

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/28/2025	23	149	114	15	900	769
9/27/2025	23	149	114	16	900	760
9/26/2025	23	149	115	16	900	759
9/25/2025	23	149	115	16	900	760
9/24/2025	23	149	115	16	900	759
9/23/2025	24	149	114	16	900	759
9/22/2025	24	149	114	16	900	759

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	49	89	45
9/27/2025	49	89	45
9/26/2025	49	89	45
9/25/2025	49	89	45
9/24/2025	49	89	45
9/23/2025	49	89	45
9/22/2025	50	89	45

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	57	79	34
9/27/2025	57	79	34
9/26/2025	57	79	34
9/25/2025	57	79	34
9/24/2025	57	79	34
9/23/2025	57	79	34
9/22/2025	57	79	34

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	39	79	49
9/27/2025	39	79	49
9/26/2025	39	79	49
9/25/2025	39	79	49
9/24/2025	39	79	49
9/23/2025	39	79	49
9/22/2025	39	79	49

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	32	149	102
9/27/2025	32	149	102
9/26/2025	32	149	102
9/25/2025	32	149	102
9/24/2025	32	149	102
9/23/2025	32	149	102
9/22/2025	32	149	102

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/28/2025	34	149	99	22	1,997	1,549
9/27/2025	34	149	99	22	1,997	1,551
9/26/2025	34	149	99	22	1,997	1,551
9/25/2025	34	149	99	22	1,997	1,551
9/24/2025	34	149	99	22	1,997	1,552
9/23/2025	34	149	99	22	1,997	1,552
9/22/2025	34	149	99	22	1,997	1,552

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/28/2025	56	199	88	22	1,997	1,557	72	500	142
9/27/2025	56	199	88	22	1,997	1,556	68	500	161
9/26/2025	56	199	88	22	1,997	1,556	71	500	144
9/25/2025	56	199	88	22	1,997	1,556	71	500	144
9/24/2025	56	199	88	22	1,997	1,556	71	500	144
9/23/2025	56	199	88	22	1,997	1,556	71	500	143
9/22/2025	56	199	88	22	1,997	1,557	71	500	144

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	62	79	30
9/27/2025	62	79	30
9/26/2025	62	79	30
9/25/2025	62	79	30
9/24/2025	62	79	30
9/23/2025	62	79	30
9/22/2025	62	79	30

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	53	79	38
9/27/2025	53	79	38
9/26/2025	53	79	38
9/25/2025	53	79	38
9/24/2025	53	79	38
9/23/2025	53	79	38
9/22/2025	53	79	38

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	28	149	107
9/27/2025	28	149	107
9/26/2025	28	149	107
9/25/2025	28	149	107
9/24/2025	28	149	107
9/23/2025	28	149	107
9/22/2025	28	149	107

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

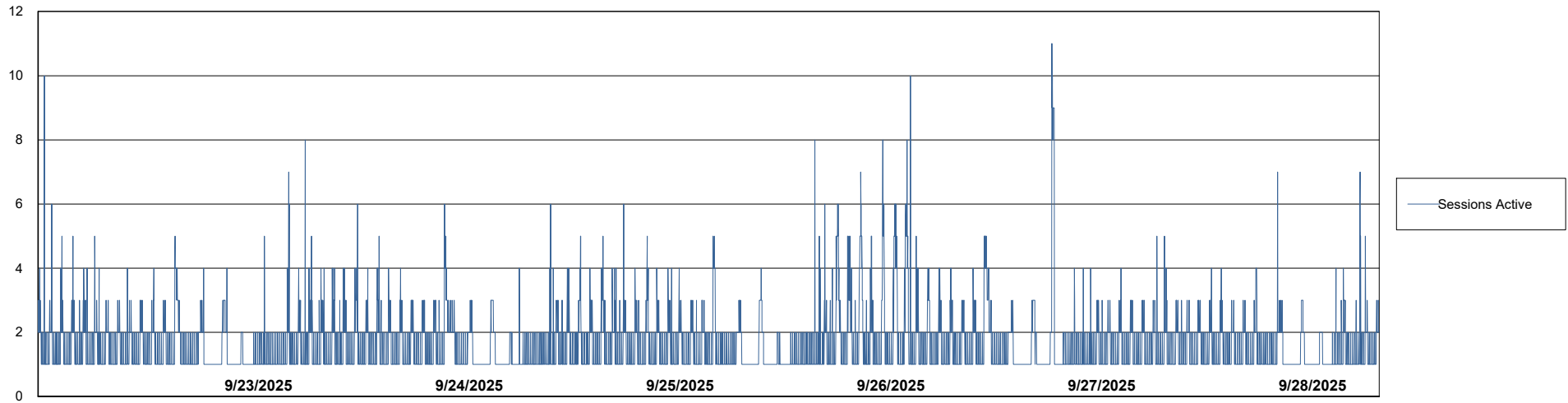
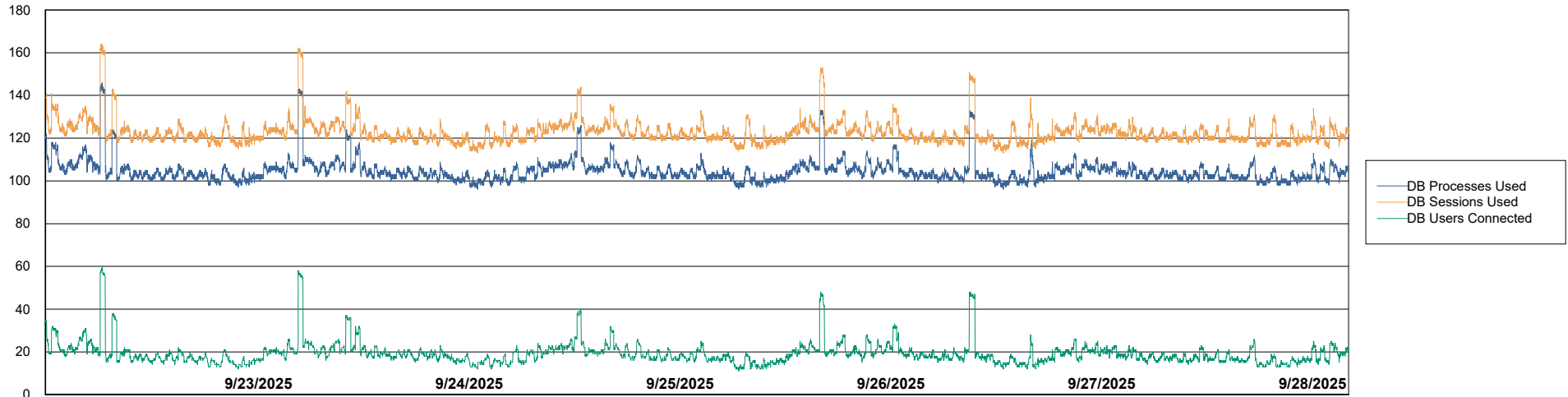
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2025	48	149	77
9/27/2025	49	149	76
9/26/2025	50	149	75
9/25/2025	50	149	75
9/24/2025	50	149	75
9/23/2025	50	149	75
9/22/2025	50	149	75

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1

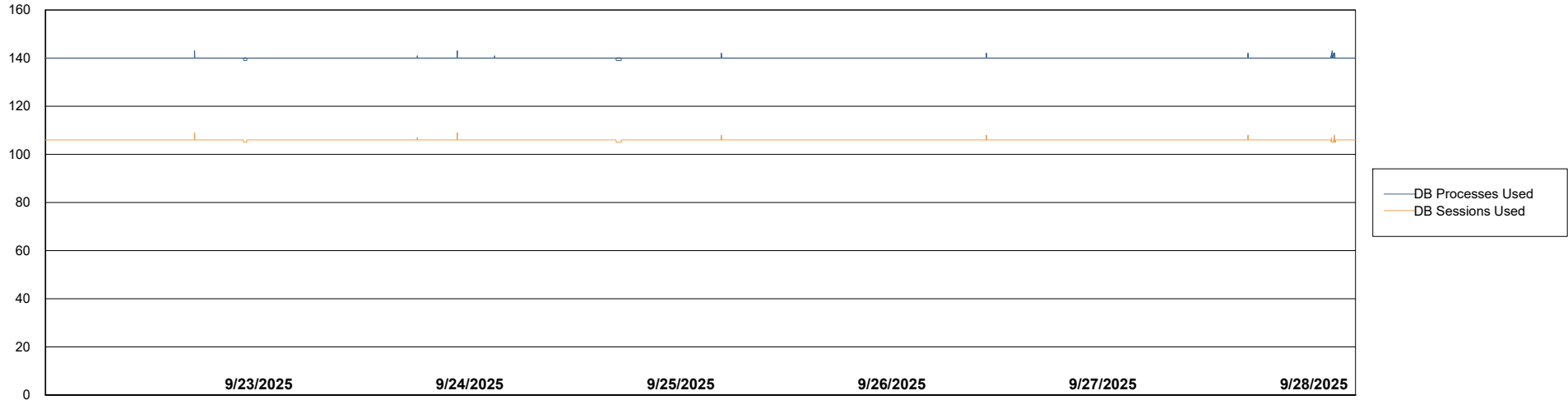


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

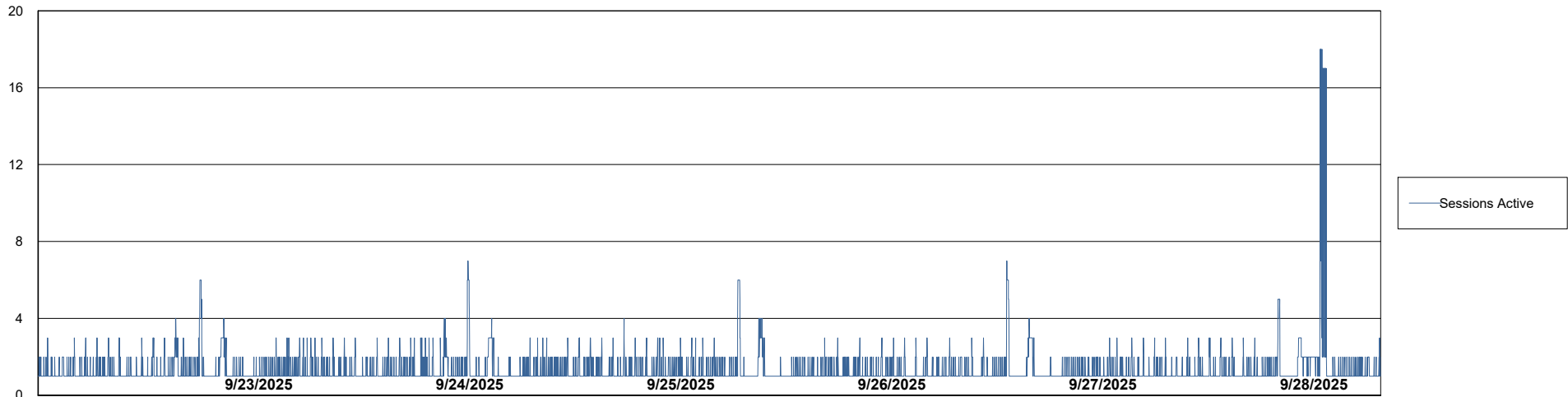
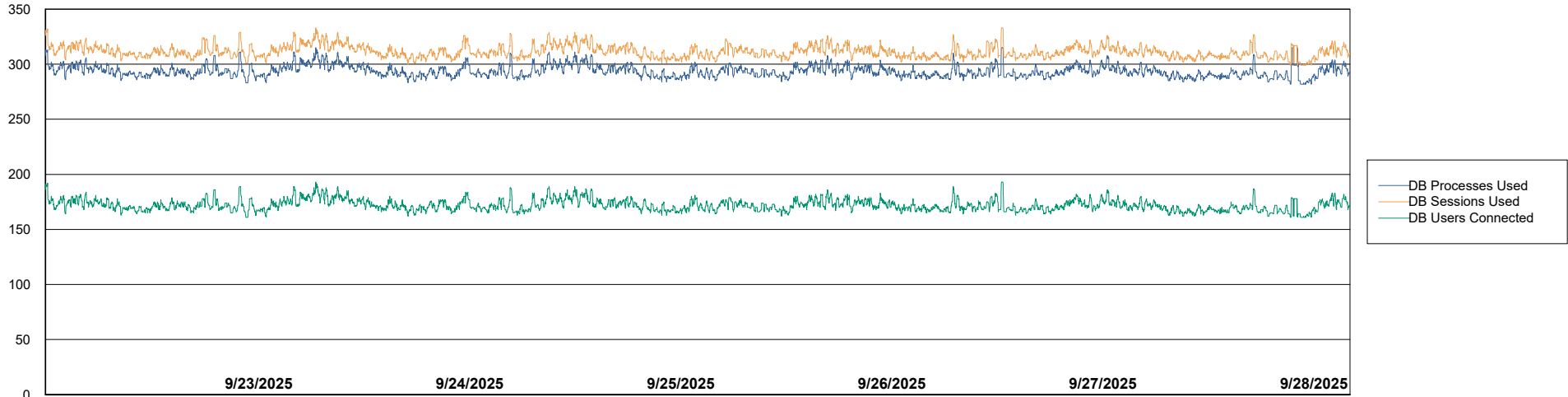


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



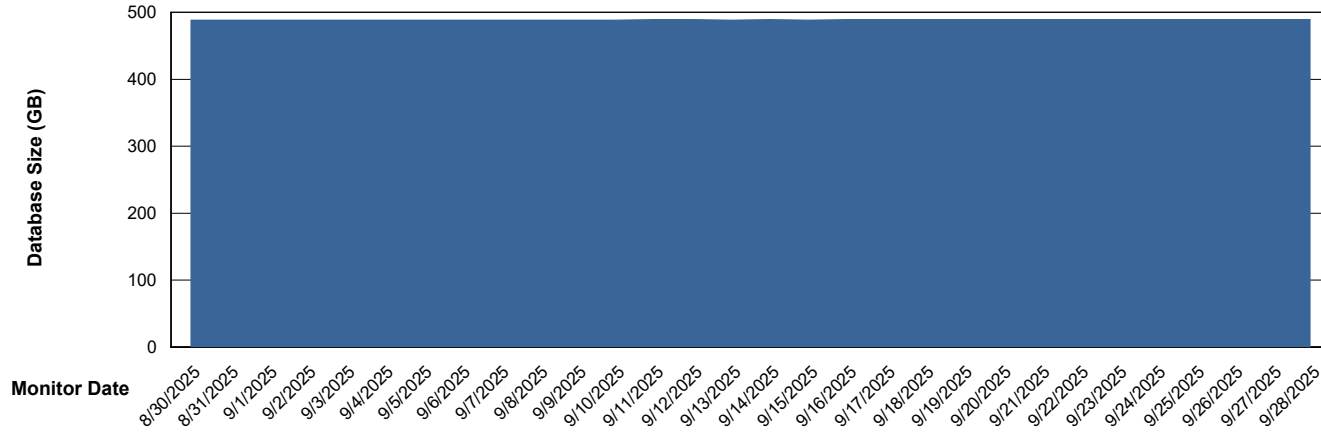
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



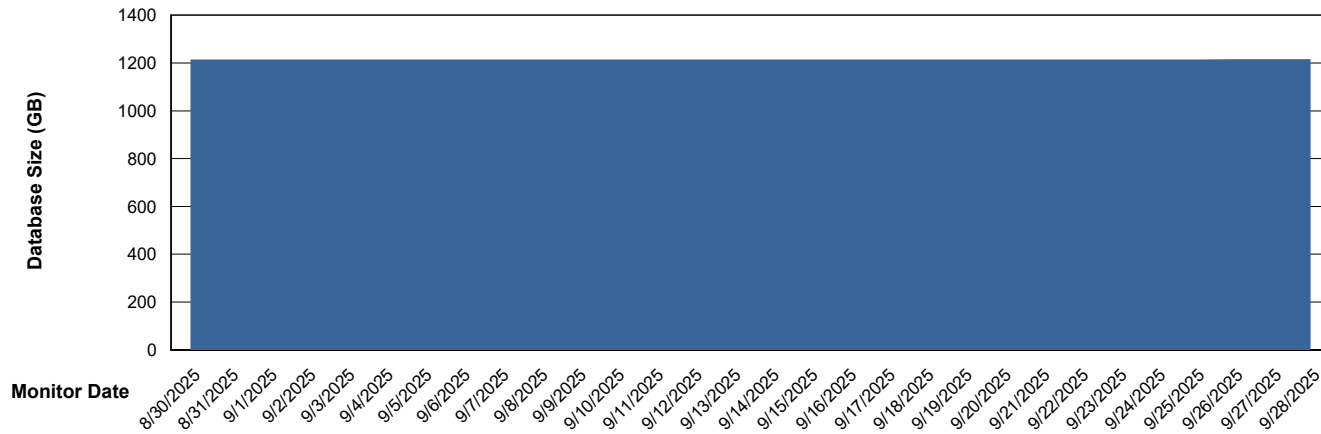
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/27/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/26/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/25/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/24/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/23/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/22/2025	ABSDATA	245	208	15
	INDX	333	277	17

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/27/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/26/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/25/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/24/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/23/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/22/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Tue 23/9/2025	Wed 24/9/2025	Thu 25/9/2025	Fri 26/9/2025	Sat 27/9/2025	Sun 28/9/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
-----------------------	------------------------

Sun, 28-09-2025	None
Sun, 28-09-2025	None
Thu, 25-09-2025	None
Thu, 25-09-2025	None
Sat, 27-09-2025	None
Mon, 22-09-2025	None
Tue, 23-09-2025	None
Tue, 23-09-2025	None
Fri, 26-09-2025	None
Sat, 27-09-2025	None
Wed, 24-09-2025	None
Mon, 22-09-2025	None
Fri, 26-09-2025	None
Wed, 24-09-2025	None

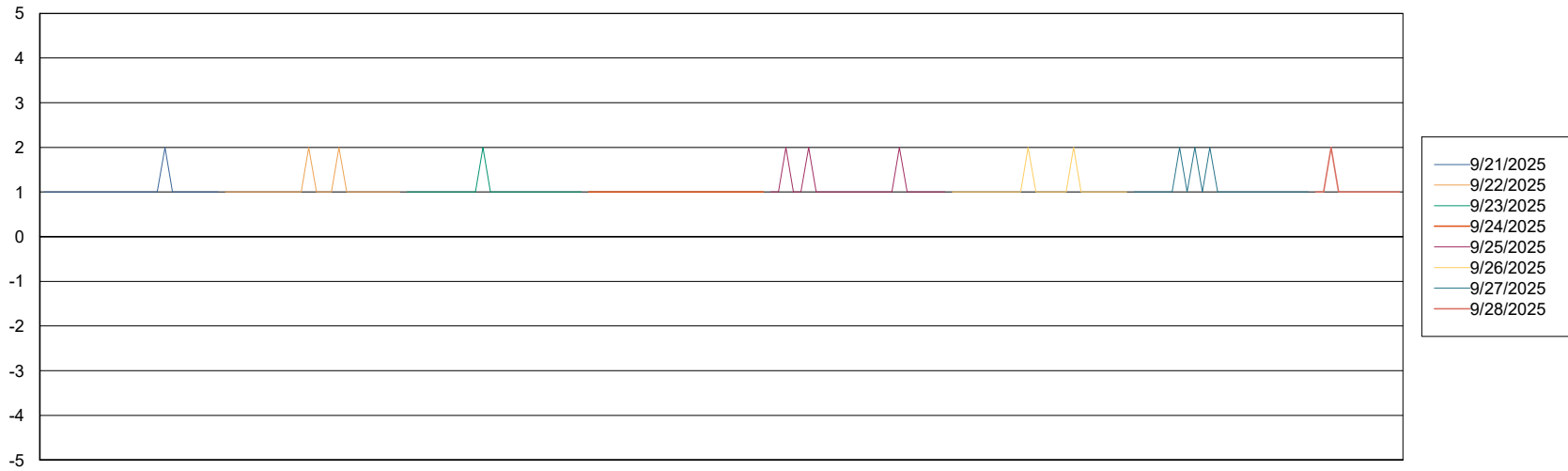
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



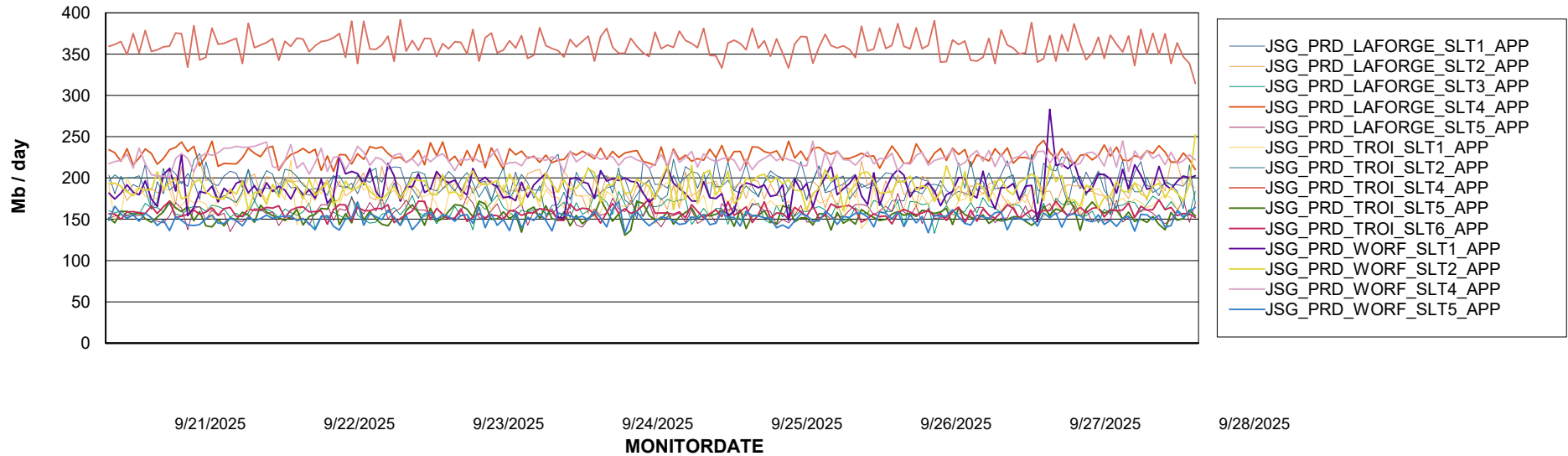
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

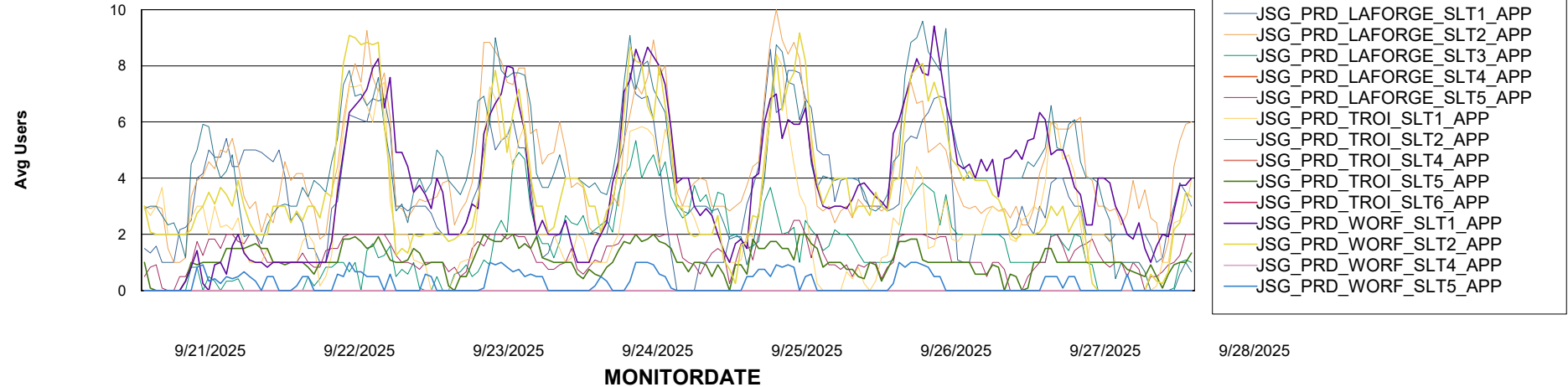


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



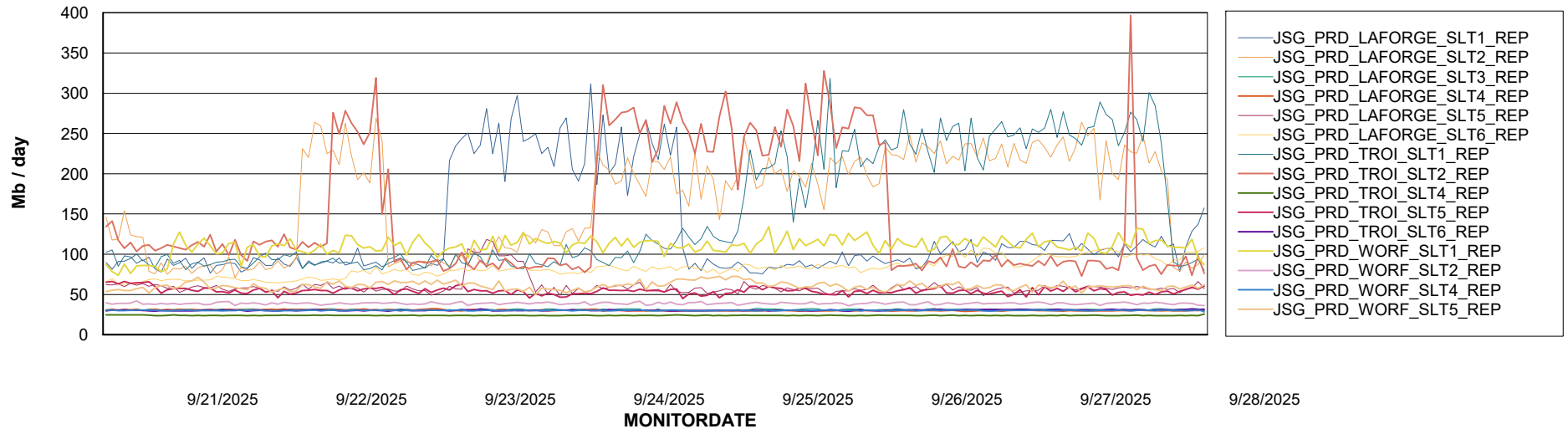
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



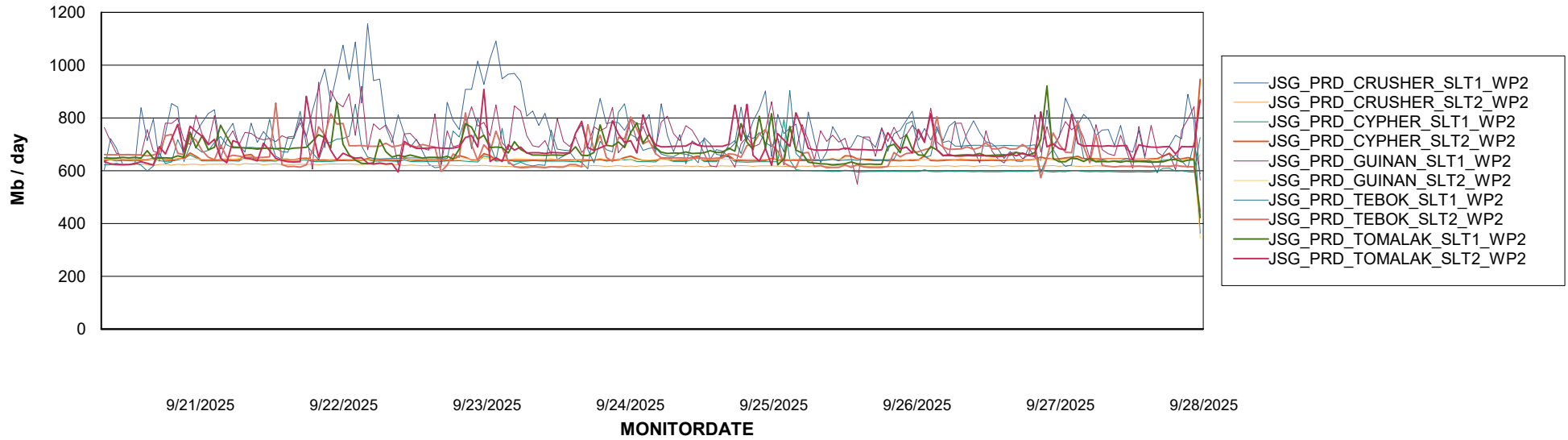
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSolute Web Component Services

Avg memory used per ABS Web component

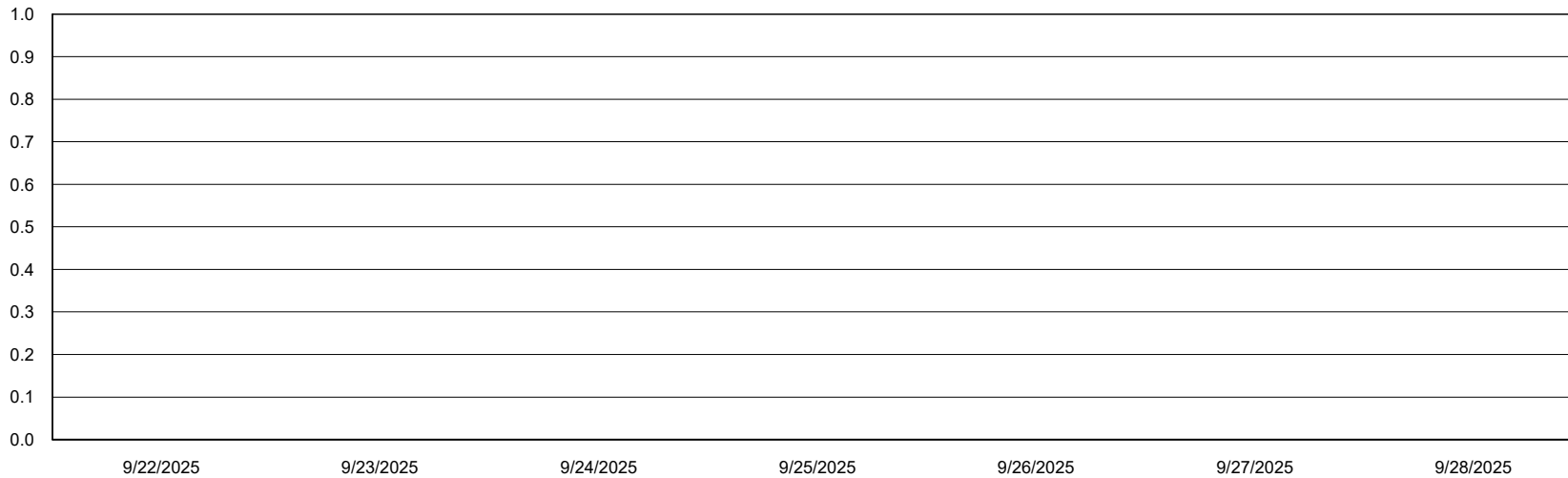


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP