

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/12/2025	25	44	33	79	100	21	37	1	1	99
10/11/2025	25	44	33	78	100	21	37	1	1	99
10/10/2025	25	44	33	78	100	22	37	1	1	99
10/9/2025	25	44	33	78	100	21	37	1	1	99
10/8/2025	25	44	33	84	100	16	37	1	1	99
10/7/2025	25	44	33	84	100	16	37	1	1	99
10/6/2025	25	44	33	84	100	16	37	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/12/2025	16	39	33	87	100	13	37	1	1	99
10/11/2025	16	39	33	87	100	13	37	1	1	99
10/10/2025	16	39	33	87	100	13	37	1	1	99
10/9/2025	16	39	32	87	100	13	37	1	1	99
10/8/2025	16	39	33	87	100	13	37	1	1	99
10/7/2025	16	39	33	87	100	13	37	1	1	99
10/6/2025	16	39	33	87	100	13	37	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/12/2025	21	44	35	36	1	1	48	100	51	42
10/11/2025	21	44	35	36	1	1	48	100	51	42
10/10/2025	21	44	35	36	1	1	49	100	51	42
10/9/2025	21	44	35	36	1	1	49	100	51	42
10/8/2025	21	44	35	36	1	1	49	100	51	42
10/7/2025	21	44	35	36	1	1	49	100	51	42
10/6/2025	21	44	35	36	1	1	49	100	51	42

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/12/2025	24	44	33	37	1	1	60	100	40	19
10/11/2025	24	44	33	37	1	1	59	100	41	19
10/10/2025	24	44	33	37	1	1	59	100	41	19
10/9/2025	24	44	33	37	1	1	59	100	41	19
10/8/2025	24	44	33	37	1	1	59	100	41	18
10/7/2025	24	44	33	37	1	1	59	100	41	18
10/6/2025	24	44	33	37	1	1	59	100	41	18

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/12/2025	23	44	34	36	1	1	71	100	29	39
10/11/2025	23	44	34	36	1	1	70	100	30	40
10/10/2025	23	44	34	36	1	1	70	100	30	39
10/9/2025	23	44	34	36	1	1	70	100	30	39
10/8/2025	23	44	34	36	1	1	70	100	30	39
10/7/2025	23	44	34	36	1	1	70	100	30	39
10/6/2025	23	44	34	36	1	1	70	100	30	39

Harddisk Usage SHL-RPROXY-ASH

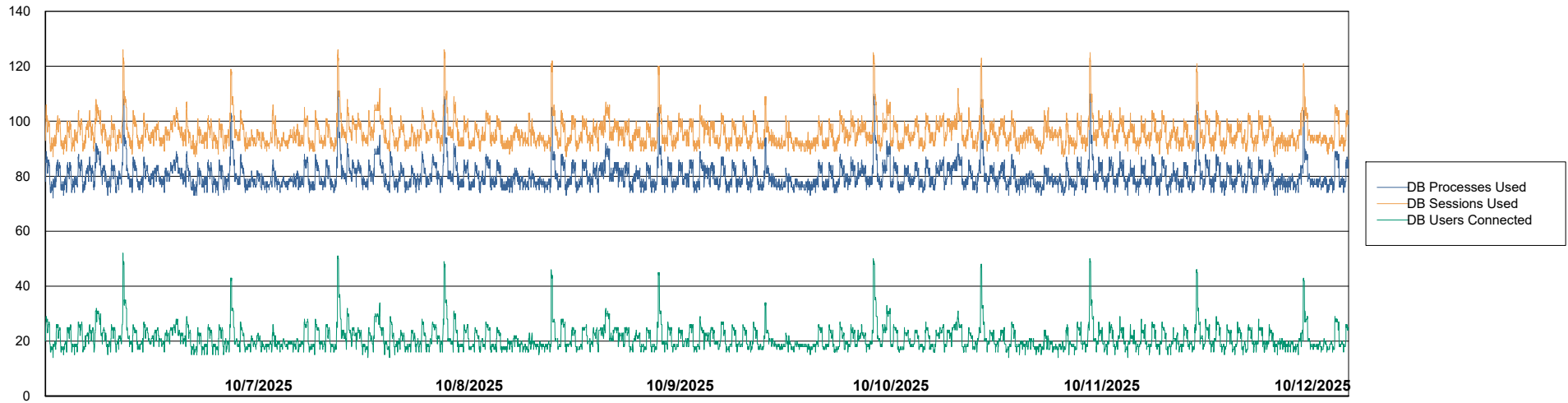
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
10/12/2025	52	39	19	38	1	1	99	10	0
10/11/2025	52	39	19	38	1	1	99	10	0
10/10/2025	52	39	19	38	1	1	99	10	0
10/9/2025	52	39	19	38	1	1	99	10	0
10/8/2025	52	39	19	38	1	1	99	10	0
10/7/2025	52	39	19	38	1	1	99	10	0
10/6/2025	52	39	19	38	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

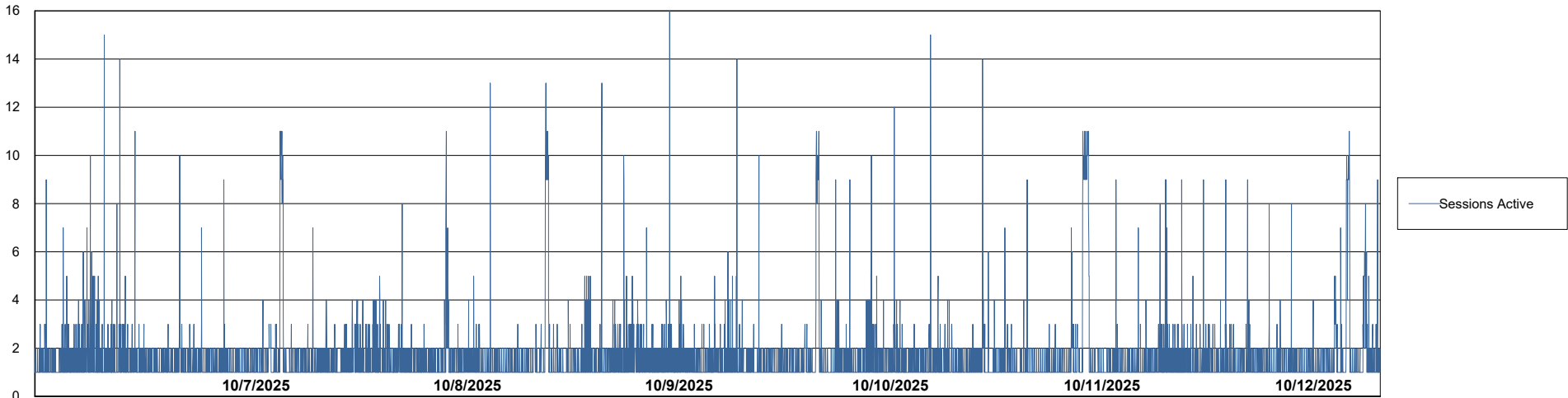
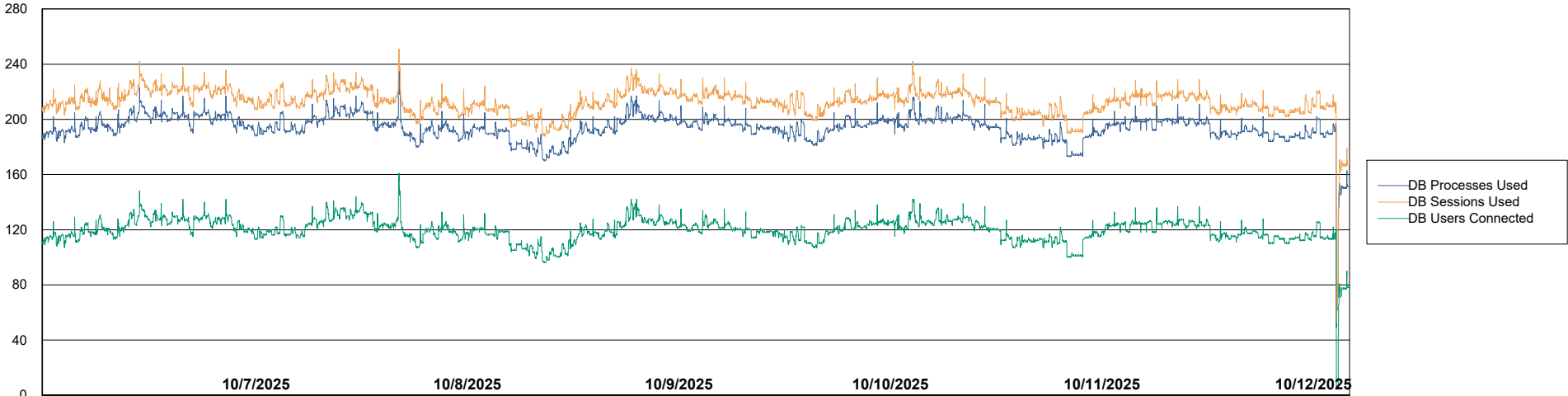


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Database Performance SHL-DBS1-ASH_PROD_ABS1



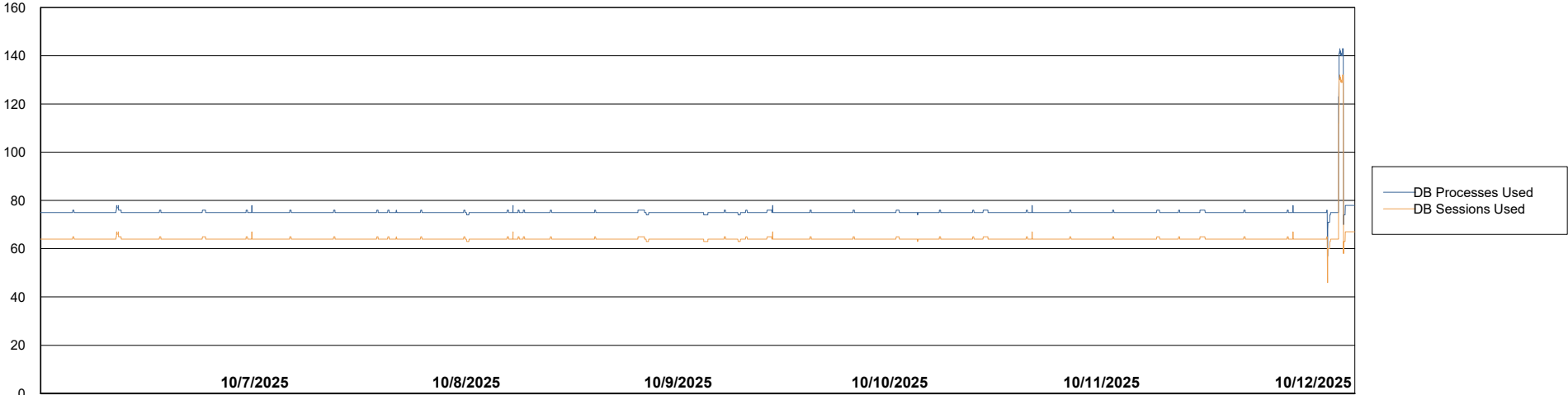
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Customer SHL OCI ASH Production
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0



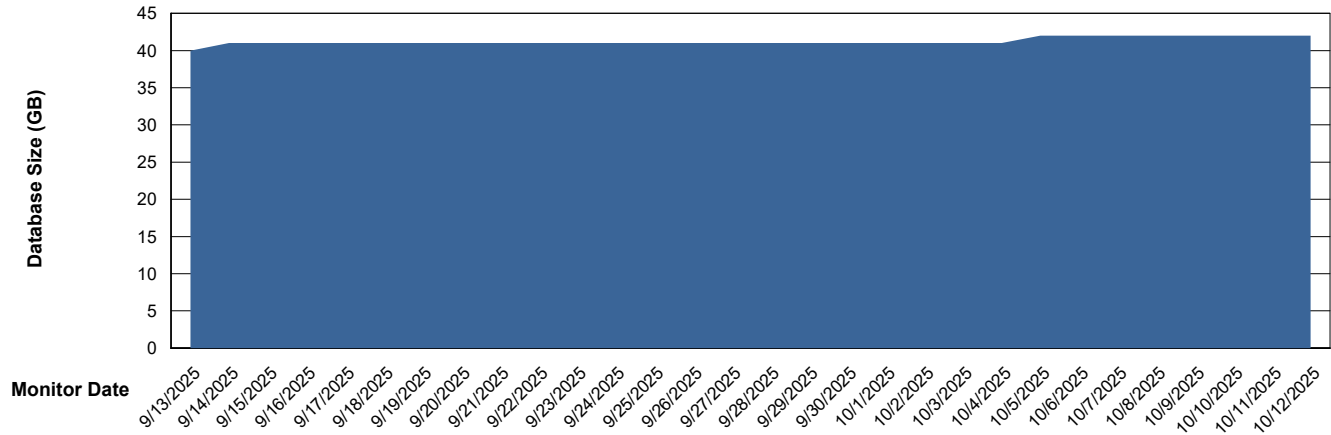
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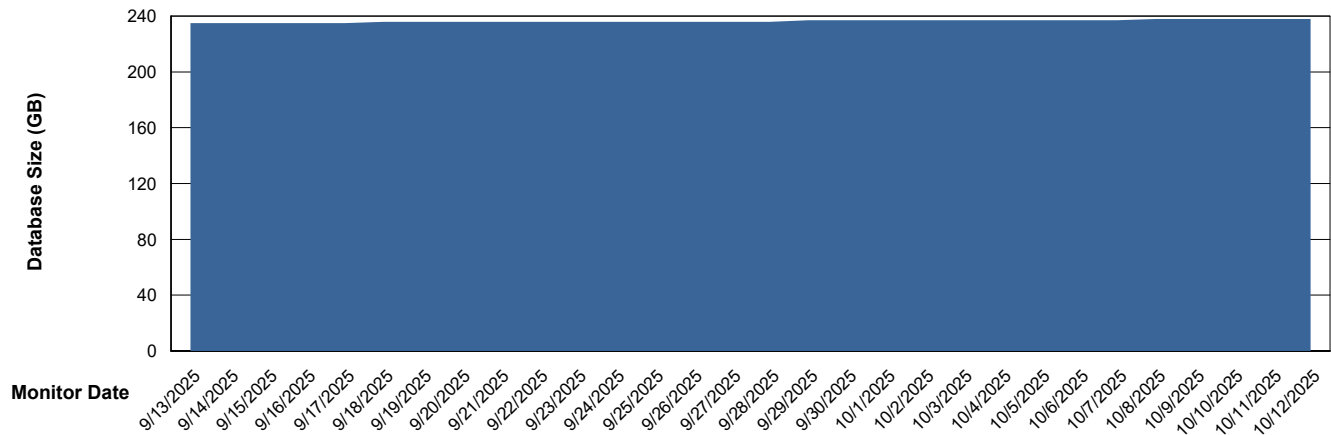
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/11/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/10/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/9/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/8/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/7/2025	ABSDATA	30	18	40
	INDX	35	18	48
10/6/2025	ABSDATA	30	18	40
	INDX	35	18	49

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	120	100	17
	INDX	130	108	17
10/11/2025	ABSDATA	120	100	17
	INDX	130	108	17
10/10/2025	ABSDATA	120	100	17
	INDX	130	108	17
10/9/2025	ABSDATA	120	100	17
	INDX	130	108	17
10/8/2025	ABSDATA	120	100	17
	INDX	130	108	17
10/7/2025	ABSDATA	120	99	17
	INDX	130	108	17
10/6/2025	ABSDATA	120	99	17
	INDX	130	108	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 12-10-2025	None
Fri, 10-10-2025	None
Mon, 6-10-2025	None
Wed, 8-10-2025	None
Tue, 7-10-2025	None
Thu, 9-10-2025	None
Sat, 11-10-2025	None

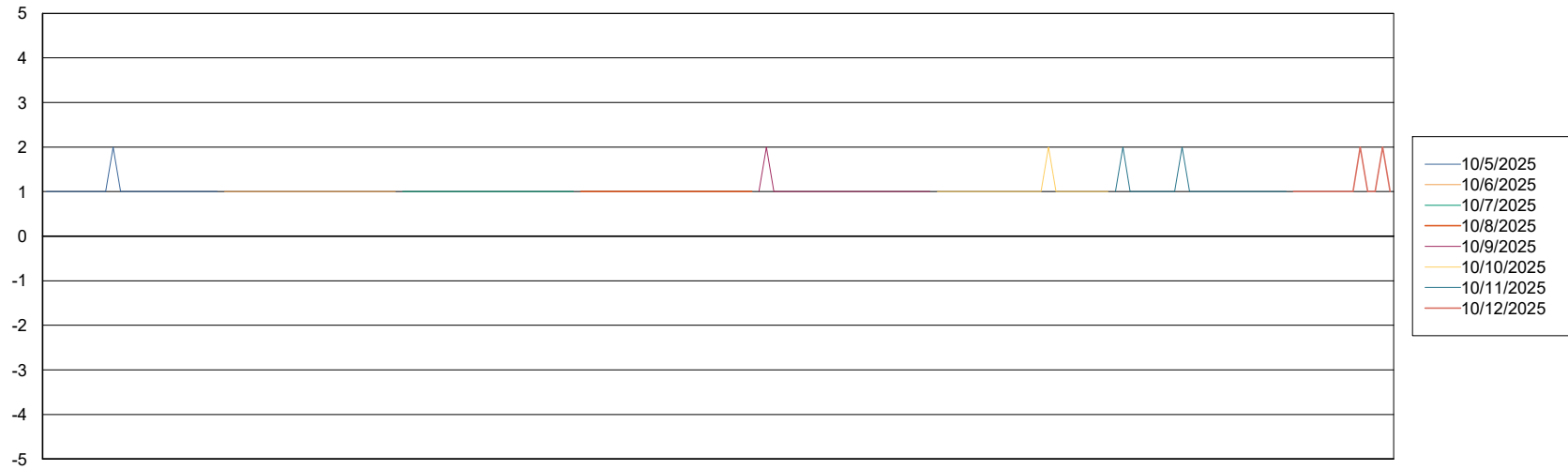
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



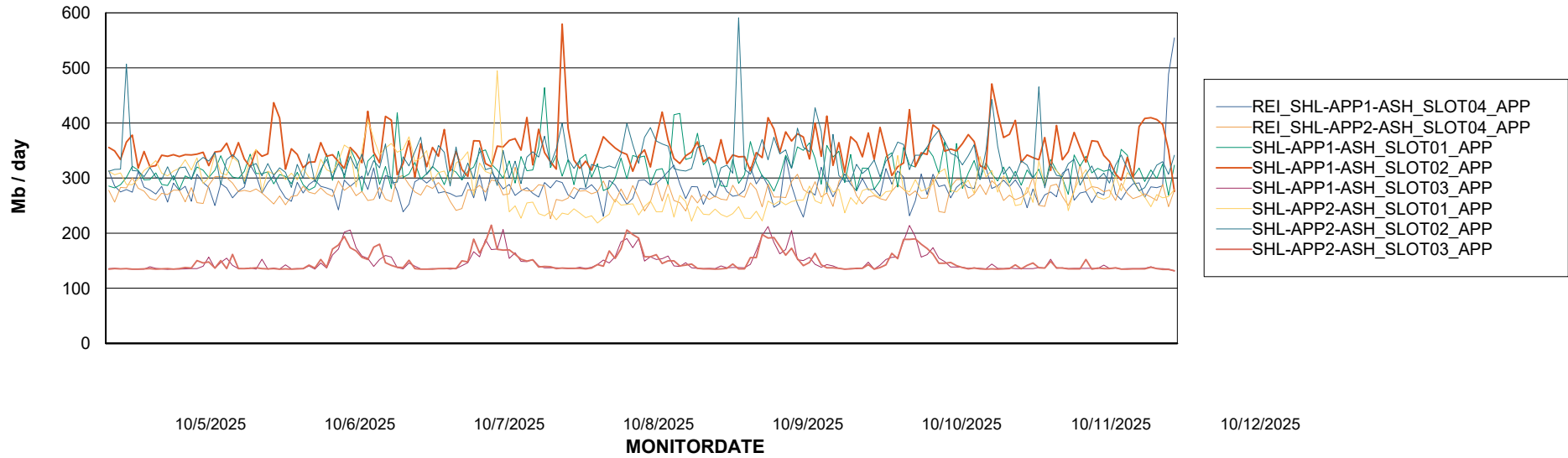
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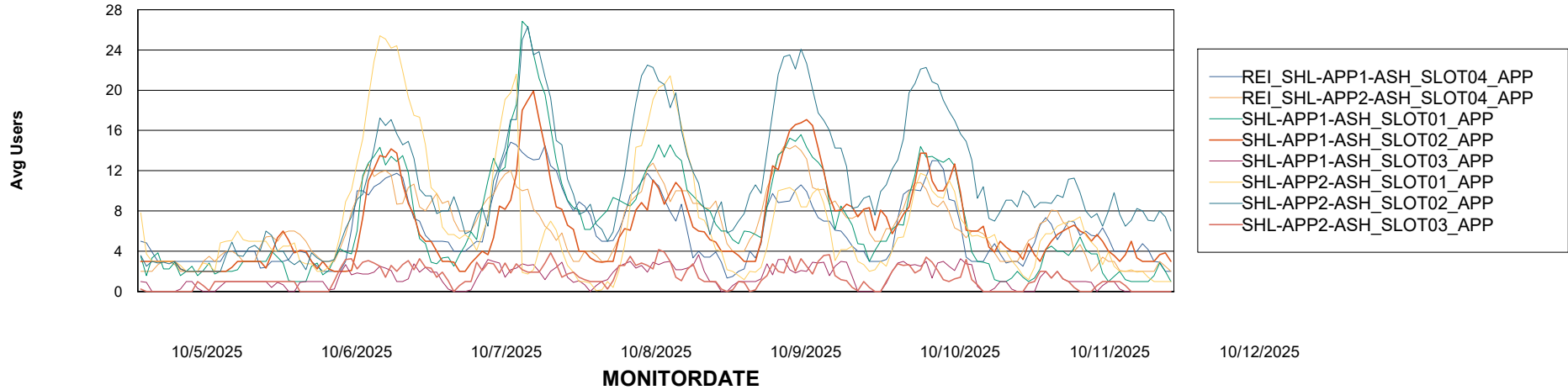


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



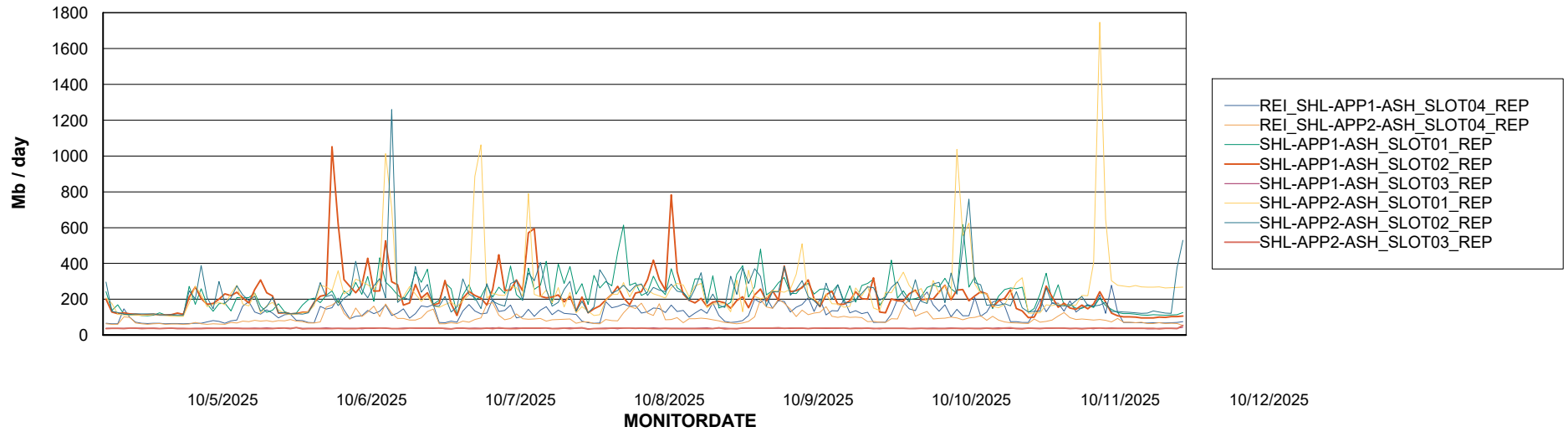
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



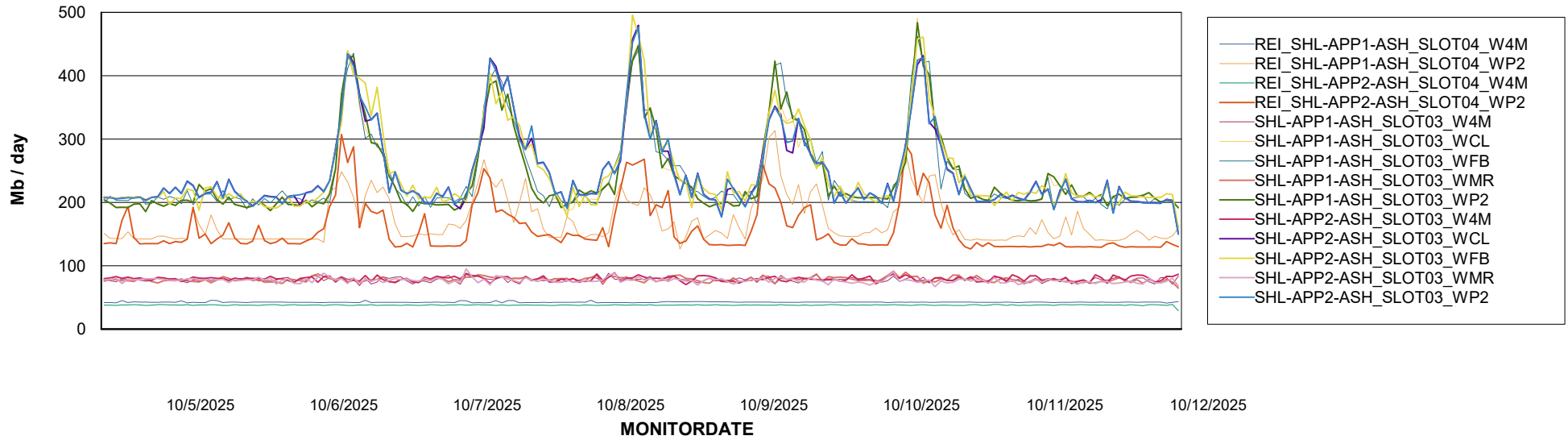
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

