

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
 Database ID 200



Harddisk Usage KBR-APP1-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 20                       | 44                         | 35                        | 81                          | 100                           | 19                           | 37                           | 1                              | 1                             | 99                           |
| 10/24/2025 | 20                       | 44                         | 35                        | 81                          | 100                           | 19                           | 37                           | 1                              | 1                             | 99                           |
| 10/23/2025 | 20                       | 44                         | 35                        | 81                          | 100                           | 19                           | 37                           | 1                              | 1                             | 99                           |
| 10/22/2025 | 20                       | 44                         | 35                        | 81                          | 100                           | 19                           | 37                           | 1                              | 1                             | 99                           |
| 10/21/2025 | 20                       | 44                         | 35                        | 81                          | 100                           | 19                           | 37                           | 1                              | 1                             | 99                           |
| 10/20/2025 | 20                       | 44                         | 35                        | 81                          | 100                           | 19                           | 37                           | 1                              | 1                             | 99                           |
| 10/19/2025 | 20                       | 44                         | 35                        | 81                          | 100                           | 19                           | 37                           | 1                              | 1                             | 99                           |

Harddisk Usage KBR-APP2-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 37                           | 1                              | 1                             | 98                           |
| 10/24/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 37                           | 1                              | 1                             | 98                           |
| 10/23/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 37                           | 1                              | 1                             | 98                           |
| 10/22/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 37                           | 1                              | 1                             | 98                           |
| 10/21/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 37                           | 1                              | 1                             | 98                           |
| 10/20/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 37                           | 1                              | 1                             | 98                           |
| 10/19/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 37                           | 1                              | 1                             | 98                           |

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Harddisk Usage KBR-BI-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 10/25/2025 | 20                       | 44                         | 35                        | 37                           | 1                              | 1                             | 49                          | 100                           | 51                           | 23                          |
| 10/24/2025 | 20                       | 44                         | 35                        | 37                           | 1                              | 1                             | 49                          | 100                           | 51                           | 23                          |
| 10/23/2025 | 20                       | 44                         | 35                        | 37                           | 1                              | 1                             | 49                          | 100                           | 51                           | 23                          |
| 10/22/2025 | 20                       | 44                         | 35                        | 37                           | 1                              | 1                             | 49                          | 100                           | 51                           | 24                          |
| 10/21/2025 | 20                       | 44                         | 35                        | 37                           | 1                              | 1                             | 49                          | 100                           | 51                           | 24                          |
| 10/20/2025 | 20                       | 44                         | 35                        | 37                           | 1                              | 1                             | 49                          | 100                           | 51                           | 24                          |
| 10/19/2025 | 20                       | 44                         | 35                        | 37                           | 1                              | 1                             | 50                          | 100                           | 50                           | 24                          |

Harddisk Usage KBR-DBS1-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 10/25/2025 | 14                       | 44                         | 38                        | 37                           | 1                              | 1                             | 59                          | 100                           | 41                           | 34                          |
| 10/24/2025 | 14                       | 44                         | 38                        | 37                           | 1                              | 1                             | 59                          | 100                           | 41                           | 34                          |
| 10/23/2025 | 14                       | 44                         | 38                        | 37                           | 1                              | 1                             | 59                          | 100                           | 41                           | 34                          |
| 10/22/2025 | 14                       | 44                         | 38                        | 37                           | 1                              | 1                             | 59                          | 100                           | 41                           | 34                          |
| 10/21/2025 | 14                       | 44                         | 38                        | 37                           | 1                              | 1                             | 59                          | 100                           | 41                           | 35                          |
| 10/20/2025 | 14                       | 44                         | 38                        | 37                           | 1                              | 1                             | 59                          | 100                           | 41                           | 35                          |
| 10/19/2025 | 14                       | 44                         | 38                        | 37                           | 1                              | 1                             | 59                          | 100                           | 41                           | 35                          |

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Harddisk Usage KBR-DBS2-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 10/25/2025 | 17                       | 44                         | 36                        | 37                           | 1                              | 1                             | 64                          | 100                           | 36                           | 50                          |
| 10/24/2025 | 17                       | 44                         | 36                        | 37                           | 1                              | 1                             | 64                          | 100                           | 36                           | 50                          |
| 10/23/2025 | 17                       | 44                         | 36                        | 37                           | 1                              | 1                             | 64                          | 100                           | 36                           | 50                          |
| 10/22/2025 | 17                       | 44                         | 36                        | 37                           | 1                              | 1                             | 64                          | 100                           | 36                           | 50                          |
| 10/21/2025 | 17                       | 44                         | 37                        | 37                           | 1                              | 1                             | 64                          | 100                           | 36                           | 50                          |
| 10/20/2025 | 17                       | 44                         | 36                        | 37                           | 1                              | 1                             | 64                          | 100                           | 36                           | 51                          |
| 10/19/2025 | 17                       | 44                         | 36                        | 37                           | 1                              | 1                             | 64                          | 100                           | 36                           | 51                          |

Harddisk Usage KBR-NFS-FTP-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 32                       | 39                         | 27                        | 81                          | 50                            | 10                           | 37                           | 1                              | 1                             | 99                           |
| 10/24/2025 | 32                       | 39                         | 27                        | 81                          | 50                            | 10                           | 37                           | 1                              | 1                             | 99                           |
| 10/23/2025 | 32                       | 39                         | 27                        | 81                          | 50                            | 10                           | 37                           | 1                              | 1                             | 99                           |
| 10/22/2025 | 32                       | 39                         | 26                        | 81                          | 50                            | 10                           | 37                           | 1                              | 1                             | 99                           |
| 10/21/2025 | 32                       | 39                         | 26                        | 81                          | 50                            | 10                           | 37                           | 1                              | 1                             | 99                           |
| 10/20/2025 | 32                       | 39                         | 26                        | 81                          | 50                            | 10                           | 37                           | 1                              | 1                             | 99                           |
| 10/19/2025 | 32                       | 39                         | 26                        | 81                          | 50                            | 9                            | 37                           | 1                              | 1                             | 99                           |

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Harddisk Usage KBR-ORDS-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 36                       | 39                         | 25                        | 37                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/24/2025 | 36                       | 39                         | 25                        | 37                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/23/2025 | 36                       | 39                         | 25                        | 37                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/22/2025 | 36                       | 39                         | 25                        | 37                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/21/2025 | 36                       | 39                         | 25                        | 37                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/20/2025 | 36                       | 39                         | 25                        | 37                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/19/2025 | 36                       | 39                         | 25                        | 37                           | 1                              | 1                             | 99                           | 10                            | 0                            |

Harddisk Usage KBR-RPROXY-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/24/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/23/2025 | 45                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/22/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/21/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/20/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/19/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |

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Harddisk Usage KBR-SLAPROXY-TOR

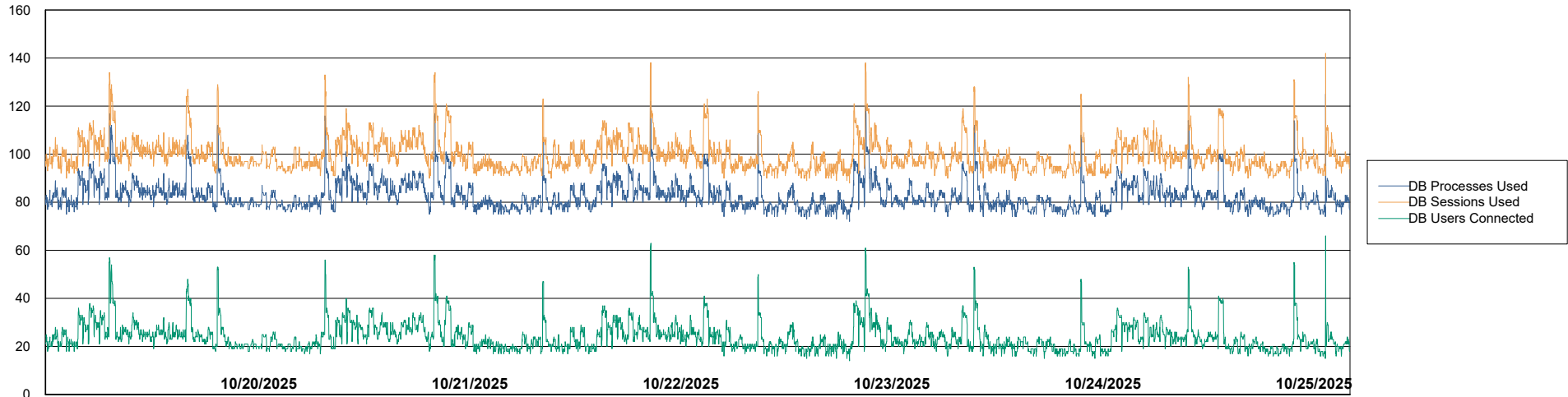
|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/24/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/23/2025 | 45                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/22/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/21/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/20/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 10/19/2025 | 46                       | 39                         | 21                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |

# Weekly SLA Customer Report

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## Database Performance KBR-BI-TOR\_PROD\_ABS1

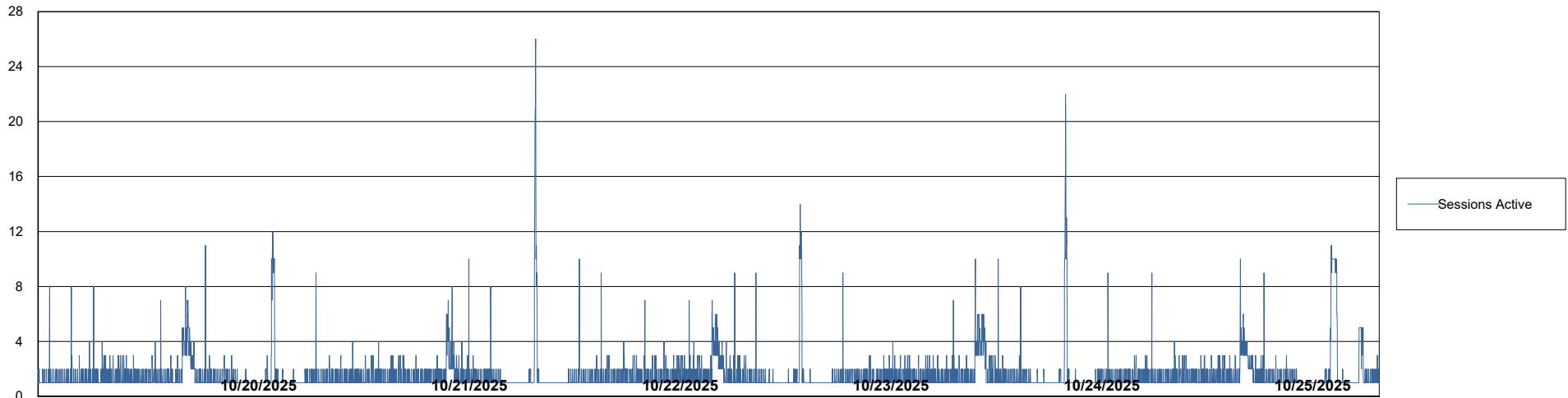
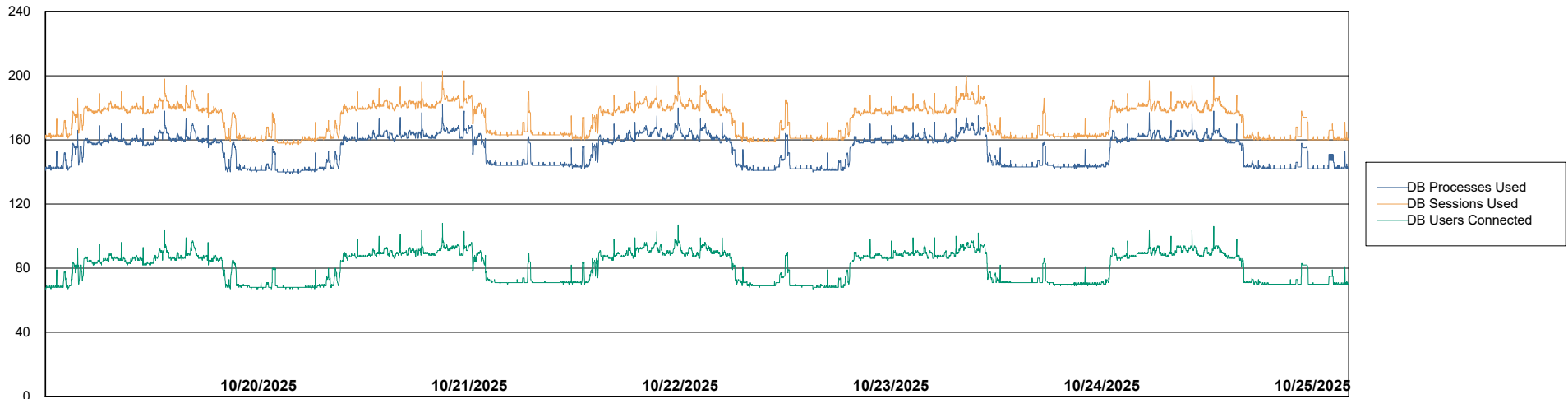


# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Performance KBR-DBS1-TOR\_PROD\_ABS1



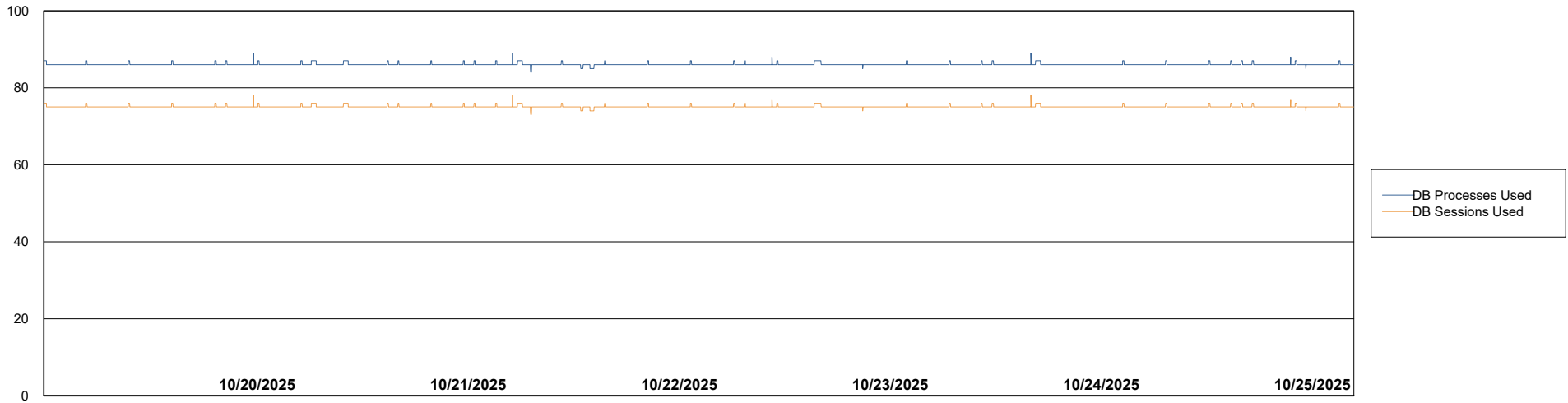
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Performance KBR-DBS2-TOR\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



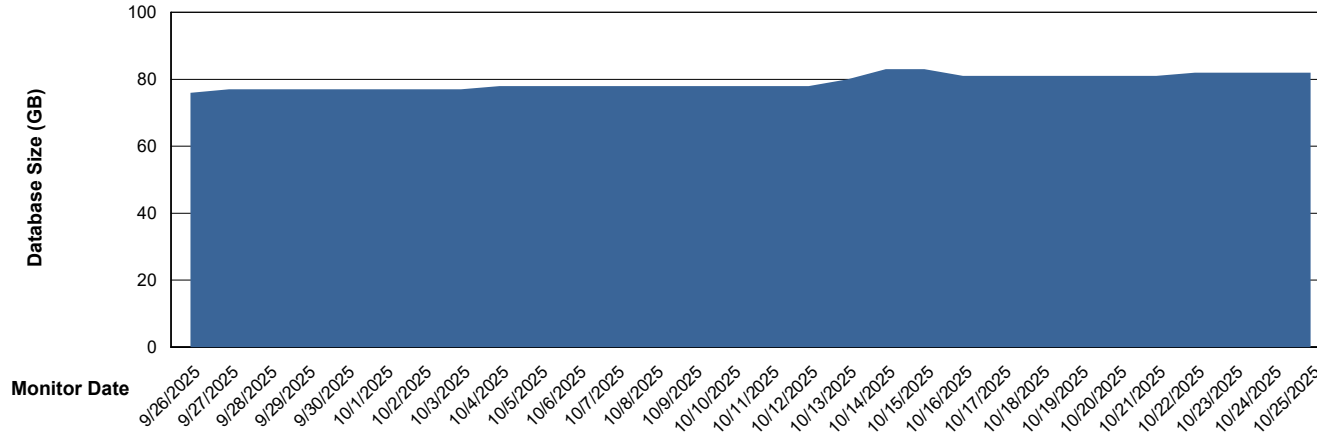
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



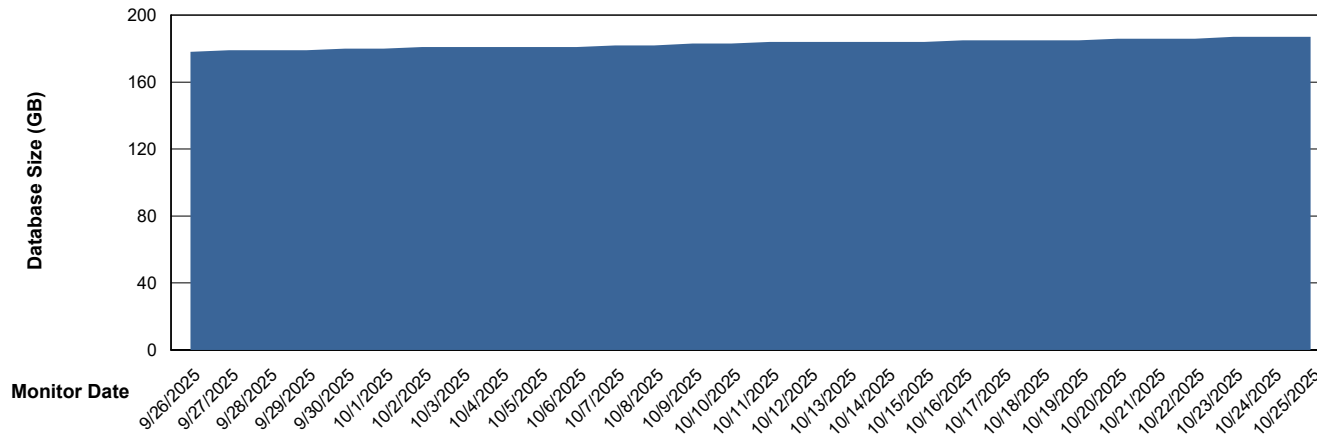
DATABASE SIZE KBR-BI-TOR\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE KBR-DBS1-TOR\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
 Database ID 200



Database Tablespace KBR-BI-TOR\_PROD\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/25/2025 | ABSDATA         | 60            | 36            | 40              |
|            | INDX            | 56            | 36            | 35              |
| 10/24/2025 | ABSDATA         | 60            | 36            | 40              |
|            | INDX            | 56            | 36            | 35              |
| 10/23/2025 | ABSDATA         | 60            | 36            | 40              |
|            | INDX            | 56            | 36            | 35              |
| 10/22/2025 | ABSDATA         | 60            | 36            | 40              |
|            | INDX            | 56            | 36            | 35              |
| 10/21/2025 | ABSDATA         | 60            | 36            | 40              |
|            | INDX            | 56            | 36            | 35              |
| 10/20/2025 | ABSDATA         | 60            | 36            | 40              |
|            | INDX            | 56            | 36            | 35              |
| 10/19/2025 | ABSDATA         | 60            | 36            | 40              |
|            | INDX            | 56            | 36            | 35              |

# Weekly SLA Customer Report

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Database Tablespace KBR-DBS1-TOR\_PROD\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/25/2025 | ABSDATA         | 171           | 142           | 17              |
|            | INDX            | 16            | 12            | 25              |
| 10/24/2025 | ABSDATA         | 171           | 142           | 17              |
|            | INDX            | 16            | 12            | 25              |
| 10/23/2025 | ABSDATA         | 171           | 142           | 17              |
|            | INDX            | 16            | 12            | 25              |
| 10/22/2025 | ABSDATA         | 171           | 142           | 17              |
|            | INDX            | 16            | 12            | 25              |
| 10/21/2025 | ABSDATA         | 171           | 141           | 17              |
|            | INDX            | 16            | 12            | 25              |
| 10/20/2025 | ABSDATA         | 171           | 141           | 17              |
|            | INDX            | 16            | 12            | 25              |
| 10/19/2025 | ABSDATA         | 171           | 141           | 18              |
|            | INDX            | 16            | 11            | 28              |

BI last ETL error for KBR-BI-TOR\_PROD\_ABS1

|                 |      |
|-----------------|------|
| Mon, 20-10-2025 | None |
| Tue, 21-10-2025 | None |
| Sat, 25-10-2025 | None |
| Sun, 19-10-2025 | None |
| Wed, 22-10-2025 | None |
| Thu, 23-10-2025 | None |
| Fri, 24-10-2025 | None |

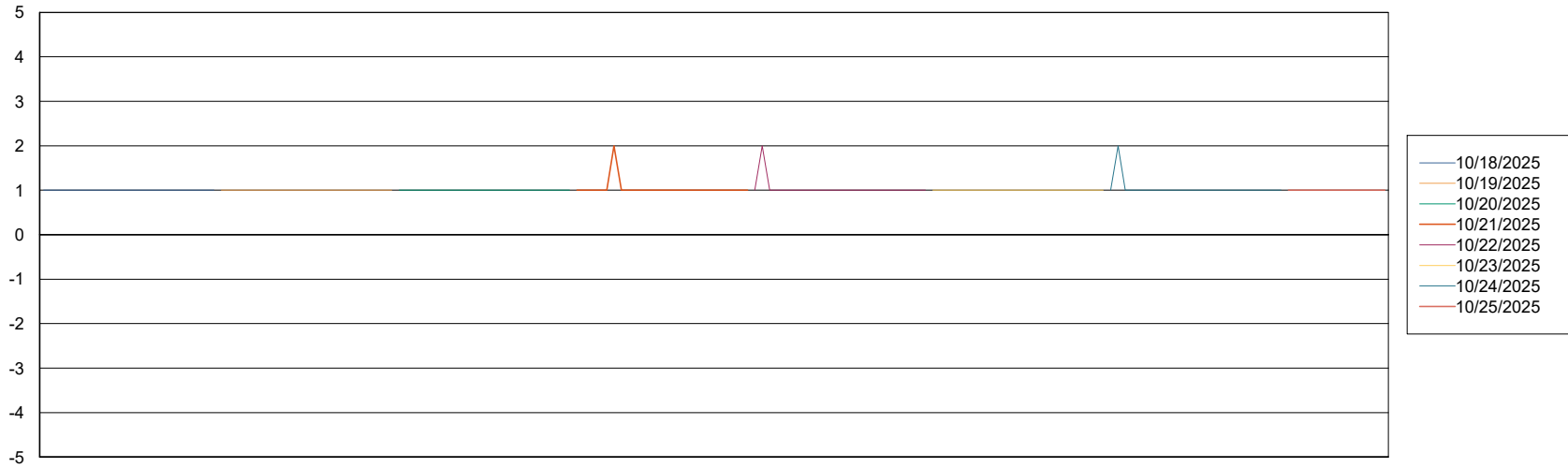
# Weekly SLA Customer Report

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Database ID 200



Standby Database Health KBR OCI TOR Production

### Recovery lag for last 7 days



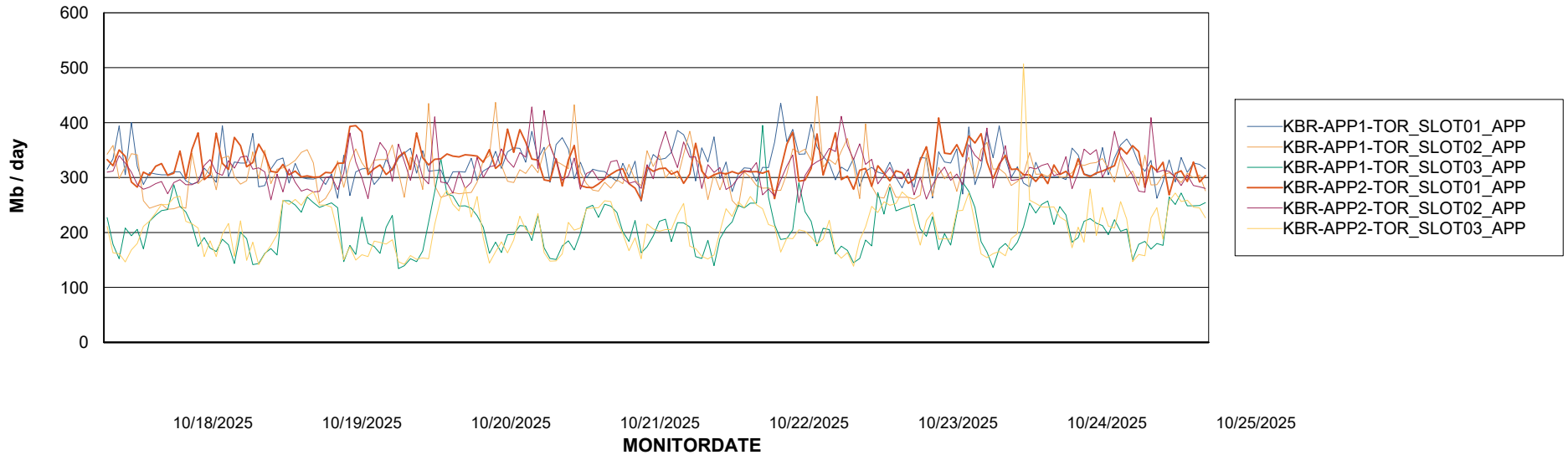
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200

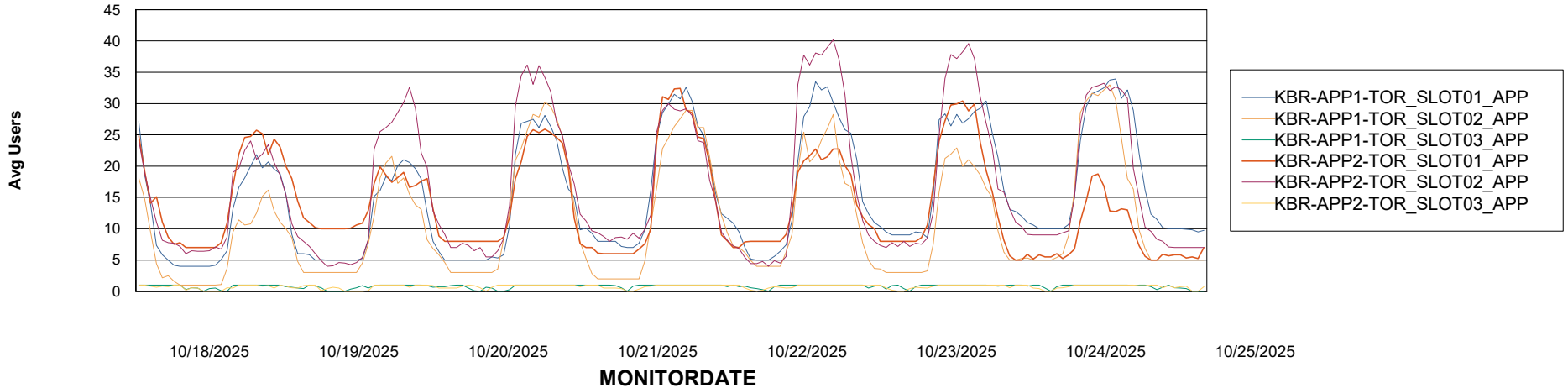


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



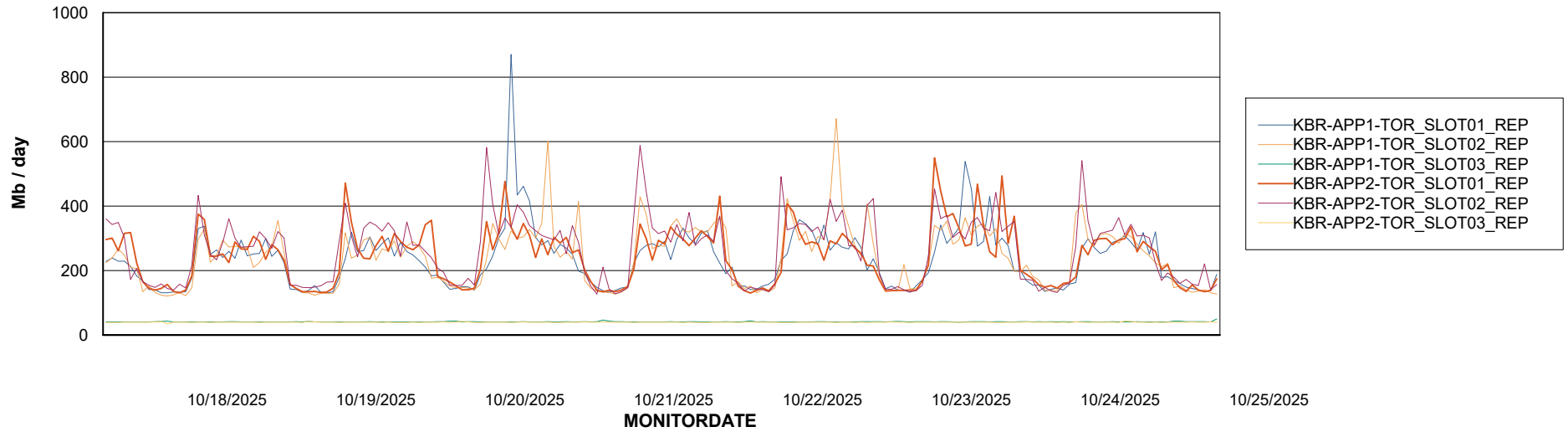
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



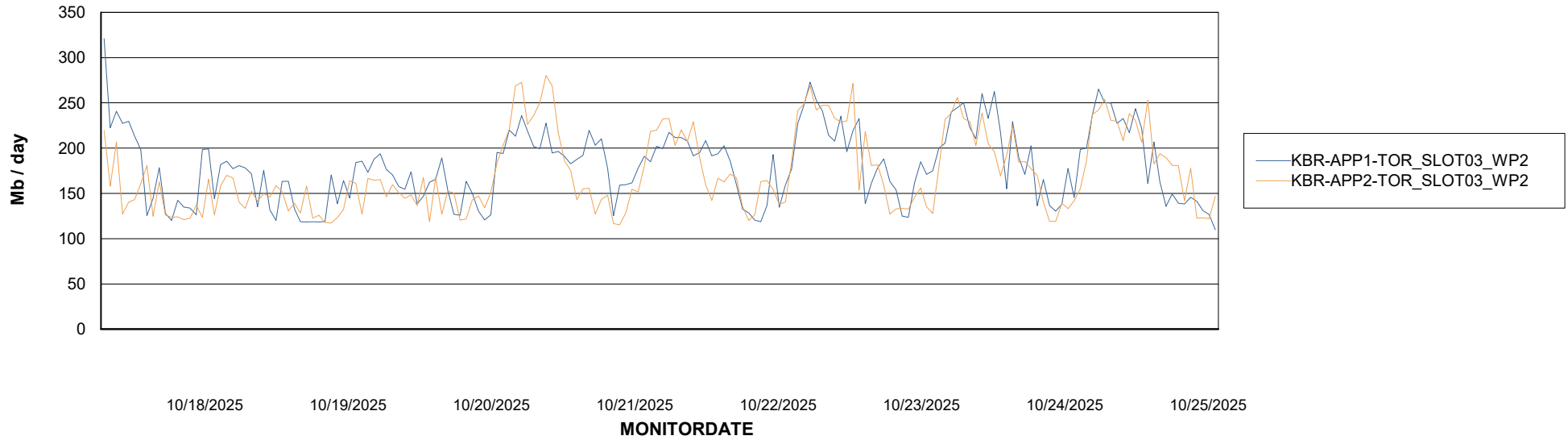
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
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## Disaster per ABS component

