

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/8/2025	77	119	27
11/7/2025	77	119	27
11/6/2025	77	119	27
11/5/2025	77	119	27
11/4/2025	78	119	27
11/3/2025	78	119	27
11/2/2025	78	119	27

Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/8/2025	52	199	96	31	500	347	74	200	52
11/7/2025	52	199	96	31	500	347	76	200	49
11/6/2025	52	199	96	31	500	347	76	200	49
11/5/2025	52	199	96	31	500	347	76	200	48
11/4/2025	52	199	96	31	500	347	76	200	48
11/3/2025	52	199	96	31	500	347	76	200	48
11/2/2025	52	199	96	31	500	347	76	200	48

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/8/2025	32	100	67	23	1,100	844	71	400	114
11/7/2025	32	100	68	24	1,100	834	72	400	113
11/6/2025	31	100	68	24	1,100	834	72	400	113
11/5/2025	32	100	68	24	1,100	835	71	400	115
11/4/2025	32	100	68	24	1,100	834	71	400	115
11/3/2025	31	100	68	24	1,100	837	72	400	111
11/2/2025	31	100	68	23	1,100	843	72	400	112

Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/8/2025	66	279	94	18	838	687	87	559	75
11/7/2025	66	279	94	18	838	687	87	559	73
11/6/2025	67	279	93	18	838	687	87	559	73
11/5/2025	67	279	93	18	838	687	87	559	75
11/4/2025	67	279	93	18	838	687	87	559	75
11/3/2025	66	279	94	18	838	687	87	559	71
11/2/2025	66	279	95	18	838	687	87	559	73

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/8/2025	48	100	52
11/7/2025	47	100	52
11/6/2025	47	100	53
11/5/2025	47	100	52
11/4/2025	47	100	52
11/3/2025	47	100	52
11/2/2025	48	100	52

Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/8/2025	55	100	44
11/7/2025	55	100	45
11/6/2025	54	100	46
11/5/2025	54	100	46
11/4/2025	54	100	46
11/3/2025	54	100	46
11/2/2025	54	100	46

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoLink

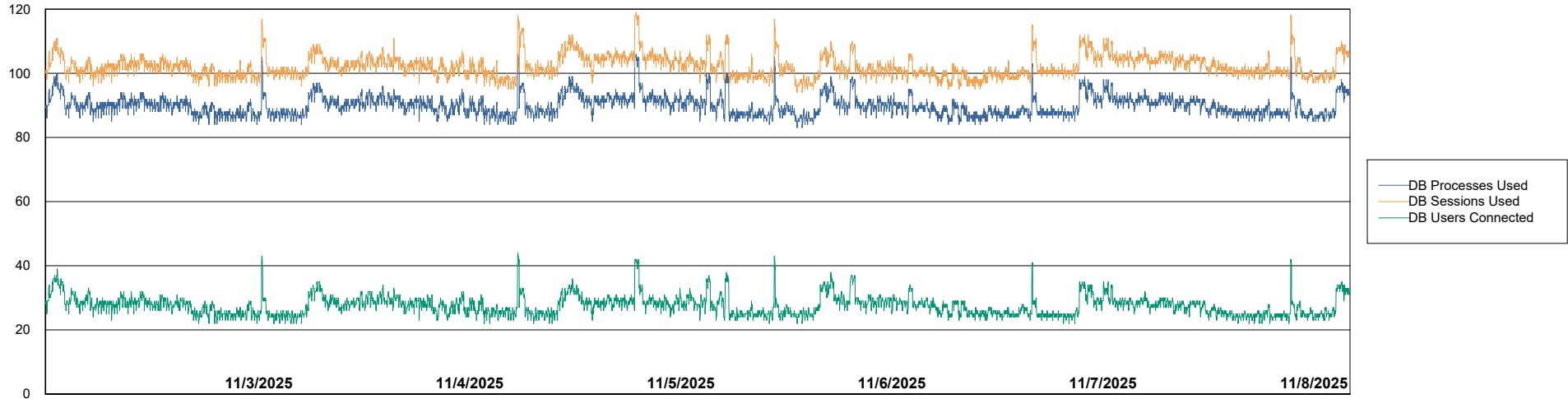
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/8/2025	67	100	33
11/7/2025	67	100	33
11/6/2025	67	100	33
11/5/2025	66	100	34
11/4/2025	66	100	34
11/3/2025	66	100	34
11/2/2025	66	100	34

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NHSBI_ABS1

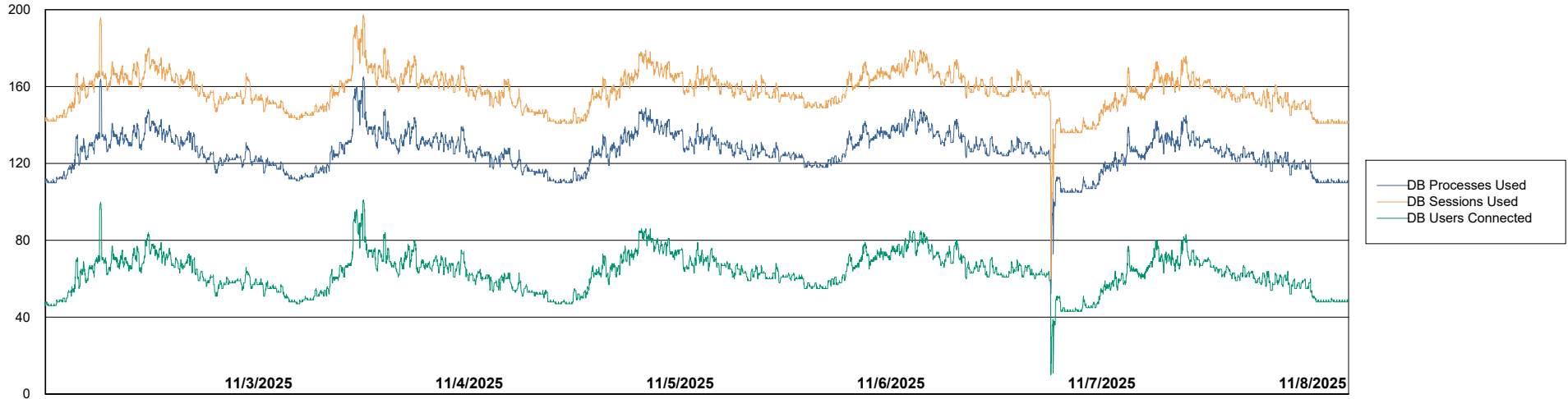


Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS01_ABS1



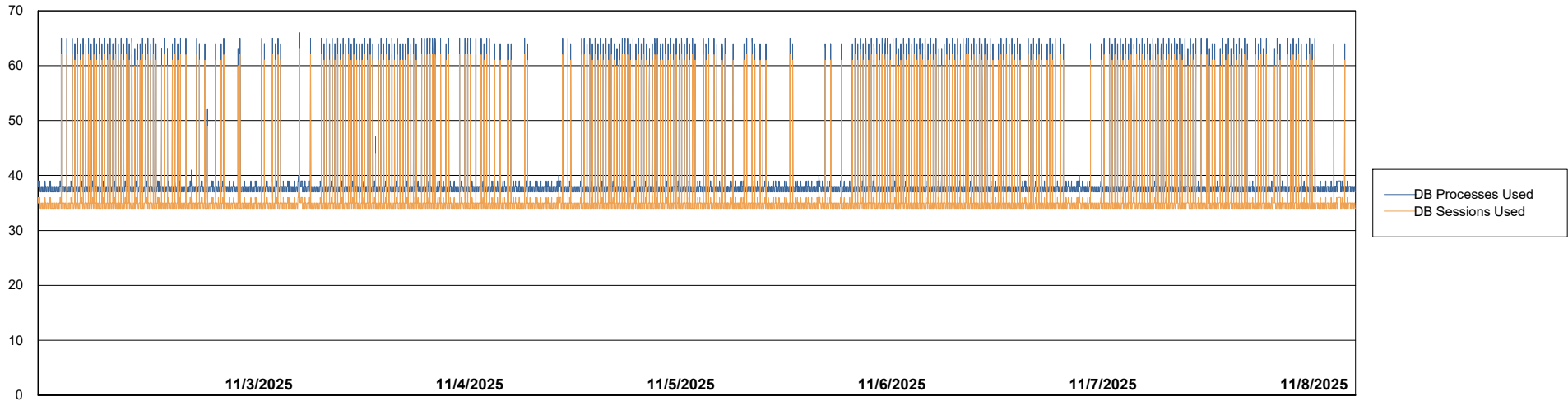
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



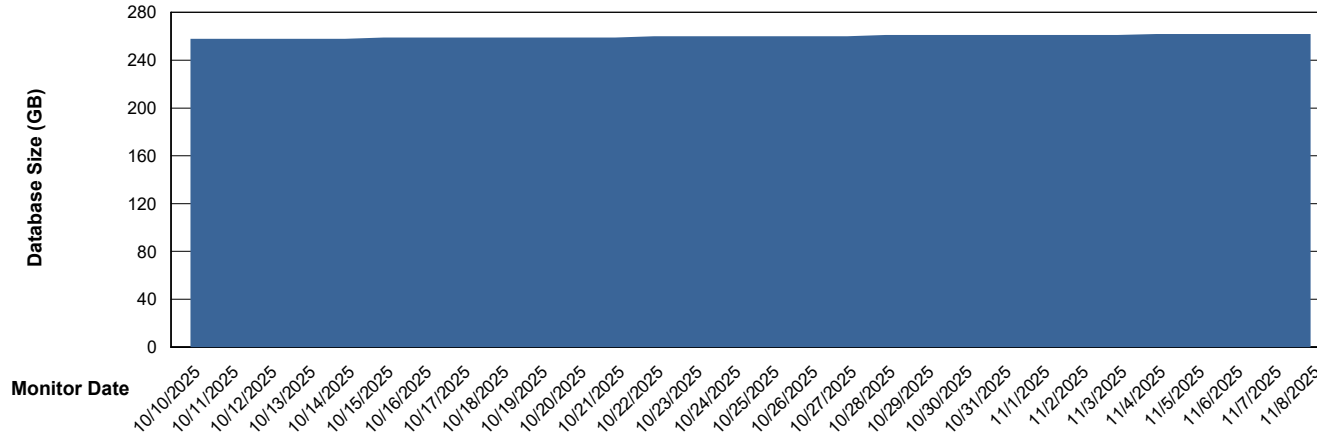
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



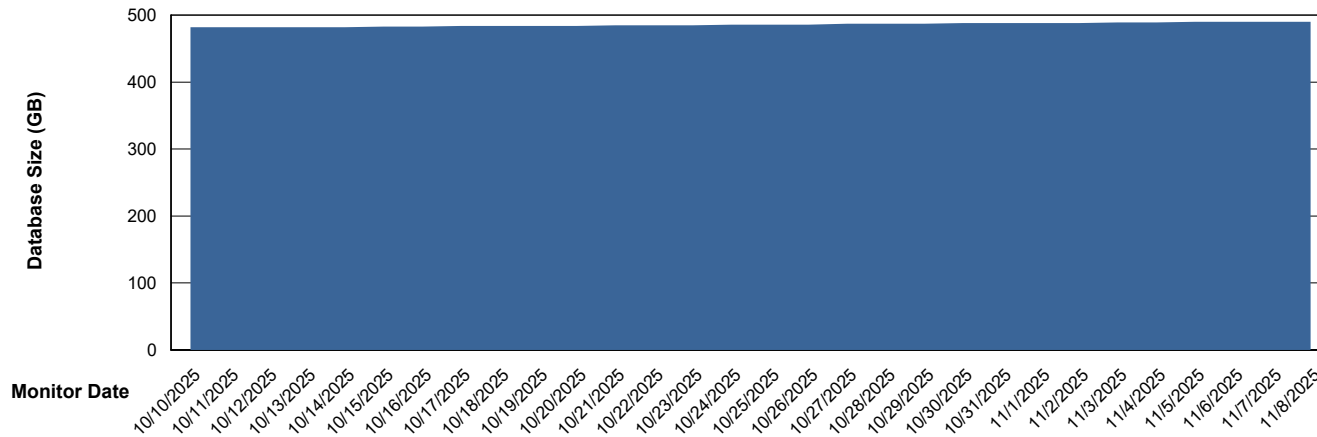
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/8/2025	ABSDATA	158	132	17
	INDX	148	123	17
11/7/2025	ABSDATA	158	132	17
	INDX	148	123	17
11/6/2025	ABSDATA	158	132	17
	INDX	148	123	17
11/5/2025	ABSDATA	158	132	17
	INDX	148	123	17
11/4/2025	ABSDATA	158	132	17
	INDX	148	123	17
11/3/2025	ABSDATA	158	131	17
	INDX	148	122	17
11/2/2025	ABSDATA	158	131	17
	INDX	148	122	17

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/8/2025	ABSDATA	220	172	22
	INDX	370	305	17
11/7/2025	ABSDATA	220	172	22
	INDX	370	305	17
11/6/2025	ABSDATA	220	171	22
	INDX	370	305	18
11/5/2025	ABSDATA	220	171	22
	INDX	370	305	18
11/4/2025	ABSDATA	220	171	22
	INDX	370	305	18
11/3/2025	ABSDATA	220	171	22
	INDX	370	304	18
11/2/2025	ABSDATA	220	171	22
	INDX	370	304	18

BI last ETL error for NOA_PRD_NHSBI_ABS1

Fri, 7-11-2025	None
Tue, 4-11-2025	None
Thu, 6-11-2025	None
Sat, 8-11-2025	None
Sun, 2-11-2025	None
Wed, 5-11-2025	None
Mon, 3-11-2025	None

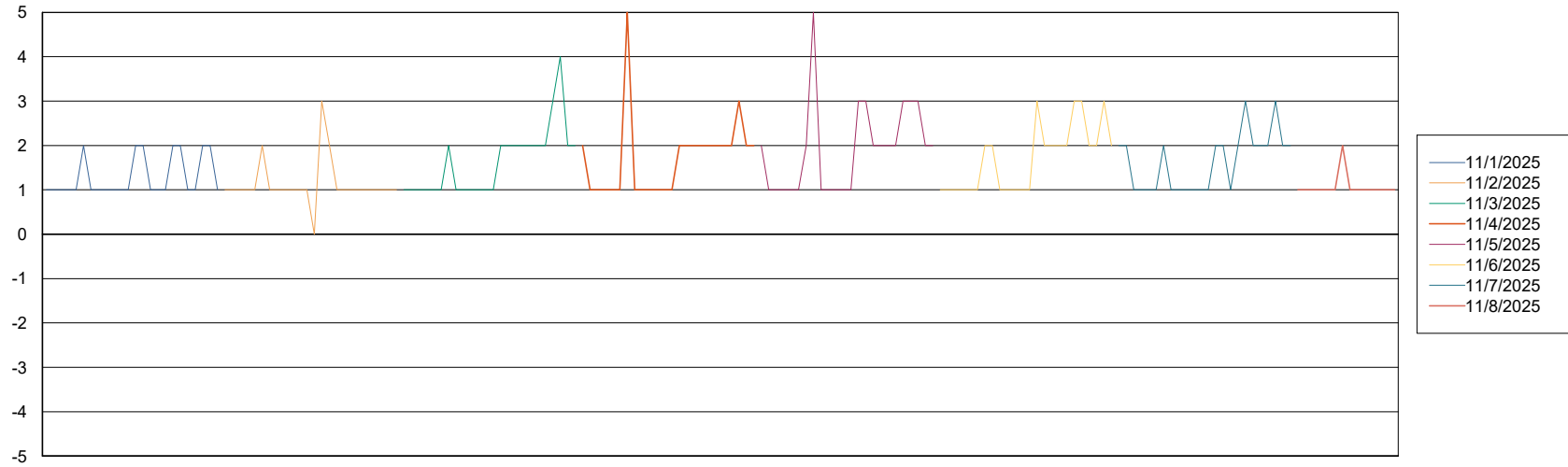
Weekly SLA Customer Report

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Database ID 116



Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



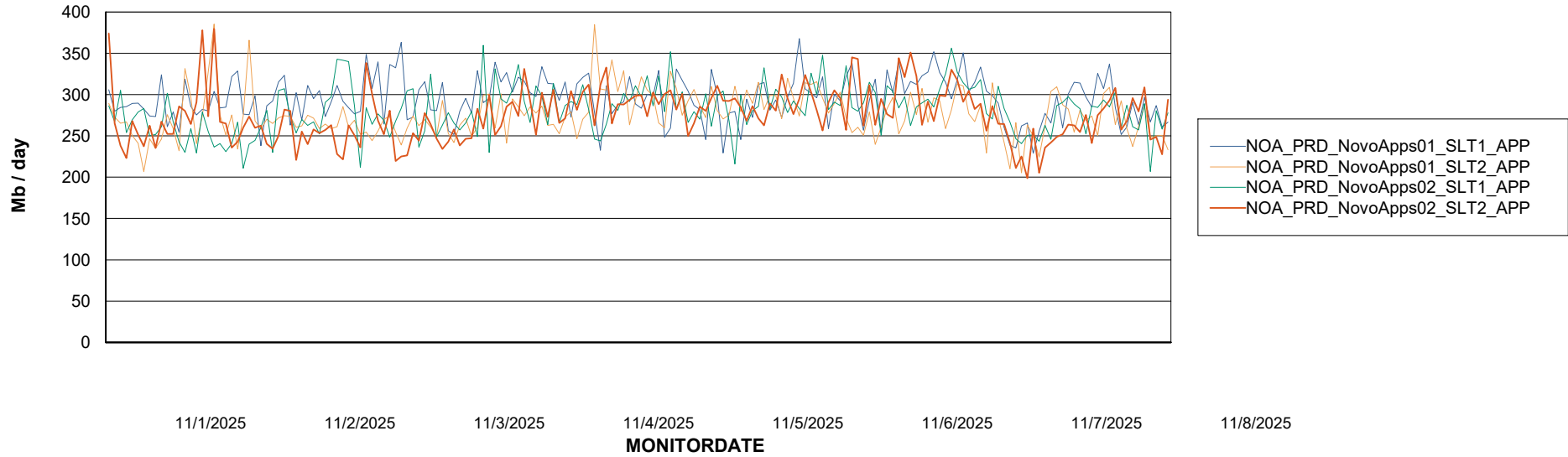
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116

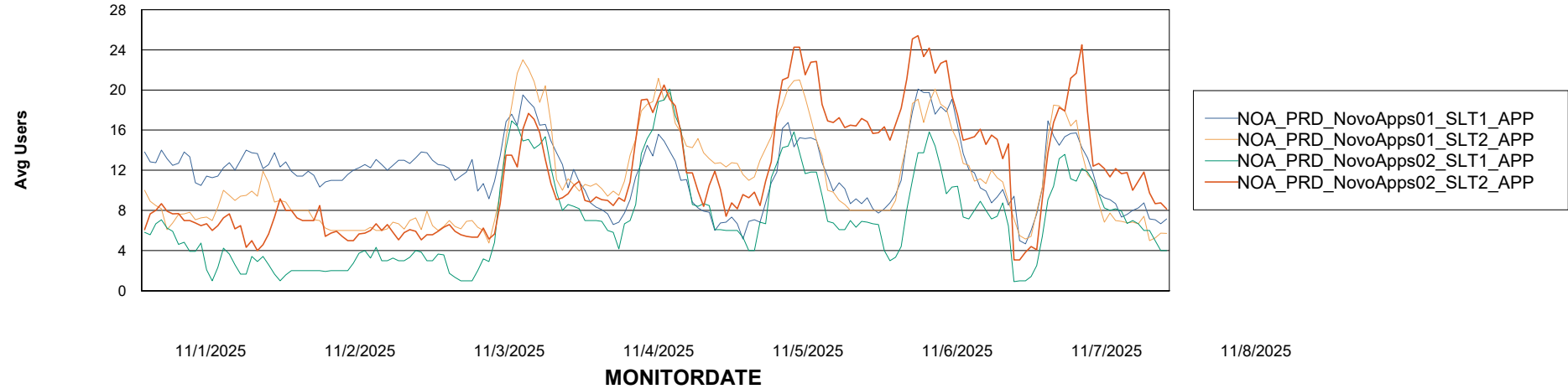


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



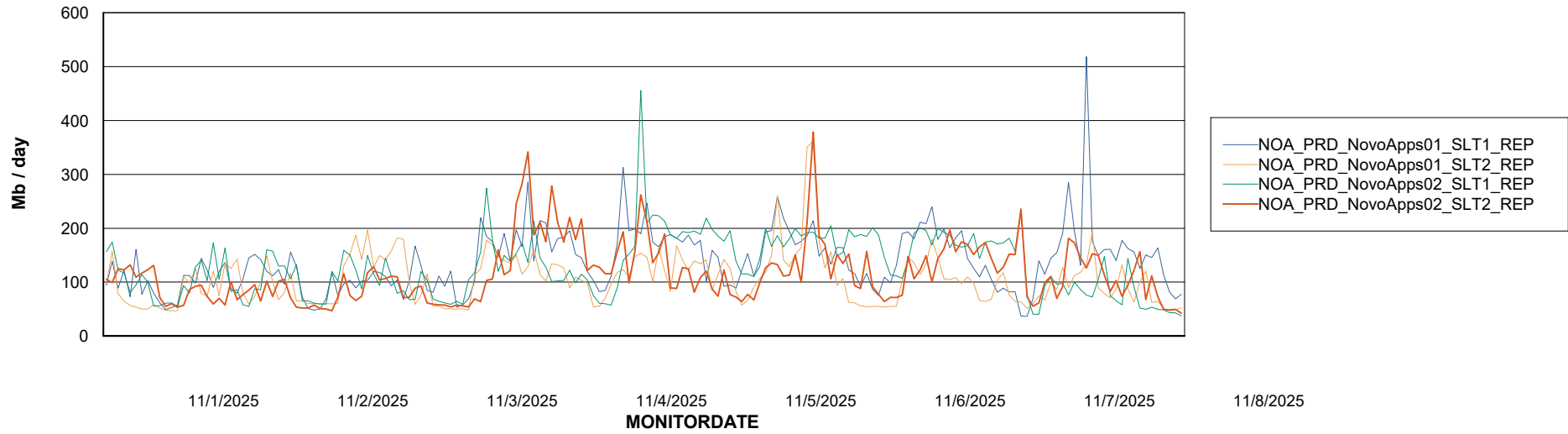
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



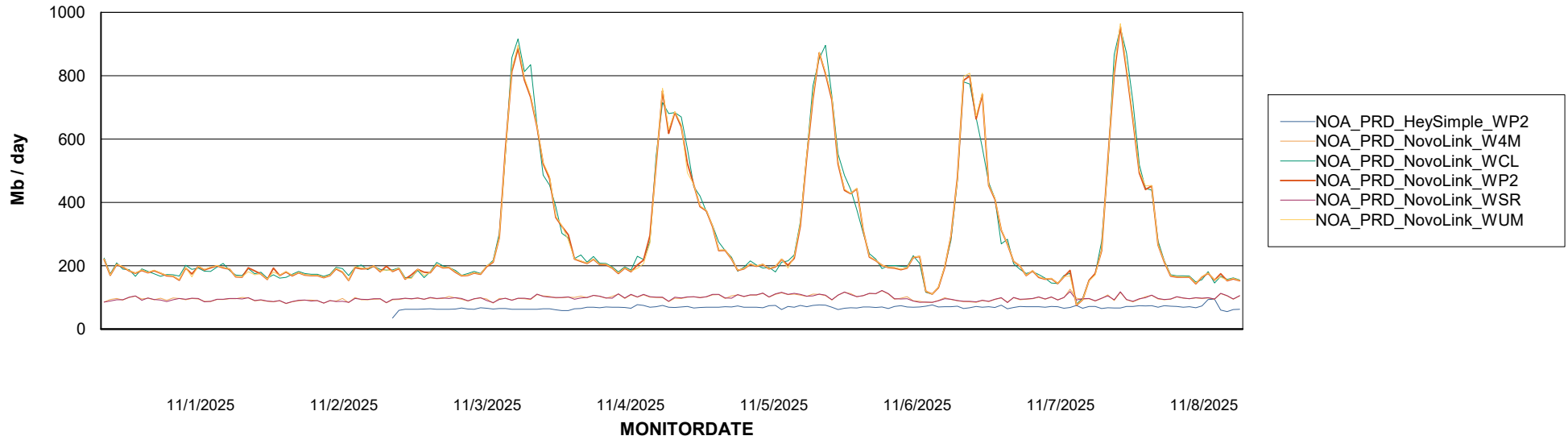
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Customer NOA_Production (24/7)
Database ID 116



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Database ID 116



Disaster per ABS component

