

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/25/2025	52	199	96	31	500	347	75	200	51
10/24/2025	52	199	96	31	500	347	76	200	47
10/23/2025	52	199	96	31	500	347	77	200	47
10/22/2025	53	199	94	31	500	347	77	200	47
10/21/2025	53	199	93	31	500	347	77	200	47
10/20/2025	53	199	93	31	500	347	77	200	46
10/19/2025	53	199	93	31	500	347	77	200	46

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/25/2025	33	100	67	25	1,100	827	70	400	119
10/24/2025	32	100	68	25	1,100	821	71	400	116
10/23/2025	30	100	69	25	1,100	821	71	400	116
10/22/2025	30	100	69	26	1,100	817	70	400	118
10/21/2025	31	100	69	26	1,100	813	71	400	115
10/20/2025	31	100	69	26	1,100	813	72	400	111
10/19/2025	31	100	69	26	1,100	813	73	400	110

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/25/2025	67	279	93	20	838	667	86	559	79
10/24/2025	67	279	93	20	838	667	86	559	76
10/23/2025	67	279	93	20	838	667	86	559	76
10/22/2025	67	279	93	21	838	662	86	559	79
10/21/2025	67	279	93	21	838	659	87	559	75
10/20/2025	67	279	92	21	838	659	87	559	71
10/19/2025	67	279	92	21	838	659	87	559	70

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/25/2025	49	100	51
10/24/2025	49	100	51
10/23/2025	49	100	51
10/22/2025	49	100	51
10/21/2025	49	100	50
10/20/2025	49	100	50
10/19/2025	49	100	50

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/25/2025	56	100	44
10/24/2025	56	100	44
10/23/2025	56	100	44
10/22/2025	56	100	44
10/21/2025	56	100	44
10/20/2025	56	100	43
10/19/2025	56	100	43

Harddisk Usage NOA_PRD_NovoLink

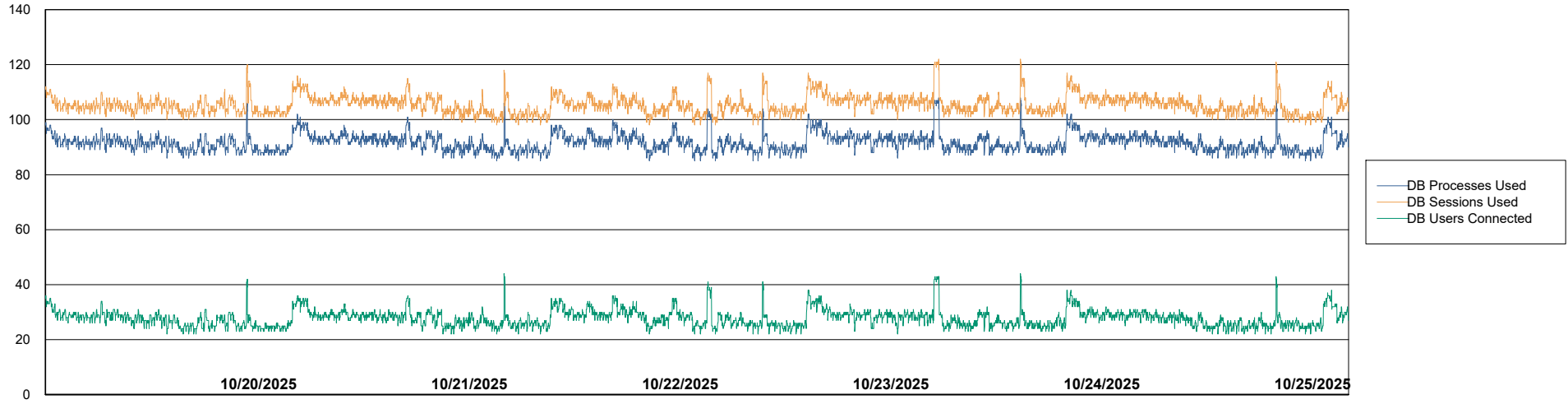
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/25/2025	67	100	33
10/24/2025	67	100	33
10/23/2025	67	100	33
10/22/2025	67	100	33
10/21/2025	67	100	33
10/20/2025	67	100	33
10/19/2025	67	100	33

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Database Performance NOA_PRD_NHSBI_ABS1

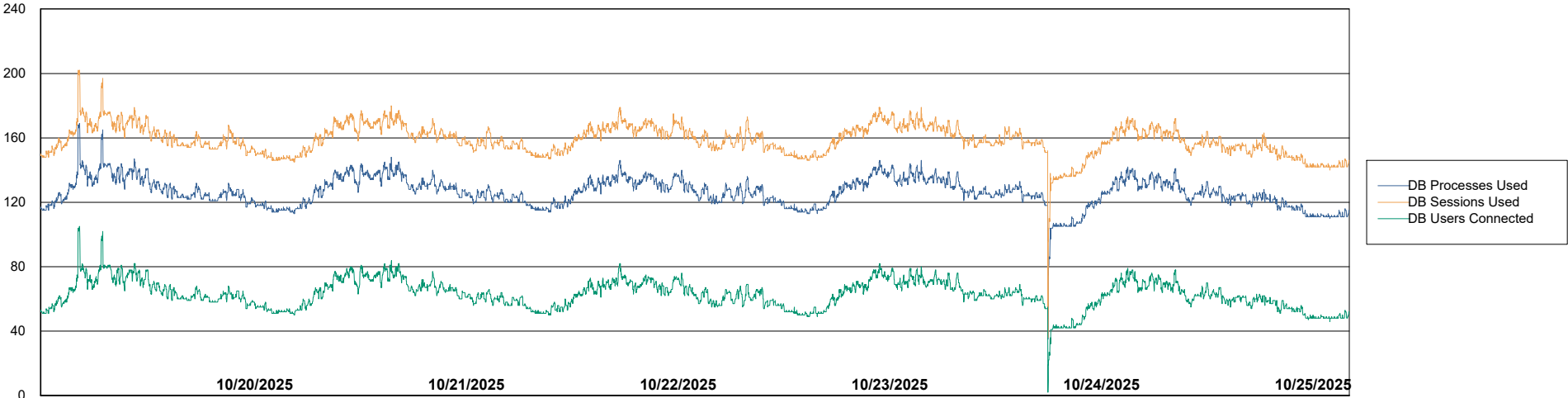


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Database Performance NOA_PRD_NovoABS01_ABS1



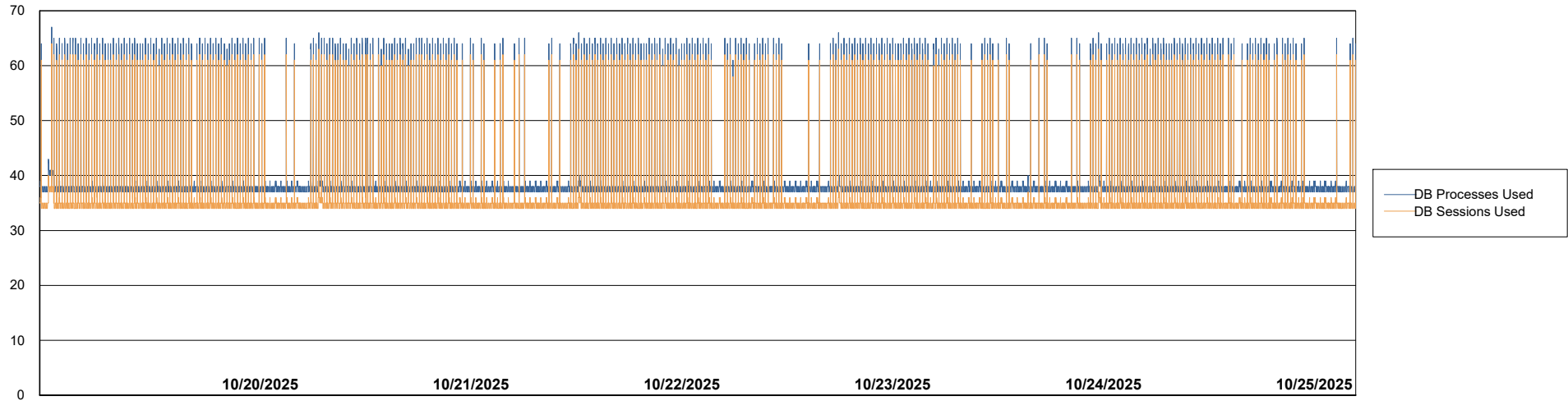
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



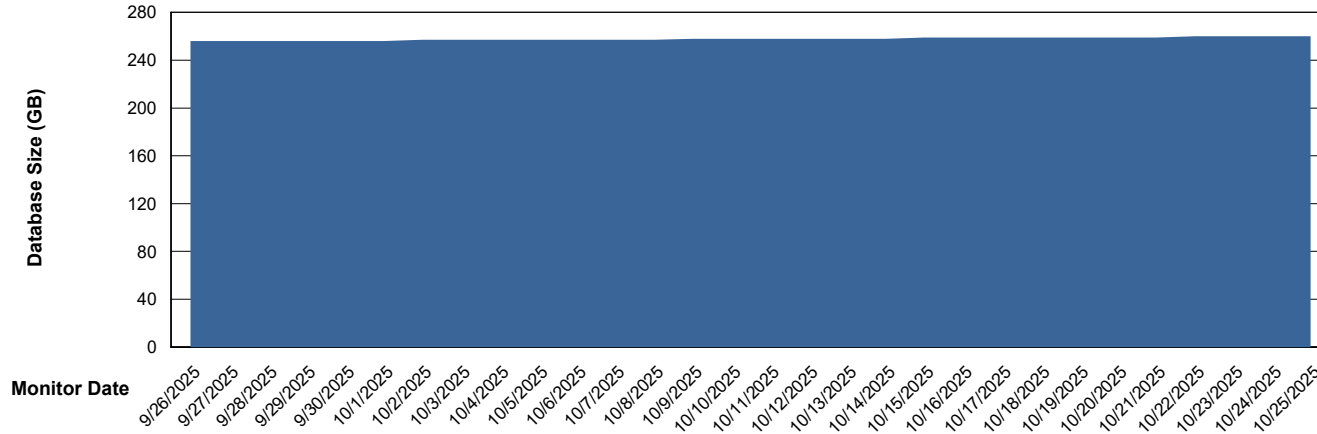
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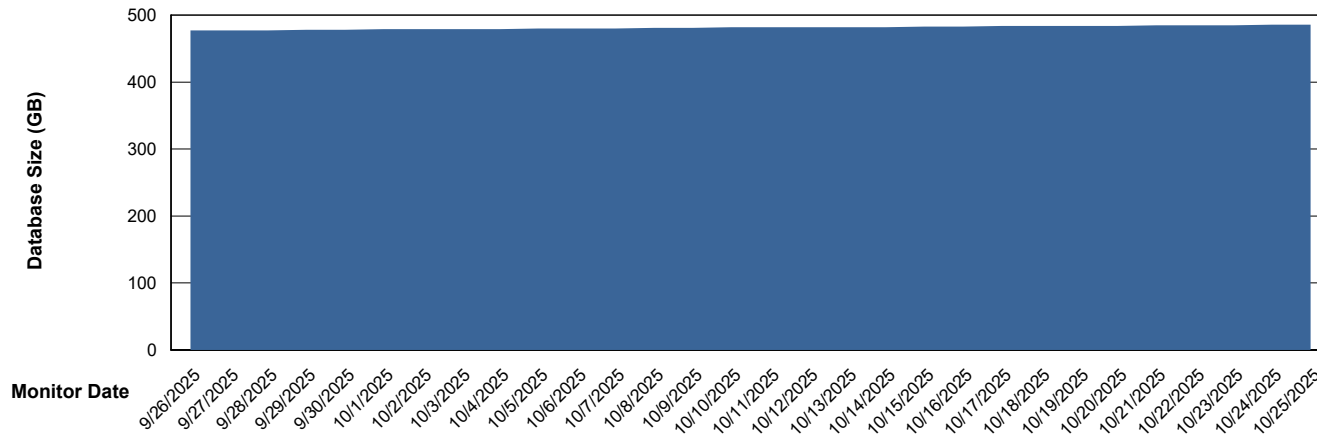
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/25/2025	ABSDATA	158	131	17
	INDX	148	122	18
10/24/2025	ABSDATA	158	131	17
	INDX	148	122	18
10/23/2025	ABSDATA	158	131	17
	INDX	148	122	18
10/22/2025	ABSDATA	158	131	17
	INDX	148	122	18
10/21/2025	ABSDATA	158	131	17
	INDX	148	122	18
10/20/2025	ABSDATA	158	131	17
	INDX	148	121	18
10/19/2025	ABSDATA	158	130	17
	INDX	148	121	18

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/25/2025	ABSDATA	210	170	19
	INDX	360	302	16
10/24/2025	ABSDATA	210	170	19
	INDX	360	302	16
10/23/2025	ABSDATA	210	170	19
	INDX	360	302	16
10/22/2025	ABSDATA	210	170	19
	INDX	360	302	16
10/21/2025	ABSDATA	202	170	16
	INDX	360	302	16
10/20/2025	ABSDATA	202	170	16
	INDX	360	301	16
10/19/2025	ABSDATA	202	169	16
	INDX	360	301	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Tue, 21-10-2025	None
Thu, 23-10-2025	None
Mon, 20-10-2025	None
Sat, 25-10-2025	None
Sun, 19-10-2025	None
Fri, 24-10-2025	None
Wed, 22-10-2025	None

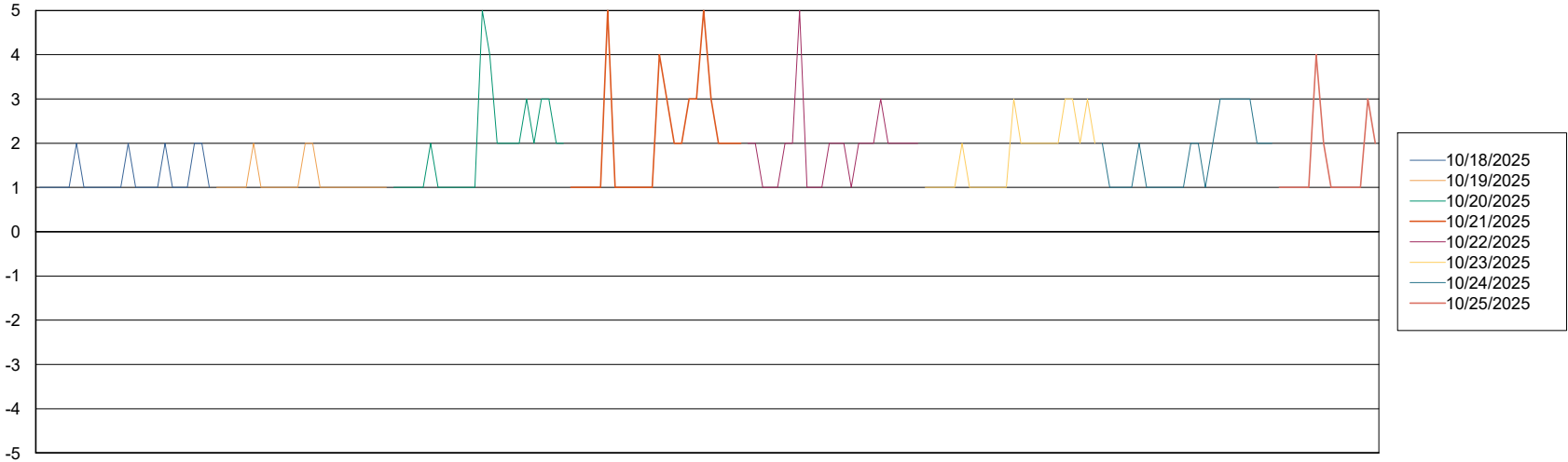
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



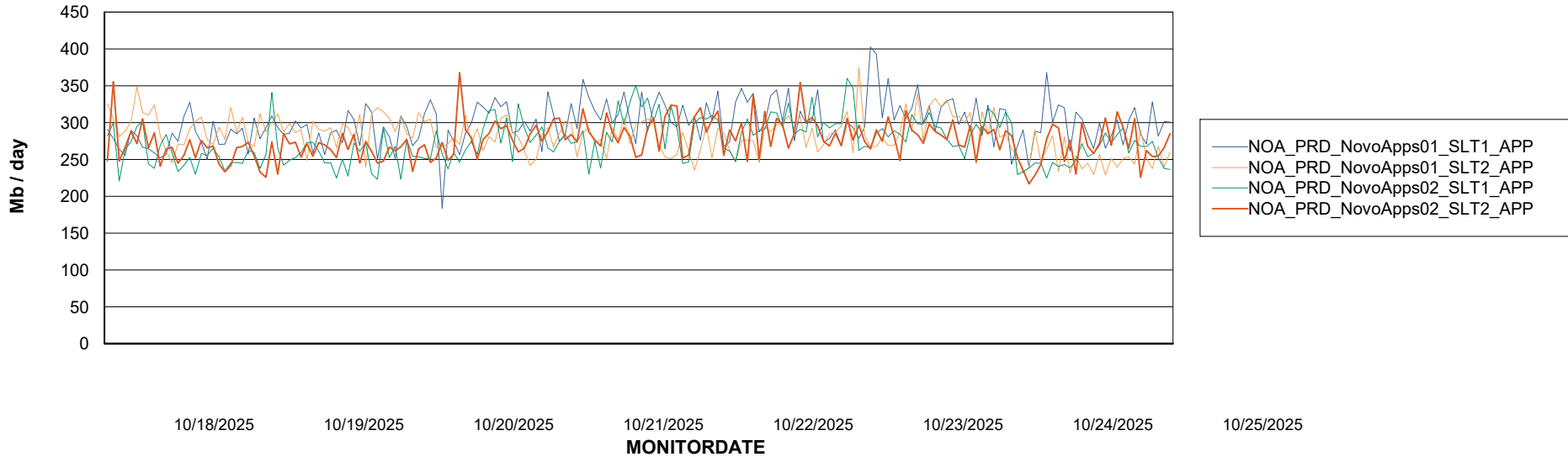
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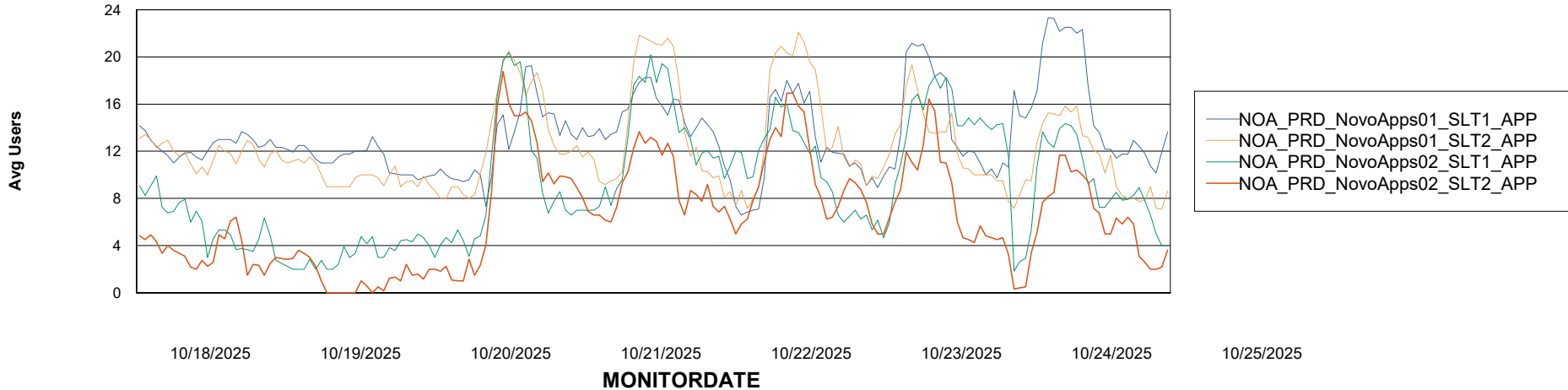


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



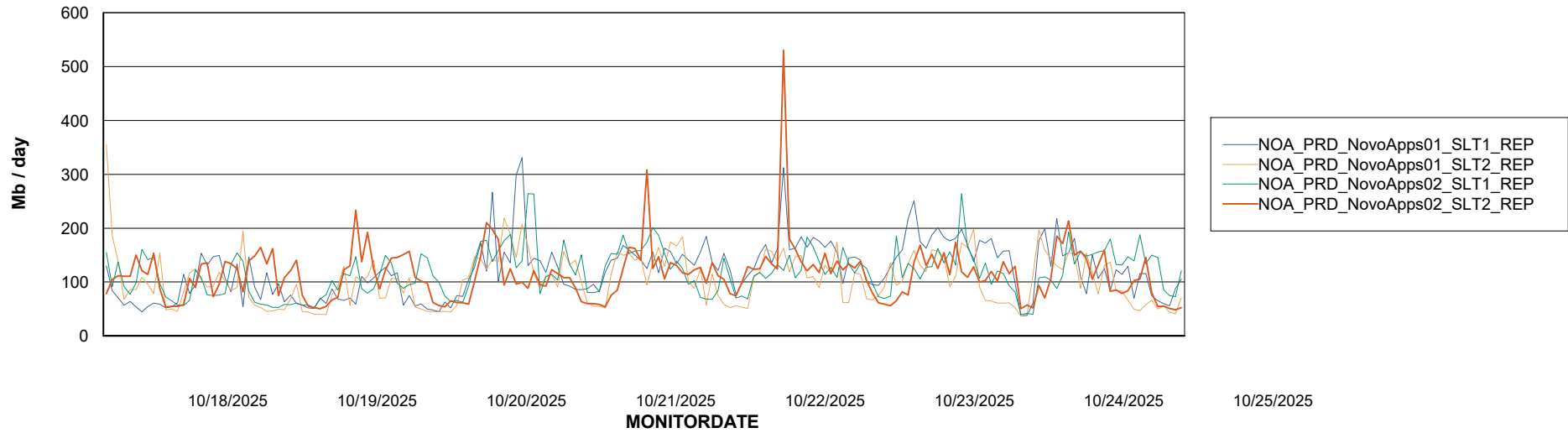
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



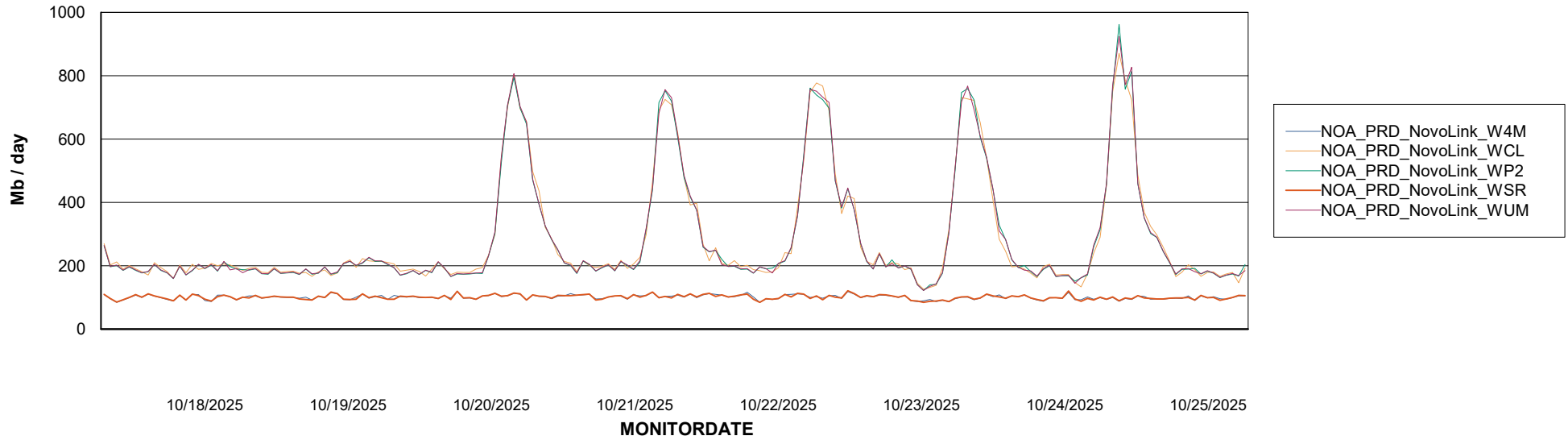
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

