

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/12/2025	54	199	92	31	500	347	75	200	49
10/11/2025	54	199	92	31	500	347	77	200	45
10/10/2025	54	199	92	31	500	347	77	200	45
10/9/2025	54	199	93	31	500	347	77	200	45
10/8/2025	54	199	92	31	500	347	77	200	45
10/7/2025	54	199	91	31	500	347	78	200	45
10/6/2025	54	199	91	31	500	347	79	200	43

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/12/2025	26	100	74	26	1,100	817	73	400	110
10/11/2025	26	100	74	26	1,100	812	72	400	110
10/10/2025	26	100	74	26	1,100	812	72	400	111
10/9/2025	26	100	74	26	1,100	812	72	400	112
10/8/2025	26	100	74	26	1,100	812	71	400	115
10/7/2025	26	100	73	26	1,100	812	71	400	114
10/6/2025	26	100	73	26	1,100	811	73	400	109

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/12/2025	67	279	92	21	838	659	88	559	70
10/11/2025	67	279	92	21	838	659	87	559	70
10/10/2025	67	279	92	21	838	659	87	559	71
10/9/2025	67	279	92	21	838	659	87	559	73
10/8/2025	67	279	92	21	838	659	86	559	75
10/7/2025	67	279	92	21	838	659	87	559	74
10/6/2025	67	279	92	21	838	659	88	559	69

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	50	100	50
10/11/2025	50	100	50
10/10/2025	49	100	51
10/9/2025	48	100	51
10/8/2025	49	100	51
10/7/2025	49	100	51
10/6/2025	49	100	51

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	56	100	43
10/11/2025	57	100	43
10/10/2025	57	100	43
10/9/2025	57	100	43
10/8/2025	57	100	43
10/7/2025	57	100	43
10/6/2025	57	100	43

Harddisk Usage NOA_PRD_NovoLink

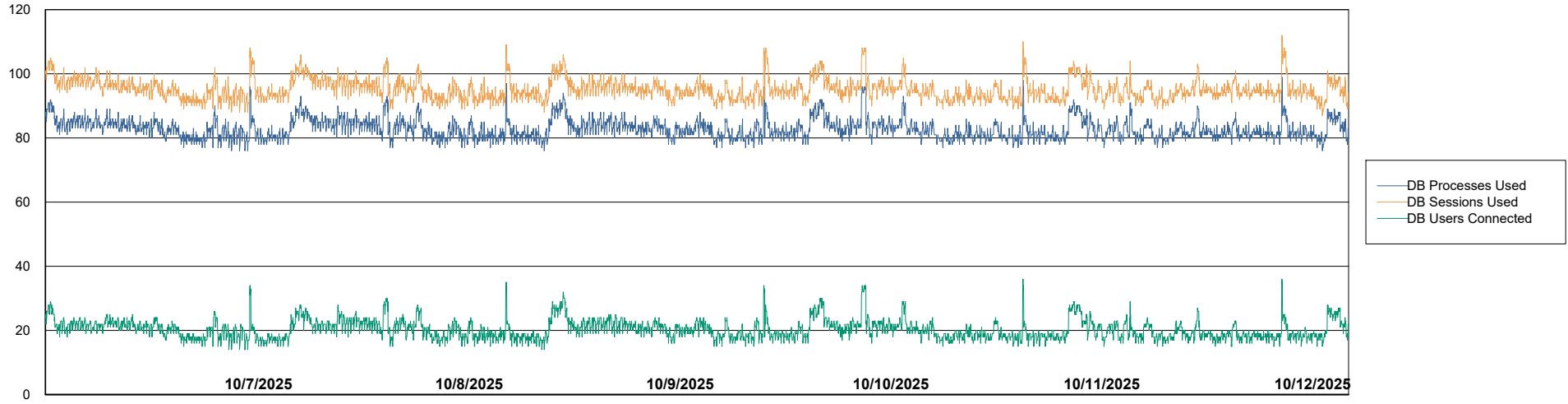
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	67	100	33
10/11/2025	67	100	33
10/10/2025	67	100	33
10/9/2025	67	100	33
10/8/2025	67	100	33
10/7/2025	67	100	32
10/6/2025	67	100	32

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Database Performance NOA_PRD_NHSBI_ABS1

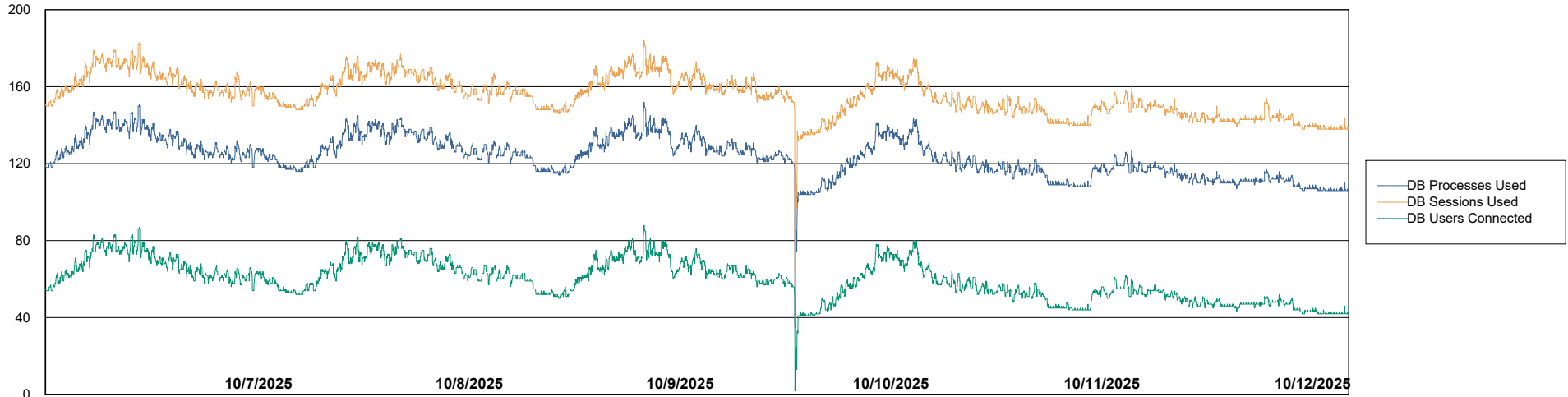


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Database Performance NOA_PRD_NovoABS01_ABS1



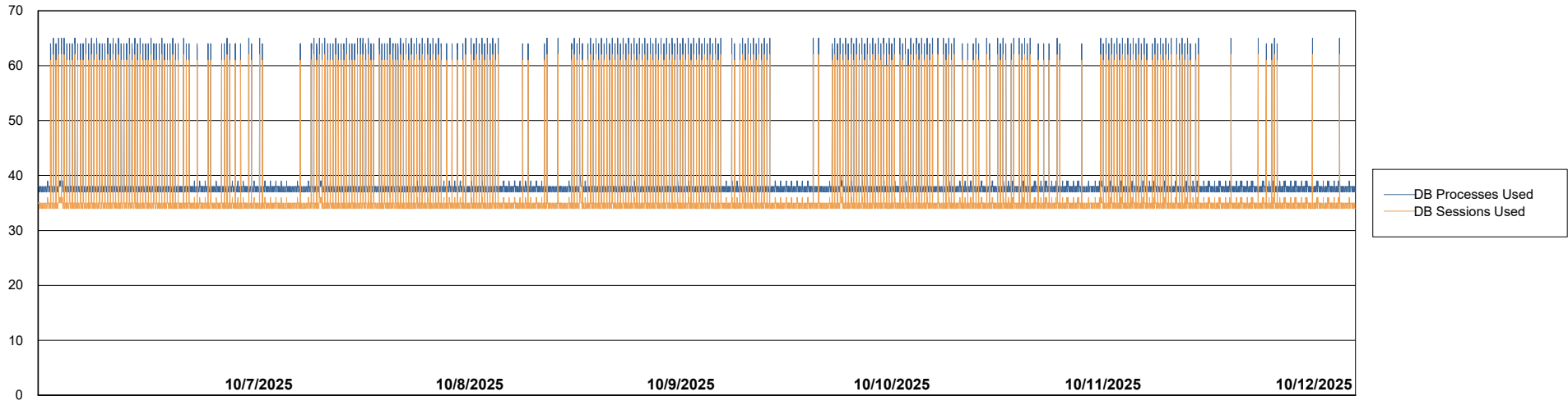
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



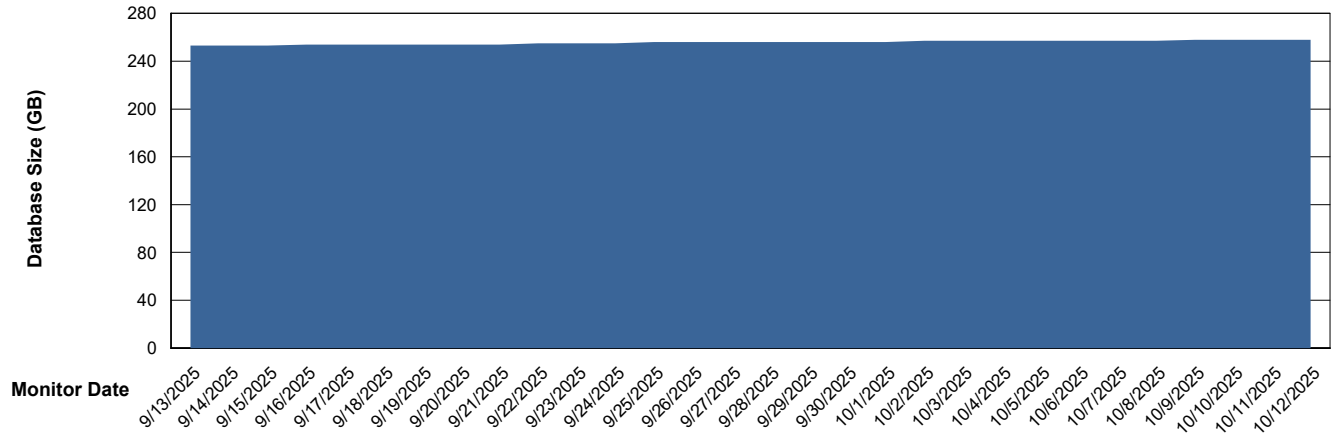
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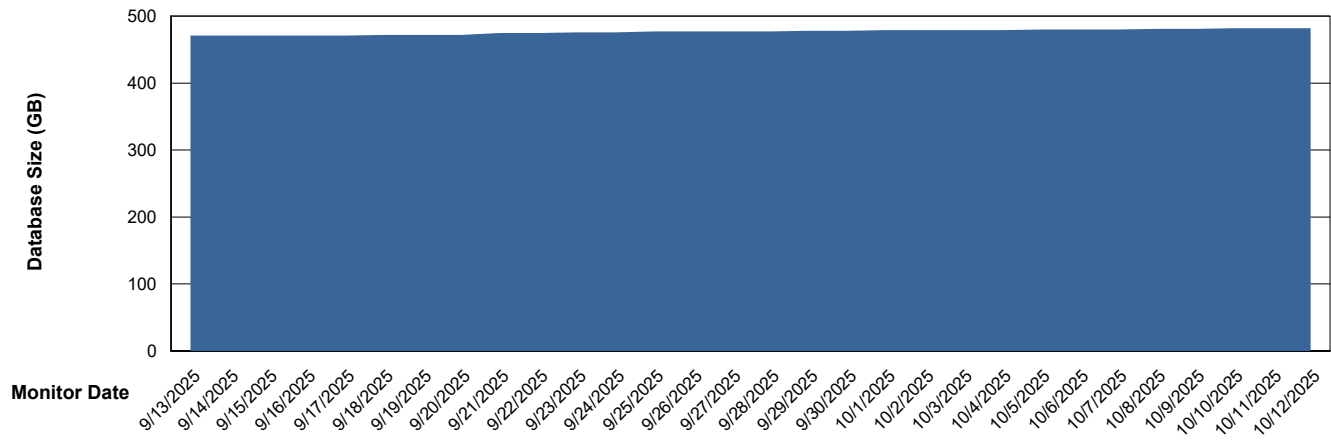
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	158	130	18
	INDX	148	121	18
10/11/2025	ABSDATA	158	130	18
	INDX	148	121	18
10/10/2025	ABSDATA	158	130	18
	INDX	148	121	18
10/9/2025	ABSDATA	158	130	18
	INDX	148	121	18
10/8/2025	ABSDATA	158	130	18
	INDX	148	120	19
10/7/2025	ABSDATA	158	130	18
	INDX	148	120	19
10/6/2025	ABSDATA	158	130	18
	INDX	148	120	19

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	202	168	17
	INDX	360	300	17
10/11/2025	ABSDATA	202	168	17
	INDX	360	300	17
10/10/2025	ABSDATA	202	168	17
	INDX	360	300	17
10/9/2025	ABSDATA	202	168	17
	INDX	360	299	17
10/8/2025	ABSDATA	202	168	17
	INDX	360	299	17
10/7/2025	ABSDATA	202	168	17
	INDX	360	299	17
10/6/2025	ABSDATA	202	168	17
	INDX	360	299	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Sun, 12-10-2025	None
Wed, 8-10-2025	None
Mon, 6-10-2025	None
Thu, 9-10-2025	None
Sat, 11-10-2025	None
Tue, 7-10-2025	None
Fri, 10-10-2025	None

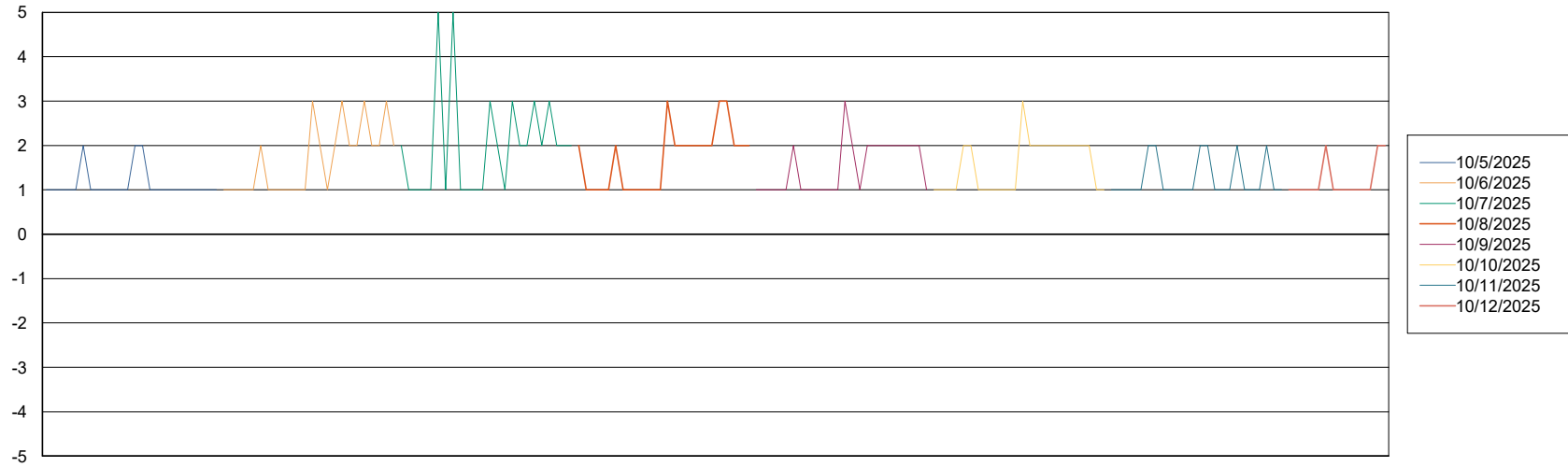
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



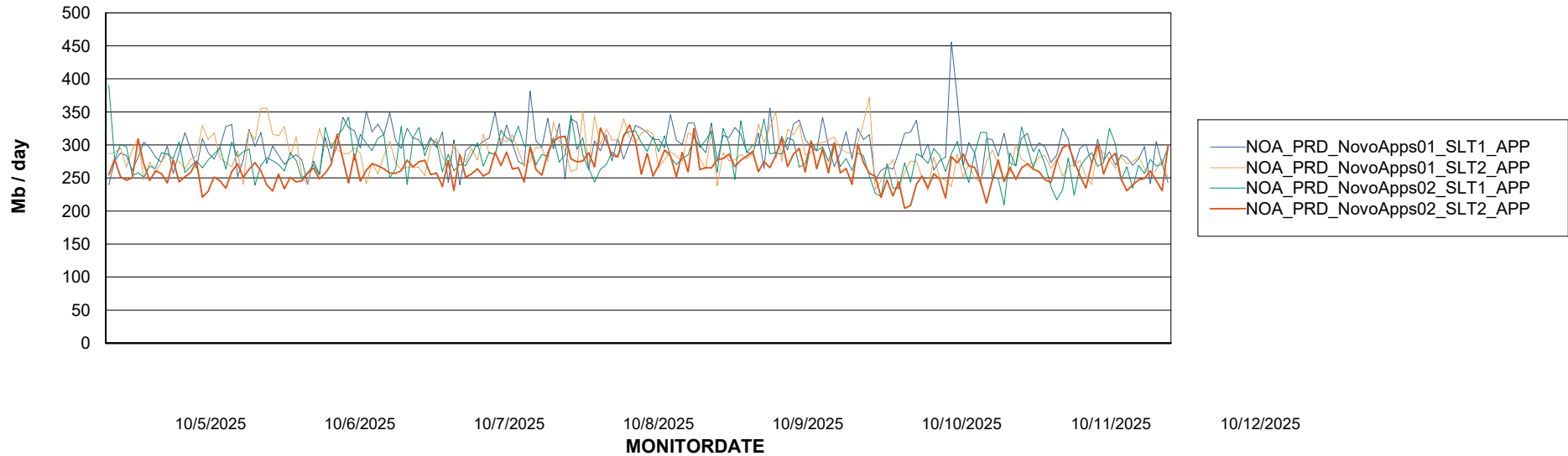
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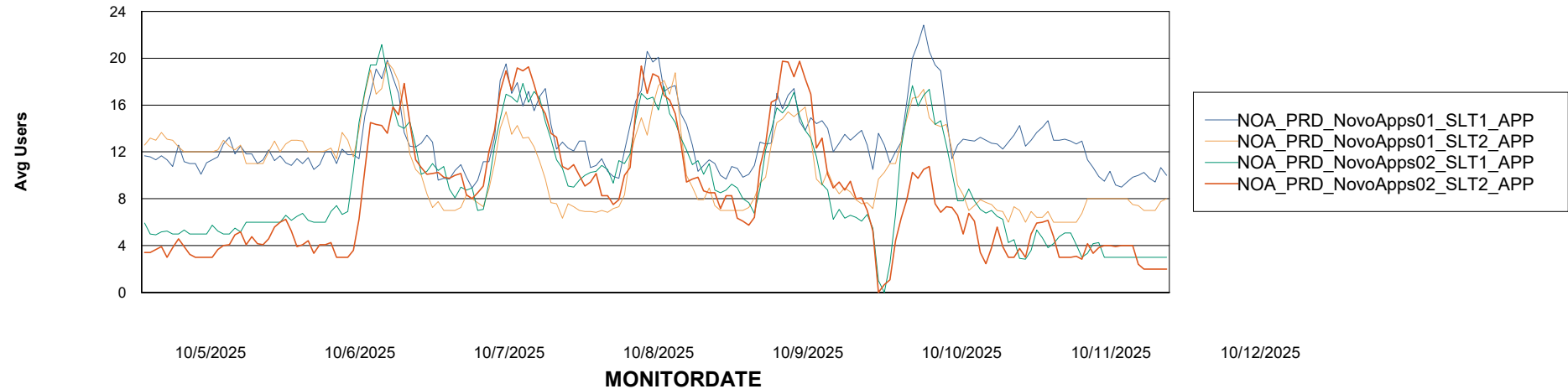


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



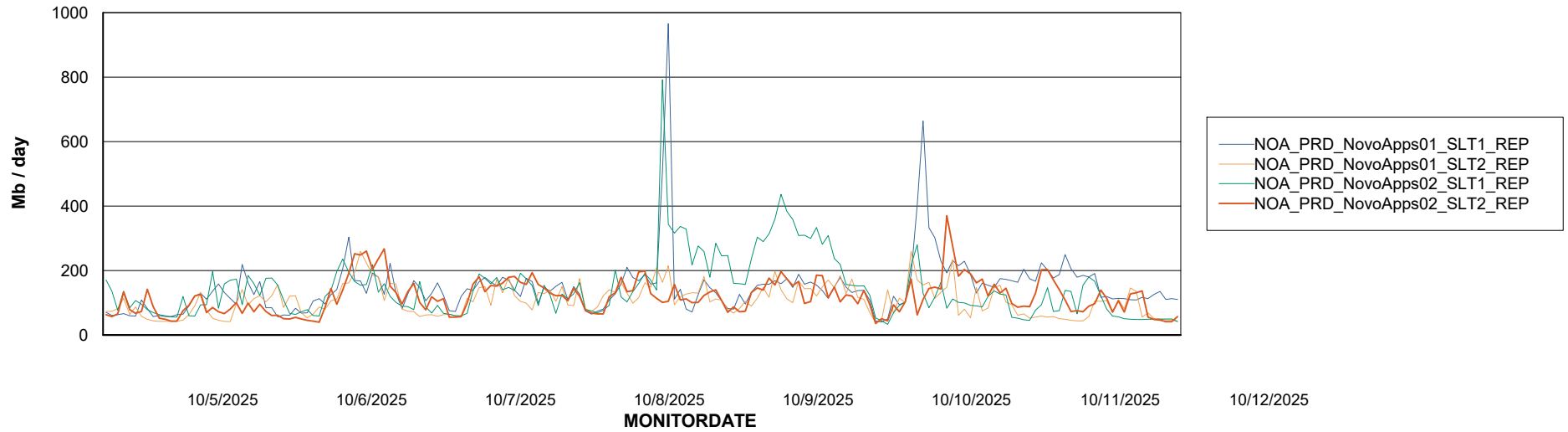
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



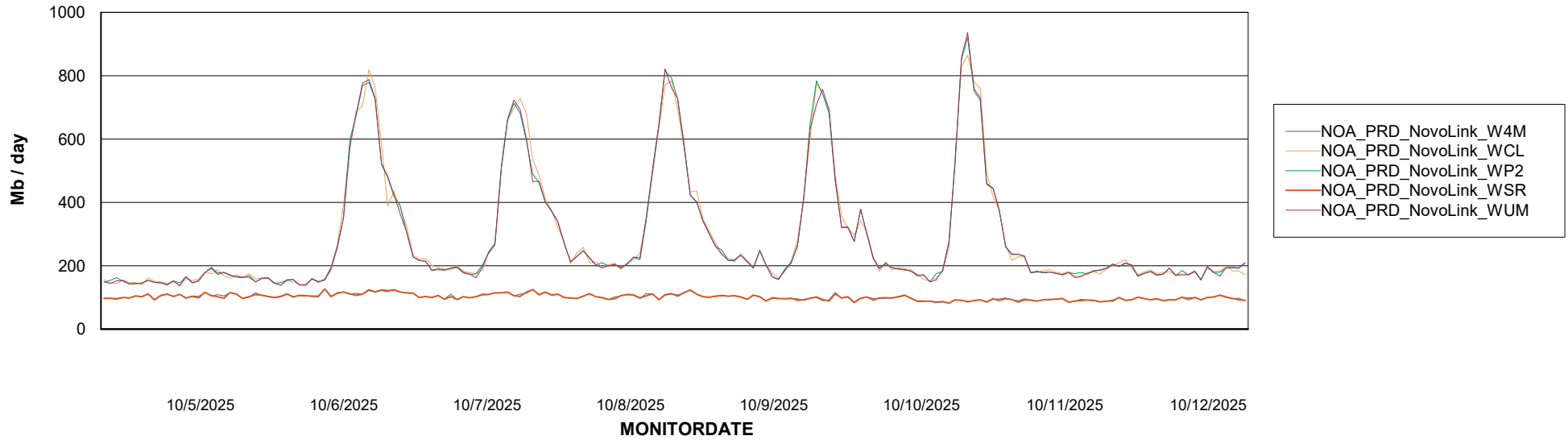
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

