

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/15/2025	77	119	27
11/14/2025	77	119	27
11/13/2025	78	119	27
11/12/2025	78	119	27
11/11/2025	78	119	27
11/10/2025	78	119	27
11/9/2025	78	119	27

Harddisk Usage NOA\_PRD\_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/15/2025	52	199	96	31	500	347	73	200	54
11/14/2025	52	199	96	31	500	347	75	200	50
11/13/2025	52	199	96	31	500	347	75	200	50
11/12/2025	52	199	96	31	500	347	75	200	49
11/11/2025	52	199	96	31	500	347	75	200	49
11/10/2025	52	199	96	31	500	347	75	200	49
11/9/2025	52	199	96	31	500	347	76	200	49

# Weekly SLA Customer Report

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## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/15/2025	33	100	66	23	1,100	850	69	400	122
11/14/2025	33	100	67	23	1,100	844	70	400	121
11/13/2025	33	100	67	23	1,100	844	70	400	120
11/12/2025	33	100	67	23	1,100	845	71	400	117
11/11/2025	33	100	67	23	1,100	845	71	400	117
11/10/2025	32	100	67	23	1,100	844	71	400	114
11/9/2025	32	100	67	23	1,100	844	72	400	113

## Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/15/2025	67	279	93	18	838	687	85	559	83
11/14/2025	67	279	93	18	838	687	85	559	81
11/13/2025	67	279	93	18	838	687	86	559	80
11/12/2025	67	279	93	18	838	687	86	559	77
11/11/2025	67	279	93	18	838	687	86	559	77
11/10/2025	67	279	93	18	838	687	87	559	74
11/9/2025	66	279	94	18	838	687	87	559	73

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Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/15/2025	48	100	51
11/14/2025	48	100	52
11/13/2025	47	100	53
11/12/2025	47	100	53
11/11/2025	47	100	52
11/10/2025	47	100	52
11/9/2025	47	100	52

Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/15/2025	55	100	44
11/14/2025	55	100	44
11/13/2025	55	100	45
11/12/2025	55	100	45
11/11/2025	55	100	45
11/10/2025	55	100	45
11/9/2025	55	100	44

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Harddisk Usage NOA\_PRD\_NovoLink

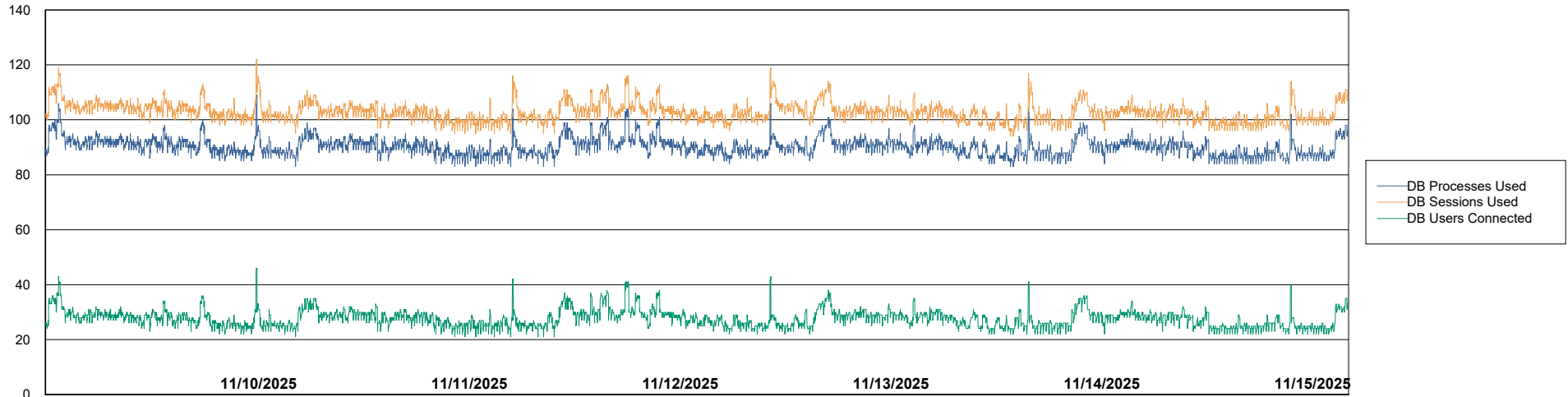
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/15/2025	67	100	33
11/14/2025	67	100	33
11/13/2025	67	100	33
11/12/2025	67	100	33
11/11/2025	67	100	33
11/10/2025	67	100	33
11/9/2025	67	100	33

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Database Performance NOA\_PRD\_NHSBI\_ABS1

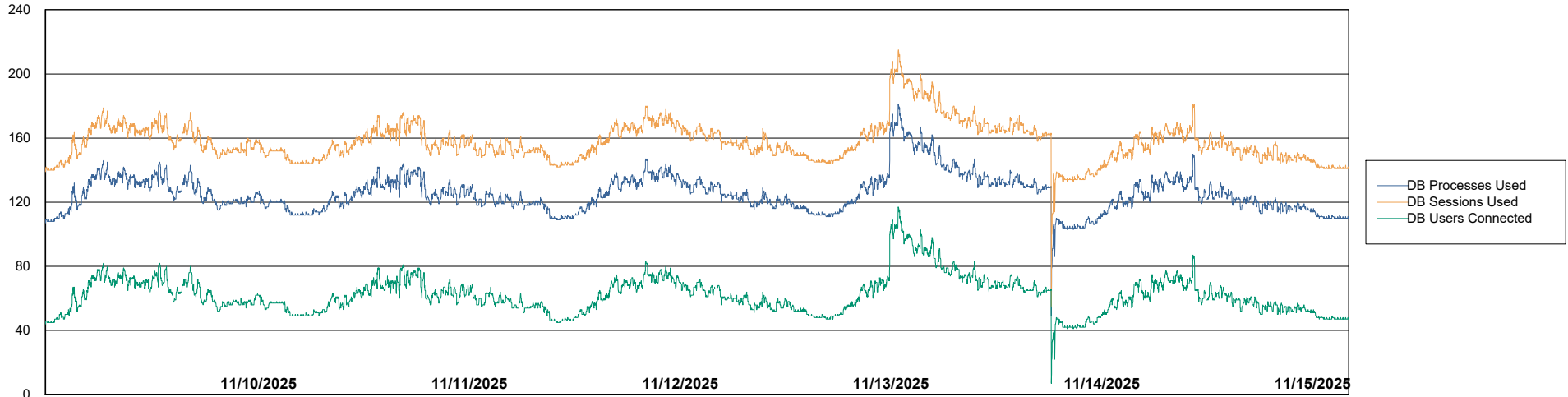


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



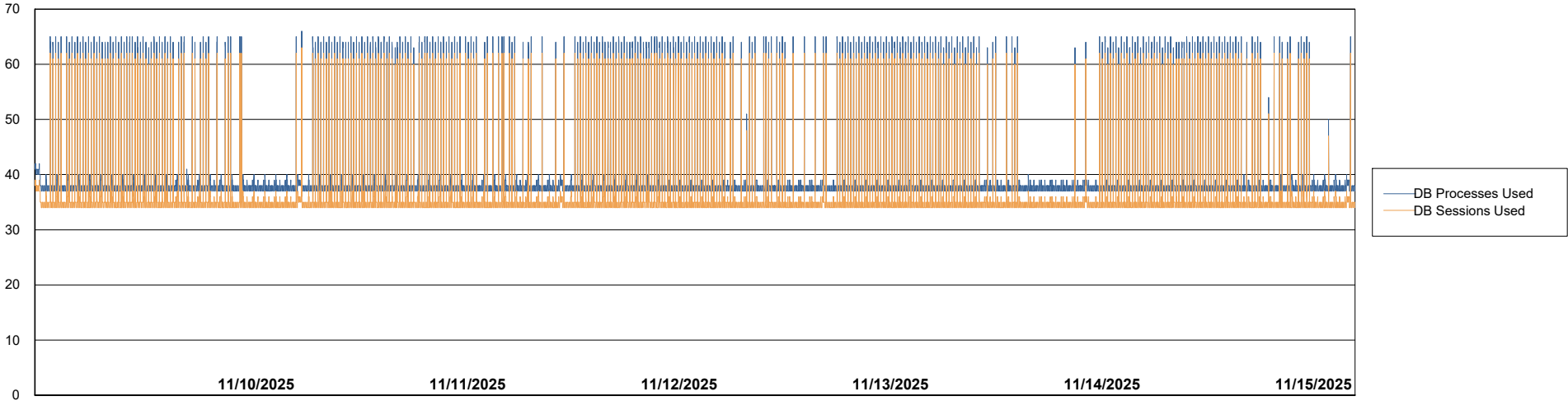
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300



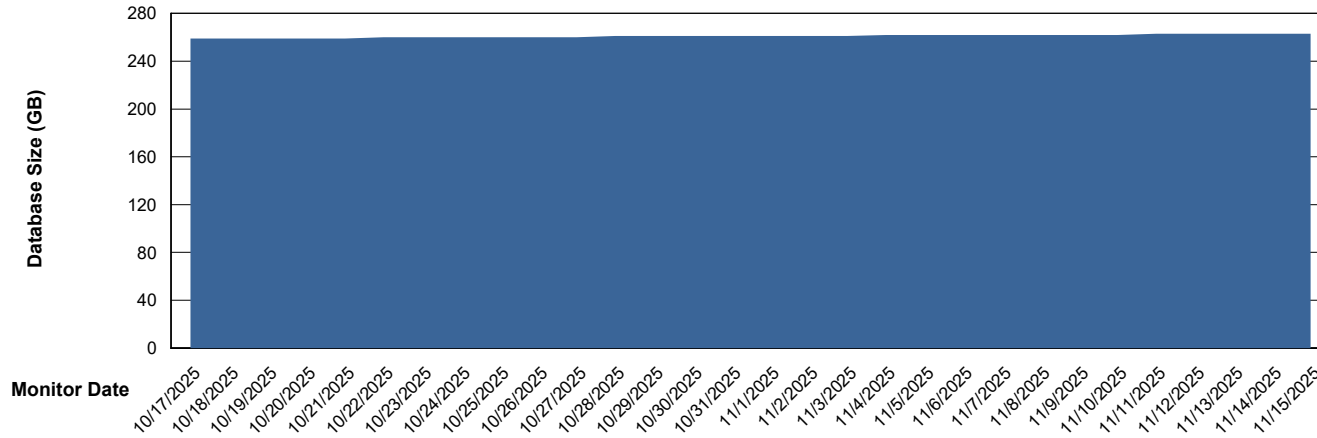
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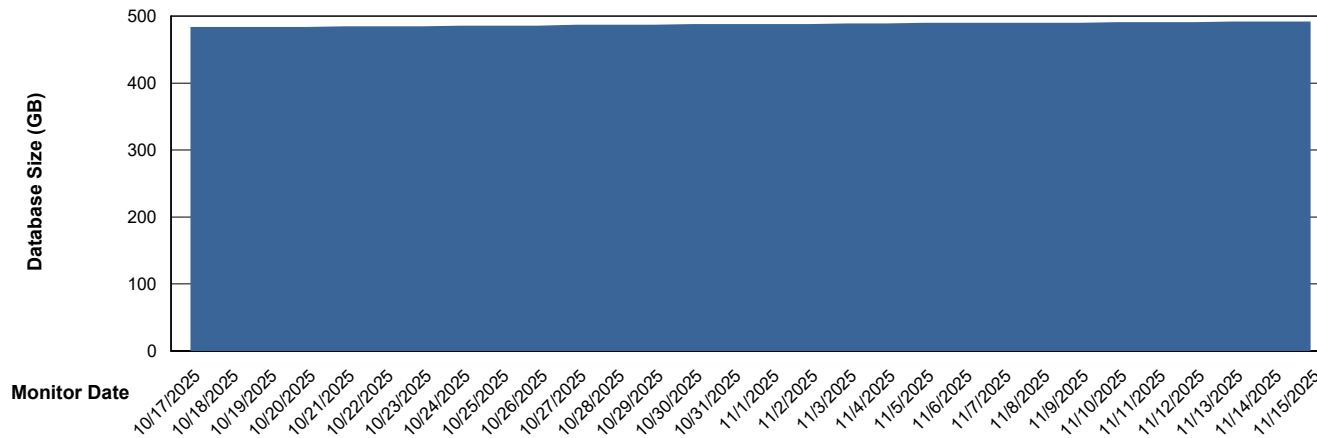
DATABASE SIZE NOA\_PRD\_NHSBI\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace NOA\_PRD\_NHSBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/15/2025	ABSDATA	158	132	16
	INDX	148	124	17
11/14/2025	ABSDATA	158	132	16
	INDX	148	123	17
11/13/2025	ABSDATA	158	132	16
	INDX	148	123	17
11/12/2025	ABSDATA	158	132	16
	INDX	148	123	17
11/11/2025	ABSDATA	158	132	16
	INDX	148	123	17
11/10/2025	ABSDATA	158	132	17
	INDX	148	123	17
11/9/2025	ABSDATA	158	132	17
	INDX	148	123	17

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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/15/2025	ABSDATA	220	172	22
	INDX	370	307	17
11/14/2025	ABSDATA	220	172	22
	INDX	370	307	17
11/13/2025	ABSDATA	220	172	22
	INDX	370	307	17
11/12/2025	ABSDATA	220	172	22
	INDX	370	306	17
11/11/2025	ABSDATA	220	172	22
	INDX	370	306	17
11/10/2025	ABSDATA	220	172	22
	INDX	370	306	17
11/9/2025	ABSDATA	220	172	22
	INDX	370	305	17

BI last ETL error for NOA\_PRD\_NHSBI\_ABS1

Sun, 9-11-2025	None
Wed, 12-11-2025	None
Mon, 10-11-2025	None
Tue, 11-11-2025	None
Fri, 14-11-2025	None
Sat, 15-11-2025	None
Thu, 13-11-2025	None

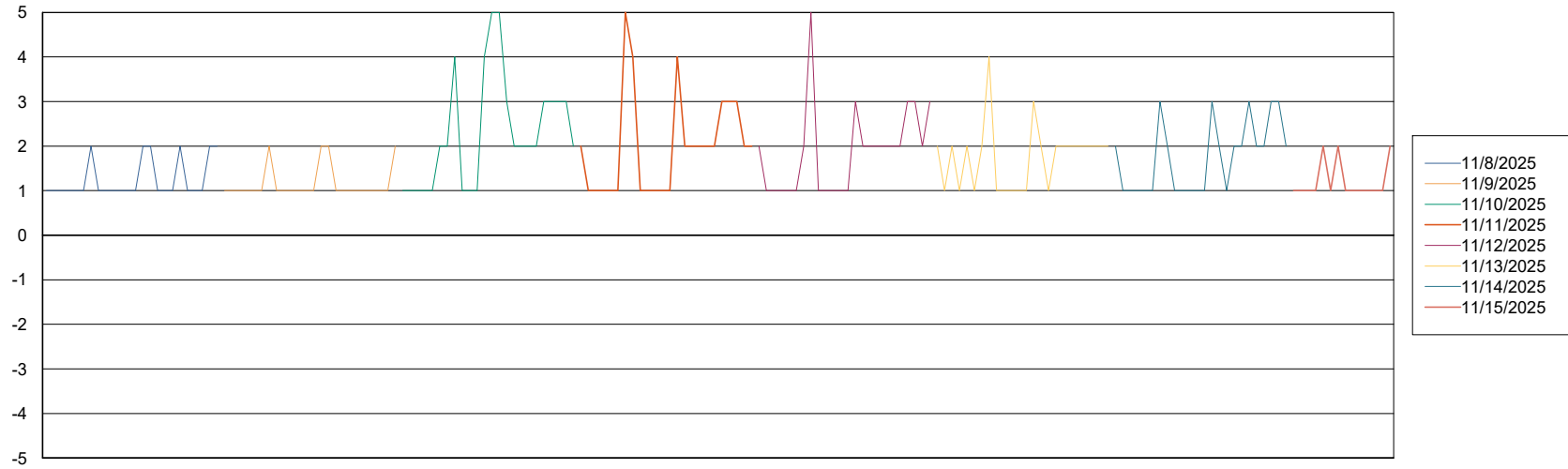
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



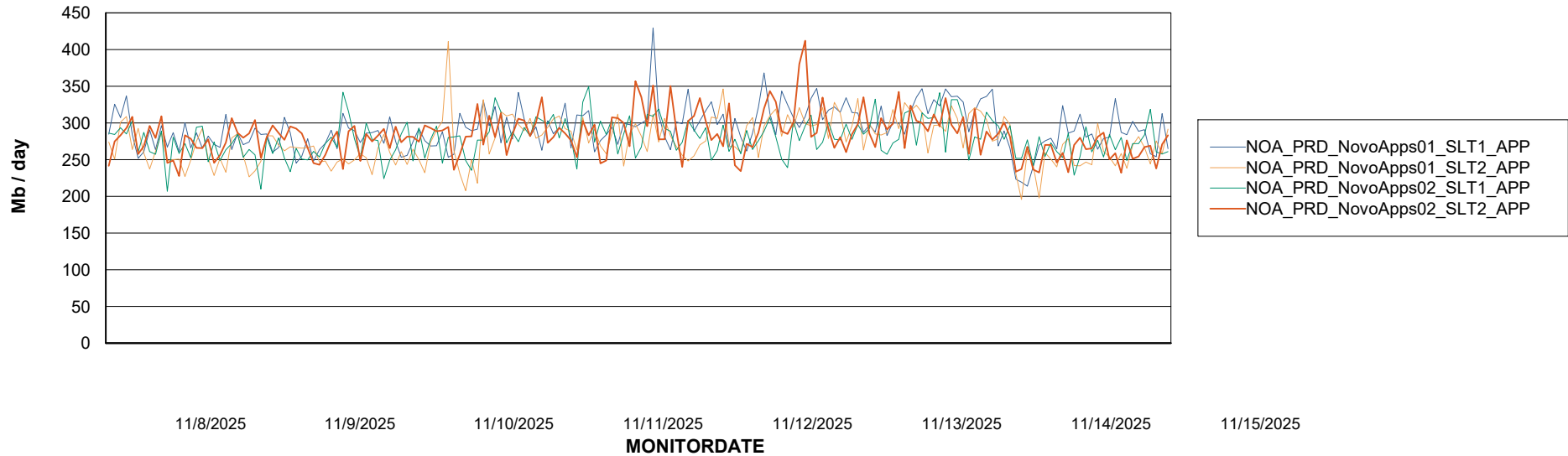
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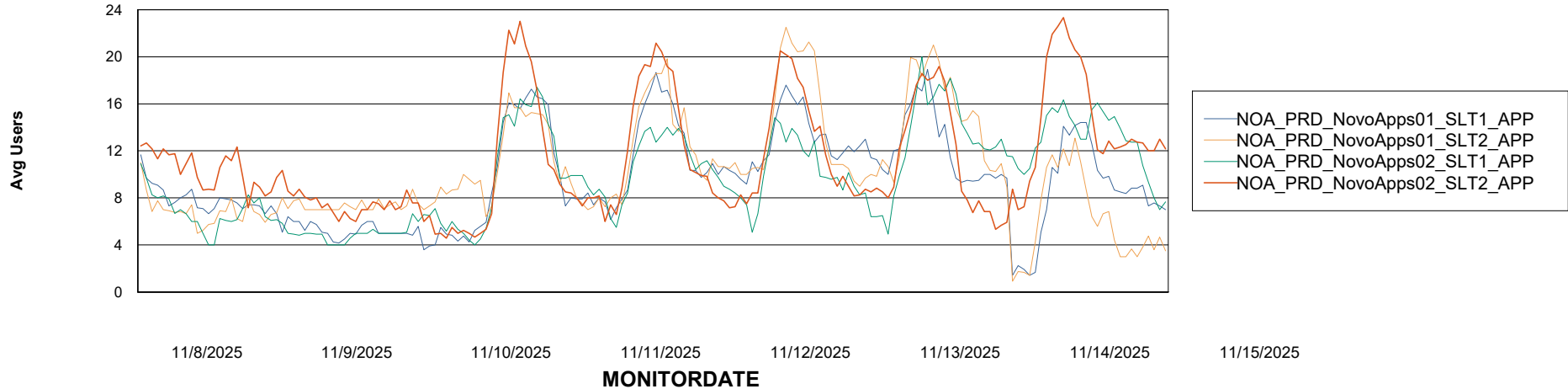


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



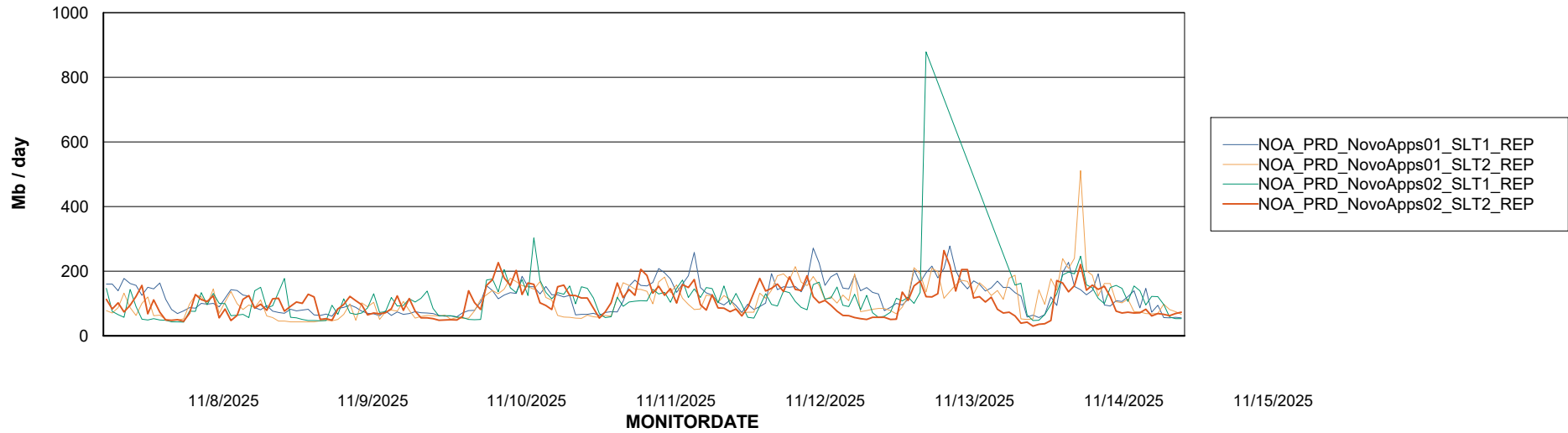
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



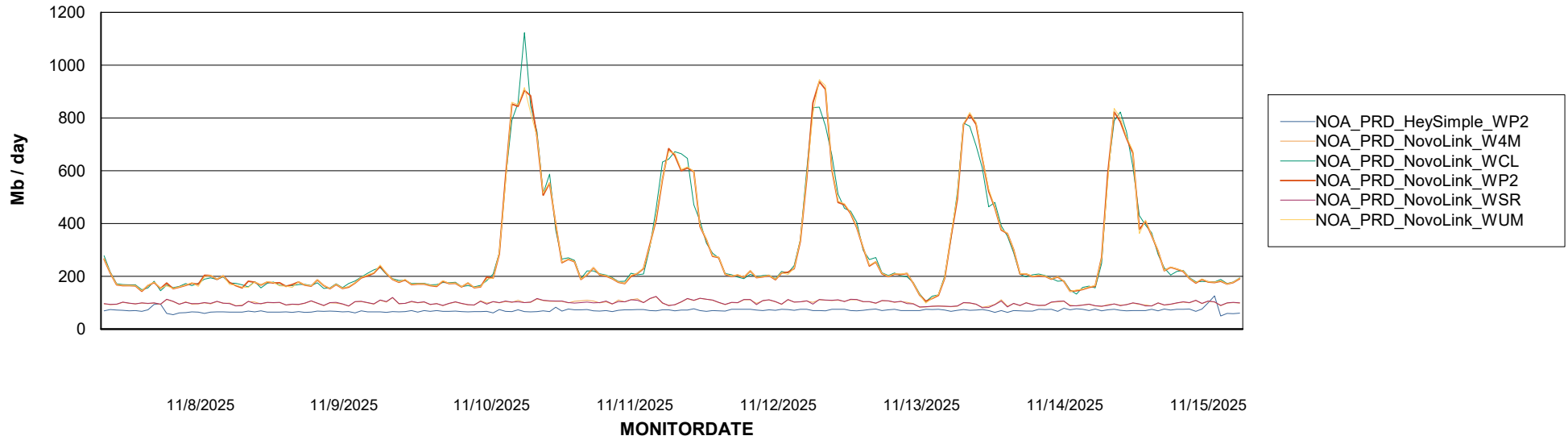
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

