

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/21/2025	55	199	91	31	500	345	76	200	47
9/20/2025	55	199	91	31	500	345	76	200	47
9/19/2025	54	199	91	31	500	345	74	200	51
9/18/2025	54	199	91	31	500	345	74	200	51
9/17/2025	54	199	91	31	500	345	74	200	51
9/16/2025	55	199	91	31	500	345	75	200	51
9/15/2025	55	199	90	31	500	345	75	200	51

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9/21/2025	29	100	71	27	1,100	800	75	400	101
9/20/2025	29	100	70	28	1,100	797	76	400	94
9/19/2025	30	100	69	28	1,100	797	77	400	93
9/18/2025	30	100	69	28	1,100	797	76	400	94
9/17/2025	30	100	69	28	1,100	797	76	400	96
9/16/2025	30	100	69	28	1,100	795	77	400	93
9/15/2025	30	100	69	28	1,100	792	77	400	91

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9/21/2025	65	279	97	23	838	648	89	559	61
9/20/2025	66	279	96	23	838	648	90	559	54
9/19/2025	66	279	95	23	838	648	90	559	53
9/18/2025	66	279	95	23	838	648	90	559	54
9/17/2025	66	279	95	23	838	648	90	559	56
9/16/2025	66	279	95	23	838	646	91	559	53
9/15/2025	66	279	95	23	838	644	91	559	51

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	43	100	56
9/20/2025	44	100	56
9/19/2025	45	100	55
9/18/2025	45	100	55
9/17/2025	45	100	55
9/16/2025	45	100	55
9/15/2025	45	100	55

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	55	100	45
9/20/2025	55	100	44
9/19/2025	59	100	41
9/18/2025	59	100	41
9/17/2025	59	100	41
9/16/2025	59	100	41
9/15/2025	59	100	40

Harddisk Usage NOA_PRD_NovoLink

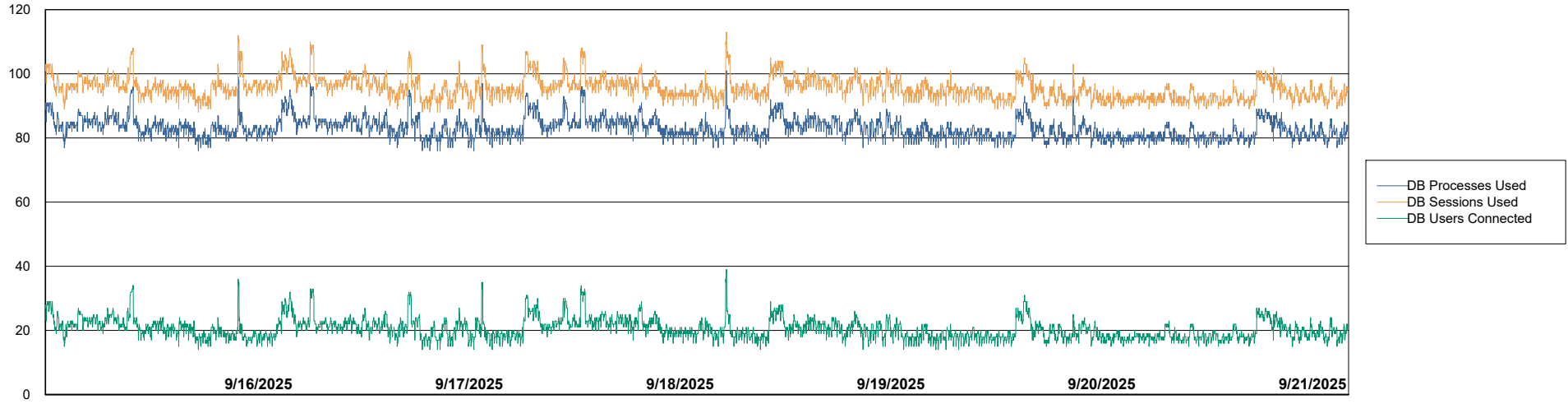
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	60	100	40
9/20/2025	61	100	39
9/19/2025	62	100	38
9/18/2025	62	100	38
9/17/2025	62	100	38
9/16/2025	62	100	38
9/15/2025	62	100	38

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Database Performance NOA_PRD_NHSBI_ABS1

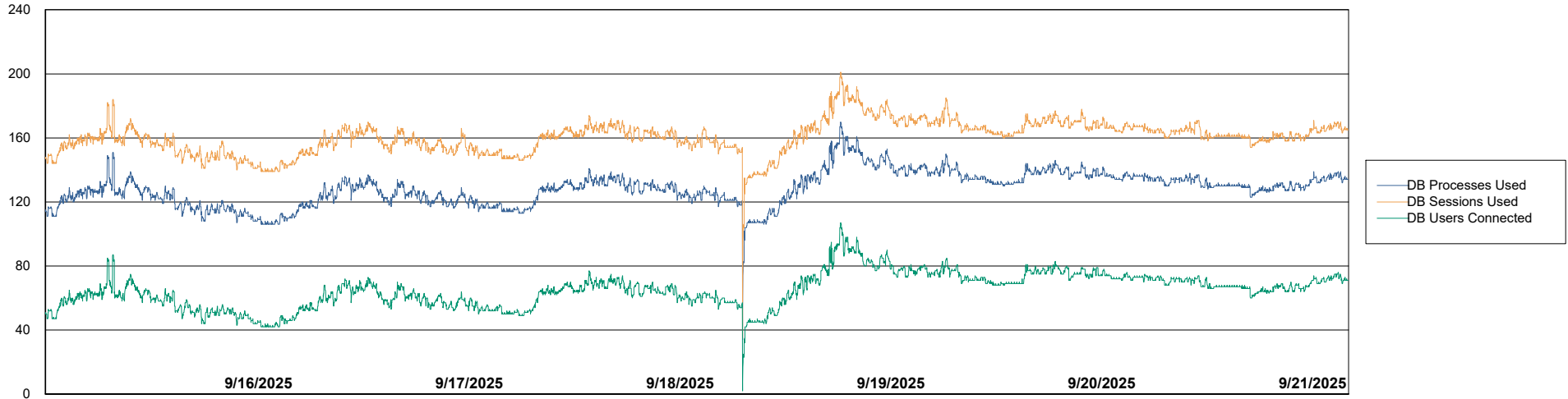


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Database Performance NOA_PRD_NovoABS01_ABS1



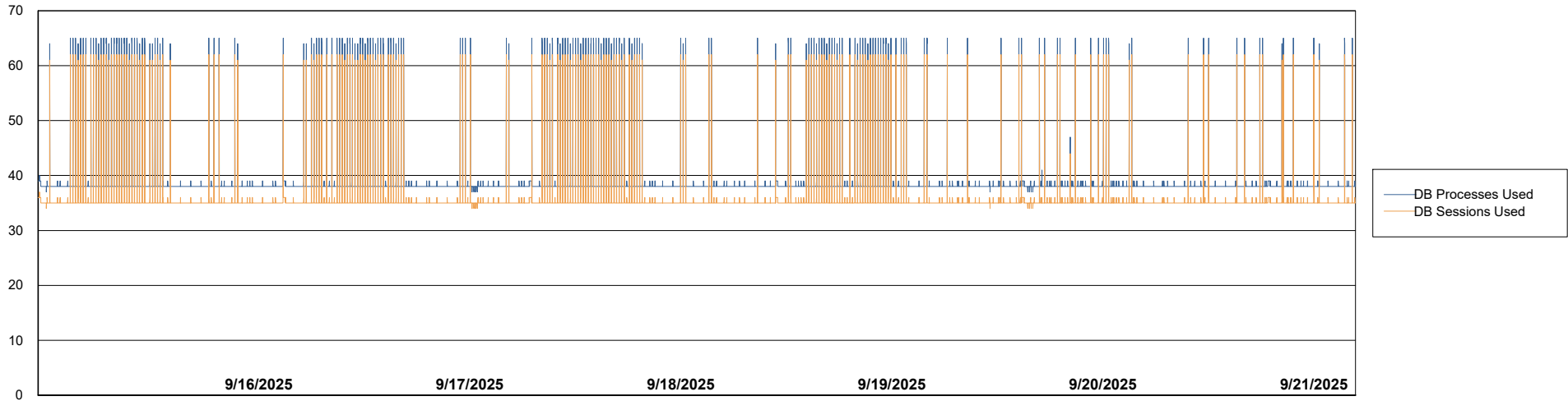
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



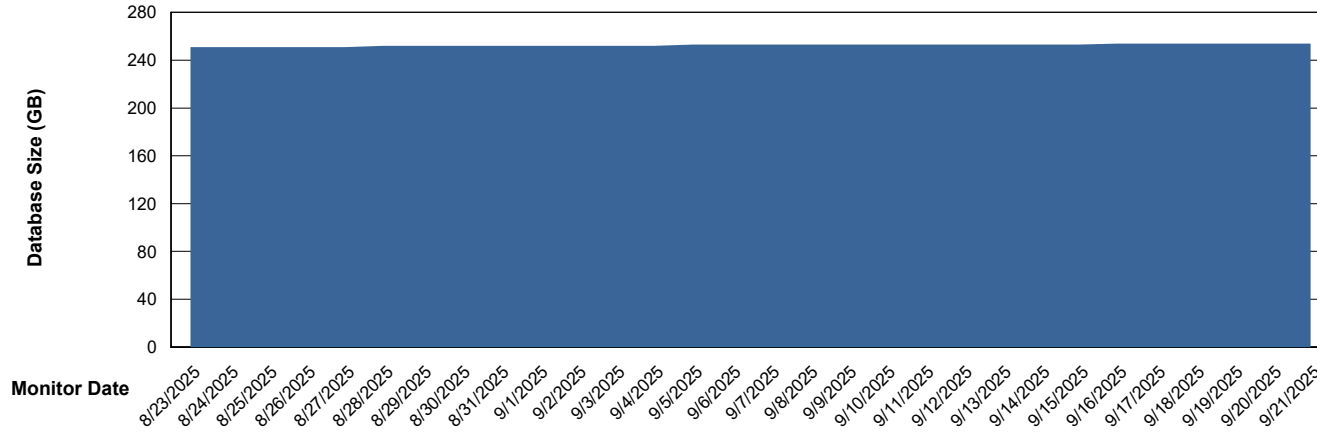
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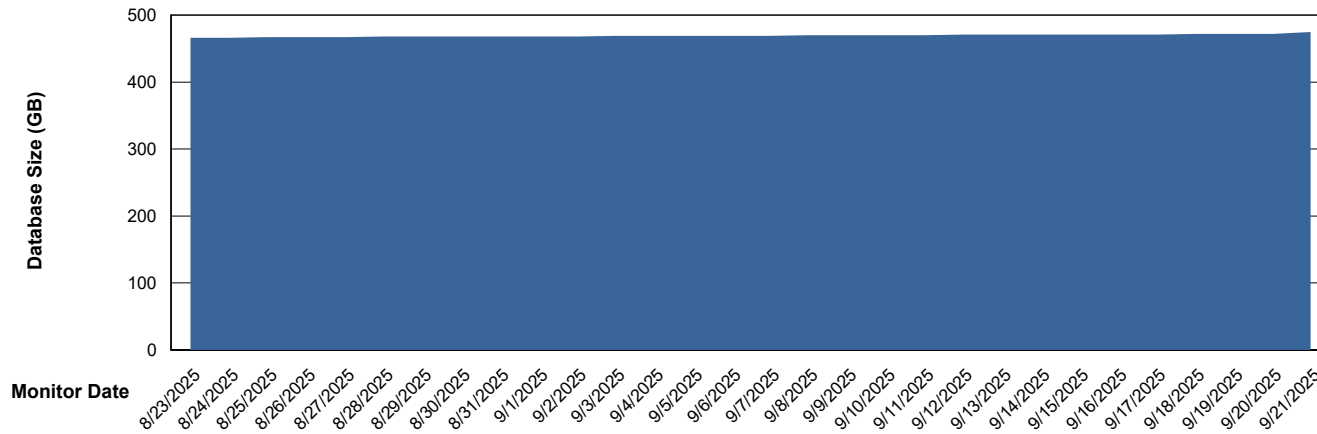
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/21/2025	ABSDATA	158	128	19
	INDX	148	119	20
9/20/2025	ABSDATA	158	128	19
	INDX	148	119	20
9/19/2025	ABSDATA	158	128	19
	INDX	148	119	20
9/18/2025	ABSDATA	158	128	19
	INDX	148	119	20
9/17/2025	ABSDATA	158	128	19
	INDX	148	119	20
9/16/2025	ABSDATA	158	128	19
	INDX	148	119	20
9/15/2025	ABSDATA	158	128	19
	INDX	148	119	20

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/21/2025	ABSDATA	199	166	17
	INDX	352	296	16
9/20/2025	ABSDATA	199	164	17
	INDX	352	295	16
9/19/2025	ABSDATA	199	164	17
	INDX	352	294	16
9/18/2025	ABSDATA	199	164	17
	INDX	352	294	16
9/17/2025	ABSDATA	199	164	18
	INDX	352	294	16
9/16/2025	ABSDATA	199	164	18
	INDX	352	294	16
9/15/2025	ABSDATA	195	164	16
	INDX	352	294	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Sun, 21-09-2025	None
Mon, 15-09-2025	None
Sat, 20-09-2025	None
Thu, 18-09-2025	None
Fri, 19-09-2025	None
Tue, 16-09-2025	None
Wed, 17-09-2025	None

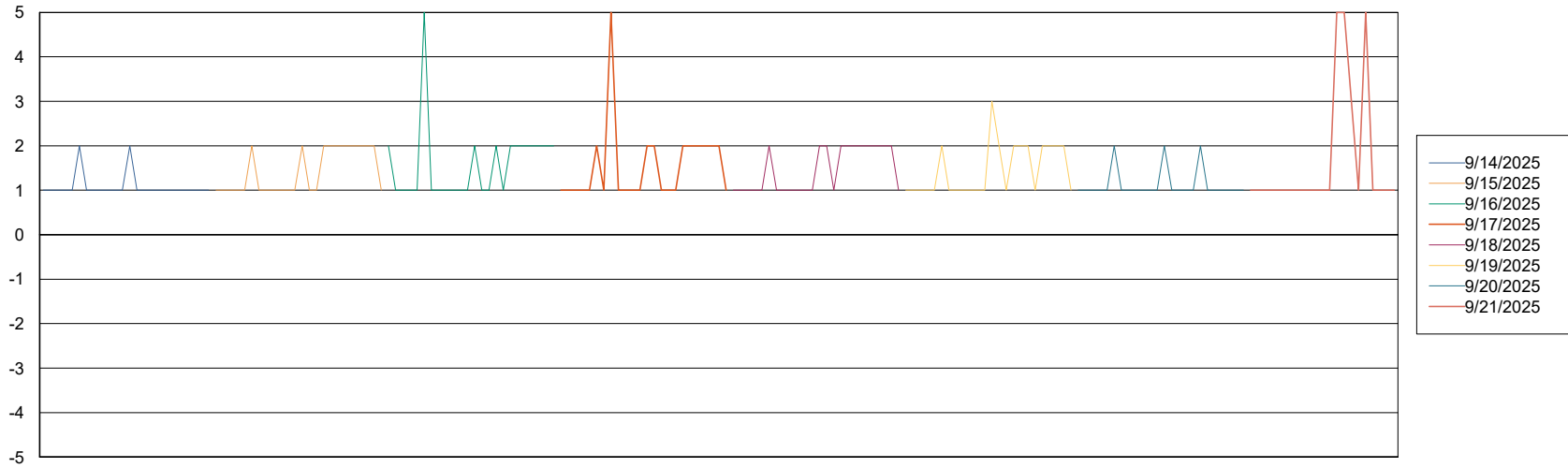
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



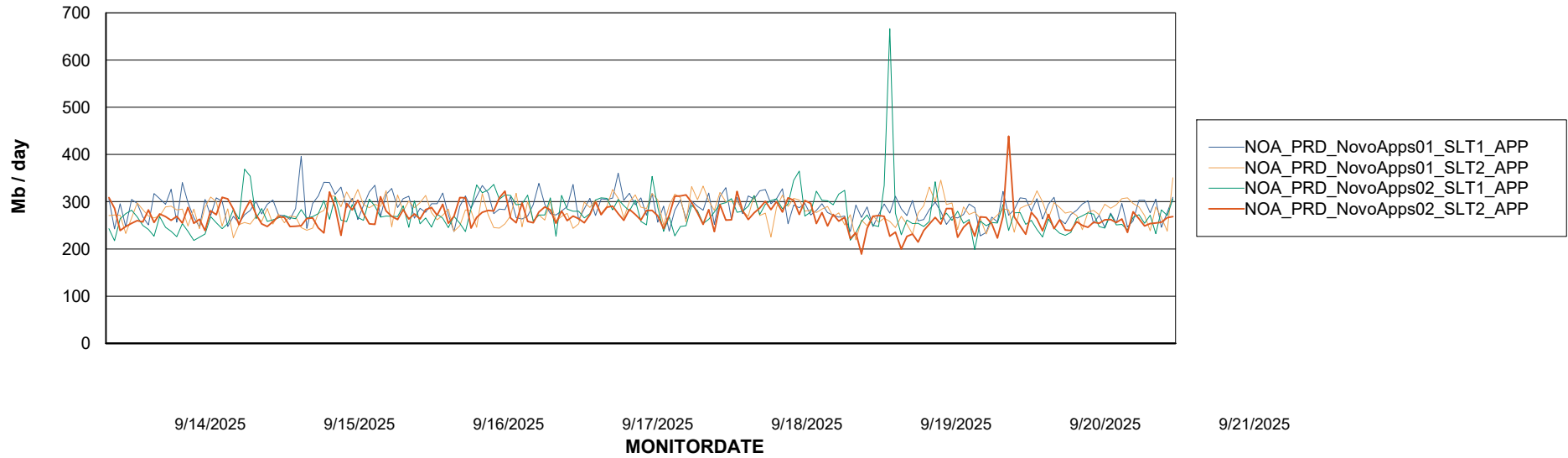
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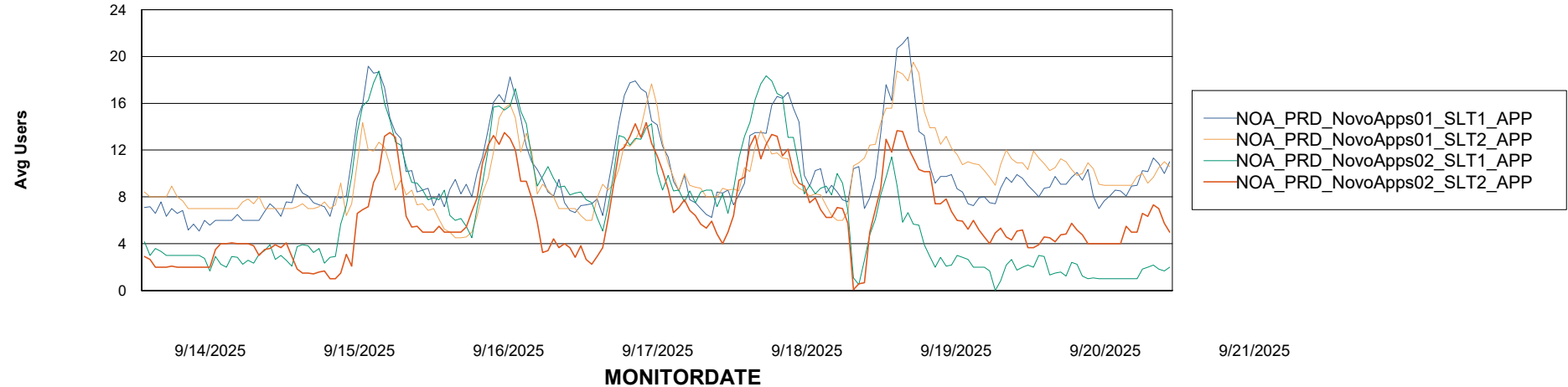


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



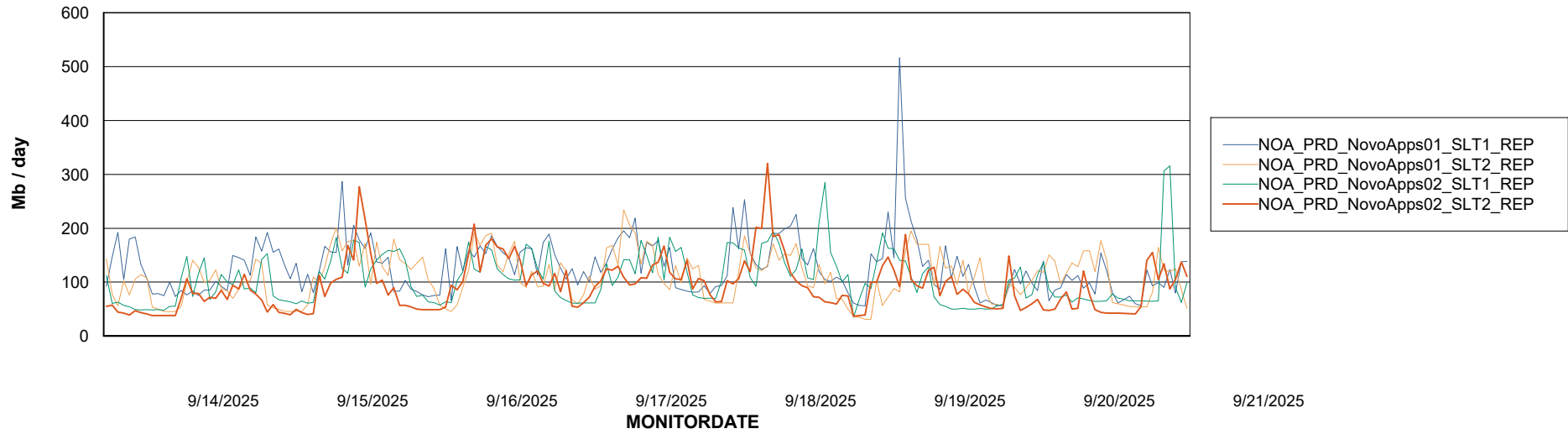
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



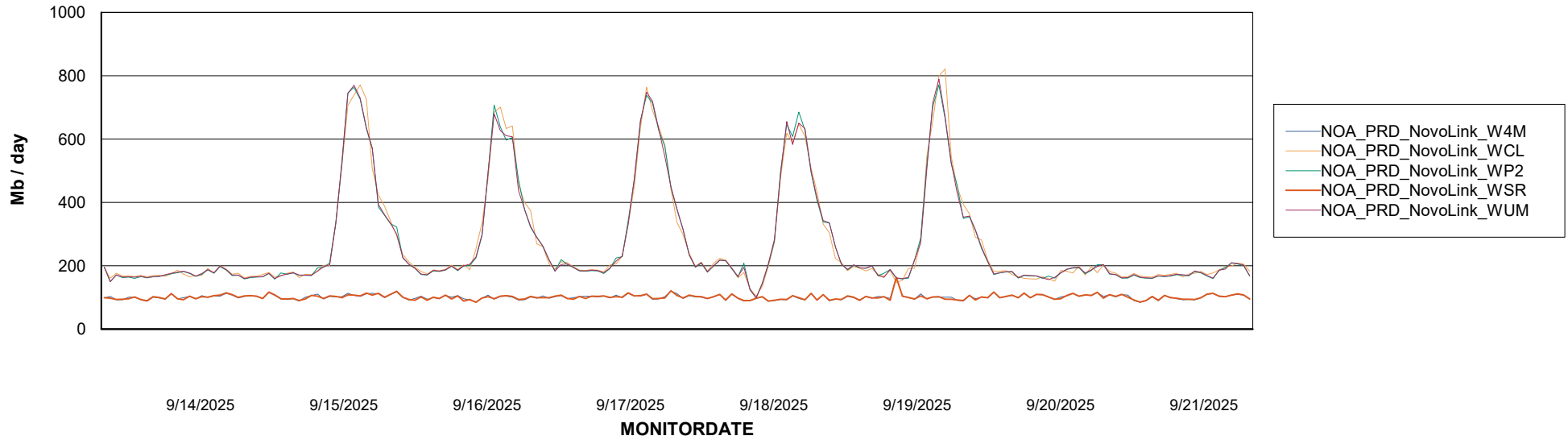
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

