

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/1/2025	52	199	96	31	500	347	74	200	53
10/31/2025	52	199	96	31	500	347	76	200	48
10/30/2025	52	199	96	31	500	347	76	200	48
10/29/2025	52	199	96	31	500	347	76	200	48
10/28/2025	52	199	96	31	500	347	76	200	47
10/27/2025	52	199	96	31	500	347	76	200	47
10/26/2025	52	199	96	31	500	347	76	200	47

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/1/2025	32	100	67	23	1,100	848	70	400	118
10/31/2025	33	100	67	24	1,100	831	70	400	120
10/30/2025	32	100	68	25	1,100	822	69	400	123
10/29/2025	32	100	68	25	1,100	822	69	400	125
10/28/2025	32	100	67	25	1,100	822	69	400	122
10/27/2025	32	100	67	25	1,100	822	70	400	121
10/26/2025	32	100	67	25	1,100	822	70	400	119

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/1/2025	66	279	94	18	838	687	86	559	78
10/31/2025	67	279	93	19	838	676	86	559	80
10/30/2025	67	279	93	20	838	667	85	559	83
10/29/2025	67	279	93	20	838	667	85	559	85
10/28/2025	67	279	93	20	838	667	85	559	82
10/27/2025	67	279	93	20	838	667	85	559	81
10/26/2025	67	279	93	20	838	667	86	559	80

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/1/2025	49	100	51
10/31/2025	49	100	51
10/30/2025	49	100	51
10/29/2025	49	100	51
10/28/2025	49	100	51
10/27/2025	49	100	51
10/26/2025	49	100	51

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/1/2025	55	100	45
10/31/2025	55	100	45
10/30/2025	55	100	45
10/29/2025	55	100	45
10/28/2025	55	100	44
10/27/2025	55	100	44
10/26/2025	55	100	44

Harddisk Usage NOA_PRD_NovoLink

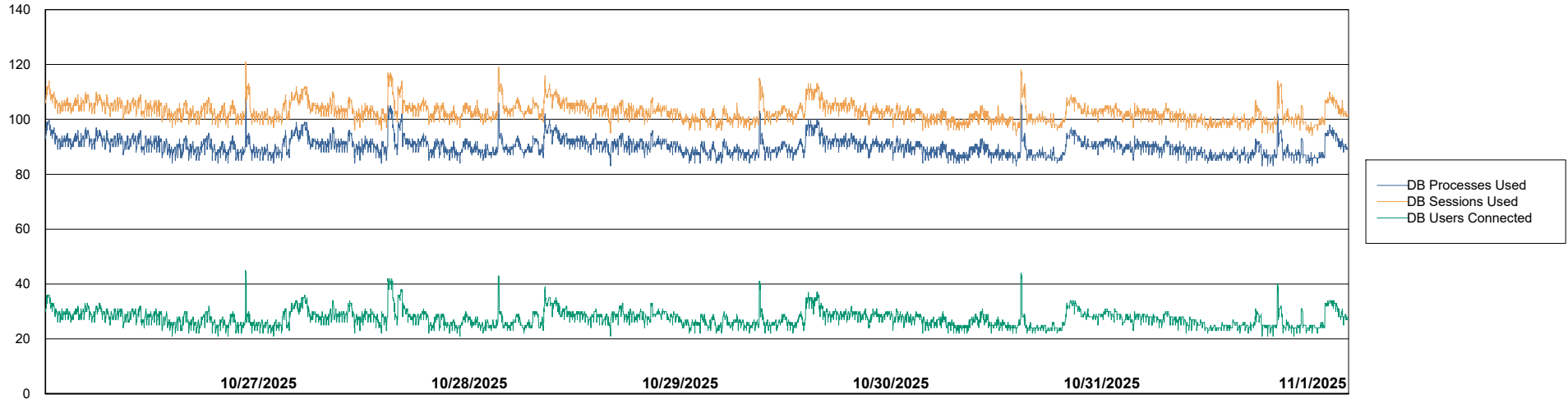
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/1/2025	67	100	33
10/31/2025	67	100	33
10/30/2025	67	100	33
10/29/2025	66	100	33
10/28/2025	66	100	33
10/27/2025	66	100	33
10/26/2025	67	100	33

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Database Performance NOA_PRD_NHSBI_ABS1

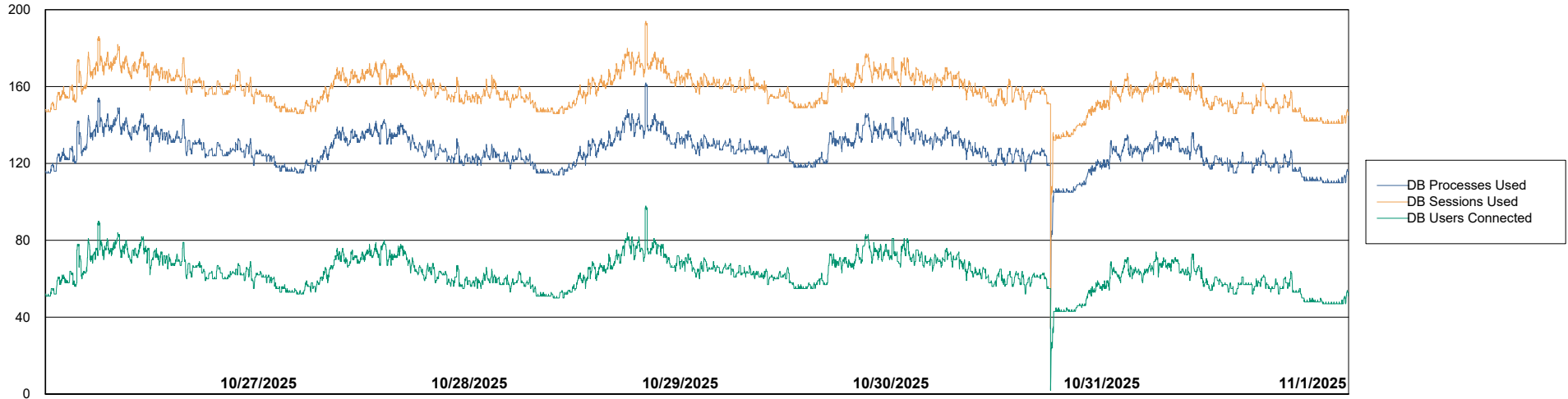


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Database Performance NOA_PRD_NovoABS01_ABS1



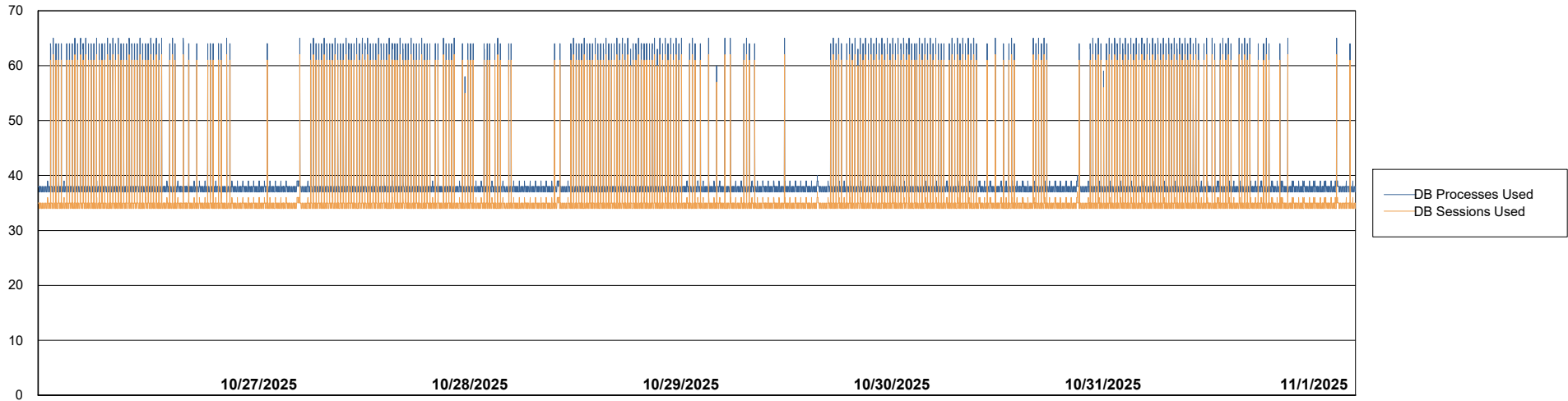
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



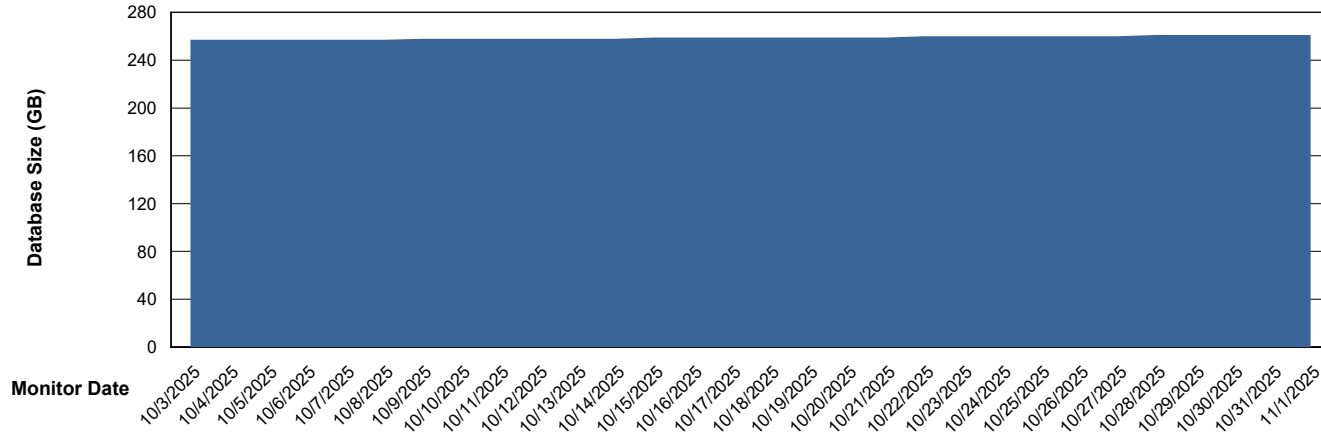
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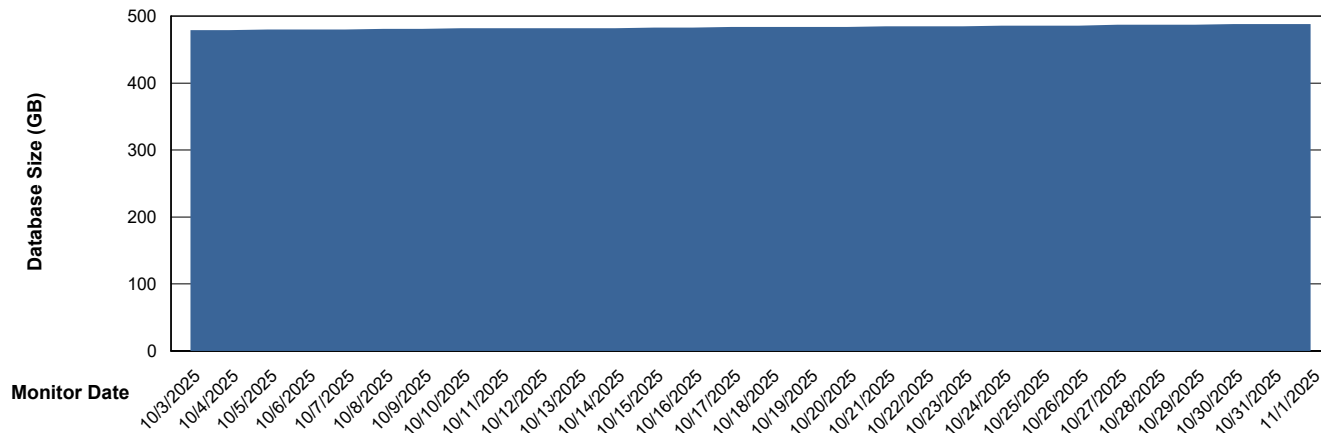
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/1/2025	ABSDATA	158	131	17
	INDX	148	122	17
10/31/2025	ABSDATA	158	131	17
	INDX	148	122	17
10/30/2025	ABSDATA	158	131	17
	INDX	148	122	17
10/29/2025	ABSDATA	158	131	17
	INDX	148	122	18
10/28/2025	ABSDATA	158	131	17
	INDX	148	122	18
10/27/2025	ABSDATA	158	131	17
	INDX	148	122	18
10/26/2025	ABSDATA	158	131	17
	INDX	148	122	18

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/1/2025	ABSDATA	220	171	22
	INDX	370	304	18
10/31/2025	ABSDATA	220	171	22
	INDX	370	304	18
10/30/2025	ABSDATA	210	171	19
	INDX	360	304	16
10/29/2025	ABSDATA	210	171	19
	INDX	360	303	16
10/28/2025	ABSDATA	210	171	19
	INDX	360	303	16
10/27/2025	ABSDATA	210	170	19
	INDX	360	303	16
10/26/2025	ABSDATA	210	170	19
	INDX	360	303	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Thu, 30-10-2025	None
Sat, 1-11-2025	None
Wed, 29-10-2025	None
Sun, 26-10-2025	None
Mon, 27-10-2025	None
Tue, 28-10-2025	None
Fri, 31-10-2025	None

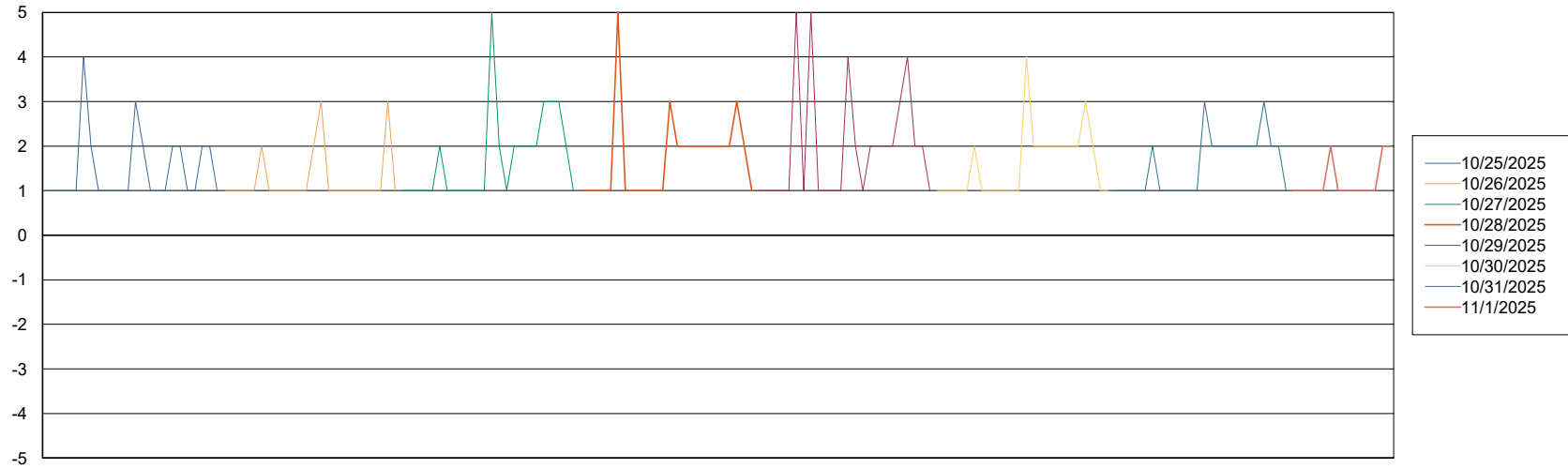
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



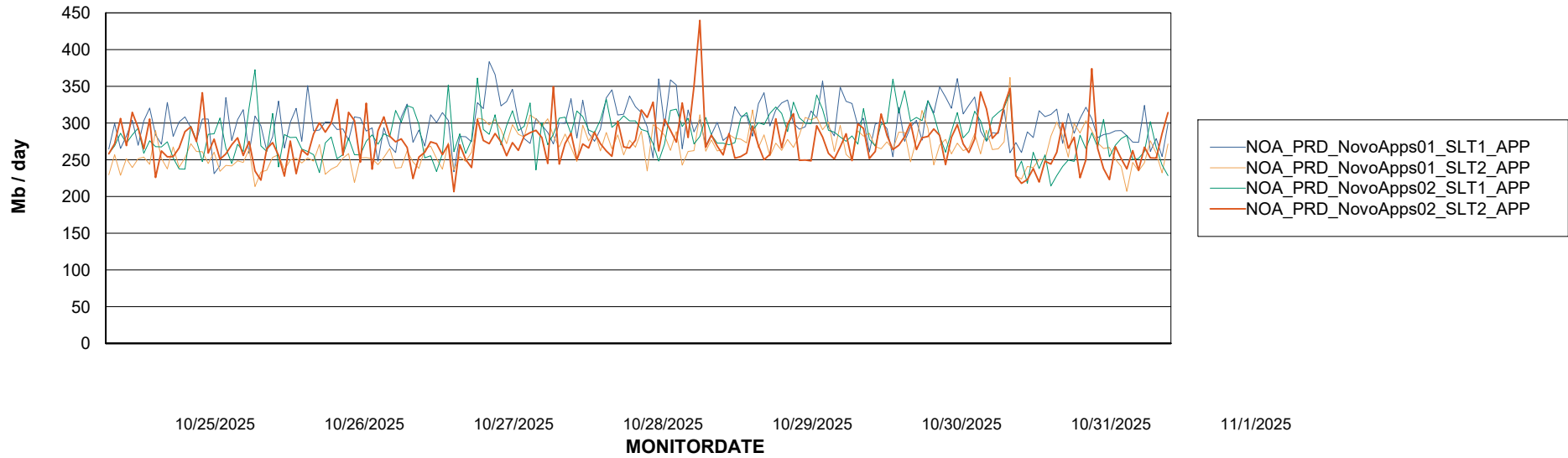
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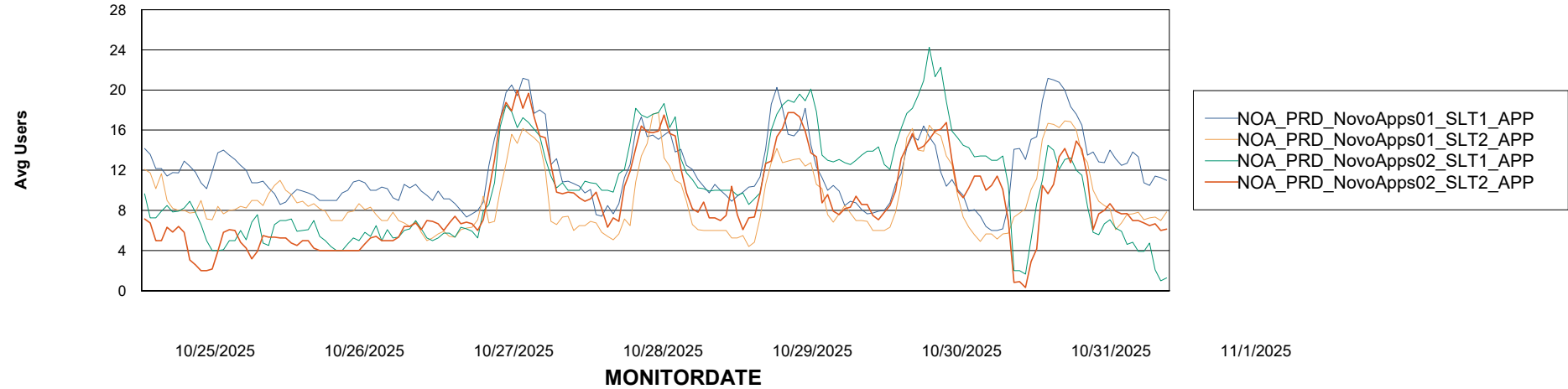


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



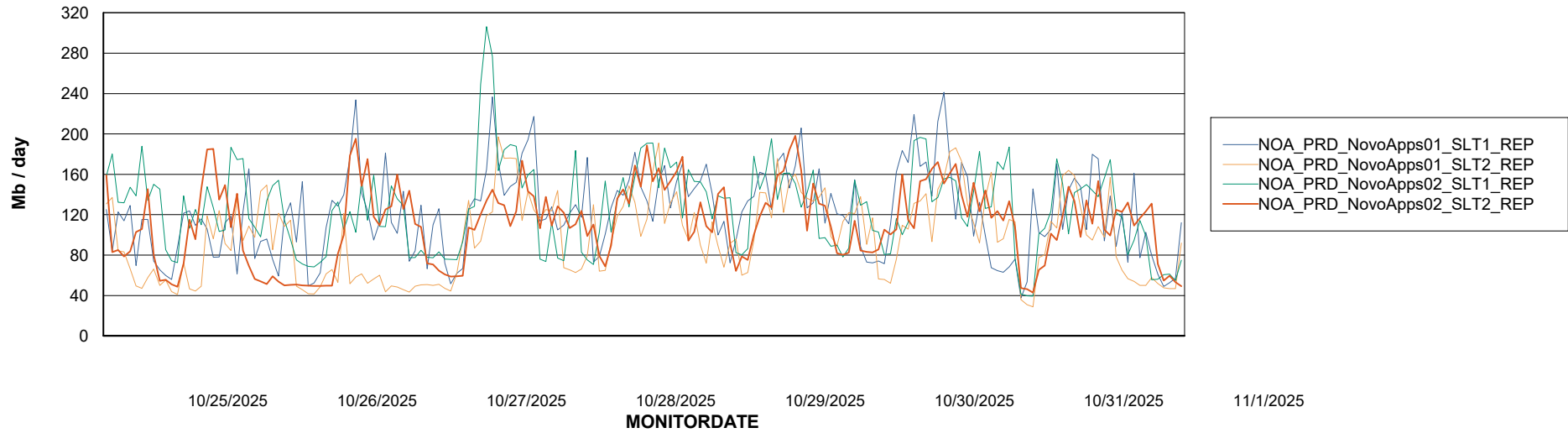
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



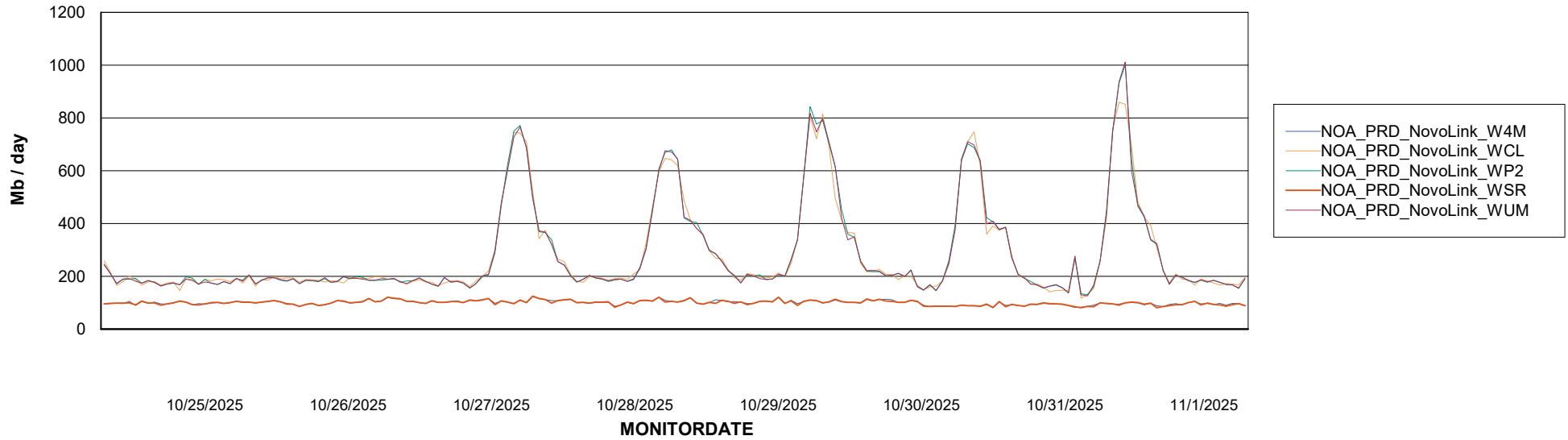
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

