

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/1/2025	24	44	33	79	100	21	37	1	1	98
10/31/2025	24	44	33	79	100	21	37	1	1	98
10/30/2025	25	44	33	79	100	21	37	1	1	98
10/29/2025	25	44	33	79	100	21	37	1	1	98
10/28/2025	25	44	33	79	100	21	37	1	1	98
10/27/2025	25	44	33	80	100	20	37	1	1	98
10/26/2025	25	44	33	79	100	20	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/1/2025	16	39	33	92	100	8	37	1	1	99
10/31/2025	16	39	33	92	100	8	37	1	1	99
10/30/2025	16	39	33	92	100	8	37	1	1	99
10/29/2025	16	39	33	92	100	8	37	1	1	99
10/28/2025	16	39	33	92	100	8	37	1	1	99
10/27/2025	16	39	33	92	100	8	37	1	1	99
10/26/2025	16	39	33	92	100	8	37	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/1/2025	20	44	35	36	1	1	48	100	52	42
10/31/2025	20	44	35	36	1	1	48	100	52	42
10/30/2025	20	44	35	36	1	1	48	100	52	42
10/29/2025	21	44	35	36	1	1	48	100	52	42
10/28/2025	21	44	35	36	1	1	48	100	52	42
10/27/2025	21	44	35	36	1	1	48	100	52	42
10/26/2025	21	44	35	36	1	1	48	100	52	42

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/1/2025	24	44	33	37	1	1	65	100	35	18
10/31/2025	24	44	33	37	1	1	65	100	35	19
10/30/2025	24	44	33	37	1	1	65	100	35	19
10/29/2025	24	44	33	37	1	1	65	100	35	19
10/28/2025	24	44	33	37	1	1	65	100	35	19
10/27/2025	24	44	33	37	1	1	65	100	35	19
10/26/2025	24	44	33	37	1	1	65	100	35	18

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/1/2025	22	44	34	36	1	1	77	100	23	39
10/31/2025	22	44	34	36	1	1	77	100	23	39
10/30/2025	22	44	34	36	1	1	77	100	23	39
10/29/2025	22	44	34	36	1	1	77	100	23	39
10/28/2025	22	44	34	36	1	1	77	100	23	39
10/27/2025	22	44	34	36	1	1	77	100	23	39
10/26/2025	22	44	34	36	1	1	77	100	23	39

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
11/1/2025	52	39	19	38	1	1	99	10	0
10/31/2025	52	39	19	38	1	1	99	10	0
10/30/2025	52	39	19	38	1	1	99	10	0
10/29/2025	52	39	19	38	1	1	99	10	0
10/28/2025	52	39	19	38	1	1	99	10	0
10/27/2025	52	39	19	38	1	1	99	10	0
10/26/2025	52	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/1/2025	19	90	73
10/31/2025	18	90	73

Harddisk Usage shl-winman2-ash

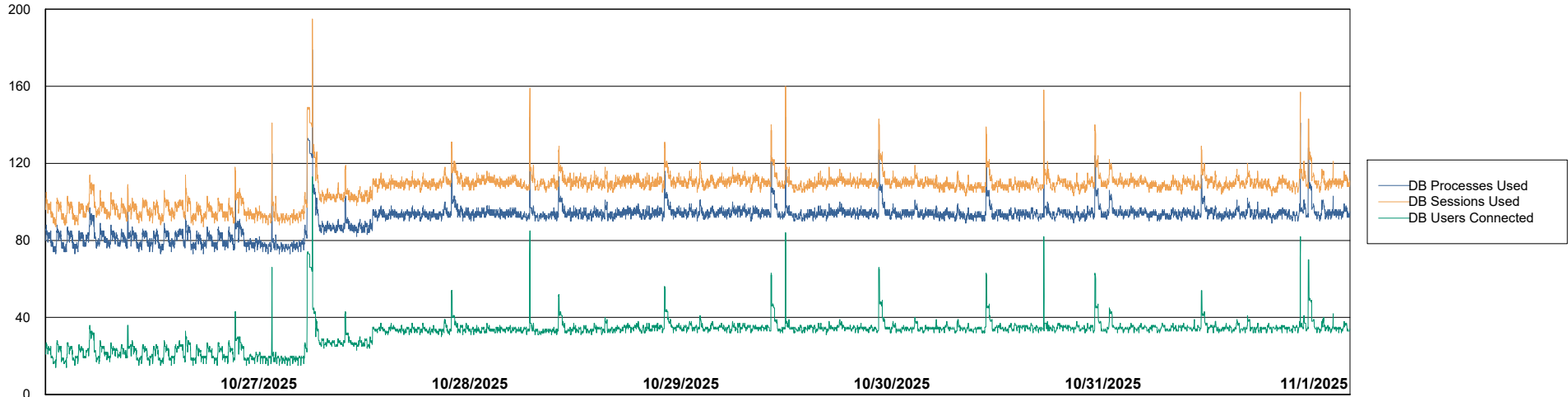
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/1/2025	2	60	59
10/31/2025	2	60	59

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Database Performance SHL-BI-ASH_PROD_ABS1

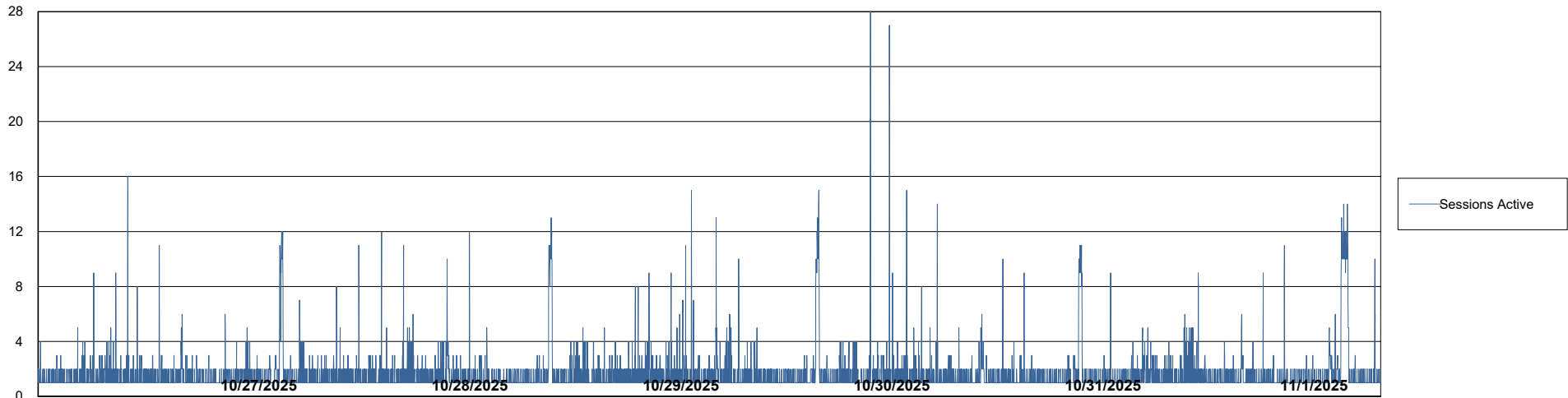
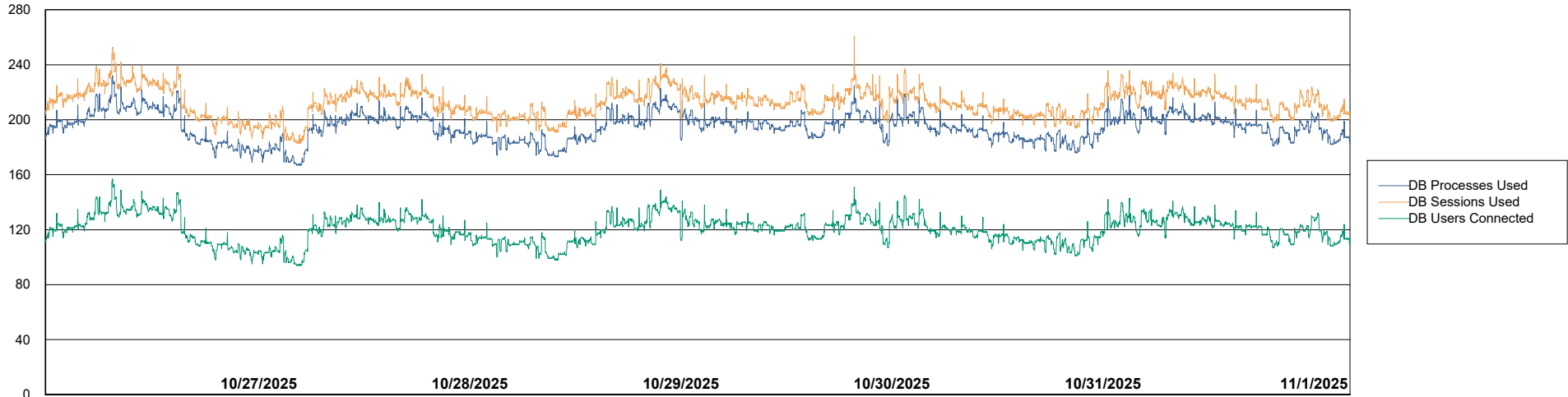


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Database Performance SHL-DBS1-ASH_PROD_ABS1



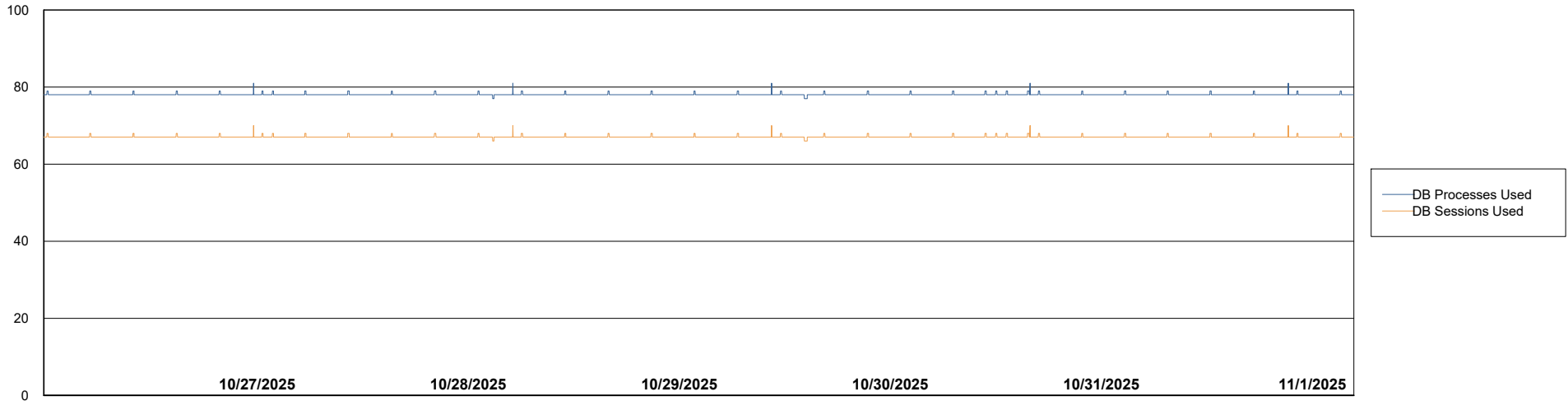
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4



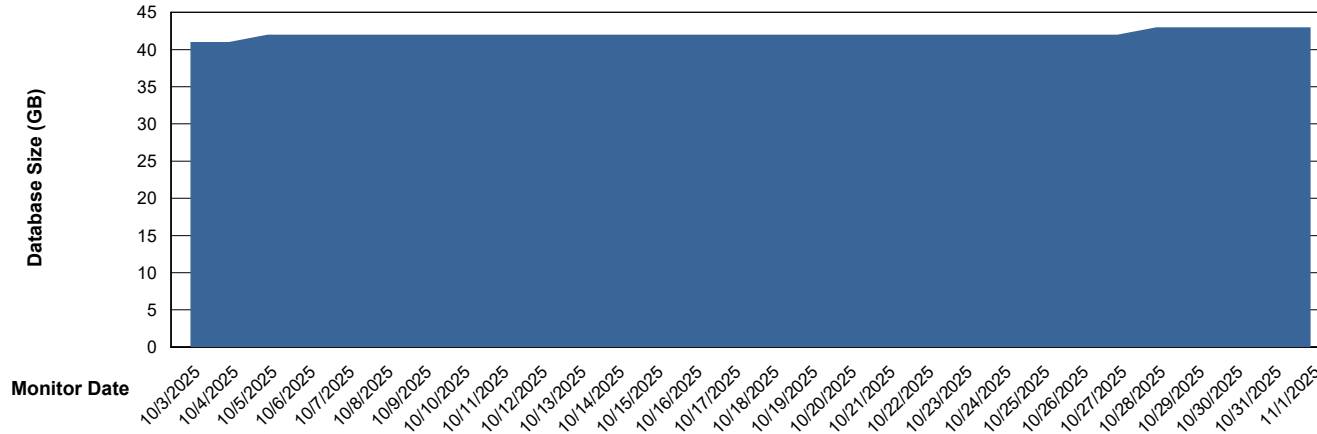
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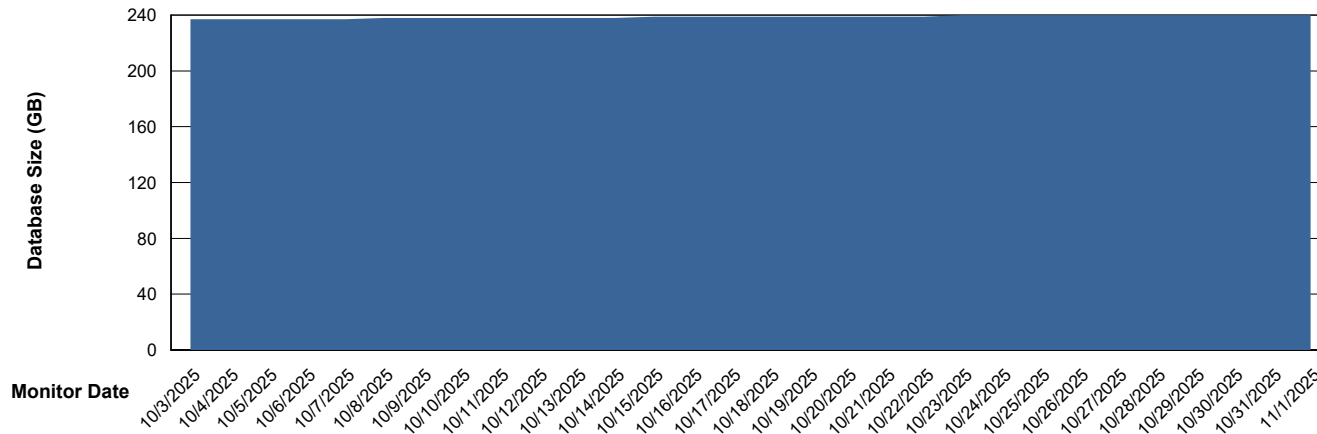
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/1/2025	ABSDATA	30	18	39
	INDX	35	19	47
10/31/2025	ABSDATA	30	18	39
	INDX	35	19	47
10/30/2025	ABSDATA	30	18	39
	INDX	35	19	47
10/29/2025	ABSDATA	30	18	39
	INDX	35	19	47
10/28/2025	ABSDATA	30	18	39
	INDX	35	19	47
10/27/2025	ABSDATA	30	18	39
	INDX	35	19	48
10/26/2025	ABSDATA	30	18	39
	INDX	35	19	48

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/1/2025	ABSDATA	120	101	16
	INDX	132	109	17
10/31/2025	ABSDATA	120	100	16
	INDX	132	109	17
10/30/2025	ABSDATA	120	100	16
	INDX	132	109	17
10/29/2025	ABSDATA	120	100	16
	INDX	132	109	17
10/28/2025	ABSDATA	120	100	16
	INDX	130	109	16
10/27/2025	ABSDATA	120	100	16
	INDX	130	109	16
10/26/2025	ABSDATA	120	100	16
	INDX	130	109	16

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Wed, 29-10-2025	None
Sat, 1-11-2025	None
Mon, 27-10-2025	None
Tue, 28-10-2025	None
Sun, 26-10-2025	None
Thu, 30-10-2025	None
Fri, 31-10-2025	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



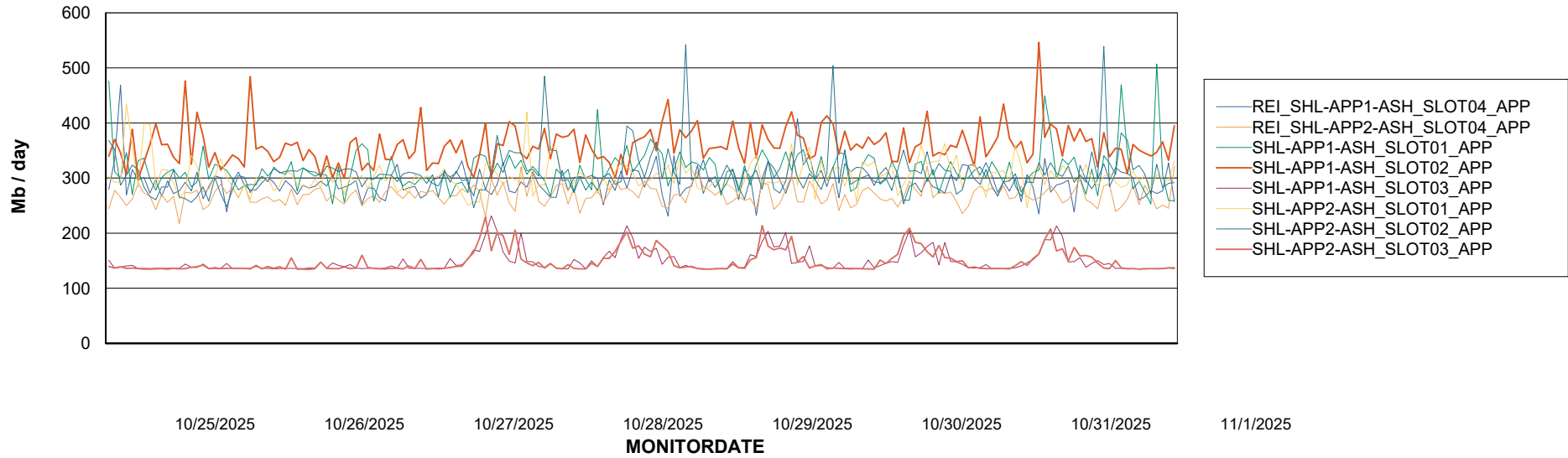
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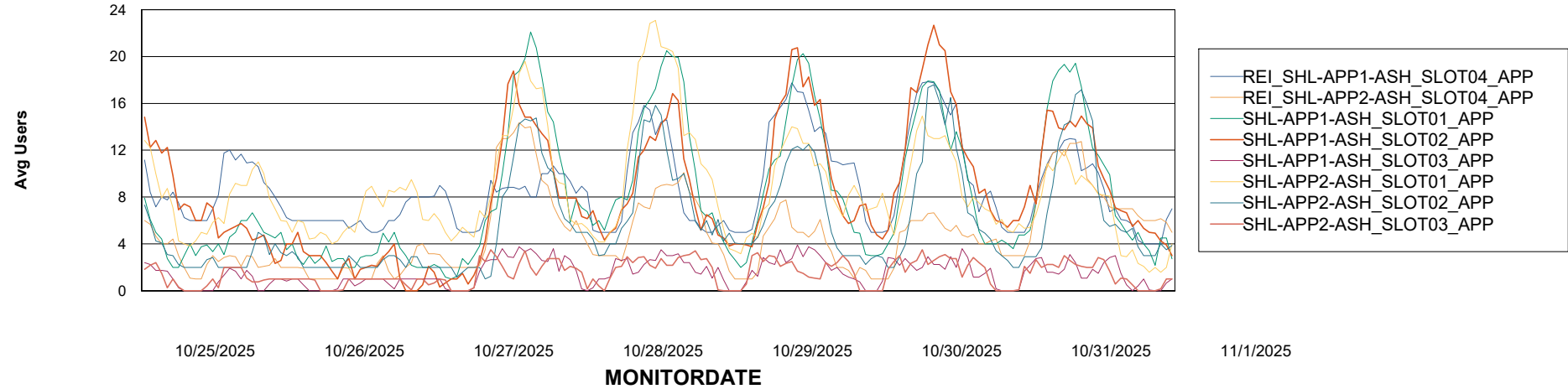


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



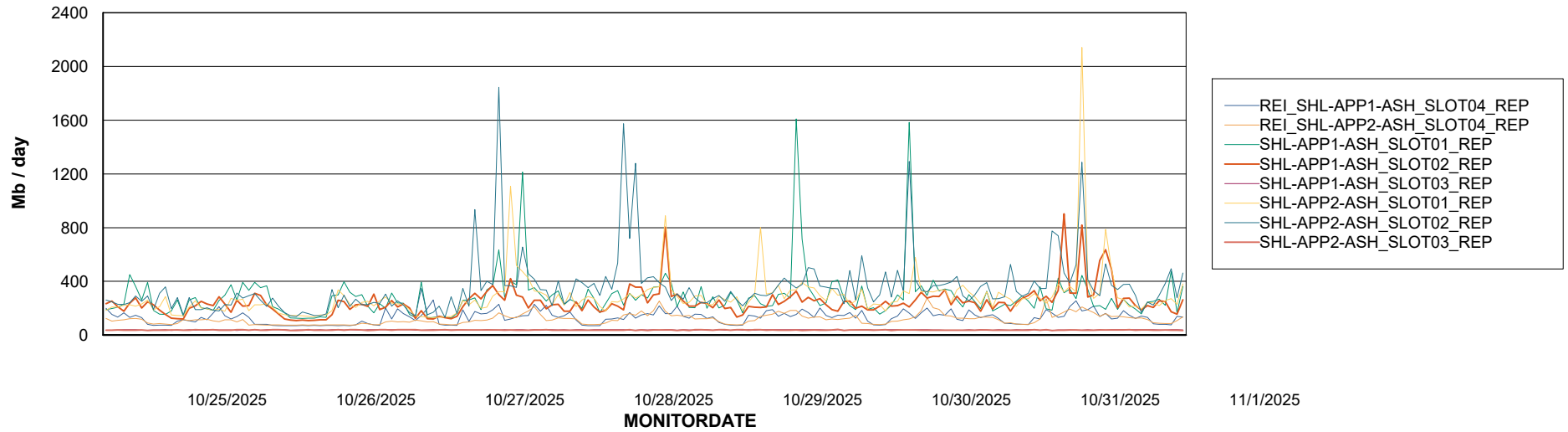
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



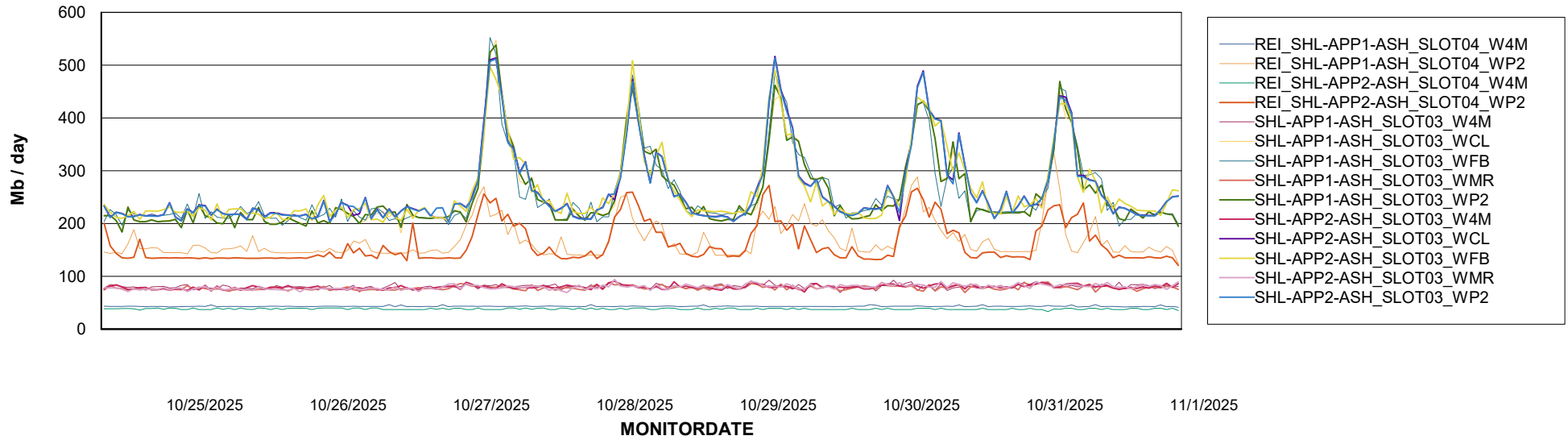
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

