	24	44	33	79	100	21	37	1	1	98
11/13/2025	24	44	33	79	100	21	37	1	1	98
11/12/2025	24	44	33	79	100	21	37	1	1	98
11/11/2025	24	44	33	79	100	21	37	1	1	98
11/10/2025	24	44	33	79	100	21	37	1	1	98
11/9/2025	24	44	33	79	100	21	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/15/2025	16	39	33	86	100	14	37	1	1	99
11/14/2025	16	39	33	86	100	14	37	1	1	99
11/13/2025	16	39	33	86	100	14	37	1	1	99
11/12/2025	16	39	33	86	100	14	37	1	1	99
11/11/2025	16	39	33	86	100	14	37	1	1	99
11/10/2025	16	39	33	91	100	9	37	1	1	99
11/9/2025	16	39	33	92	100	8	37	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/15/2025	20	44	35	36	1	1	48	100	52	41
11/14/2025	20	44	35	36	1	1	48	100	52	41
11/13/2025	20	44	35	36	1	1	48	100	52	41
11/12/2025	20	44	35	36	1	1	48	100	52	41
11/11/2025	20	44	35	36	1	1	48	100	52	41
11/10/2025	20	44	35	36	1	1	48	100	52	42
11/9/2025	20	44	35	36	1	1	48	100	52	42

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/15/2025	24	44	34	37	1	1	65	100	35	17
11/14/2025	24	44	33	37	1	1	65	100	35	18
11/13/2025	24	44	33	37	1	1	65	100	35	17
11/12/2025	24	44	33	37	1	1	65	100	35	17
11/11/2025	24	44	33	37	1	1	65	100	35	17
11/10/2025	24	44	33	37	1	1	65	100	35	18
11/9/2025	24	44	33	37	1	1	65	100	35	18

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/15/2025	21	44	34	36	1	1	77	100	23	38
11/14/2025	22	44	34	36	1	1	77	100	23	38
11/13/2025	22	44	34	36	1	1	77	100	23	38
11/12/2025	22	44	34	36	1	1	77	100	23	38
11/11/2025	22	44	34	36	1	1	77	100	23	38
11/10/2025	22	44	34	36	1	1	77	100	23	39
11/9/2025	22	44	34	36	1	1	77	100	23	39

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
11/15/2025	52	39	19	38	1	1	99	10	0
11/14/2025	52	39	19	38	1	1	99	10	0
11/13/2025	52	39	19	38	1	1	99	10	0
11/12/2025	52	39	19	38	1	1	99	10	0
11/11/2025	52	39	19	38	1	1	99	10	0
11/10/2025	52	39	19	38	1	1	99	10	0
11/9/2025	52	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/15/2025	20	90	72
11/14/2025	20	90	72
11/13/2025	20	90	72
11/12/2025	20	90	72
11/11/2025	20	90	72
11/10/2025	20	90	72
11/9/2025	20	90	72

Harddisk Usage shl-winman2-ash

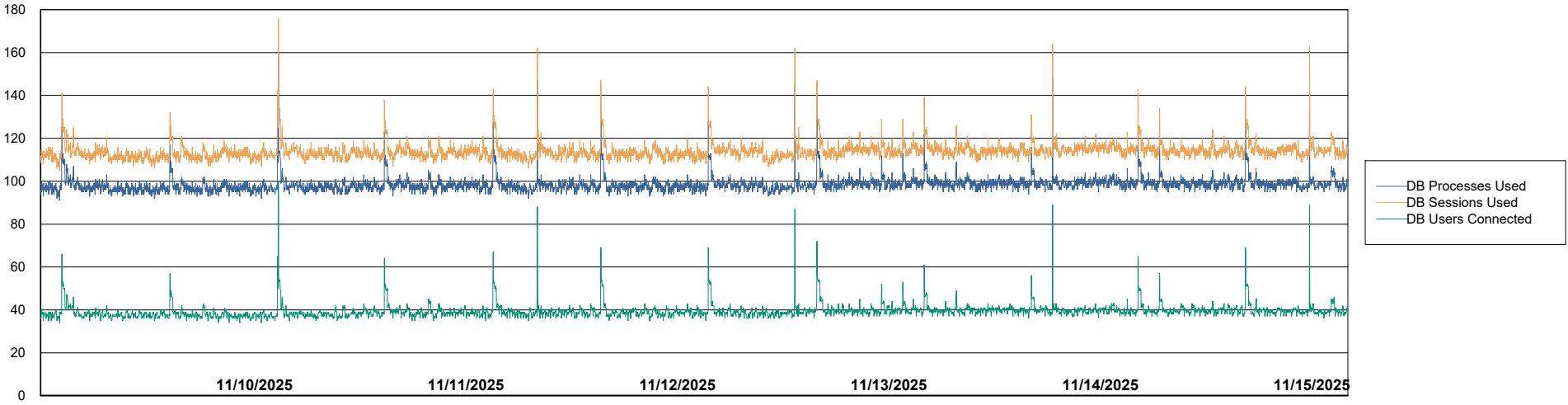
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/15/2025	38	60	37
11/14/2025	37	60	38
11/13/2025	38	60	37
11/12/2025	39	60	36
11/11/2025	42	60	35
11/10/2025	42	60	34
11/9/2025	42	60	34

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Database Performance SHL-BI-ASH_PROD_ABS1

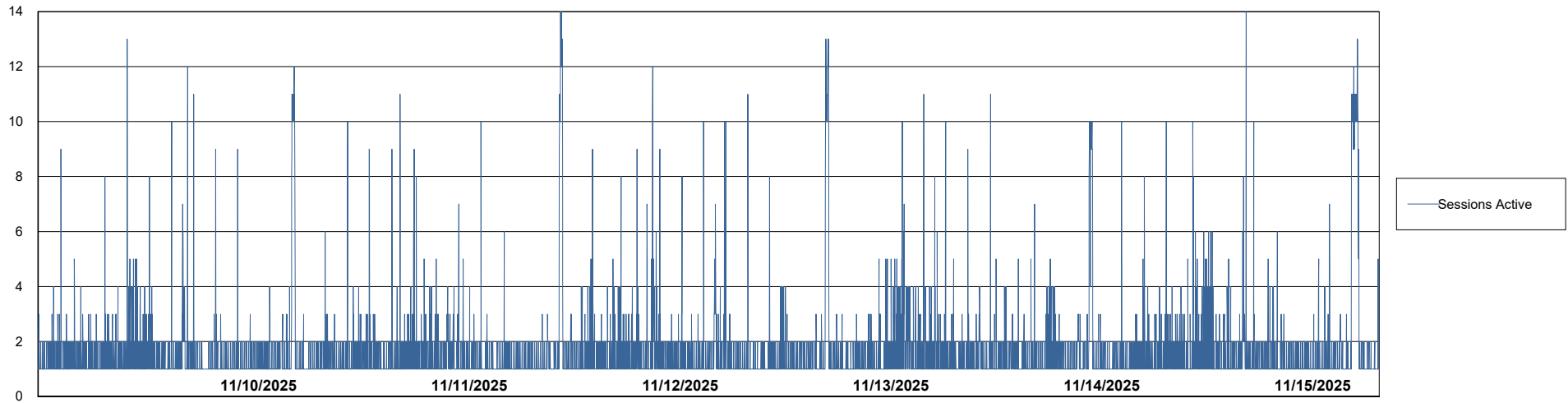
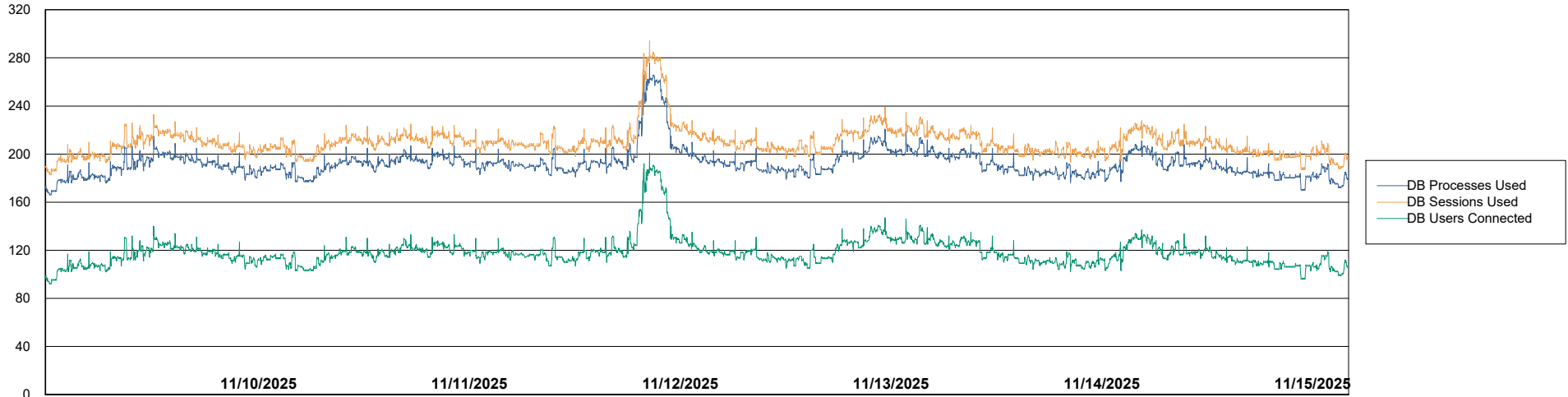


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Database Performance SHL-DBS1-ASH_PROD_ABS1



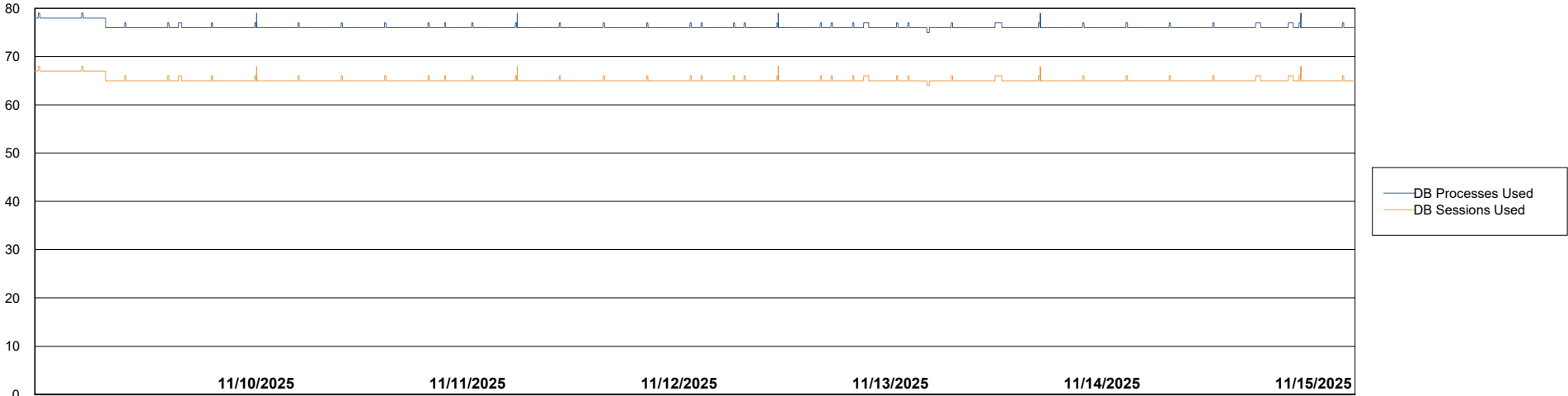
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000



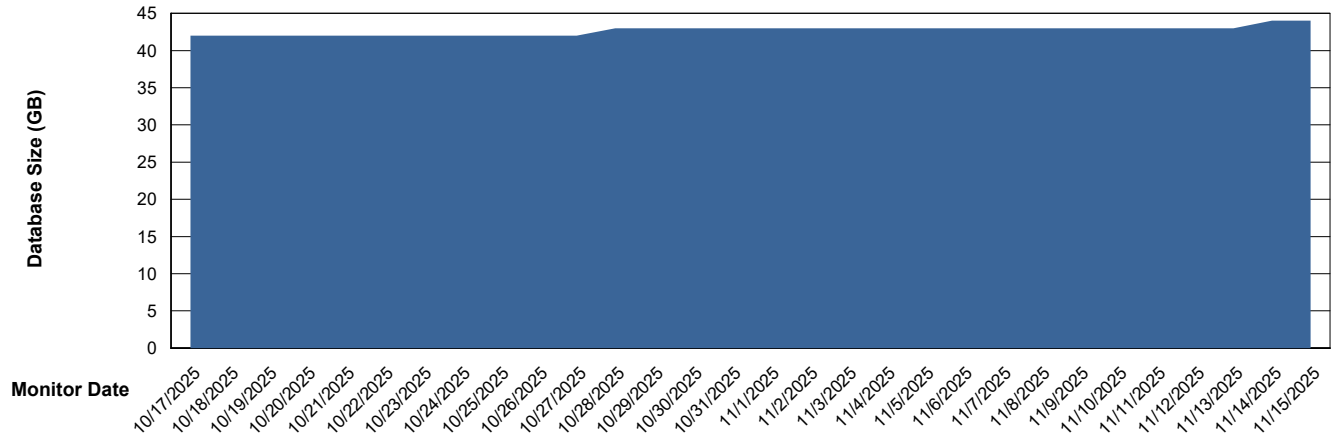
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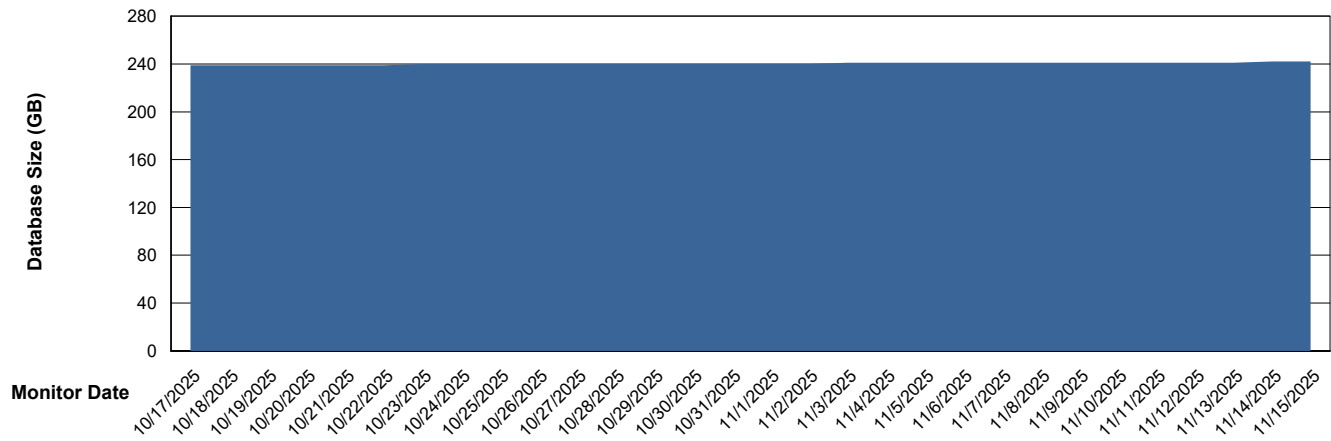
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/15/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/14/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/13/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/12/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/11/2025	ABSDATA	30	19	38
	INDX	35	19	46
11/10/2025	ABSDATA	30	18	38
	INDX	35	19	47
11/9/2025	ABSDATA	30	18	38
	INDX	35	19	47

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/15/2025	ABSDATA	123	101	18
	INDX	134	110	18
11/14/2025	ABSDATA	123	101	18
	INDX	134	110	18
11/13/2025	ABSDATA	123	101	18
	INDX	134	110	18
11/12/2025	ABSDATA	123	101	18
	INDX	134	110	18
11/11/2025	ABSDATA	123	101	18
	INDX	134	110	18
11/10/2025	ABSDATA	123	101	18
	INDX	134	110	18
11/9/2025	ABSDATA	120	101	16
	INDX	132	110	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Mon, 10-11-2025	None
Tue, 11-11-2025	None
Wed, 12-11-2025	None
Sat, 15-11-2025	None
Sun, 9-11-2025	None
Thu, 13-11-2025	None
Fri, 14-11-2025	None

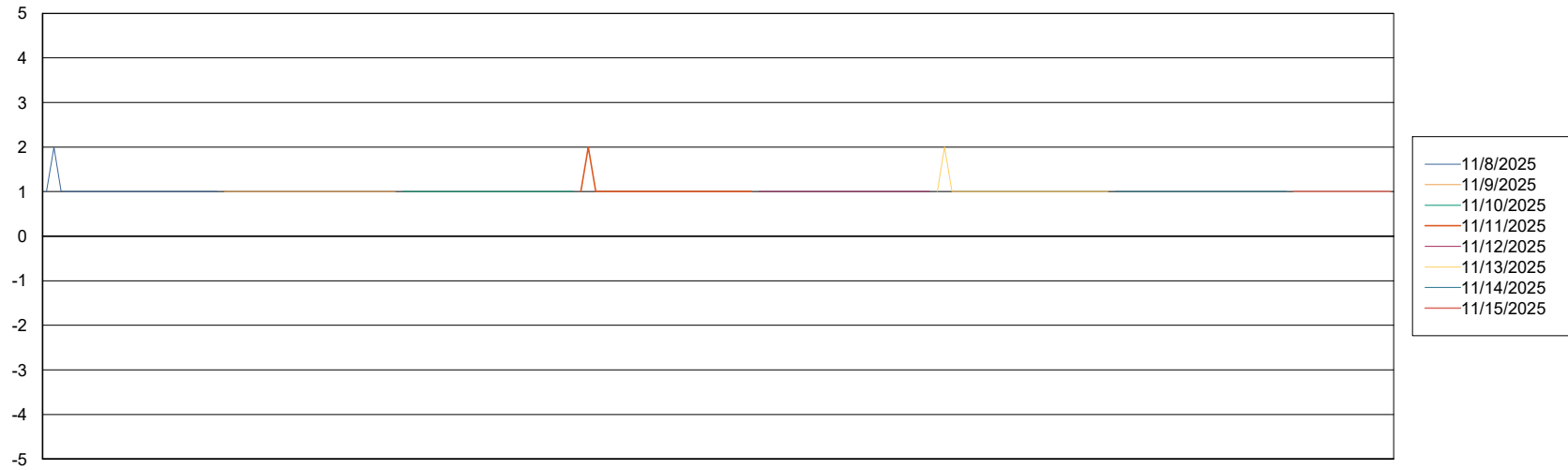
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



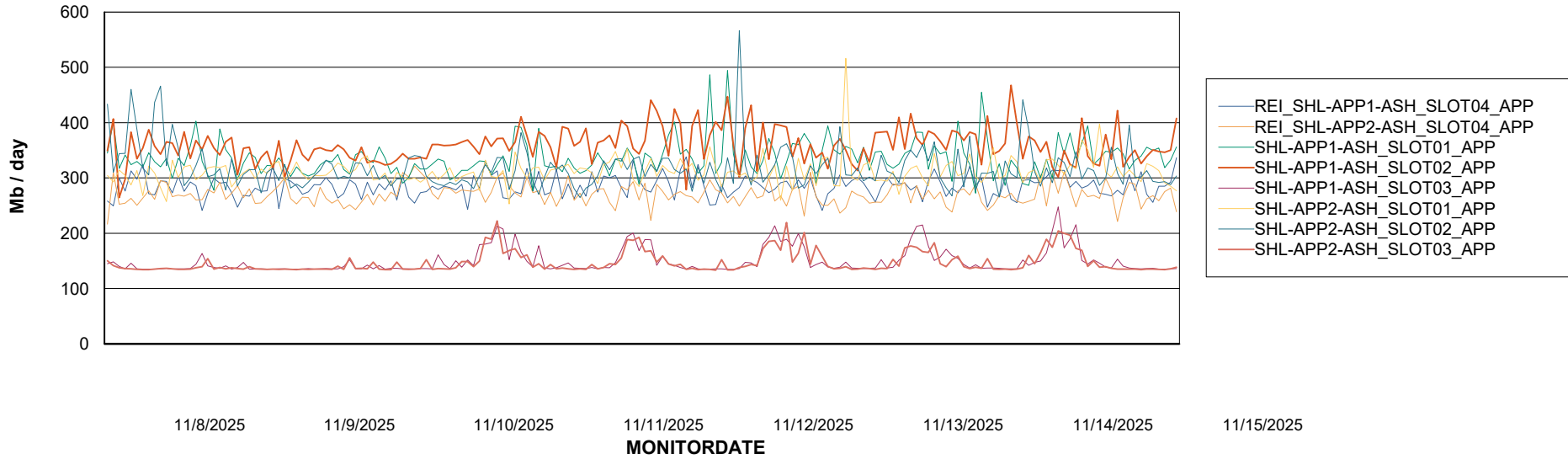
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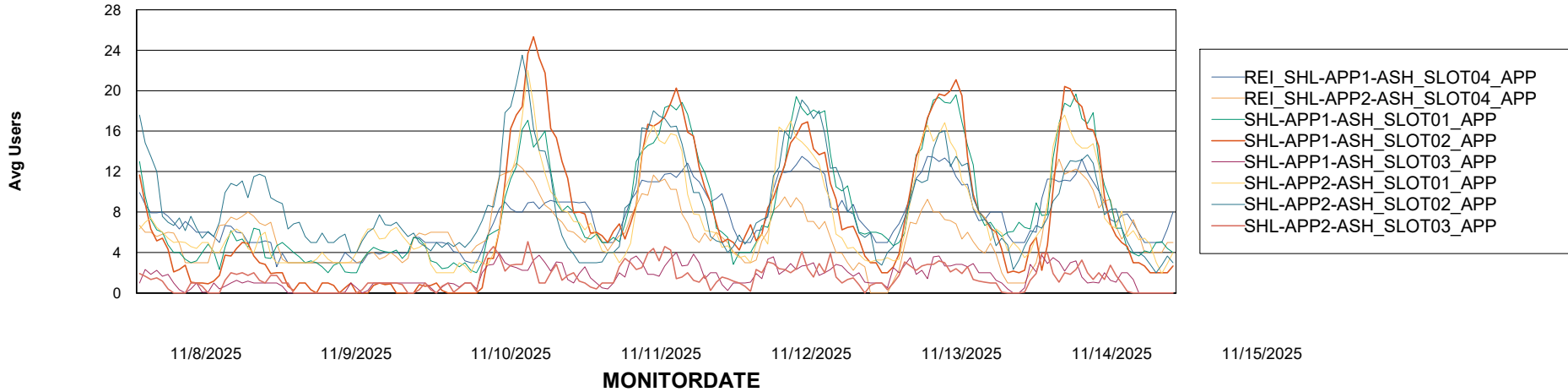


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



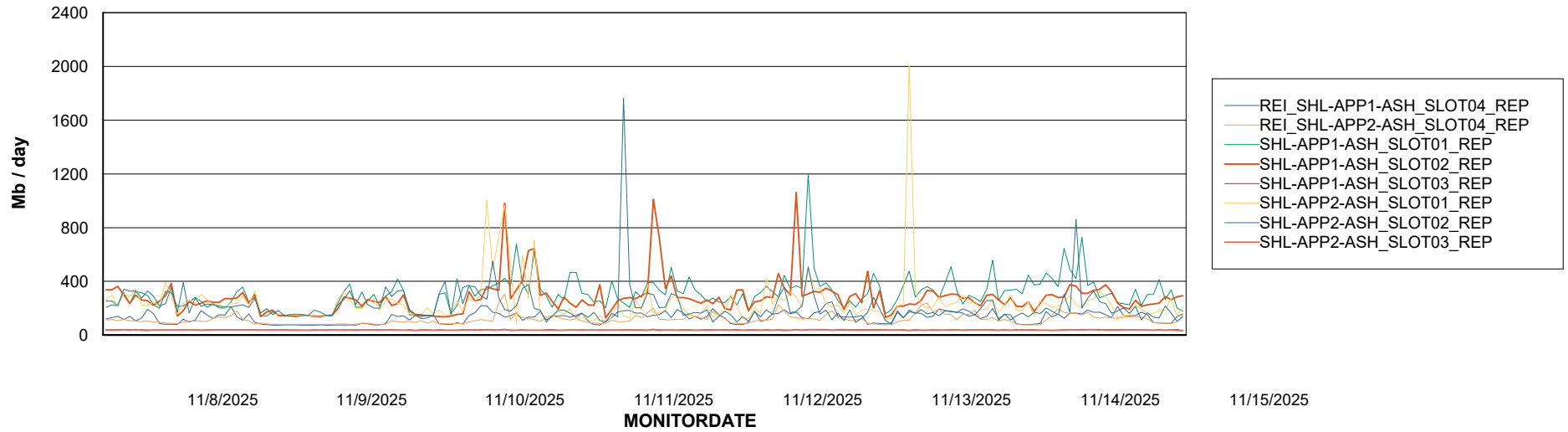
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



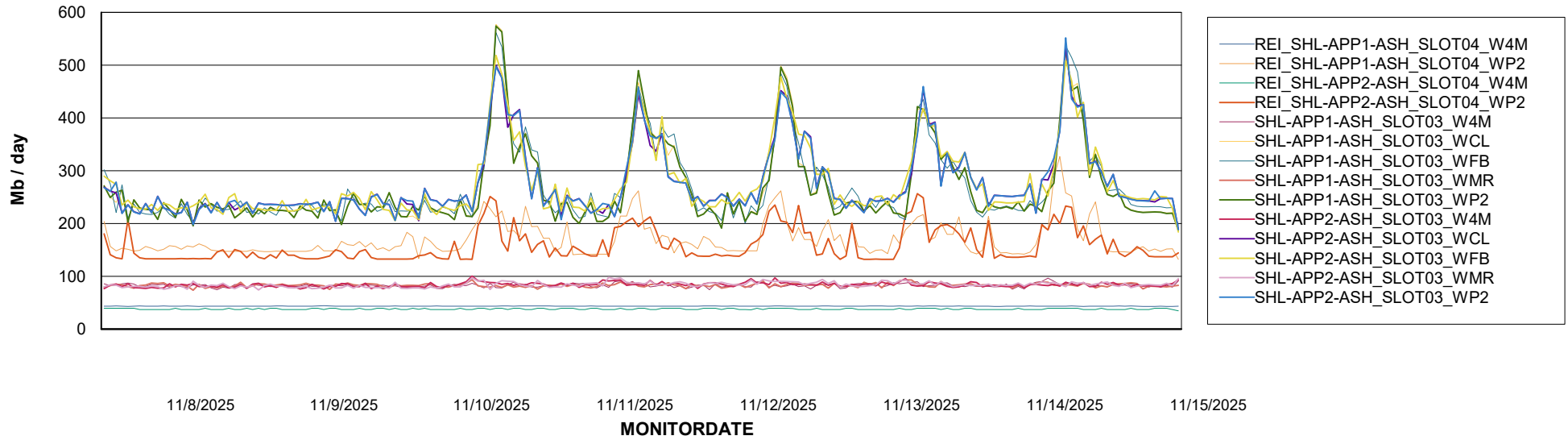
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

