

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID   146



Harddisk Usage      XMX\_PROD\_ABSAPP01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 91                       | 150                        | 13                        | 88                          | 100                           | 12                           |
| 10/24/2025 | 91                       | 150                        | 13                        | 88                          | 100                           | 12                           |
| 10/23/2025 | 91                       | 150                        | 13                        | 88                          | 100                           | 12                           |
| 10/22/2025 | 91                       | 150                        | 13                        | 88                          | 100                           | 12                           |
| 10/21/2025 | 91                       | 150                        | 13                        | 88                          | 100                           | 12                           |
| 10/20/2025 | 91                       | 150                        | 13                        | 88                          | 100                           | 12                           |
| 10/19/2025 | 91                       | 150                        | 13                        | 88                          | 100                           | 12                           |

Harddisk Usage      XMX\_PROD\_ABSAPP02

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 91                       | 150                        | 13                        | 86                          | 100                           | 14                           |
| 10/24/2025 | 91                       | 150                        | 13                        | 86                          | 100                           | 14                           |
| 10/23/2025 | 91                       | 150                        | 13                        | 86                          | 100                           | 14                           |
| 10/22/2025 | 91                       | 150                        | 13                        | 86                          | 100                           | 14                           |
| 10/21/2025 | 91                       | 150                        | 13                        | 86                          | 100                           | 14                           |
| 10/20/2025 | 91                       | 150                        | 13                        | 86                          | 100                           | 14                           |
| 10/19/2025 | 91                       | 150                        | 13                        | 86                          | 100                           | 14                           |

# Weekly SLA Customer Report

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Harddisk Usage XMX\_PROD\_ABSDB01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/absdu | Total disk space on /abs/absdu | Used disk space on /abs/absdu | Free disk space on /u01 (%) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 10/25/2025 | 83                       | 150                        | 26                        | 89                          | 10                            | 1                            | 93                            | 200                            | 13                            | 66                          |
| 10/24/2025 | 83                       | 150                        | 26                        | 89                          | 10                            | 1                            | 93                            | 200                            | 14                            | 66                          |
| 10/23/2025 | 83                       | 150                        | 26                        | 89                          | 10                            | 1                            | 93                            | 200                            | 14                            | 66                          |
| 10/22/2025 | 83                       | 150                        | 26                        | 89                          | 10                            | 1                            | 93                            | 200                            | 14                            | 66                          |
| 10/21/2025 | 83                       | 150                        | 26                        | 89                          | 10                            | 1                            | 93                            | 200                            | 14                            | 66                          |
| 10/20/2025 | 83                       | 150                        | 26                        | 89                          | 10                            | 1                            | 93                            | 200                            | 13                            | 66                          |
| 10/19/2025 | 83                       | 150                        | 26                        | 89                          | 10                            | 1                            | 93                            | 200                            | 13                            | 66                          |

Harddisk Usage XMX\_PROD\_ABSDB02

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/absdu | Total disk space on /abs/absdu | Used disk space on /abs/absdu | Free disk space on /u01 (%) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 10/25/2025 | 83                       | 150                        | 26                        | 95                          | 10                            | 1                            | 99                            | 200                            | 1                             | 76                          |
| 10/24/2025 | 83                       | 150                        | 26                        | 95                          | 10                            | 1                            | 99                            | 200                            | 1                             | 76                          |
| 10/23/2025 | 83                       | 150                        | 26                        | 95                          | 10                            | 1                            | 99                            | 200                            | 1                             | 76                          |
| 10/22/2025 | 83                       | 150                        | 26                        | 95                          | 10                            | 1                            | 99                            | 200                            | 1                             | 76                          |
| 10/21/2025 | 83                       | 150                        | 26                        | 95                          | 10                            | 1                            | 99                            | 200                            | 1                             | 76                          |
| 10/20/2025 | 83                       | 150                        | 26                        | 95                          | 10                            | 1                            | 99                            | 200                            | 1                             | 76                          |
| 10/19/2025 | 83                       | 150                        | 26                        | 95                          | 10                            | 1                            | 99                            | 200                            | 1                             | 76                          |

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Harddisk Usage XMX\_PROD\_ABSDST

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 10/25/2025 | 16                        | 100                         | 84                         |
| 10/24/2025 | 18                        | 100                         | 82                         |
| 10/23/2025 | 20                        | 100                         | 80                         |
| 10/22/2025 | 20                        | 100                         | 80                         |
| 10/21/2025 | 22                        | 100                         | 78                         |
| 10/20/2025 | 22                        | 100                         | 78                         |
| 10/19/2025 | 22                        | 100                         | 78                         |

Harddisk Usage XMX\_PROD\_ABSWEB02

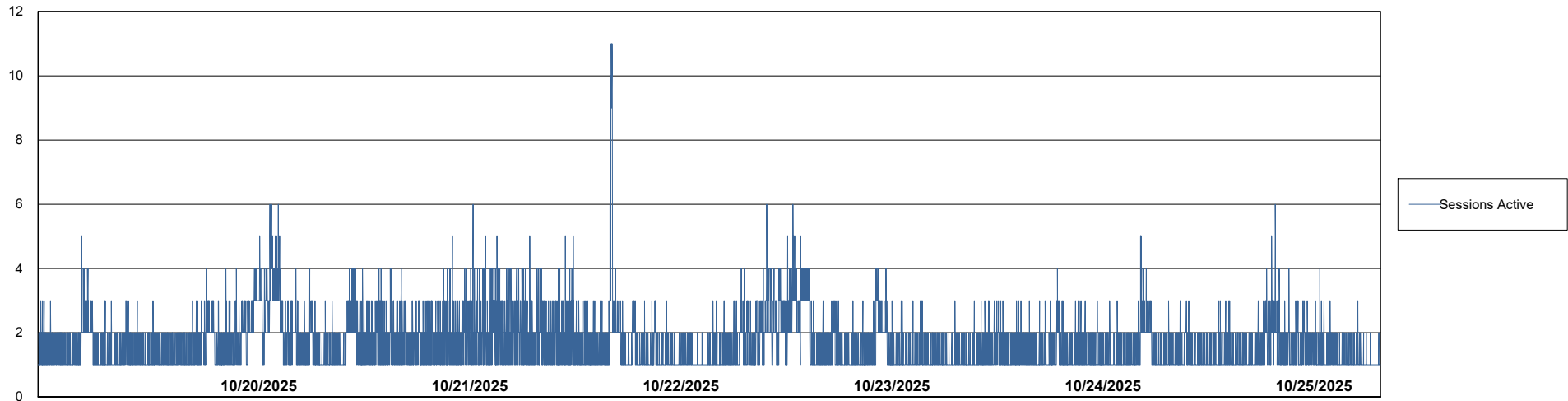
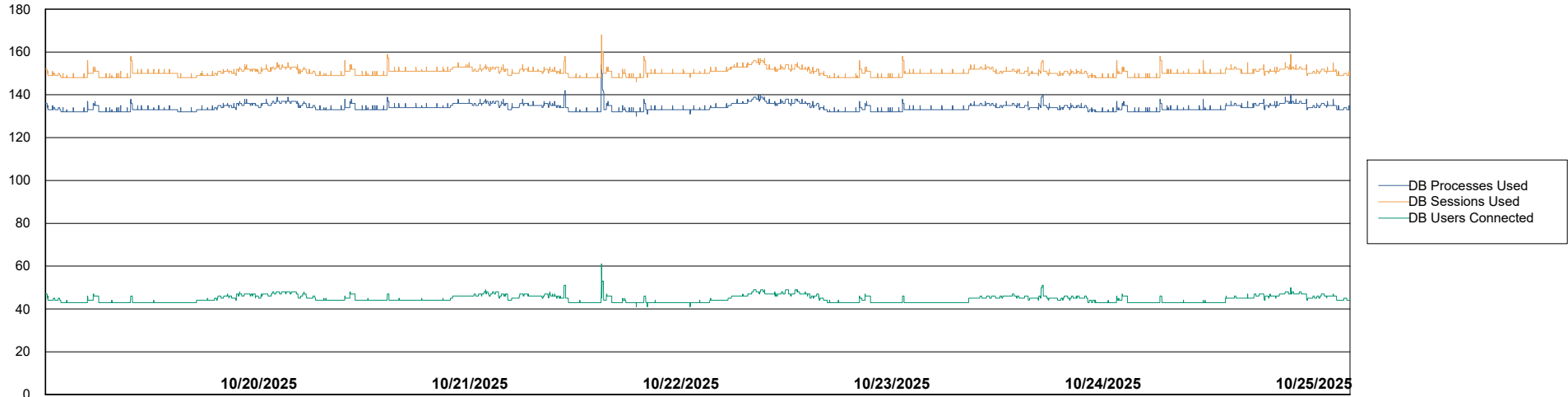
|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/20/2025 | 94                       | 150                        | 9                         | 88                          | 50                            | 6                            |
| 10/19/2025 | 94                       | 150                        | 9                         | 88                          | 50                            | 6                            |

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



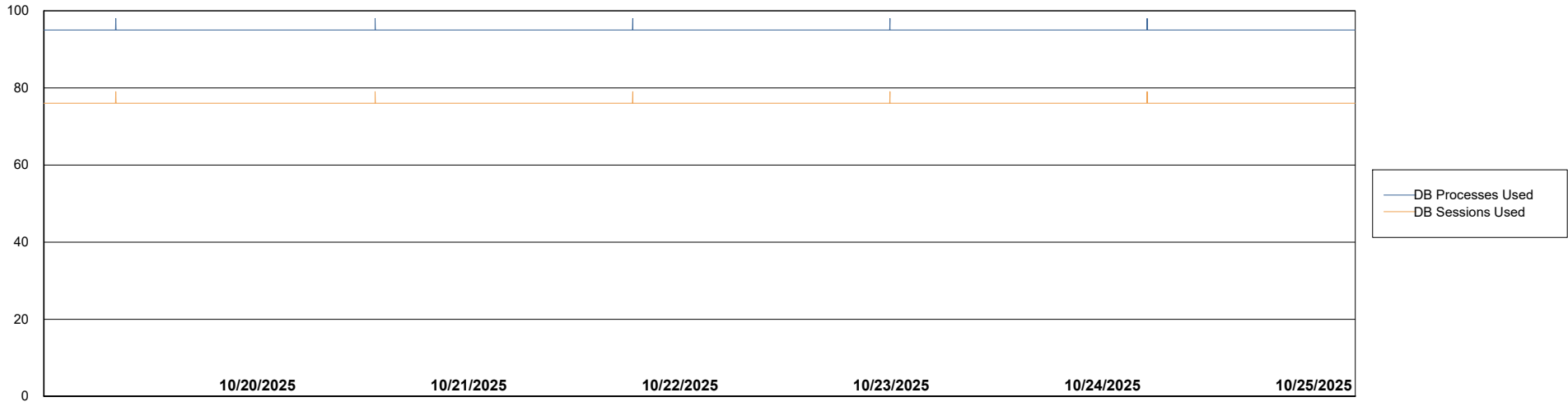
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



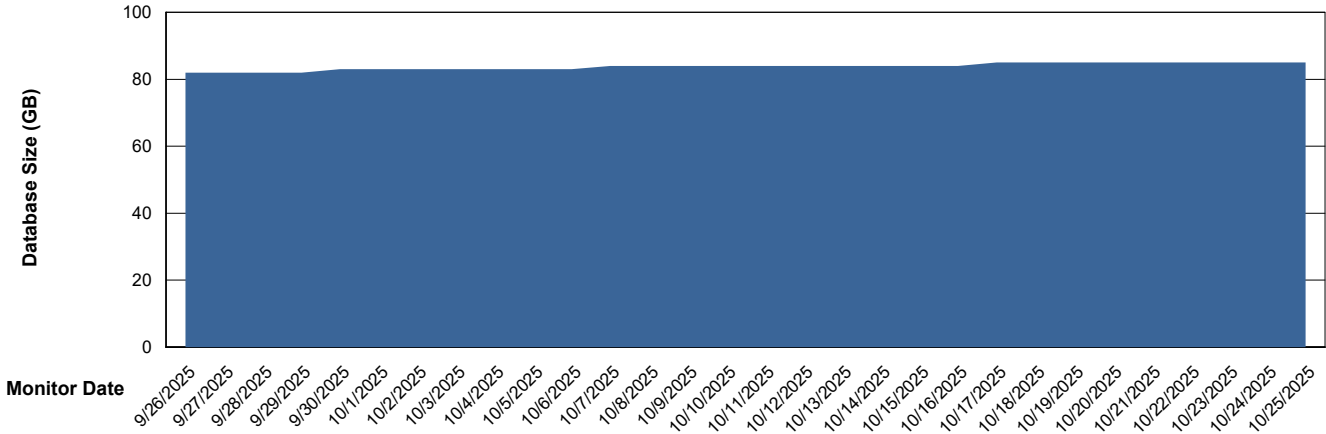
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
 Database ID 146



DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

## Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/25/2025 | ABSDATA         | 76            | 63            | 17              |
|            | INDX            | 8             | 0             | 97              |
| 10/24/2025 | ABSDATA         | 76            | 63            | 17              |
|            | INDX            | 8             | 0             | 97              |
| 10/23/2025 | ABSDATA         | 76            | 63            | 17              |
|            | INDX            | 8             | 0             | 97              |
| 10/22/2025 | ABSDATA         | 76            | 63            | 17              |
|            | INDX            | 8             | 0             | 97              |
| 10/21/2025 | ABSDATA         | 76            | 63            | 17              |
|            | INDX            | 8             | 0             | 97              |
| 10/20/2025 | ABSDATA         | 76            | 63            | 17              |
|            | INDX            | 8             | 0             | 97              |
| 10/19/2025 | ABSDATA         | 76            | 63            | 17              |
|            | INDX            | 8             | 0             | 97              |

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Database ID    146



Standby Database Health      XMX Production (24/7)

## Recovery lag for last 7 days



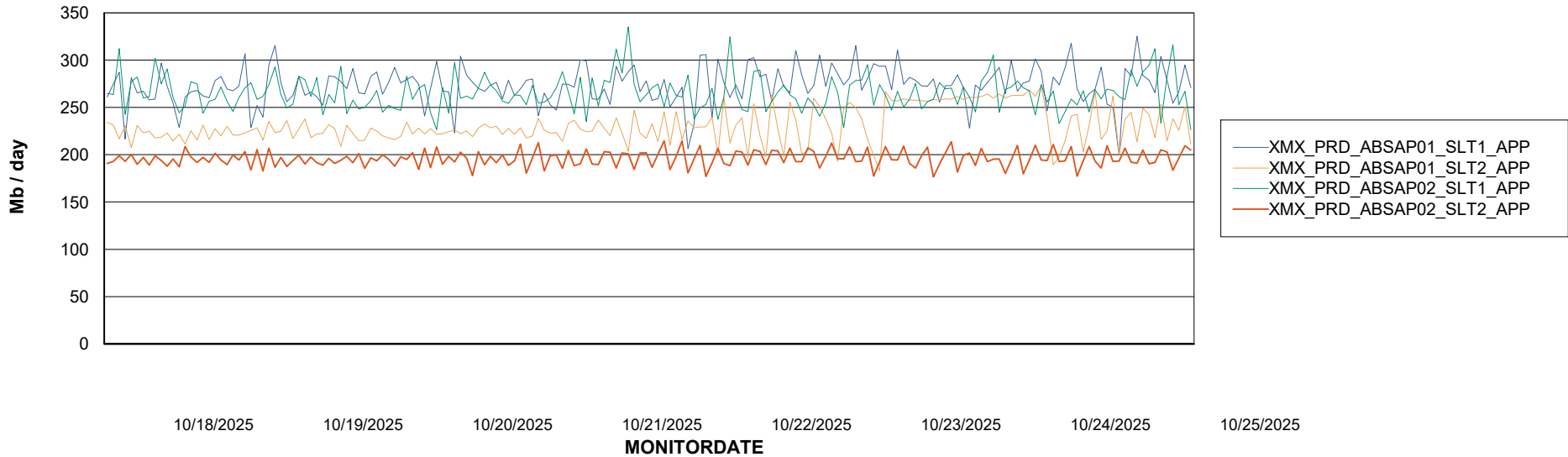
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146

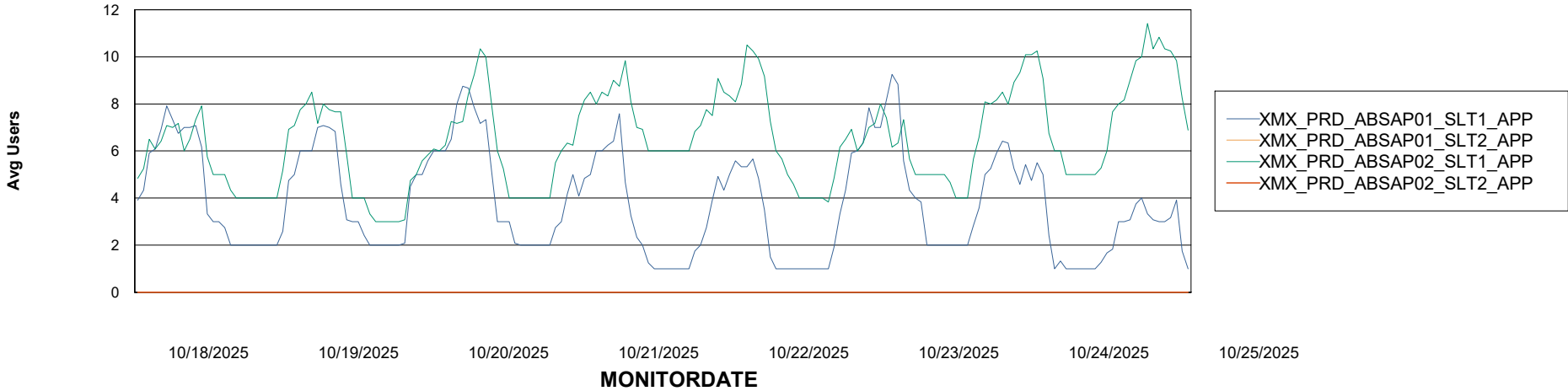


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



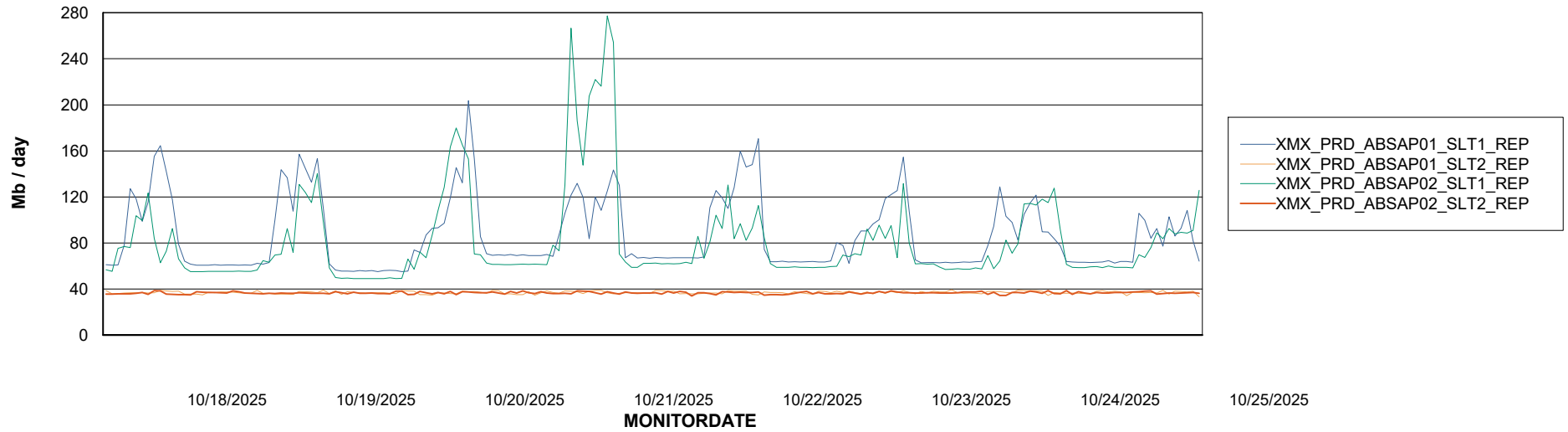
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



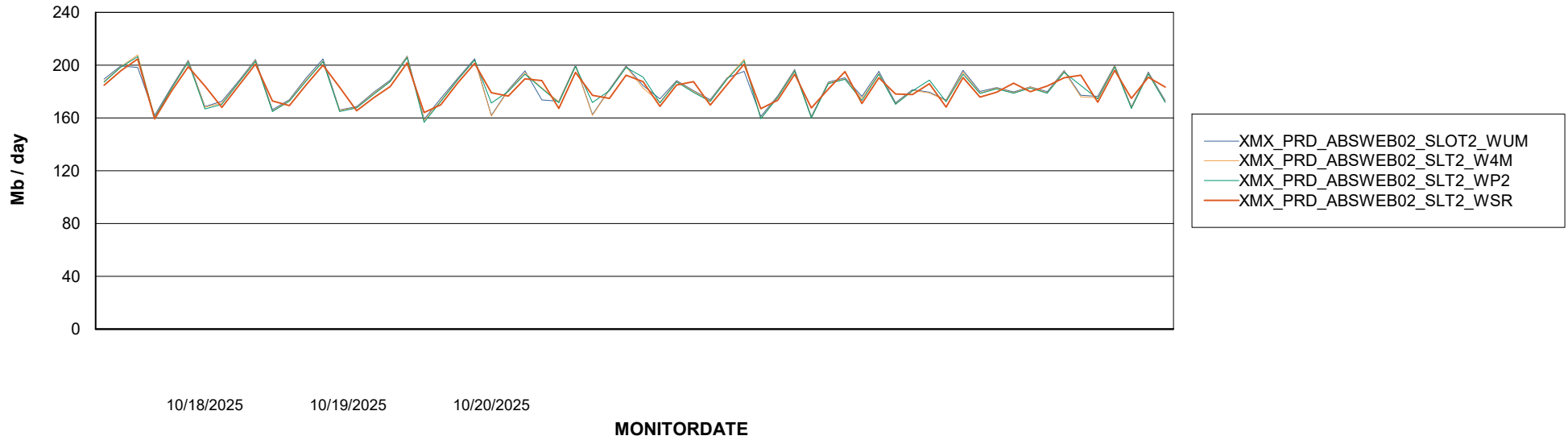
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer XMX Production (24/7)  
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## Disaster per ABS component

