

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/20/2025	25	44	33	80	100	20	37	1	1	98
10/19/2025	25	44	33	80	100	20	37	1	1	98
10/18/2025	25	44	33	79	100	21	37	1	1	98
10/17/2025	25	44	33	78	100	22	37	1	1	98
10/16/2025	25	44	33	78	100	22	37	1	1	98
10/15/2025	25	44	33	78	100	22	37	1	1	98
10/14/2025	25	44	33	78	100	21	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/20/2025	16	39	33	87	100	13	37	1	1	99
10/19/2025	16	39	33	87	100	12	37	1	1	99
10/18/2025	16	39	33	87	100	13	37	1	1	99
10/17/2025	16	39	33	87	100	13	37	1	1	99
10/16/2025	16	39	33	87	100	13	37	1	1	99
10/15/2025	16	39	33	87	100	13	37	1	1	99
10/14/2025	16	39	33	87	100	13	37	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/20/2025	21	44	35	36	1	1	48	100	52	42
10/19/2025	21	44	35	36	1	1	48	100	52	42
10/18/2025	21	44	35	36	1	1	48	100	52	42
10/17/2025	21	44	35	36	1	1	48	100	52	42
10/16/2025	21	44	35	36	1	1	48	100	52	42
10/15/2025	21	44	35	36	1	1	48	100	51	42
10/14/2025	21	44	35	36	1	1	48	100	51	42

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/20/2025	24	44	33	37	1	1	65	100	35	18
10/19/2025	24	44	33	37	1	1	65	100	35	19
10/18/2025	24	44	33	37	1	1	65	100	35	19
10/17/2025	24	44	33	37	1	1	65	100	35	19
10/16/2025	24	44	33	37	1	1	65	100	35	19
10/15/2025	24	44	33	37	1	1	65	100	35	19
10/14/2025	24	44	33	37	1	1	65	100	35	19

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/20/2025	23	44	34	36	1	1	77	100	23	39
10/19/2025	23	44	34	36	1	1	77	100	23	40
10/18/2025	23	44	34	36	1	1	77	100	23	40
10/17/2025	23	44	34	36	1	1	77	100	23	39
10/16/2025	23	44	34	36	1	1	77	100	23	39
10/15/2025	23	44	34	36	1	1	77	100	23	39
10/14/2025	23	44	34	36	1	1	77	100	23	39

Harddisk Usage SHL-RPROXY-ASH

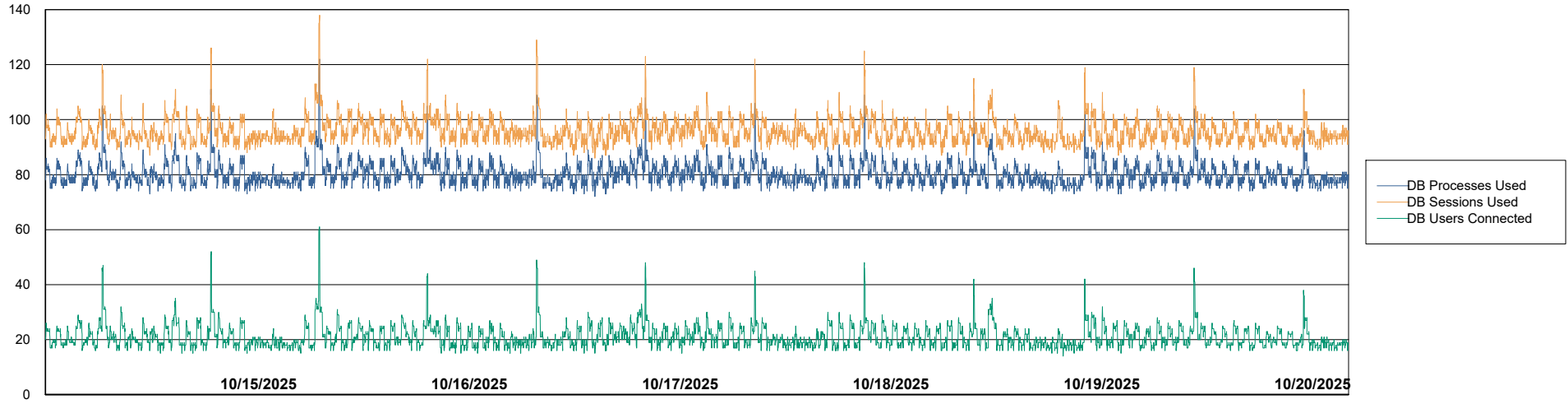
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
10/20/2025	52	39	19	38	1	1	99	10	0
10/19/2025	52	39	19	38	1	1	99	10	0
10/18/2025	52	39	19	38	1	1	99	10	0
10/17/2025	52	39	19	38	1	1	99	10	0
10/16/2025	52	39	19	38	1	1	99	10	0
10/15/2025	52	39	19	38	1	1	99	10	0
10/14/2025	52	39	19	38	1	1	99	10	0

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Database ID 182



Database Performance SHL-BI-ASH\_PROD\_ABS1

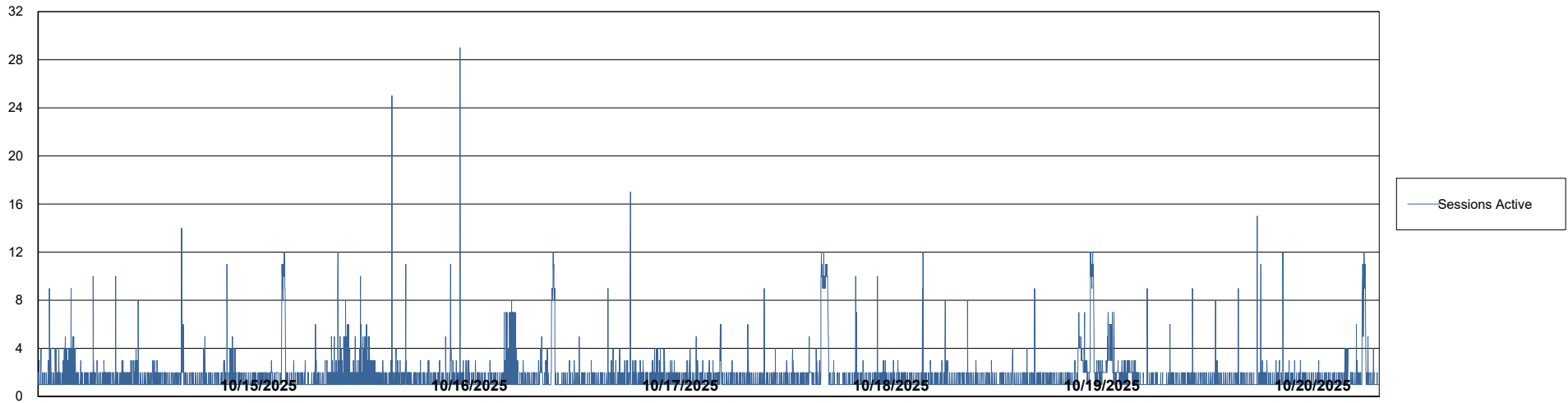
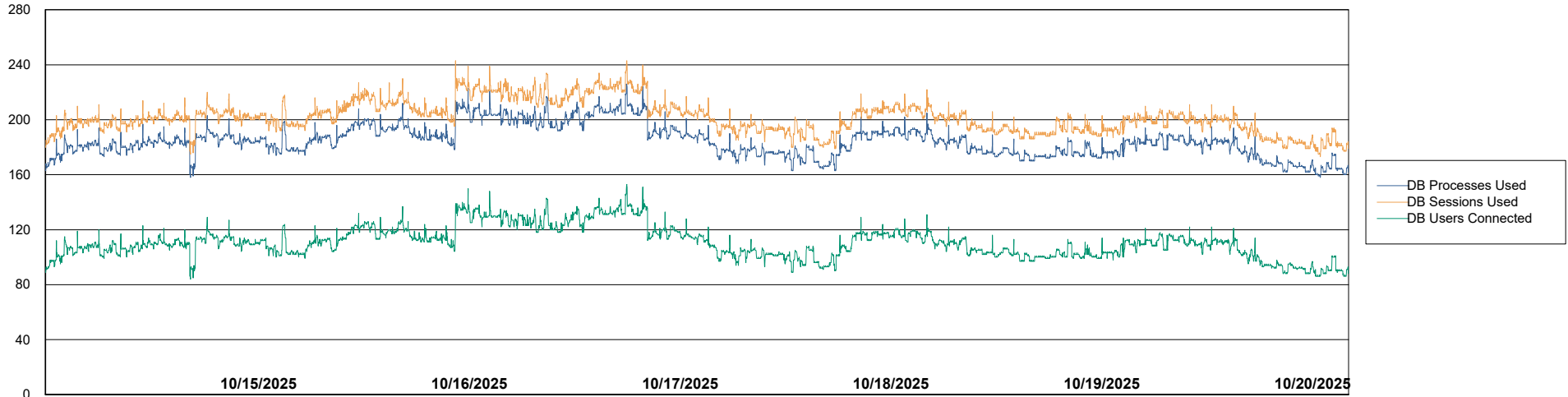


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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1

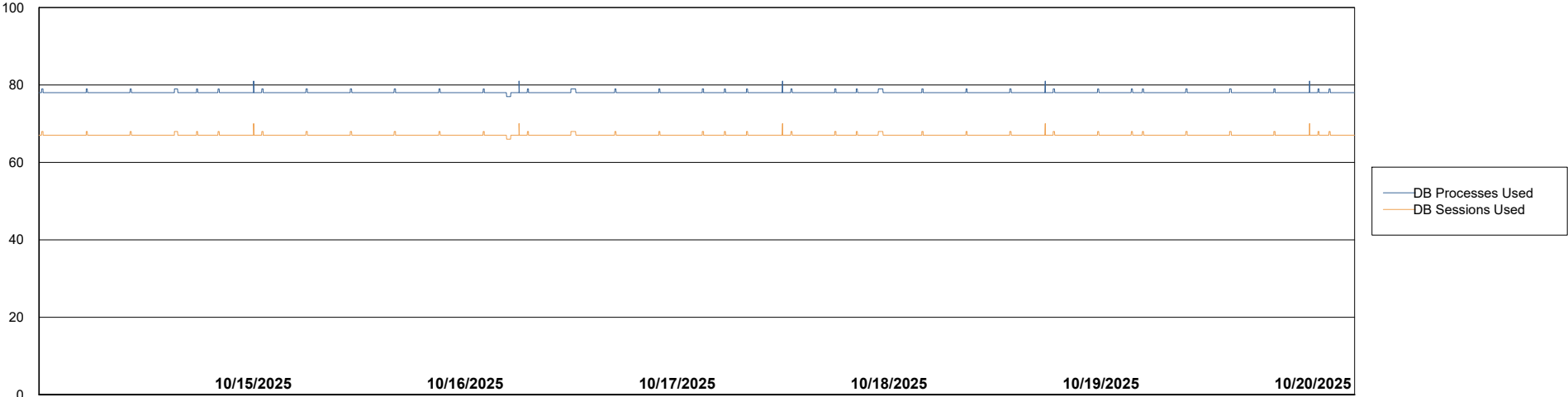


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1



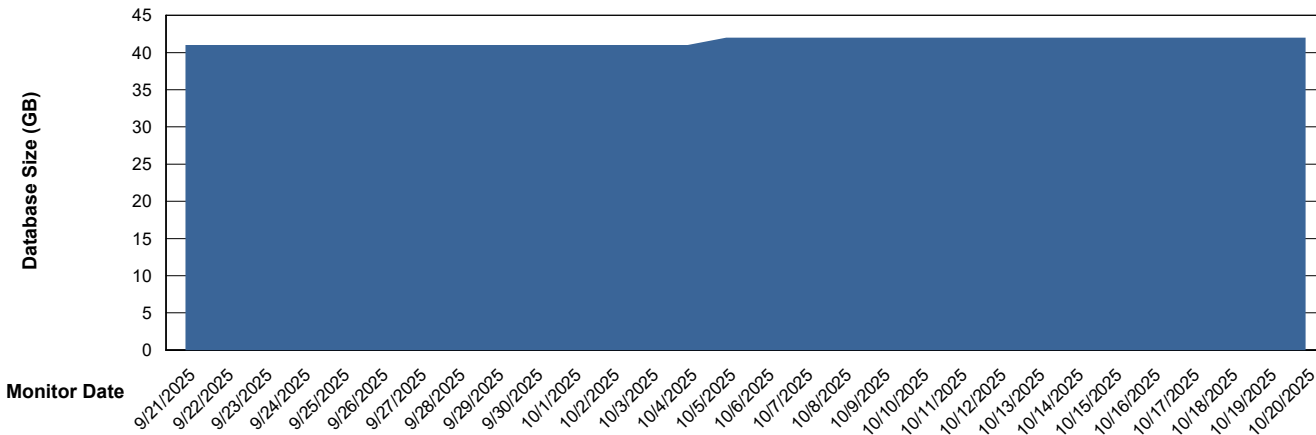
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



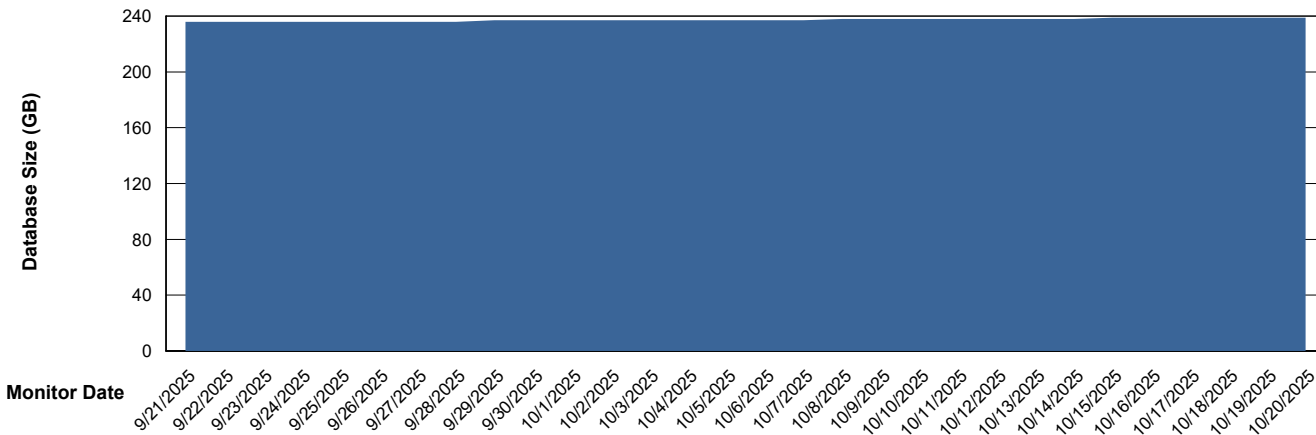
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/20/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/19/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/18/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/17/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/16/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/15/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/14/2025	ABSDATA	30	18	40
	INDX	35	18	48

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 Database ID 182



Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/20/2025	ABSDATA	120	100	17
	INDX	130	109	16
10/19/2025	ABSDATA	120	100	17
	INDX	130	109	16
10/18/2025	ABSDATA	120	100	17
	INDX	130	109	16
10/17/2025	ABSDATA	120	100	17
	INDX	130	109	16
10/16/2025	ABSDATA	120	100	17
	INDX	130	108	17
10/15/2025	ABSDATA	120	100	17
	INDX	130	108	17
10/14/2025	ABSDATA	120	100	17
	INDX	130	108	17

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Sun, 19-10-2025	None
Mon, 20-10-2025	None
Wed, 15-10-2025	None
Sat, 18-10-2025	None
Thu, 16-10-2025	None
Fri, 17-10-2025	None
Tue, 14-10-2025	None

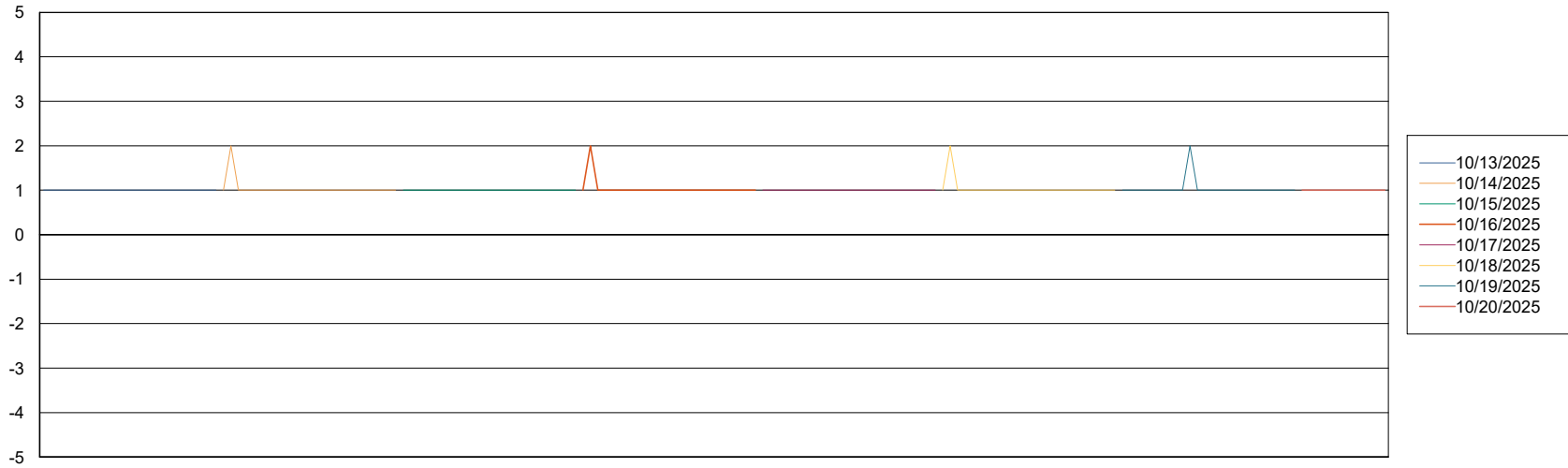
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Database ID 182



Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



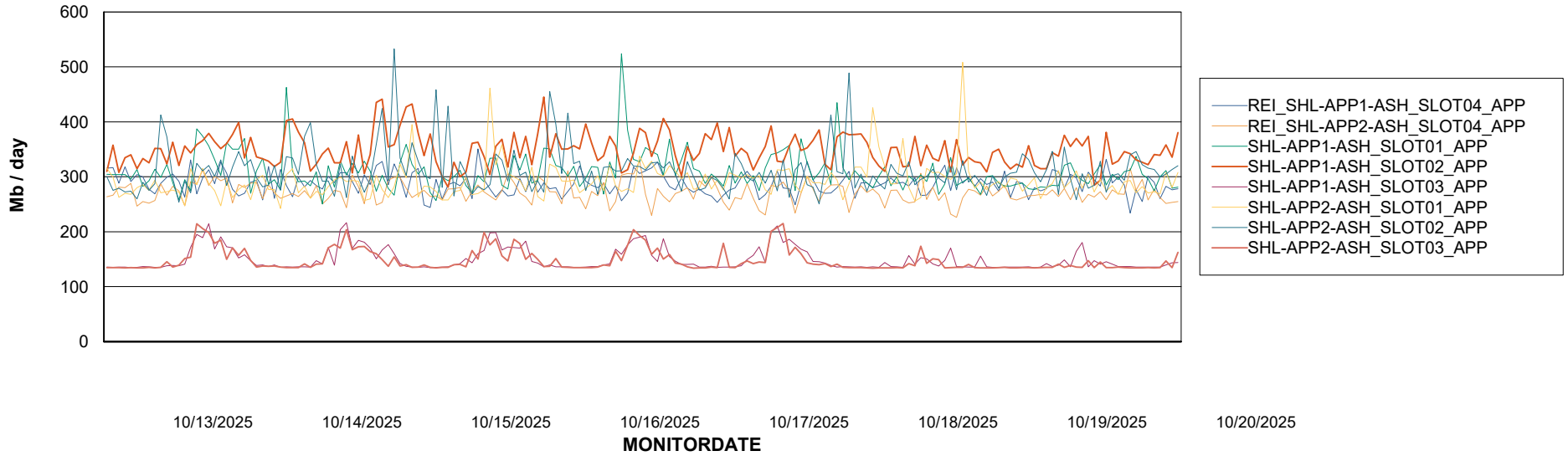
# Weekly SLA Customer Report

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Database ID 182

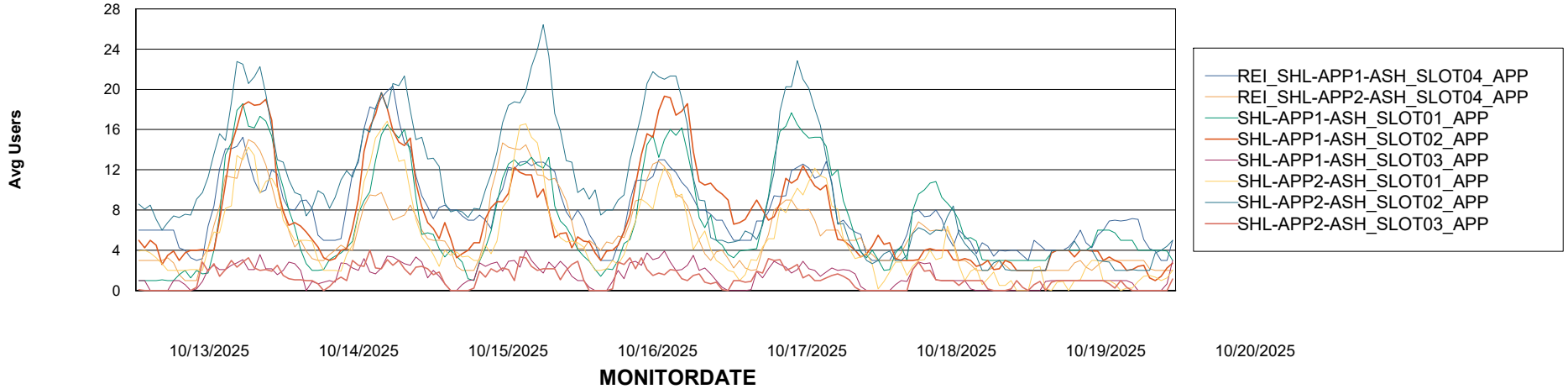


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



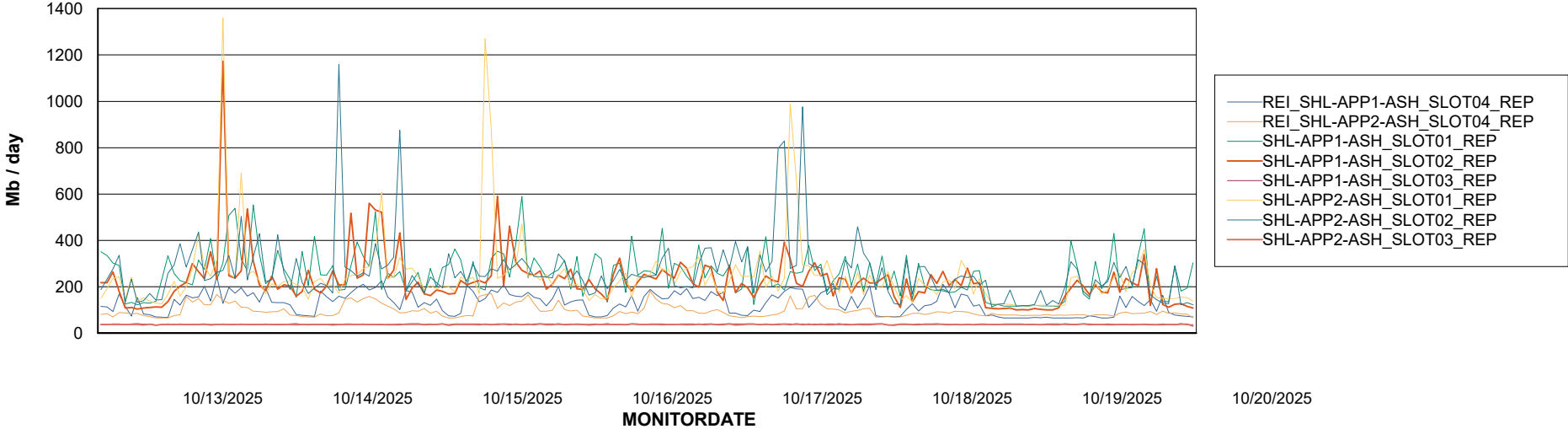
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Database ID 182



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



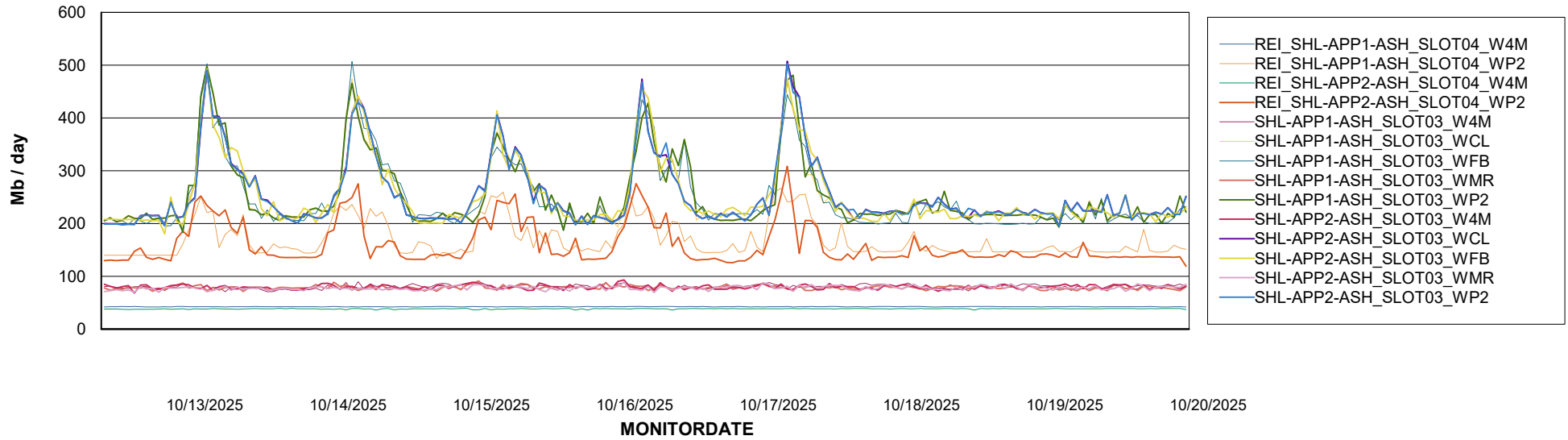
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

