

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/20/2025	53	199	93	31	500	347	74	200	51
10/19/2025	53	199	93	31	500	347	77	200	46
10/18/2025	54	199	93	31	500	347	77	200	46
10/17/2025	54	199	93	31	500	347	77	200	46
10/16/2025	54	199	93	31	500	347	77	200	46
10/15/2025	54	199	92	31	500	347	77	200	46
10/14/2025	54	199	92	31	500	347	77	200	46

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/20/2025	31	100	69	25	1,100	820	73	400	110
10/19/2025	31	100	69	26	1,100	813	73	400	110
10/18/2025	31	100	69	26	1,100	812	72	400	111
10/17/2025	29	100	71	26	1,100	812	72	400	112
10/16/2025	25	100	74	26	1,100	812	72	400	113
10/15/2025	25	100	74	26	1,100	813	72	400	113
10/14/2025	25	100	74	26	1,100	812	72	400	112

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/20/2025	67	279	92	21	838	659	87	559	70
10/19/2025	67	279	92	21	838	659	87	559	70
10/18/2025	67	279	93	21	838	659	87	559	71
10/17/2025	67	279	92	21	838	659	87	559	72
10/16/2025	67	279	92	21	838	659	87	559	73
10/15/2025	67	279	92	21	838	659	87	559	73
10/14/2025	67	279	92	21	838	659	87	559	72

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	49	100	50
10/19/2025	49	100	50
10/18/2025	50	100	50
10/17/2025	49	100	50
10/16/2025	49	100	50
10/15/2025	49	100	50
10/14/2025	49	100	50

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	56	100	43
10/19/2025	56	100	43
10/18/2025	56	100	43
10/17/2025	56	100	43
10/16/2025	56	100	44
10/15/2025	56	100	44
10/14/2025	56	100	44

Harddisk Usage NOA_PRD_NovoLink

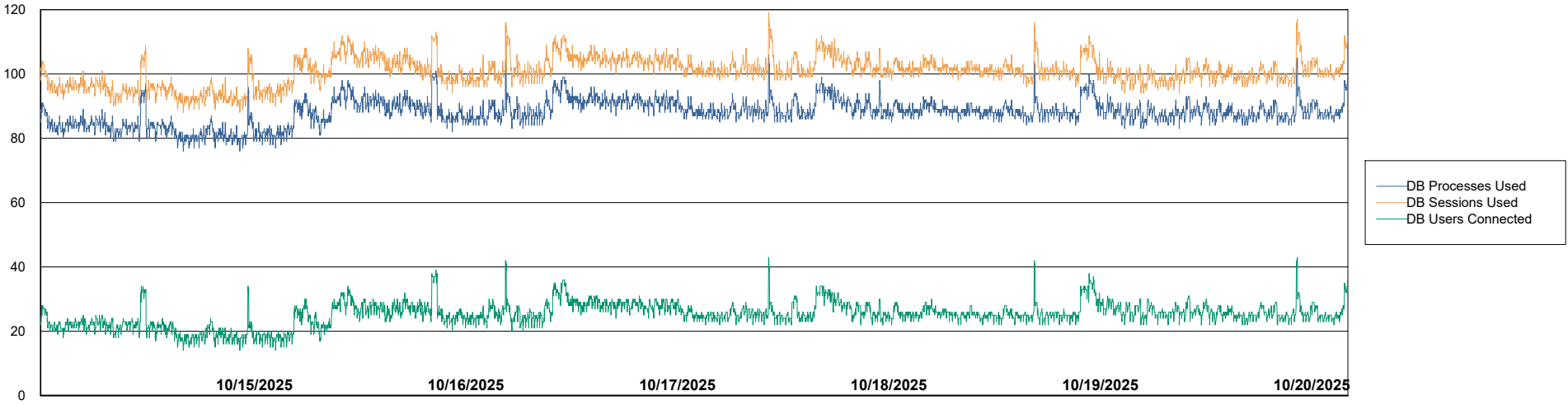
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	67	100	33
10/19/2025	67	100	33
10/18/2025	67	100	33
10/17/2025	67	100	33
10/16/2025	67	100	33
10/15/2025	67	100	33
10/14/2025	67	100	33

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Database Performance NOA_PRD_NHSBI_ABS1

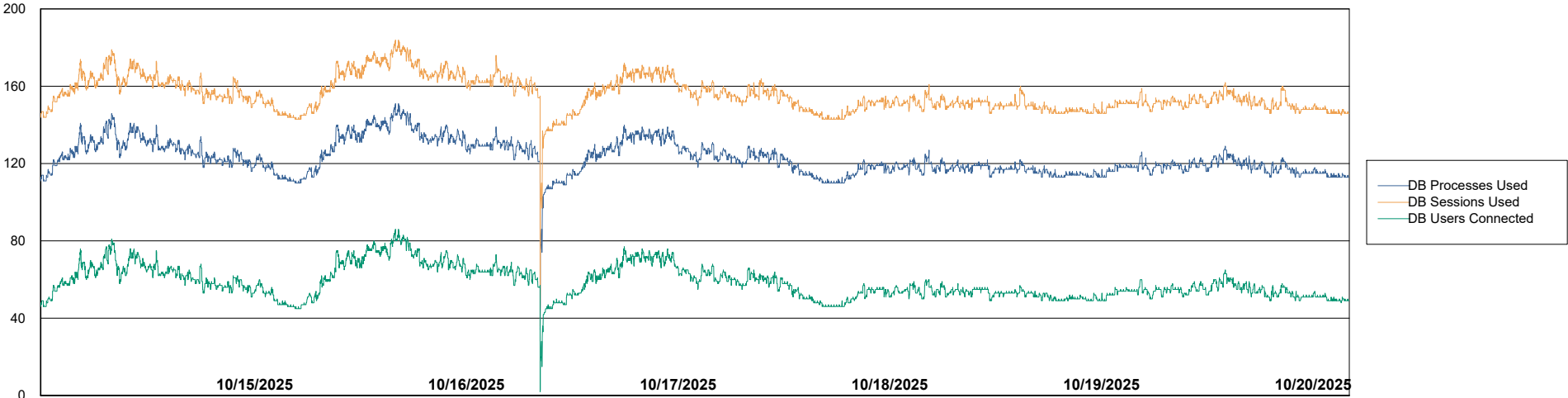


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Database Performance NOA_PRD_NovoABS01_ABS1

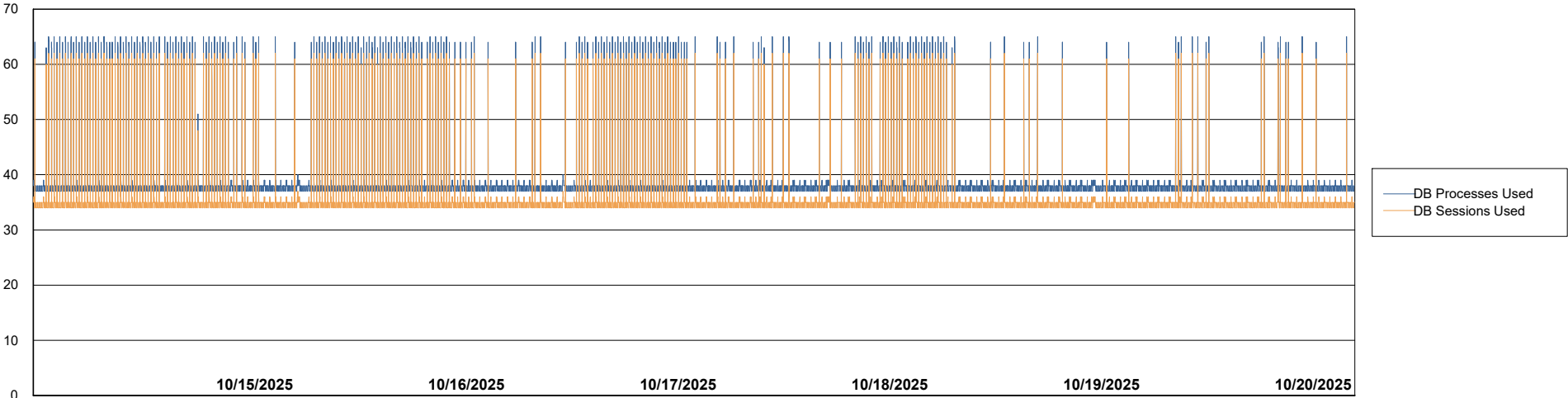


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Database Performance NOA_PRD_NovoABS03_HSBABS1



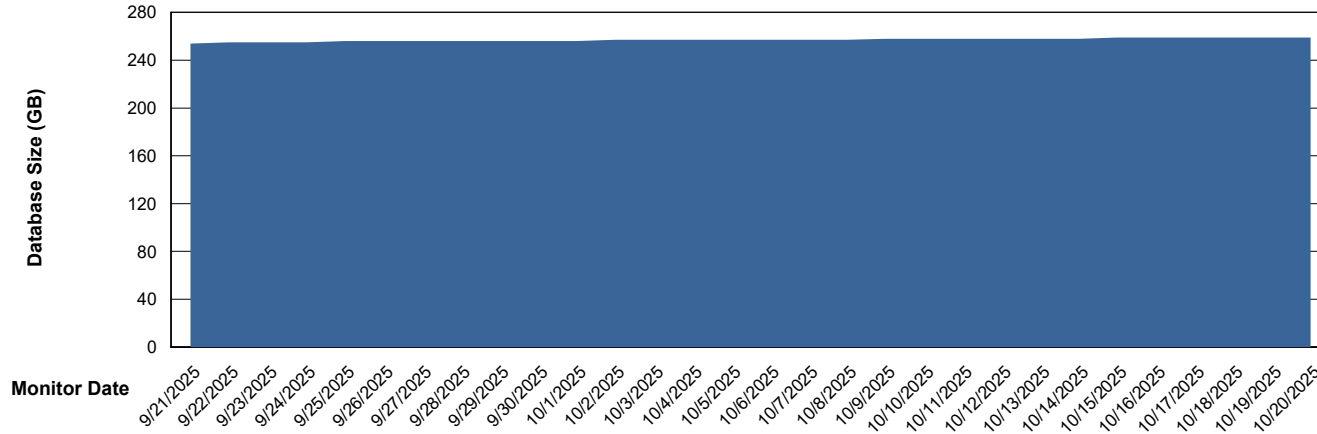
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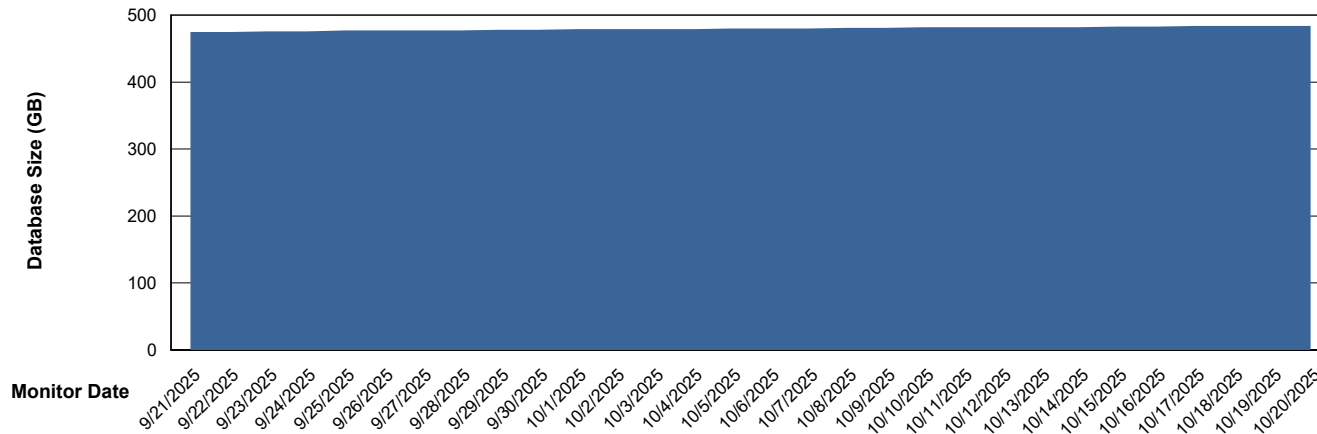
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/20/2025	ABSDATA	158	130	17
	INDX	148	121	18
10/19/2025	ABSDATA	158	130	17
	INDX	148	121	18
10/18/2025	ABSDATA	158	130	17
	INDX	148	121	18
10/17/2025	ABSDATA	158	130	17
	INDX	148	121	18
10/16/2025	ABSDATA	158	130	18
	INDX	148	121	18
10/15/2025	ABSDATA	158	130	18
	INDX	148	121	18
10/14/2025	ABSDATA	158	130	18
	INDX	148	121	18

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/20/2025	ABSDATA	202	169	16
	INDX	360	301	16
10/19/2025	ABSDATA	202	169	16
	INDX	360	301	16
10/18/2025	ABSDATA	202	169	16
	INDX	360	301	16
10/17/2025	ABSDATA	202	169	16
	INDX	360	301	16
10/16/2025	ABSDATA	202	169	16
	INDX	360	301	16
10/15/2025	ABSDATA	202	169	16
	INDX	360	301	17
10/14/2025	ABSDATA	202	169	16
	INDX	360	300	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Mon, 20-10-2025	None
Sun, 19-10-2025	None
Fri, 17-10-2025	ORA-30926: unable to get a stable set of rows in the source tables
Fri, 17-10-2025	None
Tue, 14-10-2025	None
Thu, 16-10-2025	None
Thu, 16-10-2025	ORA-30926: unable to get a stable set of rows in the source tables
Sat, 18-10-2025	None
Wed, 15-10-2025	None

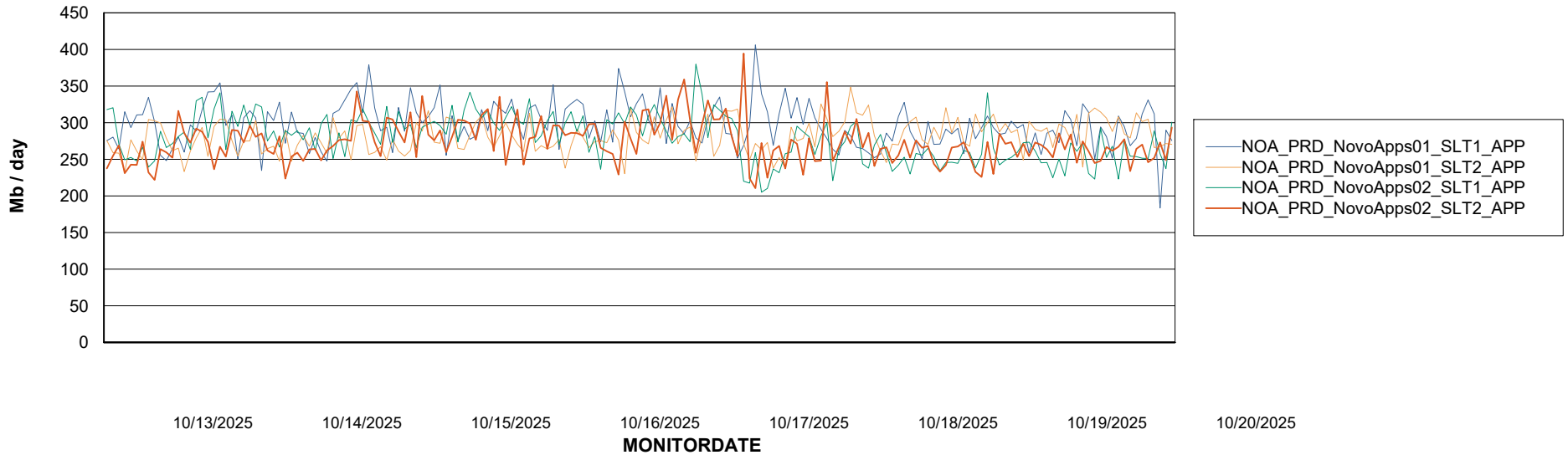
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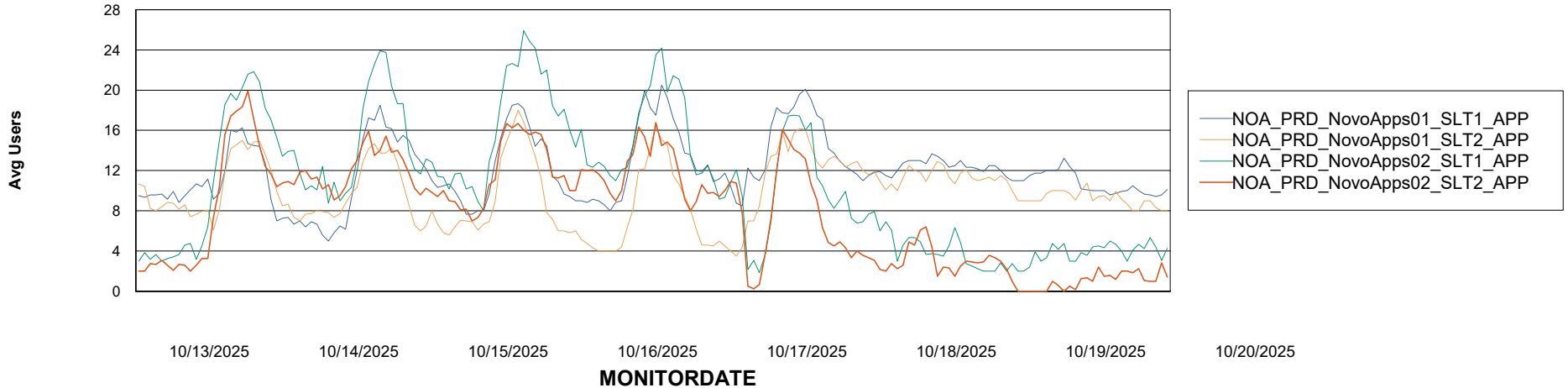


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



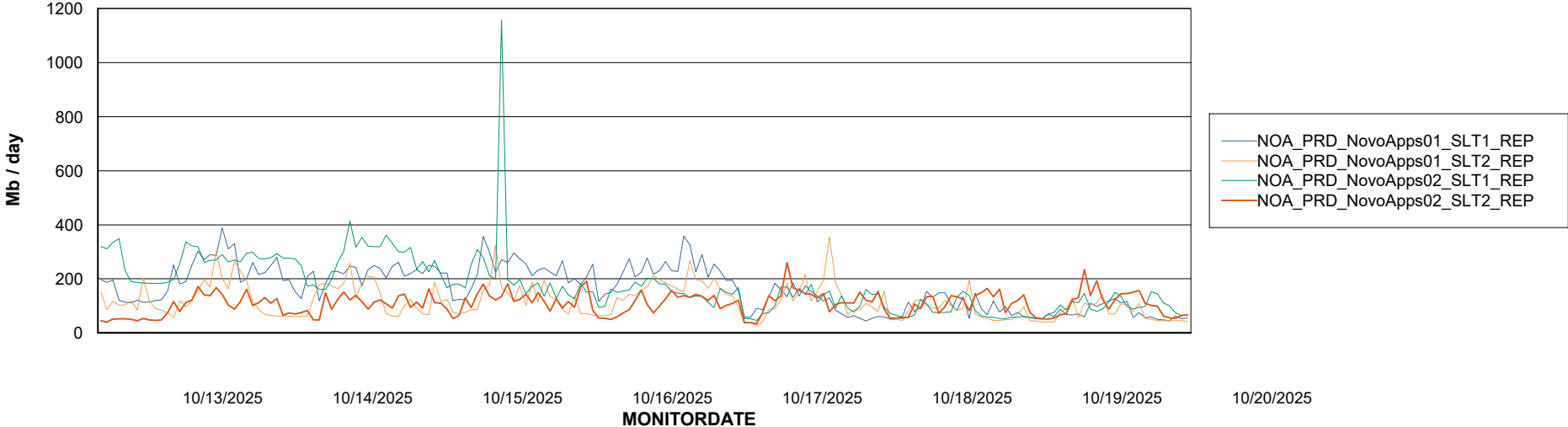
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



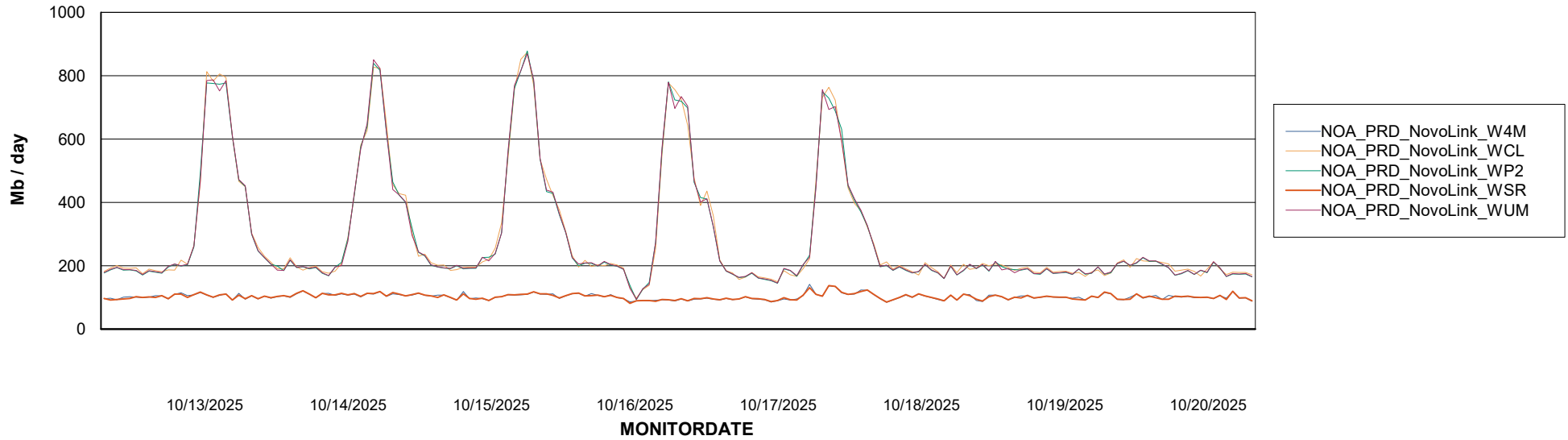
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

