

# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	38	199	124
9/27/2025	38	199	124
9/26/2025	38	199	124
9/25/2025	38	199	124
9/24/2025	38	199	124
9/23/2025	38	199	124
9/22/2025	38	199	124

Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	49	199	101
9/27/2025	49	199	101
9/26/2025	49	199	101
9/25/2025	49	199	101
9/24/2025	49	199	101
9/23/2025	49	199	101
9/22/2025	49	199	101

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/28/2025	19	127	103	17	426	353
9/27/2025	19	127	103	17	426	352
9/26/2025	19	127	103	16	426	357
9/25/2025	19	127	103	17	426	352
9/24/2025	19	127	103	17	426	352
9/23/2025	19	127	103	16	426	356
9/22/2025	19	127	103	17	426	352

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/28/2025	46	126	69	20	1,127	899
9/27/2025	46	126	69	21	1,127	888
9/26/2025	46	126	69	21	1,127	888
9/25/2025	46	126	68	21	1,127	888
9/24/2025	46	126	68	22	1,127	884
9/23/2025	46	126	68	22	1,127	882
9/22/2025	46	126	68	22	1,127	883

# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/28/2025	46	126	68	34	1,127	747
9/27/2025	46	126	68	34	1,127	748
9/26/2025	47	126	67	34	1,127	748
9/25/2025	47	126	67	34	1,127	747
9/24/2025	47	126	67	34	1,127	743
9/23/2025	47	126	67	34	1,127	742
9/22/2025	47	126	67	34	1,127	743

Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	76	199	47
9/27/2025	76	199	47
9/26/2025	76	199	47
9/25/2025	76	199	47
9/24/2025	76	199	47
9/23/2025	76	199	47
9/22/2025	76	199	47

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Harddisk Usage SGS\_PRD\_ABS-WEB17

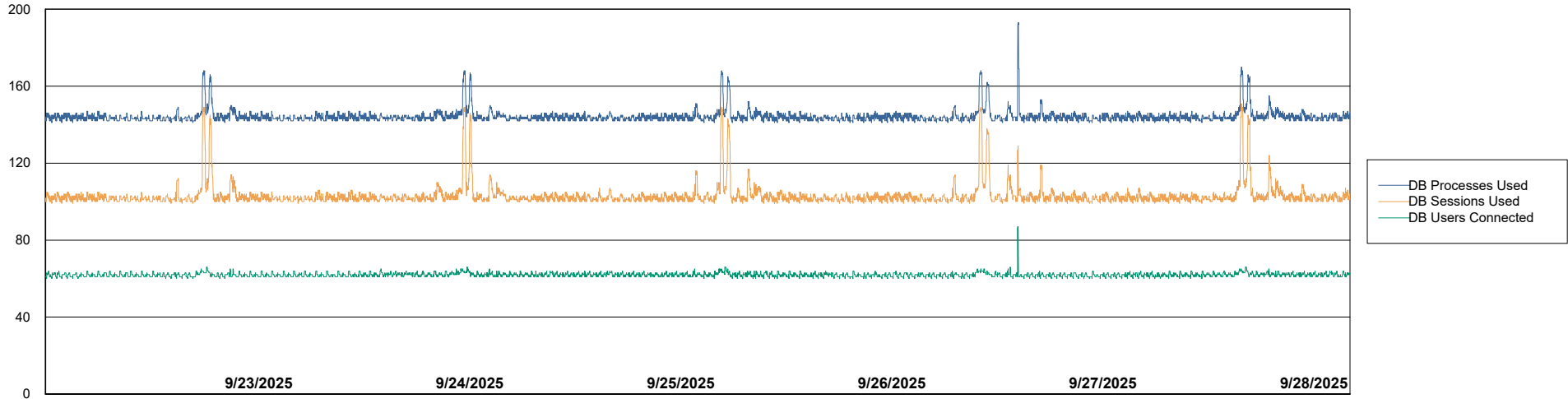
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	81	199	37
9/27/2025	81	199	37
9/26/2025	81	199	37
9/25/2025	81	199	37
9/24/2025	81	199	37
9/23/2025	81	199	37
9/22/2025	81	199	37

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Database Performance SGS\_PRD\_ABS-BI02\_ABS1

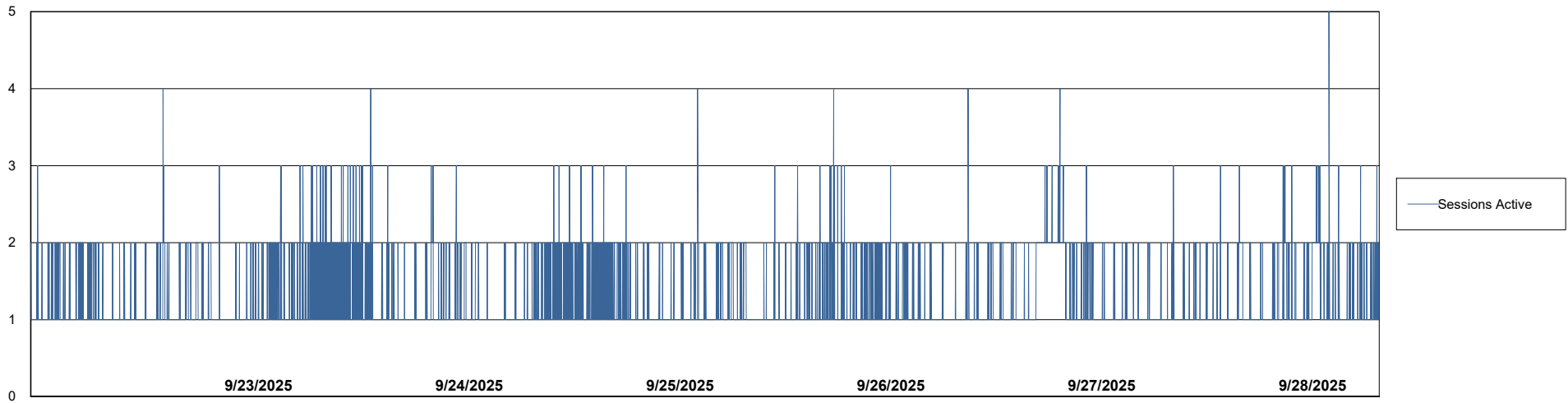
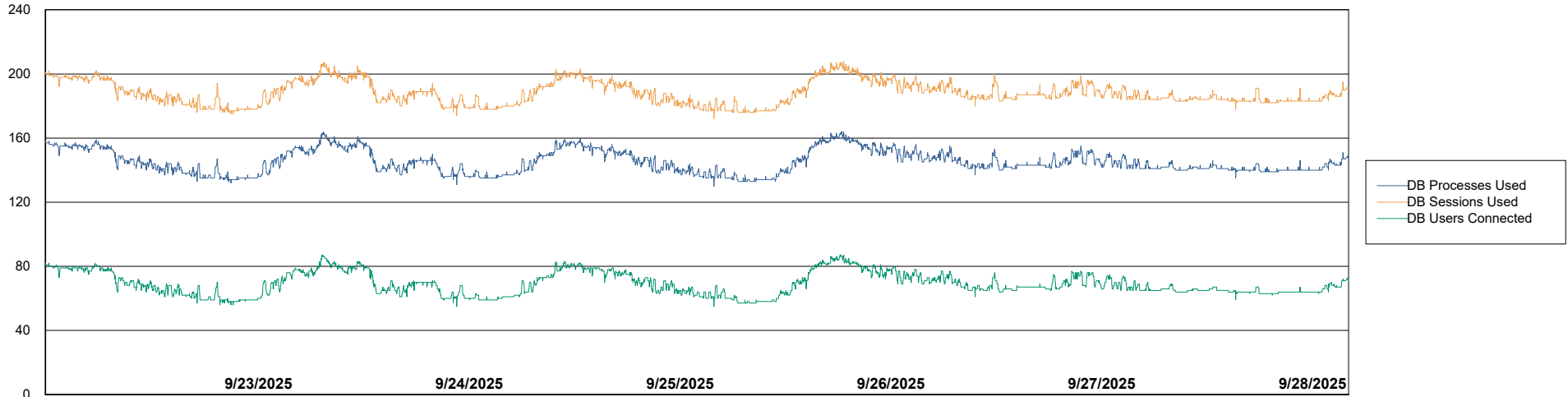


# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



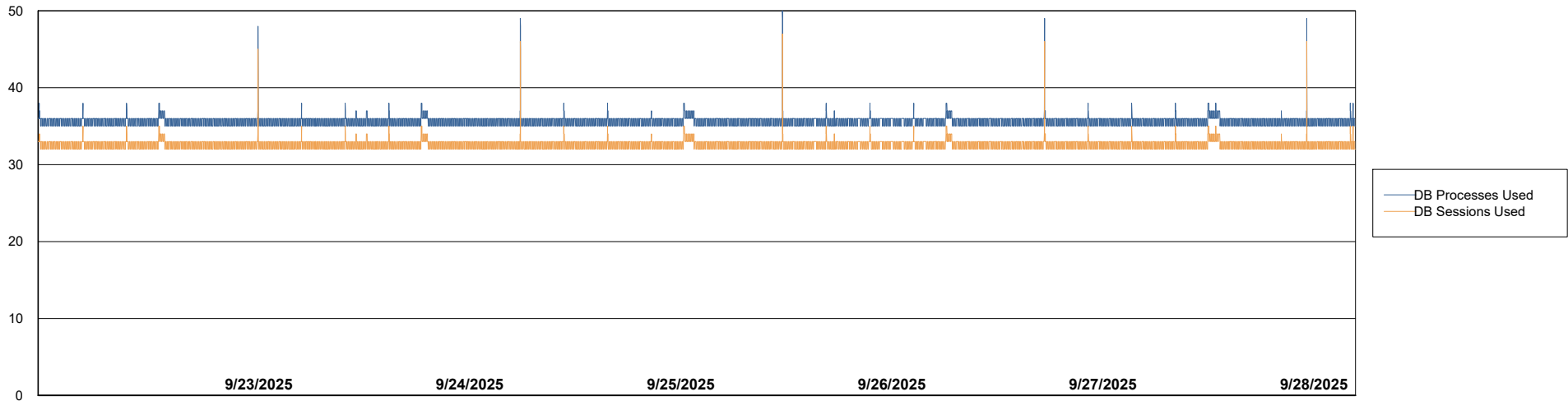
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



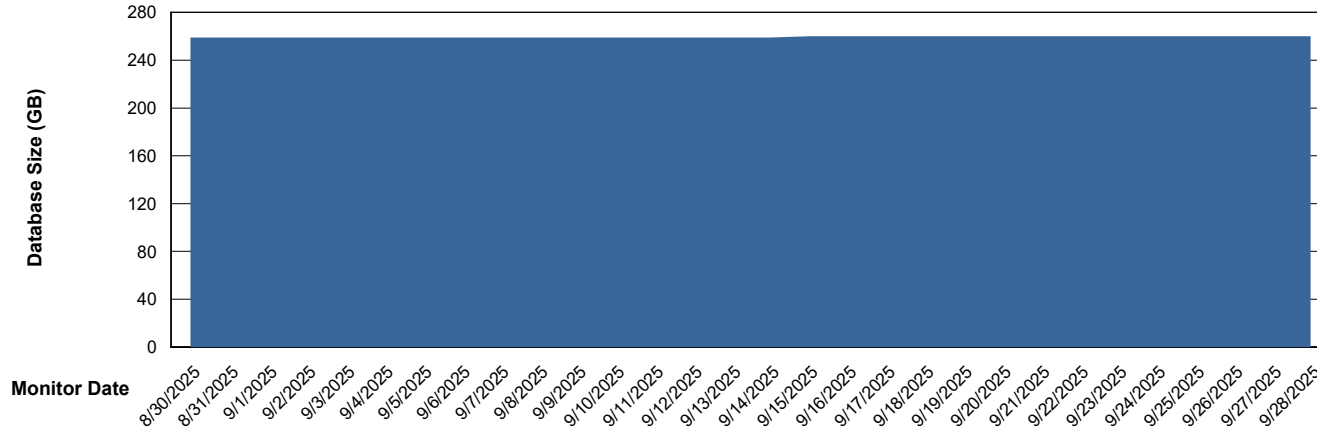
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



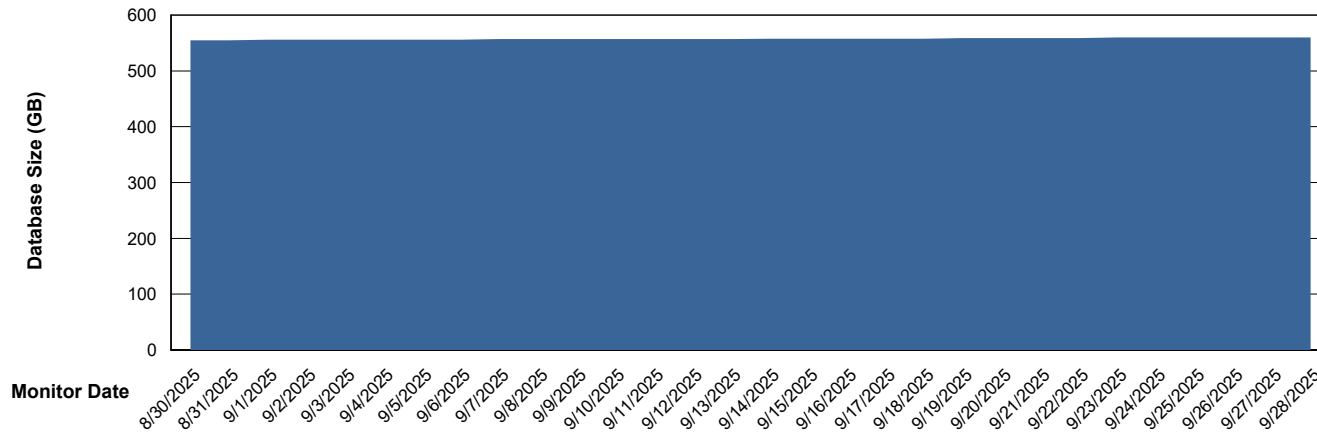
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2025	ABSDATA	145	122	16
	INDX	164	137	17
9/27/2025	ABSDATA	145	122	16
	INDX	164	137	17
9/26/2025	ABSDATA	145	122	16
	INDX	164	137	17
9/25/2025	ABSDATA	145	122	16
	INDX	164	136	17
9/24/2025	ABSDATA	145	122	16
	INDX	164	136	17
9/23/2025	ABSDATA	145	122	16
	INDX	164	136	17
9/22/2025	ABSDATA	145	122	16
	INDX	164	136	17

# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2025	ABSDATA	224	178	21
	INDX	431	361	16
9/27/2025	ABSDATA	224	178	21
	INDX	431	361	16
9/26/2025	ABSDATA	224	178	21
	INDX	431	361	16
9/25/2025	ABSDATA	224	178	21
	INDX	431	361	16
9/24/2025	ABSDATA	224	178	21
	INDX	431	361	16
9/23/2025	ABSDATA	224	178	21
	INDX	431	361	16
9/22/2025	ABSDATA	224	177	21
	INDX	431	361	16

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Tue 23/9/2025	Wed 24/9/2025	Thu 25/9/2025	Fri 26/9/2025	Sat 27/9/2025	Sun 28/9/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
-----------------------	-----------------------

Sun, 28-09-2025	None
Sun, 28-09-2025	None
Fri, 26-09-2025	None
Tue, 23-09-2025	None
Thu, 25-09-2025	None
Sat, 27-09-2025	None
Mon, 22-09-2025	None
Thu, 25-09-2025	None
Mon, 22-09-2025	None
Tue, 23-09-2025	None
Wed, 24-09-2025	None
Wed, 24-09-2025	None
Sat, 27-09-2025	None
Fri, 26-09-2025	None

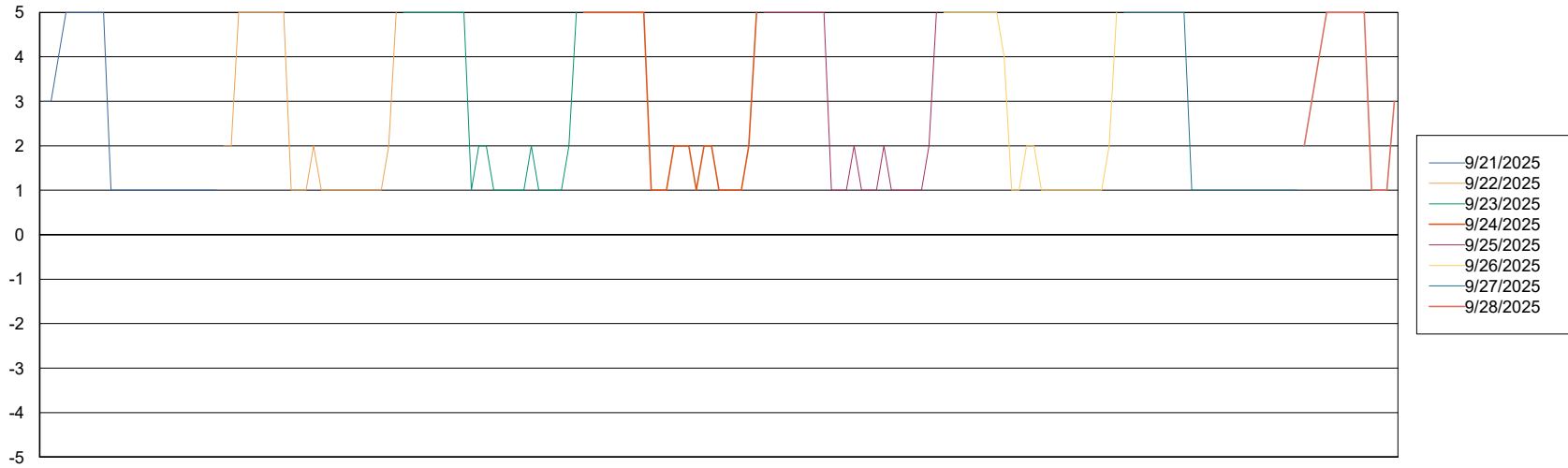
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



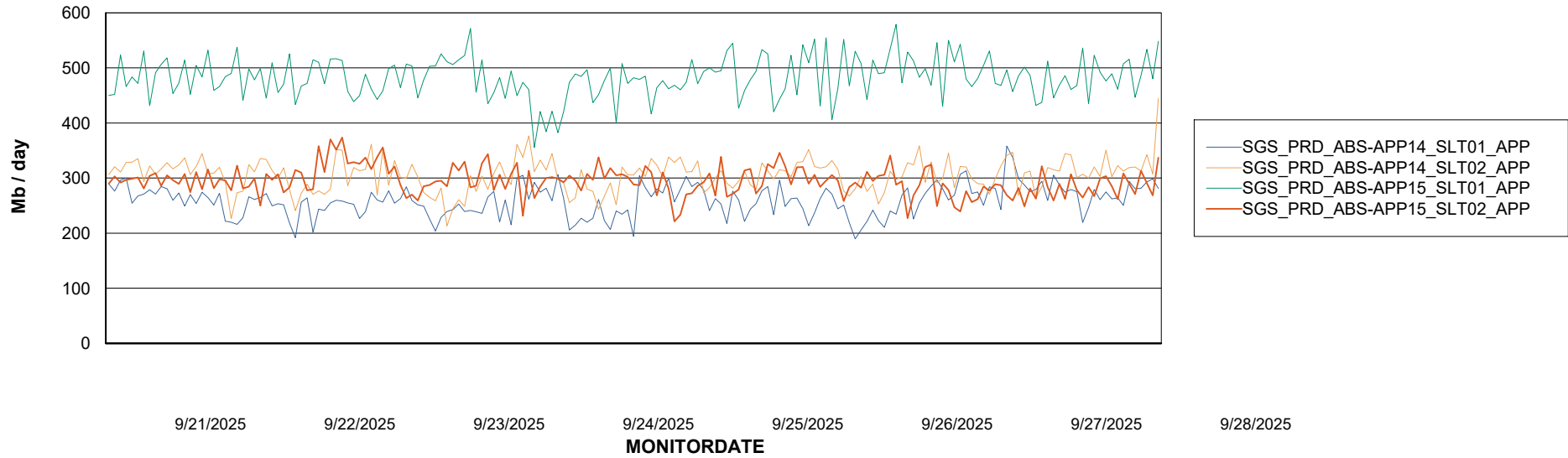
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224

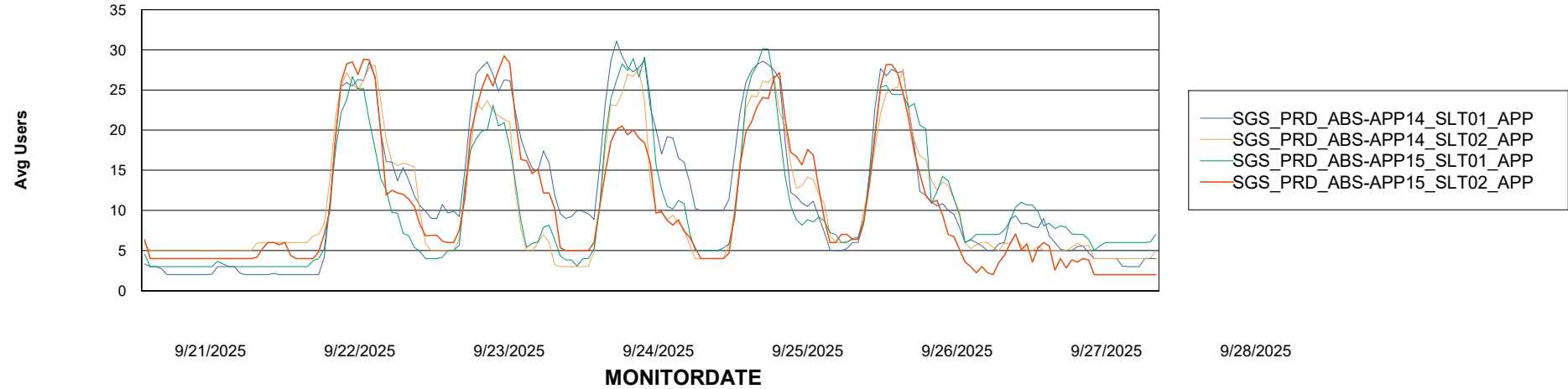


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



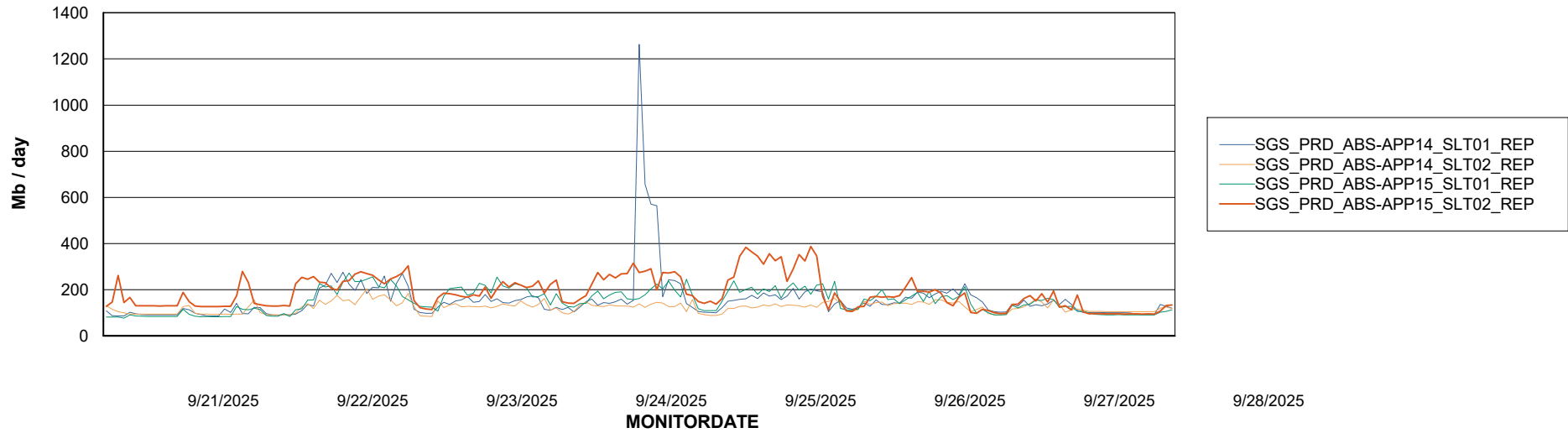
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



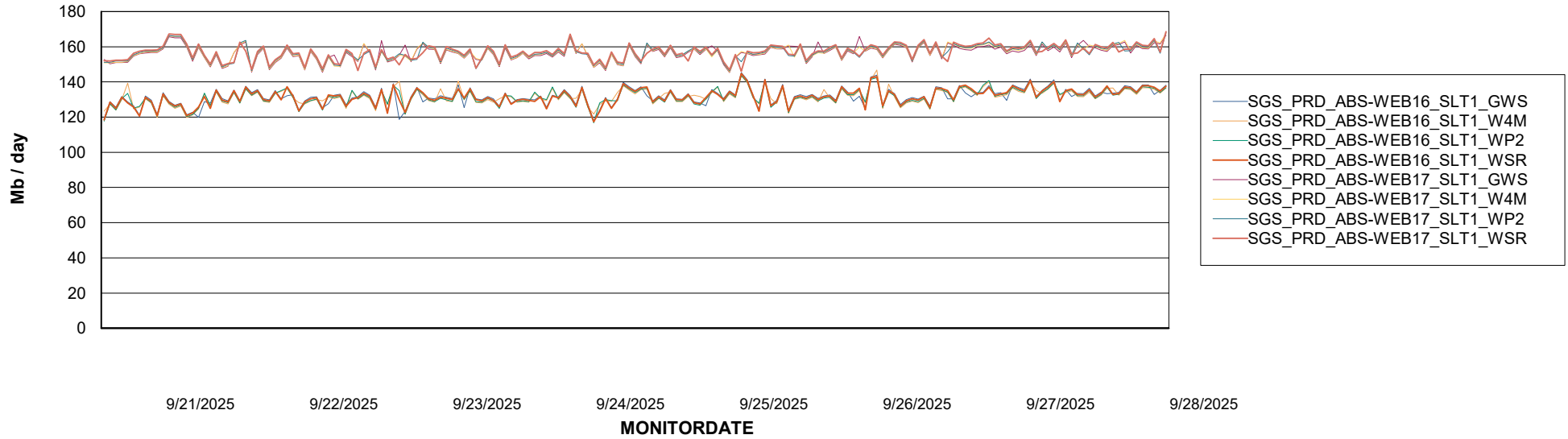
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



### Disaster per ABS component

