

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/13/2025	56	199	88	31	500	345	73	200	54
9/12/2025	56	199	88	31	500	345	75	200	51
9/11/2025	56	199	88	31	500	345	75	200	51
9/10/2025	56	199	88	31	500	345	75	200	50
9/9/2025	56	199	88	31	500	345	75	200	50
9/8/2025	56	199	88	31	500	345	75	200	50
9/7/2025	56	199	88	31	500	345	75	200	50

## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9/13/2025	31	100	69	28	1,100	797	77	400	91
9/12/2025	31	100	69	28	1,100	792	77	400	91
9/11/2025	31	100	69	28	1,100	792	77	400	92
9/10/2025	31	100	69	28	1,100	792	77	400	94
9/9/2025	31	100	69	28	1,100	792	77	400	92
9/8/2025	31	100	69	28	1,100	792	78	400	89
9/7/2025	31	100	69	28	1,100	792	78	400	88

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9/13/2025	66	279	95	23	838	644	91	559	51
9/12/2025	66	279	95	23	838	644	91	559	51
9/11/2025	66	279	95	23	838	644	91	559	52
9/10/2025	66	279	95	23	838	644	90	559	54
9/9/2025	66	279	95	23	838	644	91	559	52
9/8/2025	66	279	95	23	838	644	91	559	49
9/7/2025	66	279	95	23	838	644	91	559	48

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	45	100	55
9/12/2025	45	100	55
9/11/2025	46	100	54
9/10/2025	46	100	54
9/9/2025	46	100	54
9/8/2025	46	100	54
9/7/2025	46	100	54

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	59	100	40
9/12/2025	59	100	40
9/11/2025	59	100	40
9/10/2025	59	100	40
9/9/2025	60	100	40
9/8/2025	60	100	40
9/7/2025	60	100	40

Harddisk Usage NOA\_PRD\_NovoLink

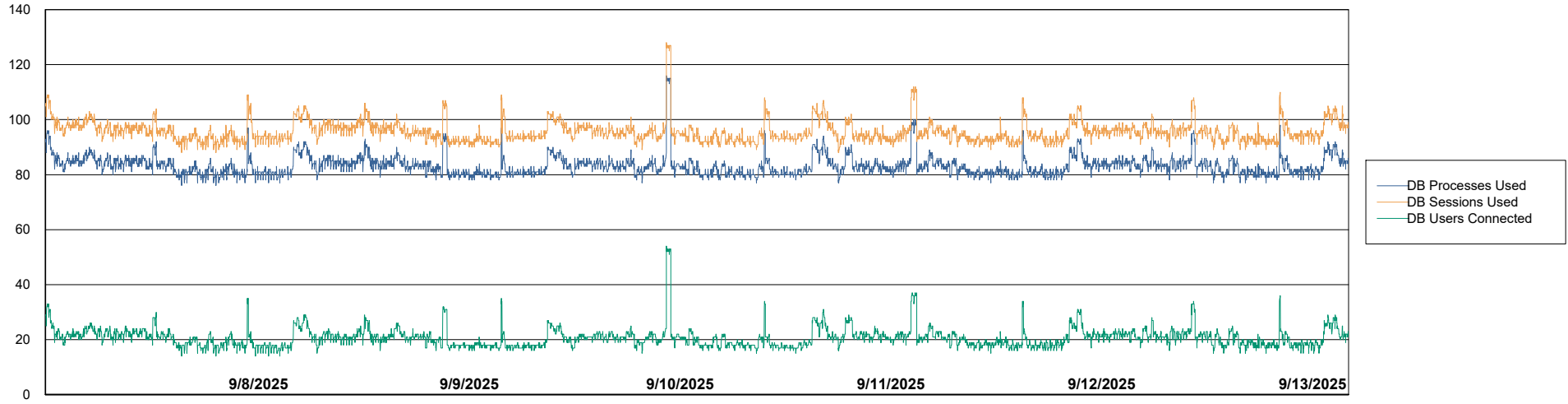
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	62	100	38
9/12/2025	62	100	38
9/11/2025	62	100	38
9/10/2025	62	100	38
9/9/2025	62	100	38
9/8/2025	62	100	38
9/7/2025	62	100	38

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## Database Performance NOA\_PRD\_NHSBI\_ABS1

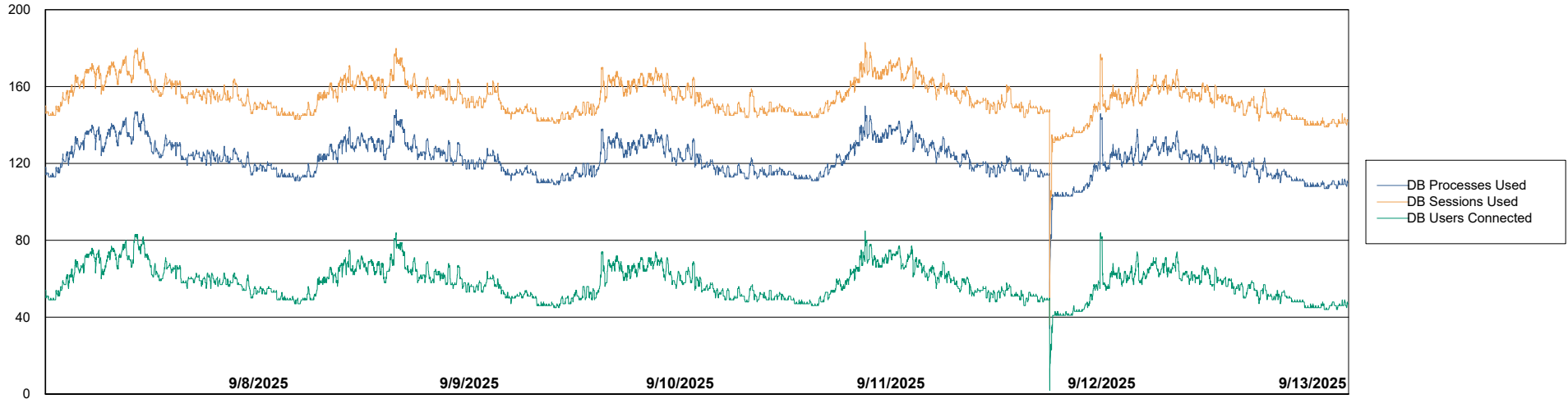


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS01\_ABS1



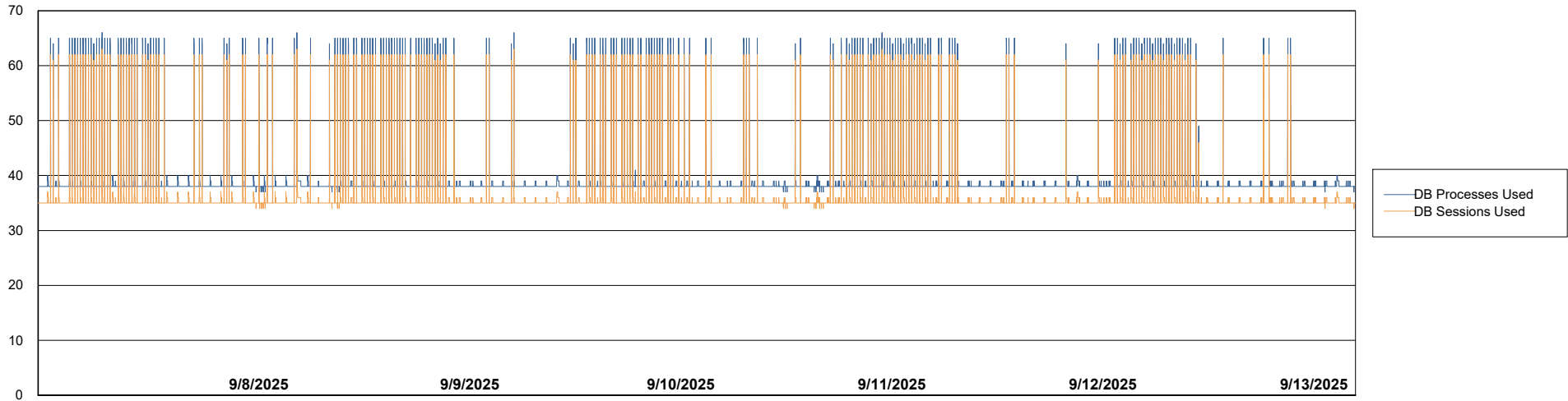
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300



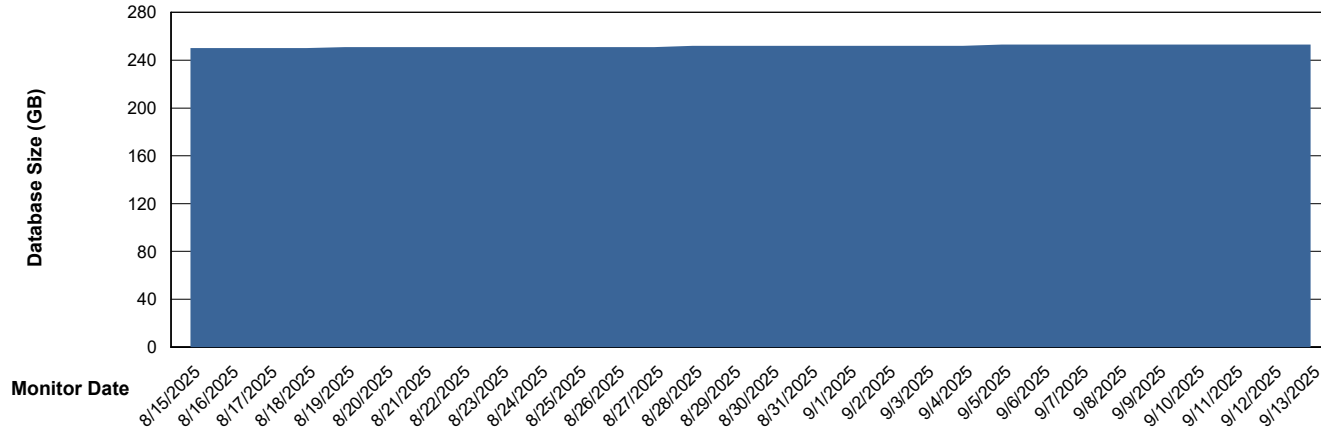
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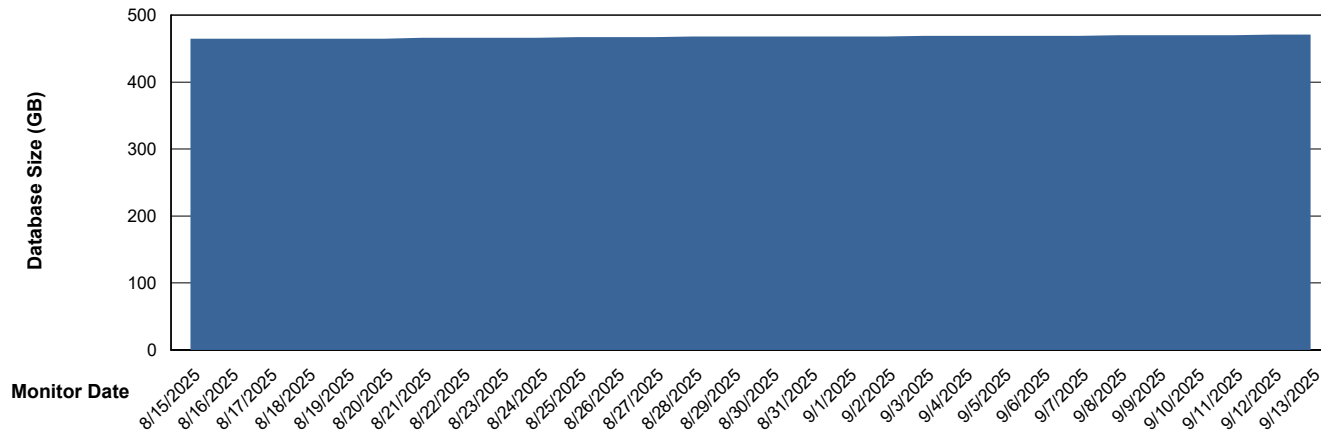
DATABASE SIZE NOA\_PRD\_NHSBI\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NHSBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/13/2025	ABSDATA	158	128	19
	INDX	148	119	20
9/12/2025	ABSDATA	158	128	19
	INDX	148	119	20
9/11/2025	ABSDATA	158	128	19
	INDX	148	118	20
9/10/2025	ABSDATA	158	128	19
	INDX	148	118	20
9/9/2025	ABSDATA	158	127	19
	INDX	148	118	20
9/8/2025	ABSDATA	158	127	19
	INDX	148	118	20
9/7/2025	ABSDATA	158	127	19
	INDX	148	118	20

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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/13/2025	ABSDATA	195	164	16
	INDX	352	294	17
9/12/2025	ABSDATA	195	164	16
	INDX	352	294	17
9/11/2025	ABSDATA	195	164	16
	INDX	352	293	17
9/10/2025	ABSDATA	195	163	16
	INDX	352	293	17
9/9/2025	ABSDATA	195	163	16
	INDX	352	293	17
9/8/2025	ABSDATA	195	163	16
	INDX	352	293	17
9/7/2025	ABSDATA	195	163	16
	INDX	352	293	17

BI last ETL error for NOA\_PRD\_NHSBI\_ABS1

Thu, 11-09-2025	None
Wed, 10-09-2025	None
Fri, 12-09-2025	None
Sat, 13-09-2025	None
Sun, 7-09-2025	None
Tue, 9-09-2025	None
Mon, 8-09-2025	None

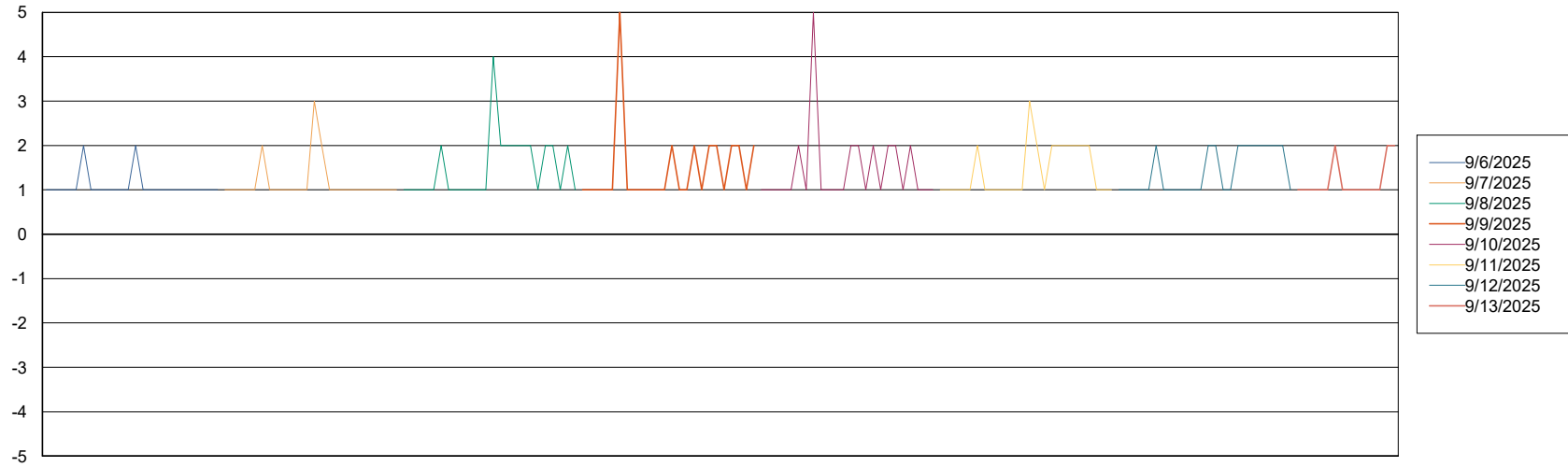
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



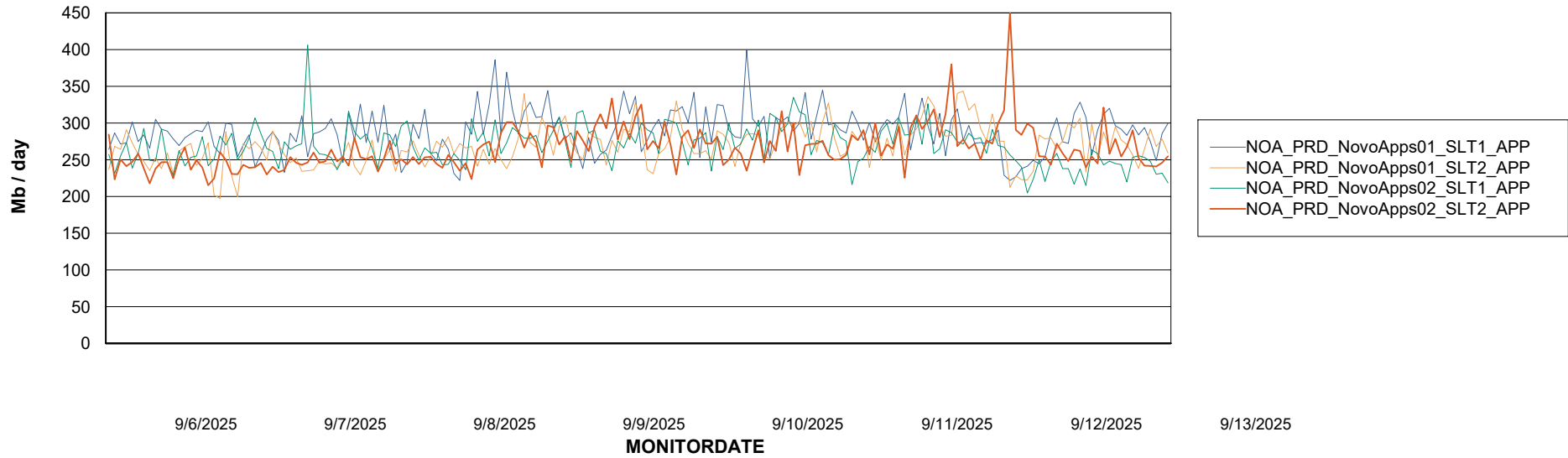
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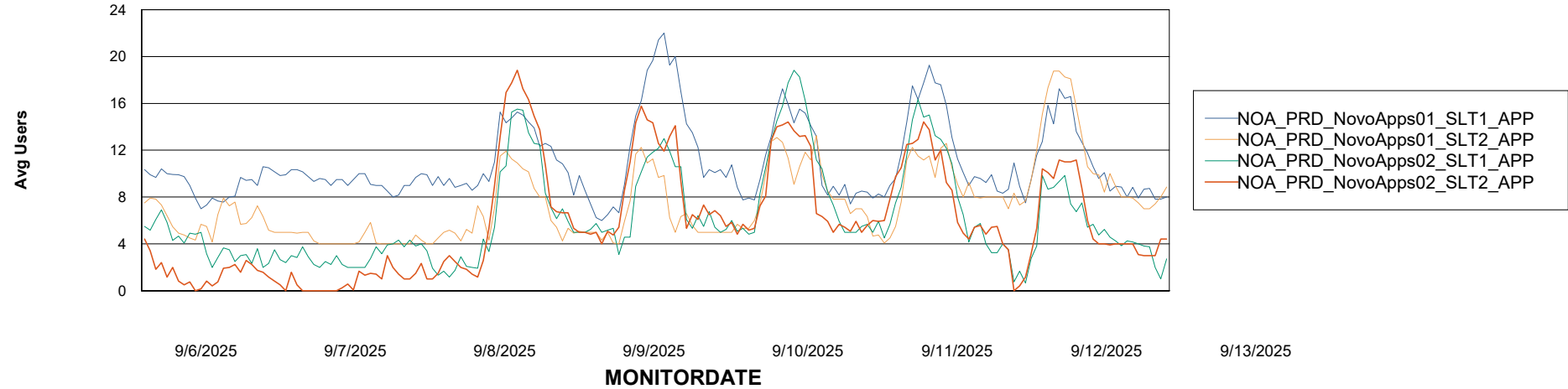


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



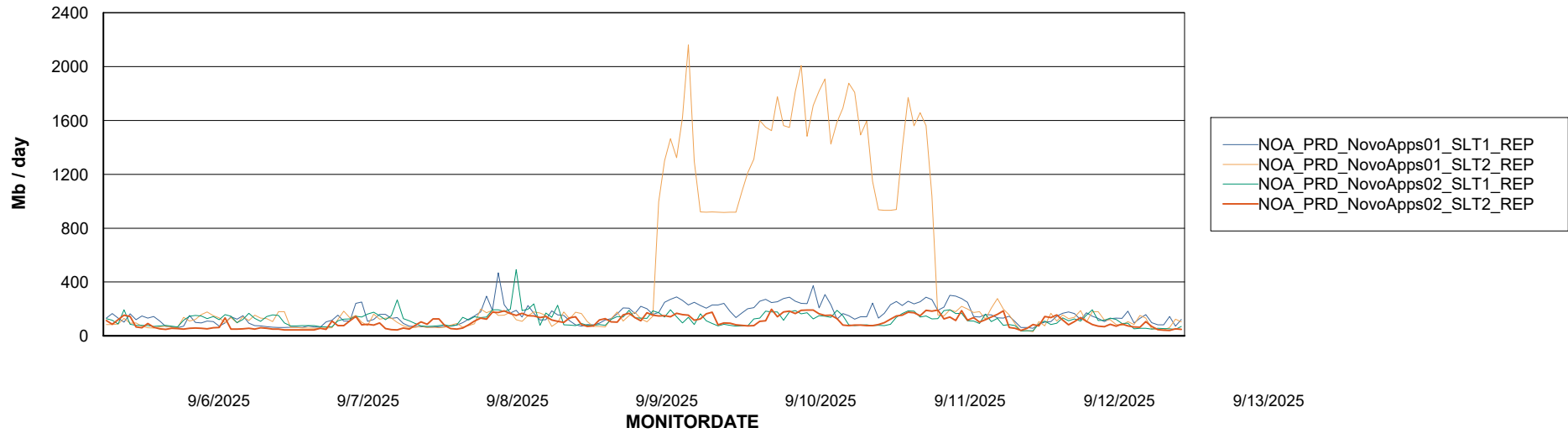
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



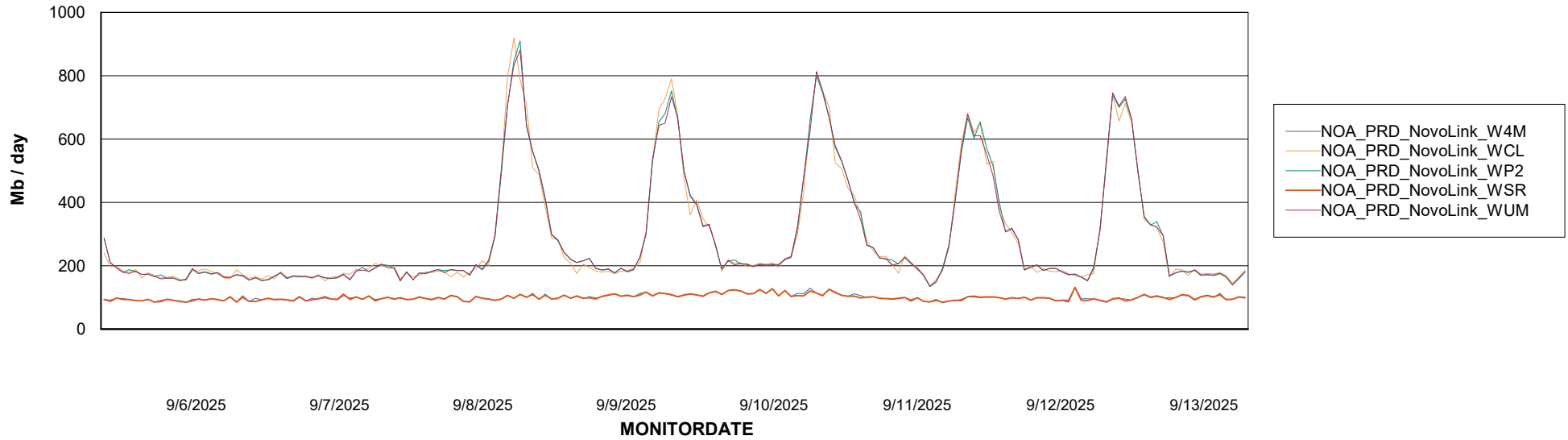
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

