

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	39	199	122
10/11/2025	39	199	122
10/10/2025	39	199	122
10/9/2025	39	199	122
10/8/2025	39	199	122
10/7/2025	39	199	122
10/6/2025	39	199	122

## Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	51	199	98
10/11/2025	51	199	98
10/10/2025	51	199	98
10/9/2025	51	199	98
10/8/2025	51	199	98
10/7/2025	51	199	98
10/6/2025	51	199	97

# Weekly SLA Customer Report

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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/12/2025	19	127	103	16	426	357
10/11/2025	19	127	103	17	426	352
10/10/2025	19	127	103	17	426	352
10/9/2025	19	127	103	16	426	357
10/8/2025	19	127	103	17	426	352
10/7/2025	19	127	103	16	426	357
10/6/2025	19	127	103	17	426	352

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/12/2025	45	126	69	20	1,127	903
10/11/2025	45	126	69	21	1,127	894
10/10/2025	45	126	69	21	1,127	895
10/9/2025	45	126	69	21	1,127	895
10/8/2025	45	126	69	20	1,127	896
10/7/2025	46	126	69	21	1,127	894
10/6/2025	46	126	69	21	1,127	886

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Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/12/2025	43	126	72	33	1,127	753
10/11/2025	43	126	72	33	1,127	754
10/10/2025	43	126	72	33	1,127	754
10/9/2025	43	126	72	33	1,127	755
10/8/2025	43	126	72	33	1,127	755
10/7/2025	43	126	72	33	1,127	752
10/6/2025	43	126	72	34	1,127	745

Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	76	199	47
10/11/2025	76	199	47
10/10/2025	76	199	47
10/9/2025	76	199	47
10/8/2025	76	199	47
10/7/2025	76	199	47
10/6/2025	76	199	47

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Harddisk Usage SGS\_PRD\_ABS-WEB17

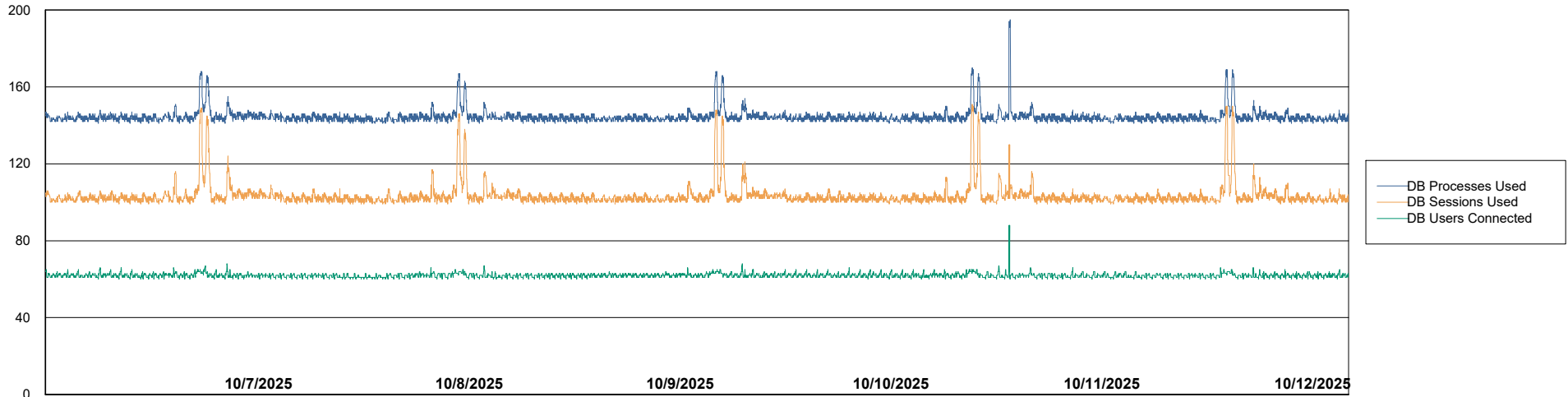
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	80	199	41
10/11/2025	80	199	41
10/10/2025	80	199	41
10/9/2025	80	199	41
10/8/2025	80	199	41
10/7/2025	80	199	41
10/6/2025	80	199	41

# Weekly SLA Customer Report

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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

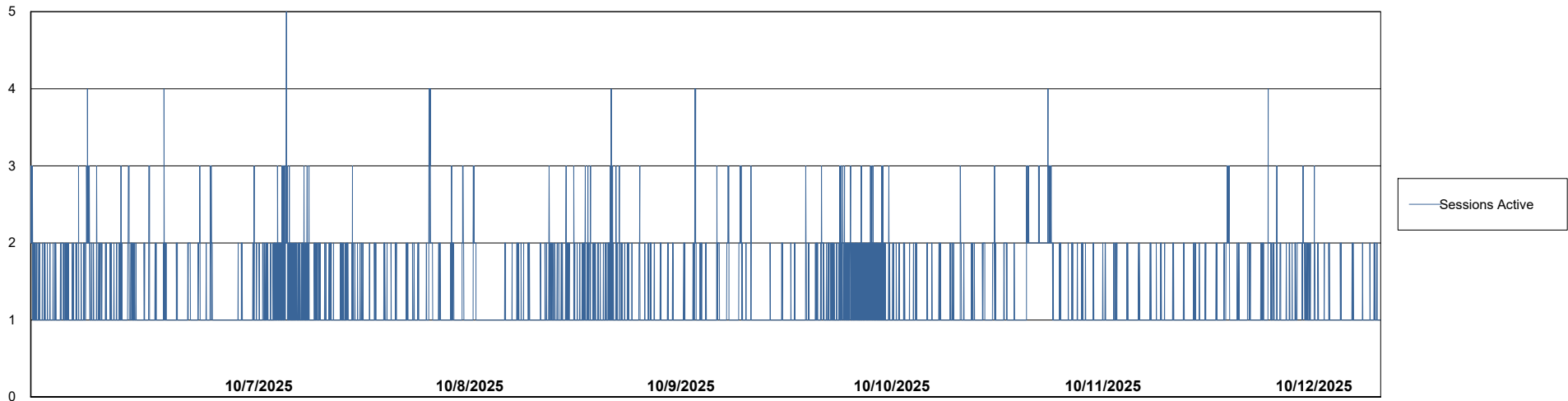
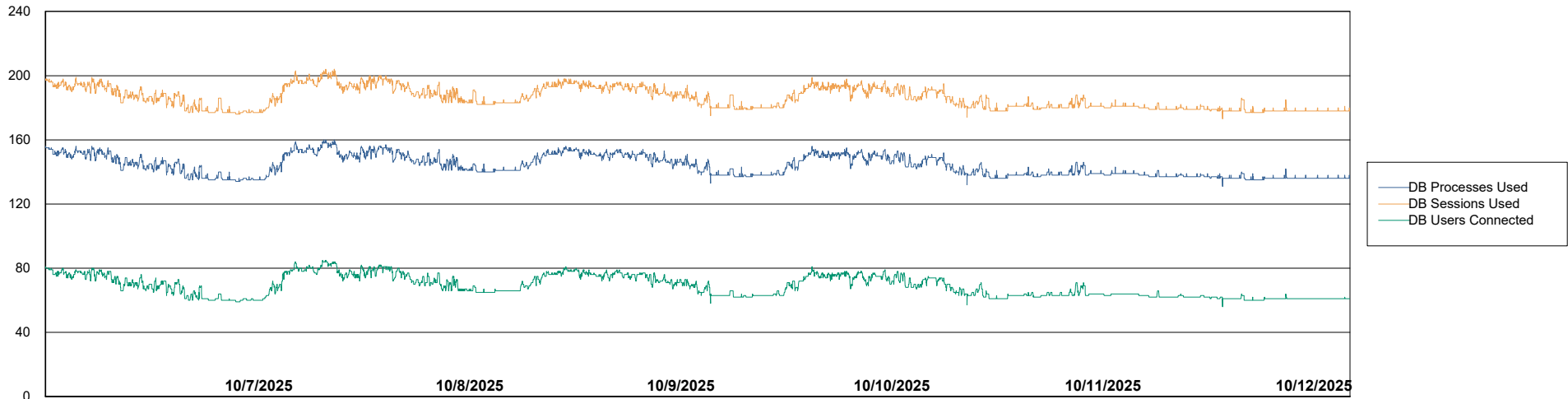


# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



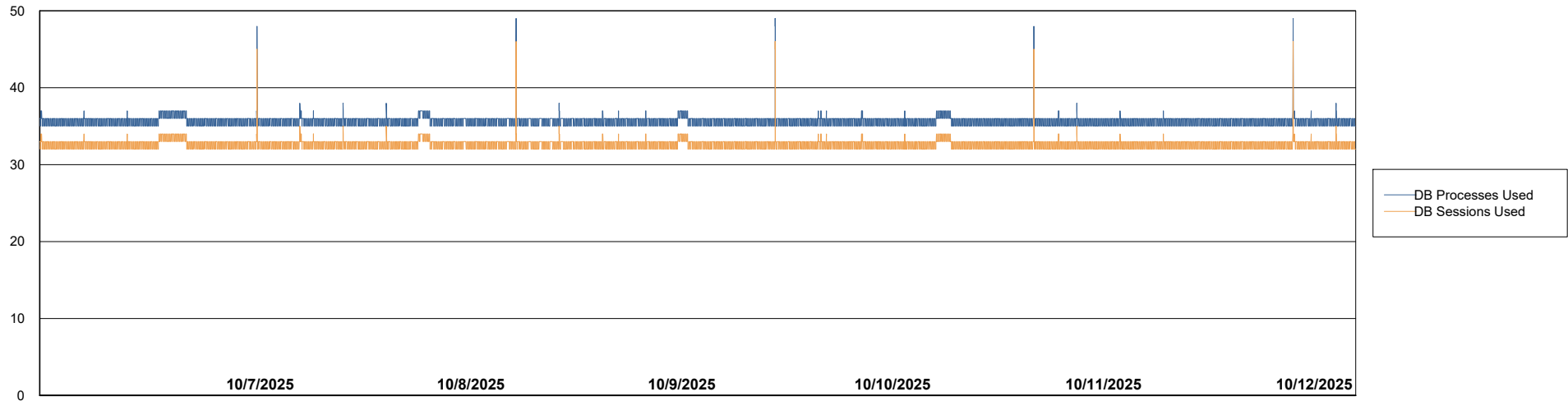
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



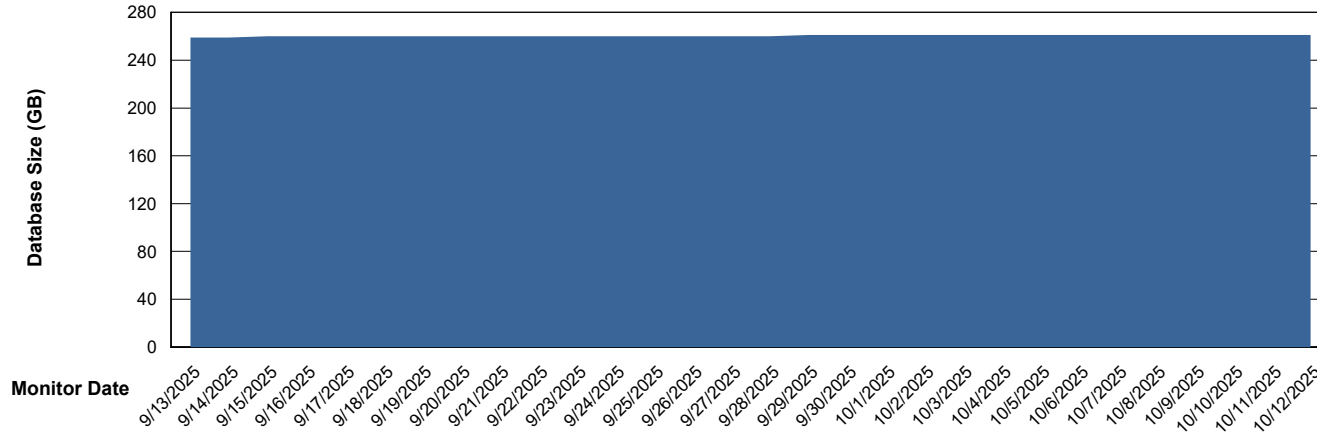
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



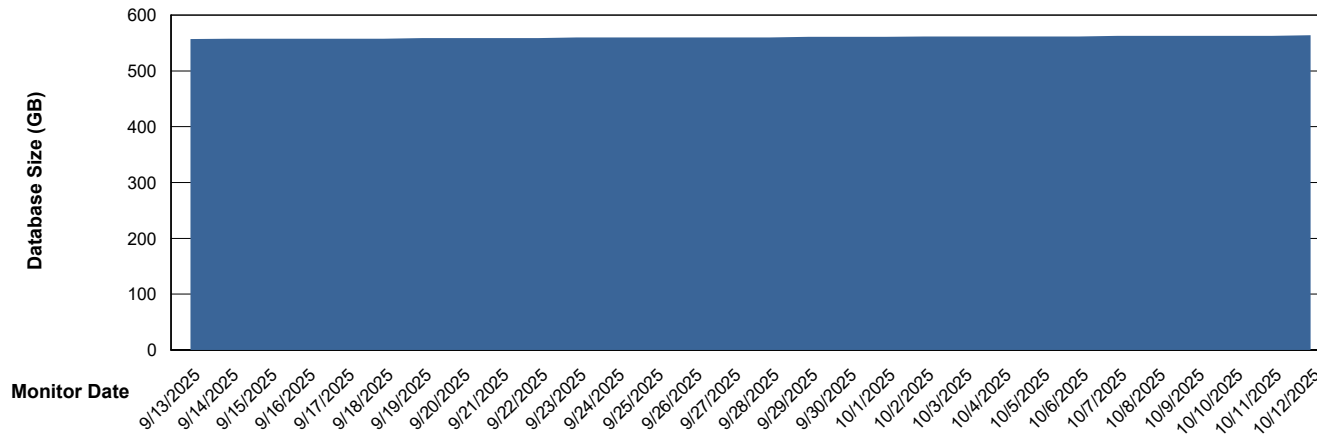
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	145	122	16
	INDX	164	137	16
10/11/2025	ABSDATA	145	122	16
	INDX	164	137	16
10/10/2025	ABSDATA	145	122	16
	INDX	164	137	16
10/9/2025	ABSDATA	145	122	16
	INDX	164	137	17
10/8/2025	ABSDATA	145	122	16
	INDX	164	137	17
10/7/2025	ABSDATA	145	122	16
	INDX	164	137	17
10/6/2025	ABSDATA	145	122	16
	INDX	164	137	17

# Weekly SLA Customer Report

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	224	179	20
	INDX	436	364	17
10/11/2025	ABSDATA	224	179	20
	INDX	436	363	17
10/10/2025	ABSDATA	224	179	20
	INDX	436	363	17
10/9/2025	ABSDATA	224	179	20
	INDX	436	363	17
10/8/2025	ABSDATA	224	179	20
	INDX	436	363	17
10/7/2025	ABSDATA	224	179	20
	INDX	436	363	17
10/6/2025	ABSDATA	224	179	20
	INDX	436	363	17

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Tue 7/10/2025	Wed 8/10/2025	Thu 9/10/2025	Fri 10/10/2025	Sat 11/10/2025	Sun 12/10/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Sun, 12-10-2025	None
Sun, 12-10-2025	None
Wed, 8-10-2025	None
Thu, 9-10-2025	None
Mon, 6-10-2025	None
Fri, 10-10-2025	None
Tue, 7-10-2025	None
Sat, 11-10-2025	None
Sat, 11-10-2025	None
Wed, 8-10-2025	None
Thu, 9-10-2025	None
Fri, 10-10-2025	None
Mon, 6-10-2025	None
Tue, 7-10-2025	None

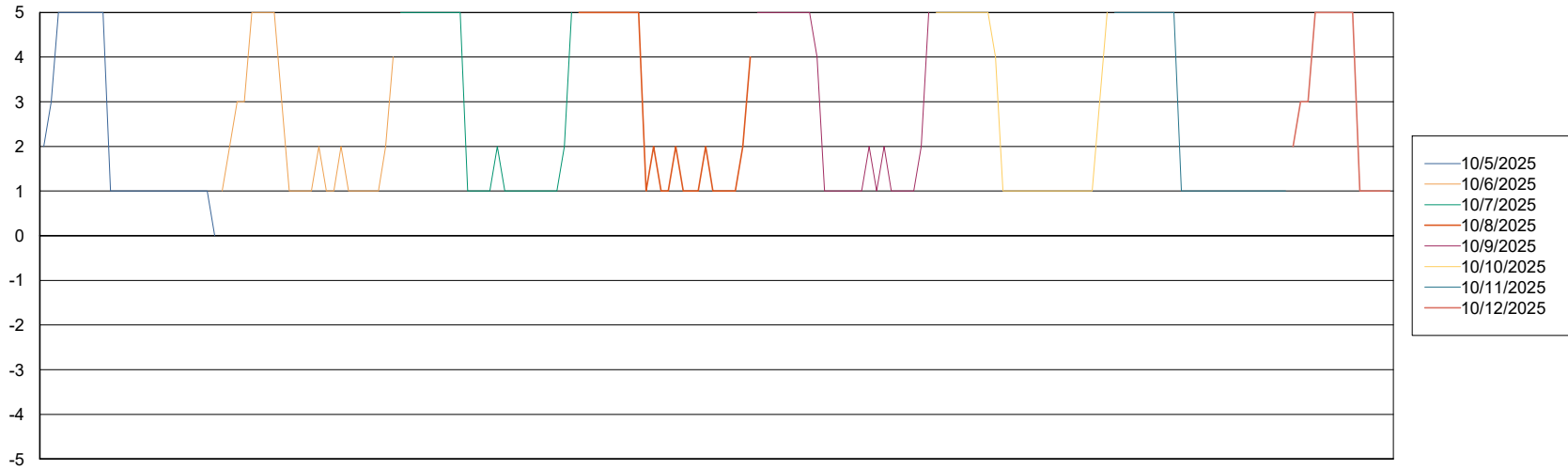
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



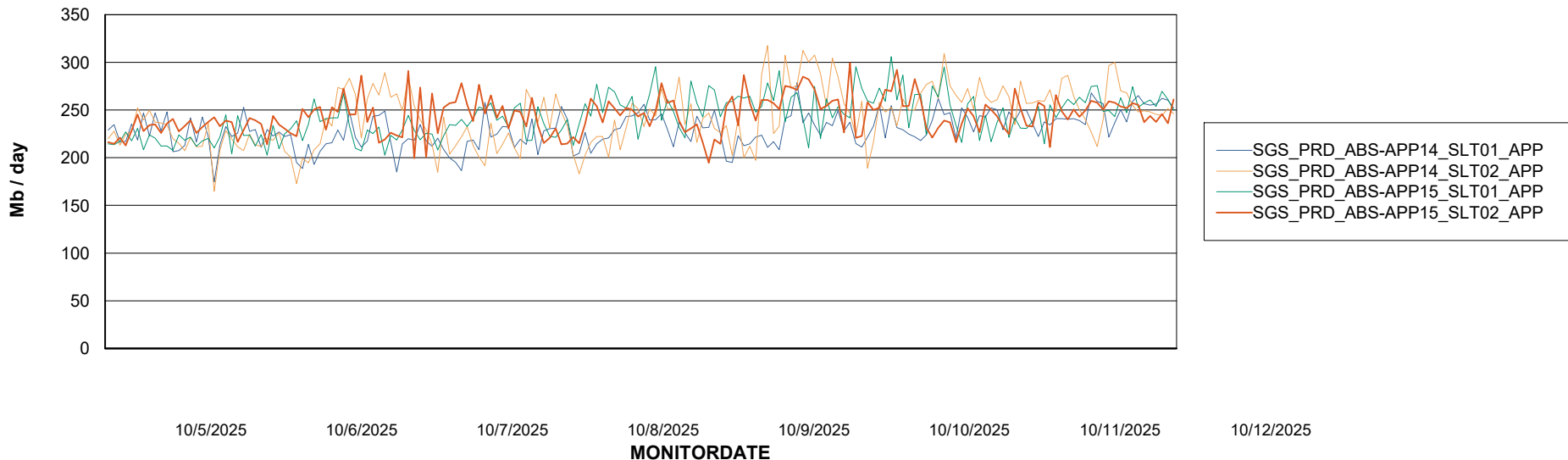
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224

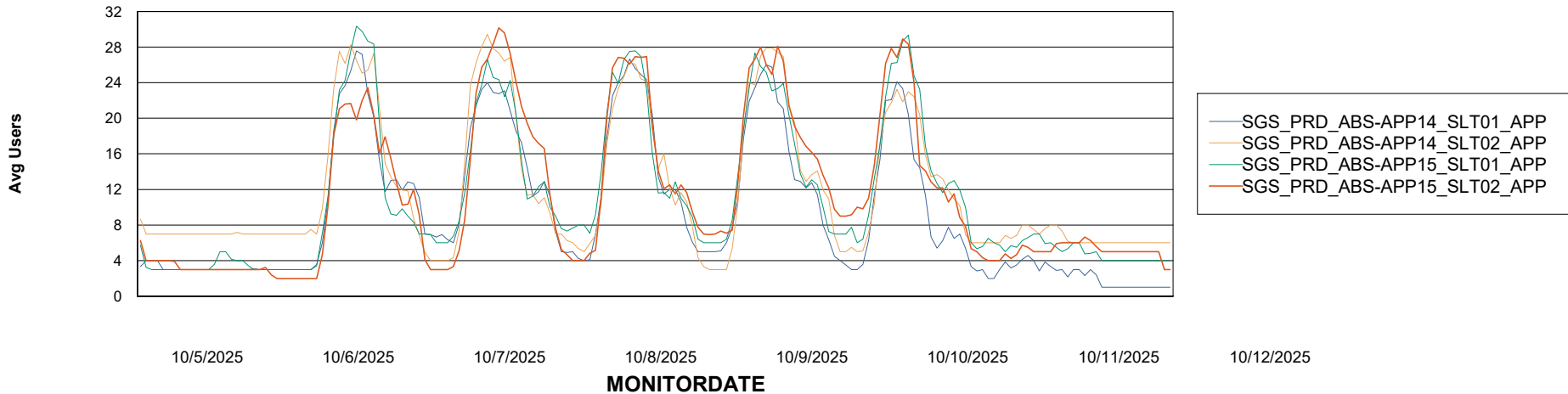


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



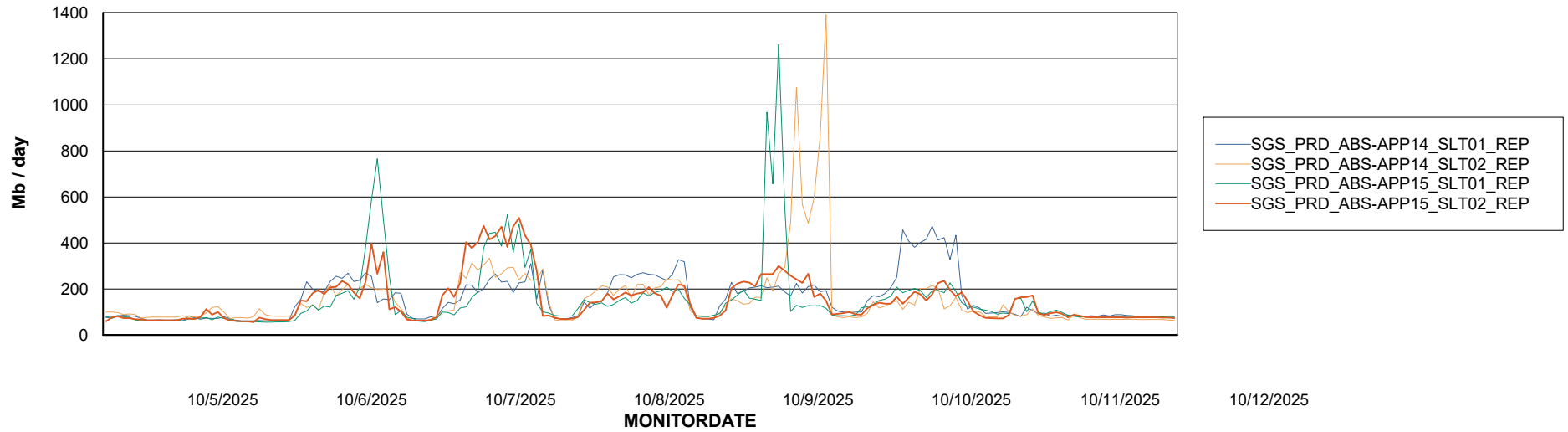
# Weekly SLA Customer Report

Customer SGS\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



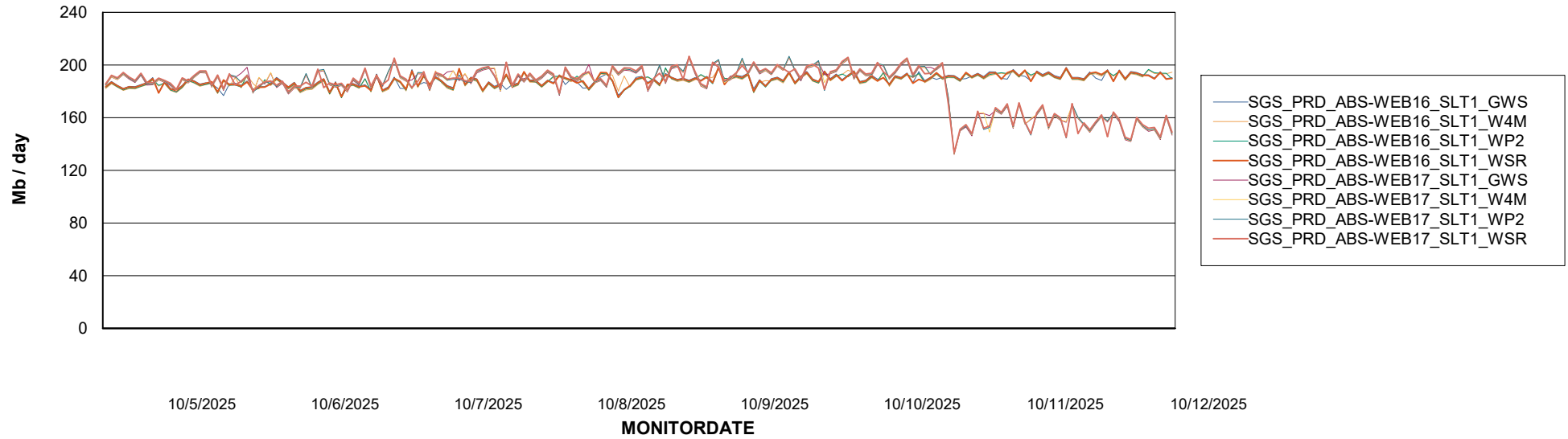
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SGS\_Production  
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### Disaster per ABS component

