

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/21/2025	24	149	114	15	900	761
9/20/2025	24	149	114	16	900	760
9/19/2025	24	149	114	16	900	759
9/18/2025	24	149	113	16	900	759
9/17/2025	24	149	113	16	900	759
9/16/2025	24	149	113	16	900	759
9/15/2025	24	149	113	16	900	759

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	50	89	45
9/20/2025	50	89	45
9/19/2025	50	89	45
9/18/2025	50	89	45
9/17/2025	50	89	45
9/16/2025	50	89	45
9/15/2025	50	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	57	79	34
9/20/2025	57	79	34
9/19/2025	57	79	34
9/18/2025	57	79	34
9/17/2025	57	79	34
9/16/2025	57	79	34
9/15/2025	57	79	34

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	39	79	49
9/20/2025	39	79	49
9/19/2025	39	79	49
9/18/2025	39	79	49
9/17/2025	39	79	49
9/16/2025	39	79	49
9/15/2025	39	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	32	149	102
9/20/2025	32	149	102
9/19/2025	32	149	102
9/18/2025	32	149	102
9/17/2025	32	149	102
9/16/2025	32	149	102
9/15/2025	32	149	102

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/21/2025	34	149	99	22	1,997	1,551
9/20/2025	34	149	99	22	1,997	1,551
9/19/2025	34	149	99	22	1,997	1,551
9/18/2025	34	149	99	22	1,997	1,551
9/17/2025	34	149	99	22	1,997	1,551
9/16/2025	34	149	99	22	1,997	1,551
9/15/2025	34	149	99	22	1,997	1,552

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/21/2025	56	199	88	22	1,997	1,559	70	500	149
9/20/2025	56	199	88	22	1,997	1,556	74	500	130
9/19/2025	56	199	88	22	1,997	1,556	68	500	159
9/18/2025	56	199	88	22	1,997	1,556	72	500	142
9/17/2025	56	199	88	22	1,997	1,556	72	500	142
9/16/2025	56	199	88	22	1,997	1,556	72	500	142
9/15/2025	56	199	88	22	1,997	1,556	72	500	142

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	62	79	30
9/20/2025	62	79	30
9/19/2025	62	79	30
9/18/2025	62	79	30
9/17/2025	62	79	30
9/16/2025	62	79	30
9/15/2025	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	53	79	38
9/20/2025	53	79	38
9/19/2025	53	79	38
9/18/2025	53	79	37
9/17/2025	54	79	37
9/16/2025	54	79	37
9/15/2025	54	79	37

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	29	149	107
9/20/2025	29	149	107
9/19/2025	29	149	106
9/18/2025	29	149	106
9/17/2025	29	149	106
9/16/2025	29	149	106
9/15/2025	29	149	106

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Harddisk Usage JSG_PRD_WORF

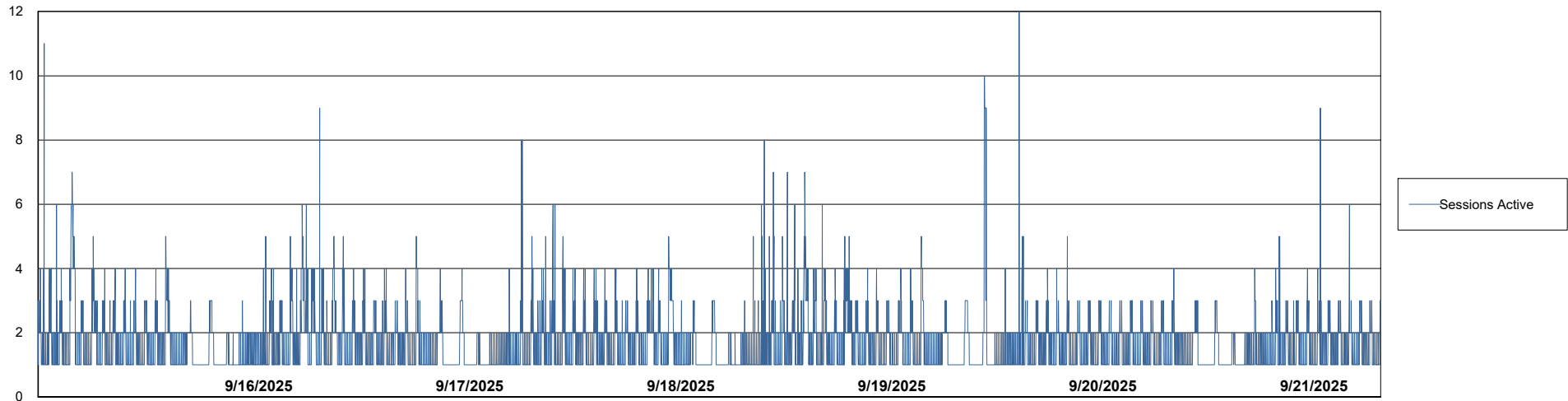
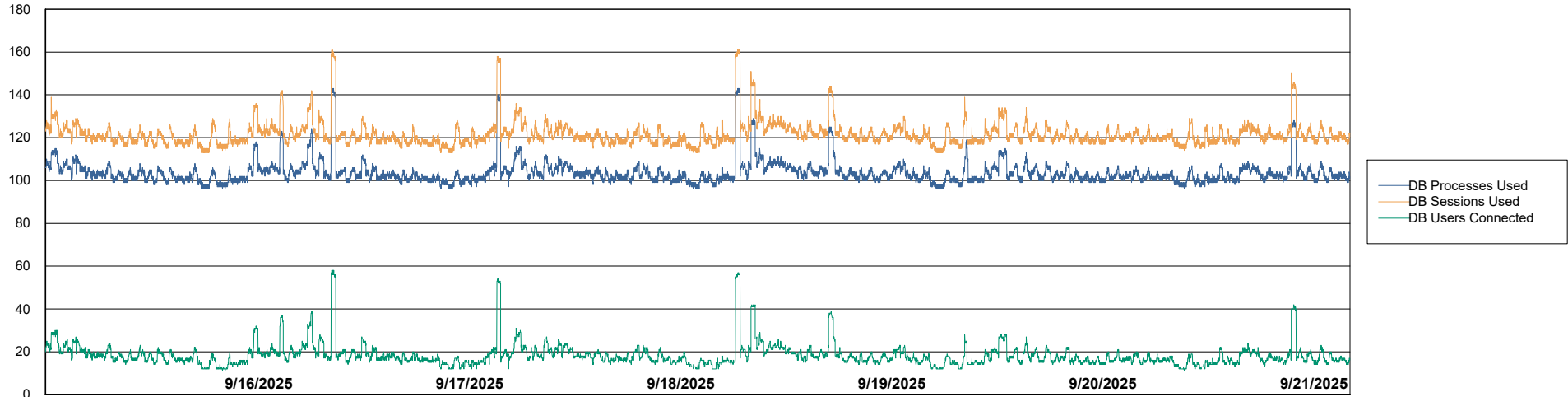
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2025	50	149	75
9/20/2025	50	149	75
9/19/2025	50	149	75
9/18/2025	50	149	75
9/17/2025	50	149	75
9/16/2025	50	149	75
9/15/2025	50	149	75

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Database Performance JSG_PRD_BASHIR_DB_ABS1



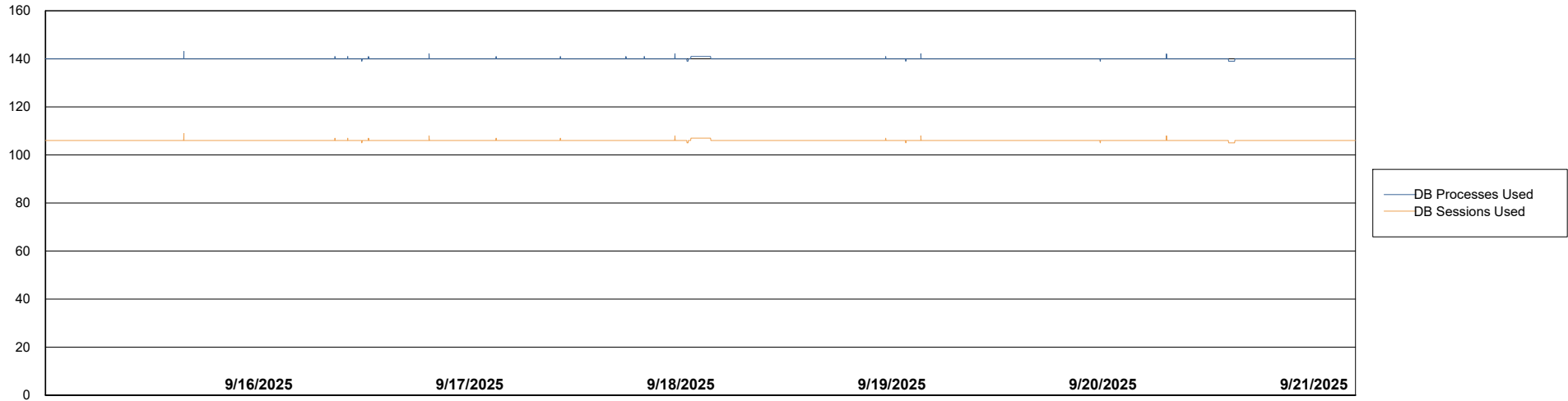
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

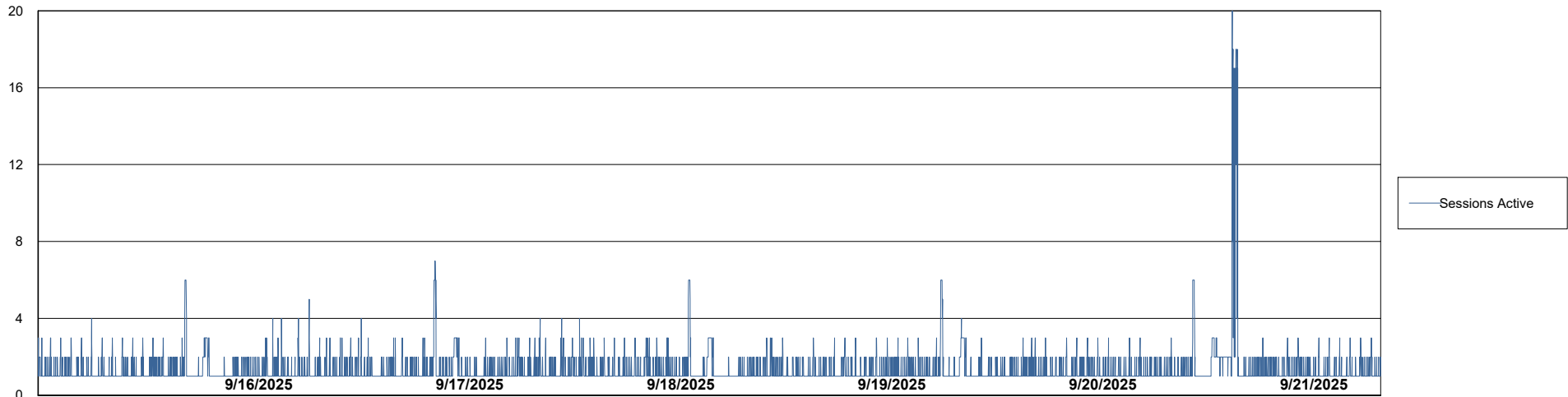
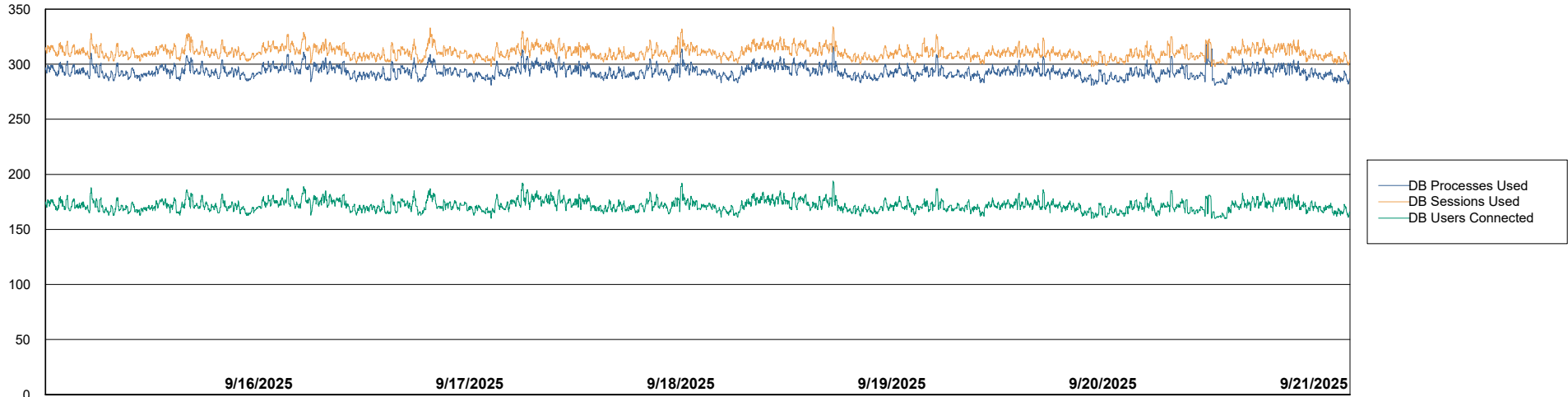


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



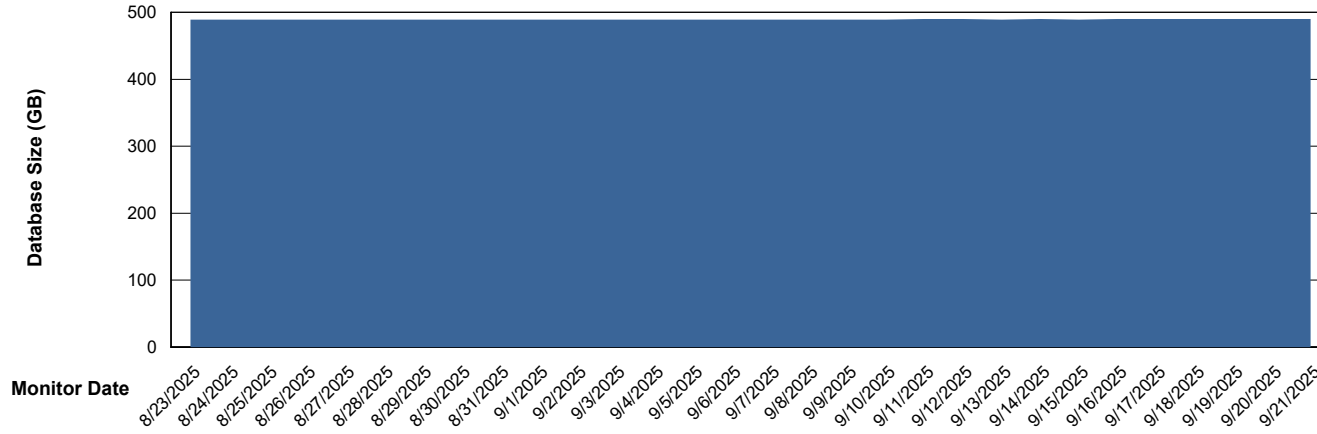
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Customer JSG_Production (24/7)
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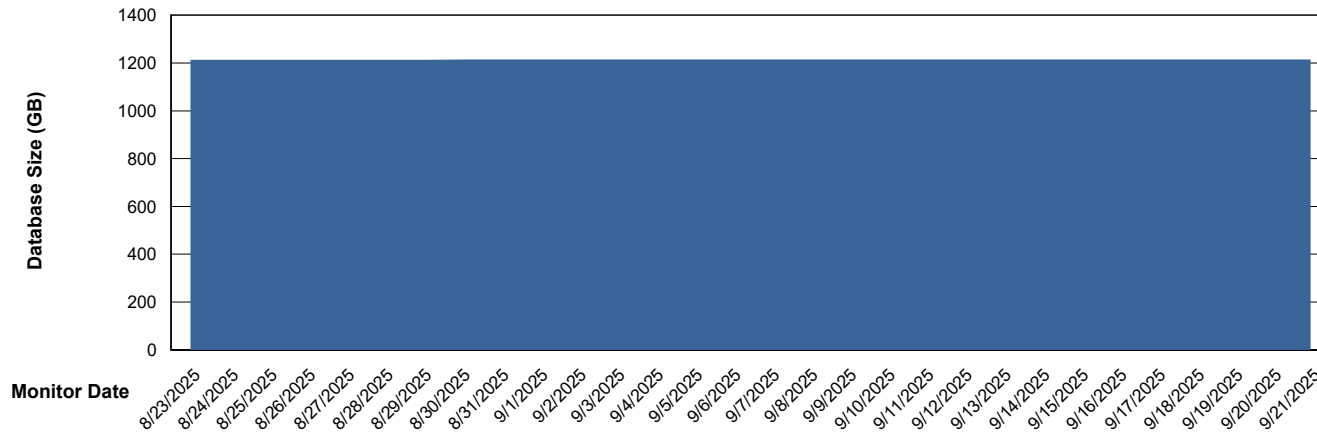
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/21/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/20/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/19/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/18/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/17/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/16/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/15/2025	ABSDATA	245	208	15
	INDX	333	277	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/21/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/20/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/19/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/18/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/17/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/16/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	17
9/15/2025	ABSDATA	1,376	1,138	17
	INDX	69	57	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Tue 16/9/2025	Wed 17/9/2025	Thu 18/9/2025	Fri 19/9/2025	Sat 20/9/2025	Sun 21/9/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 21-09-2025	None
Sun, 21-09-2025	None
Fri, 19-09-2025	None
Tue, 16-09-2025	None
Sat, 20-09-2025	None
Fri, 19-09-2025	None
Sat, 20-09-2025	None
Wed, 17-09-2025	None
Thu, 18-09-2025	None
Mon, 15-09-2025	None
Wed, 17-09-2025	None
Thu, 18-09-2025	None
Tue, 16-09-2025	None
Mon, 15-09-2025	None

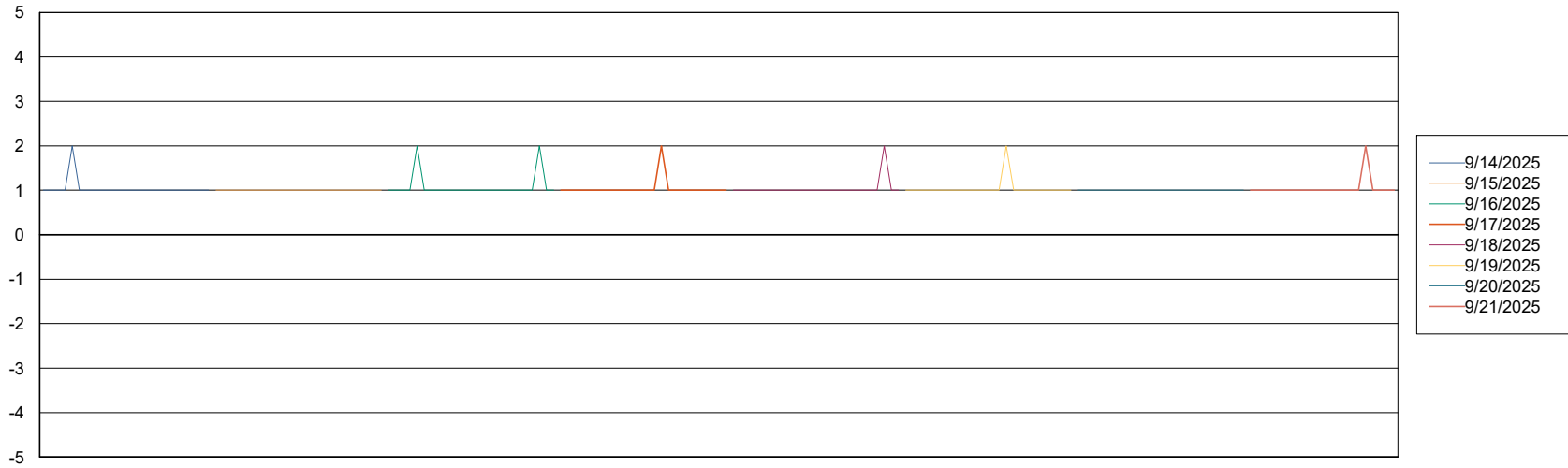
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



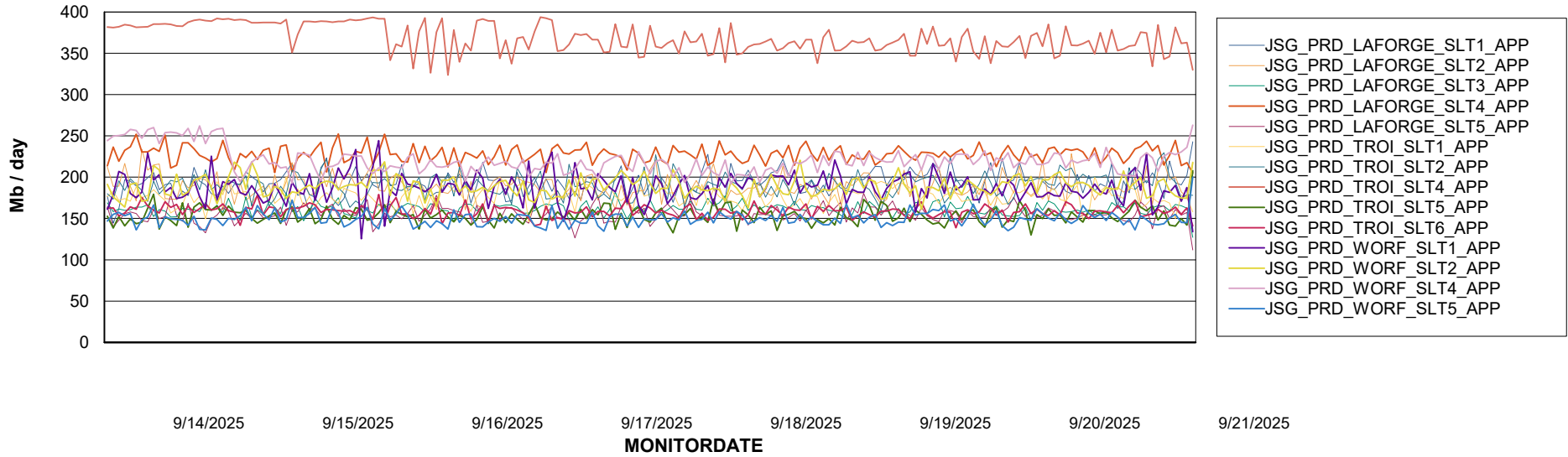
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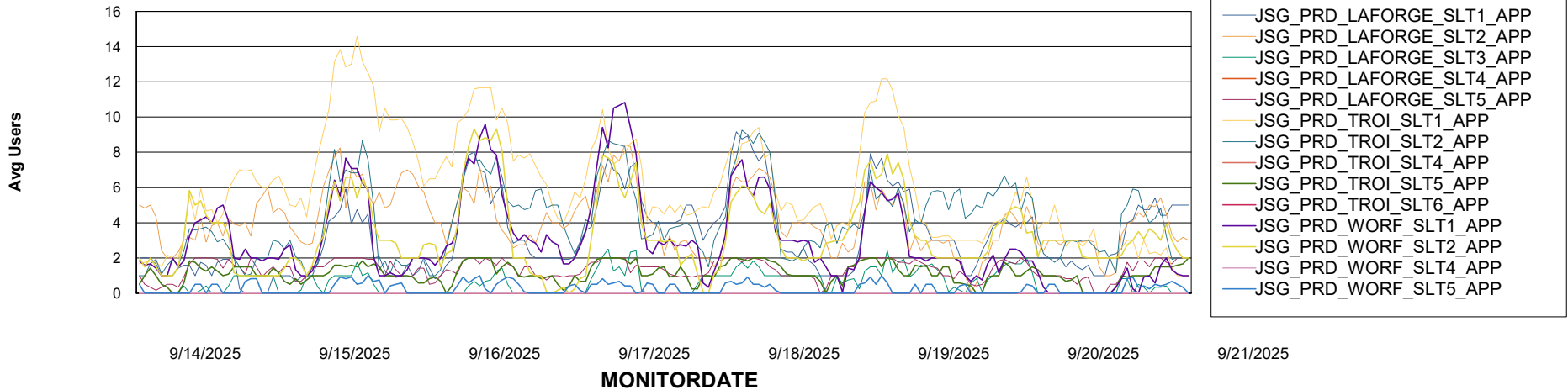


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



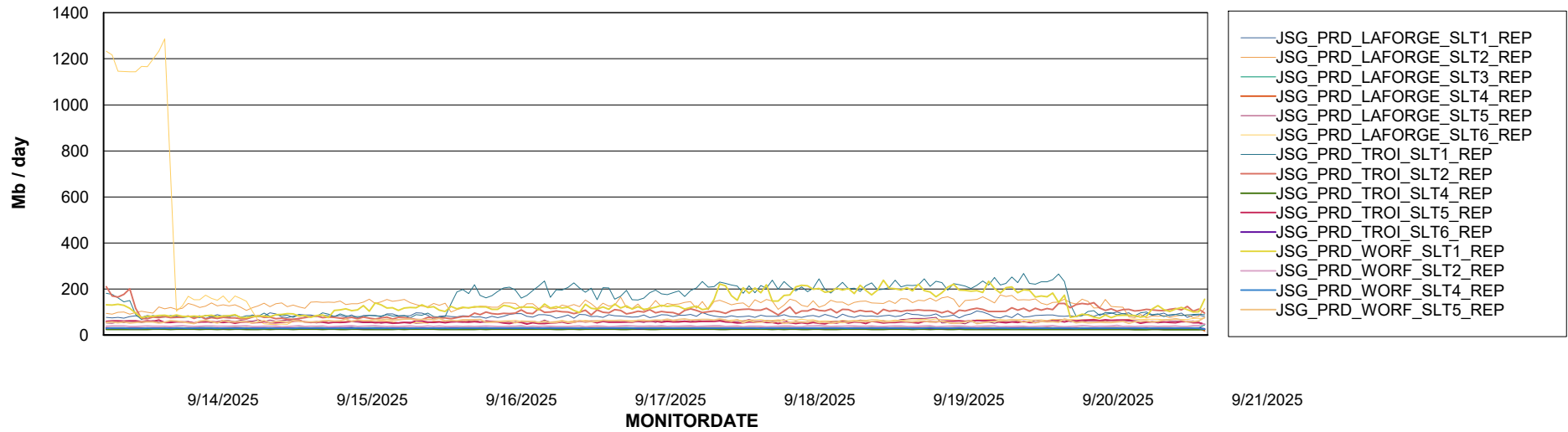
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



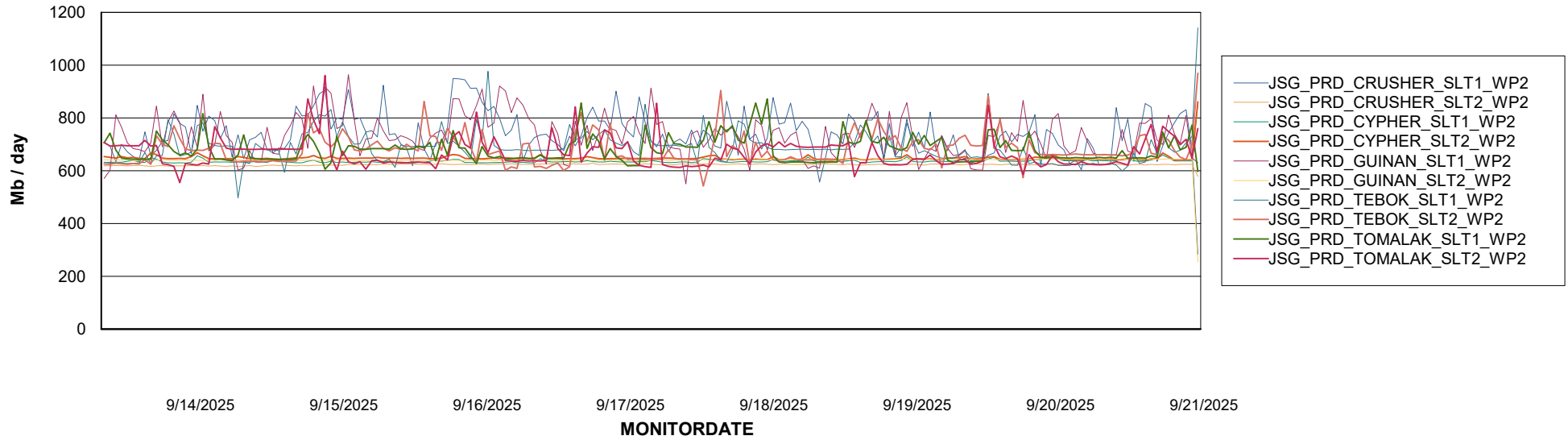
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ABSSolute Web Component Services

Avg memory used per ABS Web component

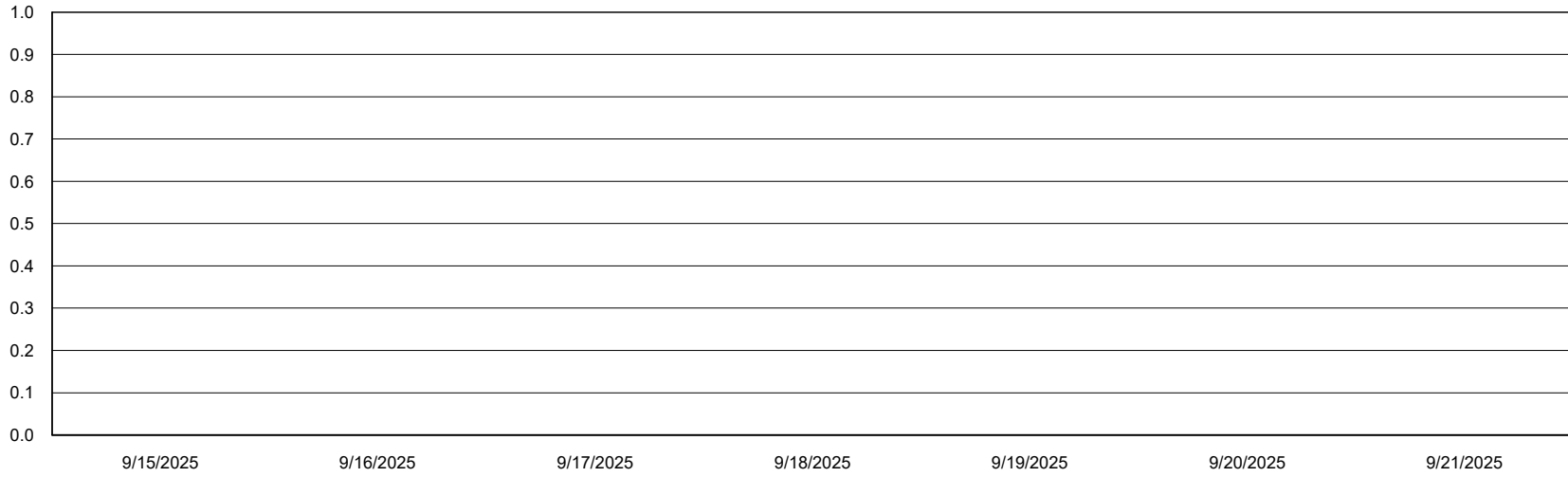


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP