

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 10/5/2025 | 36 | 499 | 317 | 70 | 400 | 121 | 33 | 400 | 269 | 79 |
| 10/4/2025 | 37 | 499 | 316 | 70 | 400 | 121 | 33 | 400 | 269 | 80 |
| 10/3/2025 | 37 | 499 | 315 | 70 | 400 | 121 | 33 | 400 | 269 | 80 |
| 10/2/2025 | 37 | 499 | 315 | 70 | 400 | 121 | 33 | 400 | 269 | 80 |
| 10/1/2025 | 37 | 499 | 313 | 70 | 400 | 121 | 33 | 400 | 269 | 79 |
| 9/30/2025 | 37 | 499 | 313 | 70 | 400 | 121 | 33 | 400 | 269 | 78 |
| 9/29/2025 | 37 | 499 | 313 | 70 | 400 | 121 | 33 | 400 | 269 | 79 |

Harddisk Usage RFL_PRD_ABS02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 10/5/2025 | 68 | 499 | 159 | 63 | 600 | 221 | 18 | 600 | 493 | 88 |
| 10/4/2025 | 68 | 499 | 157 | 63 | 600 | 221 | 18 | 600 | 493 | 87 |
| 10/3/2025 | 68 | 499 | 157 | 63 | 600 | 221 | 18 | 600 | 493 | 88 |
| 10/2/2025 | 69 | 499 | 157 | 63 | 600 | 221 | 18 | 600 | 493 | 88 |
| 10/1/2025 | 69 | 499 | 156 | 63 | 600 | 221 | 18 | 600 | 493 | 87 |
| 9/30/2025 | 69 | 499 | 156 | 63 | 600 | 221 | 18 | 600 | 493 | 86 |
| 9/29/2025 | 69 | 499 | 156 | 63 | 600 | 221 | 18 | 600 | 493 | 86 |

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Harddisk Usage RFL_PRD_ABSWEB

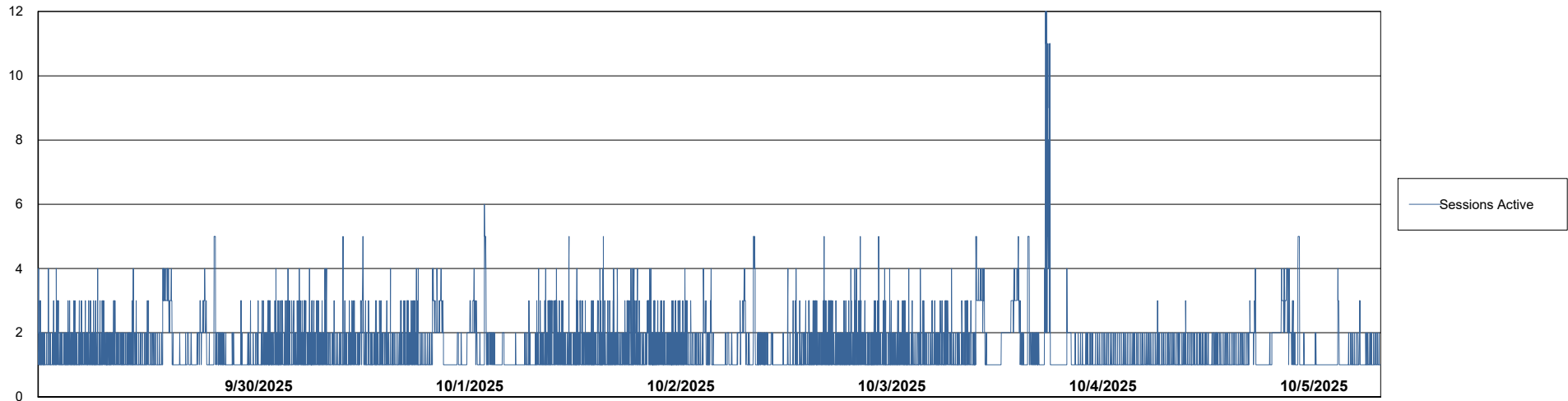
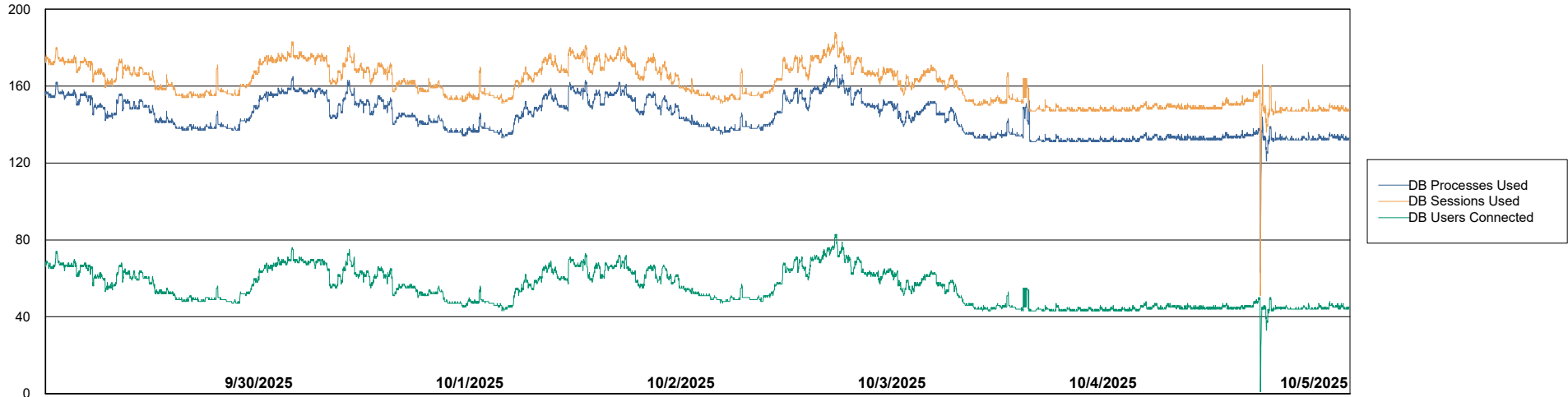
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 10/5/2025 | 70 | 126 | 38 |
| 10/4/2025 | 71 | 126 | 37 |
| 10/3/2025 | 71 | 126 | 37 |
| 10/2/2025 | 70 | 126 | 37 |
| 10/1/2025 | 70 | 126 | 37 |
| 9/30/2025 | 70 | 126 | 37 |
| 9/29/2025 | 70 | 126 | 37 |

Weekly SLA Customer Report

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Database Performance RFL_PRD_ABS01_DB

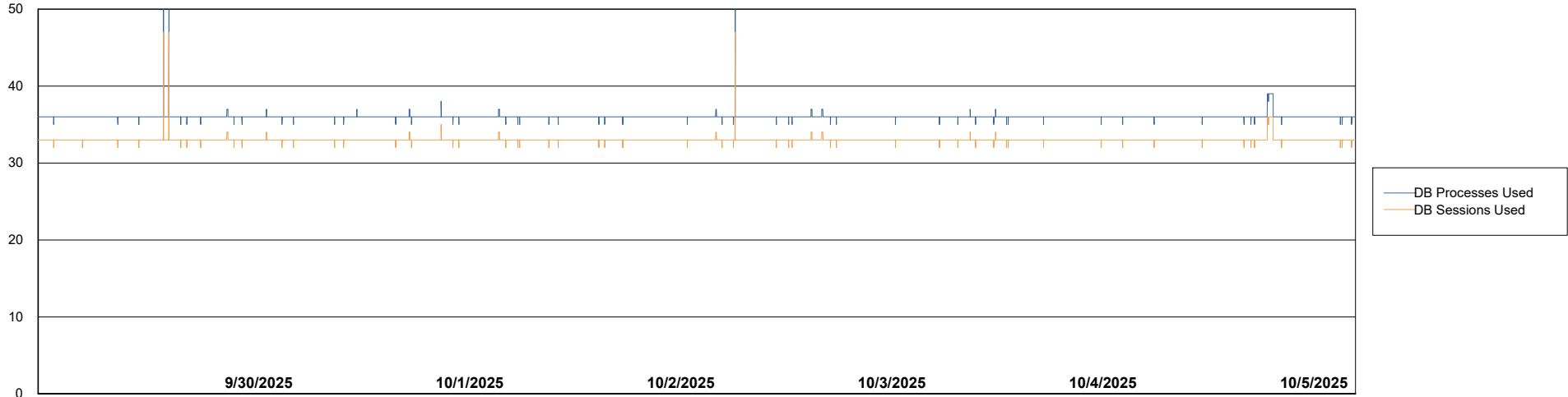


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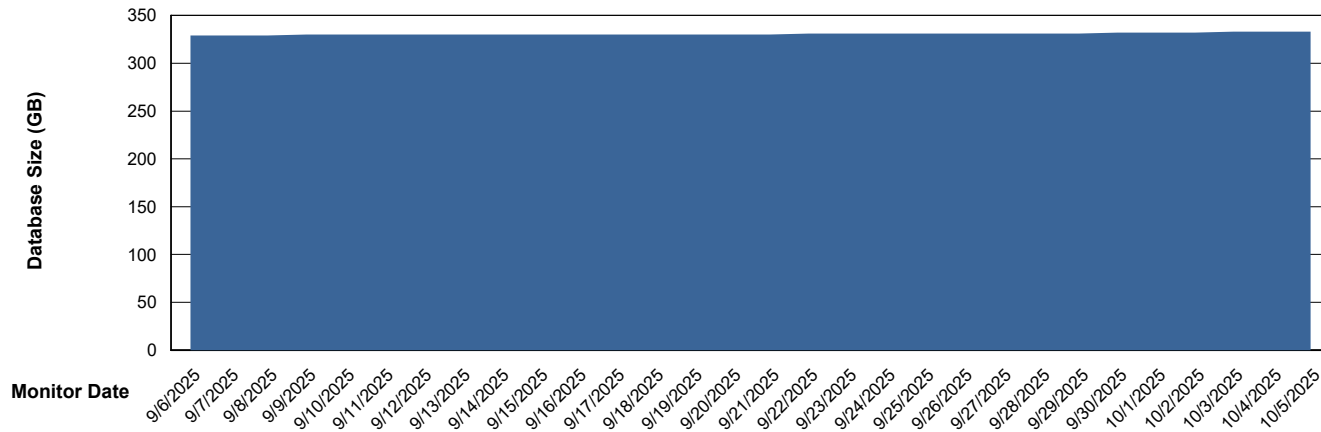


Database Performance RFL_PRD_ABS02_STB_DB



DATABASE SIZE RFL_PRD_ABS01_DB

Database growth over last month



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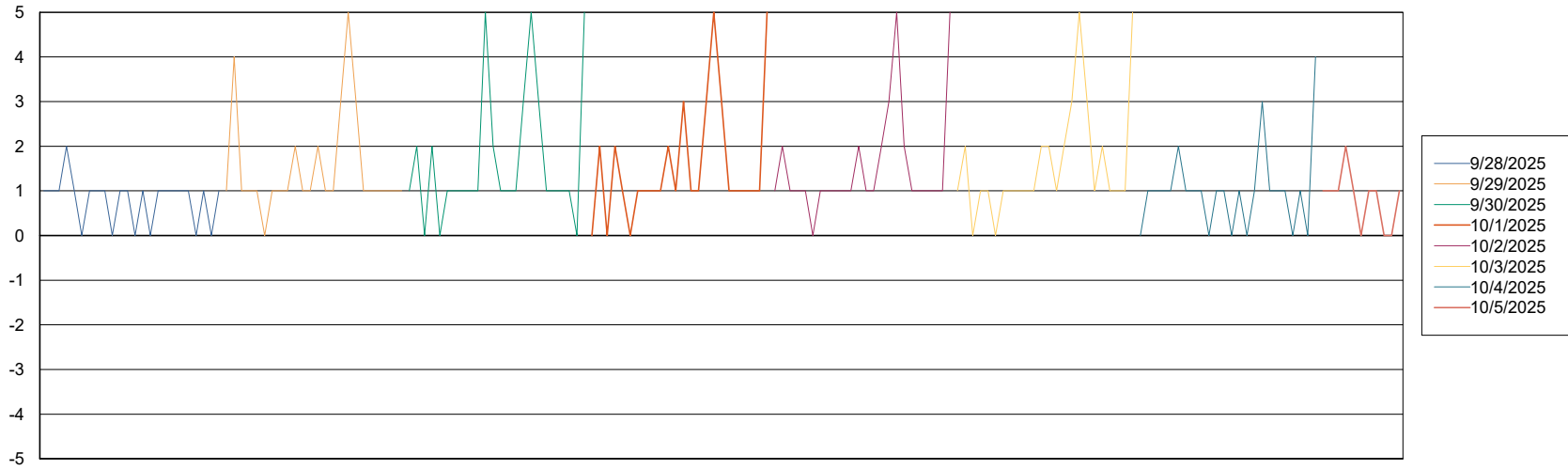


Database Tablespace RFL_PRD_ABS01_DB

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10/5/2025 | ABSDATA | 121 | 92 | 24 |
| | INDX | 269 | 224 | 17 |
| 10/4/2025 | ABSDATA | 121 | 92 | 24 |
| | INDX | 269 | 224 | 17 |
| 10/3/2025 | ABSDATA | 121 | 92 | 24 |
| | INDX | 269 | 224 | 17 |
| 10/2/2025 | ABSDATA | 121 | 92 | 24 |
| | INDX | 269 | 224 | 17 |
| 10/1/2025 | ABSDATA | 121 | 92 | 24 |
| | INDX | 269 | 223 | 17 |
| 9/30/2025 | ABSDATA | 121 | 92 | 24 |
| | INDX | 269 | 223 | 17 |
| 9/29/2025 | ABSDATA | 121 | 92 | 24 |
| | INDX | 269 | 223 | 17 |

Standby Database Health RFL_Production

Recovery lag for last 7 days



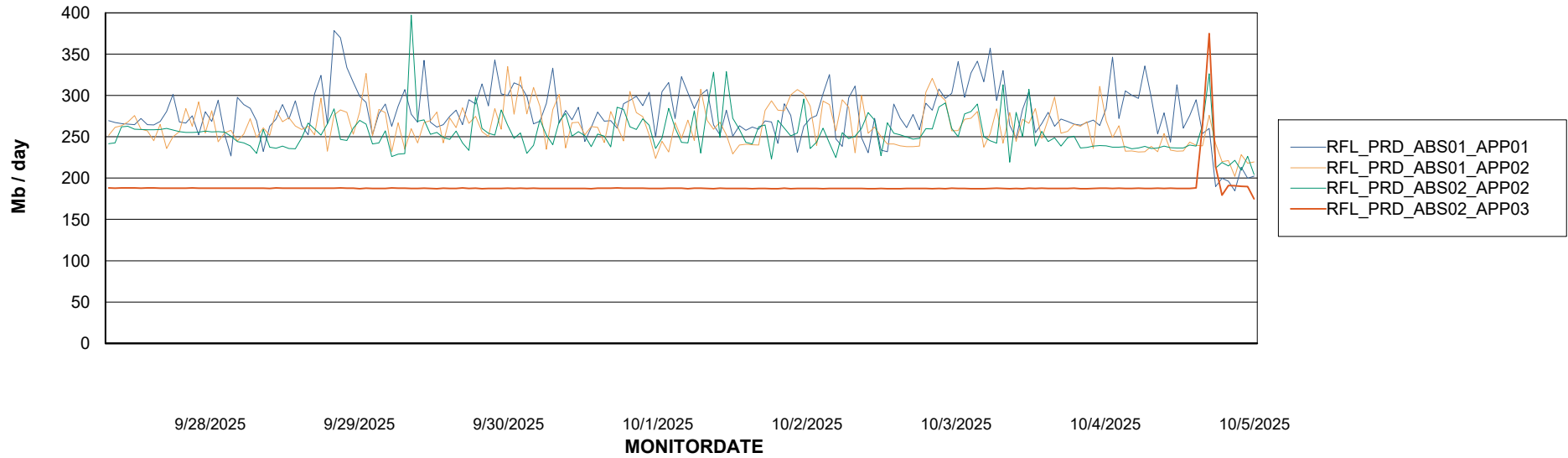
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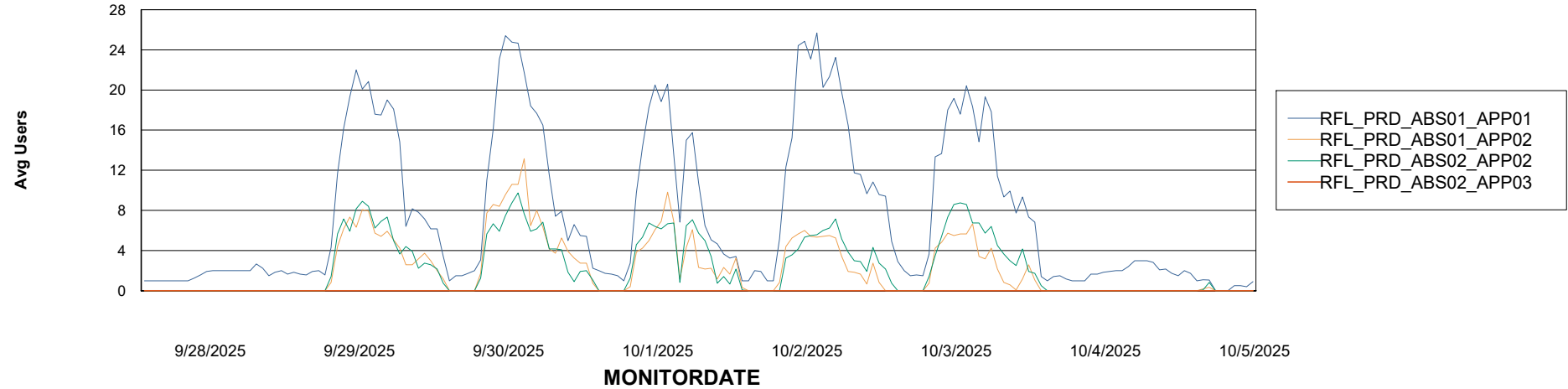


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



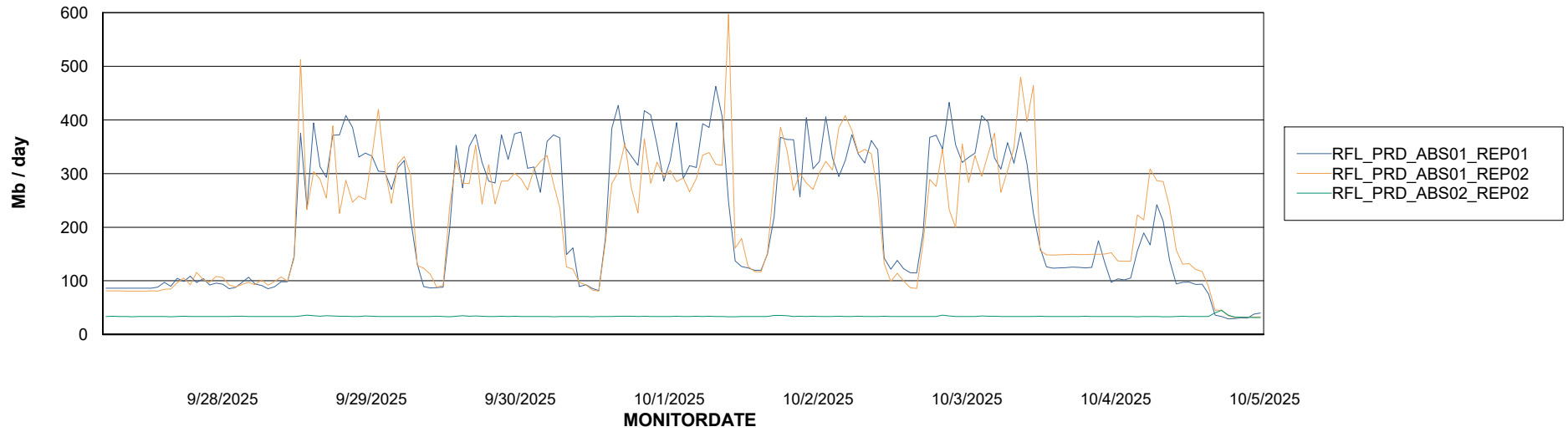
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



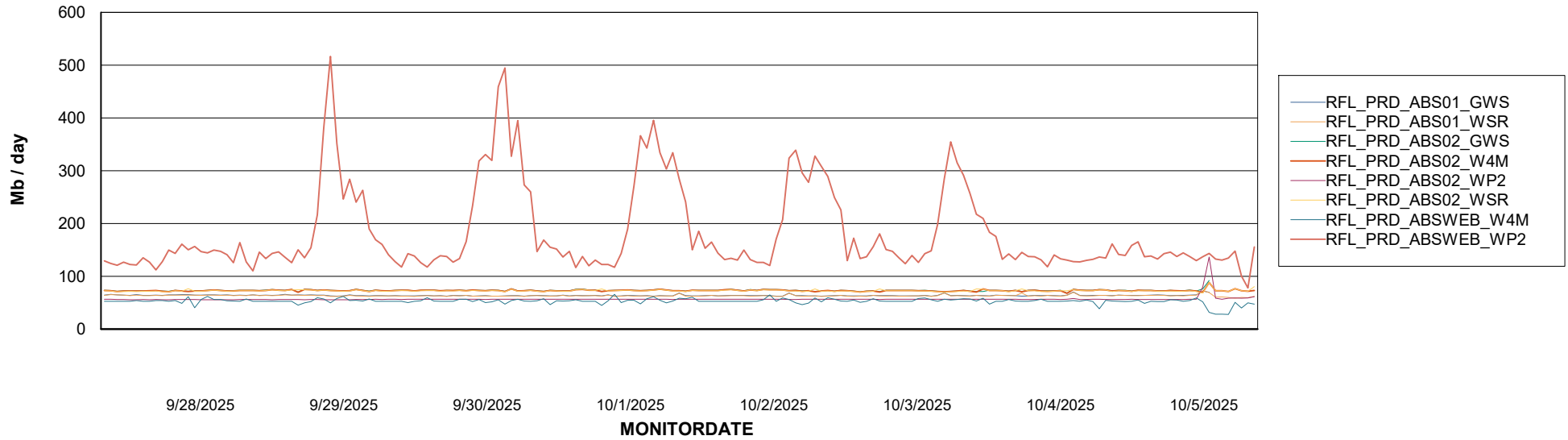
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

