

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
9/13/2025	69	50	16	58	50	21
9/12/2025	69	50	16	58	50	21
9/11/2025	69	50	16	58	50	21
9/10/2025	69	50	16	58	50	21
9/9/2025	69	50	16	58	50	21
9/8/2025	69	50	16	58	50	21
9/7/2025	69	50	16	58	50	21

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
9/13/2025	76	50	12	72	50	14
9/12/2025	76	50	12	72	50	14
9/11/2025	76	50	12	72	50	14
9/10/2025	76	50	12	72	50	14
9/9/2025	76	50	12	72	50	14
9/8/2025	76	50	12	72	50	14
9/7/2025	76	50	12	72	50	14

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
9/13/2025	76	50	12	72	50	14
9/12/2025	76	50	12	72	50	14
9/11/2025	76	50	12	72	50	14
9/10/2025	76	50	12	72	50	14
9/9/2025	76	50	12	72	50	14
9/8/2025	76	50	12	72	50	14
9/7/2025	76	50	12	72	50	14

Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
9/13/2025	76	50	12	72	50	14
9/12/2025	76	50	12	72	50	14
9/11/2025	76	50	12	72	50	14
9/10/2025	76	50	12	72	50	14
9/9/2025	76	50	12	72	50	14
9/8/2025	76	50	12	72	50	14
9/7/2025	76	50	12	72	50	14

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSBI02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
9/13/2025	49	50	25	25	2,000	1,497	50	100	50
9/12/2025	49	50	25	34	2,000	1,321	50	100	50
9/11/2025	49	50	25	35	2,000	1,297	50	100	50
9/10/2025	49	50	25	28	2,000	1,446	50	100	50
9/9/2025	49	50	25	27	2,000	1,464	50	100	50
9/8/2025	49	50	25	33	2,000	1,345	50	100	50
9/7/2025	49	50	25	40	2,000	1,196	50	100	50

## Harddisk Usage KLH\_PRD\_SRSBIDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
9/13/2025	44	50	28	25	2,000	1,497	14	500	431
9/12/2025	44	50	28	34	2,000	1,322	14	500	430
9/11/2025	44	50	28	35	2,000	1,297	14	500	430
9/10/2025	44	50	28	28	2,000	1,446	14	500	430
9/9/2025	44	50	28	27	2,000	1,464	14	500	429
9/8/2025	44	50	28	33	2,000	1,345	14	500	427
9/7/2025	44	50	28	40	2,000	1,196	14	500	427

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## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
9/13/2025	73	100	27	25	2,000	1,497	31	2,000	1,377
9/12/2025	73	100	27	34	2,000	1,322	34	2,000	1,312
9/11/2025	73	100	27	35	2,000	1,297	35	2,000	1,305
9/10/2025	73	100	27	28	2,000	1,446	32	2,000	1,364
9/9/2025	73	100	27	27	2,000	1,464	31	2,000	1,378
9/8/2025	73	100	27	33	2,000	1,345	25	1,787	1,340
9/7/2025	73	100	27	40	2,000	1,196	23	1,700	1,309

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
9/13/2025	75	100	25	25	2,000	1,497	30	2,000	1,405
9/12/2025	75	100	25	34	2,000	1,321	30	2,000	1,404
9/11/2025	75	100	25	35	2,000	1,297	30	2,000	1,405
9/10/2025	75	100	25	28	2,000	1,446	29	2,000	1,420
9/9/2025	75	100	25	27	2,000	1,464	28	2,000	1,435
9/8/2025	75	100	25	33	2,000	1,345	19	1,787	1,449
9/7/2025	75	100	25	40	2,000	1,196	14	1,700	1,455

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
9/13/2025	62	30	11	25	100	75	25	2,000	1,497
9/12/2025	62	30	11	24	100	76	34	2,000	1,321
9/11/2025	62	30	11	24	100	76	35	2,000	1,297
9/10/2025	62	30	11	25	100	75	28	2,000	1,446
9/9/2025	62	30	11	25	100	75	27	2,000	1,464
9/8/2025	62	30	11	26	100	74	33	2,000	1,345
9/7/2025	62	30	11	26	100	74	40	2,000	1,196

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

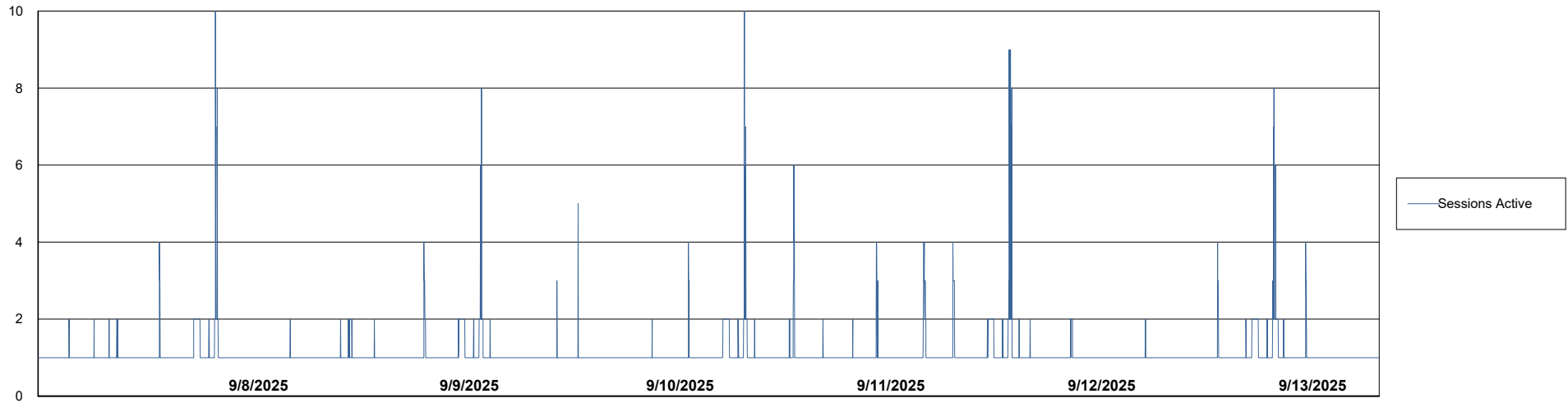
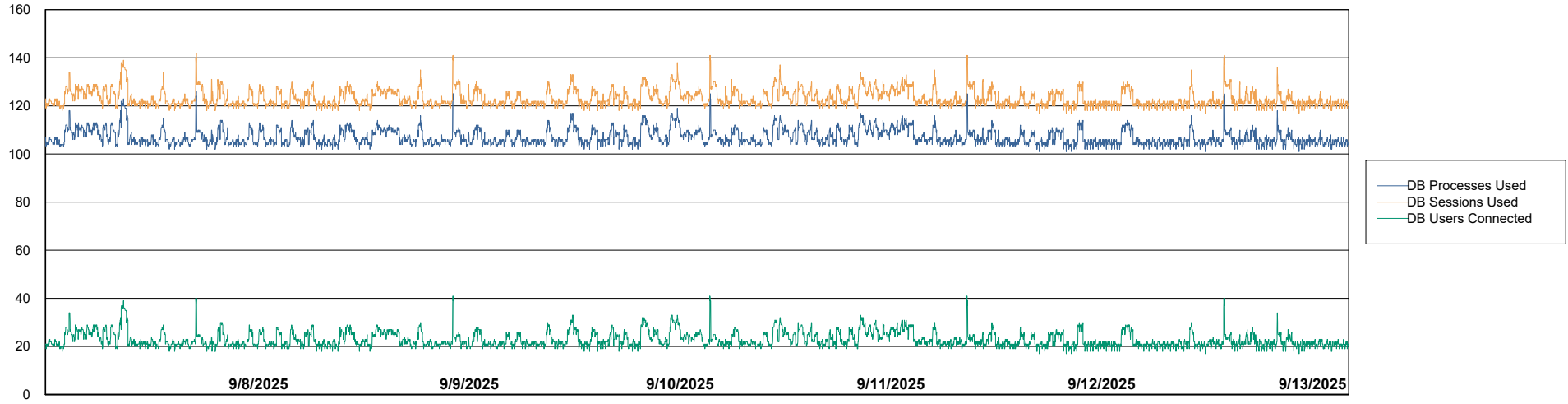
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	36	130	83
9/12/2025	37	130	82
9/11/2025	38	130	81
9/10/2025	29	130	92
9/9/2025	23	130	100
9/8/2025	29	130	92
9/7/2025	31	130	90

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSBIDB02\_ABS1

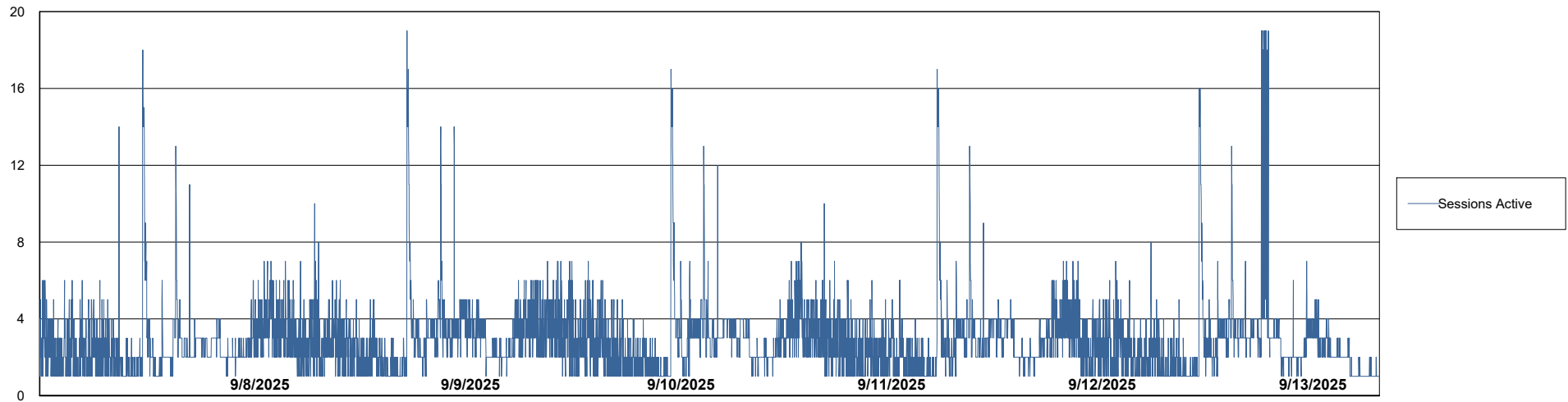
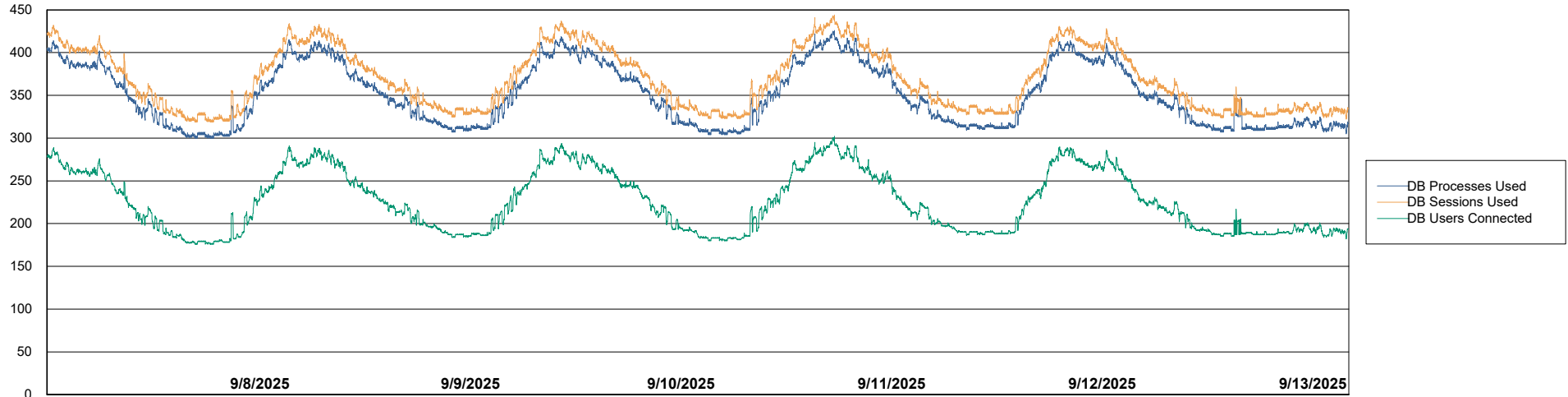


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLH\_PRD\_SRSDDB01\_ABS1



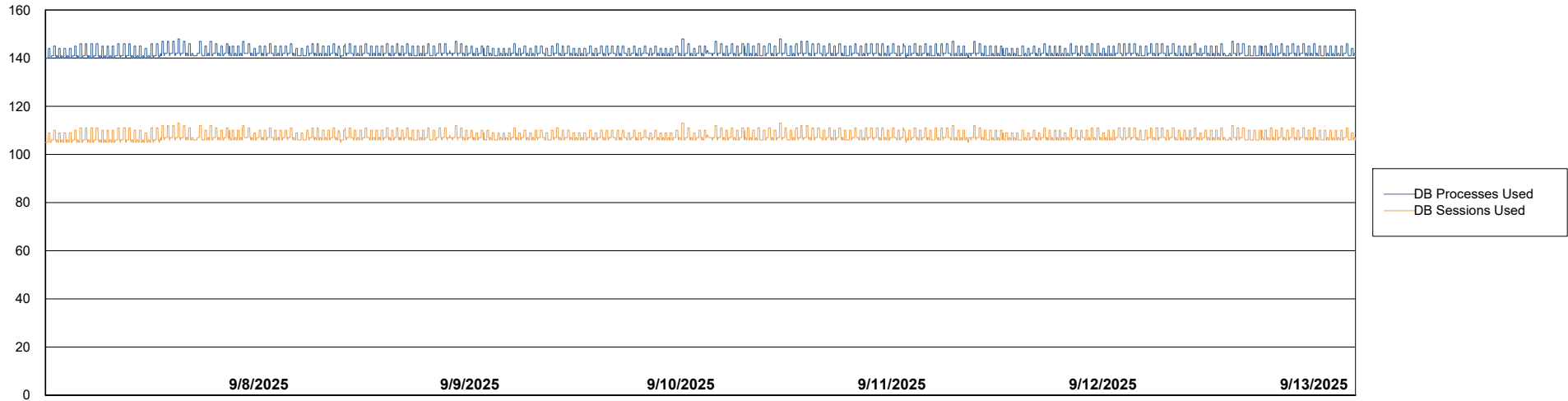
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



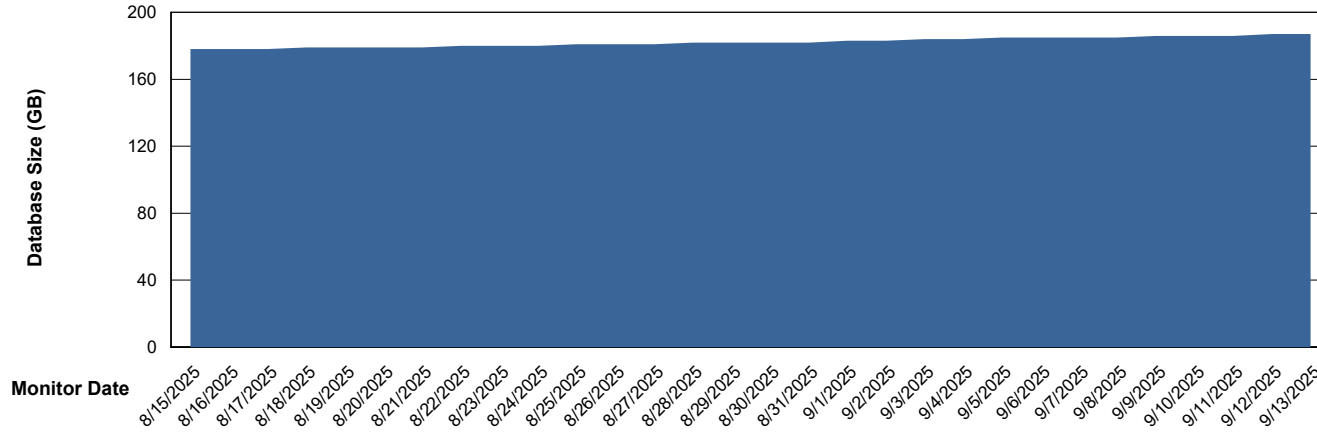
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



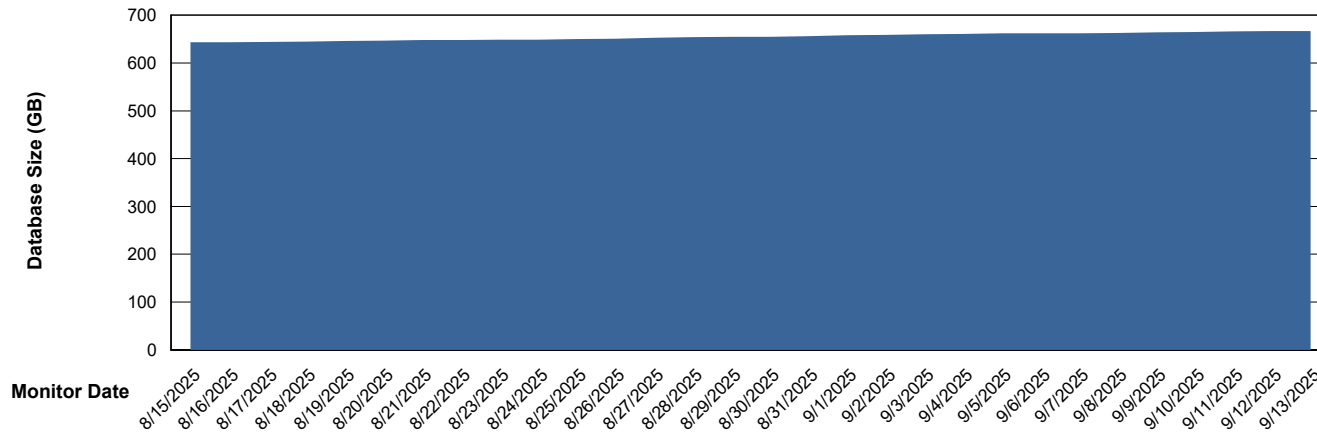
DATABASE SIZE KLH\_PRD\_SRSBIDB02\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production (24/7)  
 Database ID    139



Database Tablespace      KLH\_PRD\_SRSBIDB02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/13/2025	ABSDATA	138	80	42
	INDX	158	105	34
9/12/2025	ABSDATA	138	80	42
	INDX	158	104	34
9/11/2025	ABSDATA	138	79	42
	INDX	158	104	34
9/10/2025	ABSDATA	138	79	43
	INDX	158	104	34
9/9/2025	ABSDATA	138	79	43
	INDX	158	104	34
9/8/2025	ABSDATA	138	79	43
	INDX	158	104	34
9/7/2025	ABSDATA	138	79	43
	INDX	158	103	35

# Weekly SLA Customer Report

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Database Tablespace KLH\_PRD\_SRSD01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/13/2025	ABSDATA	751	628	16
	INDX	40	21	47
9/12/2025	ABSDATA	751	628	16
	INDX	40	21	47
9/11/2025	ABSDATA	751	627	17
	INDX	40	21	47
9/10/2025	ABSDATA	751	626	17
	INDX	40	21	47
9/9/2025	ABSDATA	751	625	17
	INDX	40	21	48
9/8/2025	ABSDATA	751	624	17
	INDX	40	21	48
9/7/2025	ABSDATA	741	622	16
	INDX	40	21	48

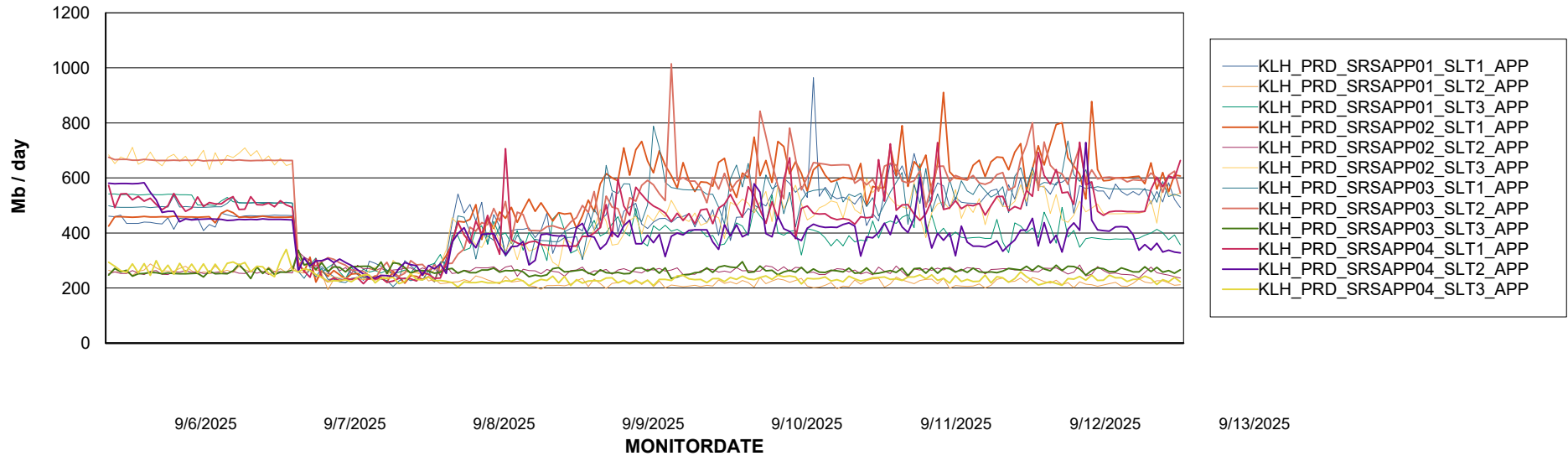
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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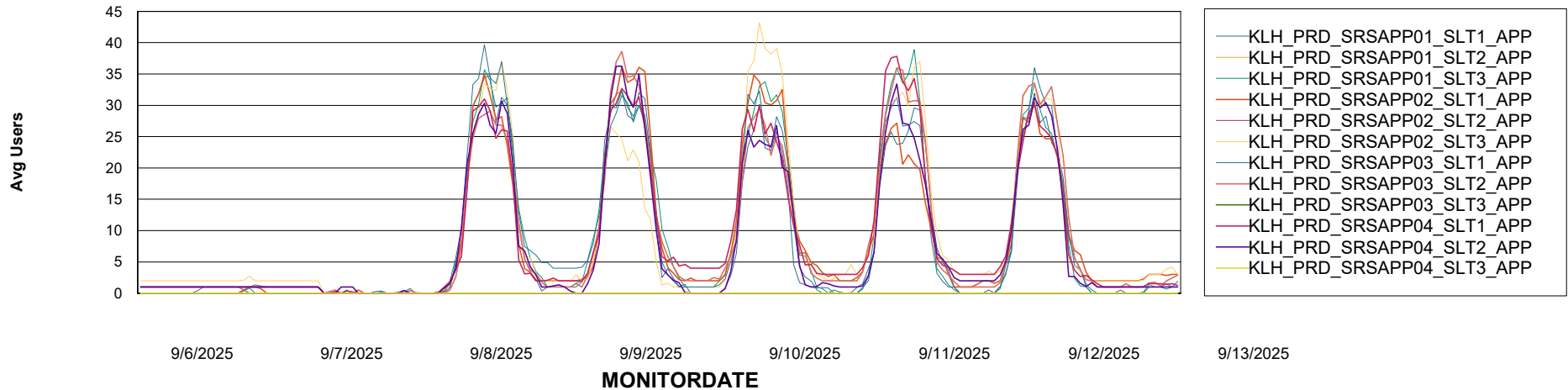


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



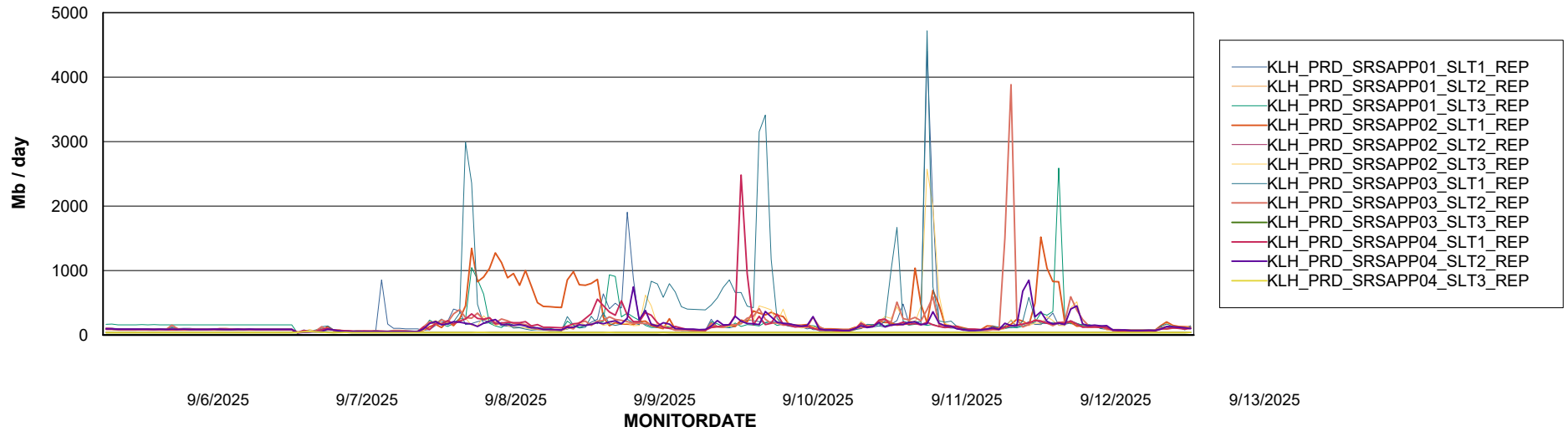
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



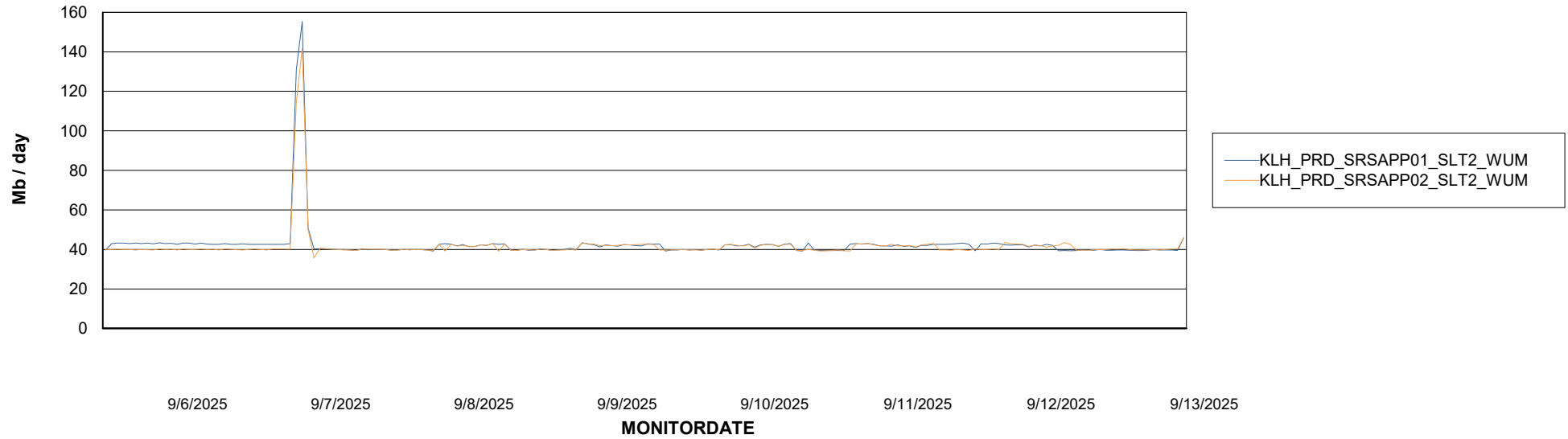
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Disaster per ABS component

