

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/12/2025	67	199	66	22	1,600	1,250	84	1,000	159
10/11/2025	67	199	66	23	1,600	1,235	83	1,000	168
10/10/2025	67	199	66	23	1,600	1,236	81	1,000	185
10/9/2025	67	199	66	23	1,600	1,233	82	1,000	185
10/8/2025	67	199	66	23	1,600	1,235	82	1,000	182
10/7/2025	67	199	66	23	1,600	1,231	82	1,000	182
10/6/2025	67	199	66	23	1,600	1,228	82	1,000	183

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/12/2025	65	199	70	27	1,500	1,099
10/11/2025	65	199	70	26	1,500	1,107
10/10/2025	65	199	70	26	1,500	1,116
10/9/2025	65	199	70	26	1,500	1,116
10/8/2025	65	199	70	26	1,500	1,117
10/7/2025	65	199	70	26	1,500	1,113
10/6/2025	65	199	70	26	1,500	1,110

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	34	299	196
10/11/2025	34	299	196
10/10/2025	35	299	195
10/9/2025	35	299	194
10/8/2025	36	299	193
10/7/2025	36	299	192
10/6/2025	36	299	191

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	36	299	191
10/11/2025	36	299	191
10/10/2025	36	299	190
10/9/2025	37	299	190
10/8/2025	37	299	190
10/7/2025	37	299	190
10/6/2025	37	299	189

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

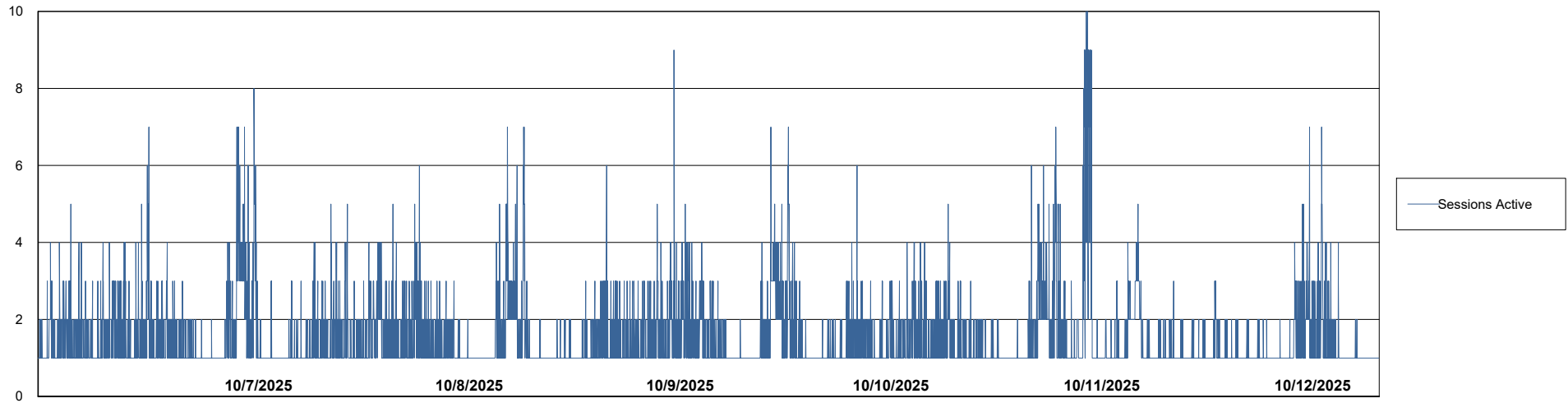
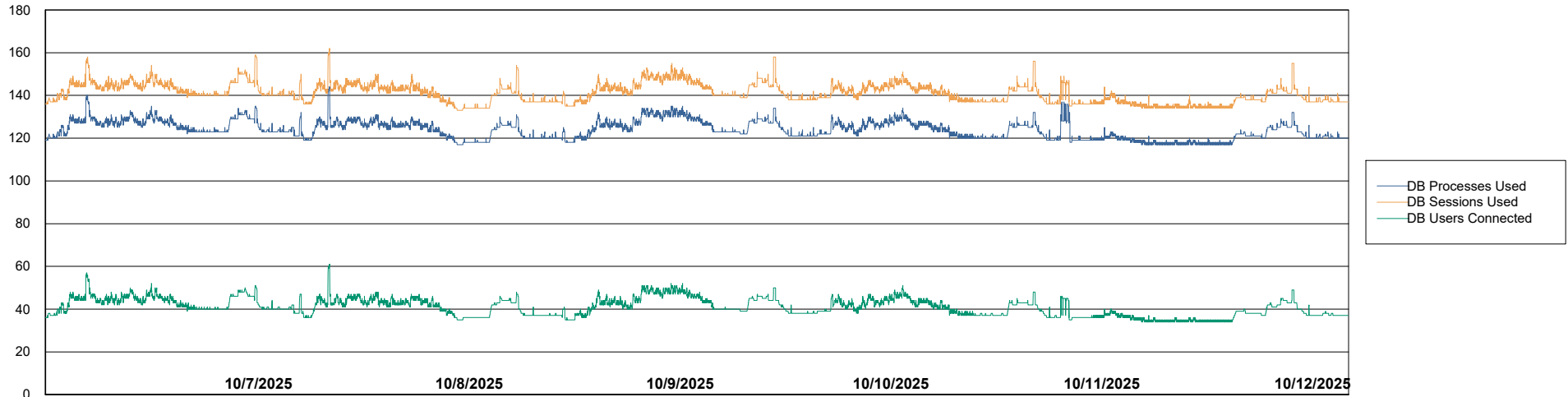
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2025	86	199	27
10/11/2025	86	199	27
10/10/2025	86	199	27
10/9/2025	86	199	27
10/8/2025	86	199	27
10/7/2025	86	199	27
10/6/2025	86	199	27

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



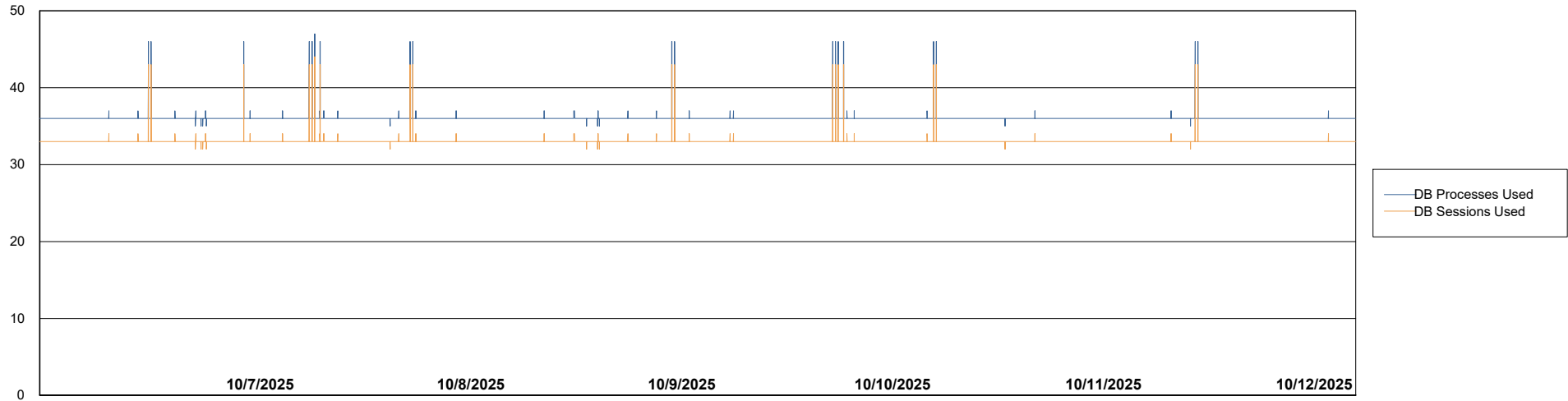
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



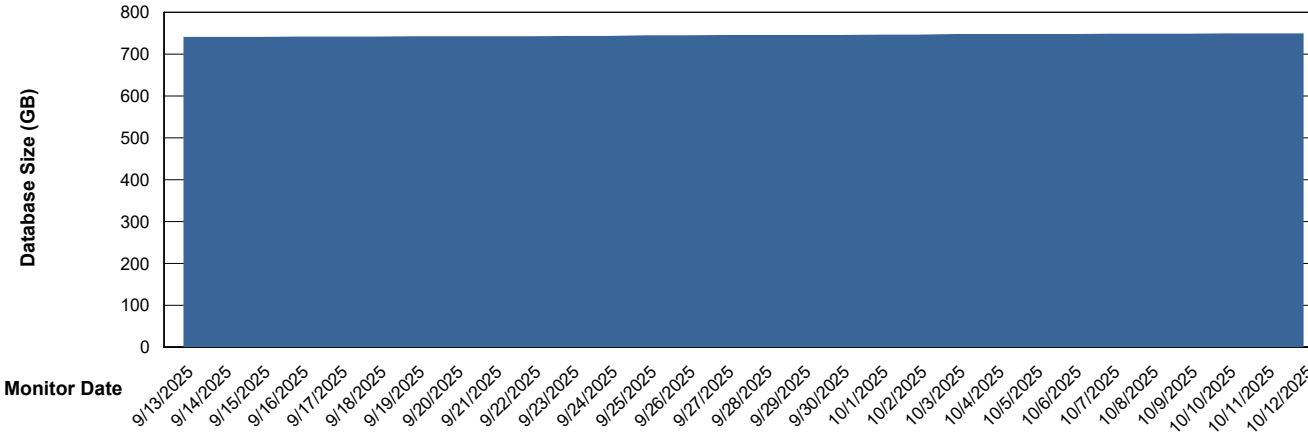
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2025	ABSDATA	324	272	16
	INDX	556	462	17
10/11/2025	ABSDATA	324	272	16
	INDX	556	462	17
10/10/2025	ABSDATA	324	272	16
	INDX	556	462	17
10/9/2025	ABSDATA	324	272	16
	INDX	556	462	17
10/8/2025	ABSDATA	324	271	16
	INDX	556	462	17
10/7/2025	ABSDATA	324	271	16
	INDX	556	461	17
10/6/2025	ABSDATA	324	271	16
	INDX	556	461	17

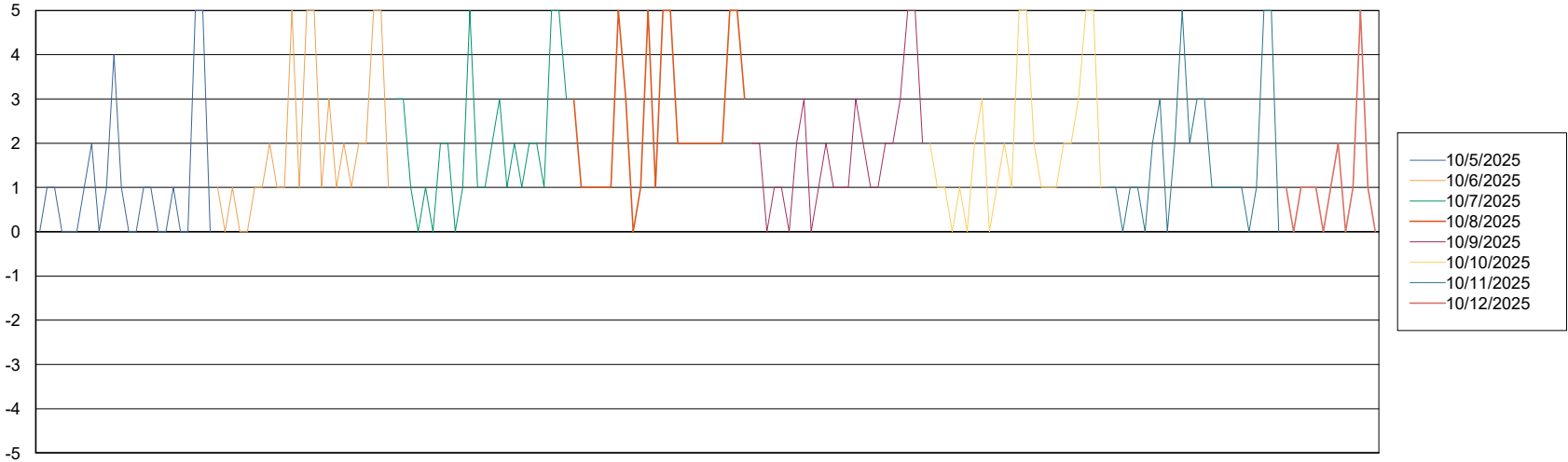
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



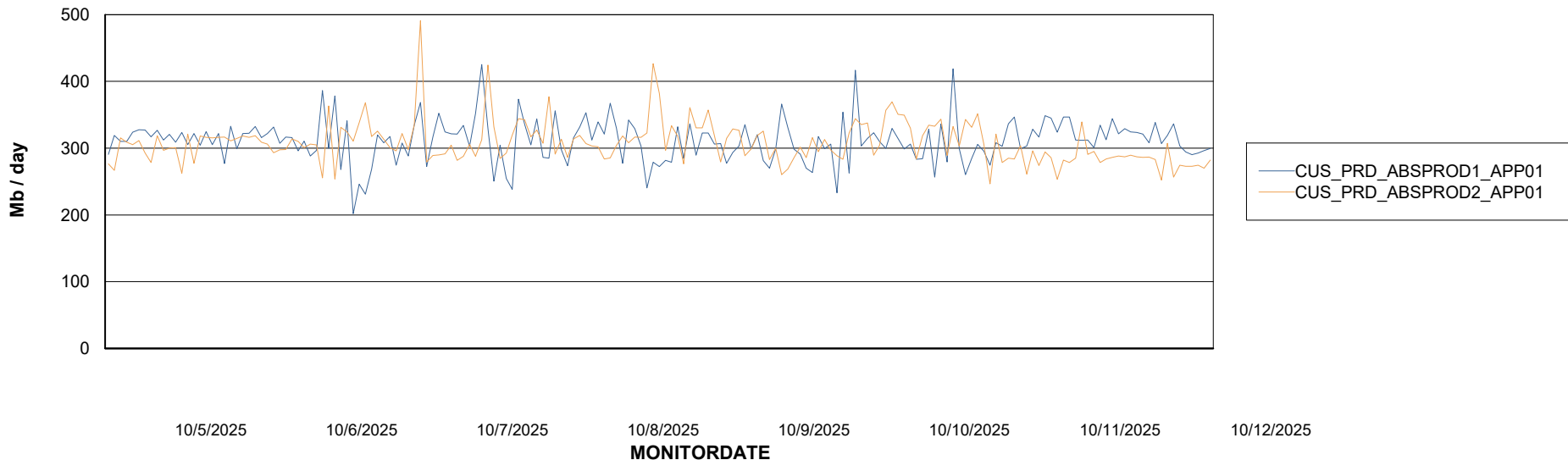
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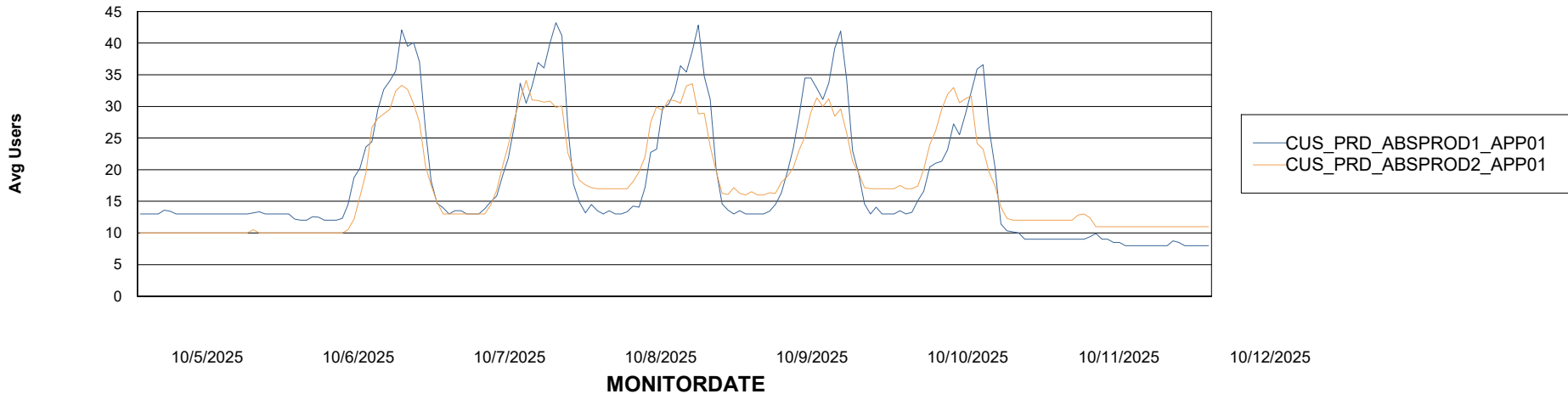


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



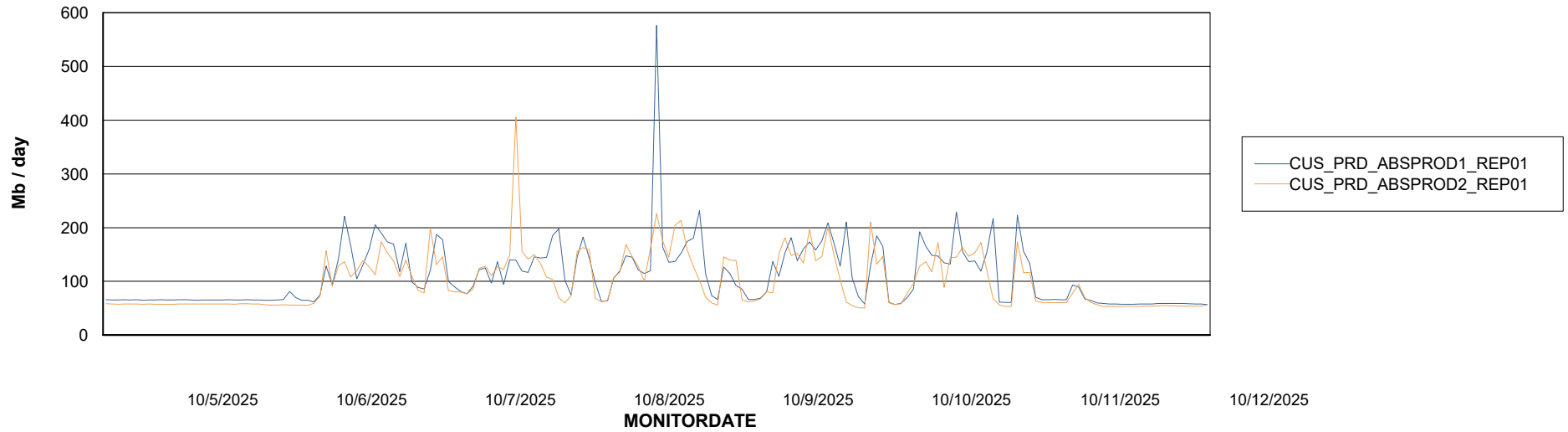
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



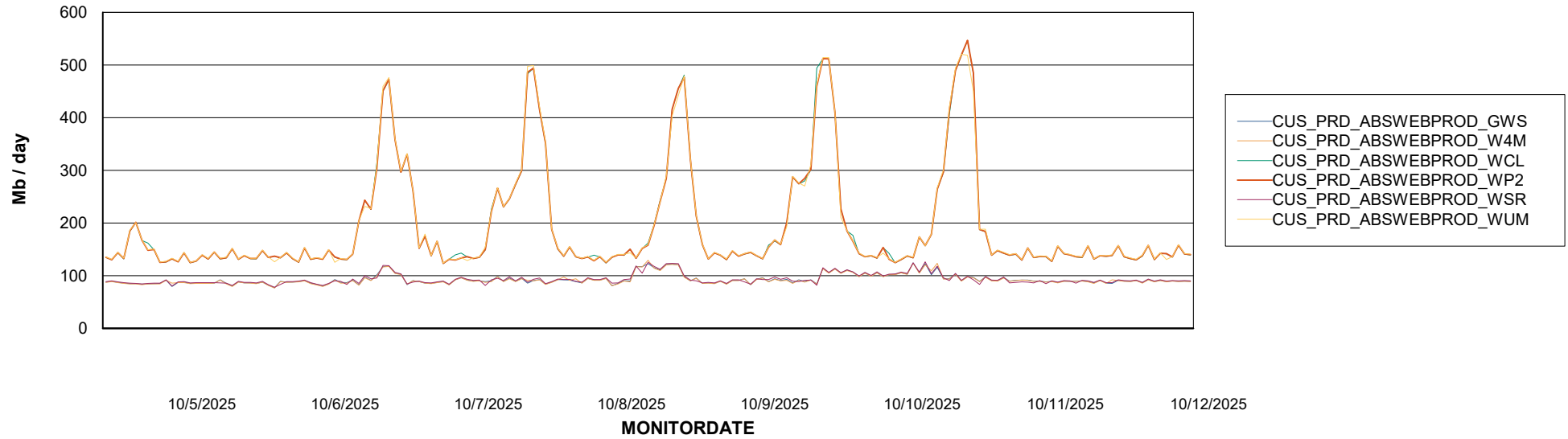
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

