

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/23/2025	18	44	36	82	100	18	39	1	1	99
8/22/2025	18	44	36	80	100	19	39	1	1	99
8/21/2025	18	44	36	81	100	19	39	1	1	99
8/20/2025	18	44	36	81	100	19	39	1	1	99
8/19/2025	18	44	36	81	100	19	39	1	1	99
8/18/2025	18	44	36	81	100	19	39	1	1	99
8/17/2025	18	44	36	81	100	19	39	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/23/2025	12	39	34	92	100	8	38	1	1	99
8/22/2025	12	39	34	92	100	8	38	1	1	99
8/21/2025	12	39	34	92	100	8	38	1	1	99
8/20/2025	12	39	34	92	100	8	38	1	1	99
8/19/2025	12	39	34	92	100	8	38	1	1	99
8/18/2025	12	39	34	92	100	8	38	1	1	99
8/17/2025	13	39	34	92	100	8	38	1	1	99

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## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/23/2025	19	44	36	38	1	1	49	100	51	43
8/22/2025	19	44	36	38	1	1	49	100	51	43
8/21/2025	19	44	36	38	1	1	33	100	67	43
8/20/2025	18	44	36	38	1	1	23	100	77	43
8/19/2025	18	44	36	38	1	1	23	100	77	43
8/18/2025	18	44	36	38	1	1	23	100	77	43
8/17/2025	18	44	36	38	1	1	23	100	77	43

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/23/2025	19	44	36	38	1	1	60	100	40	19
8/22/2025	19	44	36	38	1	1	60	100	40	19
8/21/2025	19	44	36	38	1	1	60	100	40	19
8/20/2025	19	44	36	38	1	1	60	100	40	19
8/19/2025	19	44	36	38	1	1	60	100	40	19
8/18/2025	19	44	36	38	1	1	60	100	40	19
8/17/2025	19	44	36	38	1	1	60	100	40	19

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## Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/23/2025	18	44	36	38	1	1	70	100	30	39
8/22/2025	18	44	36	38	1	1	70	100	30	39
8/21/2025	18	44	36	38	1	1	70	100	30	39
8/20/2025	18	44	36	38	1	1	70	100	30	39
8/19/2025	18	44	36	38	1	1	70	100	30	39
8/18/2025	18	44	36	38	1	1	70	100	30	39
8/17/2025	18	44	36	38	1	1	70	100	30	39

## Harddisk Usage SHL-RPROXY-ASH

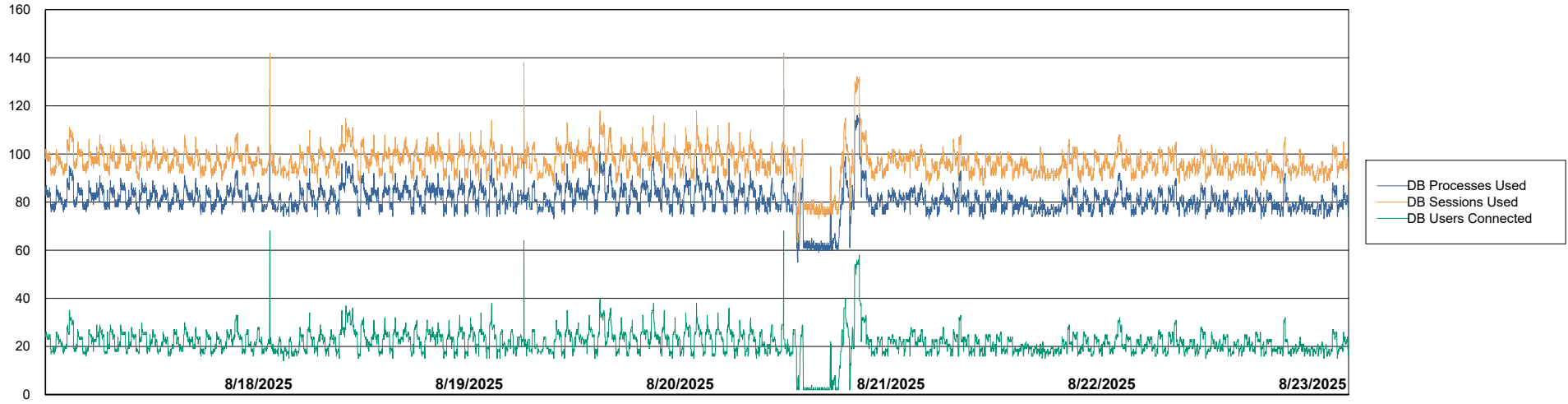
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
8/23/2025	46	39	21	38	1	1	99	10	0
8/22/2025	46	39	21	38	1	1	99	10	0
8/21/2025	46	39	21	38	1	1	99	10	0
8/20/2025	46	39	21	38	1	1	99	10	0
8/19/2025	46	39	21	38	1	1	99	10	0
8/18/2025	46	39	21	38	1	1	99	10	0
8/17/2025	46	39	21	38	1	1	99	10	0

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Database Performance SHL-BI-ASH\_PROD\_ABS1

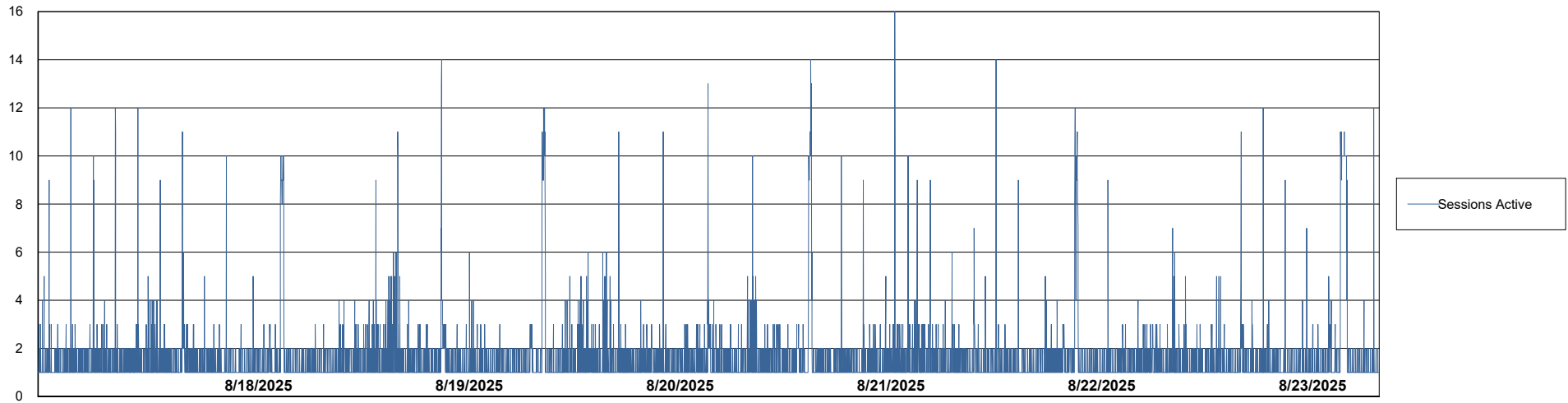
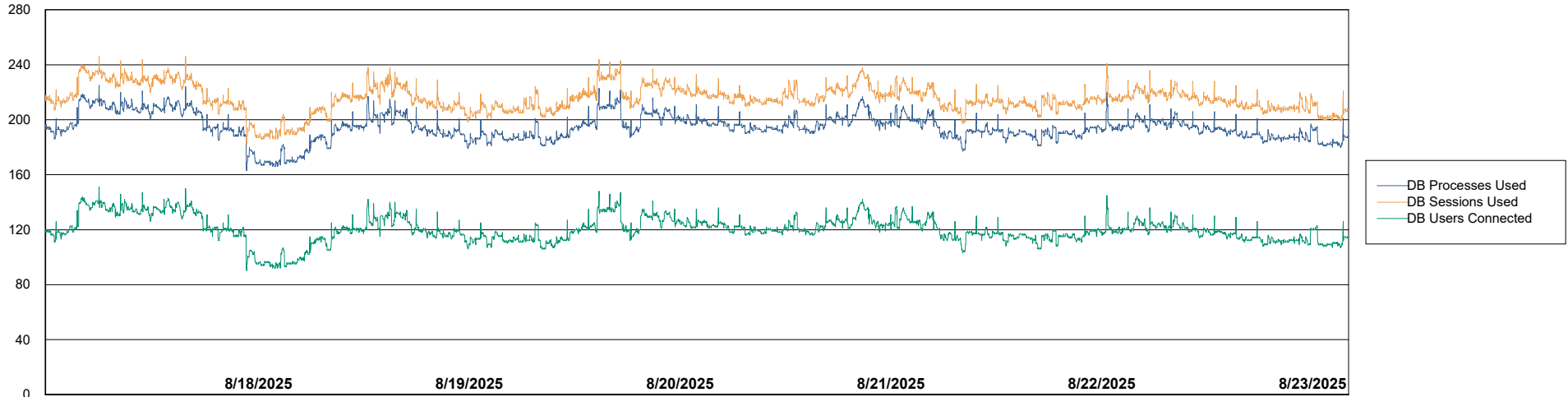


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



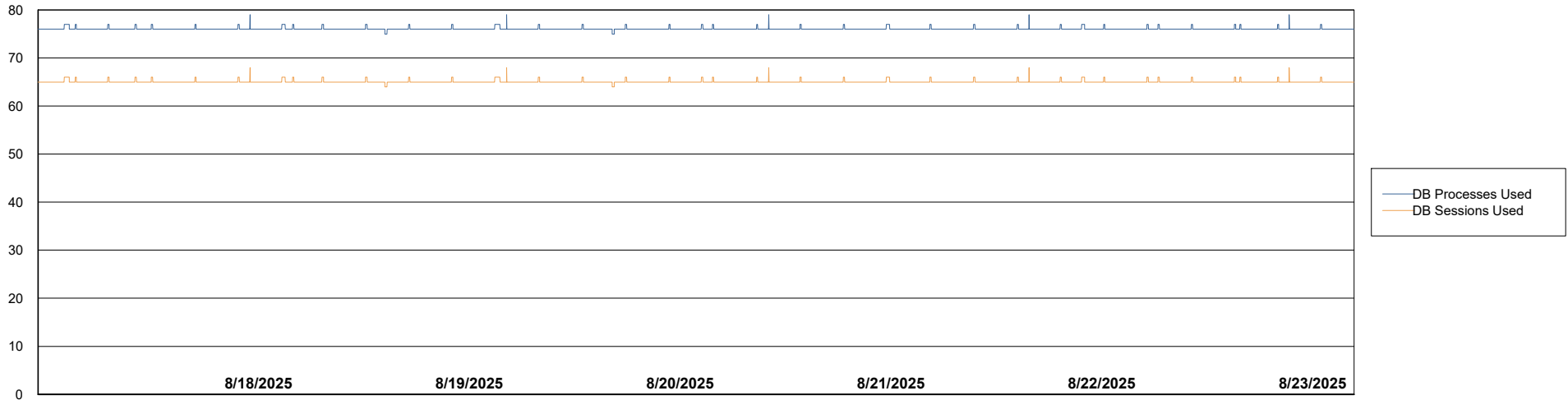
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4



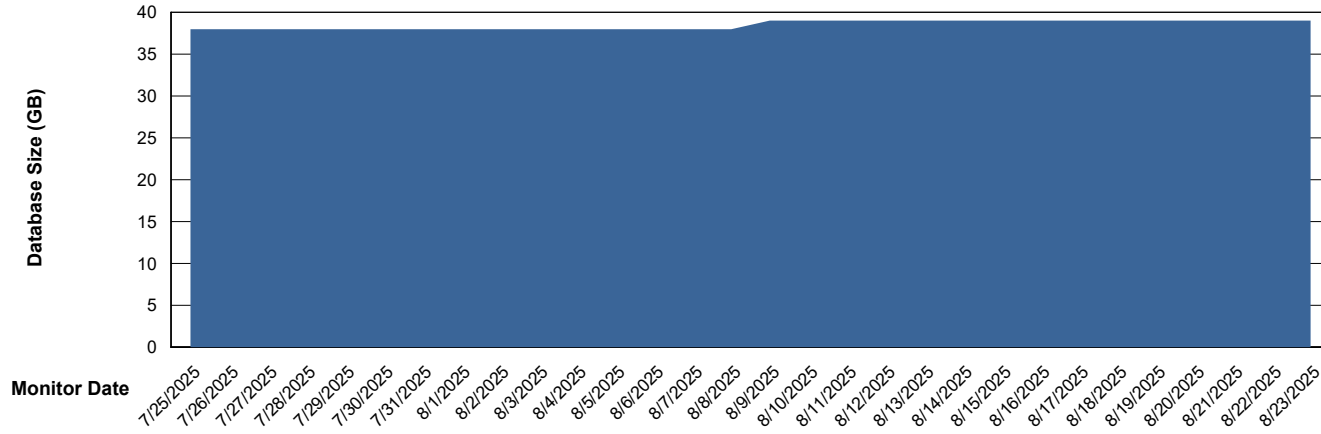
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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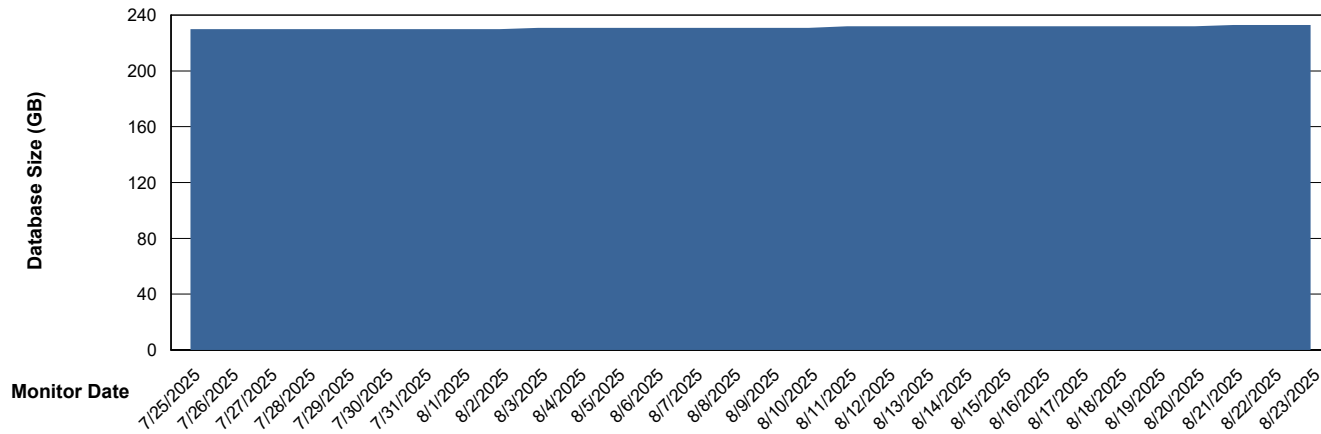
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/23/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/22/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/21/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/20/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/19/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/18/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/17/2025	ABSDATA	30	17	43
	INDX	35	17	51

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/23/2025	ABSDATA	120	98	18
	INDX	126	105	17
8/22/2025	ABSDATA	120	98	18
	INDX	126	105	17
8/21/2025	ABSDATA	120	98	18
	INDX	126	105	17
8/20/2025	ABSDATA	120	98	19
	INDX	126	105	17
8/19/2025	ABSDATA	120	98	19
	INDX	126	104	17
8/18/2025	ABSDATA	120	98	19
	INDX	126	104	17
8/17/2025	ABSDATA	120	98	19
	INDX	126	104	17

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Sun, 17-08-2025	None
Thu, 21-08-2025	None
Tue, 19-08-2025	None
Fri, 22-08-2025	None
Mon, 18-08-2025	None
Sat, 23-08-2025	None
Wed, 20-08-2025	None

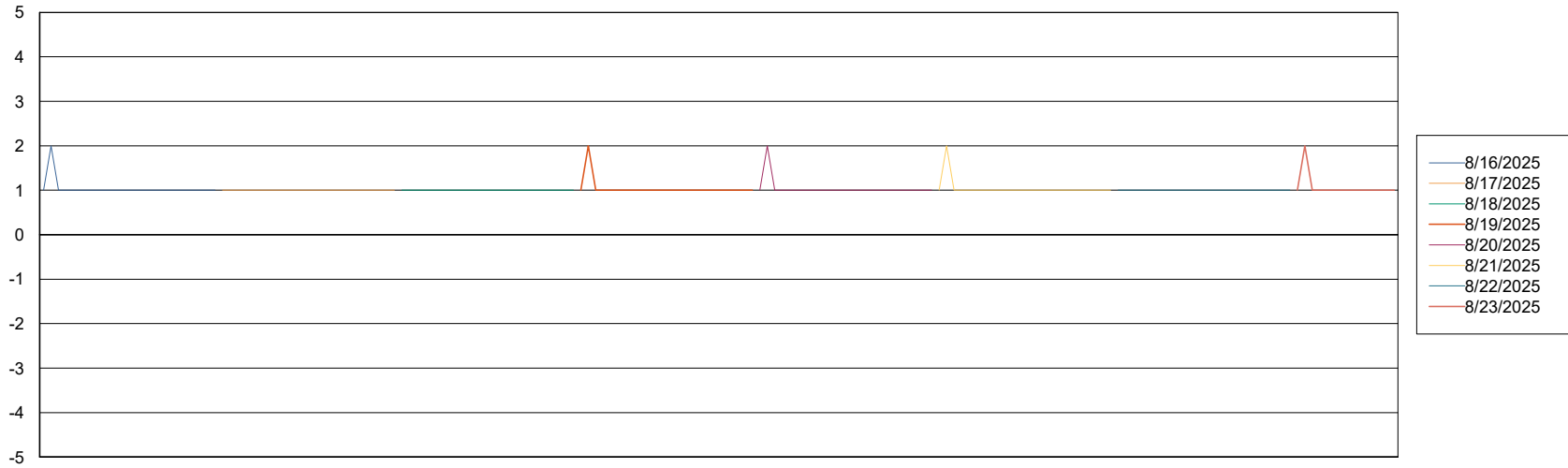
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Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



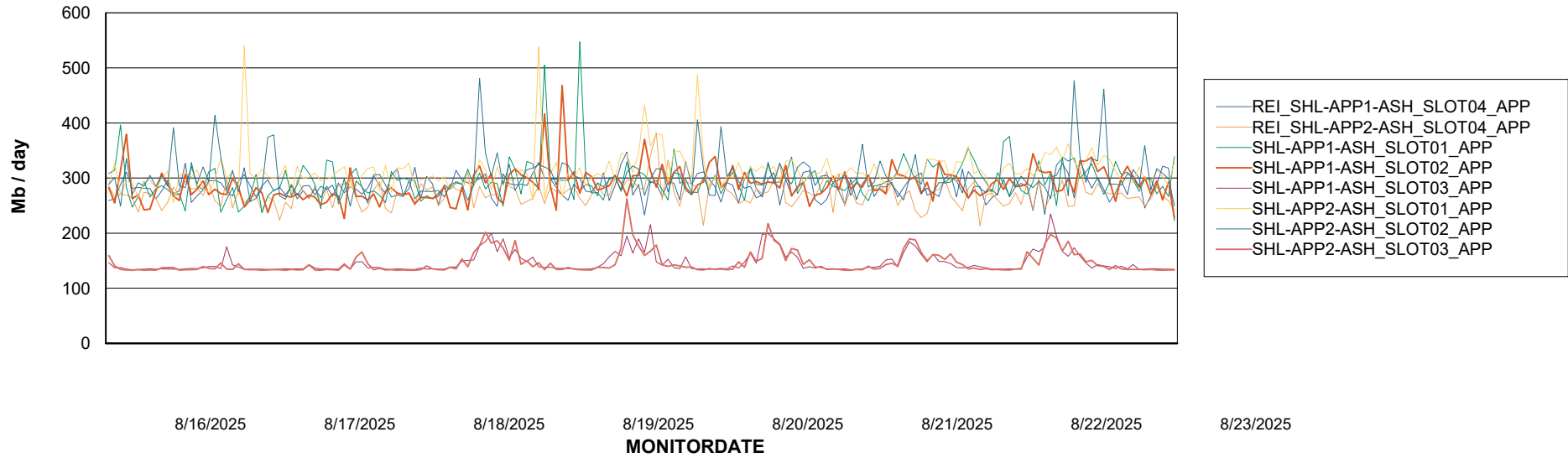
# Weekly SLA Customer Report

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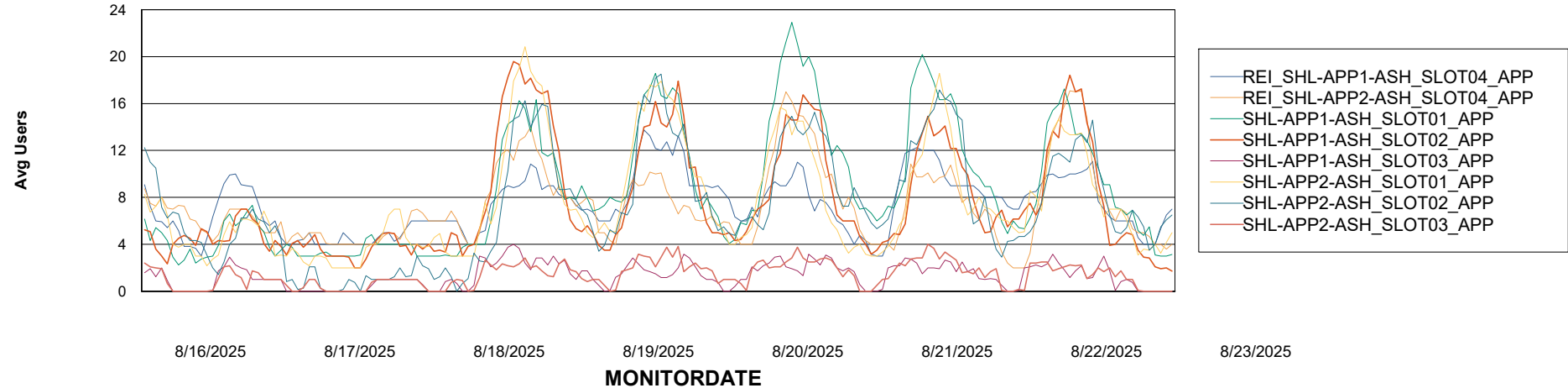


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



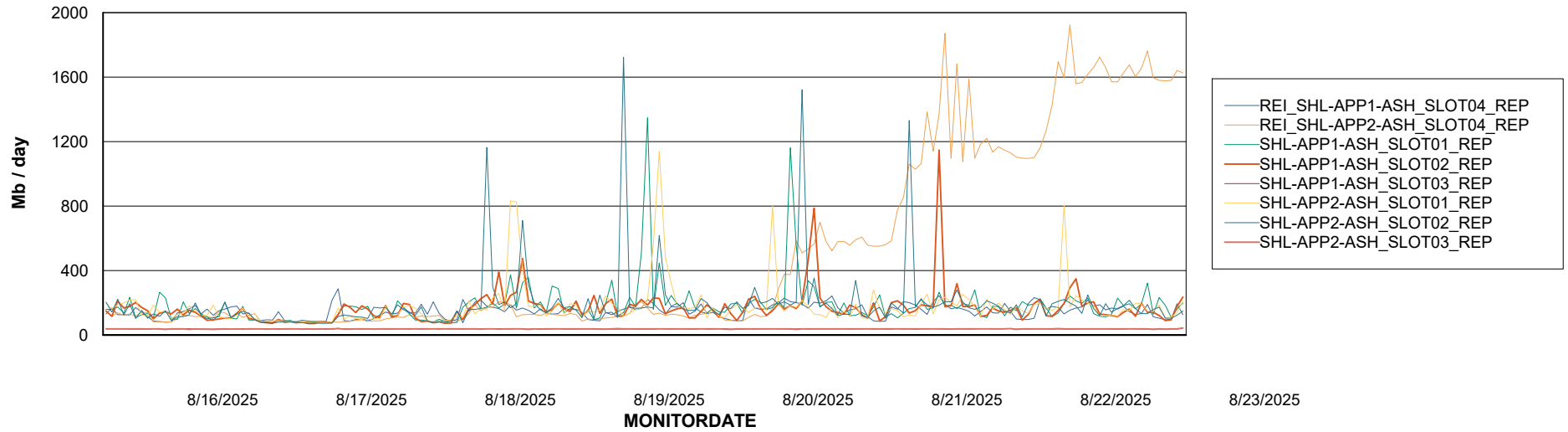
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



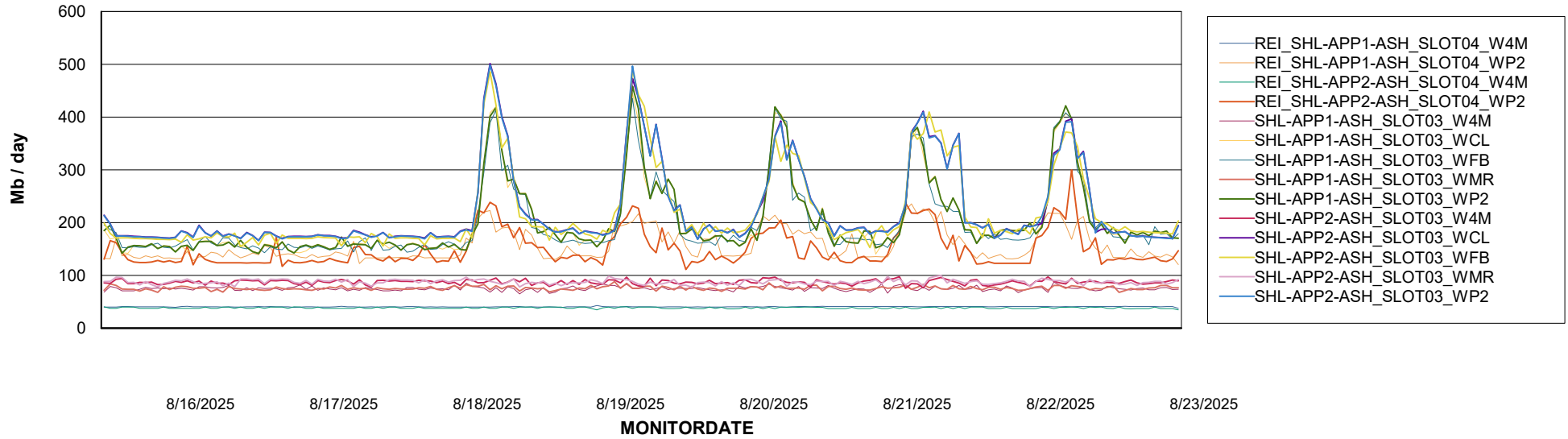
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

