

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/5/2025	54	199	91	31	500	346	80	200	40
10/4/2025	54	199	91	31	500	346	84	200	32
10/3/2025	54	199	91	31	500	346	87	200	26
10/2/2025	54	199	91	31	500	346	90	200	21
10/1/2025	54	199	91	31	500	346	92	200	15
9/30/2025	54	199	91	31	500	346	86	200	27
9/29/2025	54	199	91	31	500	346	76	200	47

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/5/2025	26	100	73	26	1,100	818	73	400	109
10/4/2025	26	100	73	26	1,100	811	73	400	110
10/3/2025	27	100	72	27	1,100	806	72	400	111
10/2/2025	28	100	71	27	1,100	804	72	400	113
10/1/2025	28	100	71	27	1,100	803	71	400	116
9/30/2025	28	100	71	27	1,100	803	72	400	111
9/29/2025	28	100	71	27	1,100	803	71	400	115

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/5/2025	67	279	93	21	838	659	88	559	69
10/4/2025	67	279	93	21	838	659	88	559	70
10/3/2025	67	279	93	22	838	655	87	559	71
10/2/2025	67	279	93	22	838	652	87	559	74
10/1/2025	67	279	93	22	838	652	86	559	76
9/30/2025	67	279	92	22	838	652	87	559	71
9/29/2025	66	279	94	22	838	652	86	559	75

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	49	100	51
10/4/2025	49	100	51
10/3/2025	48	100	52
10/2/2025	47	100	53
10/1/2025	47	100	53
9/30/2025	47	100	53
9/29/2025	47	100	53

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	57	100	43
10/4/2025	57	100	43
10/3/2025	56	100	43
10/2/2025	56	100	44
10/1/2025	56	100	44
9/30/2025	56	100	44
9/29/2025	56	100	44

Harddisk Usage NOA\_PRD\_NovoLink

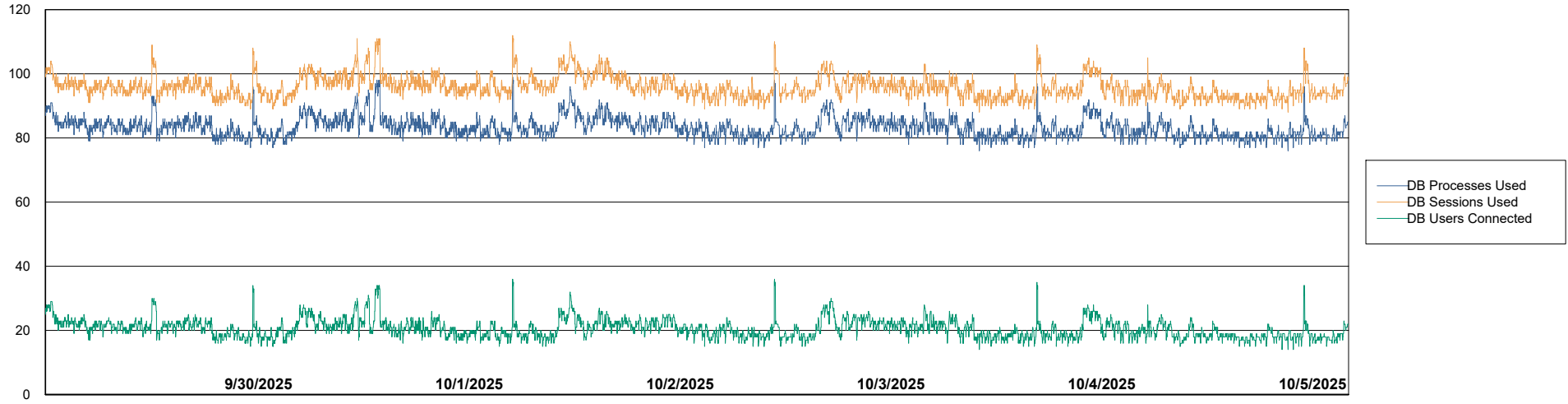
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	68	100	32
10/4/2025	68	100	32
10/3/2025	68	100	32
10/2/2025	68	100	32
10/1/2025	68	100	32
9/30/2025	68	100	32
9/29/2025	68	100	32

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Database Performance NOA\_PRD\_NHSBI\_ABS1

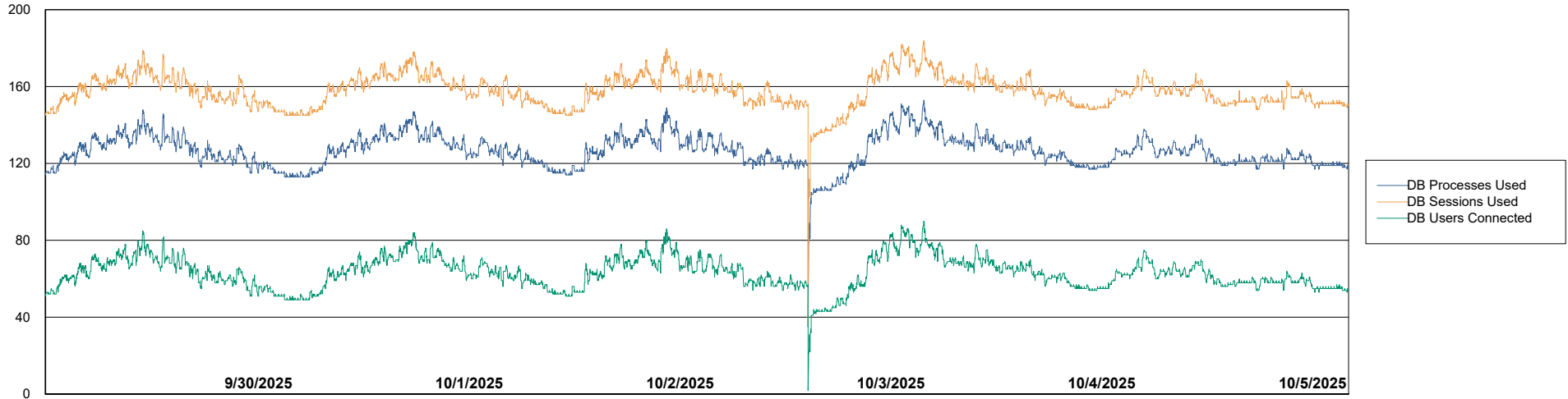


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Database Performance NOA\_PRD\_NovoABS01\_ABS1

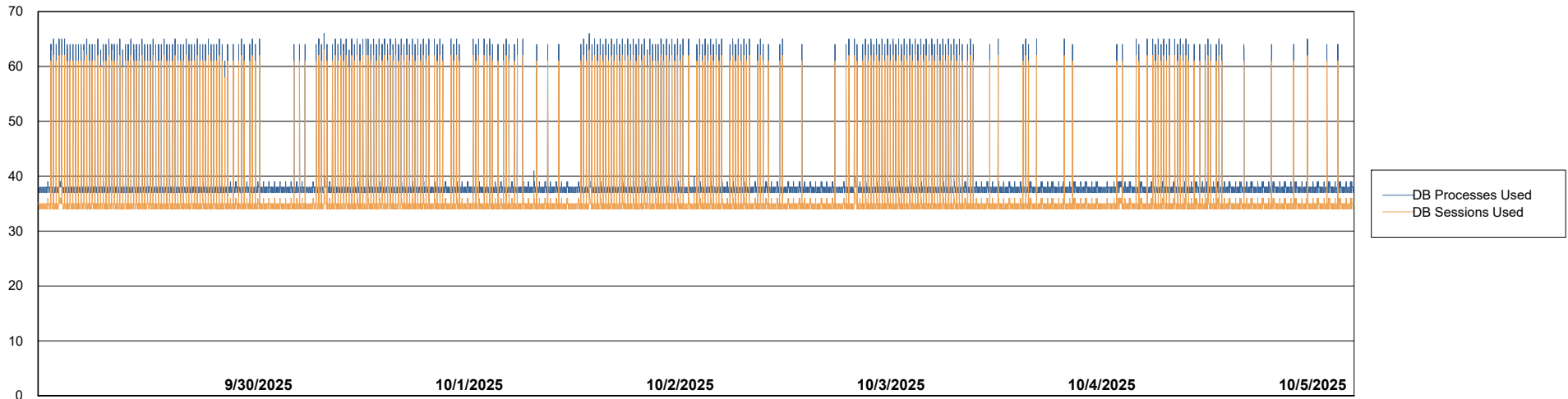


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1



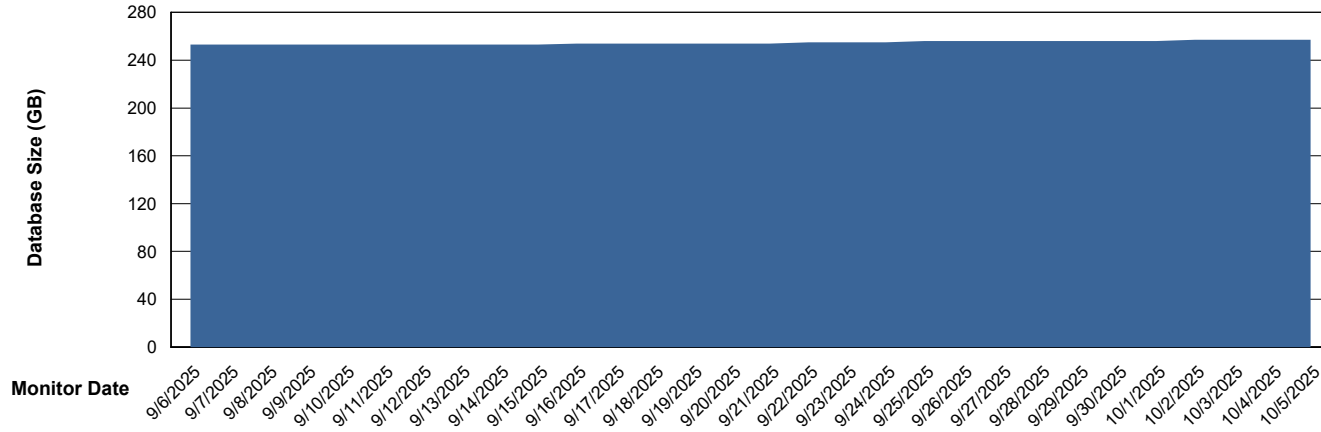
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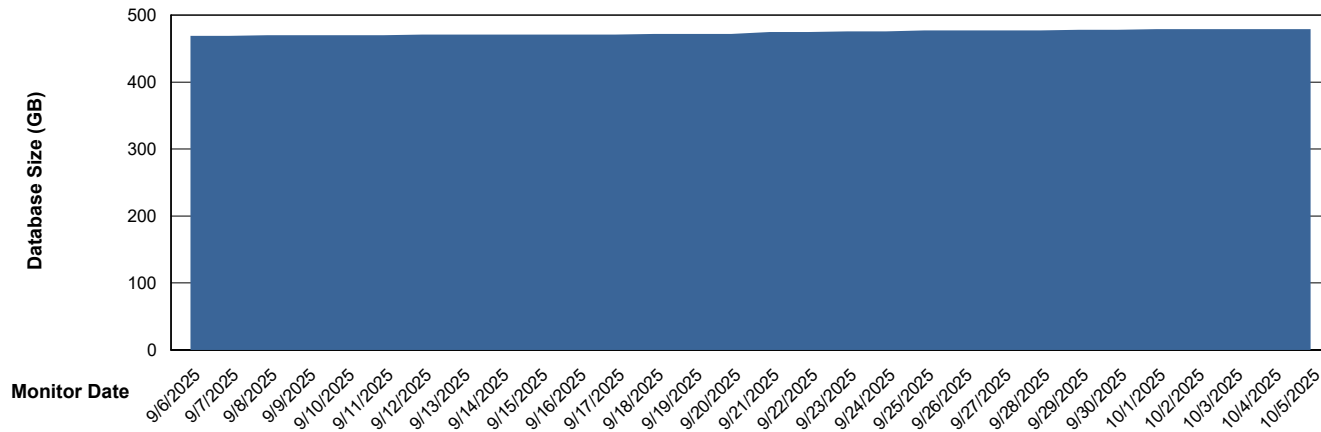
DATABASE SIZE NOA\_PRD\_NHSBI\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NHSBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2025	ABSDATA	158	130	18
	INDX	148	120	19
10/4/2025	ABSDATA	158	130	18
	INDX	148	120	19
10/3/2025	ABSDATA	158	129	18
	INDX	148	120	19
10/2/2025	ABSDATA	158	129	18
	INDX	148	120	19
10/1/2025	ABSDATA	158	129	18
	INDX	148	120	19
9/30/2025	ABSDATA	158	129	18
	INDX	148	120	19
9/29/2025	ABSDATA	158	129	18
	INDX	148	120	19

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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2025	ABSDATA	202	168	17
	INDX	360	298	17
10/4/2025	ABSDATA	202	168	17
	INDX	360	298	17
10/3/2025	ABSDATA	202	168	17
	INDX	360	298	17
10/2/2025	ABSDATA	199	168	16
	INDX	356	298	16
10/1/2025	ABSDATA	199	168	16
	INDX	356	298	16
9/30/2025	ABSDATA	199	167	16
	INDX	356	298	16
9/29/2025	ABSDATA	199	167	16
	INDX	356	297	17

BI last ETL error for NOA\_PRD\_NHSBI\_ABS1

Sun, 5-10-2025	None
Thu, 2-10-2025	None
Wed, 1-10-2025	None
Mon, 29-09-2025	None
Tue, 30-09-2025	None
Sat, 4-10-2025	None
Fri, 3-10-2025	None

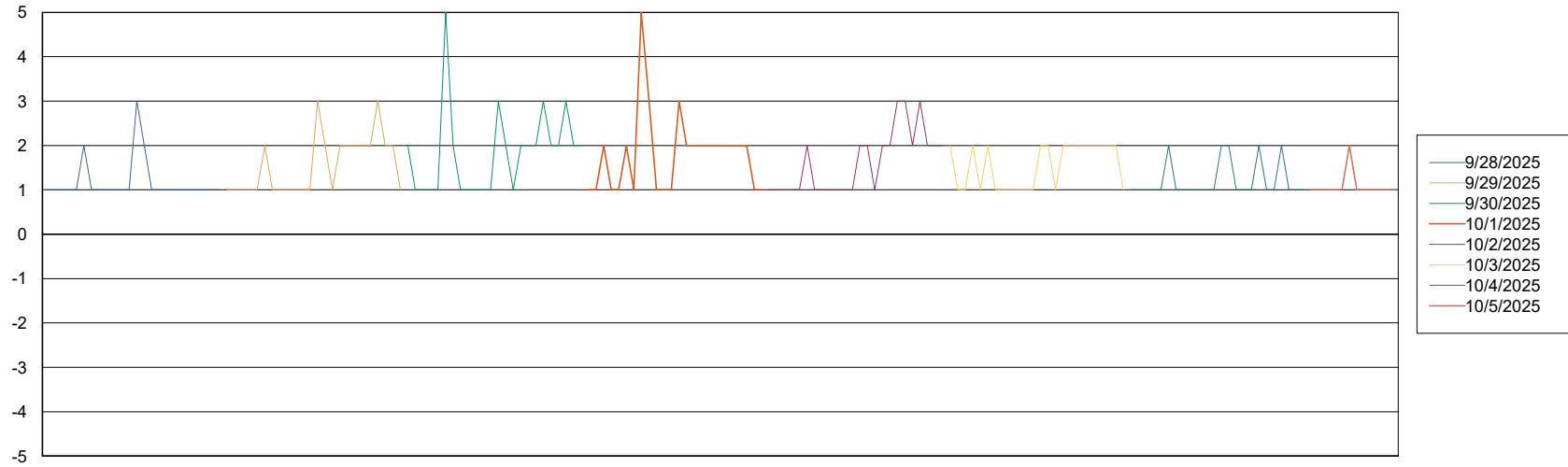
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



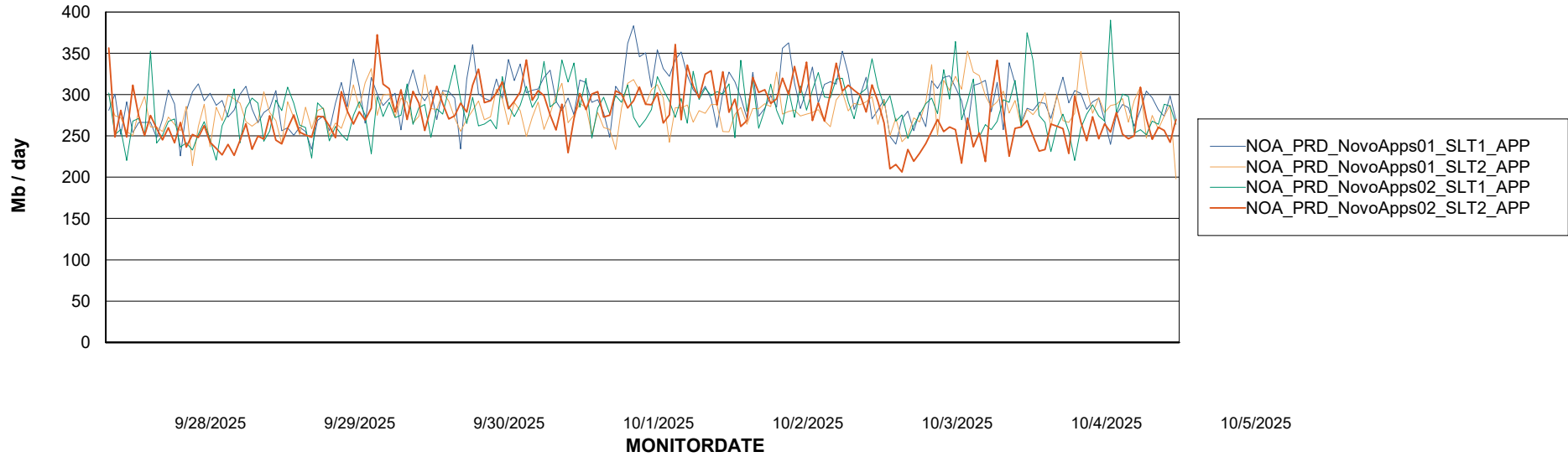
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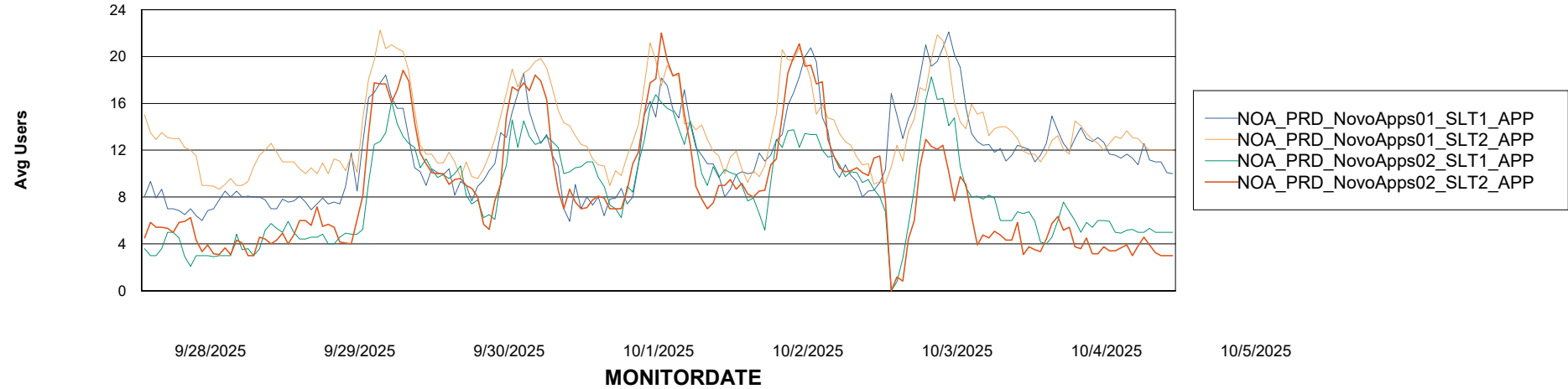


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



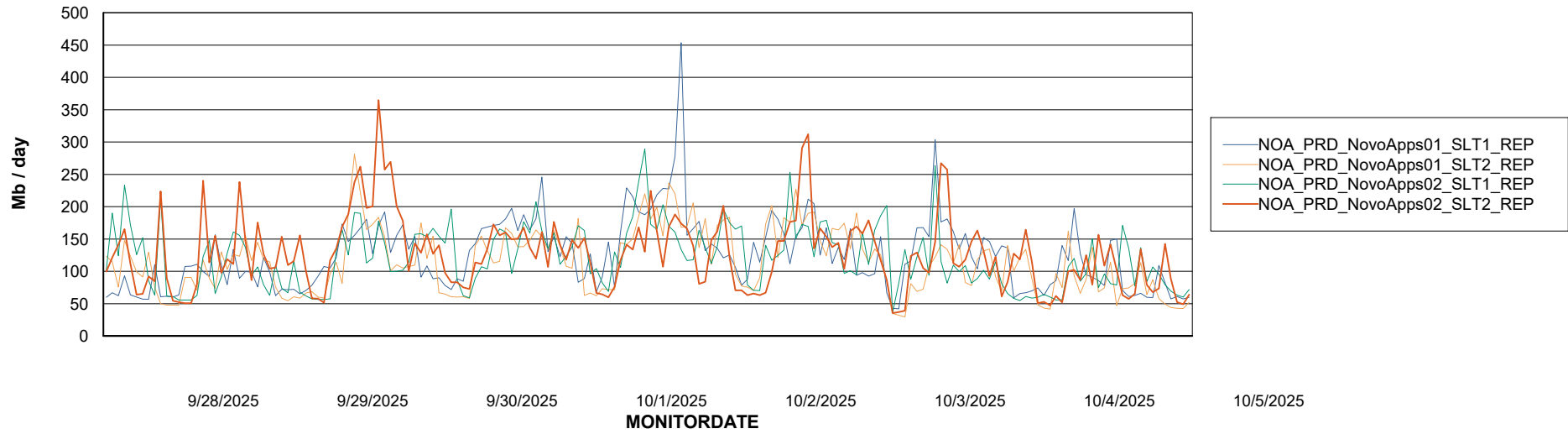
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



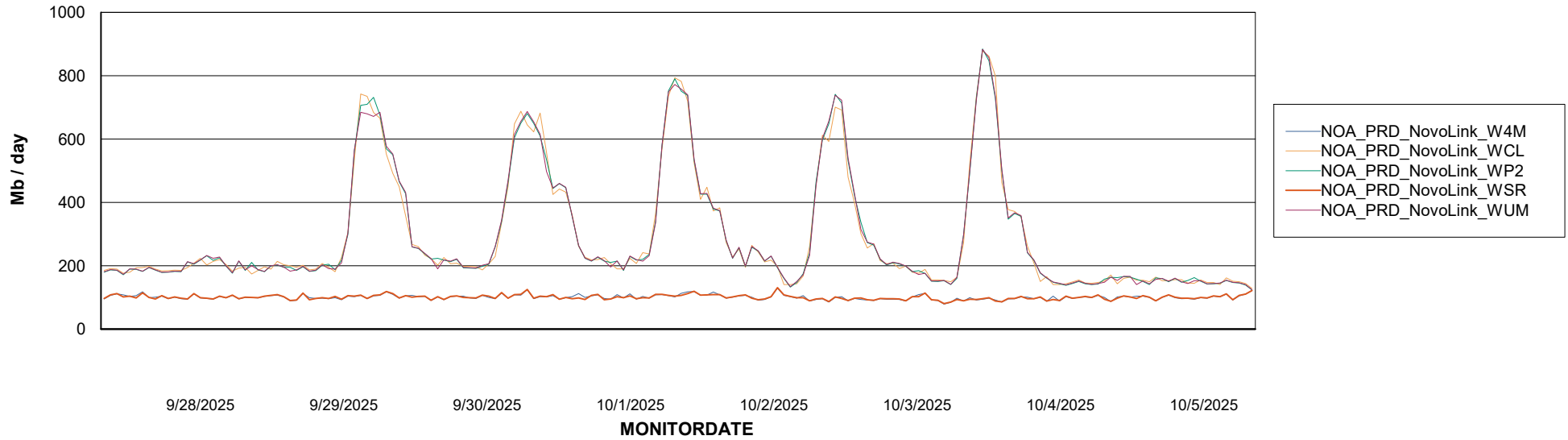
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

