

Weekly SLA Customer Report

Customer ELJ Production
 Database ID 72



Harddisk Usage ELJ_PRD_FRASEQXPRDDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 61 | 61 | 24 | 99 | 49 | 0 | 63 | 599 | 219 |
| 10/24/2025 | 62 | 61 | 23 | 99 | 49 | 0 | 63 | 599 | 219 |
| 10/23/2025 | 62 | 61 | 23 | 99 | 49 | 0 | 64 | 599 | 218 |
| 10/22/2025 | 62 | 61 | 23 | 99 | 49 | 0 | 64 | 599 | 218 |
| 10/21/2025 | 62 | 61 | 23 | 99 | 49 | 0 | 63 | 599 | 219 |
| 10/20/2025 | 62 | 61 | 23 | 99 | 49 | 0 | 63 | 599 | 219 |
| 10/19/2025 | 62 | 61 | 23 | 99 | 49 | 0 | 63 | 599 | 219 |

Harddisk Usage ELJ_PRD_FRASEQXPRDDB02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 80 | 61 | 12 | 99 | 49 | 0 | 60 | 599 | 238 |
| 10/24/2025 | 80 | 61 | 12 | 99 | 49 | 0 | 60 | 599 | 238 |
| 10/23/2025 | 80 | 61 | 12 | 99 | 49 | 0 | 60 | 599 | 239 |
| 10/22/2025 | 80 | 61 | 12 | 99 | 49 | 0 | 60 | 599 | 241 |
| 10/21/2025 | 80 | 61 | 12 | 99 | 49 | 0 | 60 | 599 | 241 |
| 10/20/2025 | 80 | 61 | 12 | 99 | 49 | 0 | 60 | 599 | 241 |
| 10/19/2025 | 80 | 61 | 12 | 99 | 49 | 0 | 60 | 599 | 241 |

Weekly SLA Customer Report

Customer ELJ Production
 Database ID 72



Harddisk Usage ELJ_PRD_FRASEQXPRDDB03

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/25/2025 | 41 | 61 | 36 | 99 | 49 | 0 | 16 | 230 | 194 |
| 10/24/2025 | 41 | 61 | 36 | 99 | 49 | 0 | 14 | 230 | 197 |
| 10/23/2025 | 41 | 61 | 36 | 99 | 49 | 0 | 15 | 230 | 196 |
| 10/22/2025 | 41 | 61 | 36 | 99 | 49 | 0 | 16 | 230 | 194 |
| 10/21/2025 | 41 | 61 | 36 | 99 | 49 | 0 | 17 | 230 | 192 |
| 10/20/2025 | 41 | 61 | 36 | 99 | 49 | 0 | 17 | 230 | 191 |
| 10/19/2025 | 41 | 61 | 36 | 99 | 49 | 0 | 18 | 230 | 189 |

Harddisk Usage ELJ_PRD_SVABSSNDIPAS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|------------|--------------------------|----------------------------|---------------------------|
| 10/25/2025 | 20 | 57 | 46 |
| 10/24/2025 | 20 | 57 | 46 |
| 10/23/2025 | 20 | 57 | 46 |
| 10/22/2025 | 21 | 57 | 45 |
| 10/21/2025 | 21 | 57 | 45 |
| 10/20/2025 | 21 | 57 | 45 |
| 10/19/2025 | 21 | 57 | 45 |

Weekly SLA Customer Report

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Database ID 72



Harddisk Usage ELJ_PRD_SVABSSNDIPAS02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|------------|--------------------------|----------------------------|---------------------------|
| 10/25/2025 | 27 | 57 | 42 |
| 10/24/2025 | 27 | 57 | 42 |
| 10/23/2025 | 27 | 57 | 42 |
| 10/22/2025 | 27 | 57 | 42 |
| 10/21/2025 | 27 | 57 | 42 |
| 10/20/2025 | 27 | 57 | 42 |
| 10/19/2025 | 27 | 57 | 42 |

Harddisk Usage ELJ_PRD_SVABSSNDIPAS03

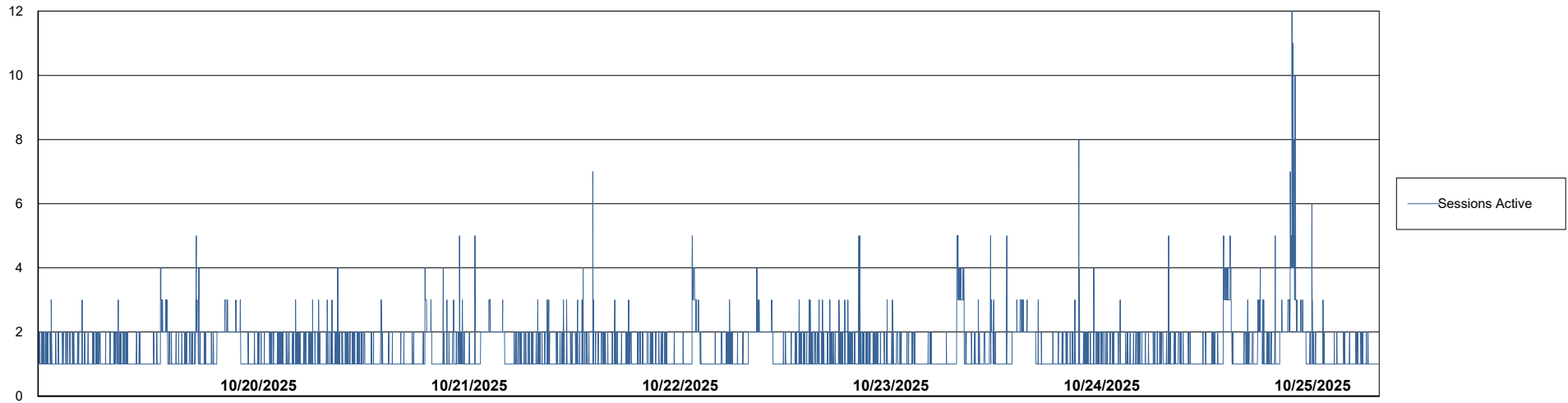
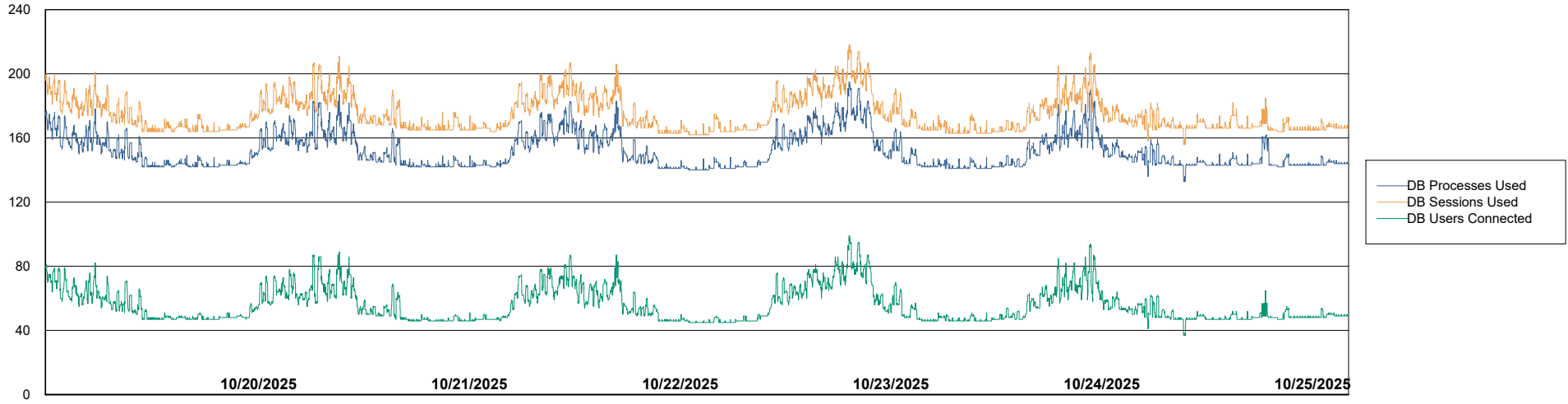
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|------------|--------------------------|----------------------------|---------------------------|
| 10/25/2025 | 55 | 97 | 44 |
| 10/24/2025 | 55 | 97 | 44 |
| 10/23/2025 | 55 | 97 | 43 |
| 10/22/2025 | 55 | 97 | 43 |
| 10/21/2025 | 55 | 97 | 43 |
| 10/20/2025 | 55 | 97 | 43 |
| 10/19/2025 | 55 | 97 | 43 |

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Database Performance ELJ_PRD_FRASEQXPRDDB01_ABS1



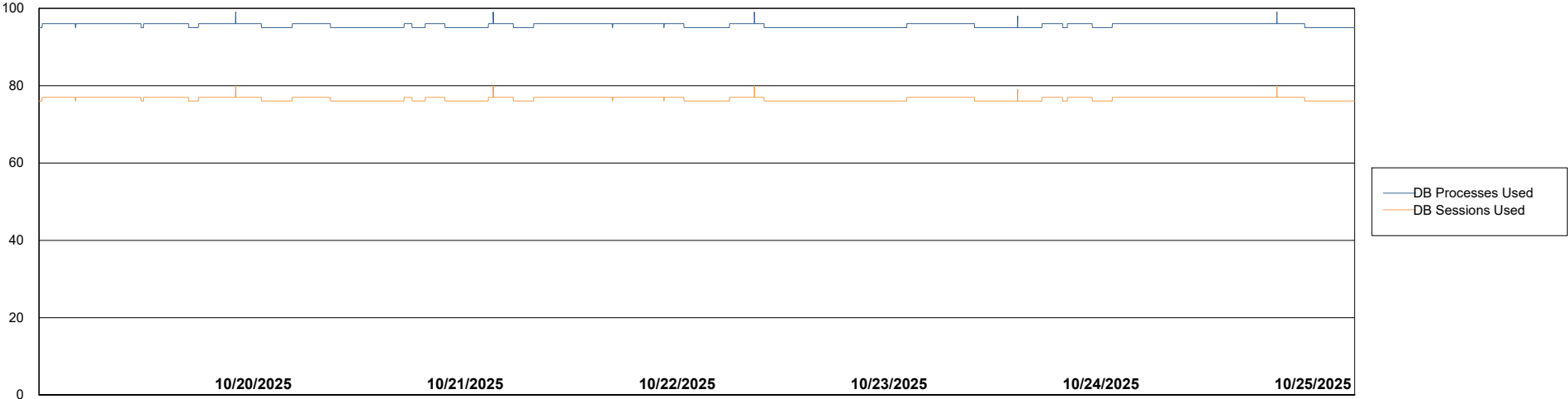
Weekly SLA Customer Report

Customer ELJ Production
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Database Performance ELJ_PRD_FRASEQXPRDDB02_HSBABS1

DB Processes Max 1,000
DB Sessions Max 0

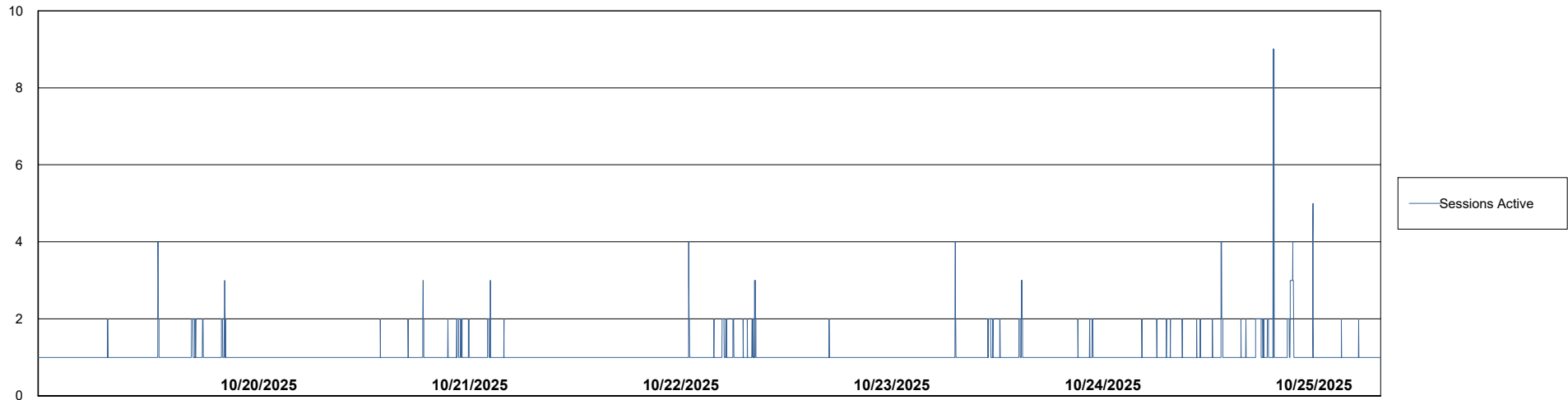
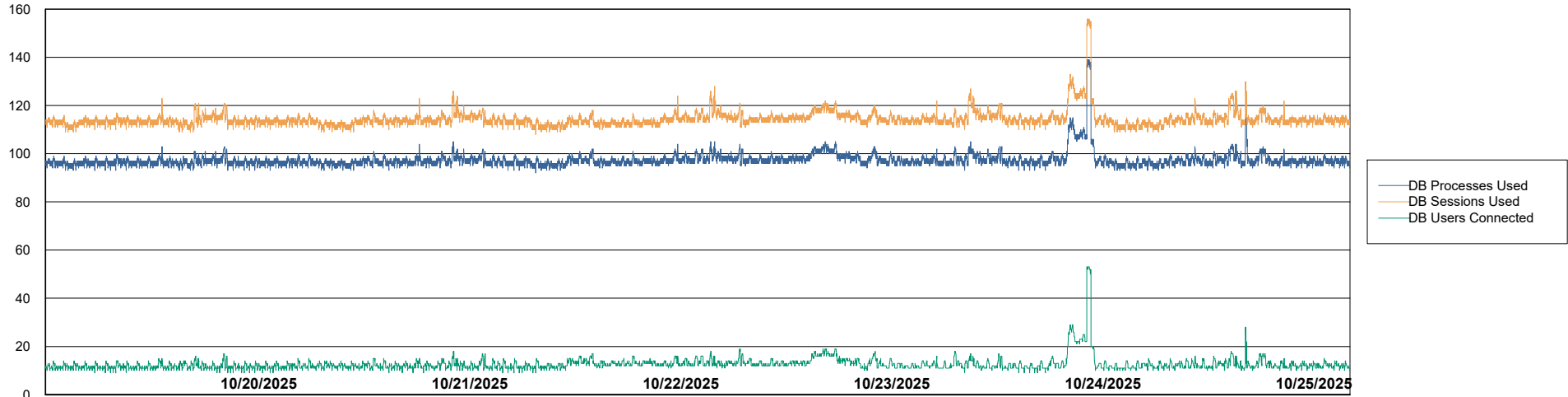


Weekly SLA Customer Report

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Database Performance ELJ_PRD_FRASEQXPRDDB03_ABS1



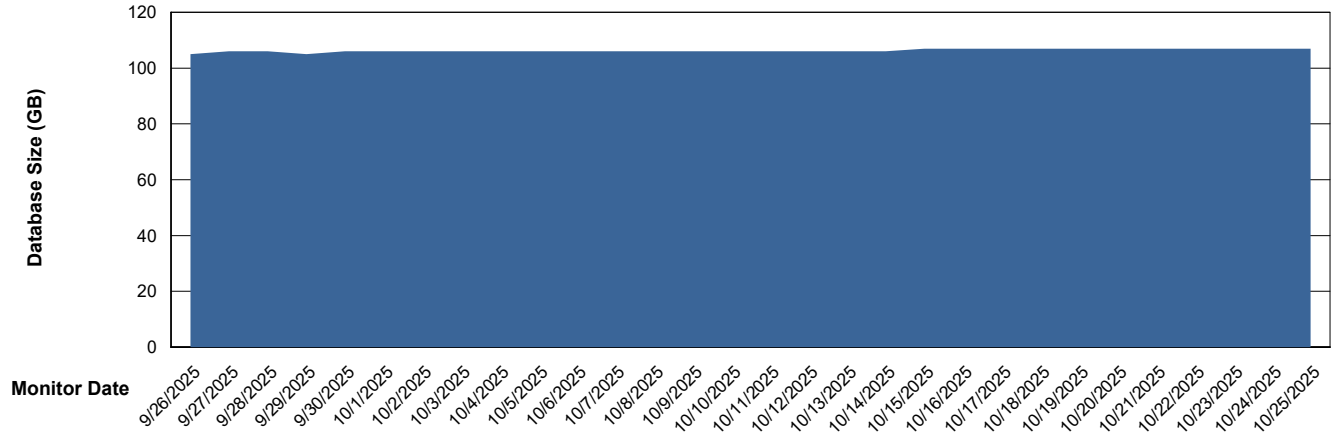
Weekly SLA Customer Report

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 Database ID 72



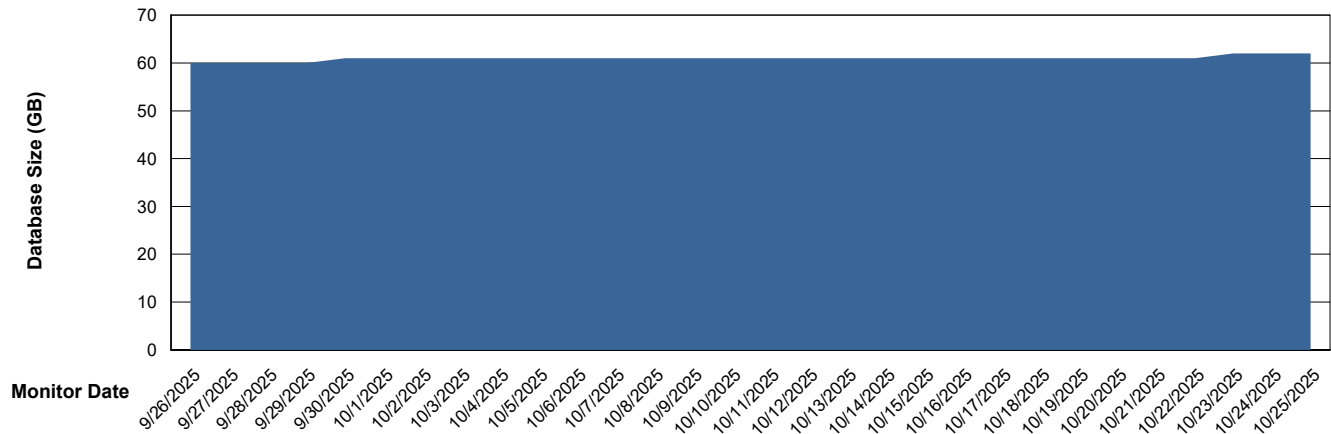
DATABASE SIZE ELJ_PRD_FRASEQXPRDDB01_ABS1

Database growth over last month



DATABASE SIZE ELJ_PRD_FRASEQXPRDDB03_ABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace ELJ_PRD_FRASEQXPRDDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/25/2025 | ABSDATA | 80 | 61 | 24 |
| | INDX | 41 | 30 | 27 |
| 10/24/2025 | ABSDATA | 80 | 61 | 24 |
| | INDX | 41 | 30 | 27 |
| 10/23/2025 | ABSDATA | 80 | 61 | 24 |
| | INDX | 41 | 30 | 27 |
| 10/22/2025 | ABSDATA | 80 | 61 | 24 |
| | INDX | 41 | 30 | 28 |
| 10/21/2025 | ABSDATA | 80 | 61 | 24 |
| | INDX | 41 | 30 | 28 |
| 10/20/2025 | ABSDATA | 80 | 61 | 24 |
| | INDX | 41 | 30 | 28 |
| 10/19/2025 | ABSDATA | 80 | 61 | 24 |
| | INDX | 41 | 30 | 27 |

Weekly SLA Customer Report

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Database Tablespace ELJ_PRD_FRASEQXPRDDB03_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/25/2025 | ABSDATA | 40 | 24 | 39 |
| | INDX | 42 | 34 | 19 |
| 10/24/2025 | ABSDATA | 40 | 24 | 40 |
| | INDX | 42 | 34 | 19 |
| 10/23/2025 | ABSDATA | 40 | 24 | 40 |
| | INDX | 42 | 34 | 19 |
| 10/22/2025 | ABSDATA | 40 | 24 | 40 |
| | INDX | 42 | 34 | 20 |
| 10/21/2025 | ABSDATA | 40 | 24 | 40 |
| | INDX | 40 | 34 | 16 |
| 10/20/2025 | ABSDATA | 40 | 24 | 40 |
| | INDX | 40 | 34 | 16 |
| 10/19/2025 | ABSDATA | 40 | 24 | 40 |
| | INDX | 40 | 34 | 16 |

BI Status and last ETL error for ELJ_PRD_FRASEQXPRDDB03_ABS1

| | Mon 20/10/2025 | Tue 21/10/2025 | Wed 22/10/2025 | Thu 23/10/2025 | Fri 24/10/2025 | Sat 25/10/2025 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | Not OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | Not OK | OK |

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| BI last ETL error for | ELJ_PRD_FRASEQXPRDDB03_ABS1 |
|-----------------------|-----------------------------|
|-----------------------|-----------------------------|

| | |
|-----------------|---|
| Tue, 21-10-2025 | None |
| Mon, 20-10-2025 | None |
| Sat, 25-10-2025 | None |
| Mon, 20-10-2025 | None |
| Thu, 23-10-2025 | None |
| Fri, 24-10-2025 | None |
| Tue, 21-10-2025 | None |
| Fri, 24-10-2025 | None |
| Wed, 22-10-2025 | None |
| Thu, 23-10-2025 | None |
| Fri, 24-10-2025 | ORA-12899: value too large for column "ABSDWHSTAGING"."STFACT_CONTACTS"."CONTACT_NOTES" (actual: 748, maximum: 500) |
| Sat, 25-10-2025 | None |
| Sun, 19-10-2025 | None |
| Wed, 22-10-2025 | None |
| Sun, 19-10-2025 | None |

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Standby Database Health ELJ Production

Recovery lag for last 7 days



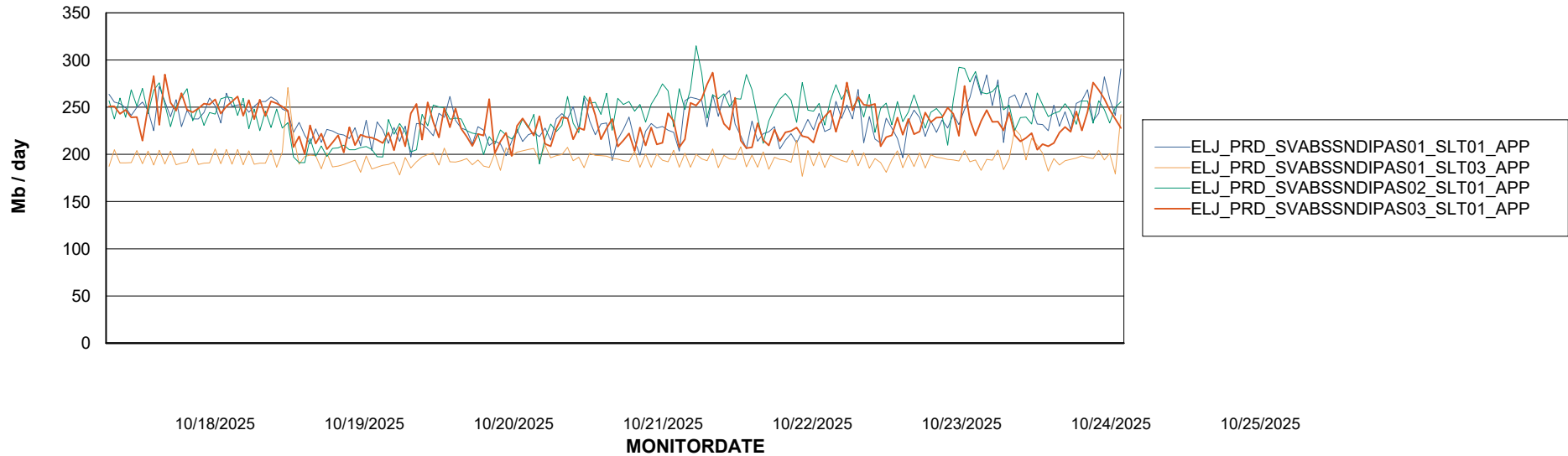
Weekly SLA Customer Report

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Database ID 72

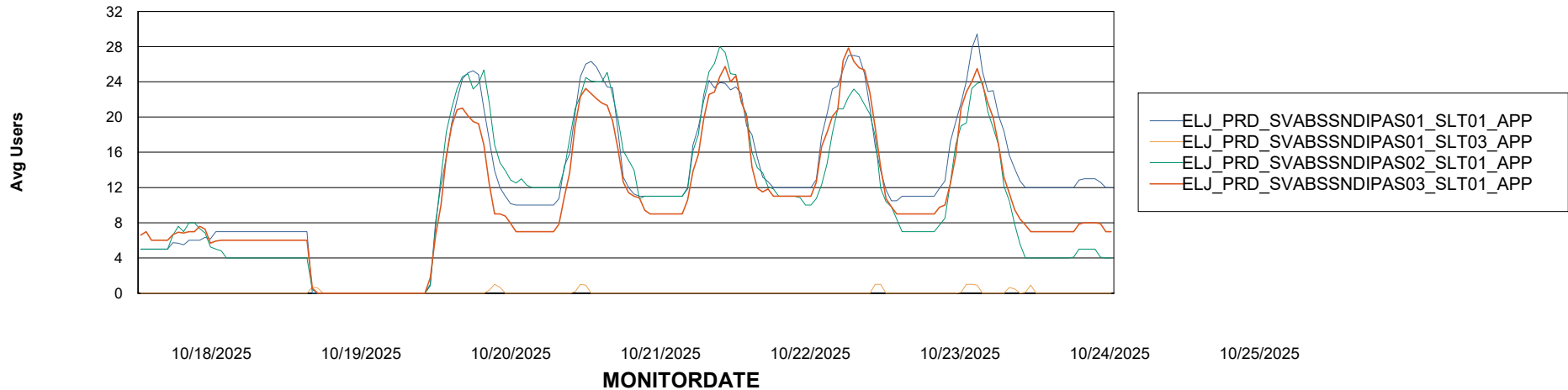


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



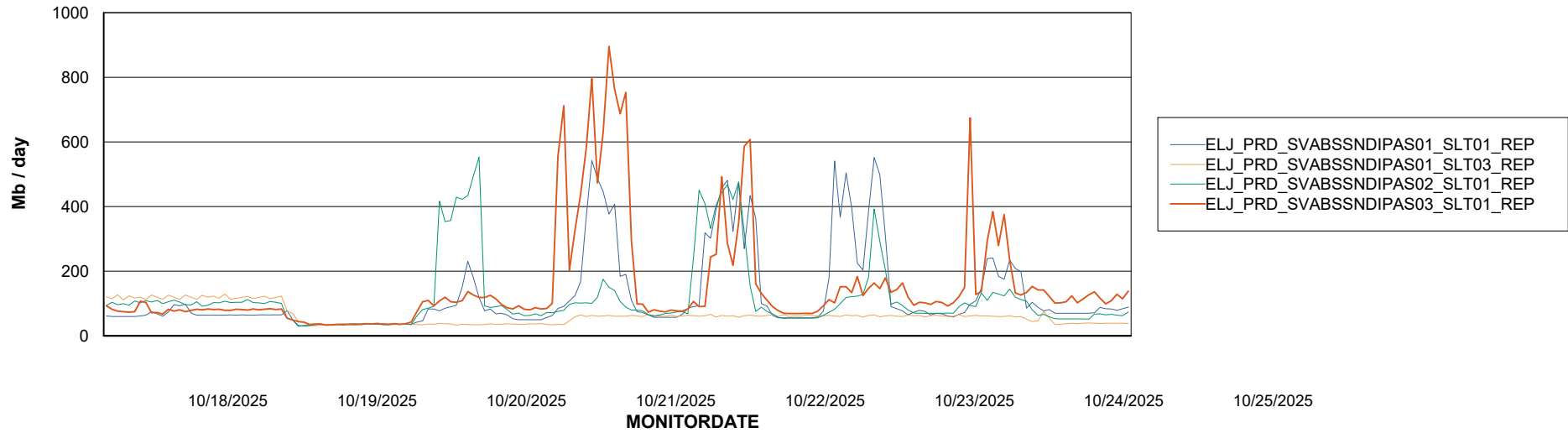
Weekly SLA Customer Report

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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



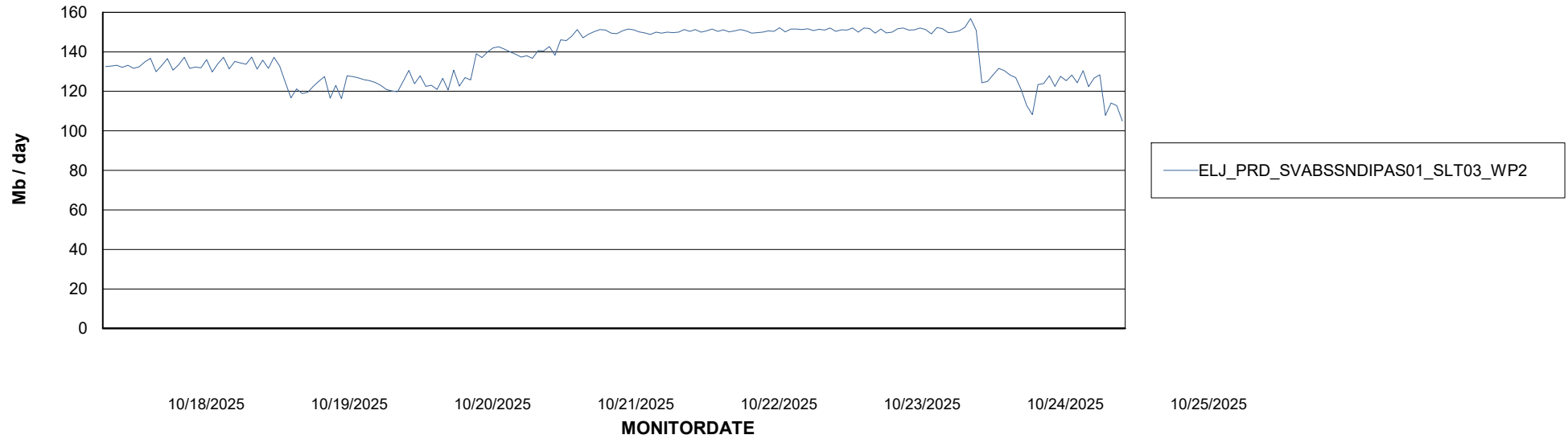
Weekly SLA Customer Report

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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer ELJ Production
Database ID 72



Disaster per ABS component

