

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/13/2025	67	199	65	21	1,600	1,261	83	1,000	171
9/12/2025	67	199	65	24	1,600	1,223	82	1,000	183
9/11/2025	67	199	65	24	1,600	1,222	82	1,000	180
9/10/2025	67	199	65	23	1,600	1,226	81	1,000	185
9/9/2025	67	199	65	24	1,600	1,222	82	1,000	183
9/8/2025	67	199	65	24	1,600	1,212	82	1,000	182
9/7/2025	67	199	65	25	1,600	1,201	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/13/2025	65	199	69	26	1,500	1,103
9/12/2025	65	199	69	26	1,500	1,104
9/11/2025	65	199	69	26	1,500	1,105
9/10/2025	65	199	69	26	1,500	1,108
9/9/2025	65	199	69	26	1,500	1,105
9/8/2025	65	199	69	27	1,500	1,095
9/7/2025	65	199	69	28	1,500	1,081

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Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	33	299	201
9/12/2025	33	299	201
9/11/2025	33	299	200
9/10/2025	33	299	199
9/9/2025	34	299	198
9/8/2025	34	299	197
9/7/2025	35	299	194

Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	40	299	179
9/12/2025	40	299	179
9/11/2025	40	299	179
9/10/2025	40	299	178
9/9/2025	41	299	178
9/8/2025	41	299	178
9/7/2025	41	299	178

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

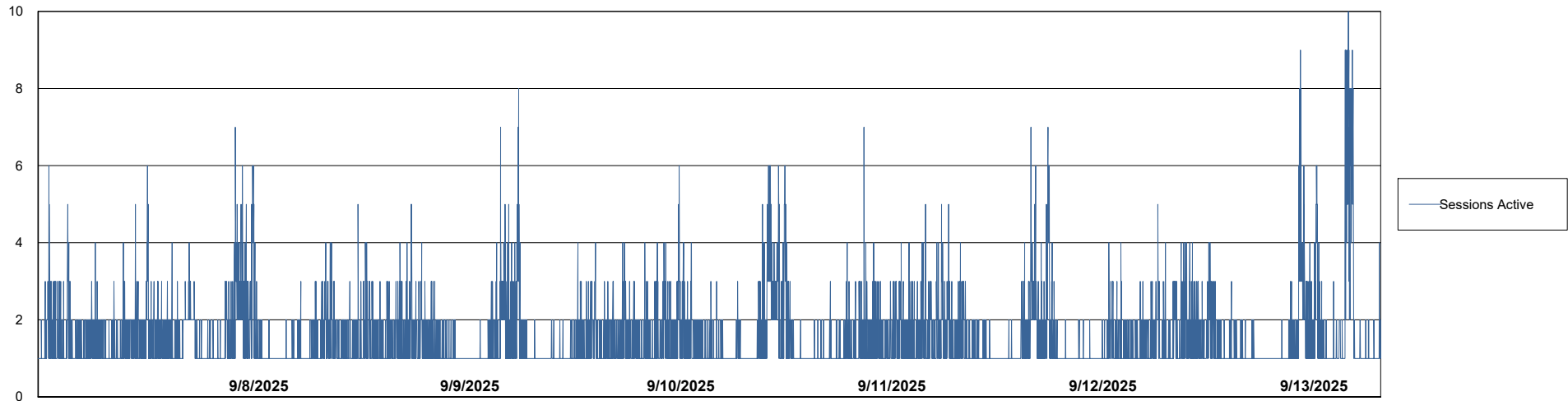
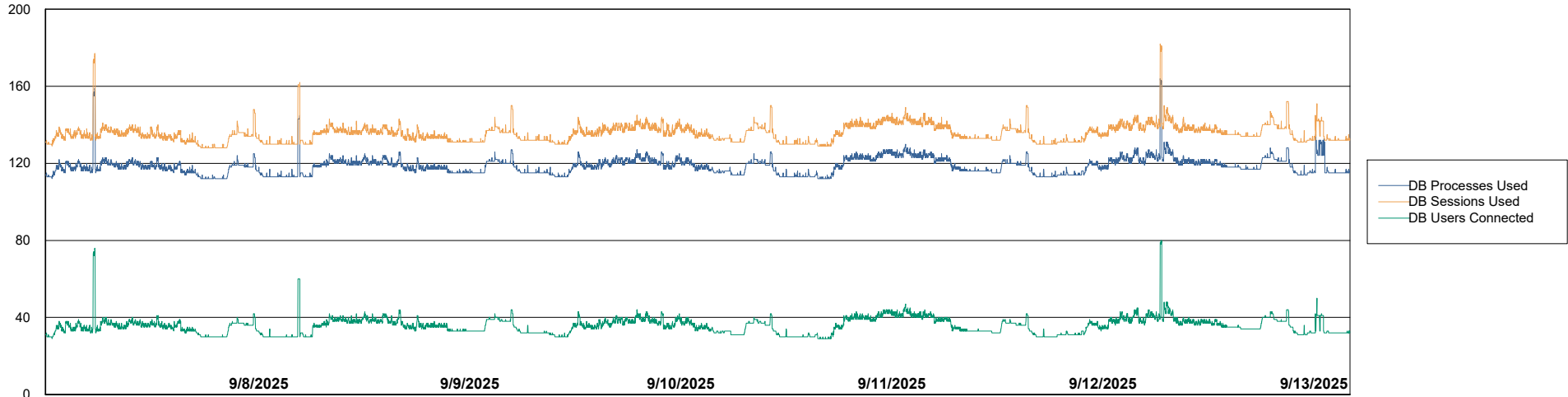
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/13/2025	87	199	26
9/12/2025	87	199	27
9/11/2025	87	199	26
9/10/2025	87	199	26
9/9/2025	87	199	26
9/8/2025	87	199	26
9/7/2025	87	199	26

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



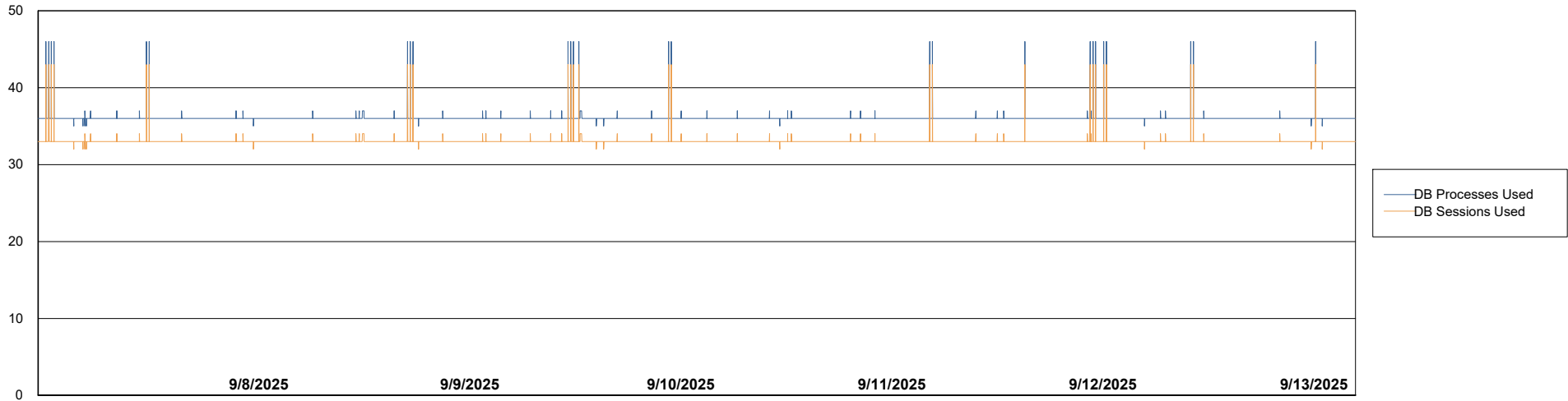
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



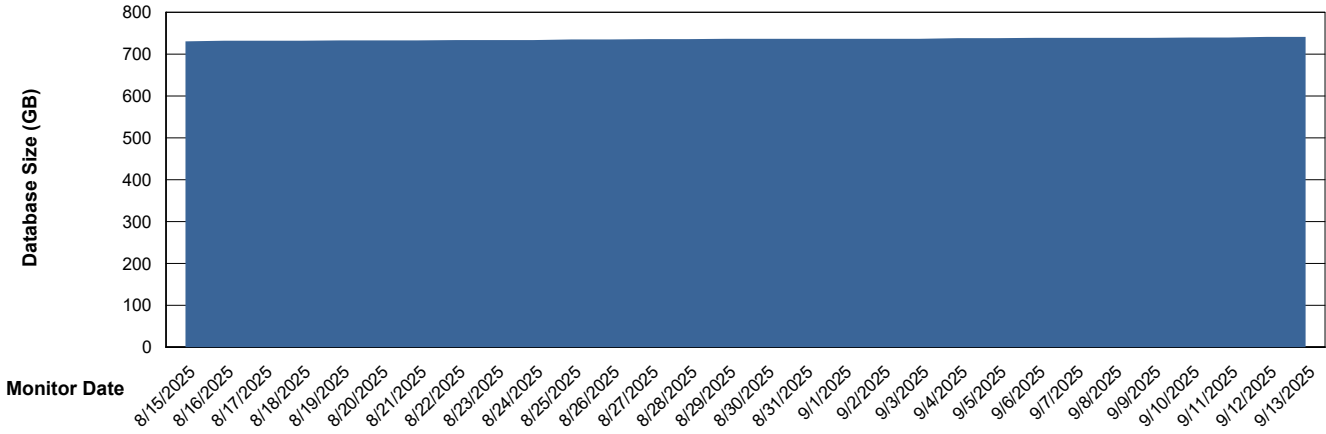
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/13/2025	ABSDATA	324	269	17
	INDX	543	456	16
9/12/2025	ABSDATA	324	269	17
	INDX	543	456	16
9/11/2025	ABSDATA	324	269	17
	INDX	543	455	16
9/10/2025	ABSDATA	324	268	17
	INDX	543	455	16
9/9/2025	ABSDATA	324	268	17
	INDX	543	455	16
9/8/2025	ABSDATA	324	268	17
	INDX	543	455	16
9/7/2025	ABSDATA	324	268	17
	INDX	543	455	16

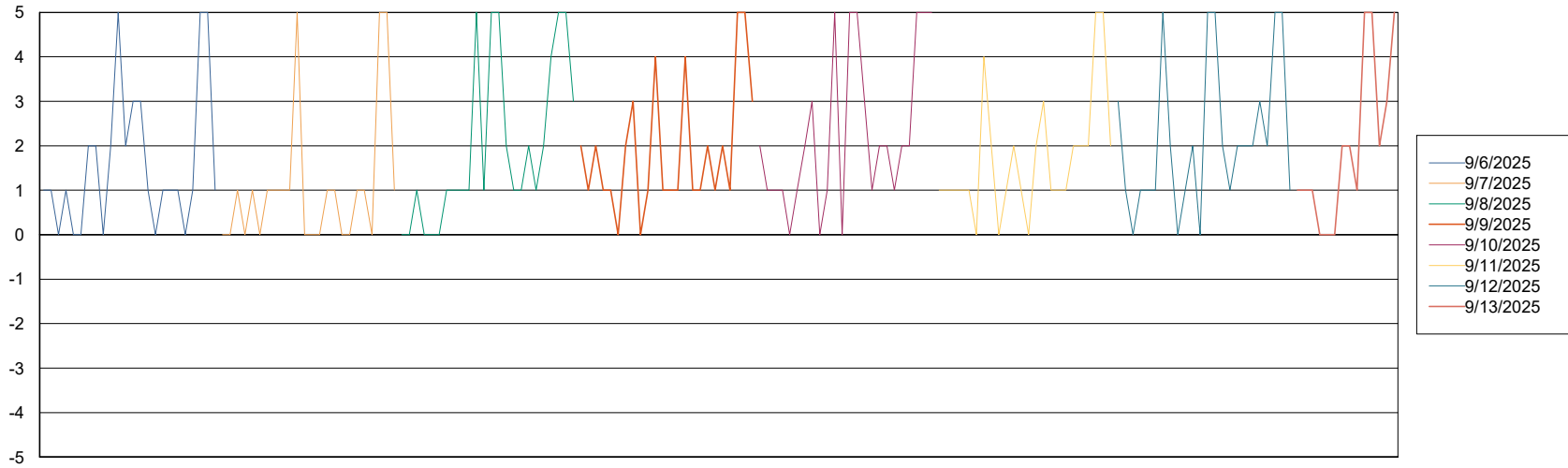
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



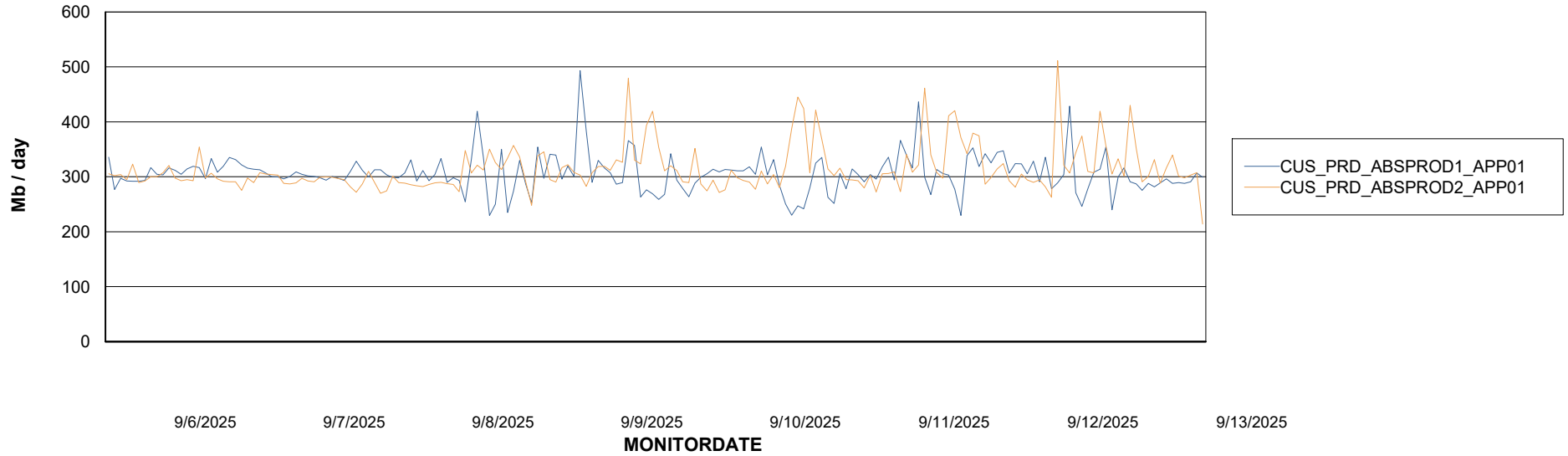
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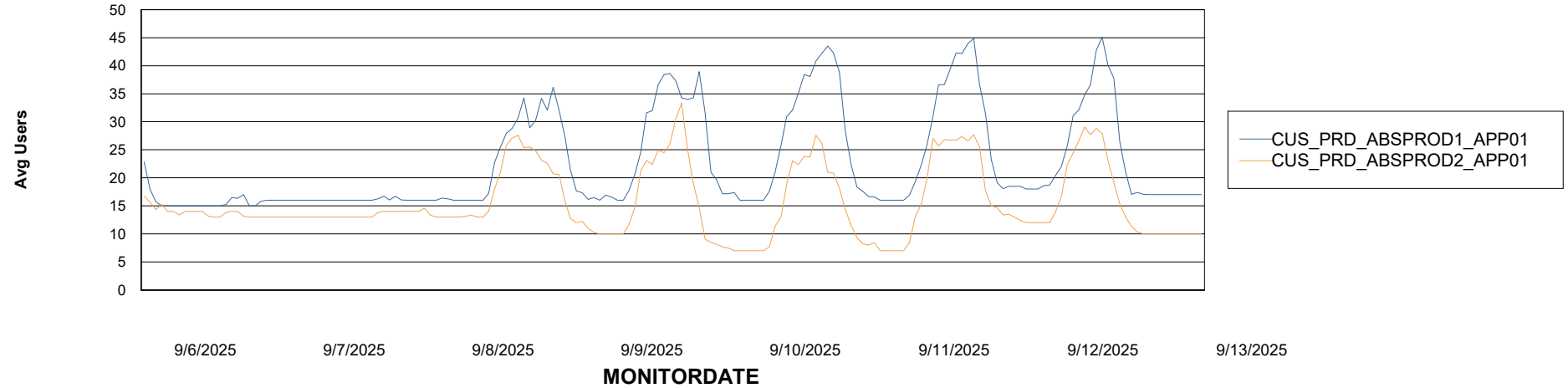


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



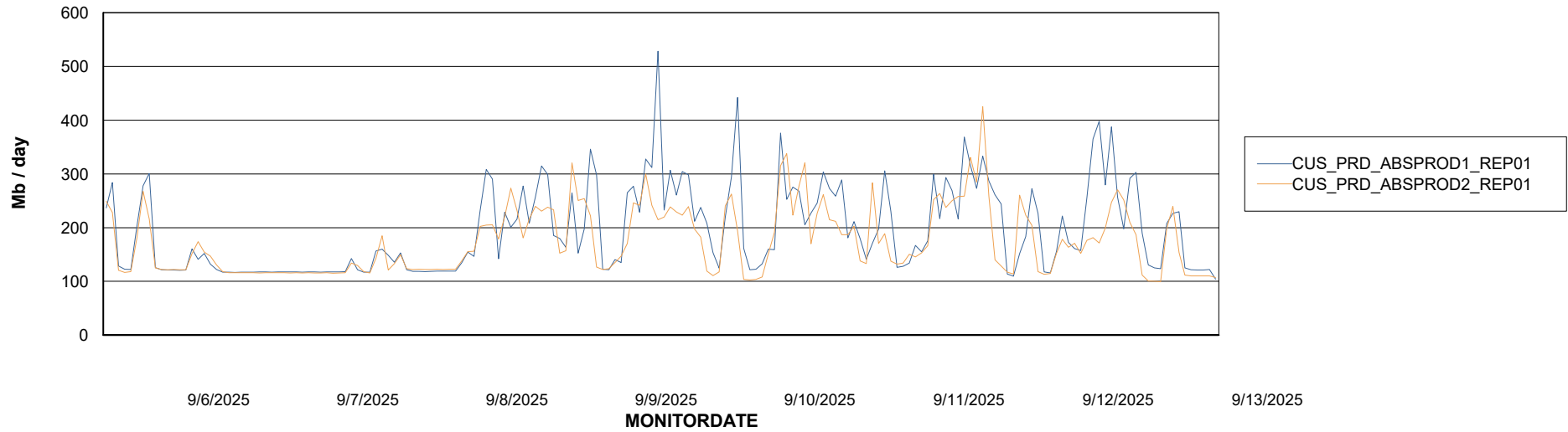
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



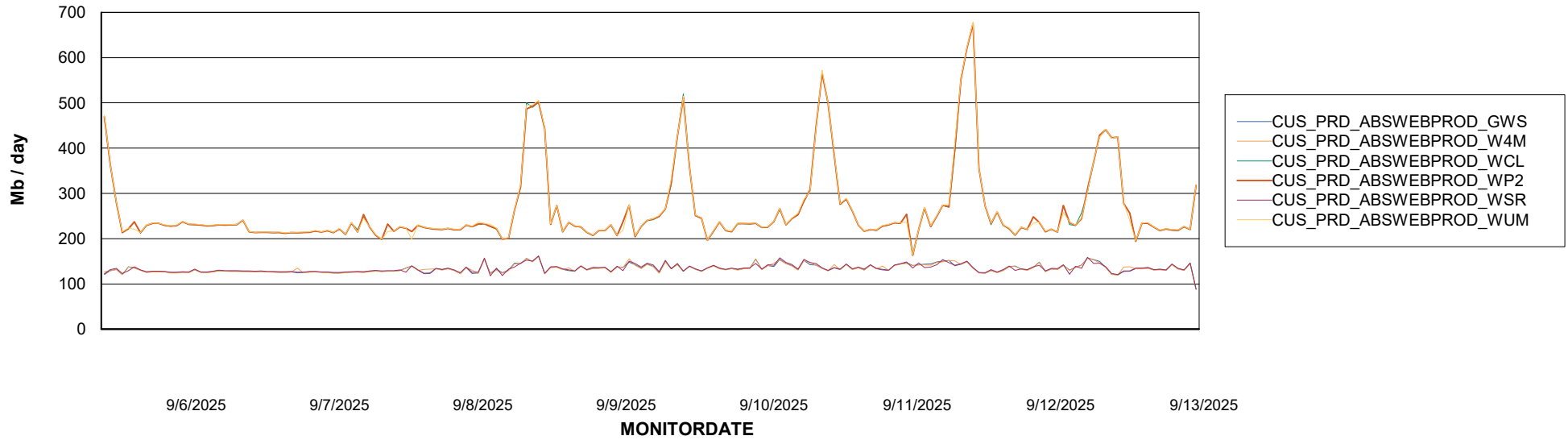
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

