

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/13/2025	25	149	113	15	900	766
9/12/2025	24	149	113	16	900	759
9/11/2025	24	149	113	16	900	759
9/10/2025	24	149	113	16	900	759
9/9/2025	24	149	113	16	900	759
9/8/2025	24	149	113	16	900	759
9/7/2025	25	149	113	16	900	759

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	50	89	45
9/12/2025	50	89	45
9/11/2025	50	89	45
9/10/2025	50	89	45
9/9/2025	50	89	45
9/8/2025	50	89	45
9/7/2025	50	89	45

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	57	79	34
9/12/2025	57	79	34
9/11/2025	57	79	34
9/10/2025	57	79	34
9/9/2025	57	79	34
9/8/2025	57	79	34
9/7/2025	57	79	34

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	39	79	49
9/12/2025	39	79	49
9/11/2025	39	79	49
9/10/2025	39	79	49
9/9/2025	39	79	48
9/8/2025	39	79	48
9/7/2025	39	79	48

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	32	149	102
9/12/2025	32	149	102
9/11/2025	32	149	101
9/10/2025	32	149	101
9/9/2025	32	149	101
9/8/2025	32	149	101
9/7/2025	32	149	101

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/13/2025	34	149	99	22	1,997	1,550
9/12/2025	34	149	99	22	1,997	1,551
9/11/2025	34	149	99	22	1,997	1,552
9/10/2025	34	149	99	22	1,997	1,552
9/9/2025	34	149	99	22	1,997	1,551
9/8/2025	34	149	99	22	1,997	1,552
9/7/2025	34	149	99	22	1,997	1,551

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/13/2025	56	199	88	22	1,997	1,556	67	500	163
9/12/2025	56	199	88	22	1,997	1,556	74	500	131
9/11/2025	56	199	88	22	1,997	1,556	68	500	158
9/10/2025	56	199	88	22	1,997	1,556	71	500	143
9/9/2025	56	199	88	22	1,997	1,556	72	500	142
9/8/2025	56	199	88	22	1,997	1,557	72	500	142
9/7/2025	56	199	88	22	1,997	1,560	72	500	142

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	62	79	30
9/12/2025	62	79	30
9/11/2025	62	79	30
9/10/2025	62	79	30
9/9/2025	62	79	30
9/8/2025	62	79	30
9/7/2025	62	79	30

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	54	79	37
9/12/2025	54	79	37
9/11/2025	54	79	37
9/10/2025	54	79	37
9/9/2025	54	79	37
9/8/2025	54	79	37
9/7/2025	54	79	37

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	29	149	106
9/12/2025	29	149	106
9/11/2025	29	149	106
9/10/2025	29	149	106
9/9/2025	29	149	106
9/8/2025	29	149	106
9/7/2025	29	149	106

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

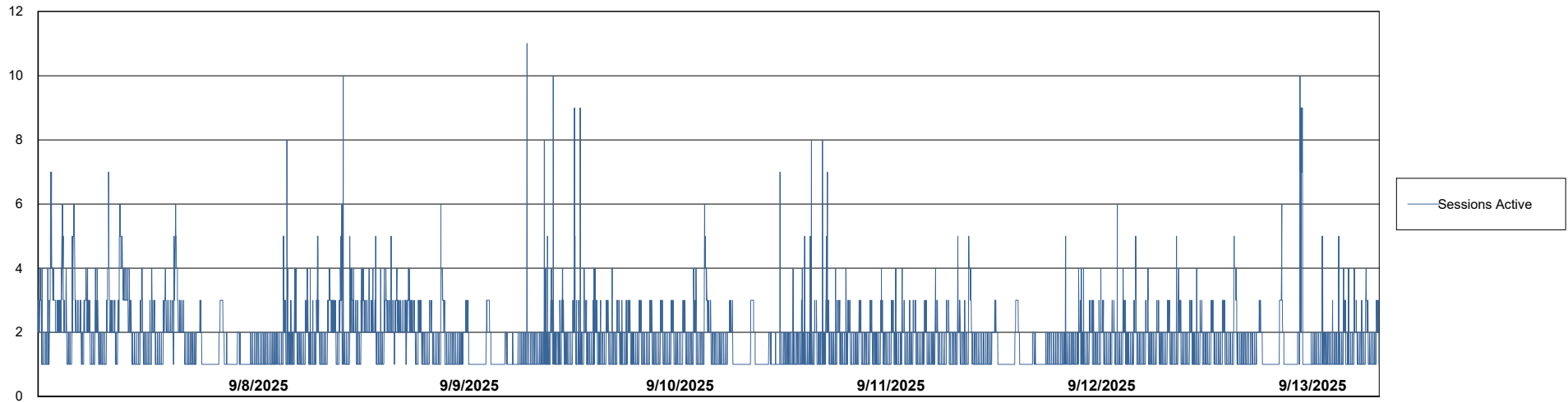
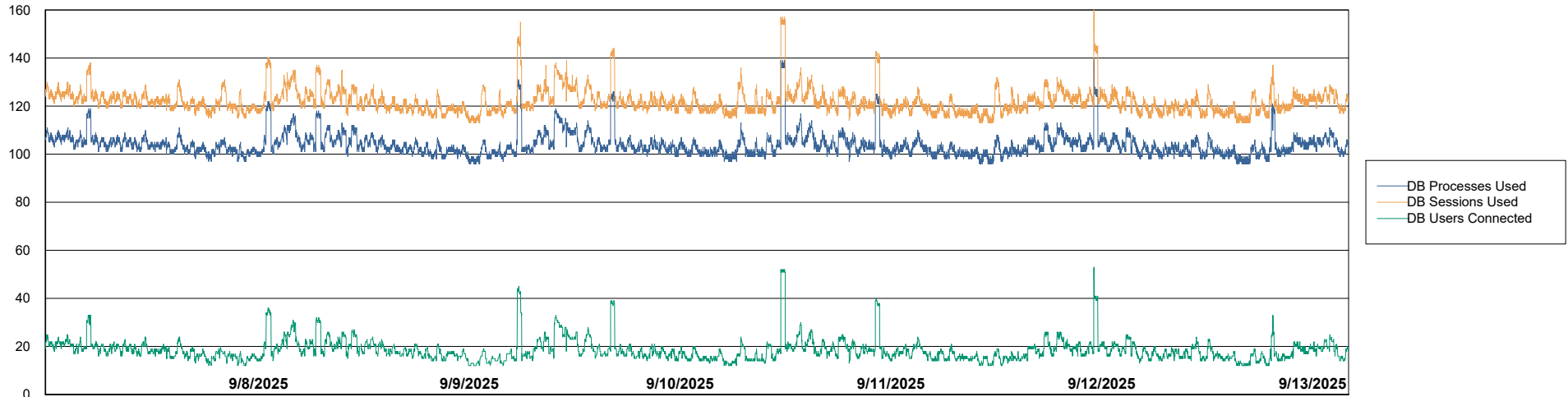
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	50	149	75
9/12/2025	50	149	75
9/11/2025	50	149	75
9/10/2025	50	149	75
9/9/2025	50	149	75
9/8/2025	50	149	75
9/7/2025	50	149	75

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



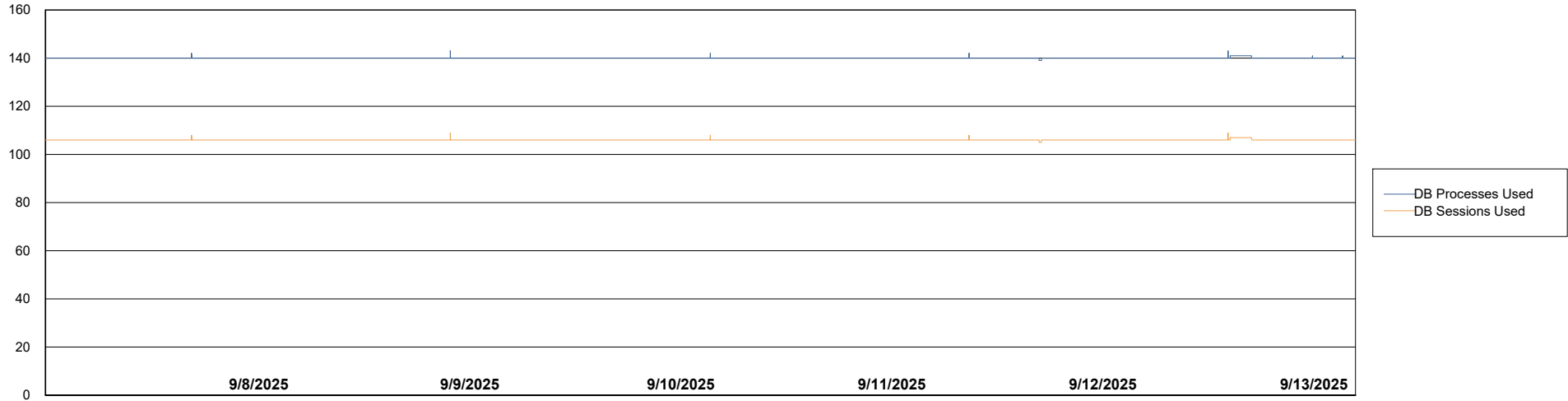
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4

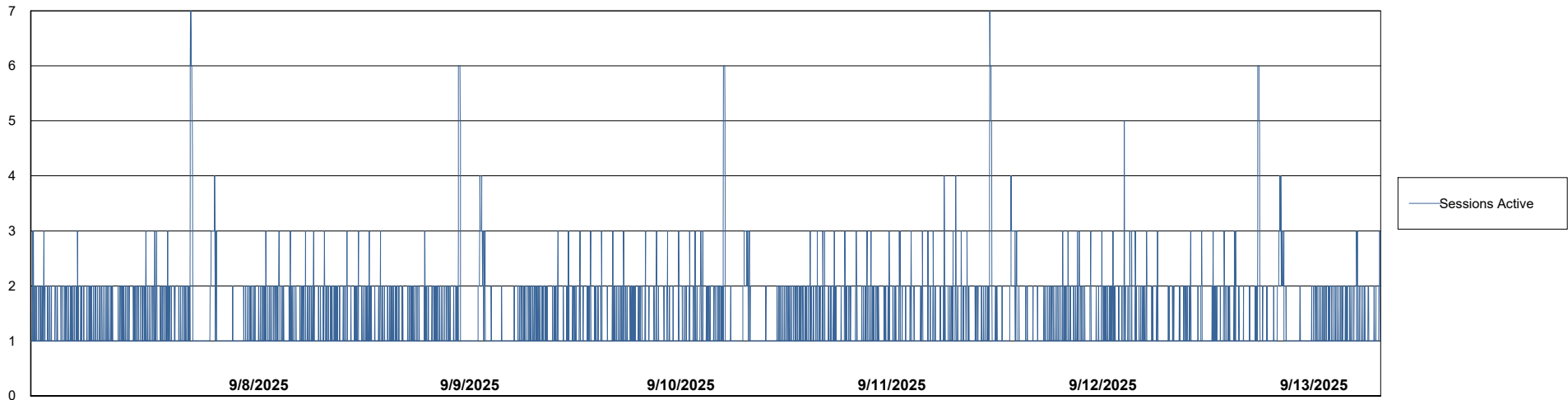
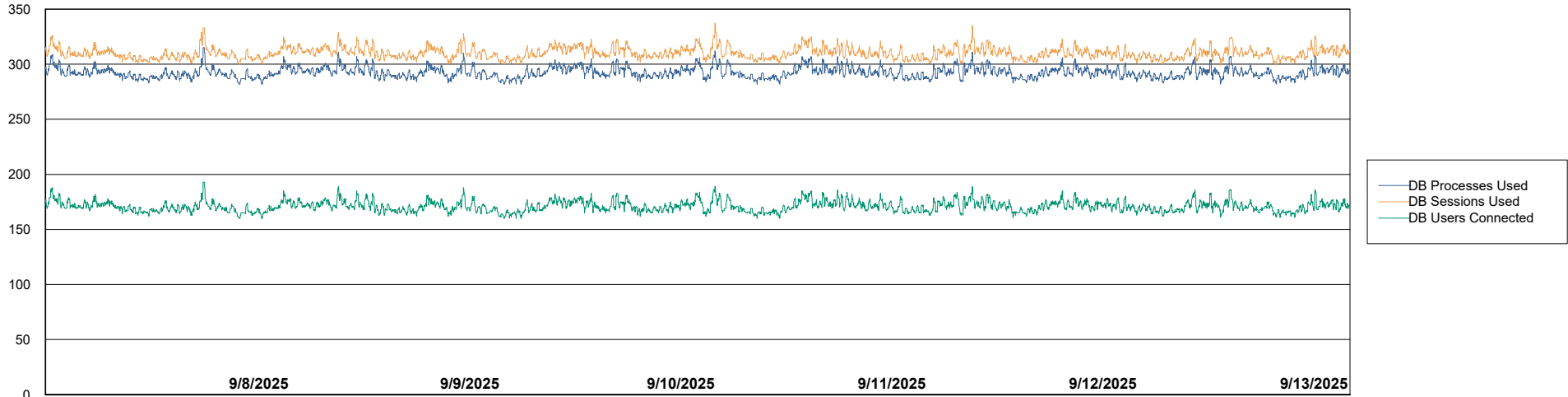


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



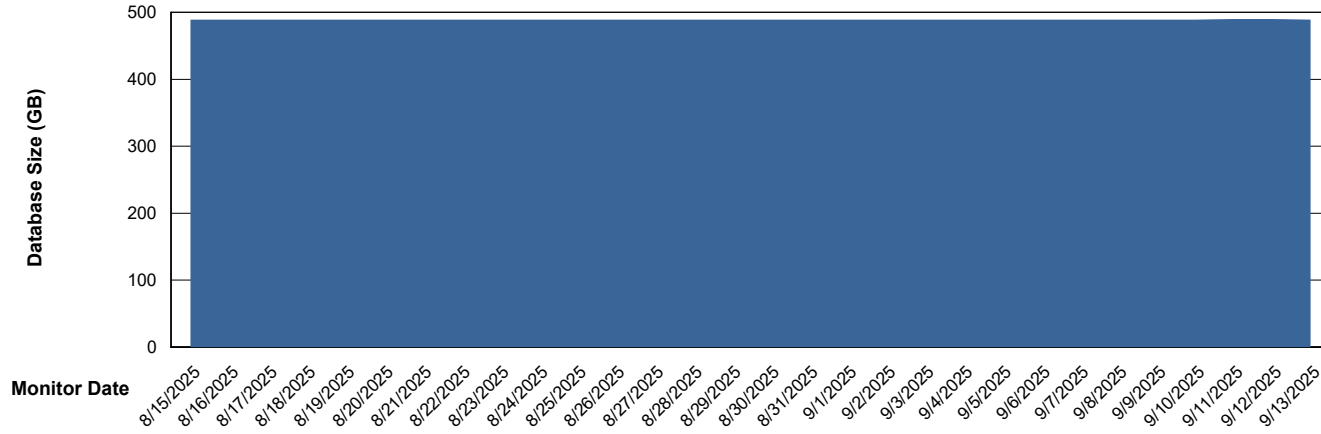
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



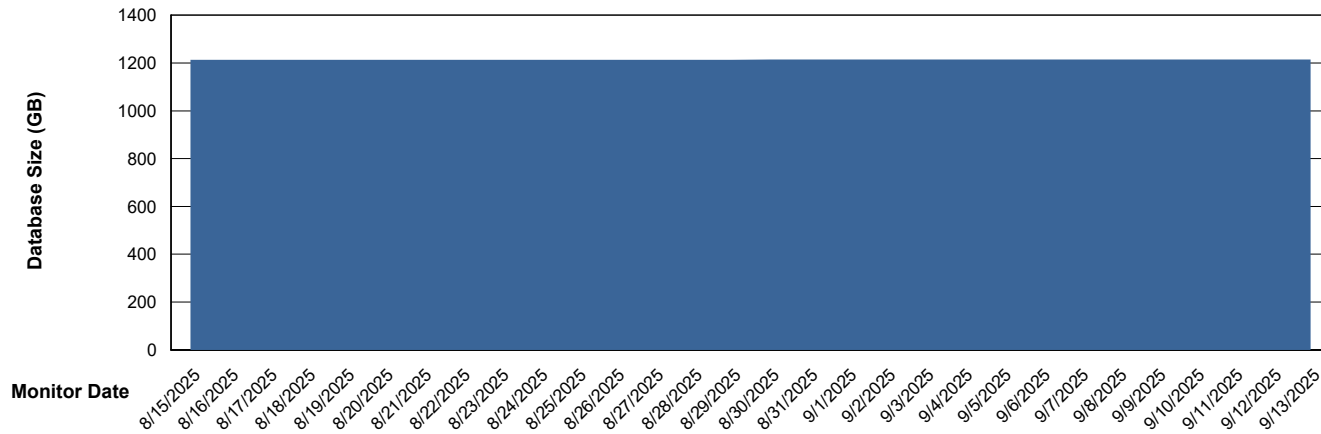
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/13/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/12/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/11/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/10/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/9/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/8/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/7/2025	ABSDATA	245	208	15
	INDX	333	277	17

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/13/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/12/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/11/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/10/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/9/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/8/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/7/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 8/9/2025	Tue 9/9/2025	Wed 10/9/2025	Thu 11/9/2025	Fri 12/9/2025	Sat 13/9/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 7-09-2025	None
Sat, 13-09-2025	None
Fri, 12-09-2025	None
Wed, 10-09-2025	None
Tue, 9-09-2025	None
Mon, 8-09-2025	None
Sun, 7-09-2025	None
Fri, 12-09-2025	None
Thu, 11-09-2025	None
Sat, 13-09-2025	None
Wed, 10-09-2025	None
Mon, 8-09-2025	None
Tue, 9-09-2025	None
Thu, 11-09-2025	None

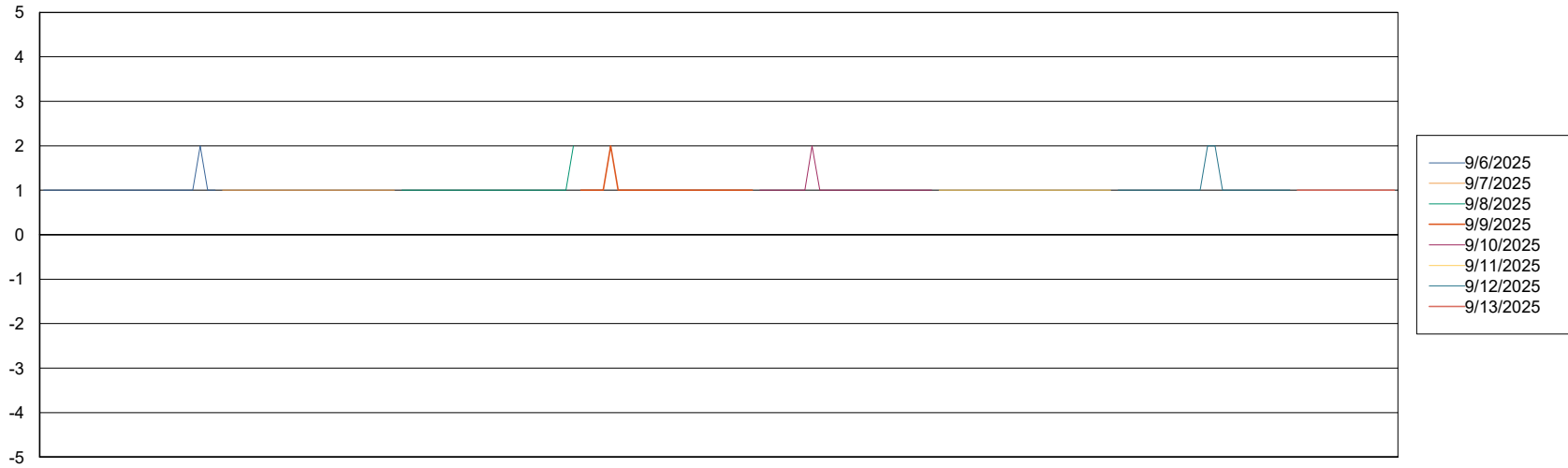
# Weekly SLA Customer Report

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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



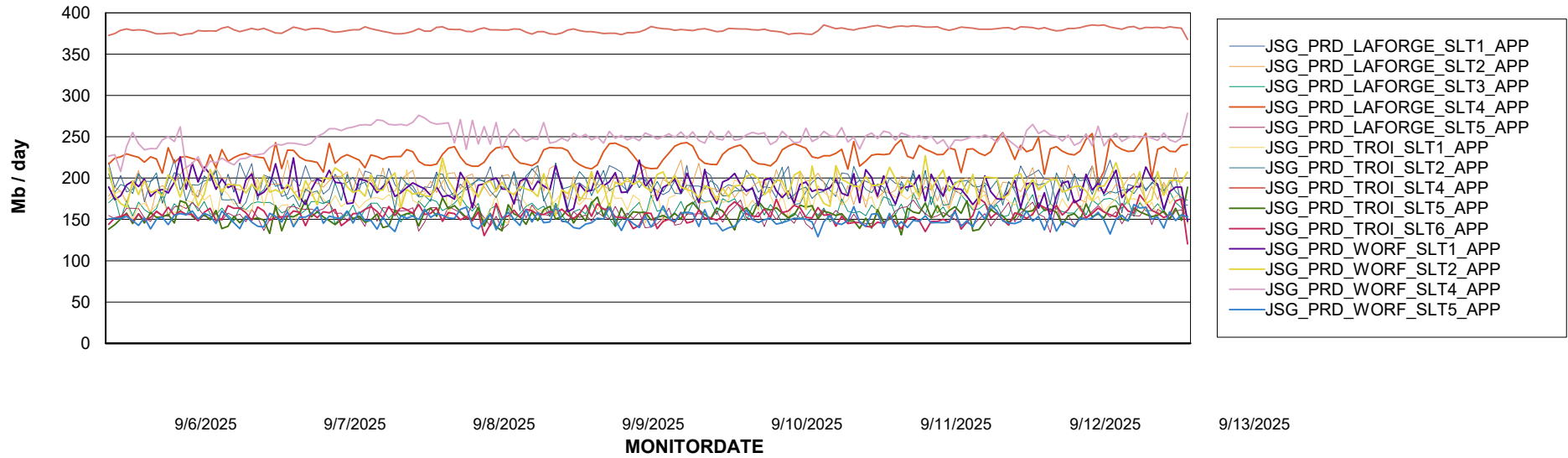
# Weekly SLA Customer Report

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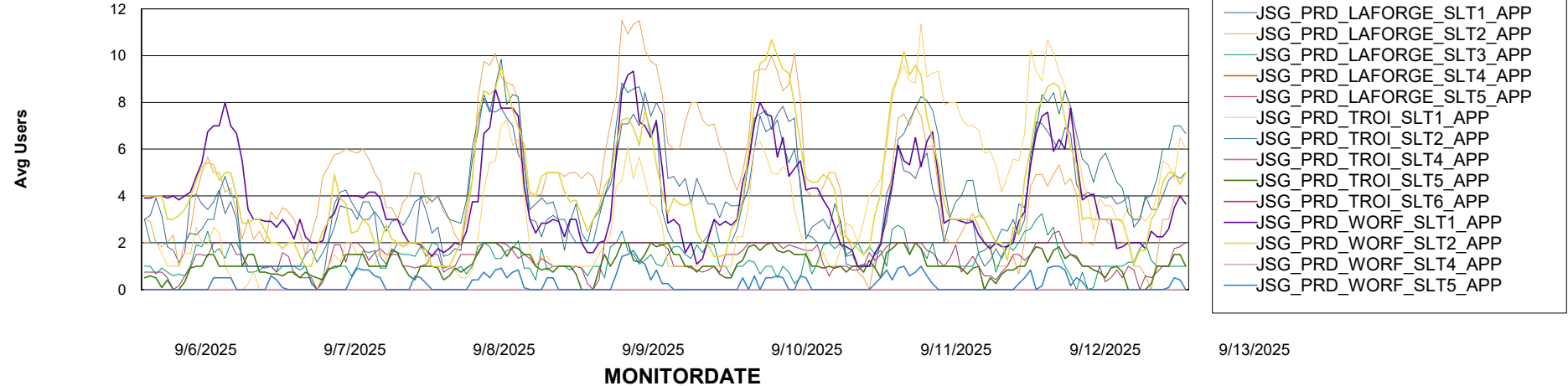


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



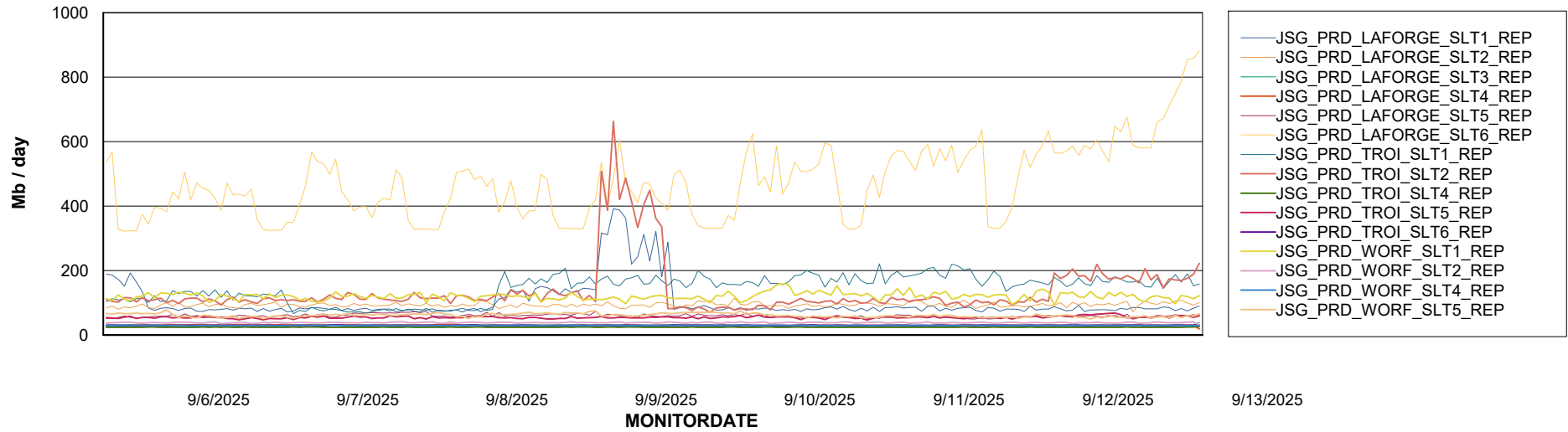
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



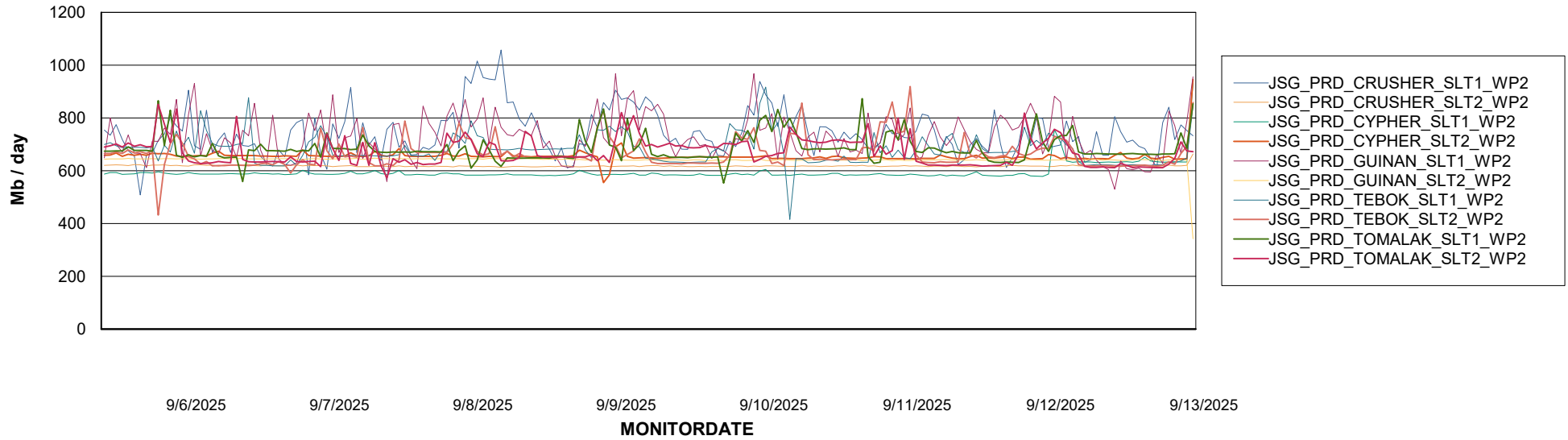
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

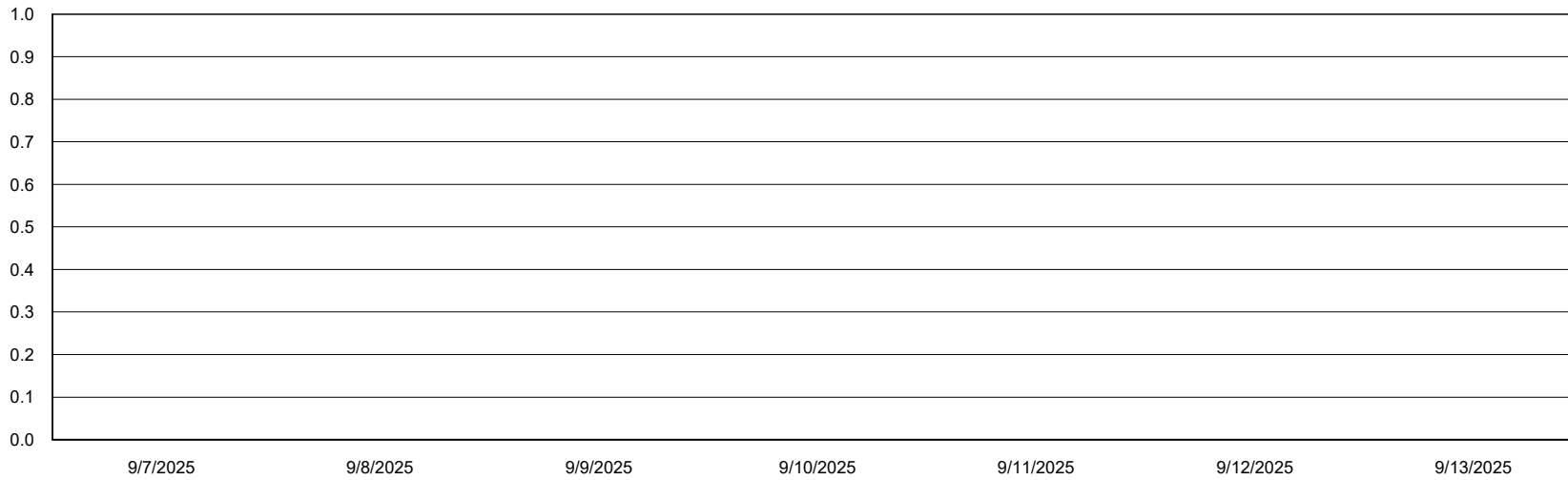


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP