

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Harddisk Usage SGS_PRD_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	39	199	122
10/4/2025	39	199	122
10/3/2025	39	199	122
10/2/2025	39	199	122
10/1/2025	36	199	128
9/30/2025	35	199	129
9/29/2025	37	199	126

Harddisk Usage SGS_PRD_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	51	199	97
10/4/2025	51	199	97
10/3/2025	51	199	97
10/2/2025	51	199	97
10/1/2025	47	199	106
9/30/2025	47	199	106
9/29/2025	48	199	103

Weekly SLA Customer Report

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Harddisk Usage SGS_PRD_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/5/2025	19	127	103	17	426	354
10/4/2025	19	127	103	16	426	357
10/3/2025	19	127	103	17	426	352
10/2/2025	19	127	103	17	426	352
10/1/2025	19	127	103	16	426	357
9/30/2025	19	127	103	17	426	352
9/29/2025	19	127	103	16	426	357

Harddisk Usage SGS_PRD_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/5/2025	44	126	71	20	1,127	897
10/4/2025	44	126	71	21	1,127	885
10/3/2025	44	126	71	21	1,127	886
10/2/2025	44	126	71	21	1,127	886
10/1/2025	43	126	72	21	1,127	889
9/30/2025	43	126	72	21	1,127	891
9/29/2025	45	126	69	21	1,127	889

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Harddisk Usage SGS_PRD_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/5/2025	43	126	72	34	1,127	744
10/4/2025	43	126	72	34	1,127	745
10/3/2025	43	126	72	34	1,127	745
10/2/2025	43	126	72	34	1,127	747
10/1/2025	43	126	72	34	1,127	749
9/30/2025	45	126	70	33	1,127	750
9/29/2025	46	126	68	34	1,127	749

Harddisk Usage SGS_PRD_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	76	199	47
10/4/2025	76	199	47
10/3/2025	76	199	47
10/2/2025	76	199	47
10/1/2025	76	199	48
9/30/2025	76	199	48
9/29/2025	76	199	47

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Harddisk Usage SGS_PRD_ABS-WEB17

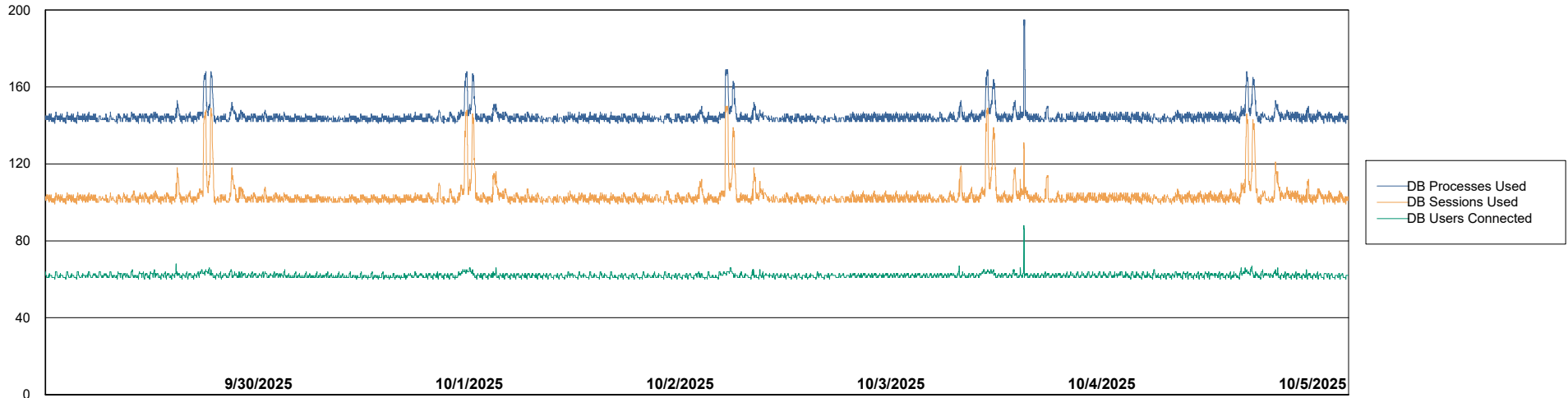
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	80	199	41
10/4/2025	80	199	41
10/3/2025	80	199	41
10/2/2025	80	199	41
10/1/2025	79	199	41
9/30/2025	79	199	41
9/29/2025	81	199	38

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Database Performance SGS_PRD_ABS-BI02_ABS1

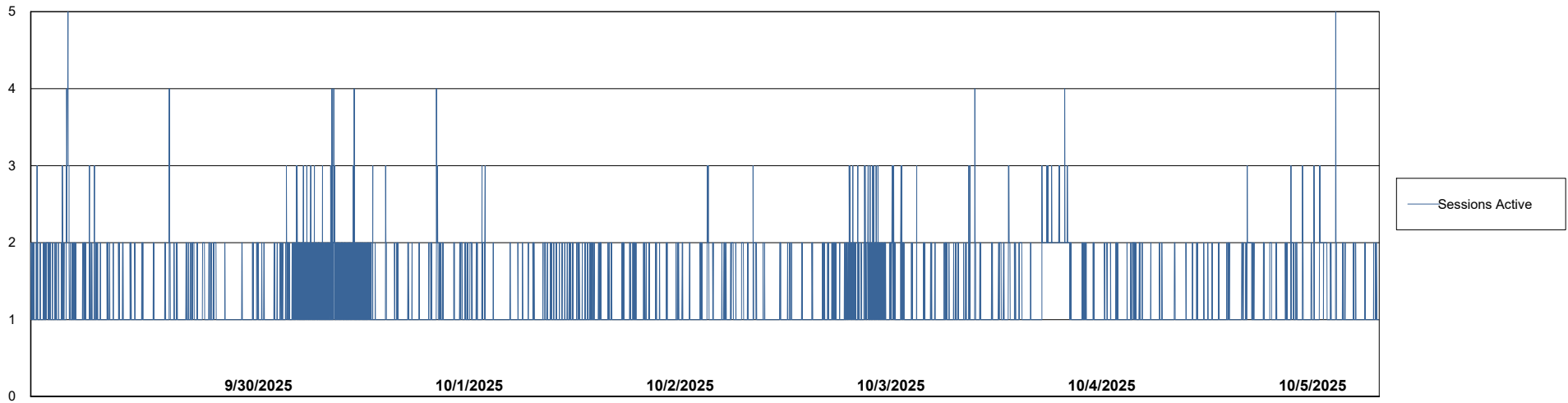
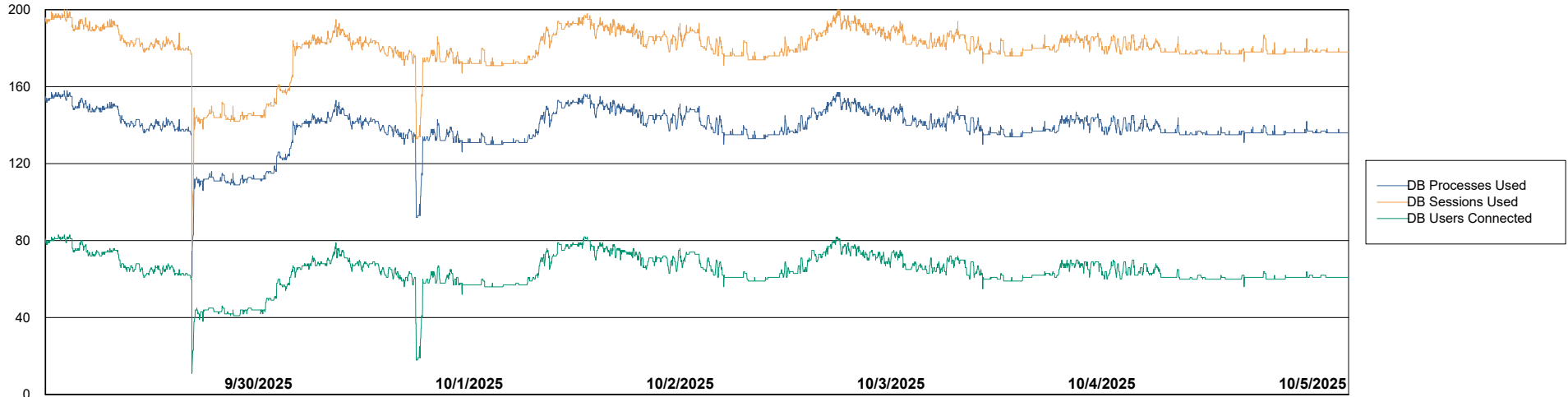


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Database Performance SGS_PRD_ABS-DB16_ABS1

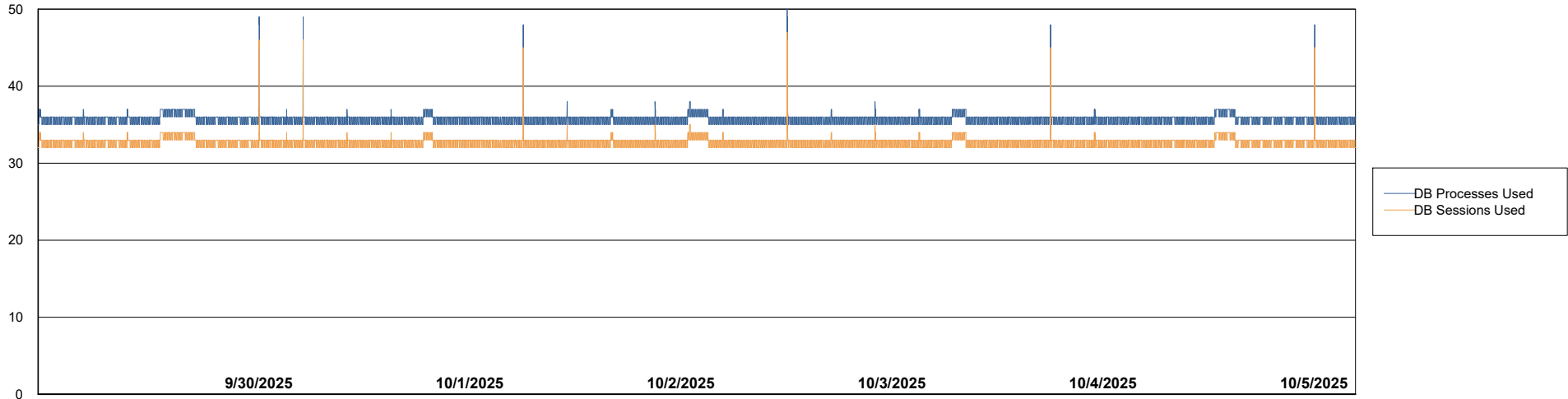


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Database Performance SGS_PRD_ABS-DB17_HSBABS1



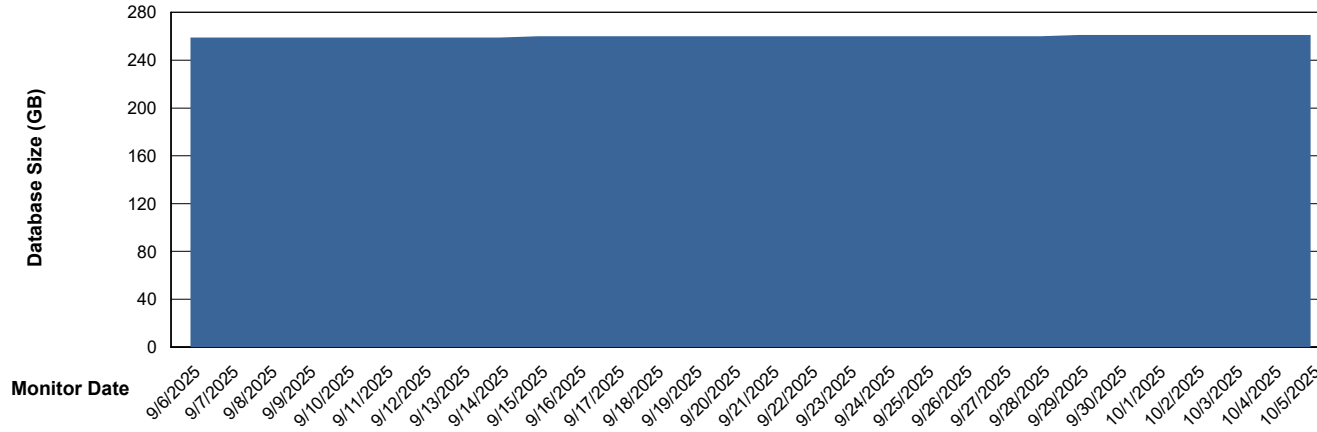
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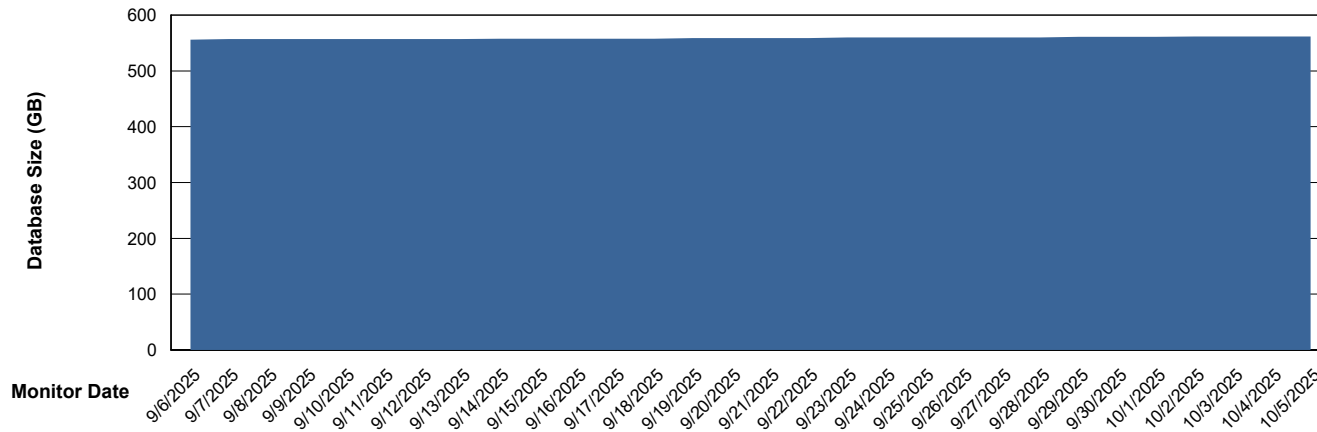
DATABASE SIZE SGS_PRD_ABS-BI02_ABS1

Database growth over last month



DATABASE SIZE SGS_PRD_ABS-DB16_ABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace SGS_PRD_ABS-BI02_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2025	ABSDATA	145	122	16
	INDX	164	137	17
10/4/2025	ABSDATA	145	122	16
	INDX	164	137	17
10/3/2025	ABSDATA	145	122	16
	INDX	164	137	17
10/2/2025	ABSDATA	145	122	16
	INDX	164	137	17
10/1/2025	ABSDATA	145	122	16
	INDX	164	137	17
9/30/2025	ABSDATA	145	122	16
	INDX	164	137	17
9/29/2025	ABSDATA	145	122	16
	INDX	164	137	17

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Database Tablespace SGS_PRD_ABS-DB16_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2025	ABSDATA	224	178	20
	INDX	431	363	16
10/4/2025	ABSDATA	224	178	20
	INDX	431	362	16
10/3/2025	ABSDATA	224	178	20
	INDX	431	362	16
10/2/2025	ABSDATA	224	178	20
	INDX	431	362	16
10/1/2025	ABSDATA	224	178	20
	INDX	431	362	16
9/30/2025	ABSDATA	224	178	20
	INDX	431	362	16
9/29/2025	ABSDATA	224	178	20
	INDX	431	362	16

BI Status and last ETL error for SGS_PRD_ABS-BI02_ABS1

	Tue 30/9/2025	Wed 1/10/2025	Thu 2/10/2025	Fri 3/10/2025	Sat 4/10/2025	Sun 5/10/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Sun, 5-10-2025	None
Sun, 5-10-2025	None
Thu, 2-10-2025	None
Tue, 30-09-2025	None
Sat, 4-10-2025	None
Fri, 3-10-2025	None
Wed, 1-10-2025	None
Tue, 30-09-2025	None
Mon, 29-09-2025	None
Thu, 2-10-2025	None
Fri, 3-10-2025	None
Sat, 4-10-2025	None
Wed, 1-10-2025	None
Mon, 29-09-2025	None

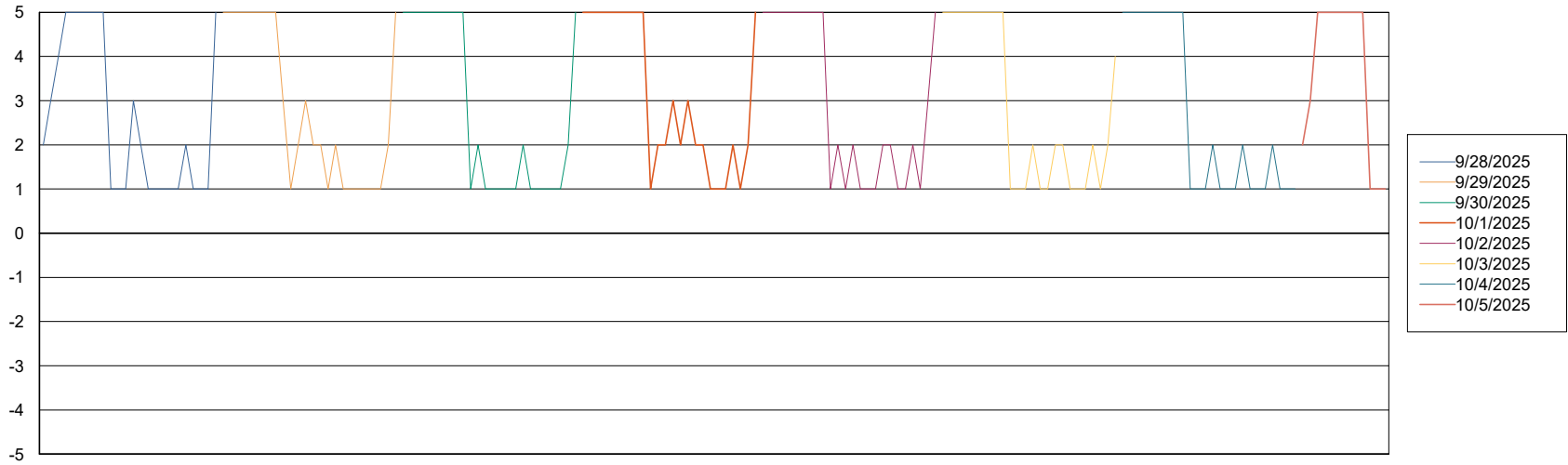
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Standby Database Health SGS_Production

Recovery lag for last 7 days



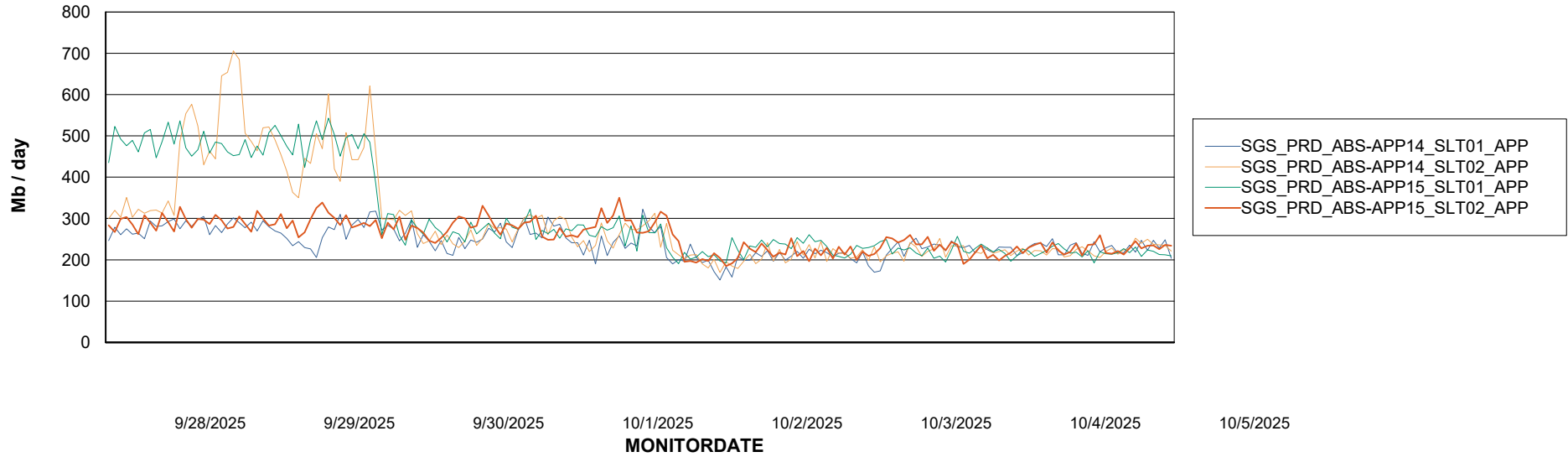
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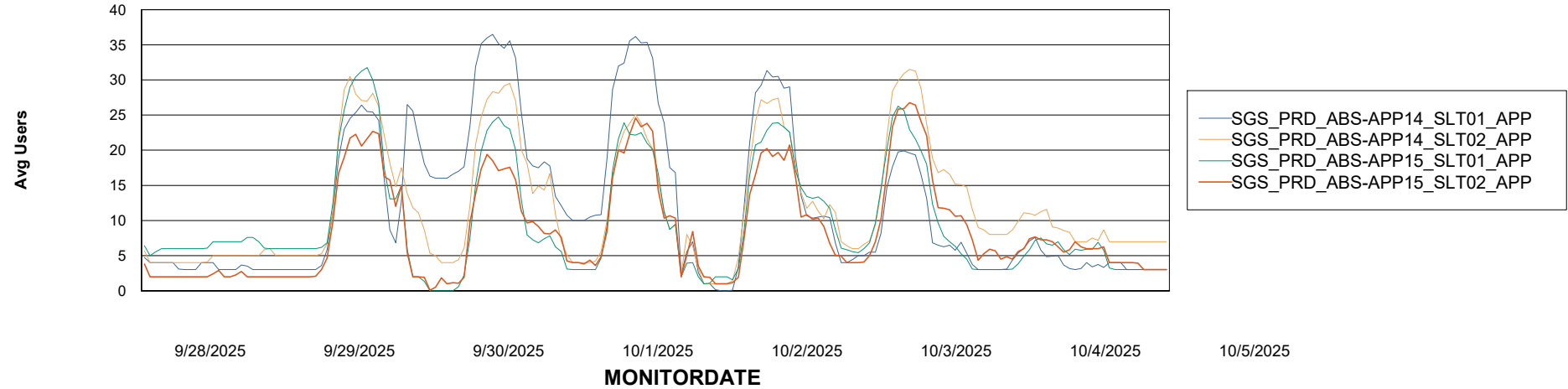


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



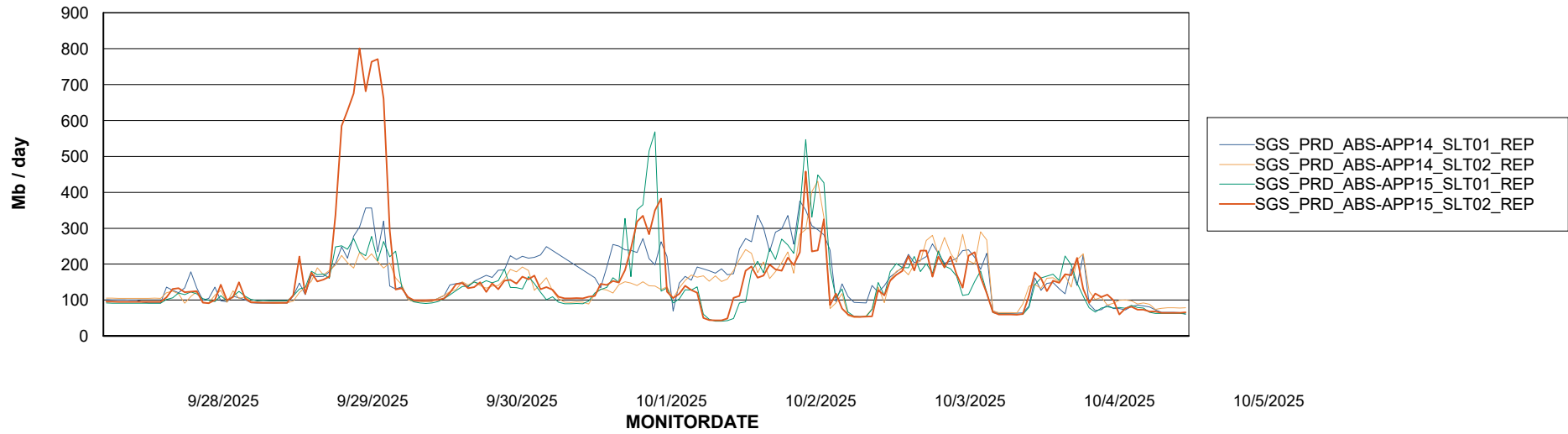
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



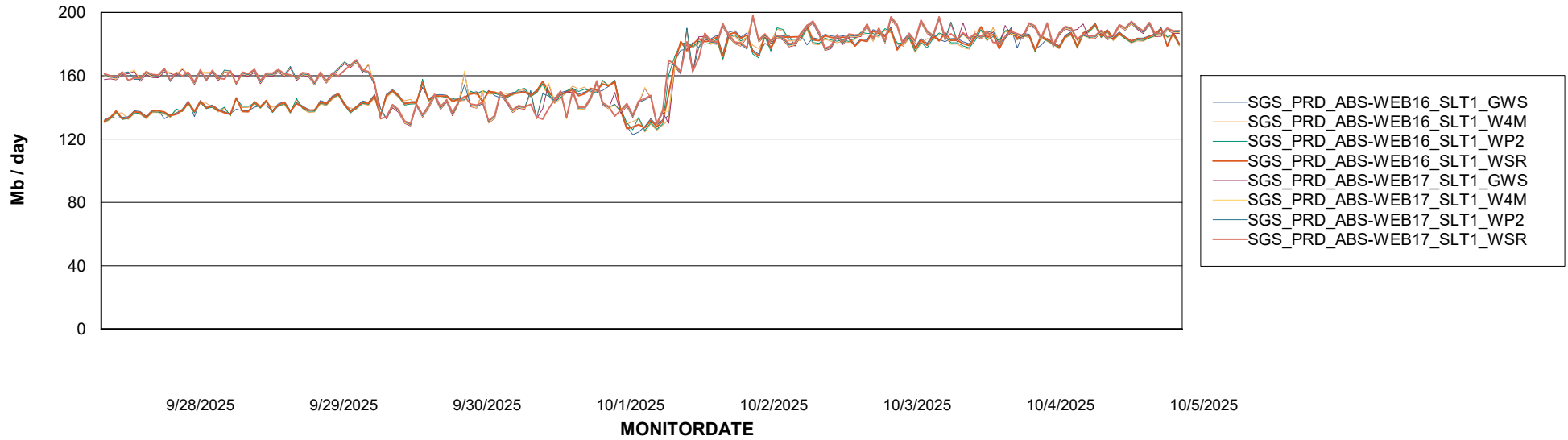
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Disaster per ABS component

