

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
9/21/2025	24	44	33	84	100	16	38	1	1	99
9/20/2025	24	44	33	84	100	16	38	1	1	99
9/19/2025	24	44	33	84	100	16	38	1	1	99
9/18/2025	24	44	33	84	100	16	38	1	1	99
9/17/2025	24	44	33	84	100	16	38	1	1	99
9/16/2025	24	44	33	84	100	16	38	1	1	99
9/15/2025	24	44	33	84	100	16	38	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
9/21/2025	16	39	33	88	100	12	37	1	1	99
9/20/2025	16	39	33	87	100	13	37	1	1	99
9/19/2025	16	39	33	86	100	14	37	1	1	99
9/18/2025	16	39	33	86	100	14	37	1	1	99
9/17/2025	16	39	33	86	100	14	38	1	1	99
9/16/2025	16	39	33	86	100	14	38	1	1	99
9/15/2025	16	39	33	86	100	14	38	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
9/21/2025	22	44	34	37	1	1	49	100	51	43
9/20/2025	22	44	34	37	1	1	49	100	51	43
9/19/2025	22	44	34	37	1	1	49	100	51	43
9/18/2025	22	44	34	35	1	1	49	100	51	43
9/17/2025	22	44	34	34	1	1	49	100	51	43
9/16/2025	22	44	34	34	1	1	49	100	51	43
9/15/2025	22	44	34	34	1	1	49	100	51	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
9/21/2025	24	44	33	37	1	1	59	100	41	19
9/20/2025	24	44	33	37	1	1	59	100	41	19
9/19/2025	24	44	33	37	1	1	59	100	41	19
9/18/2025	24	44	33	37	1	1	59	100	41	18
9/17/2025	24	44	33	37	1	1	59	100	41	18
9/16/2025	24	44	33	38	1	1	59	100	41	18
9/15/2025	24	44	33	38	1	1	59	100	41	18

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
9/21/2025	23	44	34	37	1	1	70	100	30	39
9/20/2025	24	44	34	37	1	1	70	100	30	39
9/19/2025	24	44	34	37	1	1	70	100	30	39
9/18/2025	24	44	33	35	1	1	70	100	30	38
9/17/2025	24	44	33	34	1	1	70	100	30	38
9/16/2025	24	44	33	34	1	1	70	100	30	38
9/15/2025	24	44	33	34	1	1	70	100	30	38

Harddisk Usage SHL-RPROXY-ASH

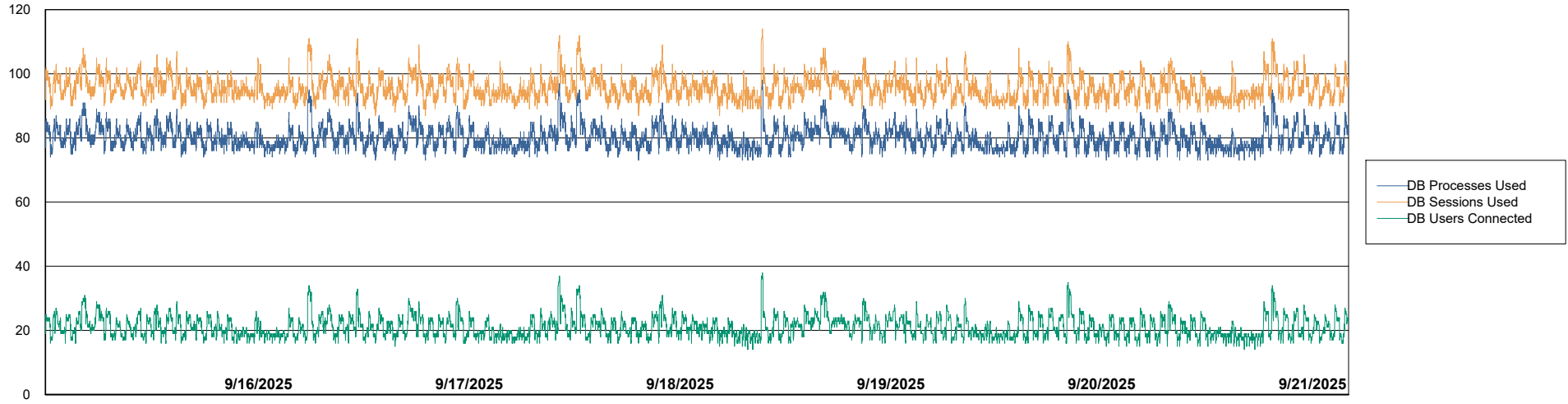
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
9/21/2025	52	39	19	38	1	1	99	10	0
9/20/2025	52	39	19	38	1	1	99	10	0
9/19/2025	52	39	19	38	1	1	99	10	0
9/18/2025	52	39	19	38	1	1	99	10	0
9/17/2025	52	39	18	38	1	1	99	10	0
9/16/2025	53	39	18	38	1	1	99	10	0
9/15/2025	53	39	18	38	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

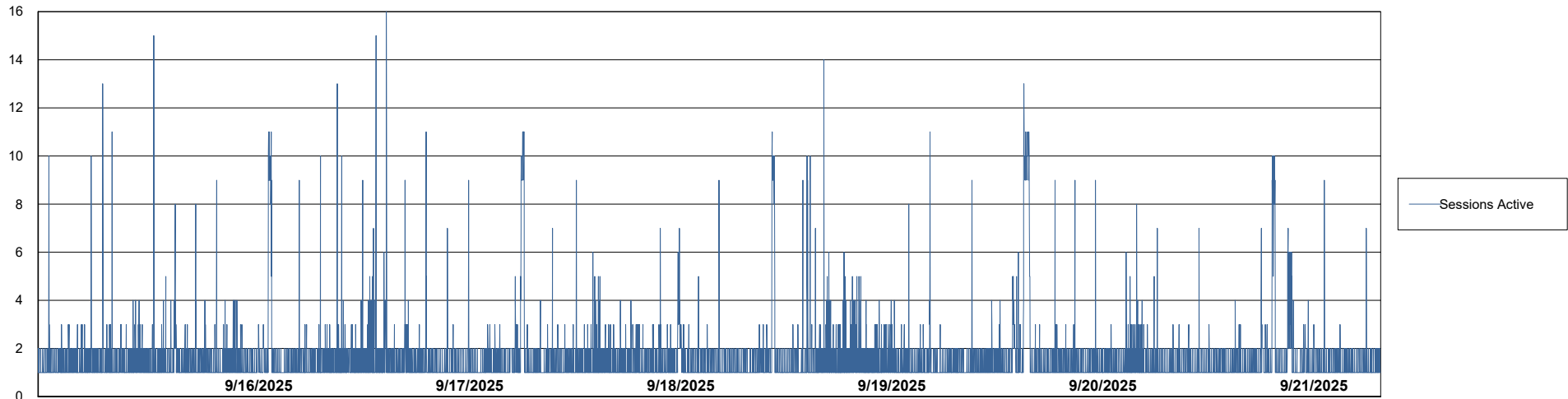
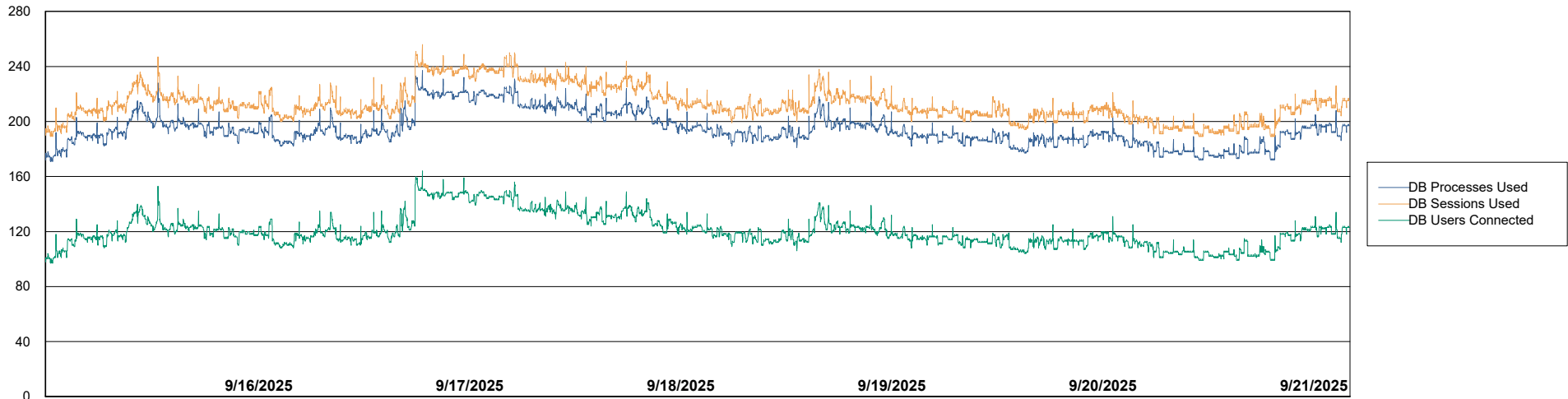


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Database Performance SHL-DBS1-ASH_PROD_ABS1



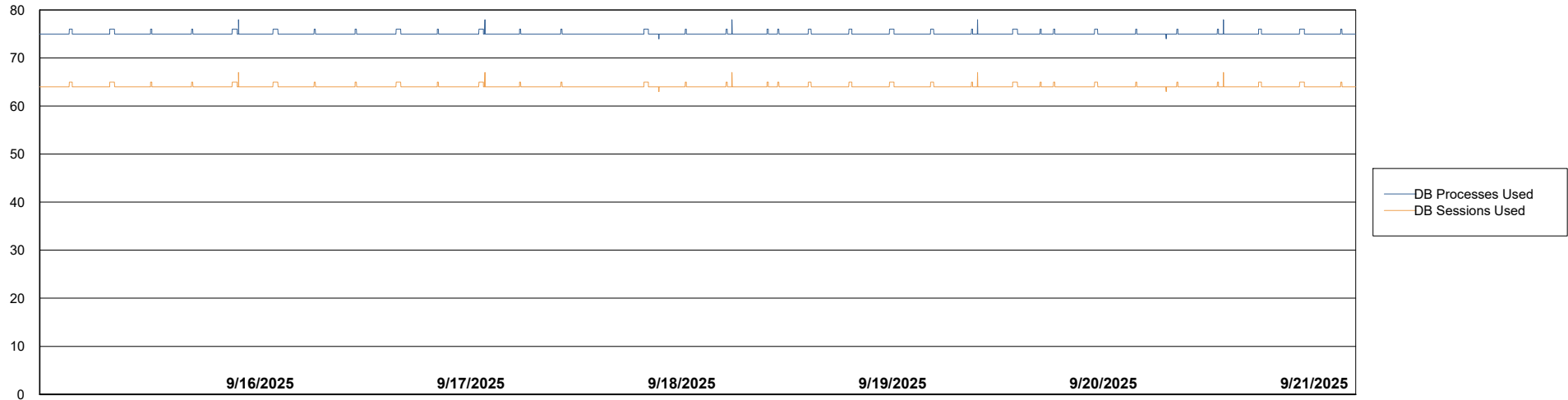
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Customer SHL OCI ASH Production
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0



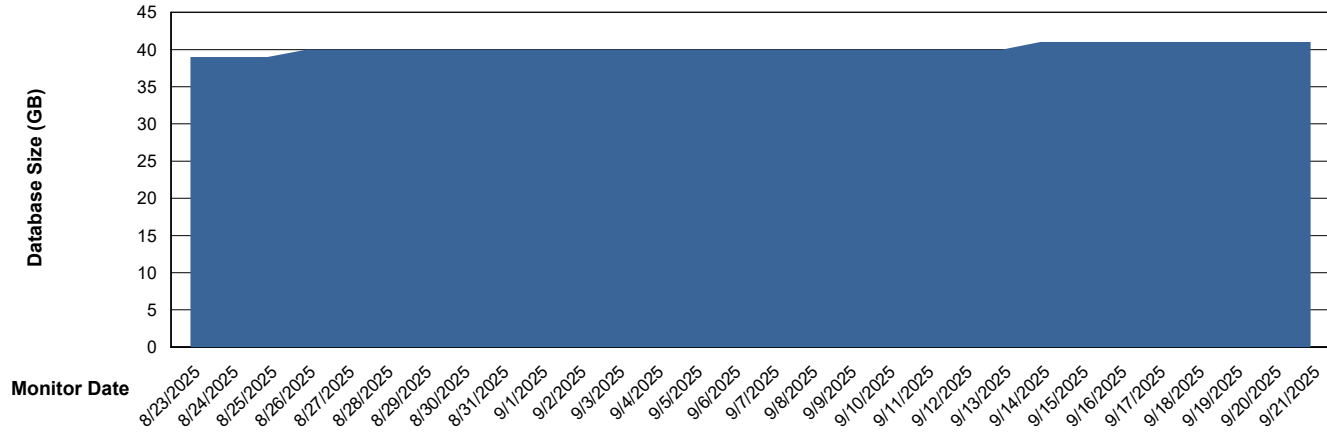
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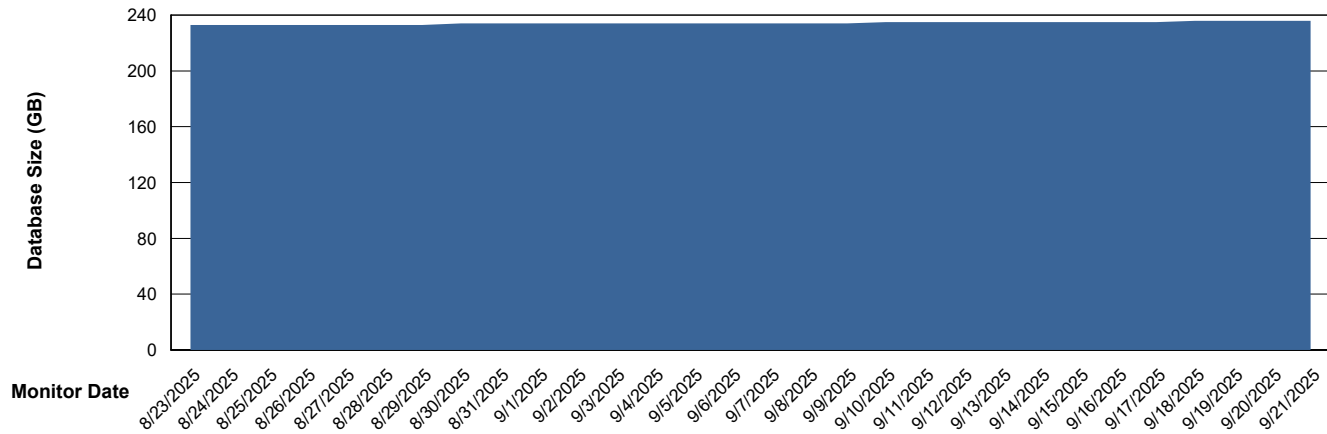
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/21/2025	ABSDATA	30	18	41
	INDX	35	18	49
9/20/2025	ABSDATA	30	18	41
	INDX	35	18	49
9/19/2025	ABSDATA	30	18	41
	INDX	35	18	50
9/18/2025	ABSDATA	30	18	41
	INDX	35	18	50
9/17/2025	ABSDATA	30	18	41
	INDX	35	18	50
9/16/2025	ABSDATA	30	18	41
	INDX	35	18	50
9/15/2025	ABSDATA	30	18	42
	INDX	35	18	50

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/21/2025	ABSDATA	120	99	18
	INDX	130	107	18
9/20/2025	ABSDATA	120	99	18
	INDX	130	107	18
9/19/2025	ABSDATA	120	99	18
	INDX	130	107	18
9/18/2025	ABSDATA	120	99	18
	INDX	130	107	18
9/17/2025	ABSDATA	120	99	18
	INDX	130	107	18
9/16/2025	ABSDATA	120	99	18
	INDX	130	107	18
9/15/2025	ABSDATA	120	99	18
	INDX	130	106	18

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 21-09-2025	None
Tue, 16-09-2025	None
Mon, 15-09-2025	None
Sat, 20-09-2025	None
Thu, 18-09-2025	None
Fri, 19-09-2025	None
Wed, 17-09-2025	None

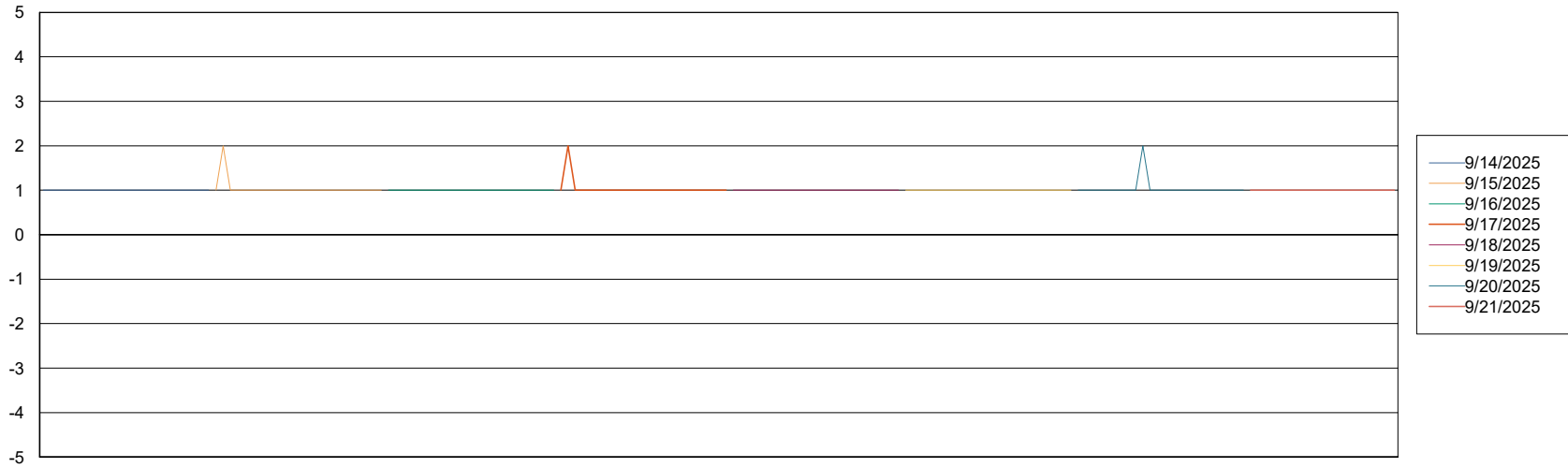
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



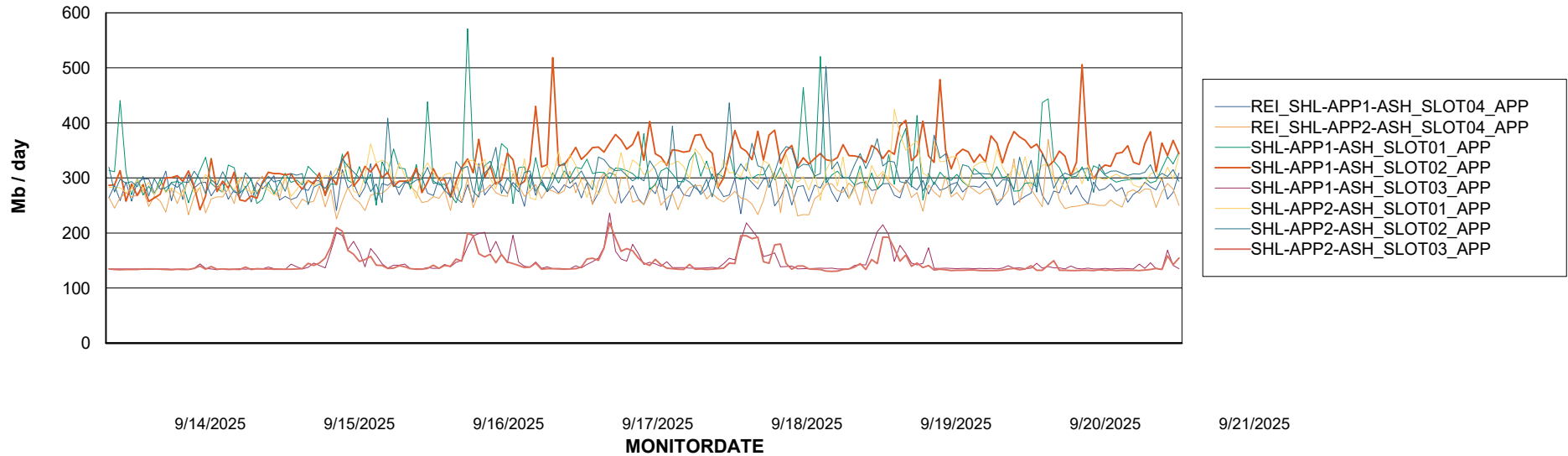
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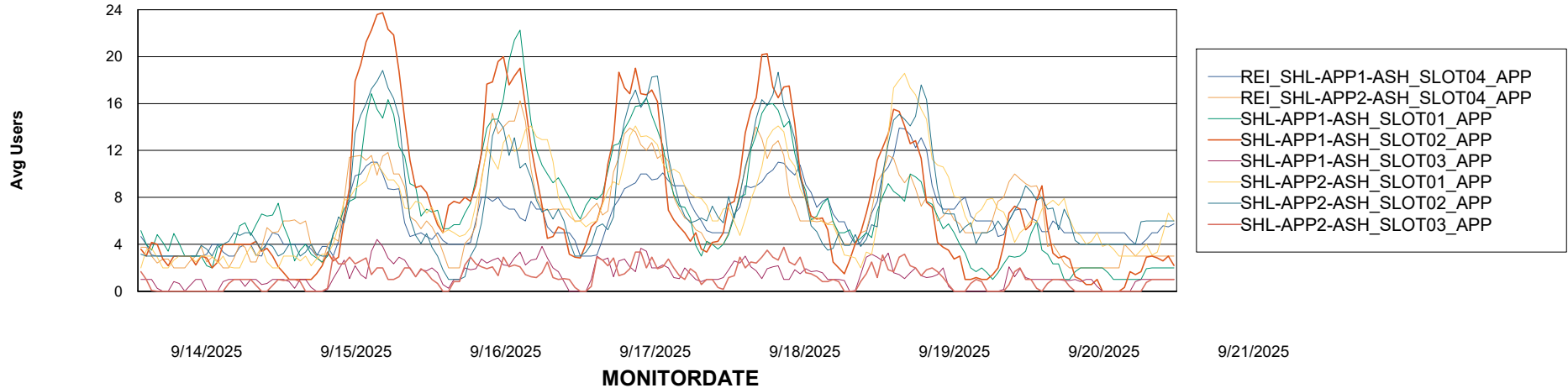


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



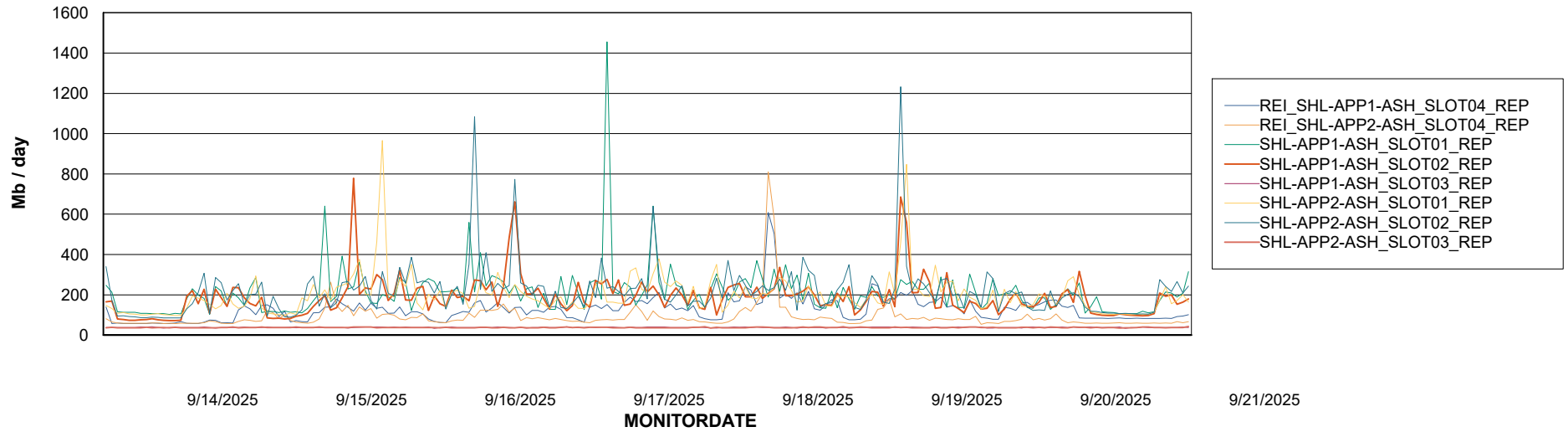
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



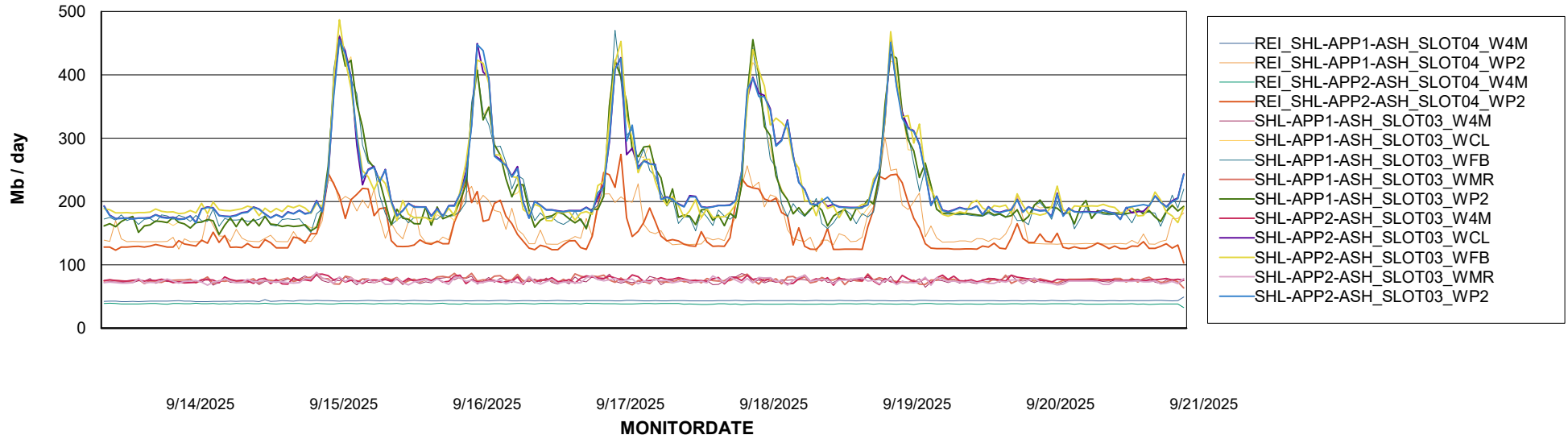
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Disaster per ABS component

