

# Weekly SLA Customer Report

Customer RSS Production  
 Database ID 52



Harddisk Usage RSS\_PRD\_SV1364

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/15/2025 | 37                        | 150                         | 94                         | 40                        | 300                         | 181                        | 85                        | 300                         | 45                         |
| 11/14/2025 | 37                        | 150                         | 94                         | 40                        | 300                         | 181                        | 85                        | 300                         | 46                         |
| 11/13/2025 | 37                        | 150                         | 94                         | 40                        | 300                         | 181                        | 85                        | 300                         | 46                         |
| 11/12/2025 | 38                        | 150                         | 94                         | 40                        | 300                         | 181                        | 85                        | 300                         | 46                         |
| 11/11/2025 | 38                        | 150                         | 93                         | 40                        | 300                         | 181                        | 85                        | 300                         | 46                         |
| 11/10/2025 | 38                        | 150                         | 93                         | 40                        | 300                         | 181                        | 85                        | 300                         | 46                         |
| 11/9/2025  | 38                        | 150                         | 93                         | 40                        | 300                         | 181                        | 86                        | 300                         | 43                         |

Harddisk Usage RSS\_PRD\_SV1365

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/15/2025 | 31                        | 150                         | 103                        | 69                        | 800                         | 249                        | 97                        | 800                         | 21                         |
| 11/14/2025 | 31                        | 150                         | 103                        | 69                        | 800                         | 249                        | 97                        | 800                         | 22                         |
| 11/13/2025 | 31                        | 150                         | 103                        | 69                        | 800                         | 249                        | 97                        | 800                         | 22                         |
| 11/12/2025 | 32                        | 150                         | 102                        | 69                        | 800                         | 249                        | 97                        | 800                         | 22                         |
| 11/11/2025 | 33                        | 150                         | 101                        | 69                        | 800                         | 249                        | 97                        | 800                         | 22                         |
| 11/10/2025 | 33                        | 150                         | 101                        | 69                        | 800                         | 249                        | 97                        | 800                         | 22                         |
| 11/9/2025  | 33                        | 150                         | 101                        | 69                        | 800                         | 249                        | 97                        | 800                         | 21                         |

# Weekly SLA Customer Report

Customer RSS Production  
 Database ID 52



Harddisk Usage RSS\_PRD\_SV1366

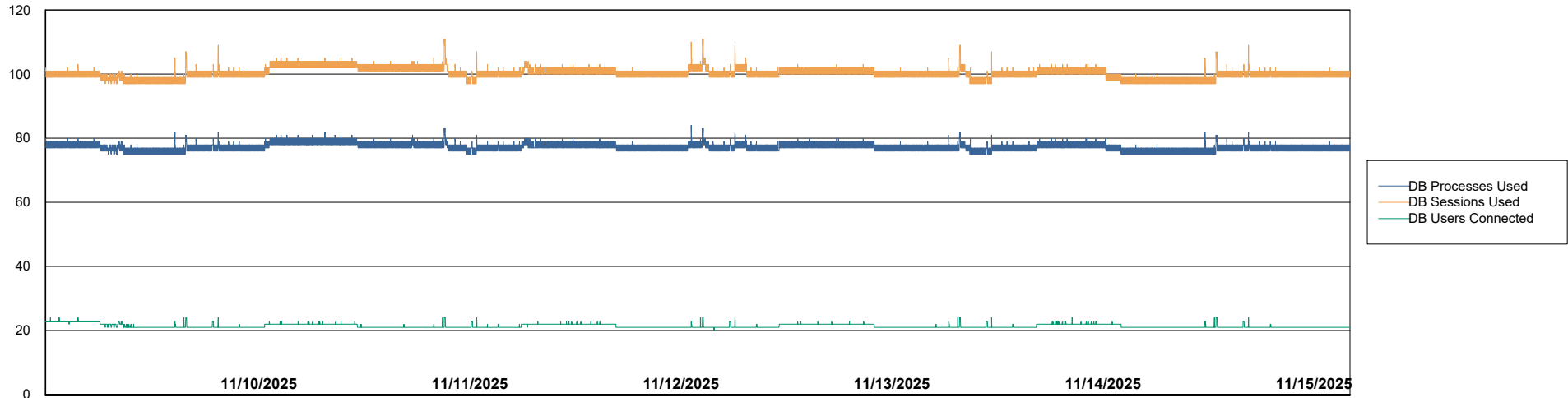
|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 11/15/2025 | 63                        | 150                         | 55                         |
| 11/14/2025 | 63                        | 150                         | 55                         |
| 11/13/2025 | 63                        | 150                         | 55                         |
| 11/12/2025 | 63                        | 150                         | 55                         |
| 11/11/2025 | 64                        | 150                         | 55                         |
| 11/10/2025 | 64                        | 150                         | 55                         |
| 11/9/2025  | 64                        | 150                         | 55                         |

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



Database Performance RSS\_PRD\_SV1364\_PRD\_ABS1



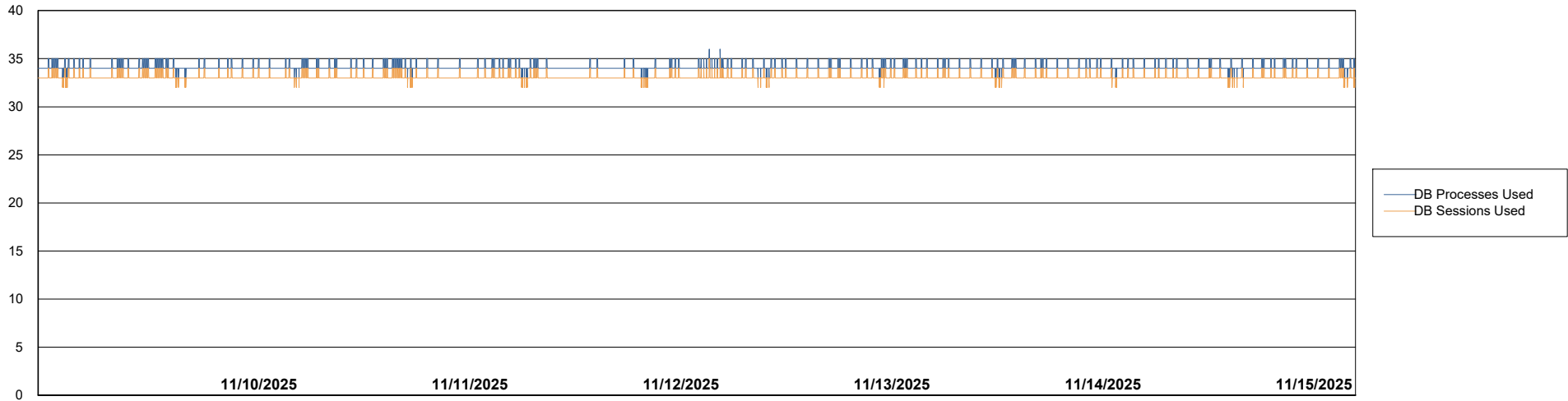
# Weekly SLA Customer Report

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Database ID 52



Database Performance RSS\_PRD\_SV1365\_PRD\_HSBABS1

DB Processes Max 300



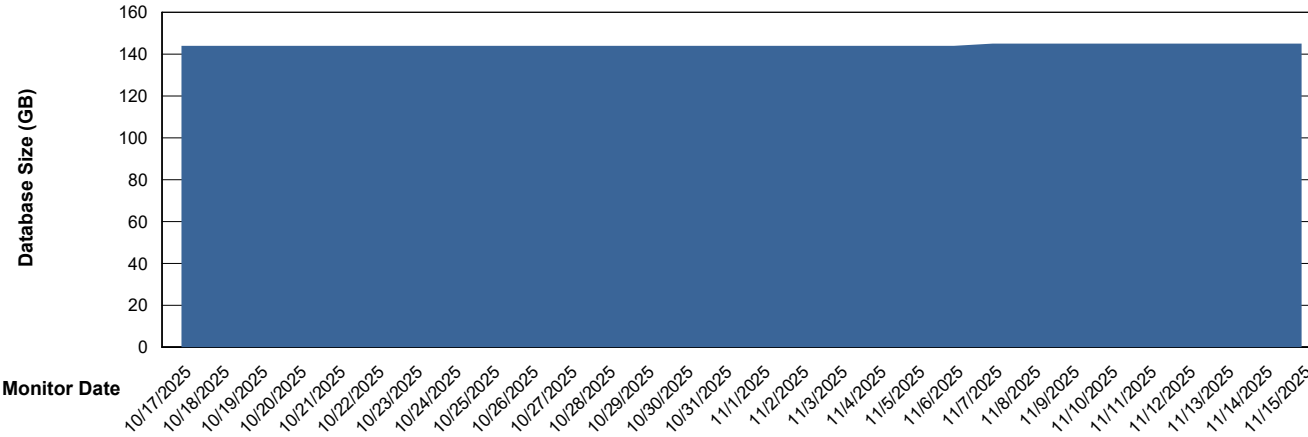
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DATABASE SIZE RSS\_PRD\_SV1364\_PRD\_ABS1

## Database growth over last month



Database Tablespace RSS\_PRD\_SV1364\_PRD\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/15/2025 | ABSDATA         | 71            | 60            | 16              |
|            | INDX            | 96            | 80            | 17              |
| 11/14/2025 | ABSDATA         | 71            | 60            | 16              |
|            | INDX            | 96            | 80            | 17              |
| 11/13/2025 | ABSDATA         | 71            | 59            | 16              |
|            | INDX            | 96            | 80            | 17              |
| 11/12/2025 | ABSDATA         | 71            | 59            | 16              |
|            | INDX            | 96            | 80            | 17              |
| 11/11/2025 | ABSDATA         | 71            | 59            | 16              |
|            | INDX            | 96            | 80            | 17              |
| 11/10/2025 | ABSDATA         | 71            | 59            | 16              |
|            | INDX            | 96            | 80            | 17              |
| 11/9/2025  | ABSDATA         | 71            | 59            | 16              |
|            | INDX            | 96            | 80            | 17              |

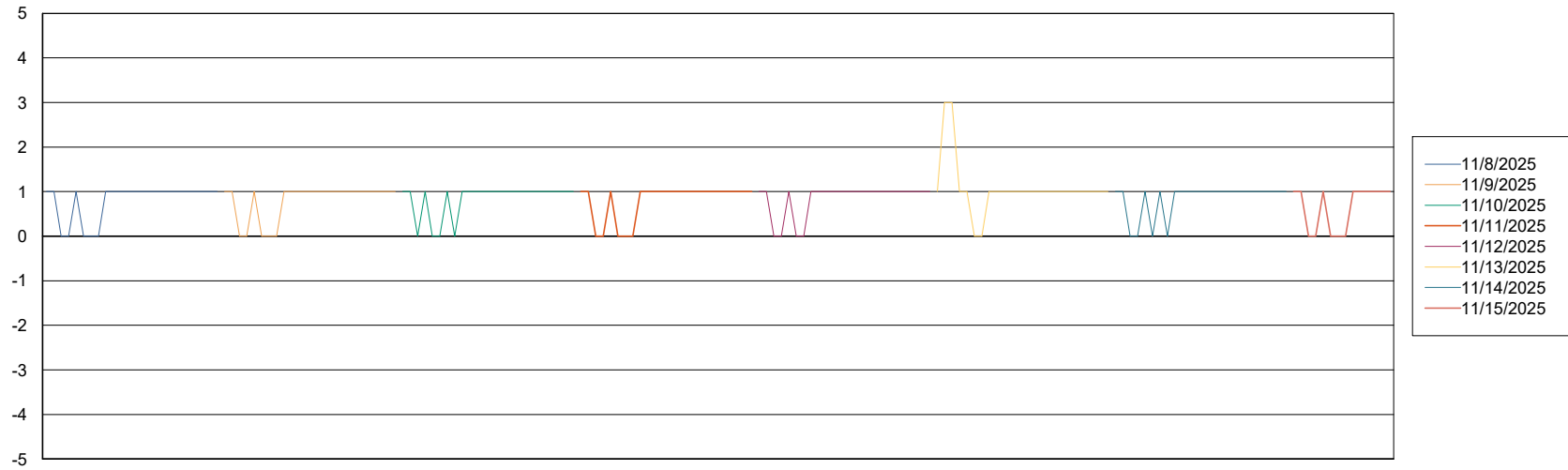
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Standby Database Health      RSS Production

### Recovery lag for last 7 days



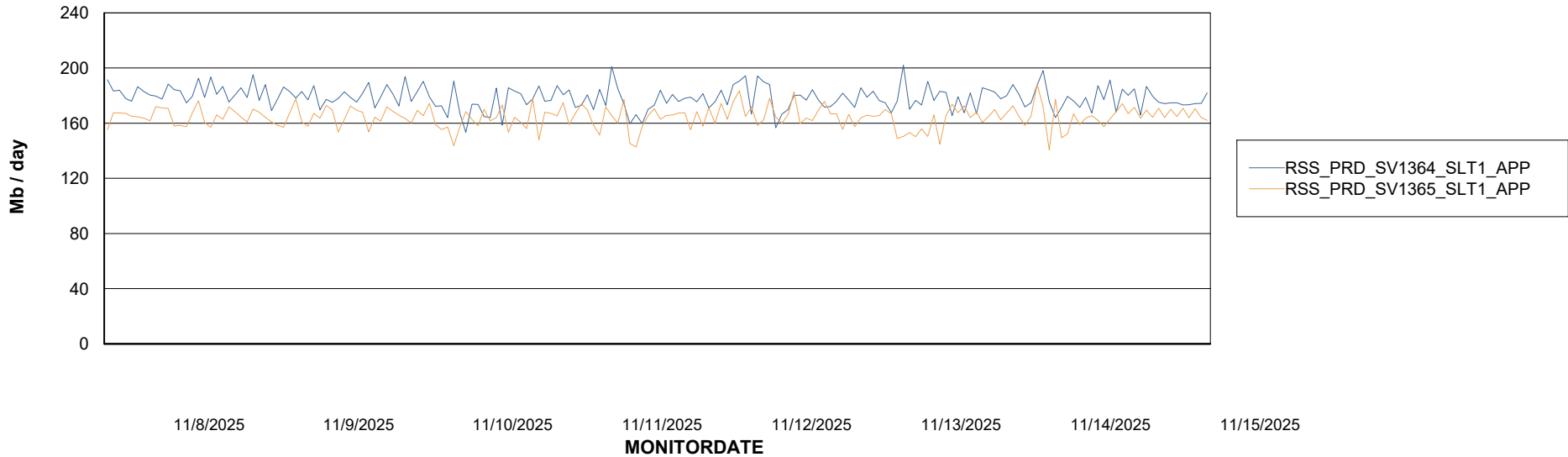
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Database ID 52

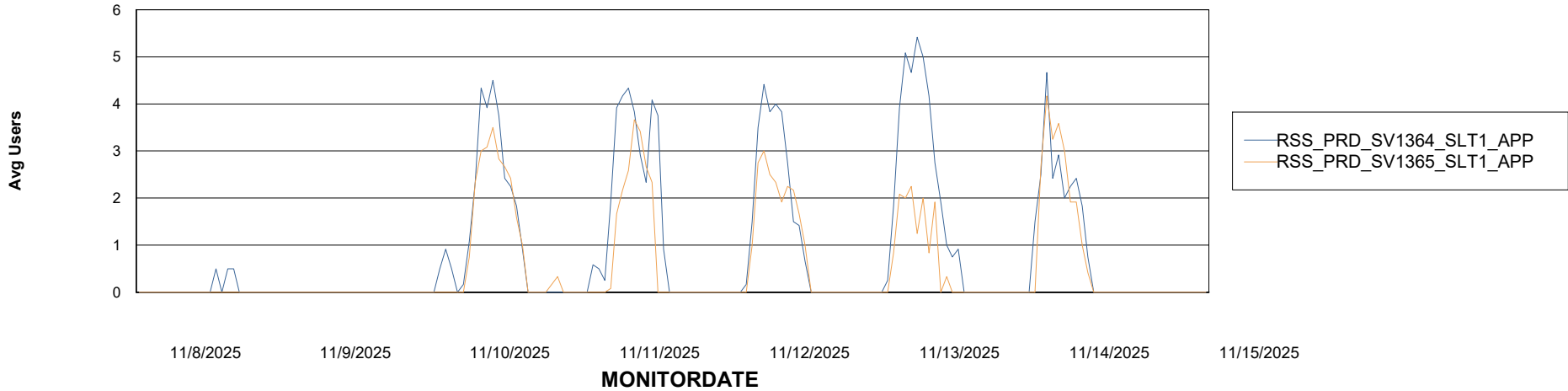


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



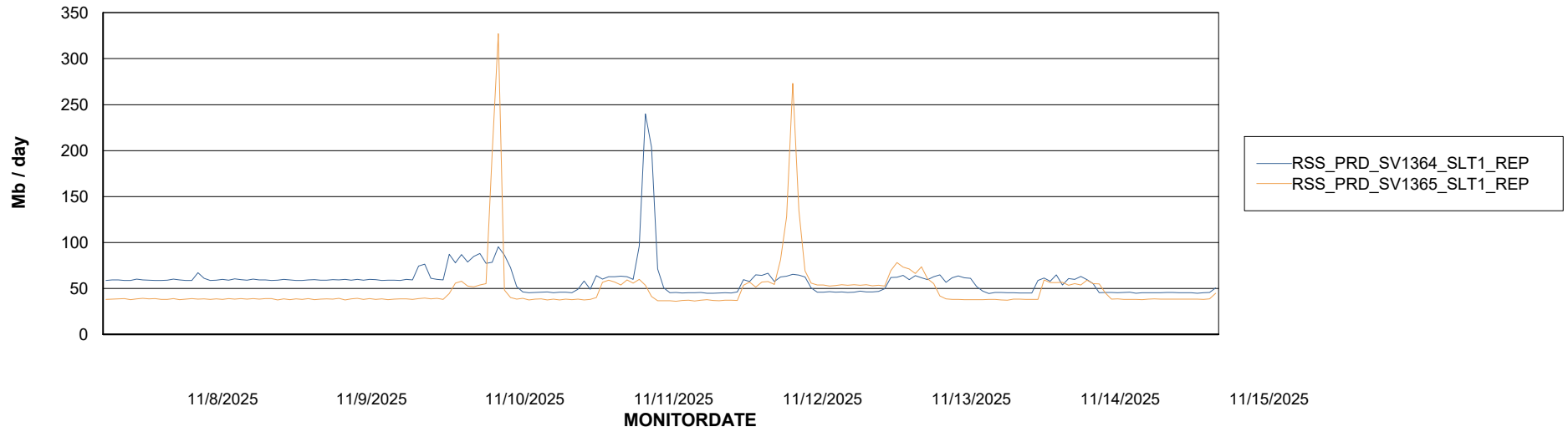
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



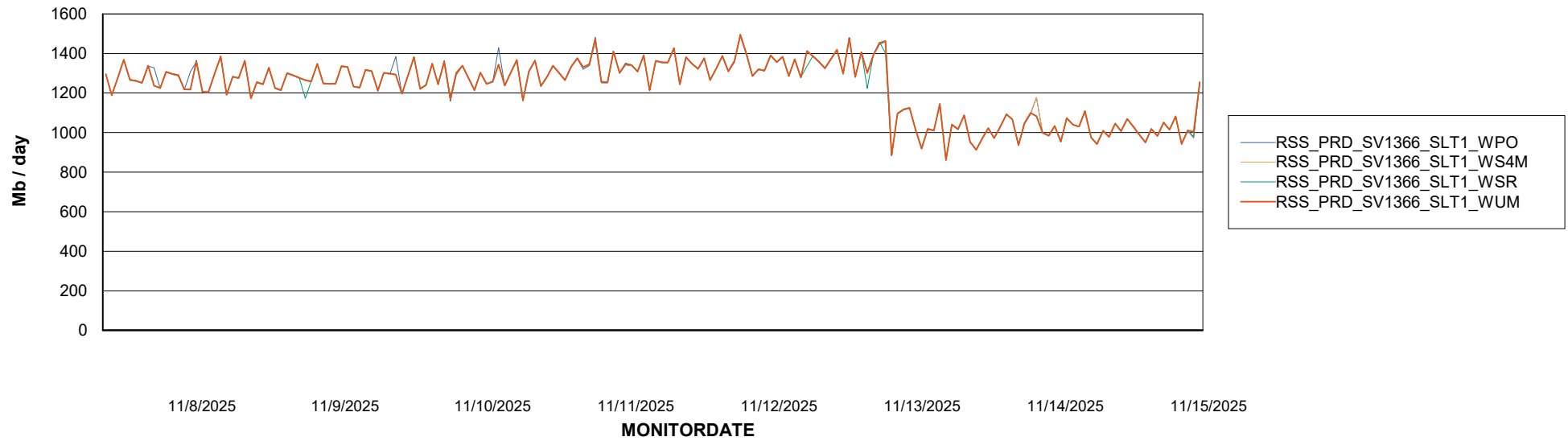
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

