

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/5/2025	23	149	114	14	900	774
10/4/2025	23	149	115	15	900	762
10/3/2025	23	149	115	15	900	761
10/2/2025	23	149	115	16	900	752
10/1/2025	23	149	115	16	900	760
9/30/2025	23	149	115	16	900	759
9/29/2025	23	149	115	16	900	760

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	49	89	46
10/4/2025	49	89	46
10/3/2025	49	89	46
10/2/2025	49	89	46
10/1/2025	49	89	45
9/30/2025	49	89	45
9/29/2025	49	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	57	79	34
10/4/2025	57	79	34
10/3/2025	57	79	34
10/2/2025	57	79	34
10/1/2025	57	79	34
9/30/2025	57	79	34
9/29/2025	57	79	34

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	37	79	50
10/4/2025	37	79	50
10/3/2025	37	79	50
10/2/2025	37	79	50
10/1/2025	37	79	50
9/30/2025	38	79	49
9/29/2025	39	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	31	149	103
10/4/2025	31	149	103
10/3/2025	31	149	103
10/2/2025	31	149	103
10/1/2025	31	149	102
9/30/2025	32	149	102
9/29/2025	32	149	102

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/5/2025	34	149	99	22	1,997	1,553
10/4/2025	34	149	99	22	1,997	1,554
10/3/2025	34	149	99	22	1,997	1,554
10/2/2025	34	149	99	22	1,997	1,555
10/1/2025	34	149	99	22	1,997	1,555
9/30/2025	34	149	99	22	1,997	1,553
9/29/2025	34	149	99	22	1,997	1,549

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/5/2025	56	199	89	22	1,997	1,560	63	500	187
10/4/2025	56	199	89	22	1,997	1,557	71	500	143
10/3/2025	56	199	89	22	1,997	1,557	72	500	142
10/2/2025	56	199	89	22	1,997	1,557	71	500	145
10/1/2025	56	199	89	22	1,997	1,558	71	500	143
9/30/2025	56	199	89	22	1,997	1,557	71	500	144
9/29/2025	56	199	89	22	1,997	1,556	71	500	144

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	62	79	30
10/4/2025	62	79	30
10/3/2025	62	79	30
10/2/2025	62	79	30
10/1/2025	62	79	30
9/30/2025	62	79	30
9/29/2025	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	53	79	38
10/4/2025	53	79	38
10/3/2025	53	79	38
10/2/2025	53	79	38
10/1/2025	53	79	38
9/30/2025	53	79	38
9/29/2025	53	79	38

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	28	149	107
10/4/2025	28	149	107
10/3/2025	28	149	107
10/2/2025	28	149	107
10/1/2025	28	149	107
9/30/2025	28	149	107
9/29/2025	28	149	107

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Harddisk Usage JSG_PRD_WORF

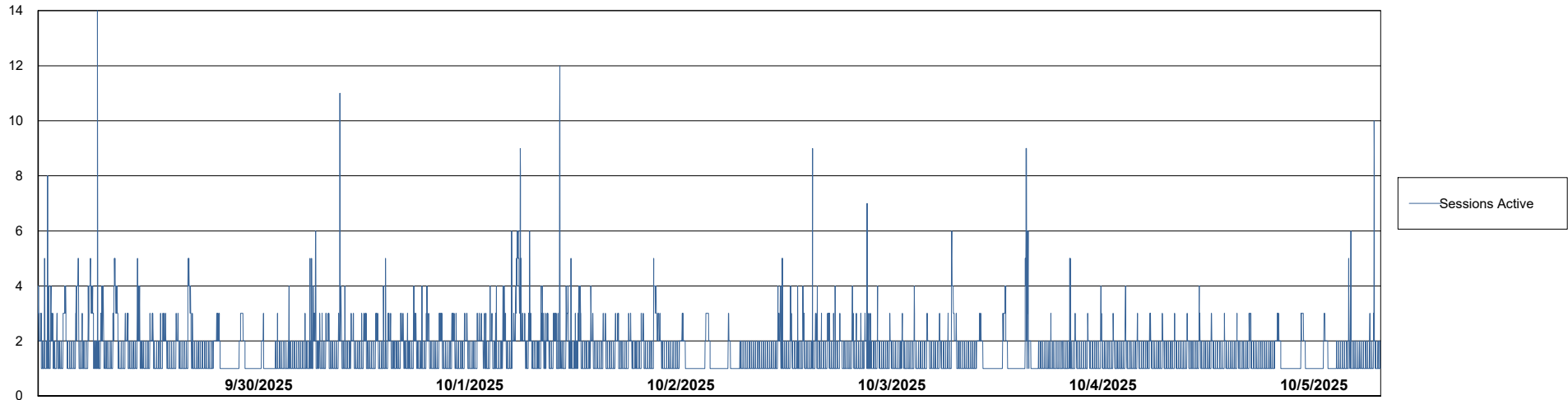
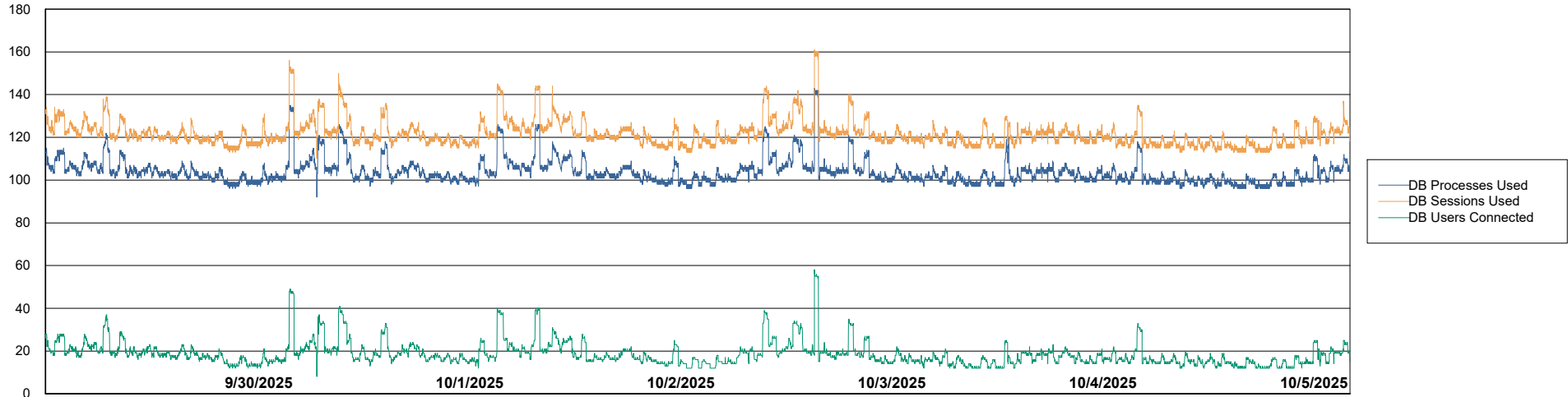
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2025	48	149	77
10/4/2025	48	149	77
10/3/2025	48	149	77
10/2/2025	48	149	77
10/1/2025	48	149	77
9/30/2025	48	149	77
9/29/2025	48	149	77

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Database Performance JSG_PRD_BASHIR_DB_ABS1

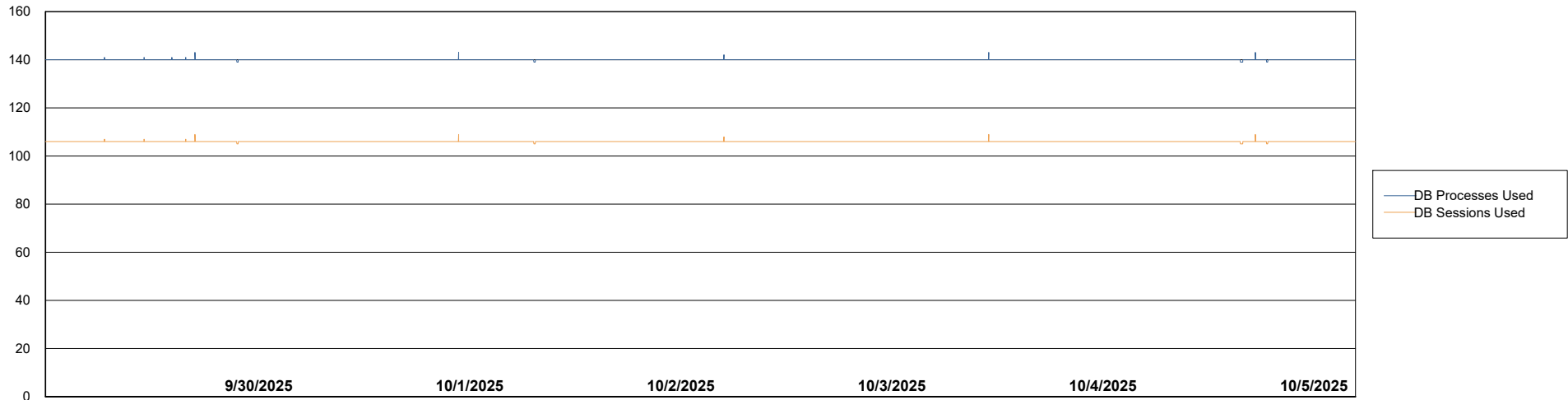


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Database Performance JSG_PRD_PICARD_DB_ABS1

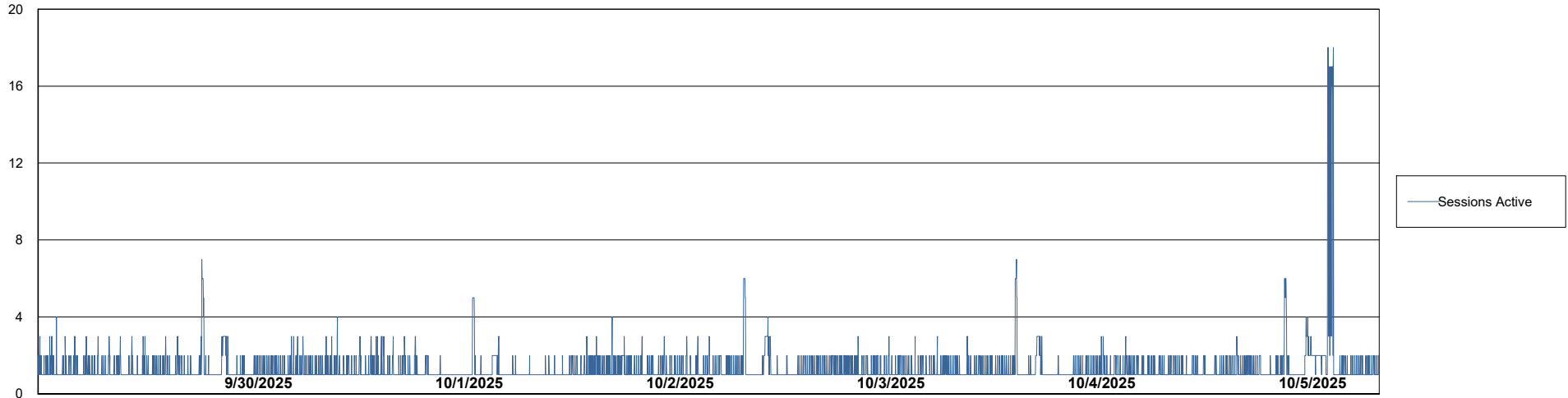
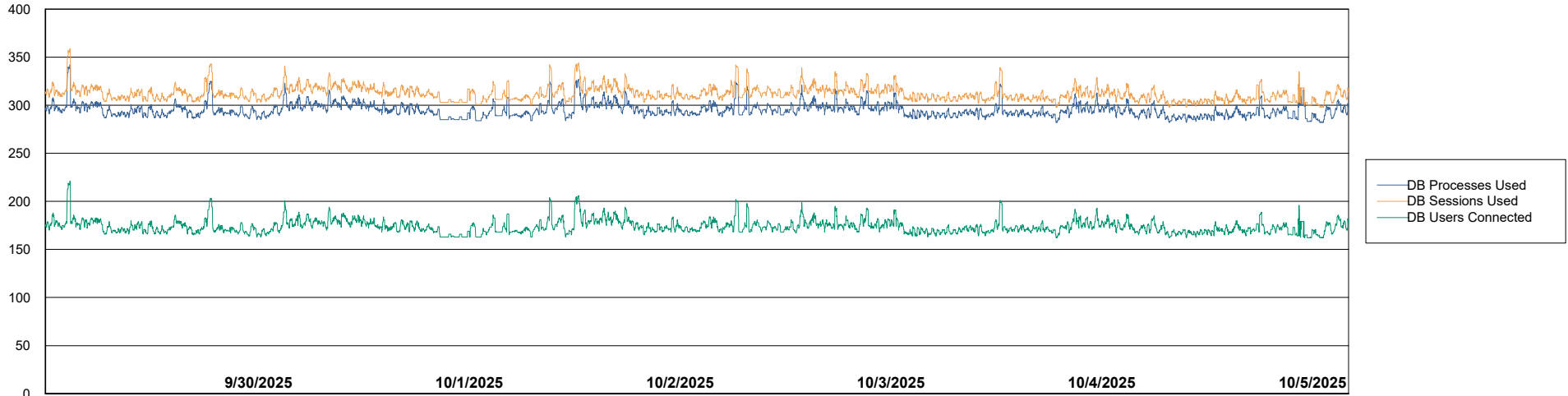


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



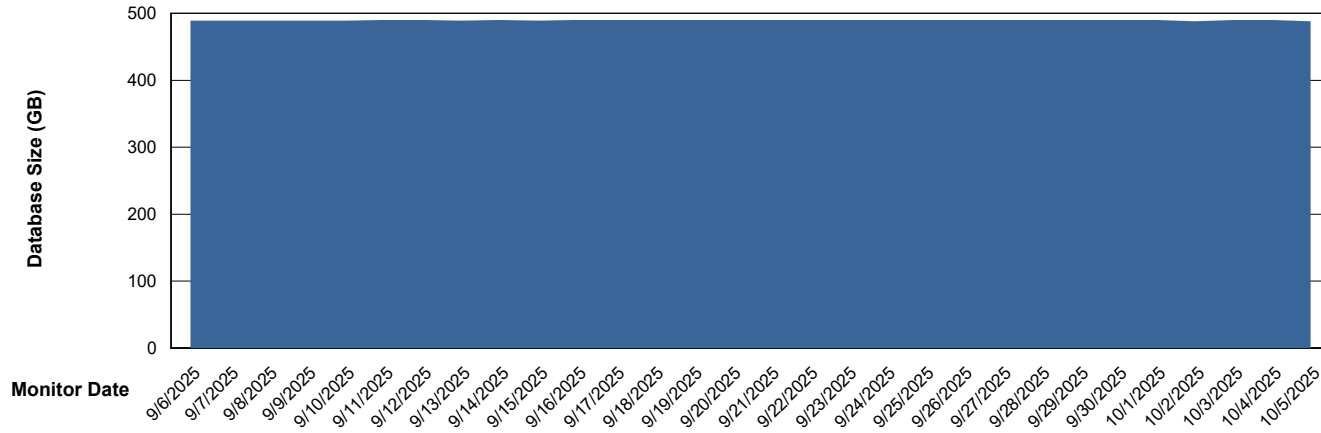
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Customer JSG_Production (24/7)
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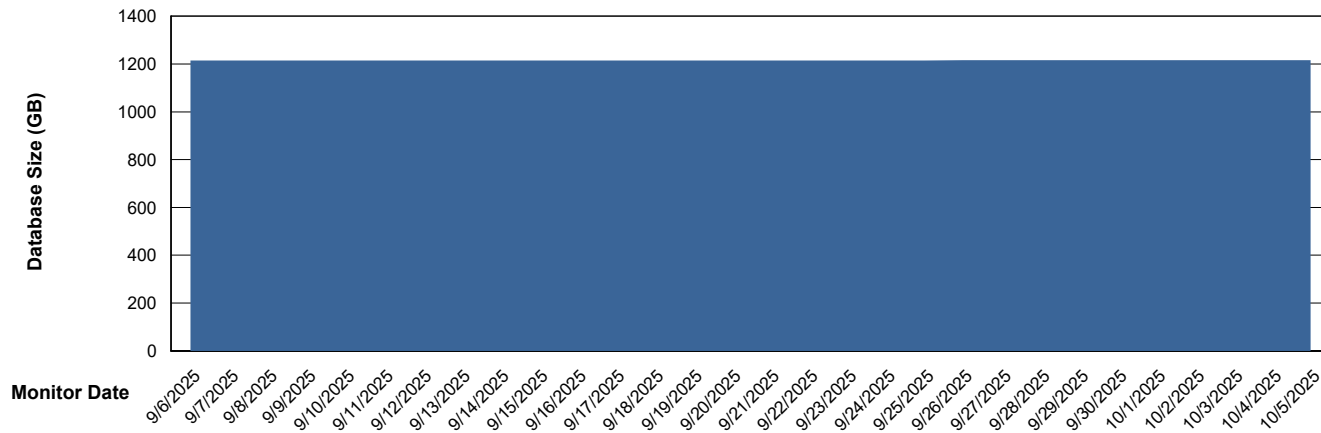
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2025	ABSDATA	245	207	16
	INDX	333	277	17
10/4/2025	ABSDATA	245	208	15
	INDX	333	277	17
10/3/2025	ABSDATA	245	207	15
	INDX	333	278	17
10/2/2025	ABSDATA	245	206	16
	INDX	333	278	17
10/1/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/30/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/29/2025	ABSDATA	245	208	15
	INDX	333	277	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/4/2025	ABSDATA	1,376	1,139	17
	INDX	69	57	17
10/3/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
10/2/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
10/1/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/30/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/29/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Tue 30/9/2025	Wed 1/10/2025	Thu 2/10/2025	Fri 3/10/2025	Sat 4/10/2025	Sun 5/10/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 5-10-2025	None
Sun, 5-10-2025	None
Tue, 30-09-2025	None
Thu, 2-10-2025	None
Mon, 29-09-2025	None
Fri, 3-10-2025	None
Wed, 1-10-2025	None
Tue, 30-09-2025	None
Fri, 3-10-2025	None
Mon, 29-09-2025	None
Sat, 4-10-2025	None
Thu, 2-10-2025	None
Sat, 4-10-2025	None
Wed, 1-10-2025	None

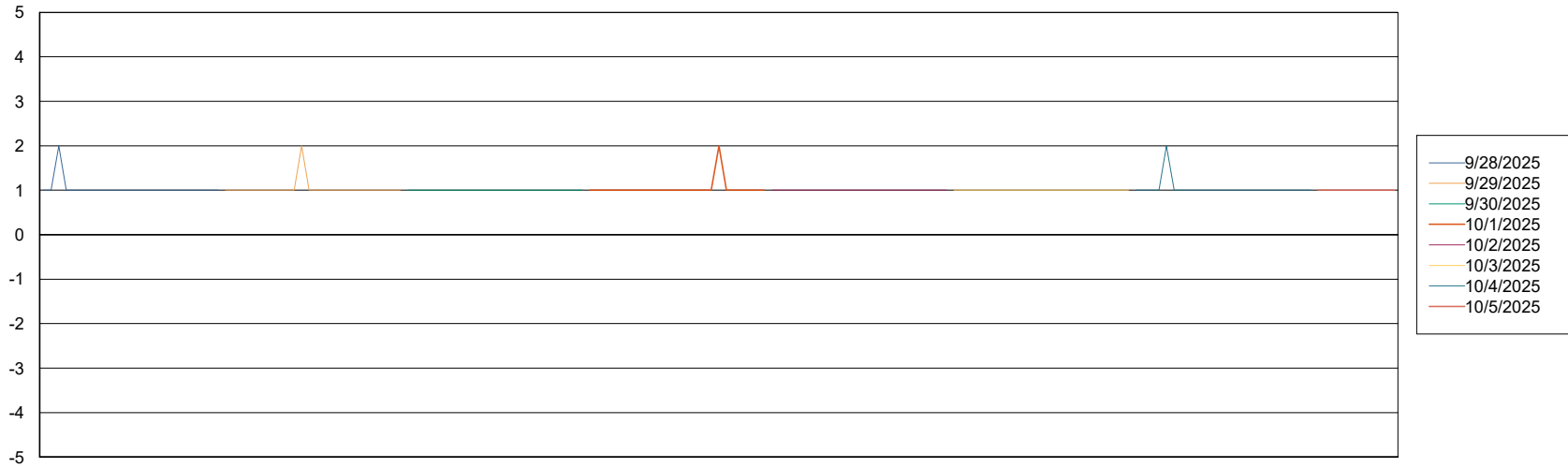
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



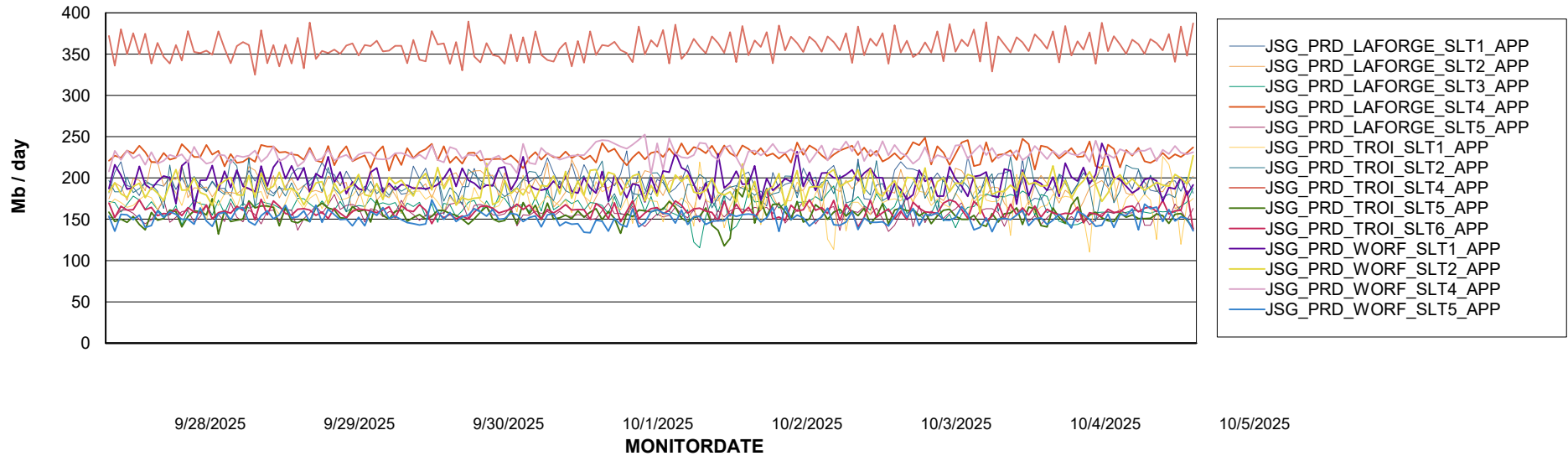
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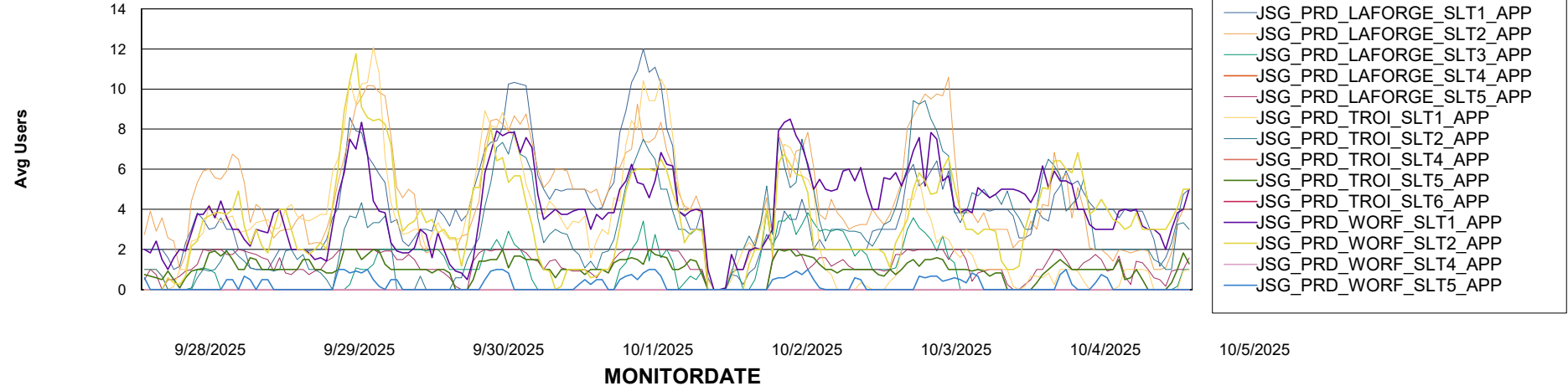


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



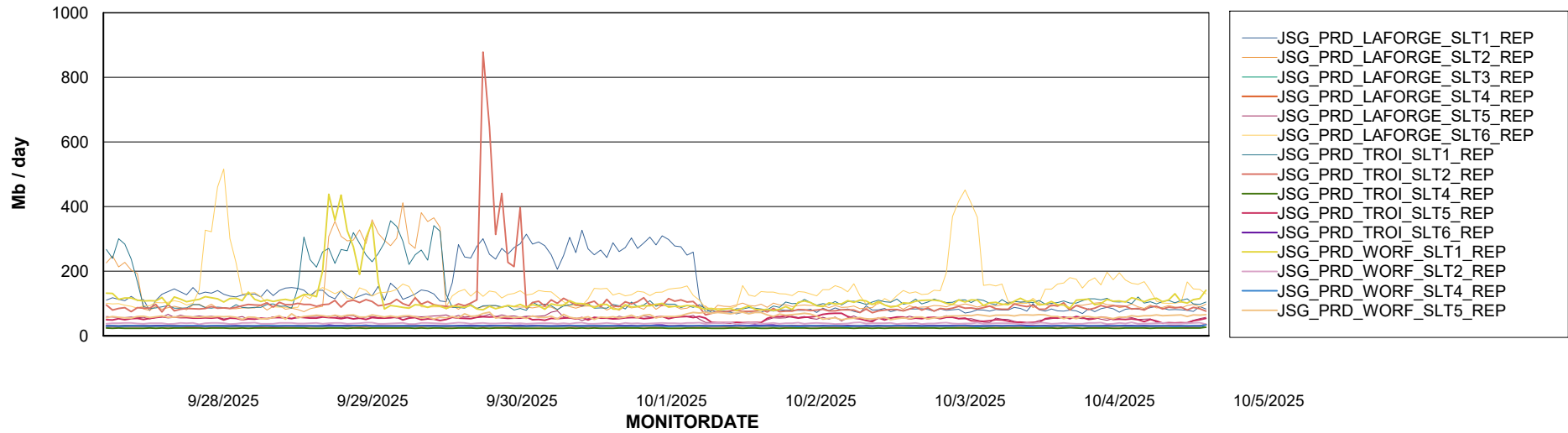
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



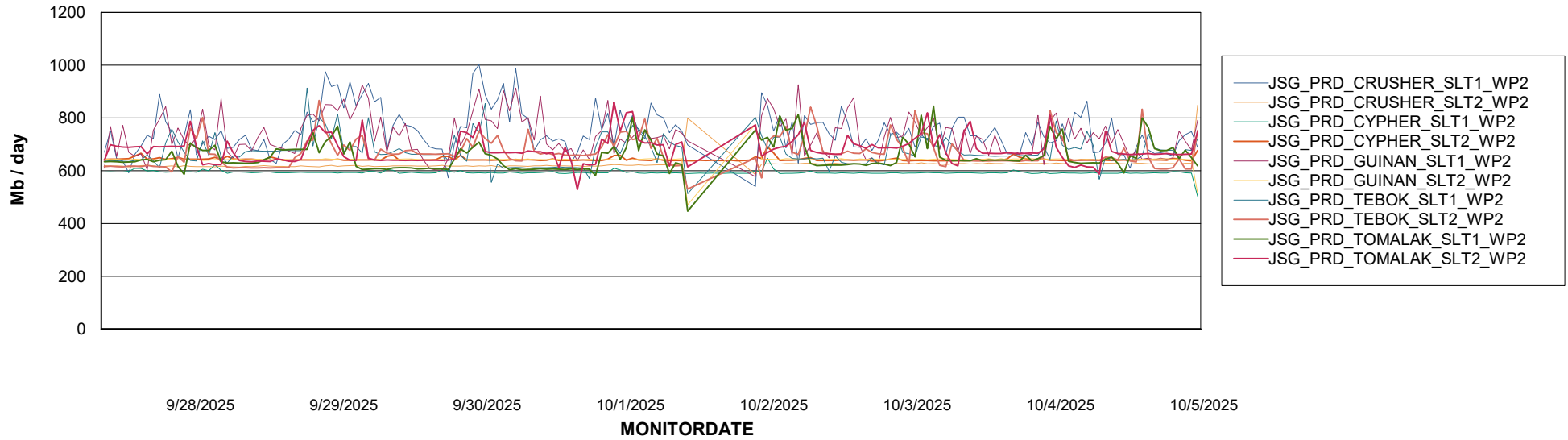
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ABSSolute Web Component Services

Avg memory used per ABS Web component

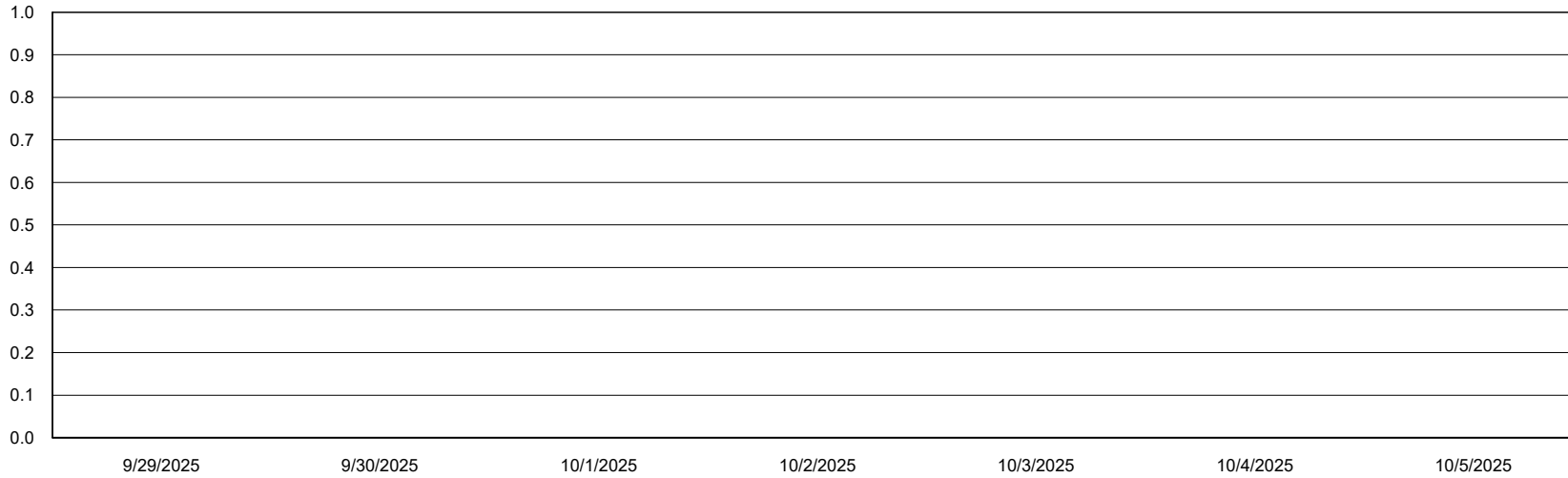


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP