

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/20/2025	22	149	116	14	900	772
10/19/2025	22	149	116	15	900	762
10/18/2025	22	149	116	15	900	762
10/17/2025	22	149	117	15	900	761
10/16/2025	22	149	117	15	900	761
10/15/2025	22	149	117	15	900	761
10/14/2025	22	149	116	15	900	762

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	49	89	46
10/19/2025	49	89	46
10/18/2025	49	89	46
10/17/2025	49	89	46
10/16/2025	49	89	46
10/15/2025	49	89	46
10/14/2025	49	89	46

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	57	79	34
10/19/2025	57	79	34
10/18/2025	57	79	34
10/17/2025	57	79	34
10/16/2025	57	79	34
10/15/2025	57	79	34
10/14/2025	57	79	34

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	37	79	50
10/19/2025	37	79	50
10/18/2025	37	79	50
10/17/2025	37	79	50
10/16/2025	37	79	50
10/15/2025	37	79	50
10/14/2025	37	79	50

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	32	149	102
10/19/2025	32	149	102
10/18/2025	32	149	102
10/17/2025	32	149	102
10/16/2025	32	149	102
10/15/2025	32	149	102
10/14/2025	31	149	103

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/20/2025	33	149	100	22	1,997	1,551
10/19/2025	33	149	100	22	1,997	1,551
10/18/2025	33	149	100	22	1,997	1,551
10/17/2025	33	149	100	22	1,997	1,551
10/16/2025	33	149	100	22	1,997	1,552
10/15/2025	33	149	100	22	1,997	1,553
10/14/2025	33	149	100	22	1,997	1,554

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/20/2025	55	199	89	22	1,997	1,557	66	500	170
10/19/2025	56	199	89	22	1,997	1,560	71	500	143
10/18/2025	56	199	89	22	1,997	1,556	72	500	142
10/17/2025	56	199	89	22	1,997	1,556	71	500	143
10/16/2025	56	199	89	22	1,997	1,556	71	500	143
10/15/2025	56	199	89	22	1,997	1,556	71	500	144
10/14/2025	55	199	89	22	1,997	1,557	74	500	129

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	61	79	31
10/19/2025	60	79	31
10/18/2025	61	79	31
10/17/2025	61	79	31
10/16/2025	61	79	31
10/15/2025	61	79	31
10/14/2025	61	79	31

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	51	79	39
10/19/2025	51	79	39
10/18/2025	51	79	39
10/17/2025	51	79	39
10/16/2025	51	79	39
10/15/2025	51	79	39
10/14/2025	51	79	39

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	29	149	105
10/19/2025	29	149	106
10/18/2025	29	149	106
10/17/2025	28	149	107
10/16/2025	28	149	107
10/15/2025	28	149	107
10/14/2025	28	149	108

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Harddisk Usage JSG_PRD_WORF

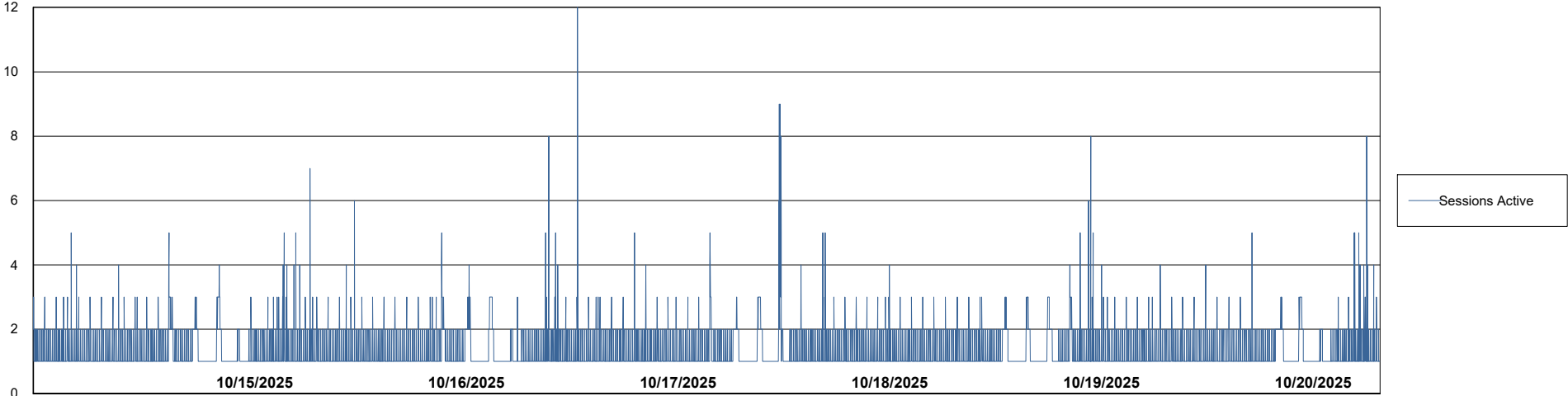
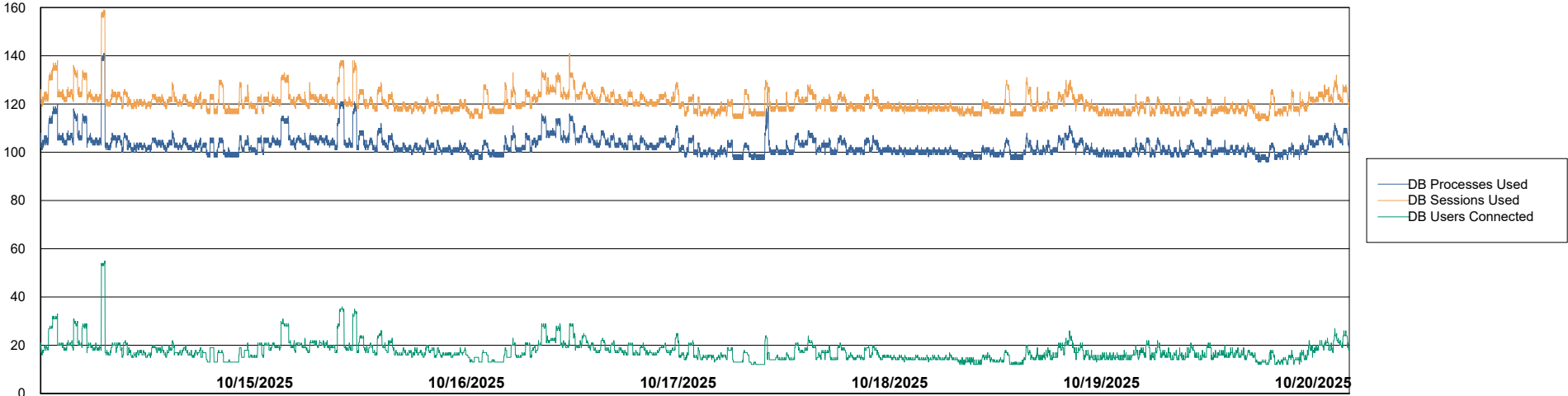
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/20/2025	49	149	77
10/19/2025	49	149	77
10/18/2025	49	149	77
10/17/2025	49	149	77
10/16/2025	49	149	77
10/15/2025	49	149	77
10/14/2025	48	149	77

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Database Performance JSG_PRD_BASHIR_DB_ABS1

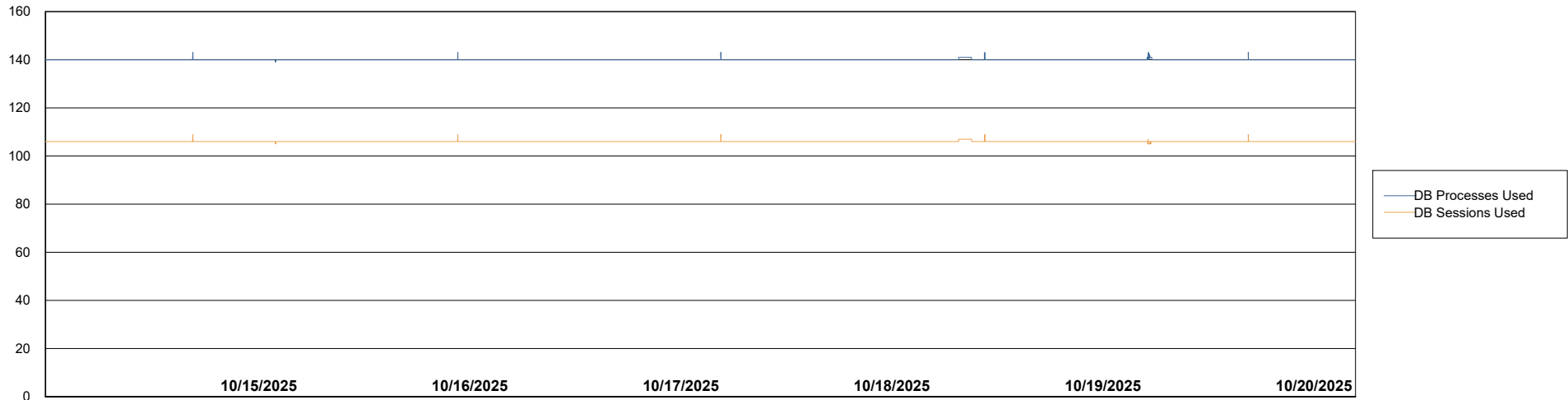


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Database Performance JSG_PRD_PICARD_DB_ABS1

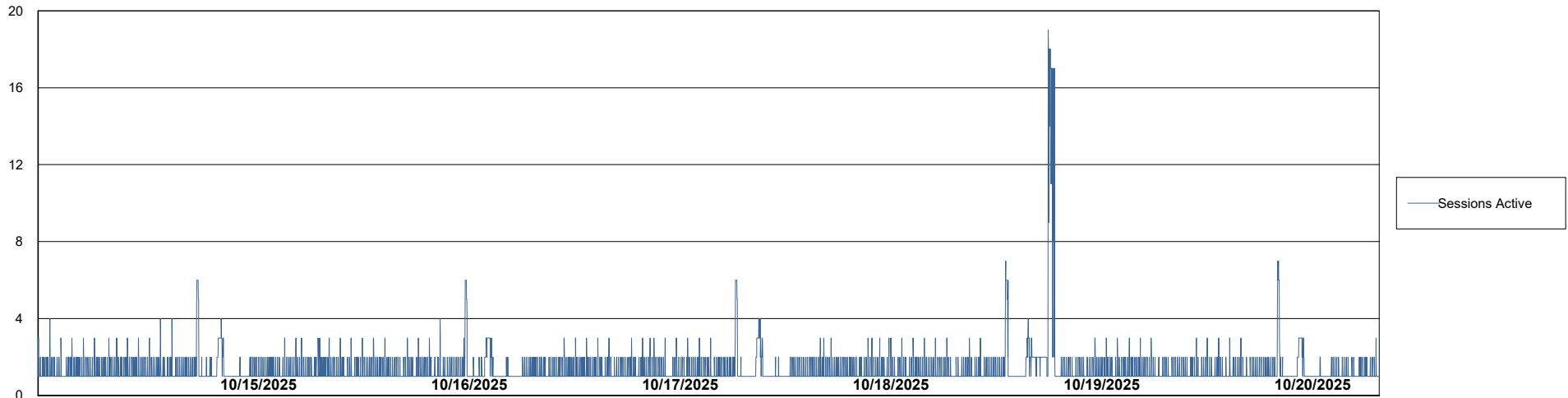
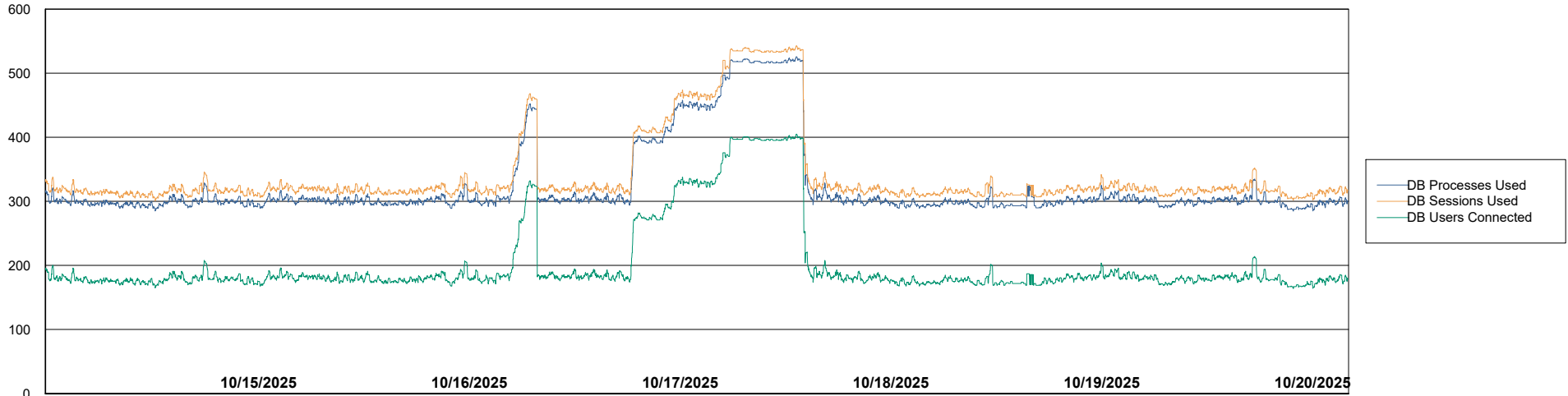


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



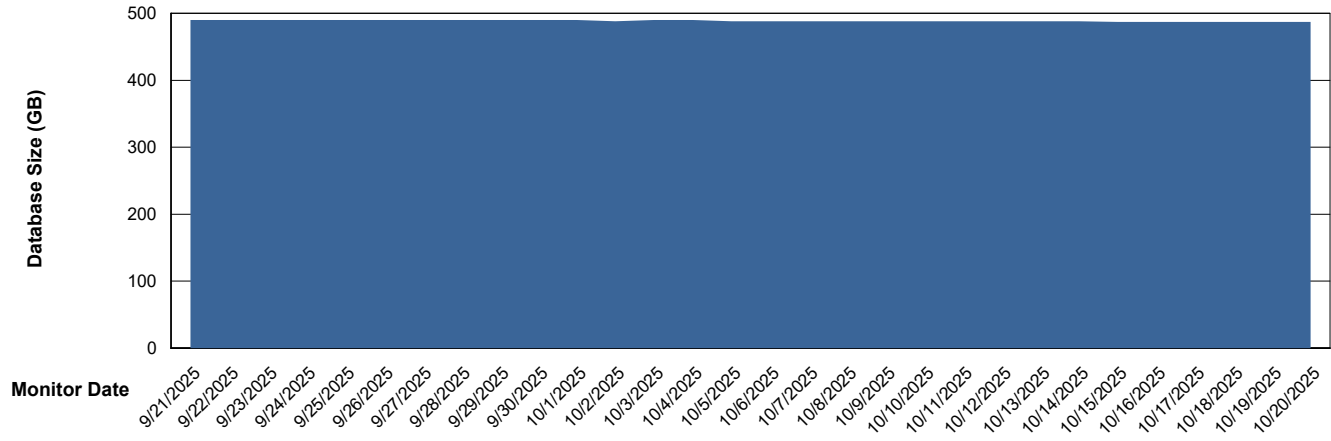
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Customer JSG_Production (24/7)
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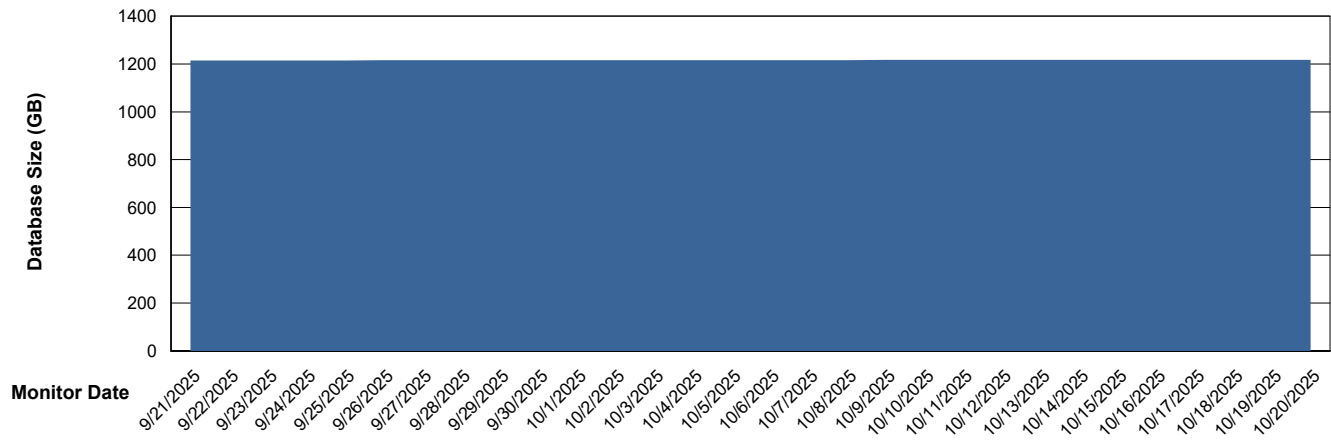
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/20/2025	ABSDATA	245	206	16
	INDX	333	277	17
10/19/2025	ABSDATA	245	206	16
	INDX	333	277	17
10/18/2025	ABSDATA	245	206	16
	INDX	333	277	17
10/17/2025	ABSDATA	245	206	16
	INDX	333	277	17
10/16/2025	ABSDATA	245	206	16
	INDX	333	277	17
10/15/2025	ABSDATA	245	206	16
	INDX	333	277	17
10/14/2025	ABSDATA	245	207	16
	INDX	333	277	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/20/2025	ABSDATA	1,376	1,140	17
	INDX	69	57	17
10/19/2025	ABSDATA	1,376	1,140	17
	INDX	69	57	17
10/18/2025	ABSDATA	1,376	1,140	17
	INDX	69	57	17
10/17/2025	ABSDATA	1,376	1,140	17
	INDX	69	57	17
10/16/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/15/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/14/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Wed 15/10/2025	Thu 16/10/2025	Fri 17/10/2025	Sat 18/10/2025	Sun 19/10/2025	Mon 20/10/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Mon, 20-10-2025	None
Sun, 19-10-2025	None
Mon, 20-10-2025	None
Sun, 19-10-2025	None
Tue, 14-10-2025	None
Sat, 18-10-2025	None
Wed, 15-10-2025	None
Tue, 14-10-2025	None
Wed, 15-10-2025	None
Fri, 17-10-2025	None
Thu, 16-10-2025	None
Fri, 17-10-2025	None
Thu, 16-10-2025	None
Sat, 18-10-2025	None

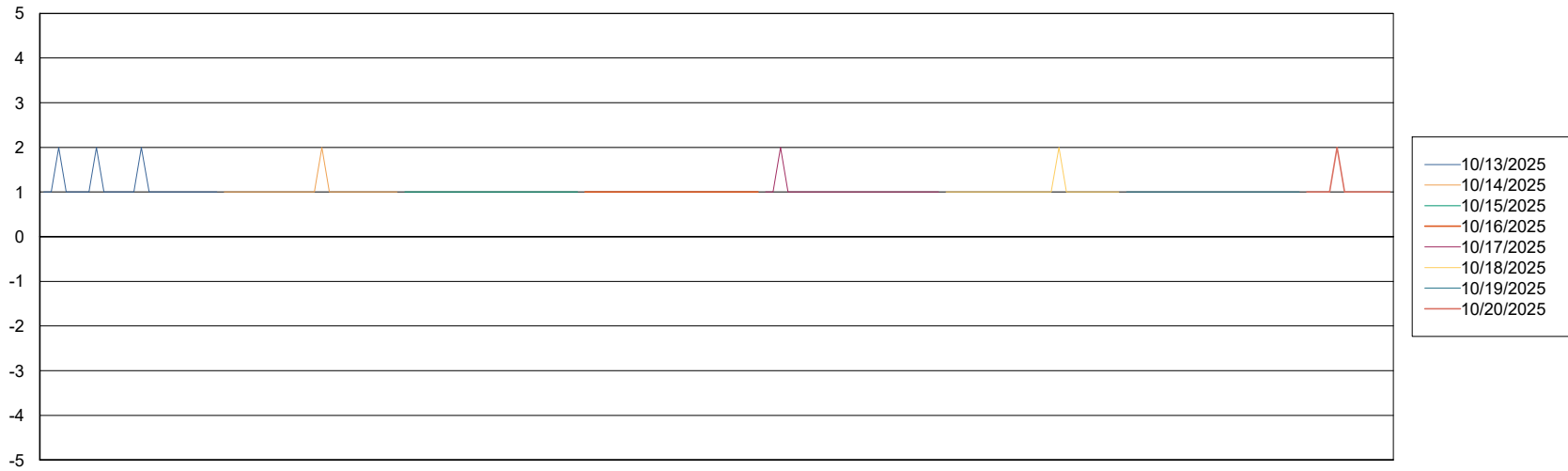
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



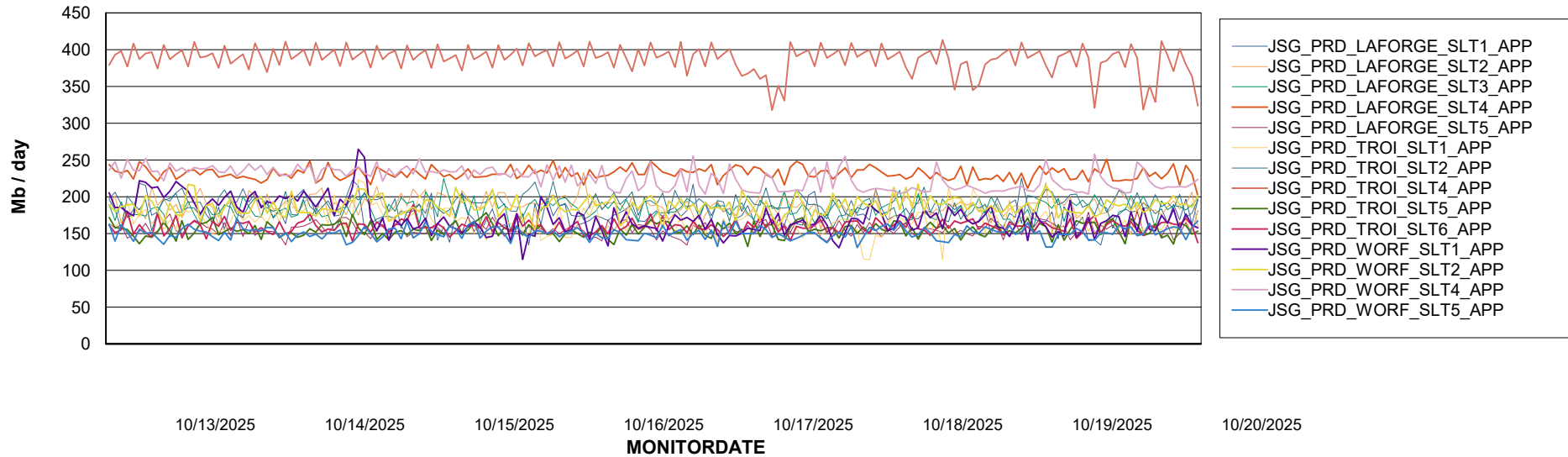
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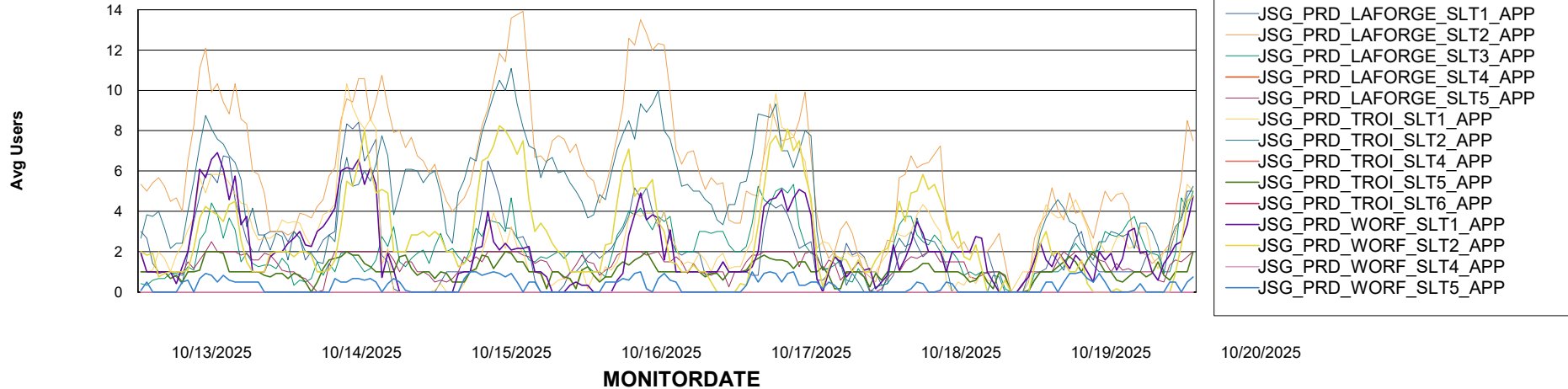


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



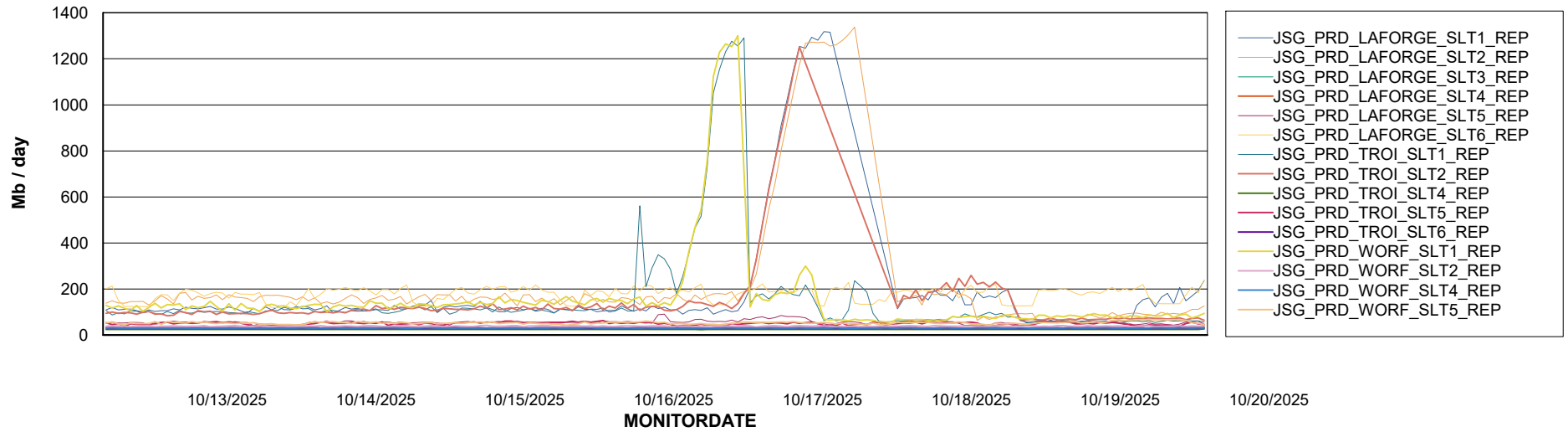
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



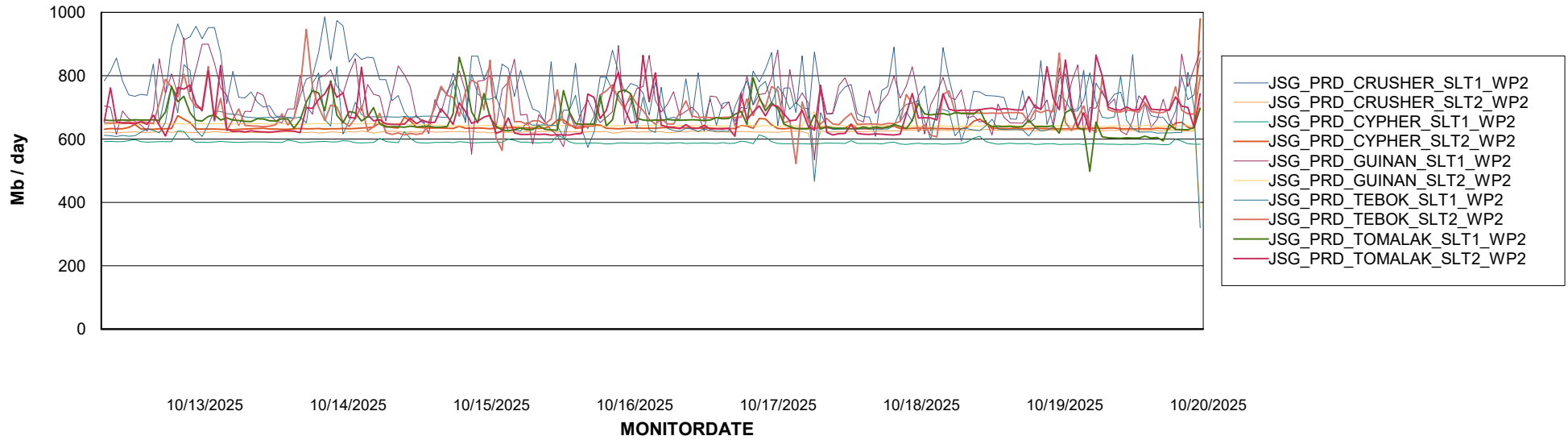
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ABSSolute Web Component Services

Avg memory used per ABS Web component

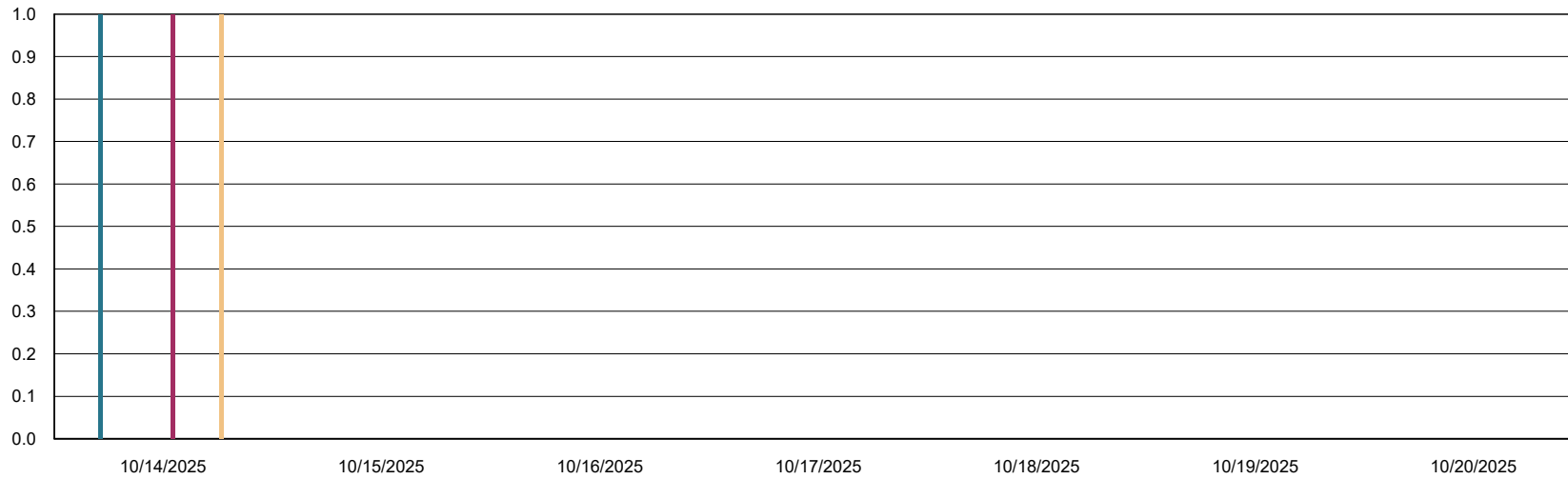


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP