

Weekly SLA Customer Report

Customer SGS_Production
 Database ID 224



Harddisk Usage SGS_PRD_ABS-APP14

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 11/1/2025 | 37 | 199 | 126 |
| 10/31/2025 | 37 | 199 | 126 |
| 10/30/2025 | 37 | 199 | 126 |
| 10/29/2025 | 37 | 199 | 126 |
| 10/28/2025 | 37 | 199 | 126 |
| 10/27/2025 | 37 | 199 | 125 |
| 10/26/2025 | 38 | 199 | 124 |

Harddisk Usage SGS_PRD_ABS-APP15

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 11/1/2025 | 49 | 199 | 101 |
| 10/31/2025 | 49 | 199 | 101 |
| 10/30/2025 | 49 | 199 | 101 |
| 10/29/2025 | 49 | 199 | 101 |
| 10/28/2025 | 49 | 199 | 101 |
| 10/27/2025 | 49 | 199 | 101 |
| 10/26/2025 | 50 | 199 | 100 |

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Harddisk Usage SGS_PRD_ABS-BI02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/1/2025 | 21 | 127 | 101 | 17 | 426 | 352 |
| 10/31/2025 | 21 | 127 | 101 | 17 | 426 | 354 |
| 10/30/2025 | 21 | 127 | 101 | 17 | 426 | 352 |
| 10/29/2025 | 21 | 127 | 101 | 18 | 426 | 349 |
| 10/28/2025 | 21 | 127 | 100 | 17 | 426 | 352 |
| 10/27/2025 | 19 | 127 | 102 | 18 | 426 | 347 |
| 10/26/2025 | 19 | 127 | 103 | 18 | 426 | 349 |

Harddisk Usage SGS_PRD_ABS-DB16

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/1/2025 | 46 | 126 | 68 | 20 | 1,127 | 904 |
| 10/31/2025 | 46 | 126 | 68 | 21 | 1,127 | 895 |
| 10/30/2025 | 46 | 126 | 68 | 20 | 1,127 | 897 |
| 10/29/2025 | 46 | 126 | 69 | 20 | 1,127 | 898 |
| 10/28/2025 | 45 | 126 | 69 | 20 | 1,127 | 898 |
| 10/27/2025 | 45 | 126 | 69 | 20 | 1,127 | 896 |
| 10/26/2025 | 45 | 126 | 69 | 21 | 1,127 | 895 |

Weekly SLA Customer Report

Customer SGS_Production
 Database ID 224



Harddisk Usage SGS_PRD_ABS-DB17

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 11/1/2025 | 44 | 126 | 71 | 33 | 1,127 | 754 |
| 10/31/2025 | 44 | 126 | 71 | 33 | 1,127 | 754 |
| 10/30/2025 | 44 | 126 | 71 | 33 | 1,127 | 756 |
| 10/29/2025 | 44 | 126 | 71 | 33 | 1,127 | 757 |
| 10/28/2025 | 44 | 126 | 71 | 33 | 1,127 | 756 |
| 10/27/2025 | 44 | 126 | 71 | 33 | 1,127 | 755 |
| 10/26/2025 | 44 | 126 | 71 | 33 | 1,127 | 754 |

Harddisk Usage SGS_PRD_ABS-WEB16

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 11/1/2025 | 76 | 199 | 47 |
| 10/31/2025 | 76 | 199 | 47 |
| 10/30/2025 | 76 | 199 | 47 |
| 10/29/2025 | 76 | 199 | 47 |
| 10/28/2025 | 76 | 199 | 47 |
| 10/27/2025 | 76 | 199 | 47 |
| 10/26/2025 | 76 | 199 | 47 |

Weekly SLA Customer Report

Customer SGS_Production
 Database ID 224



Harddisk Usage SGS_PRD_ABS-WEB17

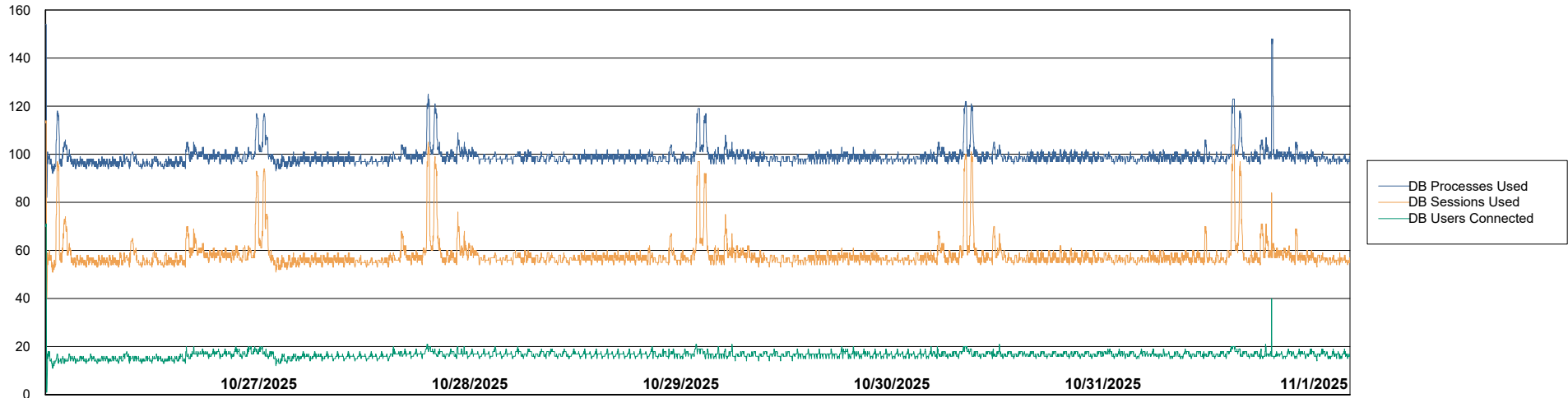
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 11/1/2025 | 80 | 199 | 41 |
| 10/31/2025 | 79 | 199 | 41 |
| 10/30/2025 | 79 | 199 | 41 |
| 10/29/2025 | 79 | 199 | 41 |
| 10/28/2025 | 79 | 199 | 41 |
| 10/27/2025 | 79 | 199 | 41 |
| 10/26/2025 | 79 | 199 | 41 |

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Database Performance SGS_PRD_ABS-BI02_ABS1

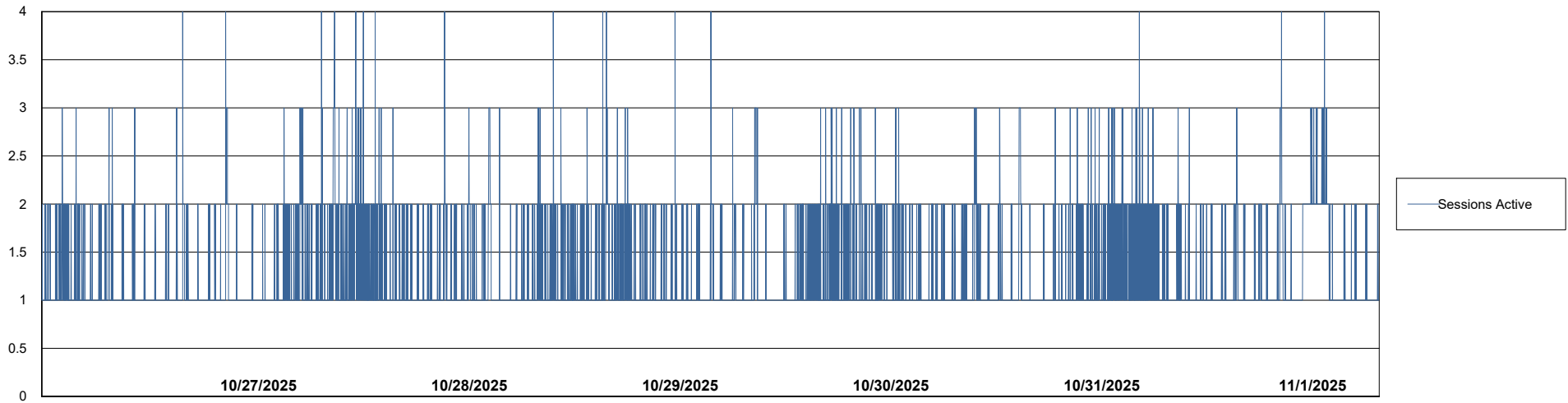
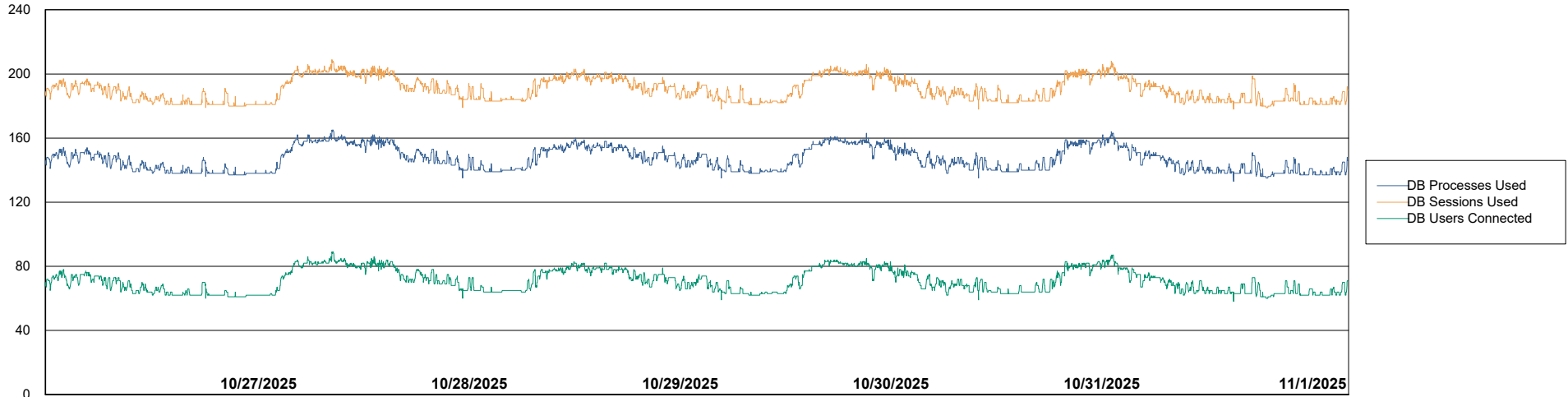


Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Database Performance SGS_PRD_ABS-DB16_ABS1



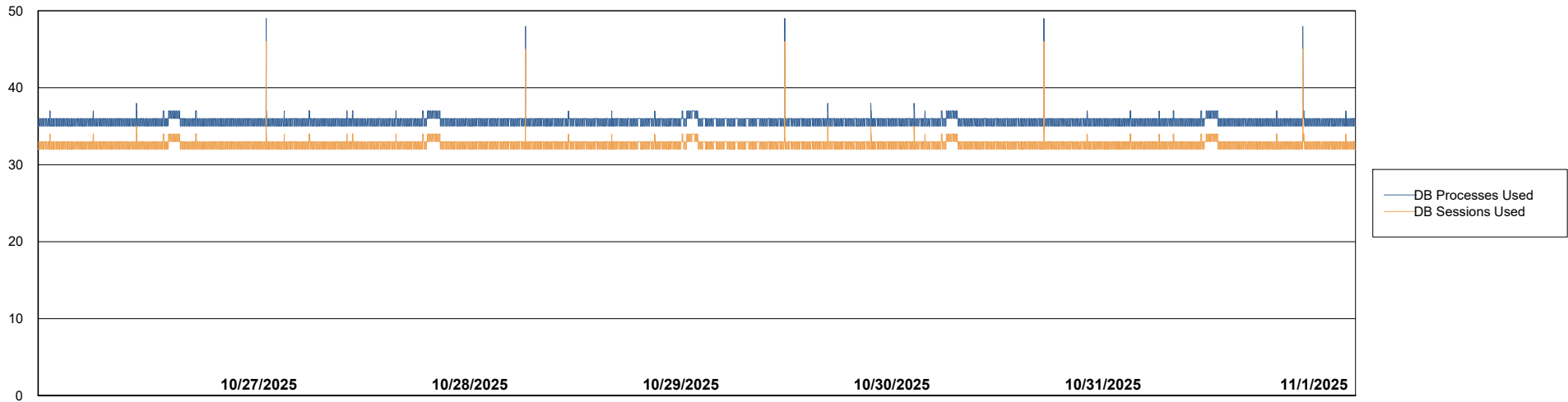
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Database Performance SGS_PRD_ABS-DB17_HSBABS1

DB Processes Max 1,000



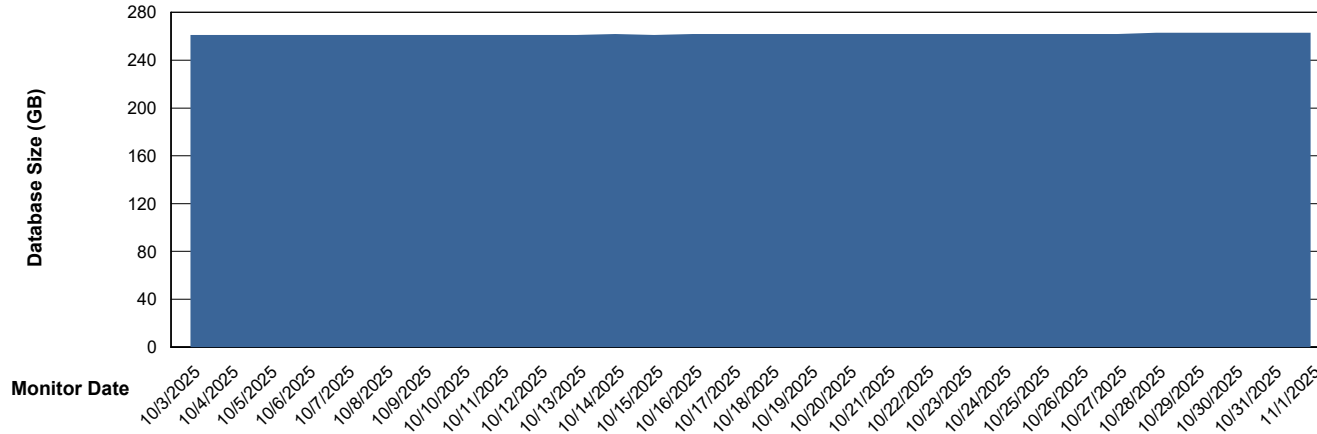
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



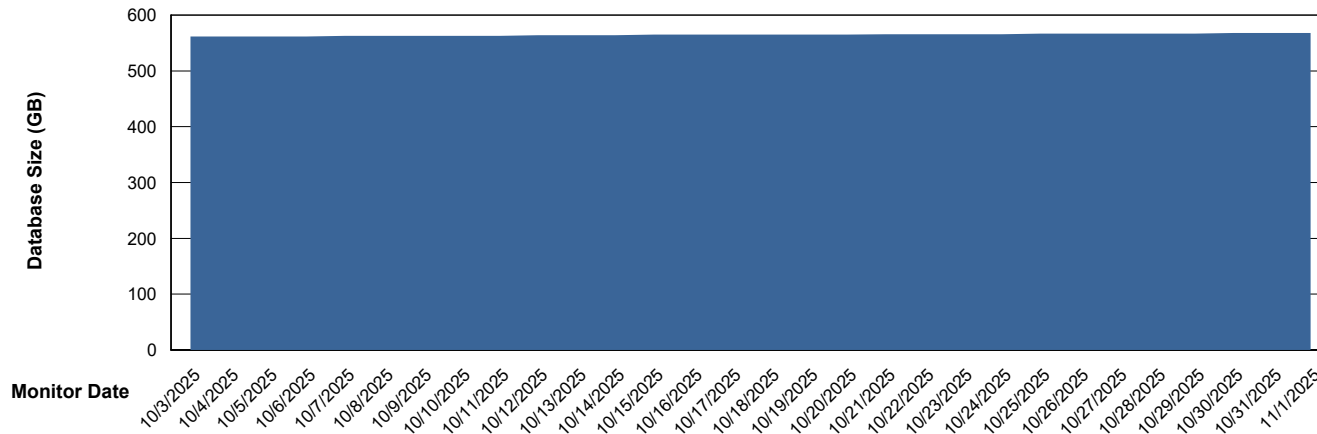
DATABASE SIZE SGS_PRD_ABS-BI02_ABS1

Database growth over last month



DATABASE SIZE SGS_PRD_ABS-DB16_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer SGS_Production
 Database ID 224



Database Tablespace SGS_PRD_ABS-BI02_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/1/2025 | ABSDATA | 147 | 123 | 16 |
| | INDX | 166 | 138 | 17 |
| 10/31/2025 | ABSDATA | 147 | 123 | 16 |
| | INDX | 166 | 138 | 17 |
| 10/30/2025 | ABSDATA | 147 | 123 | 16 |
| | INDX | 164 | 138 | 16 |
| 10/29/2025 | ABSDATA | 147 | 123 | 16 |
| | INDX | 164 | 138 | 16 |
| 10/28/2025 | ABSDATA | 147 | 123 | 16 |
| | INDX | 164 | 138 | 16 |
| 10/27/2025 | ABSDATA | 147 | 123 | 16 |
| | INDX | 164 | 138 | 16 |
| 10/26/2025 | ABSDATA | 147 | 123 | 16 |
| | INDX | 164 | 138 | 16 |

Weekly SLA Customer Report

Customer SGS_Production
 Database ID 224



Database Tablespace SGS_PRD_ABS-DB16_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/1/2025 | ABSDATA | 224 | 181 | 19 |
| | INDX | 441 | 366 | 17 |
| 10/31/2025 | ABSDATA | 224 | 181 | 19 |
| | INDX | 441 | 366 | 17 |
| 10/30/2025 | ABSDATA | 224 | 181 | 19 |
| | INDX | 436 | 366 | 16 |
| 10/29/2025 | ABSDATA | 224 | 180 | 19 |
| | INDX | 436 | 366 | 16 |
| 10/28/2025 | ABSDATA | 224 | 180 | 19 |
| | INDX | 436 | 366 | 16 |
| 10/27/2025 | ABSDATA | 224 | 180 | 20 |
| | INDX | 436 | 366 | 16 |
| 10/26/2025 | ABSDATA | 224 | 180 | 20 |
| | INDX | 436 | 366 | 16 |

BI Status and last ETL error for SGS_PRD_ABS-BI02_ABS1

| | Mon 27/10/2025 | Tue 28/10/2025 | Wed 29/10/2025 | Thu 30/10/2025 | Fri 31/10/2025 | Sat 1/11/2025 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



| BI last ETL error for | SGS_PRD_ABS-BI02_ABS1 |
|-----------------------|-----------------------|
|-----------------------|-----------------------|

| | |
|-----------------|------|
| Wed, 29-10-2025 | None |
| Tue, 28-10-2025 | None |
| Sun, 26-10-2025 | None |
| Thu, 30-10-2025 | None |
| Fri, 31-10-2025 | None |
| Sat, 1-11-2025 | None |
| Thu, 30-10-2025 | None |
| Mon, 27-10-2025 | None |
| Sun, 26-10-2025 | None |
| Mon, 27-10-2025 | None |
| Wed, 29-10-2025 | None |
| Fri, 31-10-2025 | None |
| Sat, 1-11-2025 | None |
| Tue, 28-10-2025 | None |

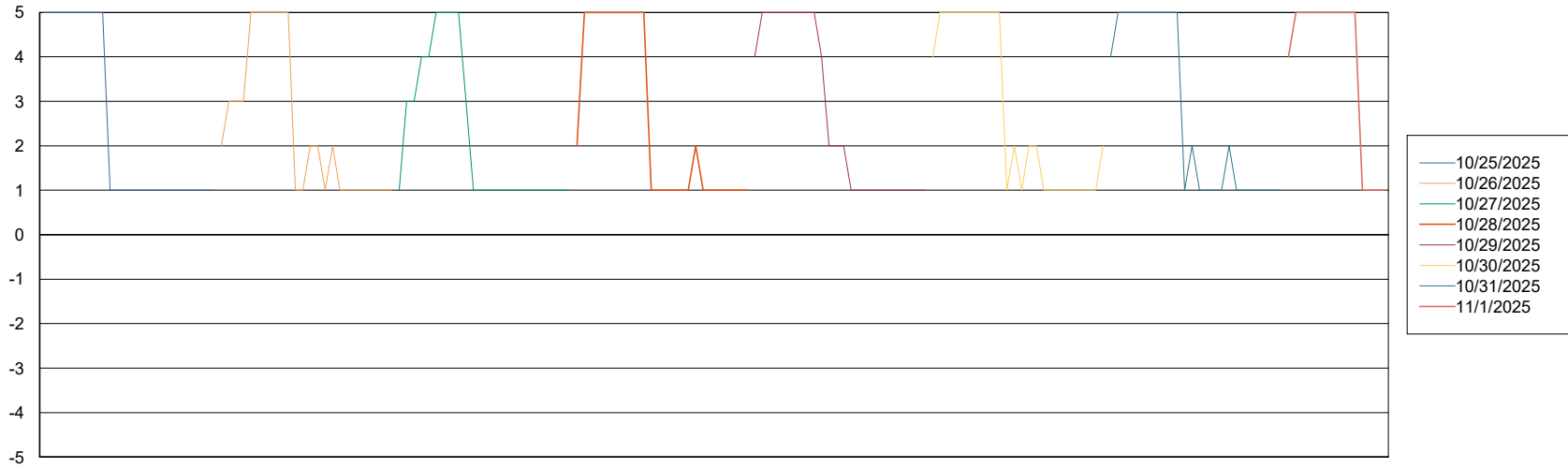
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Standby Database Health SGS_Production

Recovery lag for last 7 days



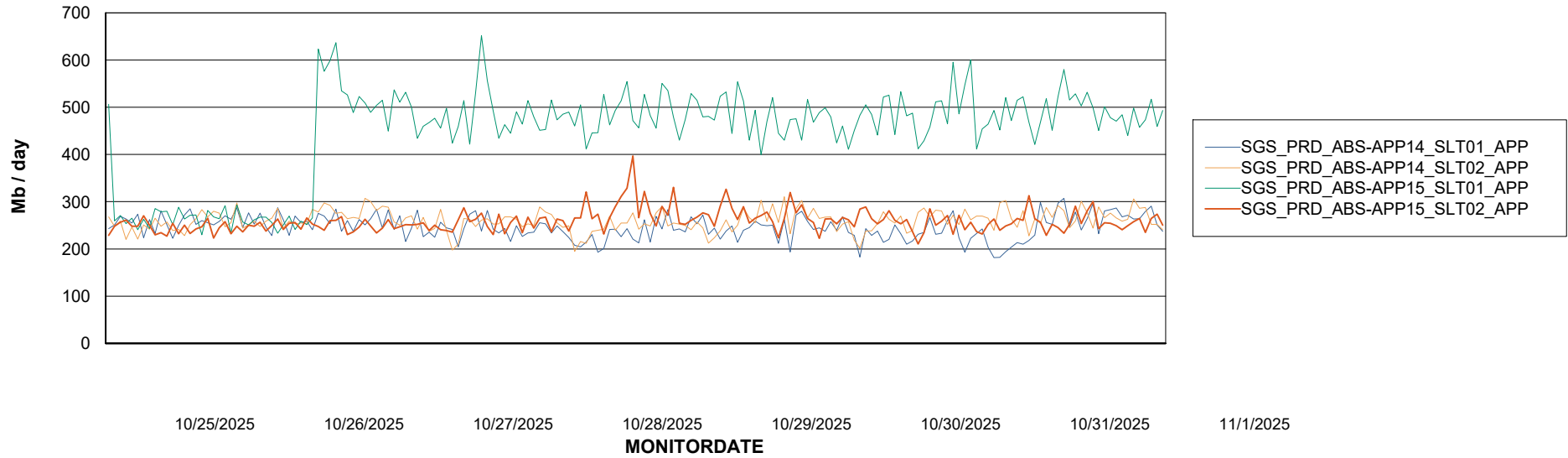
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224

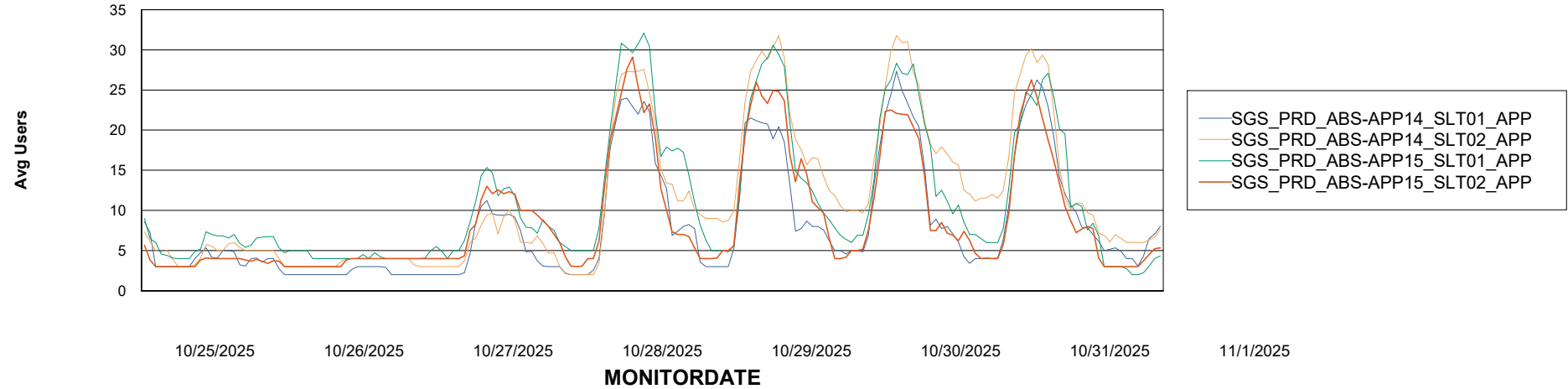


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



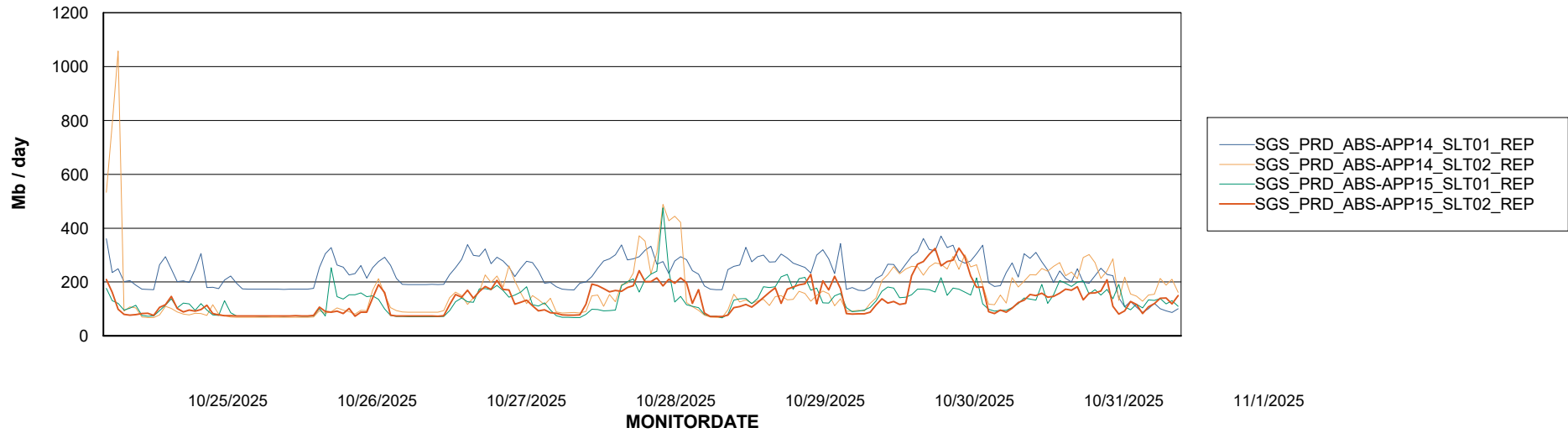
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



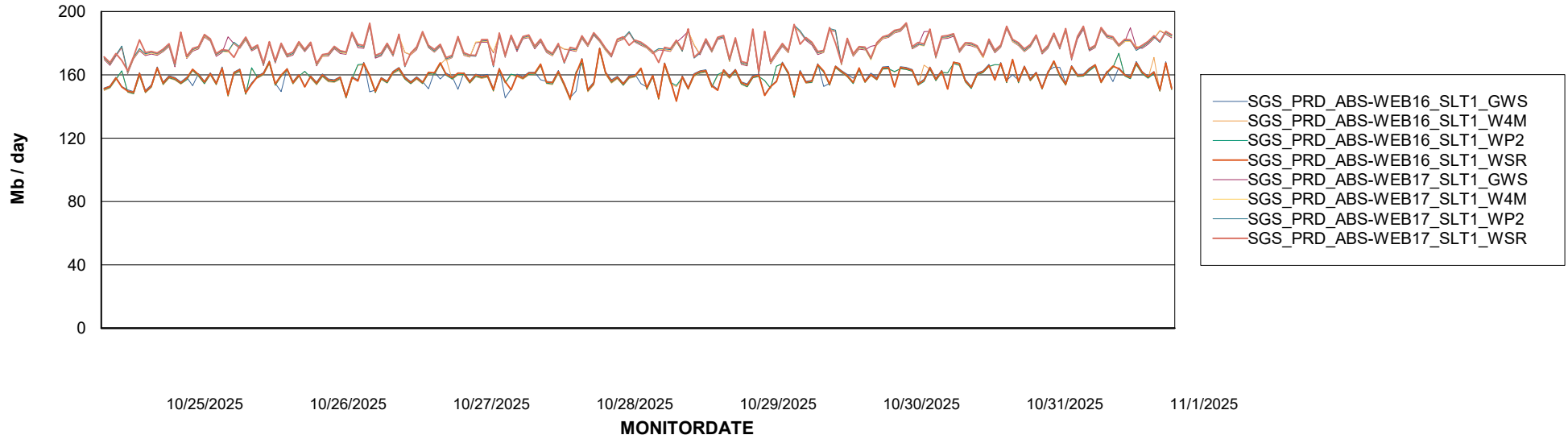
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Disaster per ABS component

