

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/12/2025	23	149	115	14	900	770
10/11/2025	23	149	116	15	900	763
10/10/2025	23	149	116	15	900	762
10/9/2025	23	149	116	15	900	761
10/8/2025	23	149	115	15	900	762
10/7/2025	23	149	115	15	900	761
10/6/2025	23	149	115	15	900	761

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	49	89	46
10/11/2025	49	89	46
10/10/2025	49	89	46
10/9/2025	49	89	46
10/8/2025	49	89	46
10/7/2025	49	89	46
10/6/2025	49	89	46

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## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	57	79	34
10/11/2025	57	79	34
10/10/2025	57	79	34
10/9/2025	57	79	34
10/8/2025	57	79	34
10/7/2025	57	79	34
10/6/2025	57	79	34

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	37	79	50
10/11/2025	37	79	50
10/10/2025	37	79	50
10/9/2025	37	79	50
10/8/2025	37	79	50
10/7/2025	37	79	50
10/6/2025	37	79	50

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	31	149	103
10/11/2025	31	149	103
10/10/2025	31	149	103
10/9/2025	31	149	103
10/8/2025	31	149	103
10/7/2025	31	149	103
10/6/2025	31	149	103

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/12/2025	34	149	99	22	1,997	1,553
10/11/2025	34	149	99	22	1,997	1,554
10/10/2025	34	149	99	22	1,997	1,554
10/9/2025	34	149	99	22	1,997	1,554
10/8/2025	34	149	99	22	1,997	1,554
10/7/2025	34	149	99	22	1,997	1,554
10/6/2025	34	149	99	22	1,997	1,555

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## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/12/2025	55	199	89	22	1,997	1,561	67	500	165
10/11/2025	55	199	89	22	1,997	1,557	71	500	144
10/10/2025	55	199	89	22	1,997	1,557	71	500	145
10/9/2025	55	199	89	22	1,997	1,557	71	500	143
10/8/2025	55	199	89	22	1,997	1,557	71	500	143
10/7/2025	55	199	89	22	1,997	1,557	71	500	144
10/6/2025	55	199	89	22	1,997	1,558	74	500	129

## Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	61	79	31
10/11/2025	61	79	31
10/10/2025	61	79	31
10/9/2025	61	79	31
10/8/2025	62	79	30
10/7/2025	62	79	30
10/6/2025	62	79	30

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	51	79	39
10/11/2025	51	79	39
10/10/2025	51	79	39
10/9/2025	52	79	38
10/8/2025	53	79	38
10/7/2025	53	79	38
10/6/2025	53	79	38

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	28	149	108
10/11/2025	28	149	108
10/10/2025	28	149	108
10/9/2025	28	149	108
10/8/2025	28	149	108
10/7/2025	28	149	108
10/6/2025	28	149	108

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

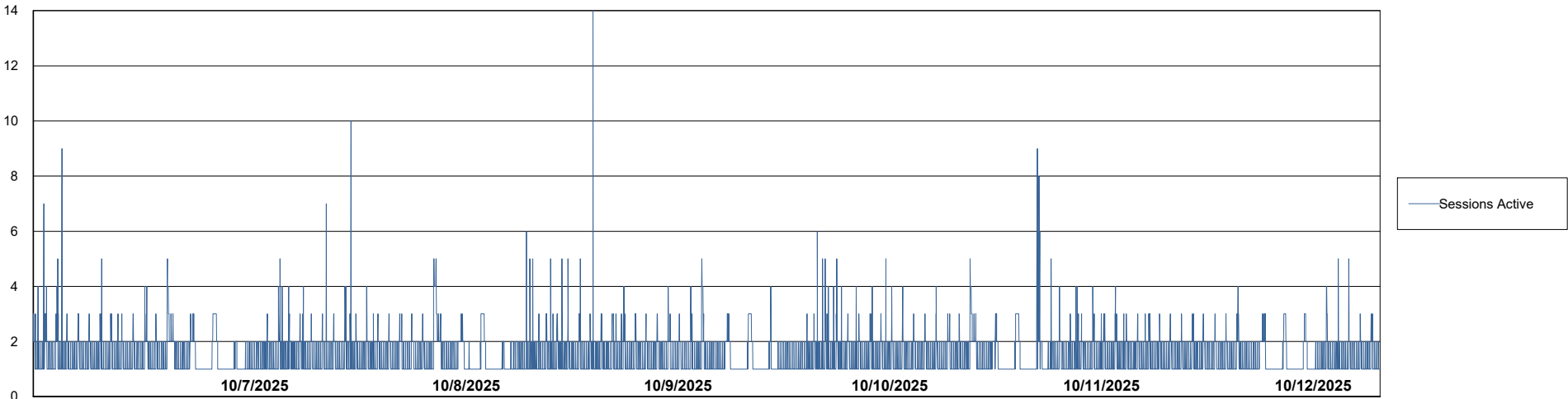
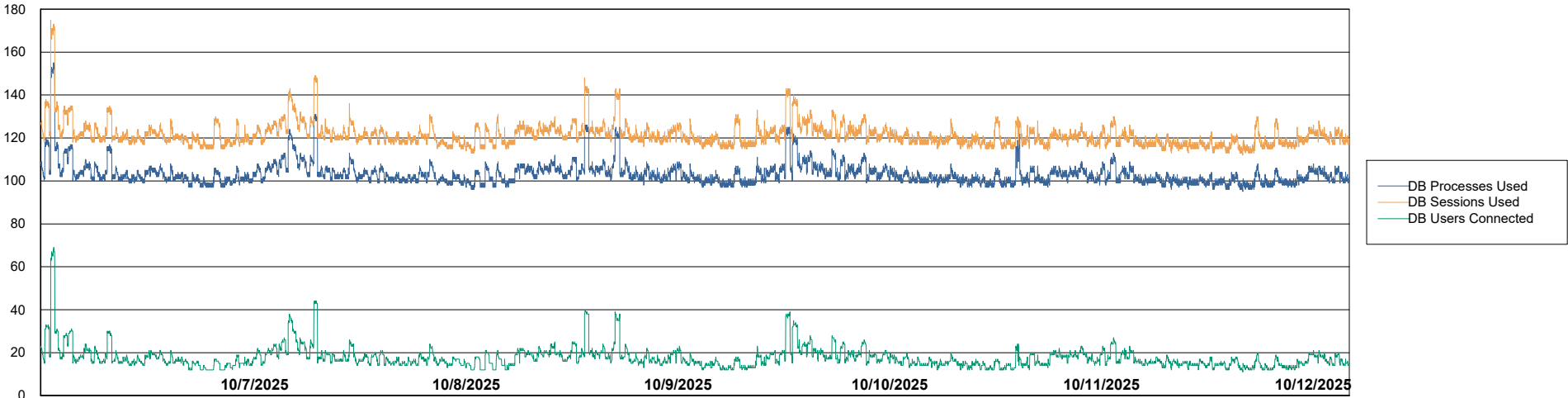
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	48	149	78
10/11/2025	48	149	78
10/10/2025	48	149	78
10/9/2025	48	149	78
10/8/2025	48	149	78
10/7/2025	48	149	78
10/6/2025	48	149	78

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



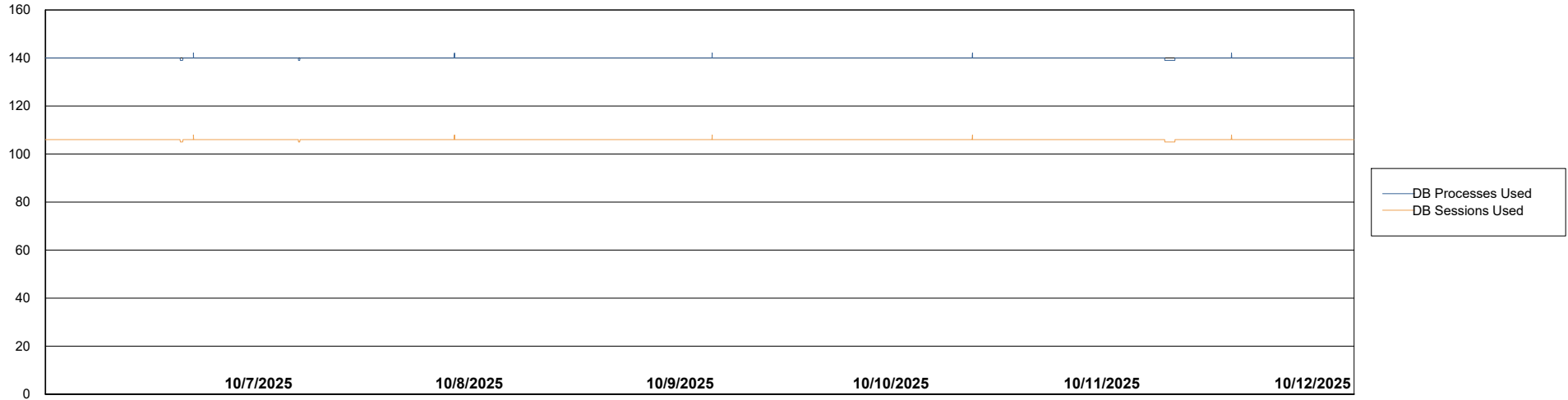
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000

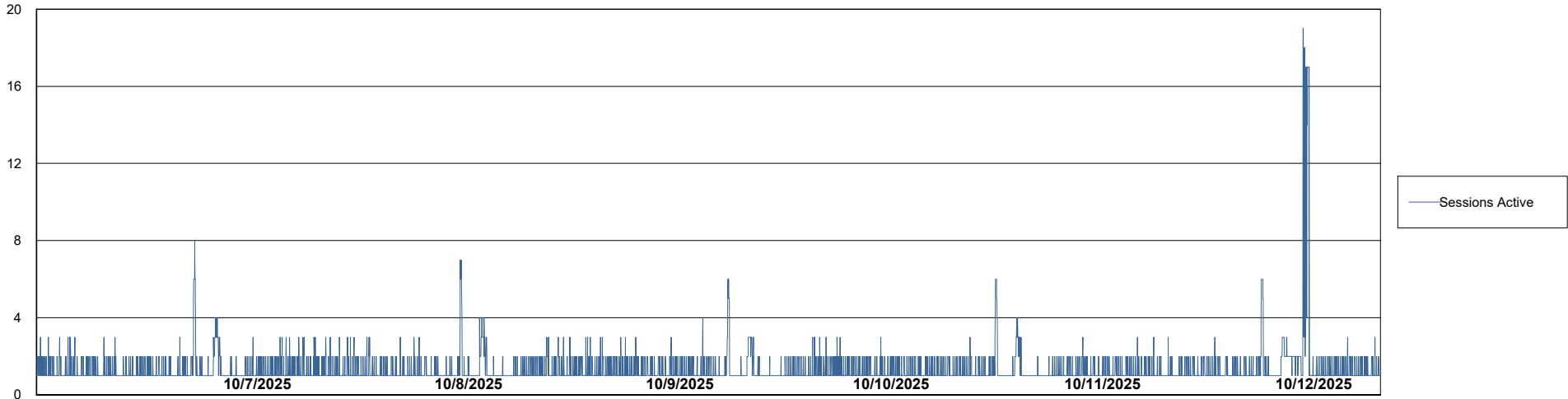
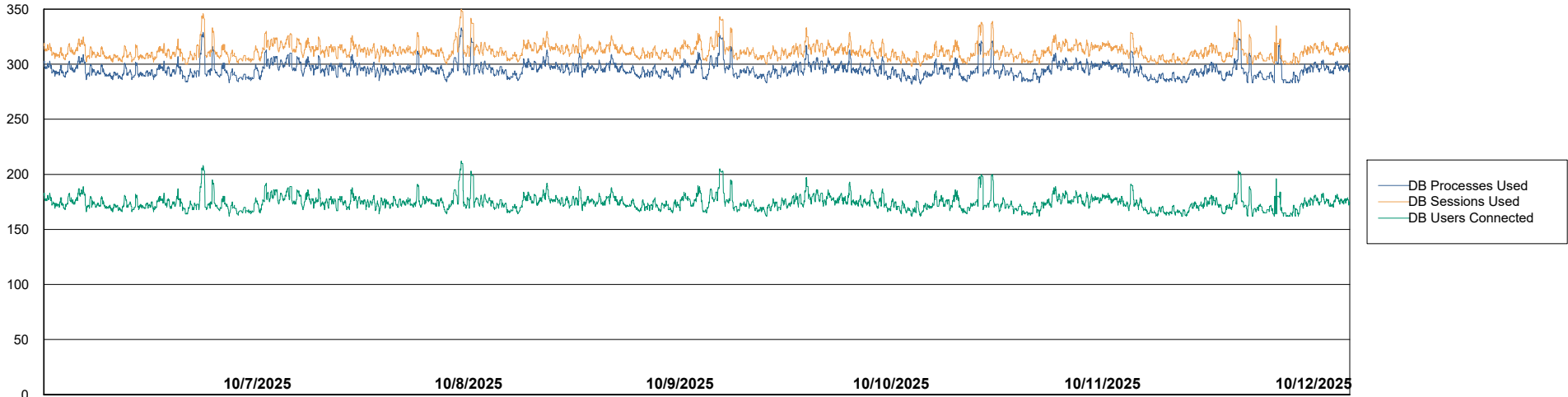


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



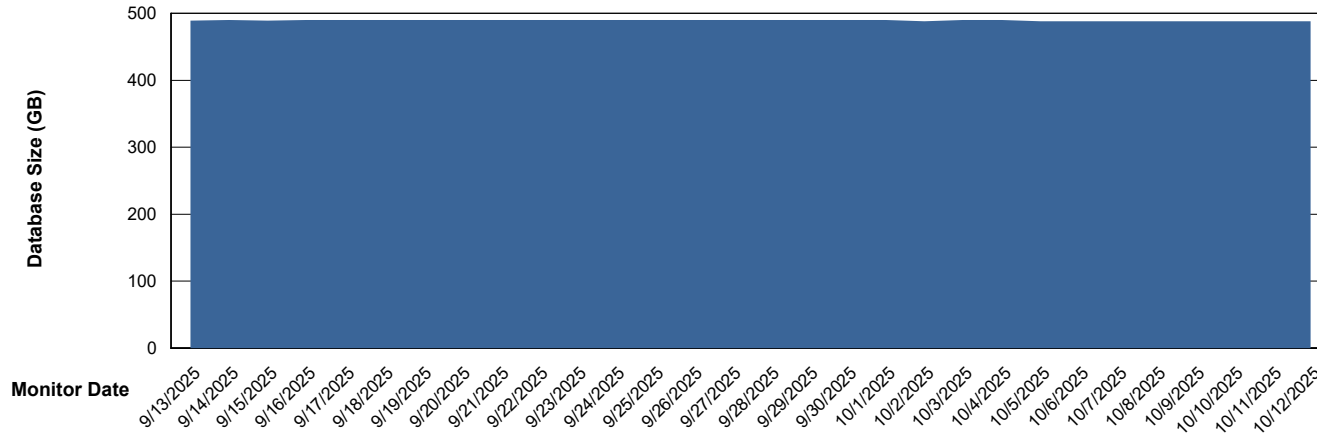
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



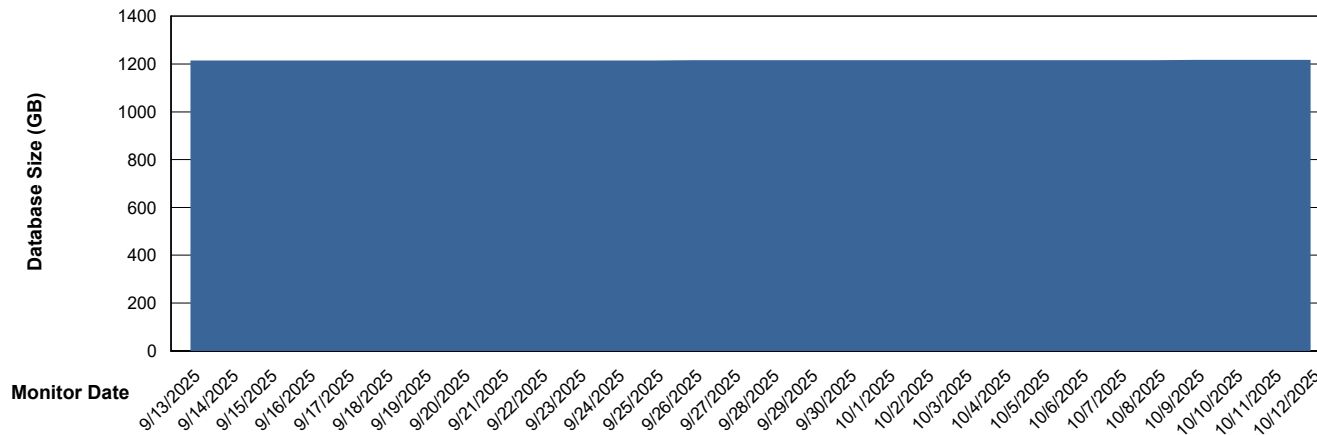
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	245	207	16
	INDX	333	277	17
10/11/2025	ABSDATA	245	207	16
	INDX	333	277	17
10/10/2025	ABSDATA	245	207	16
	INDX	333	277	17
10/9/2025	ABSDATA	245	207	16
	INDX	333	277	17
10/8/2025	ABSDATA	245	207	16
	INDX	333	277	17
10/7/2025	ABSDATA	245	207	16
	INDX	333	277	17
10/6/2025	ABSDATA	245	207	16
	INDX	333	277	17

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/11/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/10/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/9/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/8/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/7/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/6/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Tue 7/10/2025	Wed 8/10/2025	Thu 9/10/2025	Fri 10/10/2025	Sat 11/10/2025	Sun 12/10/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 12-10-2025	None
Sun, 12-10-2025	None
Fri, 10-10-2025	None
Sat, 11-10-2025	None
Mon, 6-10-2025	None
Sat, 11-10-2025	None
Thu, 9-10-2025	None
Tue, 7-10-2025	None
Wed, 8-10-2025	None
Tue, 7-10-2025	None
Thu, 9-10-2025	None
Fri, 10-10-2025	None
Mon, 6-10-2025	None
Wed, 8-10-2025	None

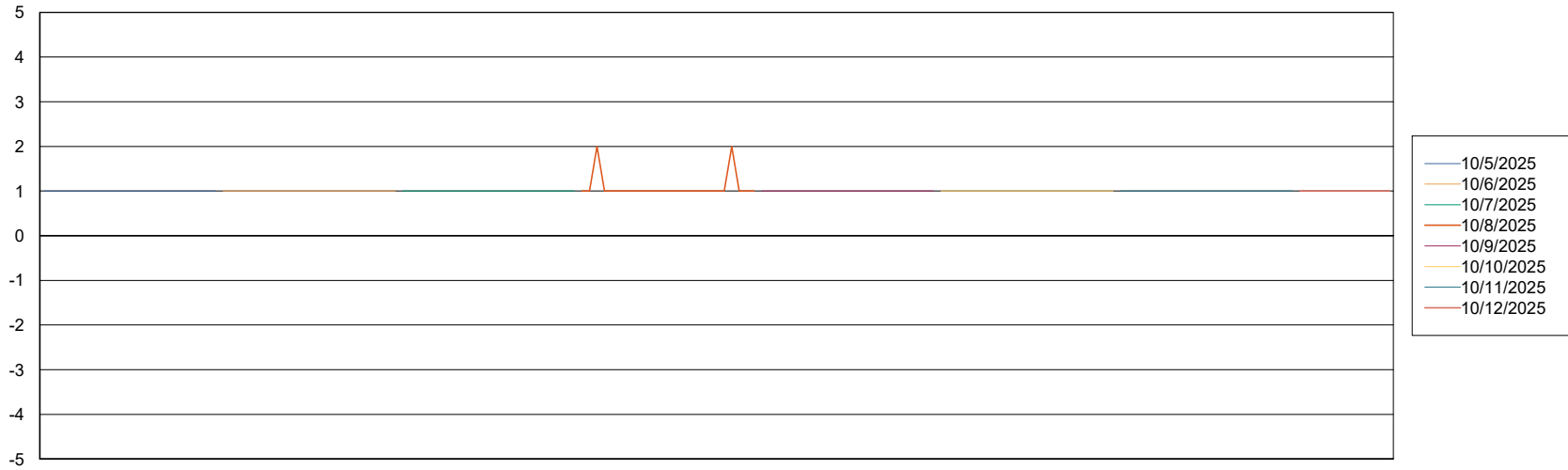
# Weekly SLA Customer Report

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Standby Database Health JSG\_Production (24/7)

### Recovery lag for last 7 days



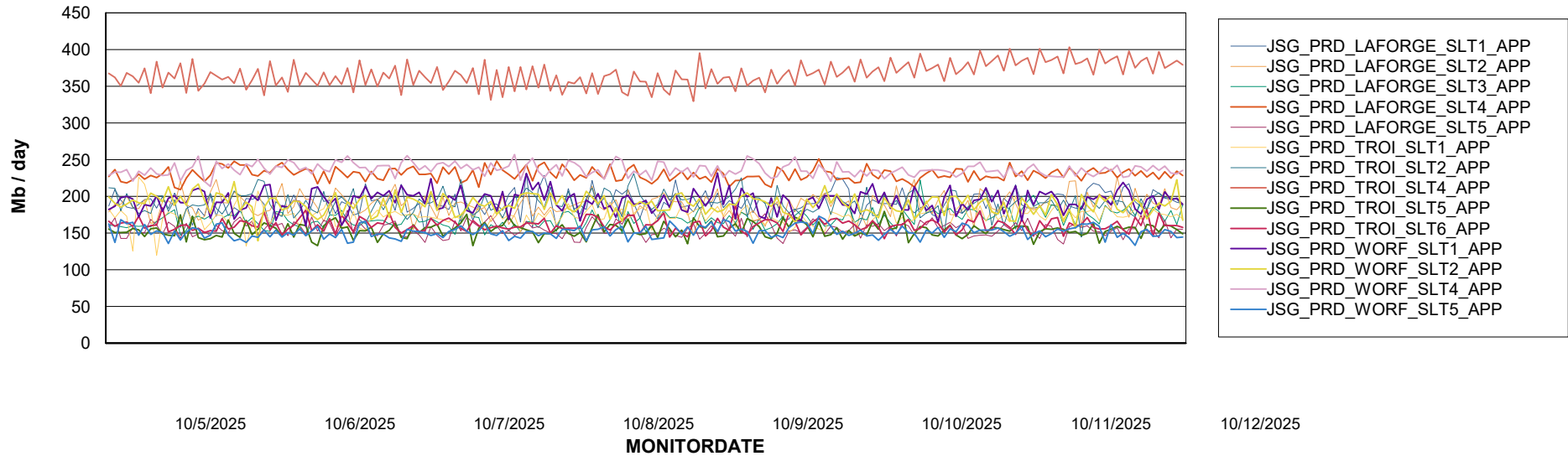
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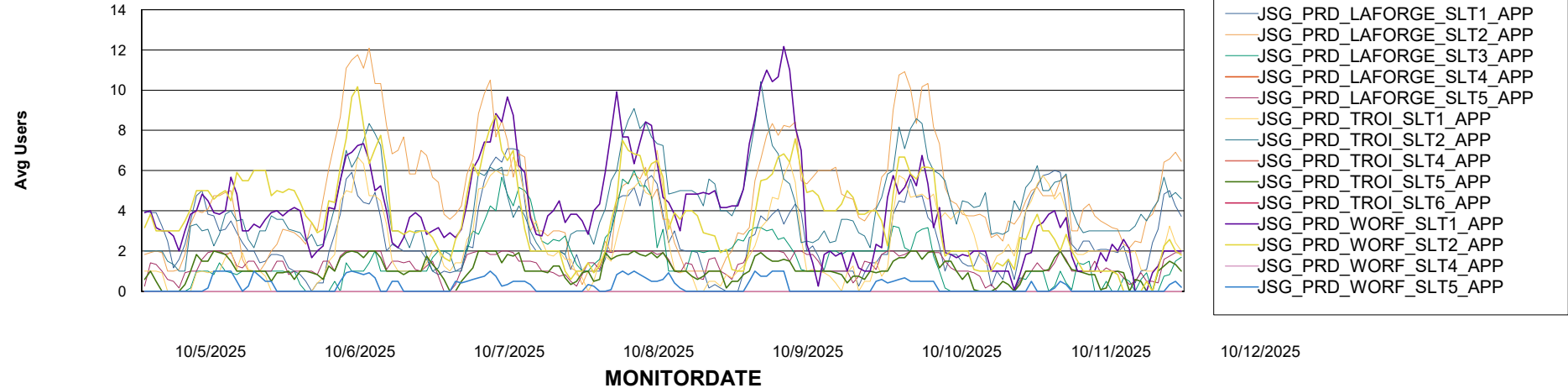


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



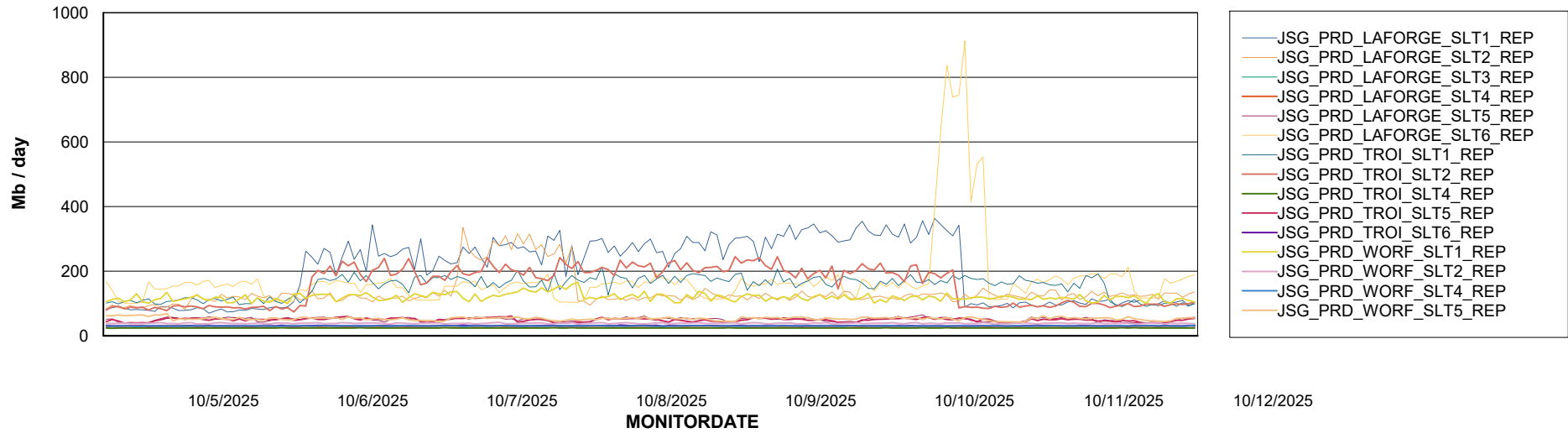
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



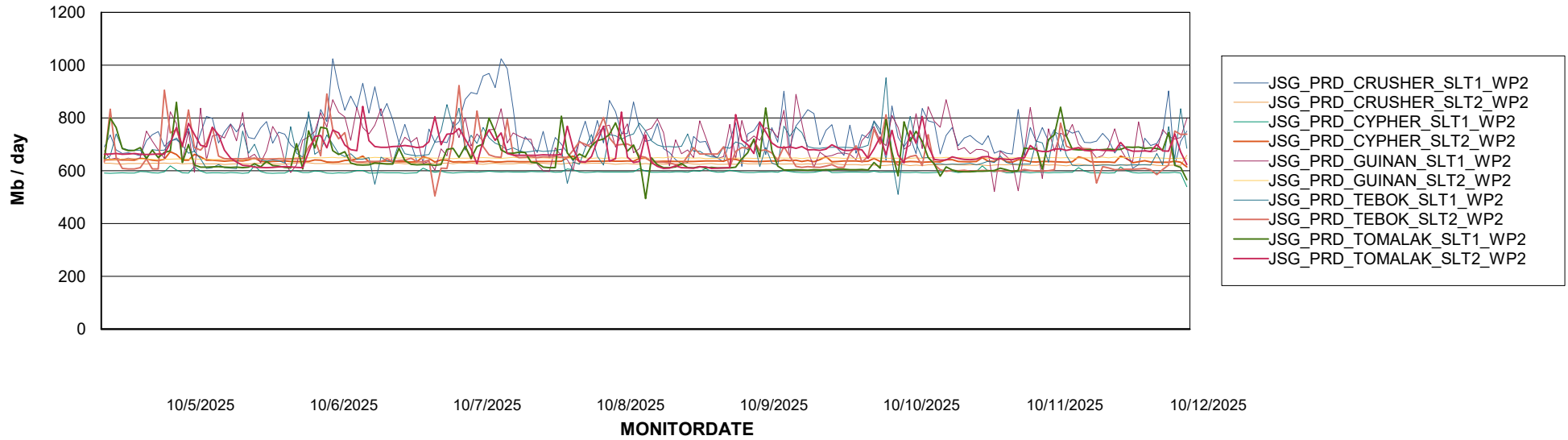
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

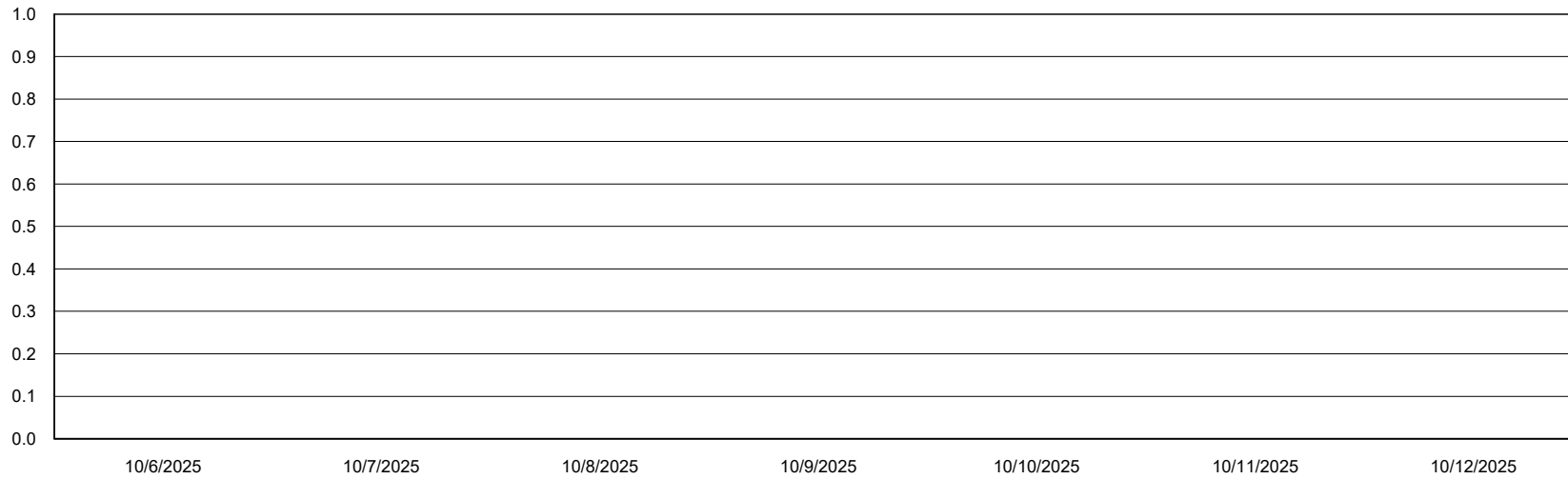


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP