

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/6/2025	25	149	113	15	900	767
9/5/2025	24	149	113	16	900	759
9/4/2025	24	149	113	16	900	759
9/3/2025	24	149	113	16	900	759
9/2/2025	25	149	113	16	900	759
9/1/2025	25	149	113	16	900	759
8/31/2025	25	149	112	16	900	759

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/6/2025	50	89	45
9/5/2025	50	89	45
9/4/2025	50	89	45
9/3/2025	50	89	45
9/2/2025	50	89	45
9/1/2025	50	89	45
8/31/2025	50	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/6/2025	57	79	34
9/5/2025	57	79	34
9/4/2025	57	79	34
9/3/2025	57	79	34
9/2/2025	57	79	34
9/1/2025	57	79	34
8/31/2025	57	79	34

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/6/2025	39	79	48
9/5/2025	39	79	48
9/4/2025	39	79	48
9/3/2025	39	79	48
9/2/2025	39	79	48
9/1/2025	39	79	48
8/31/2025	39	79	48

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/6/2025	32	149	101
9/5/2025	32	149	101
9/4/2025	32	149	101
9/3/2025	32	149	101
9/2/2025	32	149	101
9/1/2025	32	149	101
8/31/2025	32	149	101

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/6/2025	34	149	99	22	1,997	1,550
9/5/2025	34	149	99	22	1,997	1,551
9/4/2025	34	149	99	22	1,997	1,551
9/3/2025	34	149	99	22	1,997	1,552
9/2/2025	34	149	99	22	1,997	1,553
9/1/2025	34	149	99	22	1,997	1,552
8/31/2025	34	149	99	22	1,997	1,551

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/6/2025	56	199	88	22	1,997	1,556	67	500	164
9/5/2025	56	199	88	22	1,997	1,561	71	500	144
9/4/2025	56	199	88	22	1,997	1,561	74	500	130
9/3/2025	56	199	88	22	1,997	1,561	68	500	161
9/2/2025	56	199	88	22	1,997	1,562	71	500	144
9/1/2025	56	199	88	22	1,997	1,561	72	500	142
8/31/2025	56	199	88	22	1,997	1,561	72	500	142

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/6/2025	62	79	30
9/5/2025	62	79	30
9/4/2025	62	79	30
9/3/2025	62	79	30
9/2/2025	62	79	30
9/1/2025	62	79	30
8/31/2025	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/6/2025	54	79	37
9/5/2025	54	79	37
9/4/2025	54	79	37
9/3/2025	54	79	37
9/2/2025	54	79	37
9/1/2025	54	79	37
8/31/2025	54	79	36

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/6/2025	29	149	106
9/5/2025	29	149	106
9/4/2025	29	149	106
9/3/2025	29	149	106
9/2/2025	29	149	106
9/1/2025	29	149	106
8/31/2025	29	149	105

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Harddisk Usage JSG_PRD_WORF

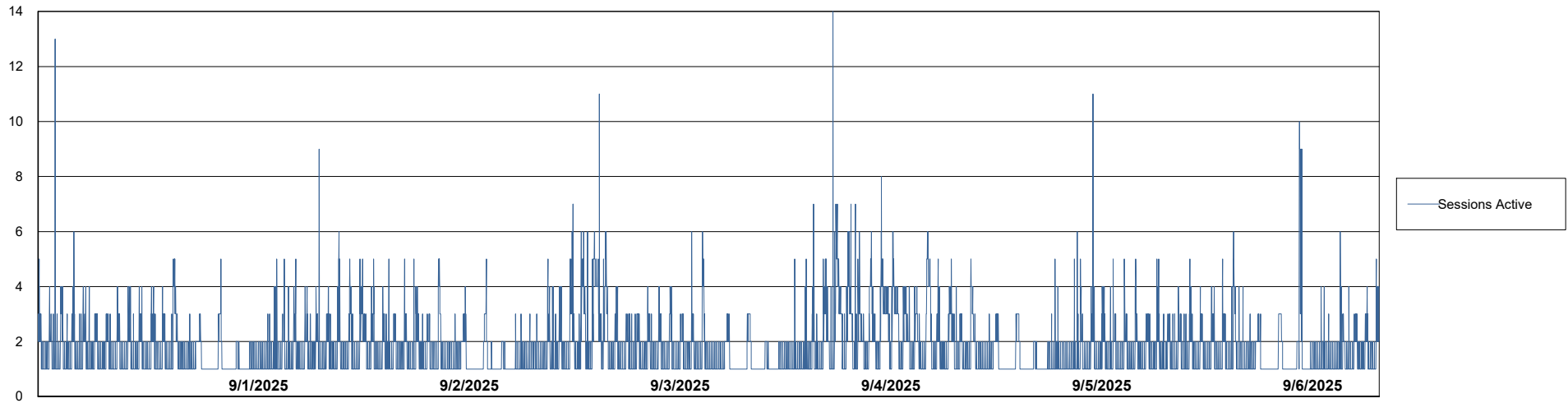
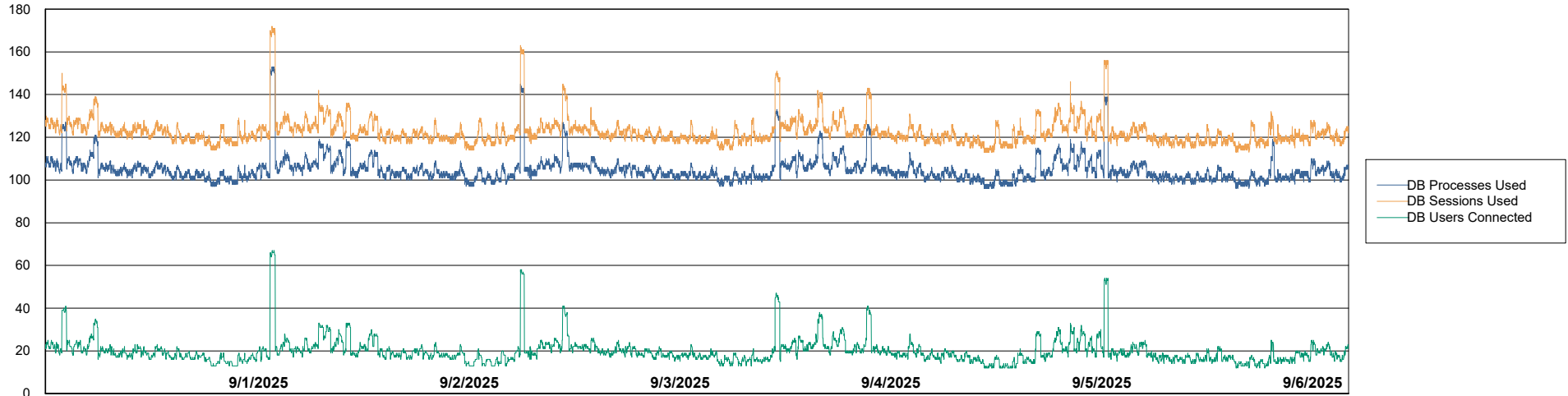
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/6/2025	50	149	75
9/5/2025	50	149	75
9/4/2025	50	149	75
9/3/2025	50	149	75
9/2/2025	50	149	75
9/1/2025	50	149	75
8/31/2025	50	149	75

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Database Performance JSG_PRD_BASHIR_DB_ABS1



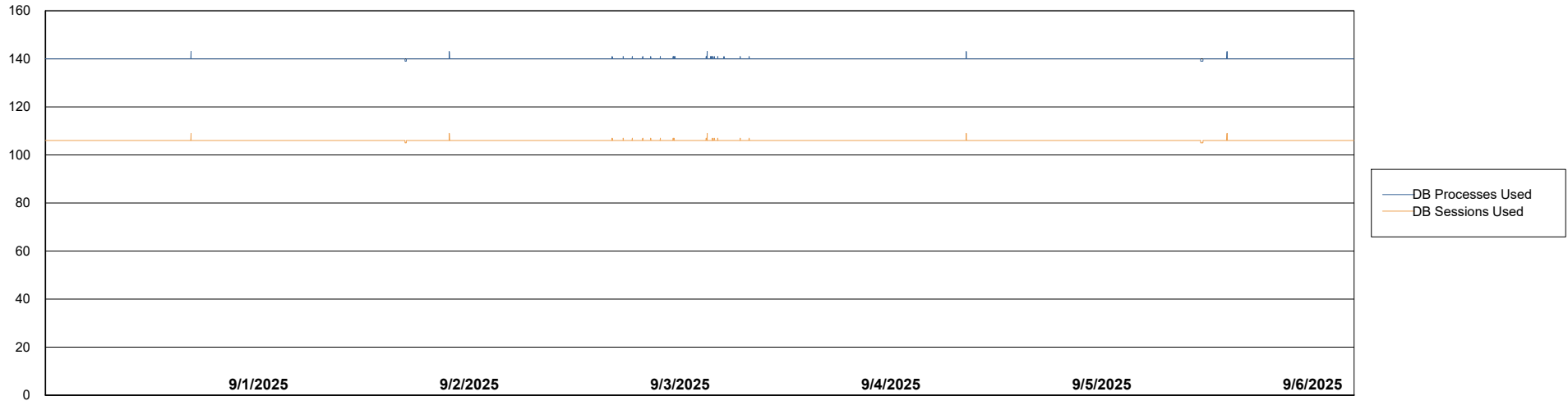
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

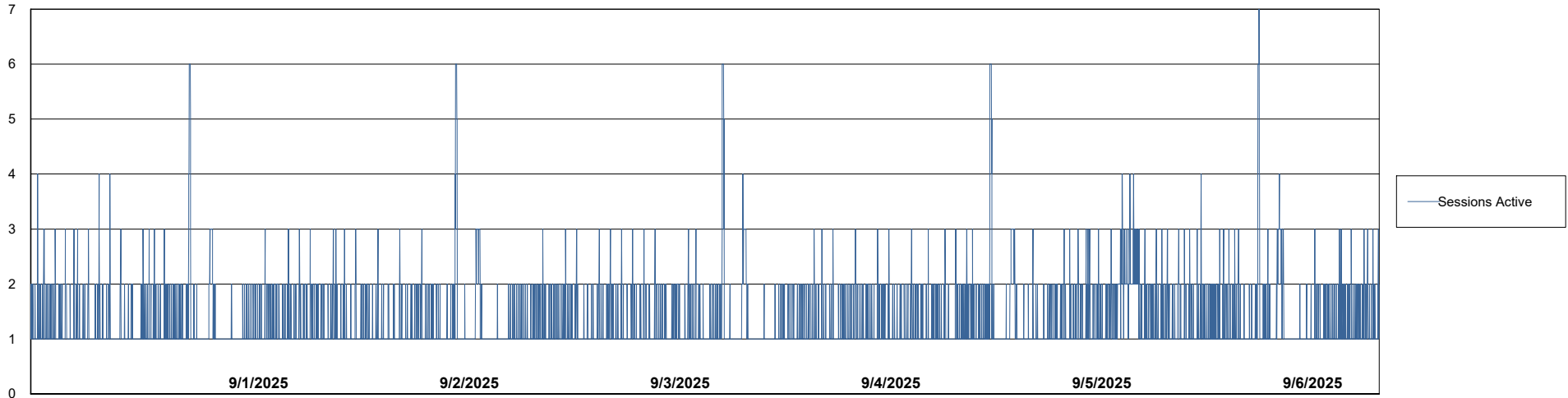
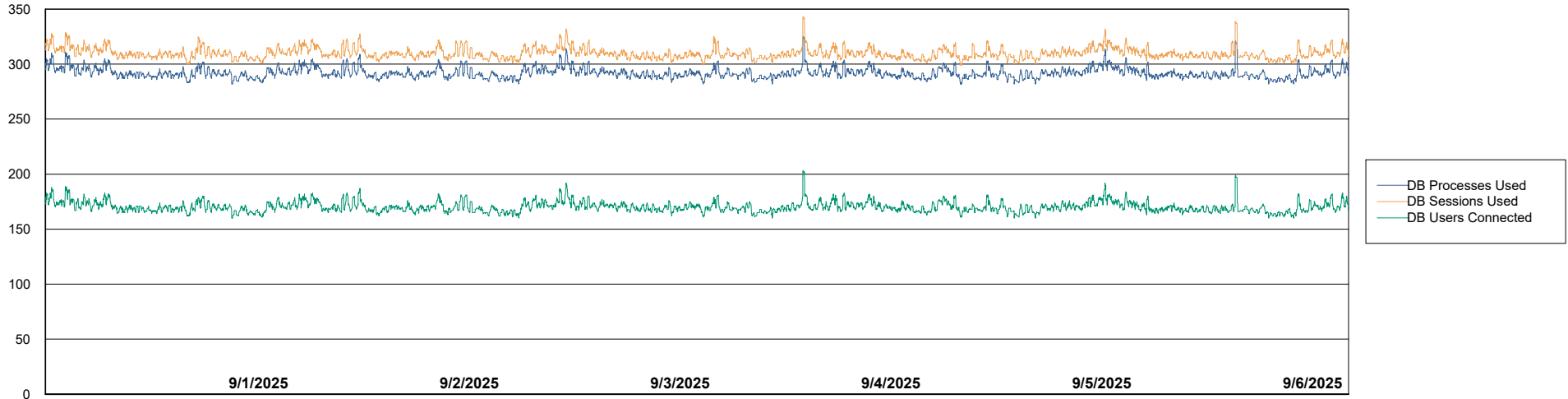


Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



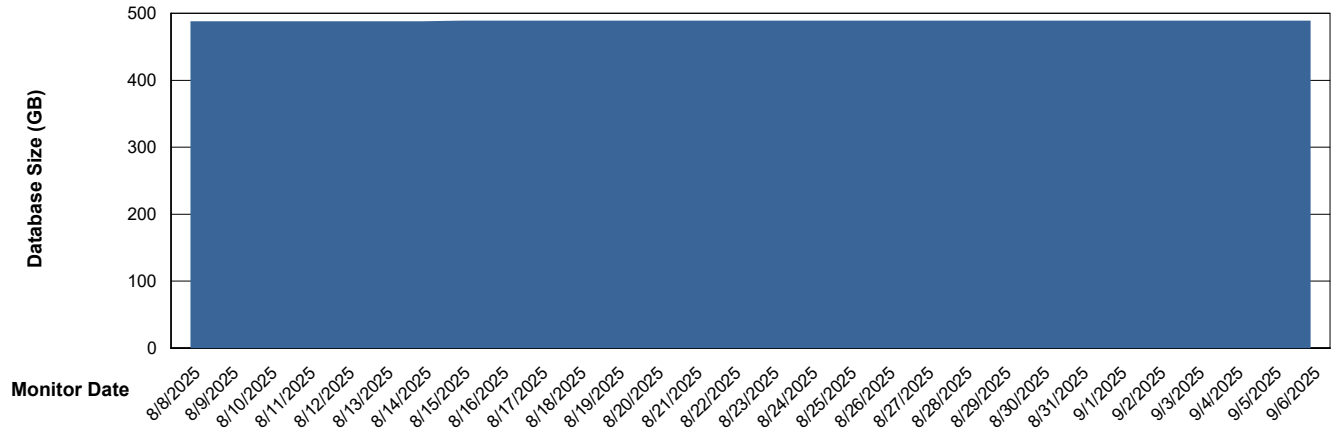
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Customer JSG_Production (24/7)
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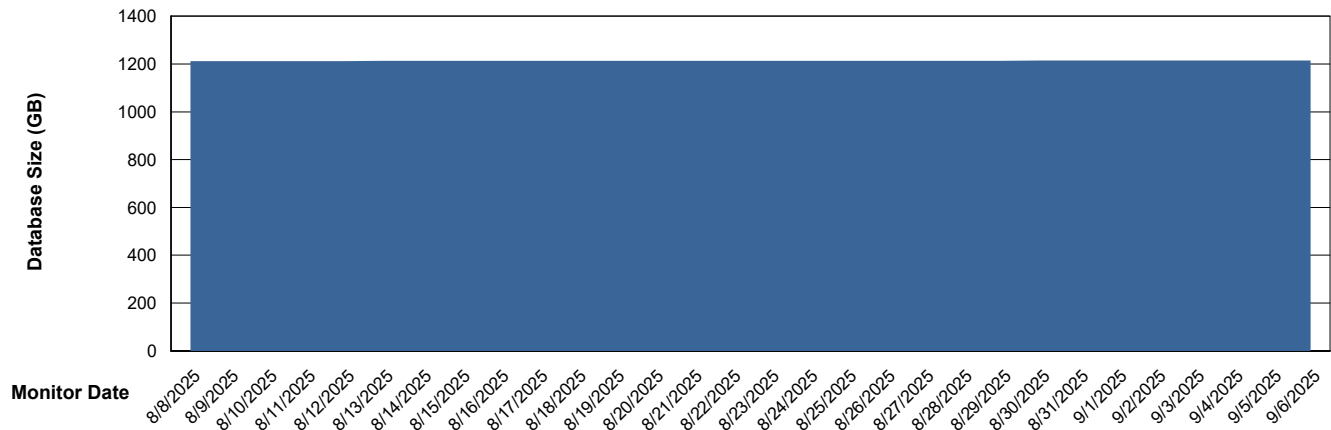
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/6/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/5/2025	ABSDATA	245	207	15
	INDX	333	277	17
9/4/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/3/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/2/2025	ABSDATA	245	208	15
	INDX	333	277	17
9/1/2025	ABSDATA	245	208	15
	INDX	333	277	17
8/31/2025	ABSDATA	245	208	15
	INDX	333	277	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/6/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/5/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/4/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/3/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/2/2025	ABSDATA	1,376	1,137	17
	INDX	69	57	18
9/1/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18
8/31/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 1/9/2025	Tue 2/9/2025	Wed 3/9/2025	Thu 4/9/2025	Fri 5/9/2025	Sat 6/9/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for JSG_PRD_BASHIR_DB_ABS1

Tue, 2-09-2025	None
Wed, 3-09-2025	None
Wed, 3-09-2025	None
Sun, 31-08-2025	None
Fri, 5-09-2025	None
Mon, 1-09-2025	None
Fri, 5-09-2025	None
Sun, 31-08-2025	None
Tue, 2-09-2025	None
Mon, 1-09-2025	None
Thu, 4-09-2025	None
Thu, 4-09-2025	None
Sat, 6-09-2025	None
Sat, 6-09-2025	None

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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



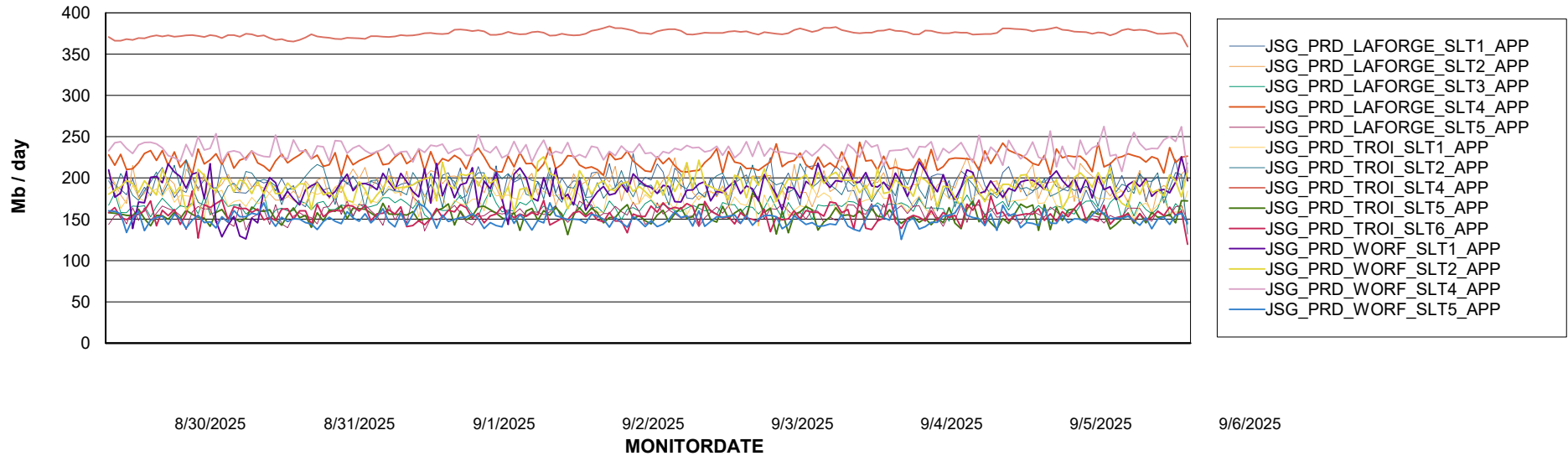
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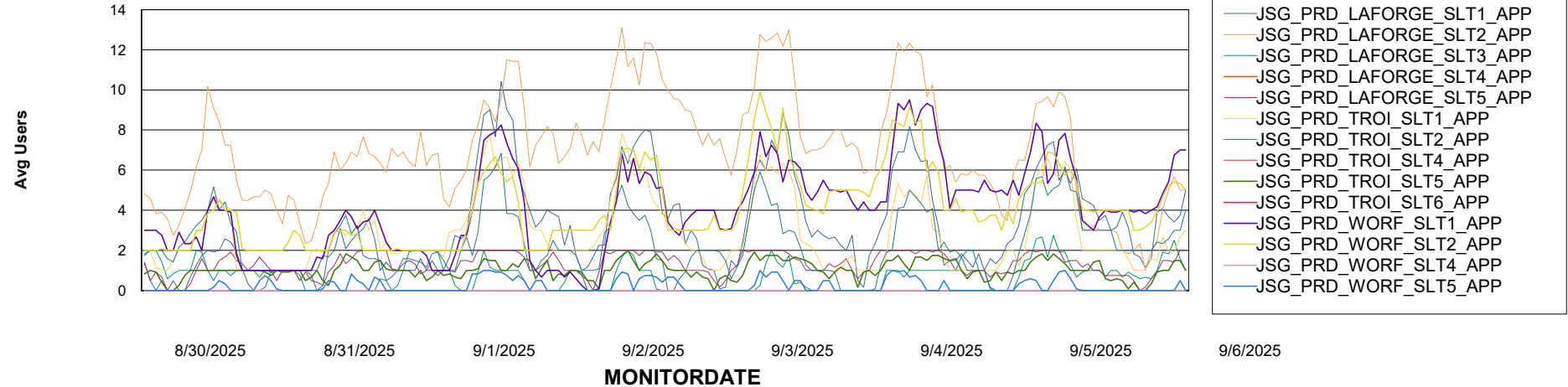


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



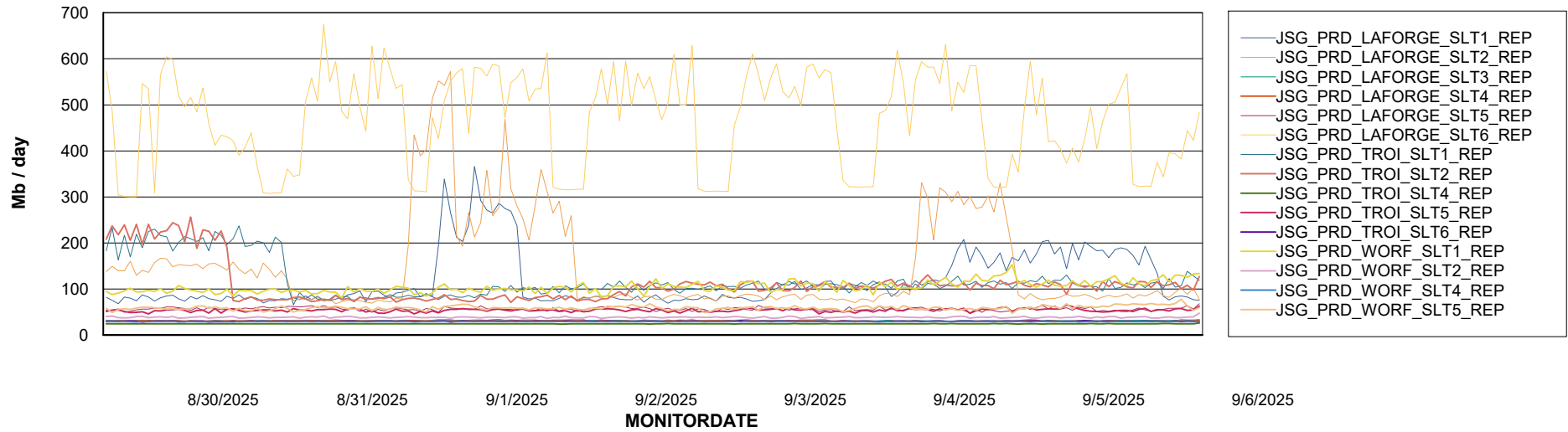
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



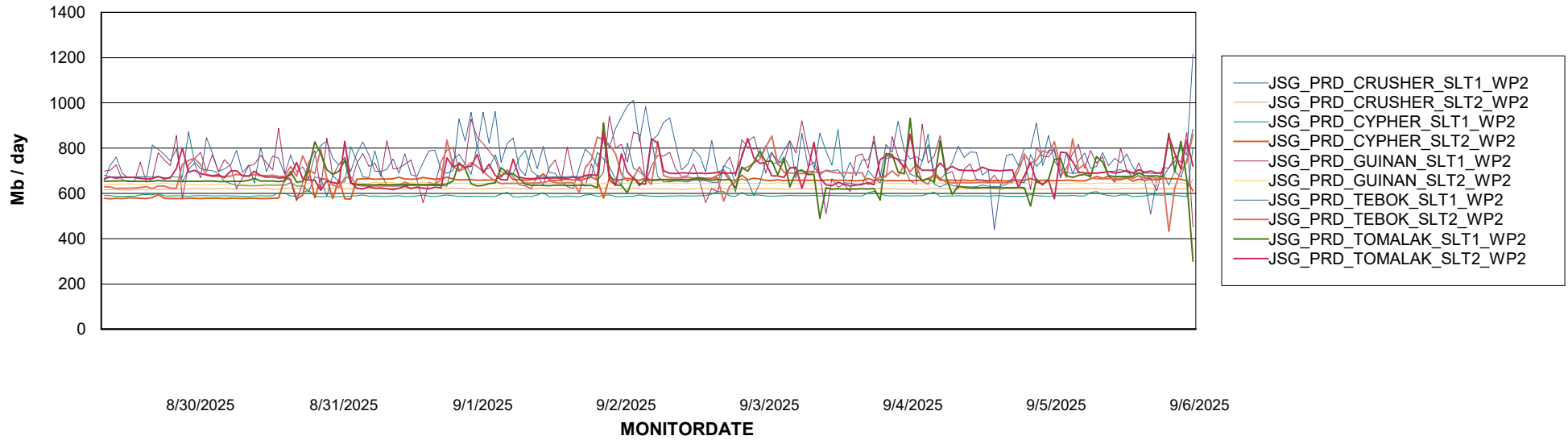
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component

