

# Weekly SLA Customer Report

Customer VOS\_Production  
 Database ID 143



Harddisk Usage VOS\_PRD\_ABSAPP1-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 10/5/2025 | 59                       | 95                         | 39                        |
| 10/4/2025 | 59                       | 95                         | 39                        |
| 10/3/2025 | 59                       | 95                         | 39                        |
| 10/2/2025 | 59                       | 95                         | 39                        |
| 10/1/2025 | 59                       | 95                         | 39                        |
| 9/30/2025 | 59                       | 95                         | 39                        |
| 9/29/2025 | 59                       | 95                         | 39                        |

Harddisk Usage VOS\_PRD\_ABSAPP2-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 10/5/2025 | 70                       | 95                         | 29                        |
| 10/4/2025 | 70                       | 95                         | 29                        |
| 10/3/2025 | 69                       | 95                         | 29                        |
| 10/2/2025 | 69                       | 95                         | 29                        |
| 10/1/2025 | 70                       | 95                         | 29                        |
| 9/30/2025 | 70                       | 95                         | 29                        |
| 9/29/2025 | 70                       | 95                         | 28                        |

# Weekly SLA Customer Report

Customer VOS\_Production  
 Database ID 143



Harddisk Usage VOS\_PRD\_ABSBI-2018

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/5/2025 | 33                       | 50                         | 33                        | 18                          | 590                           | 460                          |
| 10/4/2025 | 33                       | 50                         | 33                        | 19                          | 590                           | 456                          |
| 10/3/2025 | 33                       | 50                         | 33                        | 19                          | 590                           | 456                          |
| 10/2/2025 | 33                       | 50                         | 33                        | 19                          | 590                           | 456                          |
| 10/1/2025 | 33                       | 50                         | 33                        | 19                          | 590                           | 456                          |
| 9/30/2025 | 34                       | 50                         | 33                        | 19                          | 590                           | 456                          |
| 9/29/2025 | 34                       | 50                         | 33                        | 19                          | 590                           | 456                          |

Harddisk Usage VOS\_PRD\_ABSBI-2025

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /mnt/backu | Total disk space on /mnt/backu | Used disk space on /mnt/backu | Free disk space on /u01 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 10/5/2025 | 82                       | 50                         | 9                         | 24                           | 0                              | 0                             | 46                            | 196                            | 100                           | 56                          |
| 10/4/2025 | 82                       | 50                         | 9                         | 24                           | 0                              | 0                             | 47                            | 196                            | 99                            | 56                          |
| 10/3/2025 | 82                       | 50                         | 9                         | 24                           | 0                              | 0                             | 47                            | 196                            | 99                            | 56                          |
| 10/2/2025 | 82                       | 50                         | 9                         | 24                           | 0                              | 0                             | 47                            | 196                            | 99                            | 56                          |
| 10/1/2025 | 82                       | 50                         | 9                         | 24                           | 0                              | 0                             | 47                            | 196                            | 98                            | 56                          |
| 9/30/2025 | 82                       | 50                         | 9                         | 24                           | 0                              | 0                             | 47                            | 196                            | 98                            | 56                          |
| 9/29/2025 | 82                       | 50                         | 9                         | 24                           | 0                              | 0                             | 47                            | 196                            | 98                            | 56                          |

# Weekly SLA Customer Report

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## Harddisk Usage VOS\_PRD\_ABSORA1-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/5/2025 | 88                       | 80                         | 10                        | 54                          | 1,475                         | 650                          |
| 10/4/2025 | 88                       | 80                         | 10                        | 54                          | 1,475                         | 651                          |
| 10/3/2025 | 88                       | 80                         | 10                        | 53                          | 1,475                         | 656                          |
| 10/2/2025 | 88                       | 80                         | 10                        | 53                          | 1,475                         | 660                          |
| 10/1/2025 | 88                       | 80                         | 10                        | 53                          | 1,475                         | 661                          |
| 9/30/2025 | 88                       | 80                         | 10                        | 53                          | 1,475                         | 656                          |
| 9/29/2025 | 88                       | 80                         | 10                        | 54                          | 1,475                         | 645                          |

## Harddisk Usage VOS\_PRD\_ABSORA2-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 10/5/2025 | 22                       | 80                         | 62                        | 21                          | 1,460                         | 1,095                        |
| 10/4/2025 | 22                       | 80                         | 62                        | 21                          | 1,460                         | 1,097                        |
| 10/3/2025 | 23                       | 80                         | 62                        | 21                          | 1,460                         | 1,102                        |
| 10/2/2025 | 59                       | 80                         | 33                        | 22                          | 1,460                         | 1,091                        |
| 10/1/2025 | 87                       | 80                         | 10                        | 22                          | 1,460                         | 1,088                        |
| 9/30/2025 | 87                       | 80                         | 10                        | 22                          | 1,460                         | 1,083                        |
| 9/29/2025 | 87                       | 80                         | 10                        | 23                          | 1,460                         | 1,073                        |

# Weekly SLA Customer Report

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Harddisk Usage VOS\_PRD\_ABSWEB1-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 10/5/2025 | 69                       | 45                         | 14                        |
| 10/4/2025 | 69                       | 45                         | 14                        |
| 10/3/2025 | 69                       | 45                         | 14                        |
| 10/2/2025 | 69                       | 45                         | 14                        |
| 10/1/2025 | 69                       | 45                         | 14                        |
| 9/30/2025 | 69                       | 45                         | 14                        |
| 9/29/2025 | 69                       | 45                         | 14                        |

Harddisk Usage VOS\_PRD\_ABSWEB2-2022

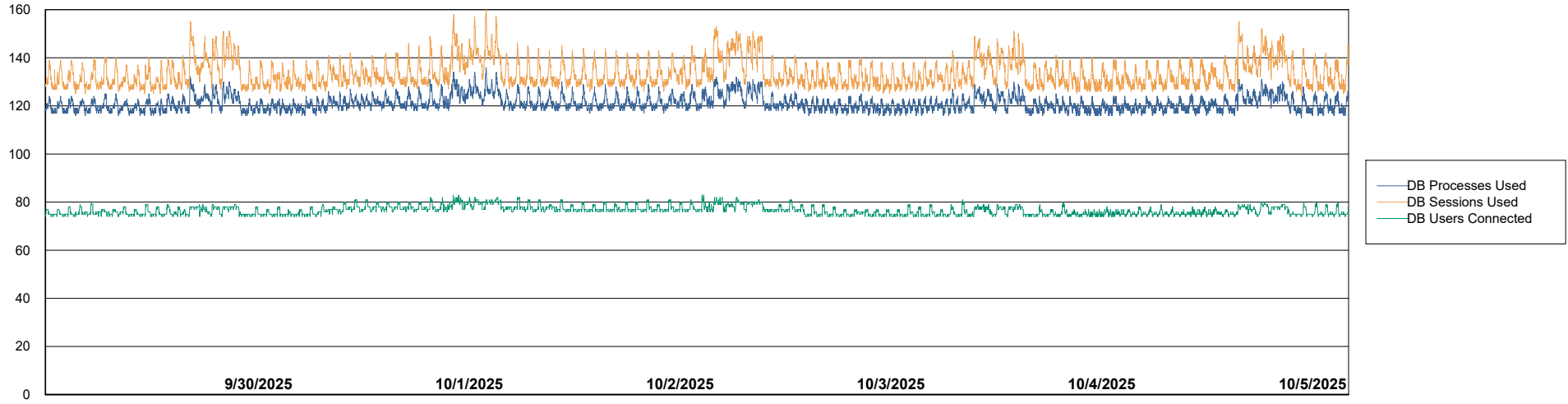
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 10/5/2025 | 68                       | 45                         | 14                        |
| 10/4/2025 | 68                       | 45                         | 15                        |
| 10/3/2025 | 68                       | 45                         | 15                        |
| 10/2/2025 | 68                       | 45                         | 14                        |
| 10/1/2025 | 68                       | 45                         | 14                        |
| 9/30/2025 | 68                       | 45                         | 14                        |
| 9/29/2025 | 68                       | 45                         | 14                        |

# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



## Database Performance VOS\_PRD\_ABSBI-2018\_ABS1

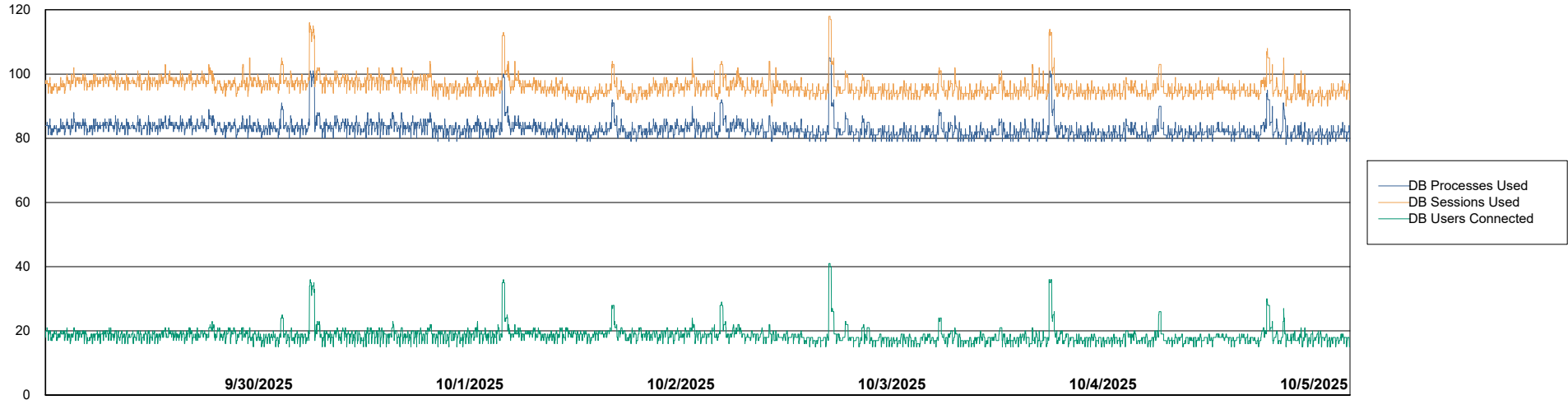


# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



Database Performance VOS\_PRD\_ABSBI-2025\_ABS1

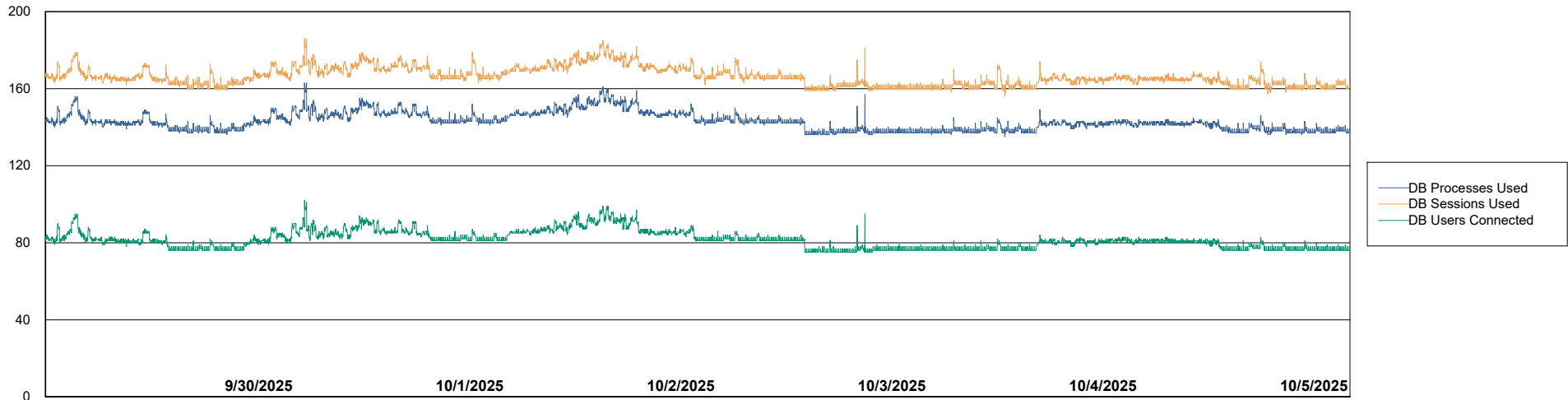


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Customer VOS\_Production  
Database ID 143



Database Performance VOS\_PRD\_ABSORA1-2022\_ABS1

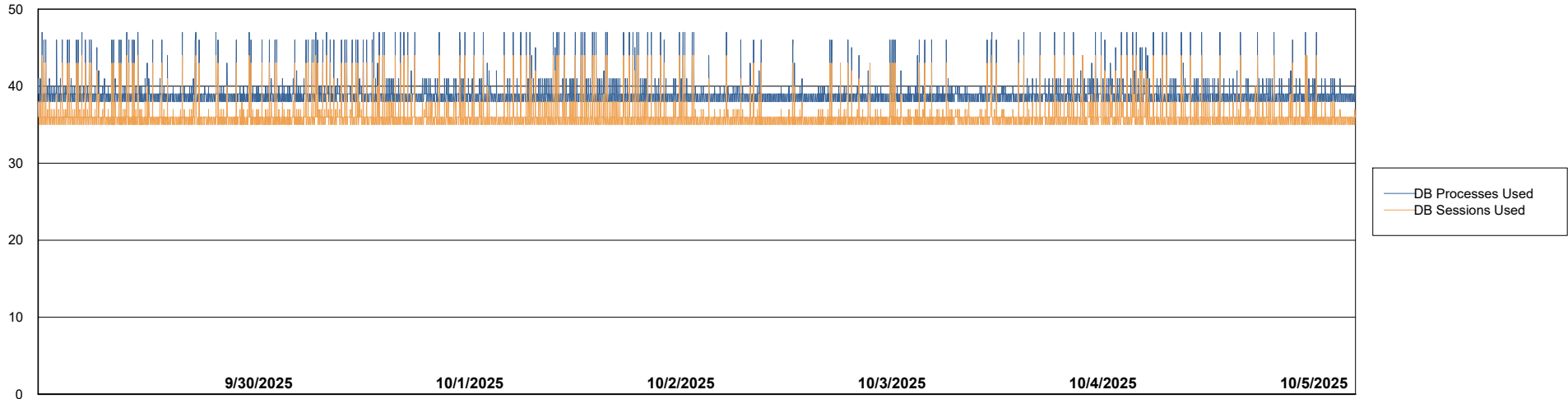


# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



Database Performance VOS\_PRD\_ABSORA2-2022\_HSBABS1



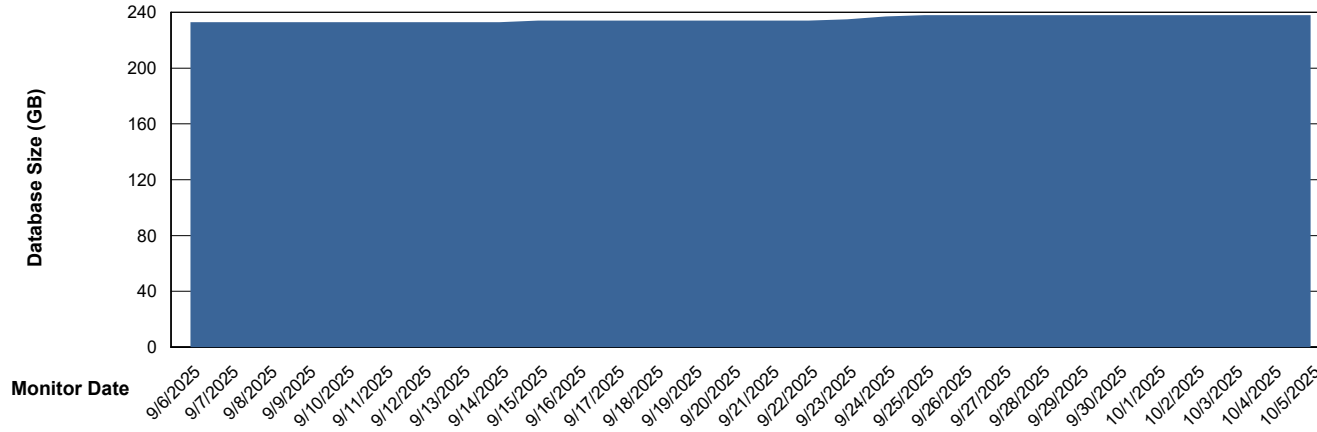
# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



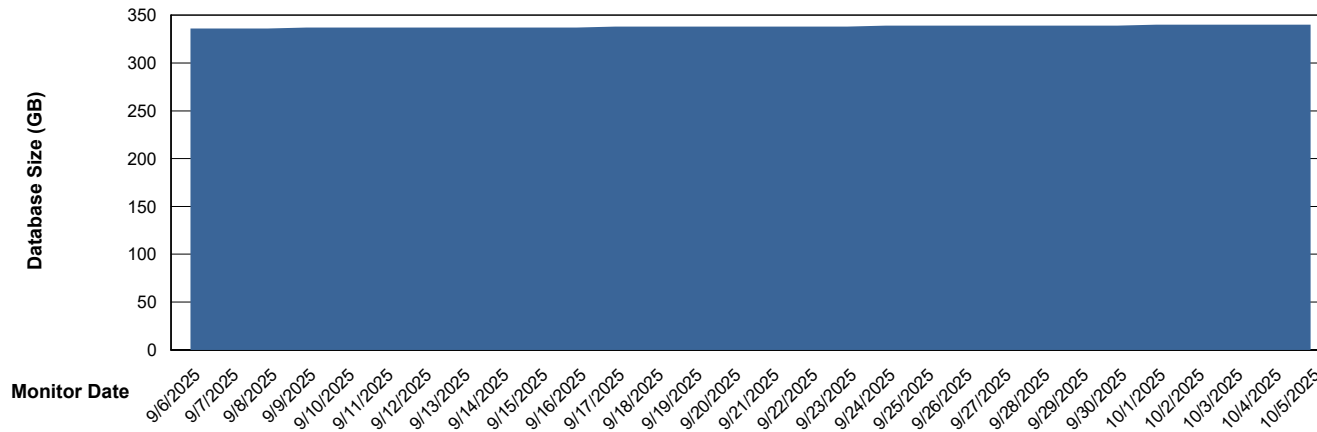
DATABASE SIZE VOS\_PRD\_ABSBI-2018\_ABS1

### Database growth over last month



DATABASE SIZE VOS\_PRD\_ABSBI-2025\_ABS1

### Database growth over last month



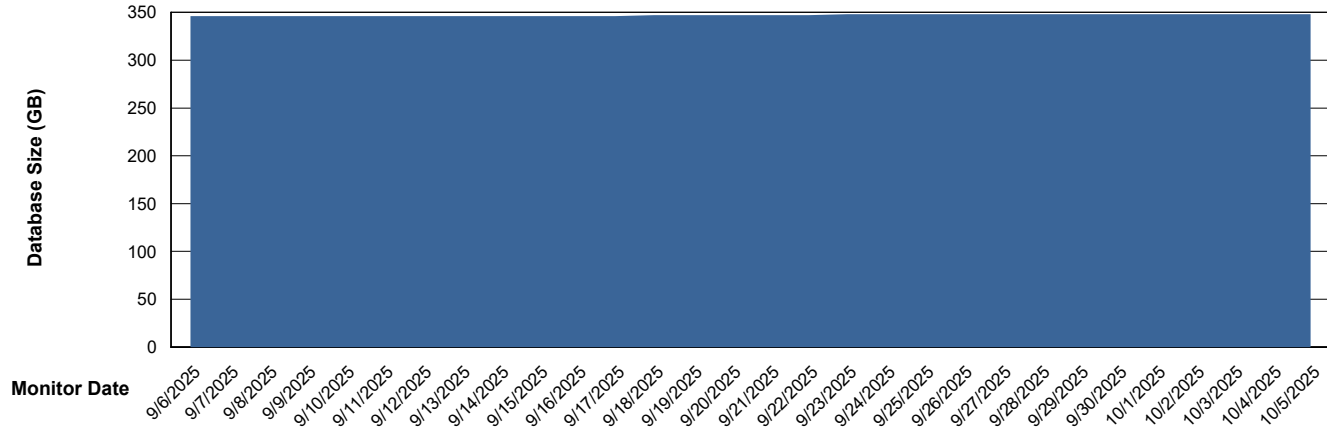
# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



DATABASE SIZE VOS\_PRD\_ABSORA1-2022\_ABS1

## Database growth over last month



# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



Database Tablespace VOS\_PRD\_ABSBI-2018\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10/5/2025 | ABSDATA         | 106           | 91            | 15              |
|           | INDX            | 163           | 136           | 17              |
| 10/4/2025 | ABSDATA         | 106           | 91            | 15              |
|           | INDX            | 163           | 136           | 17              |
| 10/3/2025 | ABSDATA         | 106           | 91            | 15              |
|           | INDX            | 163           | 136           | 17              |
| 10/2/2025 | ABSDATA         | 106           | 91            | 15              |
|           | INDX            | 163           | 136           | 17              |
| 10/1/2025 | ABSDATA         | 106           | 91            | 15              |
|           | INDX            | 163           | 136           | 17              |
| 9/30/2025 | ABSDATA         | 106           | 90            | 15              |
|           | INDX            | 163           | 136           | 17              |
| 9/29/2025 | ABSDATA         | 106           | 90            | 15              |
|           | INDX            | 163           | 135           | 17              |

# Weekly SLA Customer Report

Customer VOS\_Production  
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Database Tablespace VOS\_PRD\_ABSBI-2025\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10/5/2025 | ABSDATA         | 180           | 151           | 16              |
|           | INDX            | 212           | 178           | 16              |
| 10/4/2025 | ABSDATA         | 180           | 151           | 16              |
|           | INDX            | 212           | 178           | 16              |
| 10/3/2025 | ABSDATA         | 180           | 151           | 16              |
|           | INDX            | 212           | 178           | 16              |
| 10/2/2025 | ABSDATA         | 180           | 151           | 16              |
|           | INDX            | 212           | 178           | 16              |
| 10/1/2025 | ABSDATA         | 180           | 151           | 16              |
|           | INDX            | 212           | 178           | 16              |
| 9/30/2025 | ABSDATA         | 180           | 151           | 16              |
|           | INDX            | 212           | 178           | 16              |
| 9/29/2025 | ABSDATA         | 180           | 151           | 16              |
|           | INDX            | 212           | 178           | 16              |

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Database Tablespace VOS\_PRD\_ABSORA1-2022\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10/5/2025 | ABSDATA         | 146           | 107           | 27              |
|           | INDX            | 285           | 225           | 21              |
| 10/4/2025 | ABSDATA         | 146           | 107           | 27              |
|           | INDX            | 285           | 225           | 21              |
| 10/3/2025 | ABSDATA         | 146           | 107           | 27              |
|           | INDX            | 285           | 225           | 21              |
| 10/2/2025 | ABSDATA         | 146           | 107           | 27              |
|           | INDX            | 285           | 225           | 21              |
| 10/1/2025 | ABSDATA         | 146           | 107           | 27              |
|           | INDX            | 285           | 225           | 21              |
| 9/30/2025 | ABSDATA         | 146           | 107           | 27              |
|           | INDX            | 285           | 225           | 21              |
| 9/29/2025 | ABSDATA         | 146           | 107           | 27              |
|           | INDX            | 285           | 225           | 21              |

BI Status and last ETL error for VOS\_PRD\_ABSBI-2018\_ABS1

|                                     | Tue 30/9/2025 | Wed 1/10/2025 | Thu 2/10/2025 | Fri 3/10/2025 | Sat 4/10/2025 | Sun 5/10/2025 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

BI Status and last ETL error for VOS\_PRD\_ABSBI-2025\_ABS1

|                                     | Tue 30/9/2025 | Wed 1/10/2025 | Thu 2/10/2025 | Fri 3/10/2025 | Sat 4/10/2025 | Sun 5/10/2025 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

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BI last ETL error for VOS\_PRD\_ABSBI-2018\_ABS1

|                 |      |
|-----------------|------|
| Sun, 5-10-2025  | None |
| Sun, 5-10-2025  | None |
| Tue, 30-09-2025 | None |
| Mon, 29-09-2025 | None |
| Mon, 29-09-2025 | None |
| Tue, 30-09-2025 | None |
| Thu, 2-10-2025  | None |
| Wed, 1-10-2025  | None |
| Fri, 3-10-2025  | None |
| Wed, 1-10-2025  | None |
| Sat, 4-10-2025  | None |
| Sat, 4-10-2025  | None |
| Thu, 2-10-2025  | None |
| Fri, 3-10-2025  | None |

BI last ETL error for VOS\_PRD\_ABSBI-2025\_ABS1

|                 |      |
|-----------------|------|
| Sun, 5-10-2025  | None |
| Sun, 5-10-2025  | None |
| Sun, 5-10-2025  | None |
| Thu, 2-10-2025  | None |
| Tue, 30-09-2025 | None |
| Mon, 29-09-2025 | None |
| Mon, 29-09-2025 | None |
| Thu, 2-10-2025  | None |

# Weekly SLA Customer Report

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|                 |      |
|-----------------|------|
| Fri, 3-10-2025  | None |
| Mon, 29-09-2025 | None |
| Thu, 2-10-2025  | None |
| Wed, 1-10-2025  | None |
| Tue, 30-09-2025 | None |
| Wed, 1-10-2025  | None |
| Fri, 3-10-2025  | None |
| Sat, 4-10-2025  | None |
| Wed, 1-10-2025  | None |
| Fri, 3-10-2025  | None |
| Sat, 4-10-2025  | None |
| Tue, 30-09-2025 | None |
| Sat, 4-10-2025  | None |

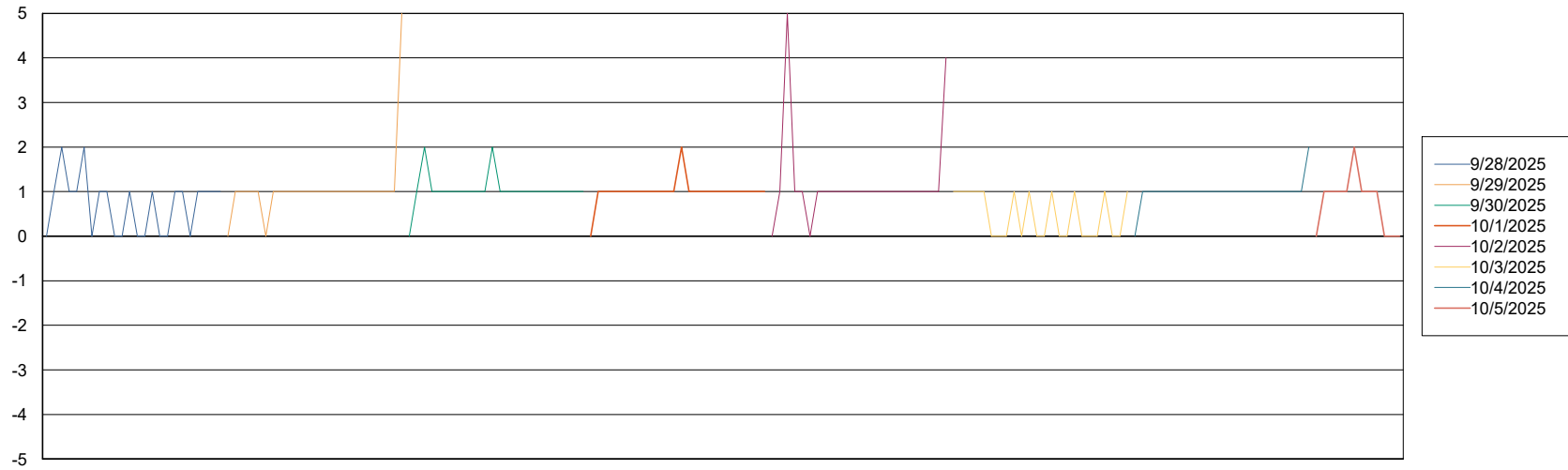
# Weekly SLA Customer Report

Customer VOS\_Production  
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Standby Database Health VOS\_Production

### Recovery lag for last 7 days



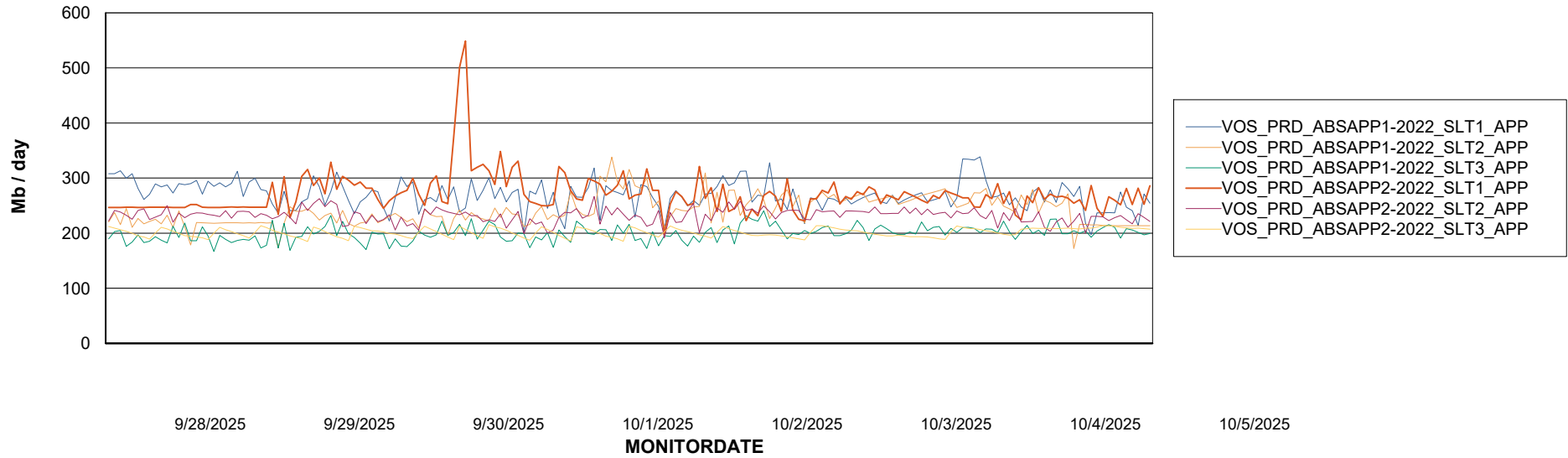
# Weekly SLA Customer Report

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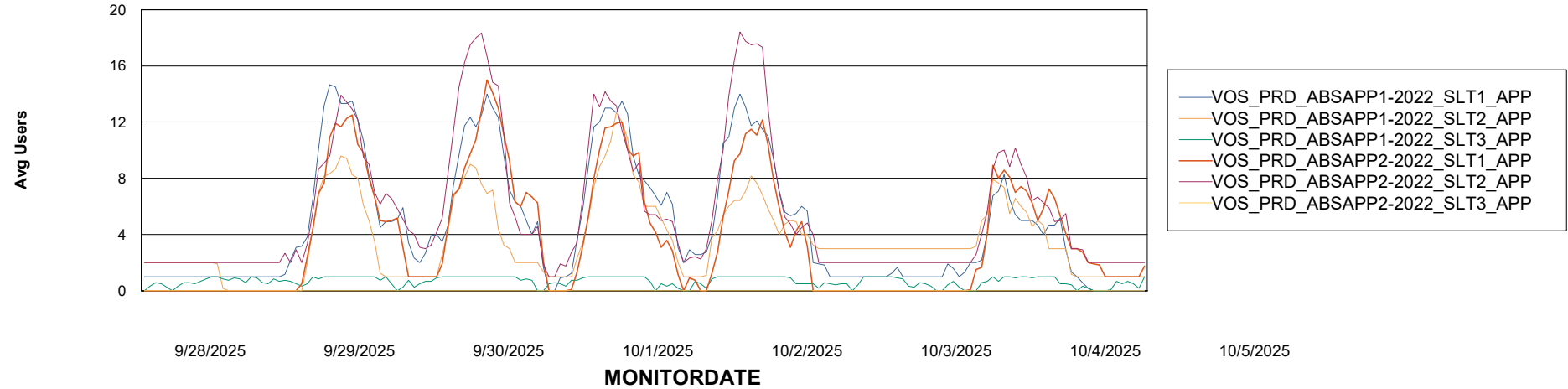


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



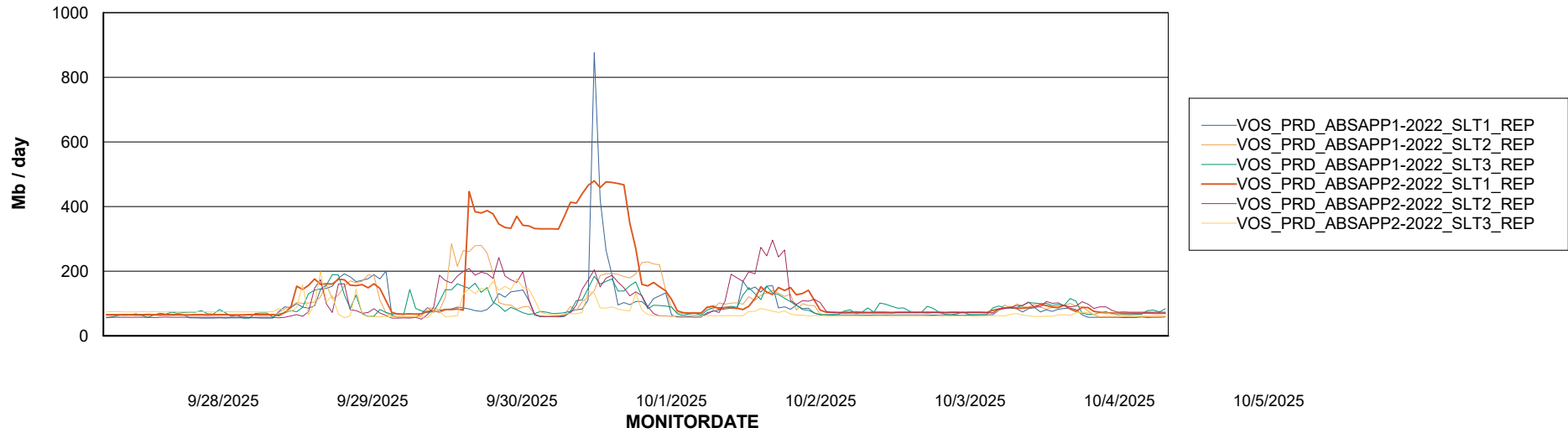
# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



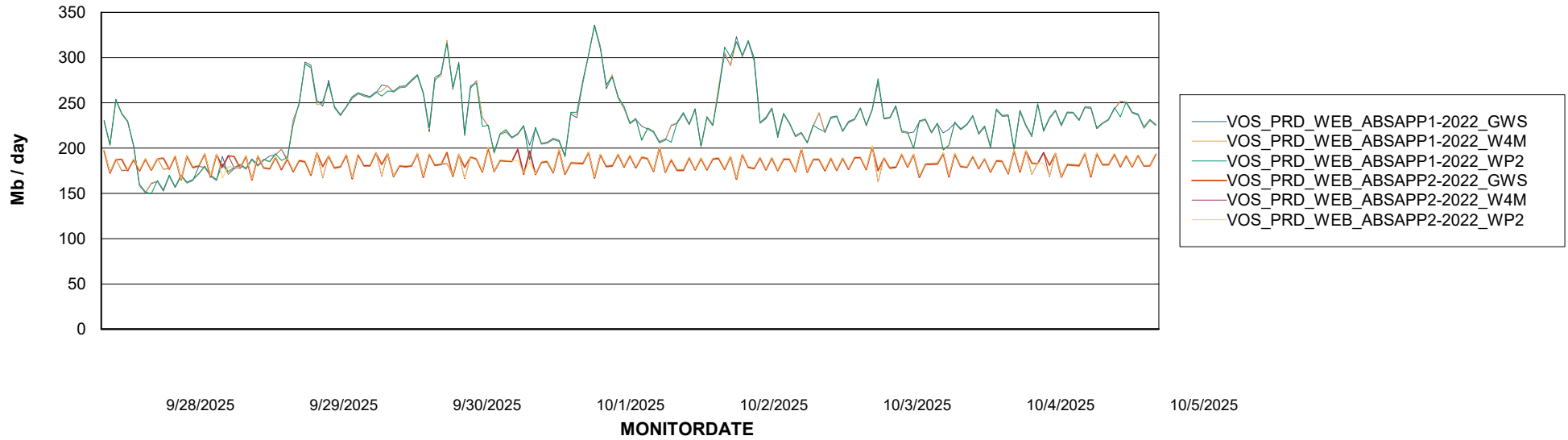
# Weekly SLA Customer Report

Customer VOS\_Production  
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



## Disaster per ABS component

