

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/30/2025	56	199	87	31	500	345	77	200	45
8/29/2025	56	199	88	31	500	345	80	200	40
8/28/2025	54	199	92	31	500	345	78	200	44
8/27/2025	52	199	96	31	500	345	78	200	44
8/26/2025	52	199	96	31	500	345	78	200	44
8/25/2025	52	199	96	31	500	345	78	200	44
8/24/2025	52	199	96	31	500	345	78	200	44

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
8/30/2025	31	100	69	28	1,100	795	75	400	99
8/29/2025	31	100	69	28	1,100	791	75	400	99
8/28/2025	31	100	69	28	1,100	791	75	400	99
8/27/2025	28	100	71	28	1,100	791	75	400	100
8/26/2025	27	100	72	28	1,100	791	76	400	95
8/25/2025	27	100	72	28	1,100	790	77	400	94
8/24/2025	27	100	72	28	1,100	790	77	400	93

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
8/30/2025	66	279	95	23	838	644	89	559	59
8/29/2025	66	279	95	23	838	644	89	559	59
8/28/2025	66	279	95	23	838	645	89	559	60
8/27/2025	66	279	95	23	838	646	89	559	60
8/26/2025	66	279	95	23	838	646	90	559	55
8/25/2025	66	279	95	23	838	646	90	559	54
8/24/2025	66	279	95	23	838	646	90	559	53

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/30/2025	46	100	54
8/29/2025	46	100	53
8/28/2025	47	100	53
8/27/2025	44	100	55
8/26/2025	42	100	57
8/25/2025	42	100	57
8/24/2025	43	100	57

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/30/2025	60	100	40
8/29/2025	60	100	40
8/28/2025	60	100	40
8/27/2025	59	100	41
8/26/2025	58	100	42
8/25/2025	58	100	42
8/24/2025	58	100	42

Harddisk Usage NOA_PRD_NovoLink

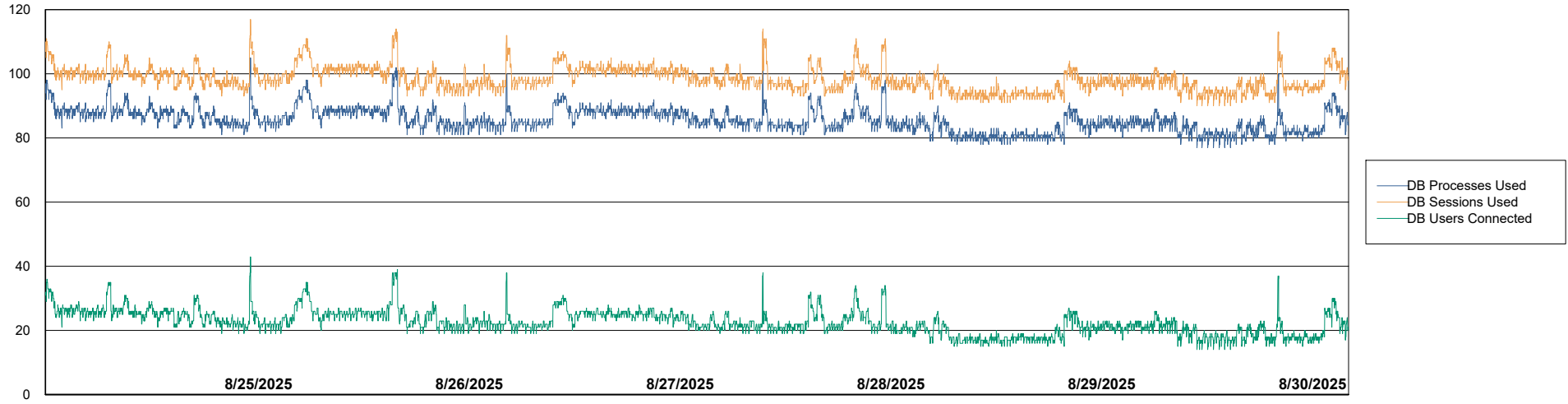
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/30/2025	62	100	38
8/29/2025	62	100	38
8/28/2025	62	100	38
8/27/2025	62	100	38
8/26/2025	62	100	38
8/25/2025	62	100	38
8/24/2025	62	100	38

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Database Performance NOA_PRD_NHSBI_ABS1

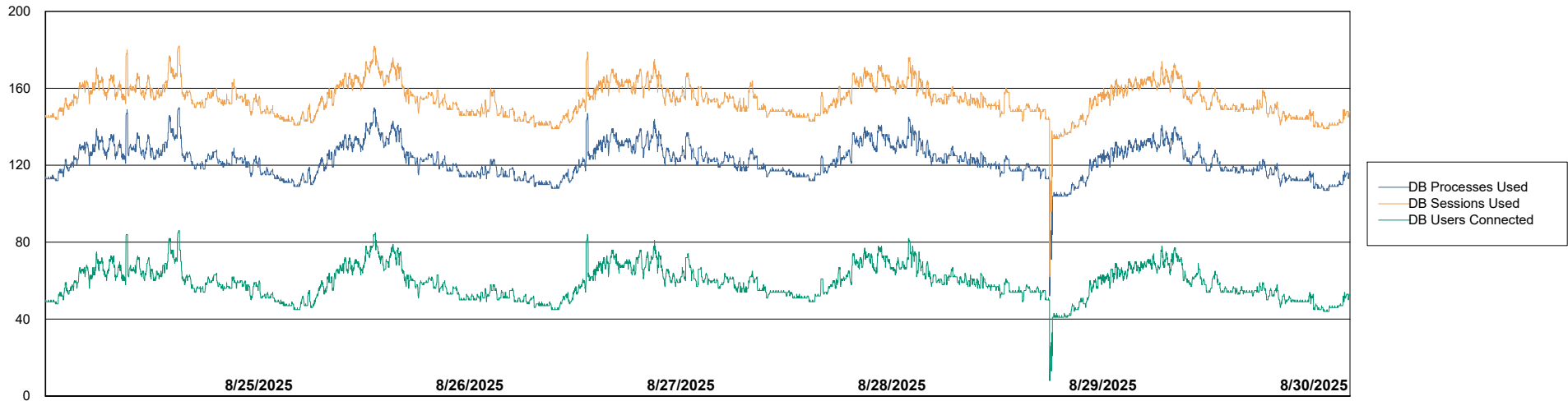


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Database Performance NOA_PRD_NovoABS01_ABS1



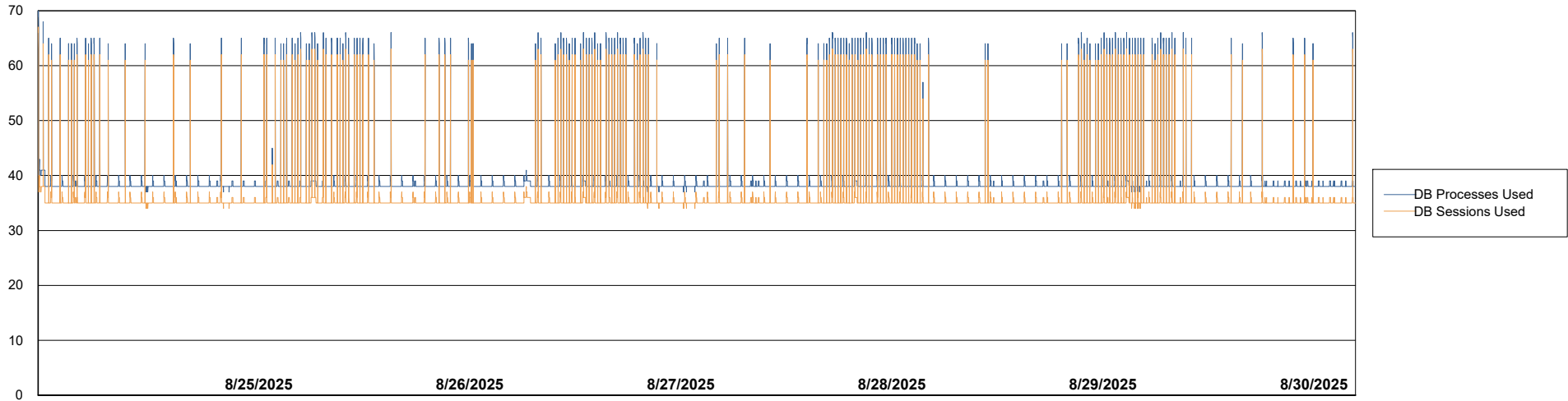
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



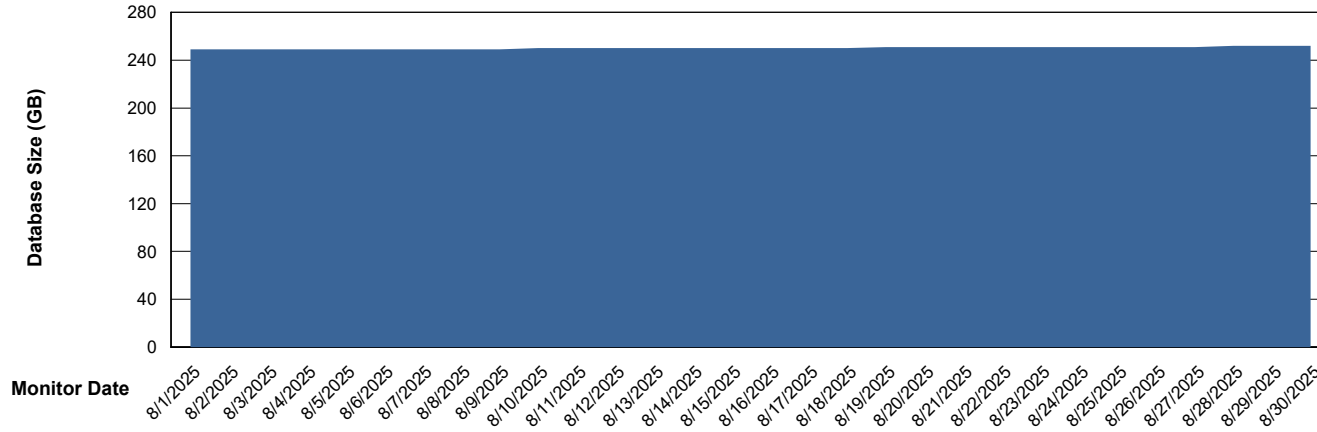
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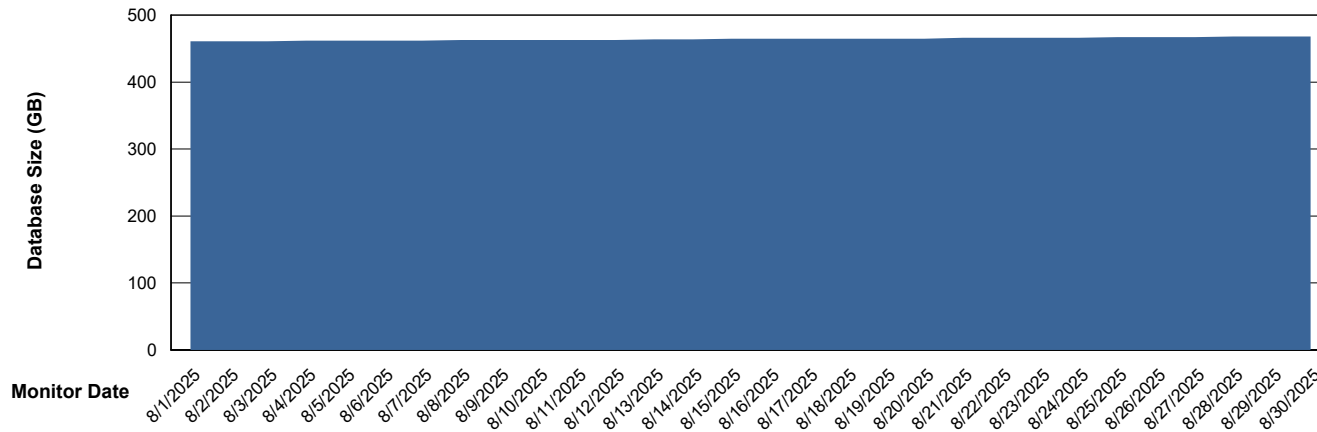
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/30/2025	ABSDATA	158	127	20
	INDX	148	118	20
8/29/2025	ABSDATA	158	127	20
	INDX	148	118	20
8/28/2025	ABSDATA	158	127	20
	INDX	148	118	20
8/27/2025	ABSDATA	158	127	20
	INDX	148	118	21
8/26/2025	ABSDATA	158	127	20
	INDX	148	118	21
8/25/2025	ABSDATA	158	127	20
	INDX	148	118	21
8/24/2025	ABSDATA	158	127	20
	INDX	148	118	21

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/30/2025	ABSDATA	195	163	16
	INDX	352	292	17
8/29/2025	ABSDATA	195	163	16
	INDX	352	292	17
8/28/2025	ABSDATA	195	163	17
	INDX	352	292	17
8/27/2025	ABSDATA	195	163	17
	INDX	352	291	17
8/26/2025	ABSDATA	195	163	17
	INDX	352	291	17
8/25/2025	ABSDATA	195	162	17
	INDX	352	291	17
8/24/2025	ABSDATA	195	162	17
	INDX	352	291	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Sun, 24-08-2025	None
Sat, 30-08-2025	None
Wed, 27-08-2025	None
Thu, 28-08-2025	None
Tue, 26-08-2025	None
Mon, 25-08-2025	None
Fri, 29-08-2025	None

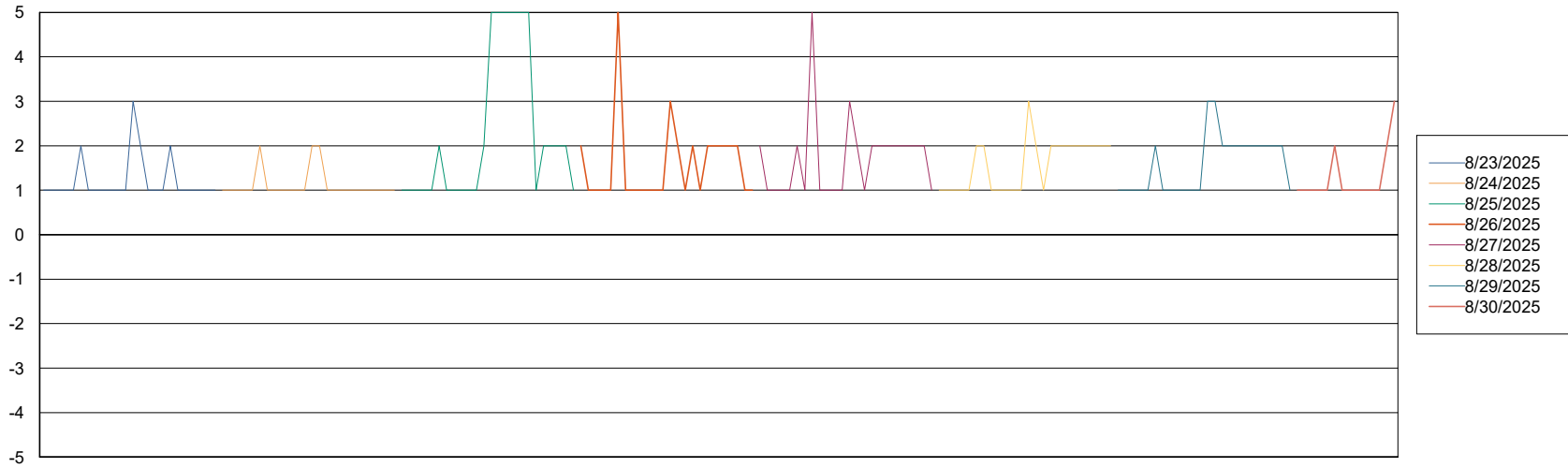
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



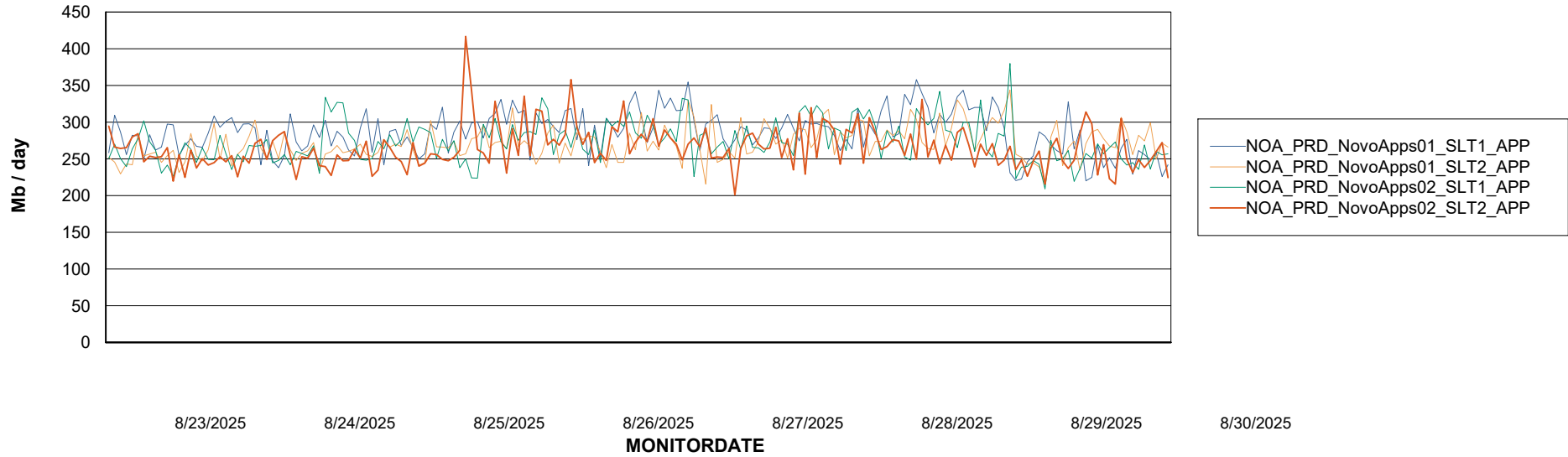
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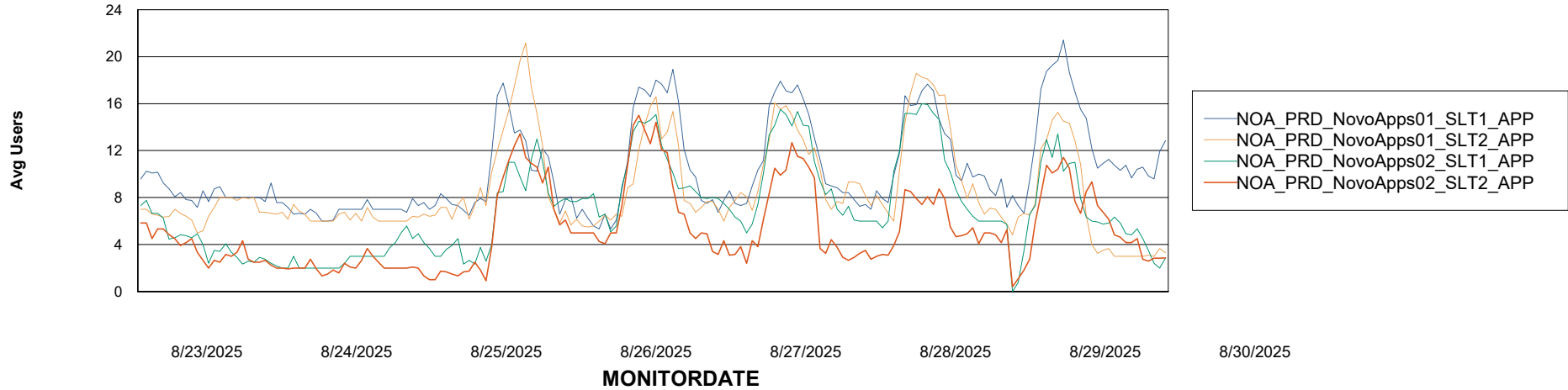


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



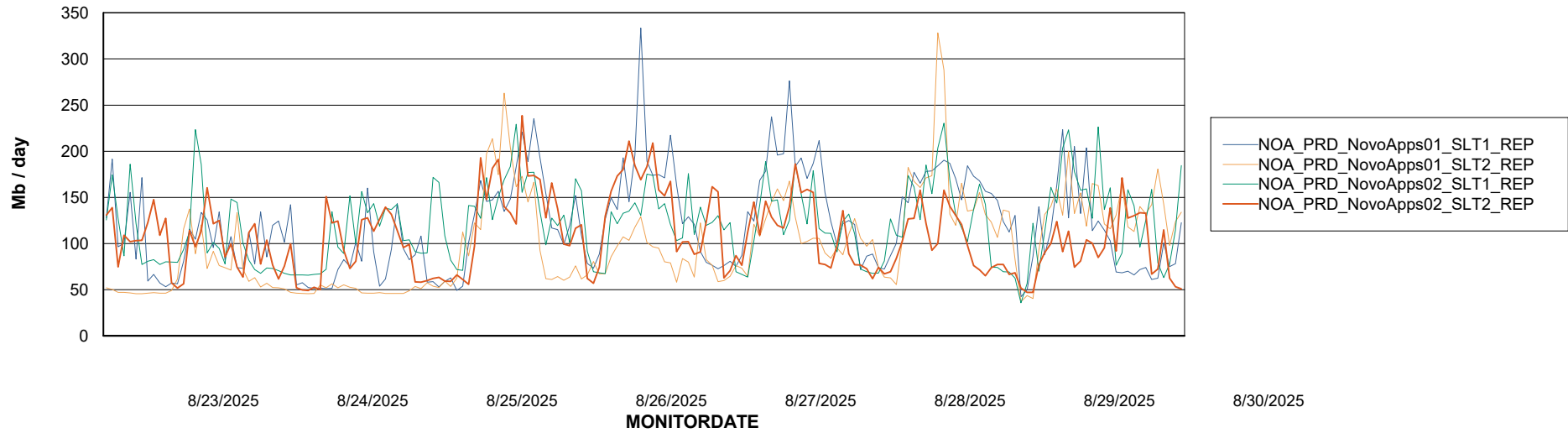
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



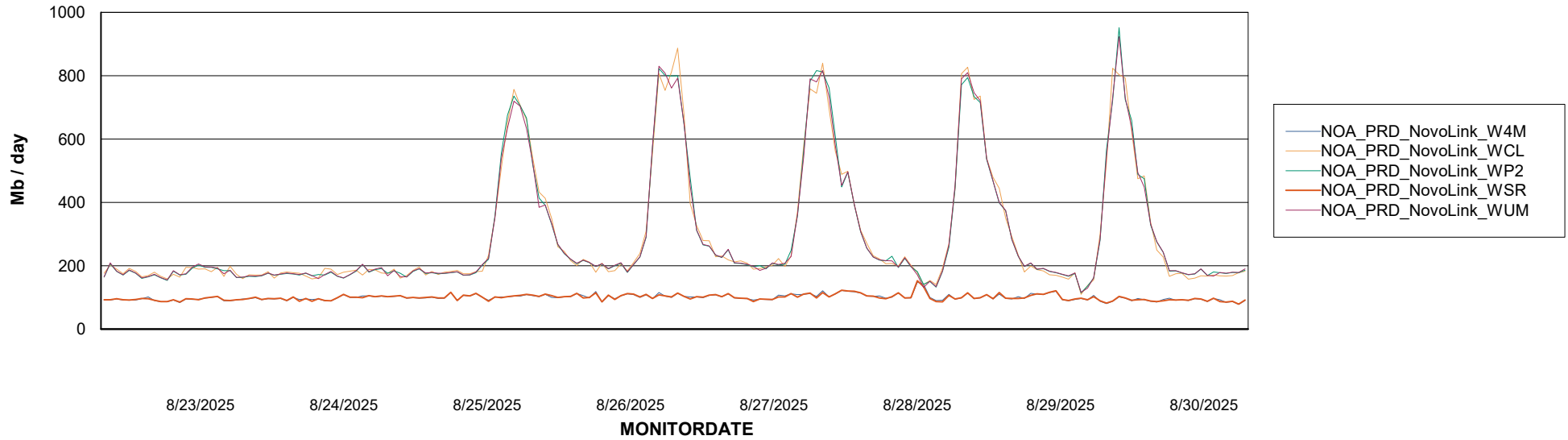
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

