

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/23/2025 | 69 | 50 | 16 | 58 | 50 | 21 |
| 8/22/2025 | 69 | 50 | 16 | 58 | 50 | 21 |
| 8/21/2025 | 69 | 50 | 16 | 58 | 50 | 21 |
| 8/20/2025 | 69 | 50 | 16 | 58 | 50 | 21 |
| 8/19/2025 | 69 | 50 | 16 | 58 | 50 | 21 |
| 8/18/2025 | 69 | 50 | 16 | 58 | 50 | 21 |
| 8/17/2025 | 69 | 50 | 16 | 58 | 50 | 21 |

Harddisk Usage KLH_PRD_SRSAPP02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/23/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/22/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/21/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/20/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/19/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/18/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/17/2025 | 76 | 50 | 12 | 72 | 50 | 14 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP03

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/23/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/22/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/21/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/20/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/19/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/18/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/17/2025 | 76 | 50 | 12 | 72 | 50 | 14 |

Harddisk Usage KLH_PRD_SRSAPP04

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/23/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/22/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/21/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/20/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/19/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/18/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 8/17/2025 | 76 | 50 | 12 | 72 | 50 | 14 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSBI02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/23/2025 | 50 | 50 | 25 | 26 | 2,000 | 1,476 | 50 | 100 | 50 |
| 8/22/2025 | 50 | 50 | 25 | 33 | 2,000 | 1,333 | 50 | 100 | 50 |
| 8/21/2025 | 50 | 50 | 25 | 35 | 2,000 | 1,294 | 50 | 100 | 50 |
| 8/20/2025 | 50 | 50 | 25 | 29 | 2,000 | 1,411 | 50 | 100 | 50 |
| 8/19/2025 | 50 | 50 | 25 | 30 | 2,000 | 1,408 | 50 | 100 | 50 |
| 8/18/2025 | 50 | 50 | 25 | 35 | 2,000 | 1,292 | 50 | 100 | 50 |
| 8/17/2025 | 50 | 50 | 25 | 43 | 2,000 | 1,149 | 50 | 100 | 50 |

Harddisk Usage KLH_PRD_SRSBIDB02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/23/2025 | 44 | 50 | 28 | 26 | 2,000 | 1,476 | 14 | 500 | 429 |
| 8/22/2025 | 44 | 50 | 28 | 33 | 2,000 | 1,333 | 14 | 500 | 428 |
| 8/21/2025 | 44 | 50 | 28 | 35 | 2,000 | 1,294 | 14 | 500 | 428 |
| 8/20/2025 | 44 | 50 | 28 | 29 | 2,000 | 1,411 | 14 | 500 | 428 |
| 8/19/2025 | 44 | 50 | 28 | 30 | 2,000 | 1,408 | 14 | 500 | 428 |
| 8/18/2025 | 44 | 50 | 28 | 35 | 2,000 | 1,292 | 14 | 500 | 428 |
| 8/17/2025 | 44 | 50 | 28 | 43 | 2,000 | 1,149 | 14 | 500 | 428 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSD01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/23/2025 | 73 | 100 | 27 | 26 | 2,000 | 1,476 | 17 | 1,700 | 1,419 |
| 8/22/2025 | 73 | 100 | 27 | 33 | 2,000 | 1,333 | 20 | 1,700 | 1,359 |
| 8/21/2025 | 73 | 100 | 27 | 35 | 2,000 | 1,294 | 22 | 1,700 | 1,332 |
| 8/20/2025 | 73 | 100 | 27 | 29 | 2,000 | 1,411 | 20 | 1,700 | 1,364 |
| 8/19/2025 | 73 | 100 | 27 | 30 | 2,000 | 1,408 | 20 | 1,700 | 1,352 |
| 8/18/2025 | 73 | 100 | 27 | 35 | 2,000 | 1,292 | 24 | 1,700 | 1,298 |
| 8/17/2025 | 73 | 100 | 27 | 43 | 2,000 | 1,149 | 25 | 1,700 | 1,266 |

Harddisk Usage KLH_PRD_SRSD02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/23/2025 | 75 | 100 | 25 | 26 | 2,000 | 1,476 | 8 | 1,700 | 1,562 |
| 8/22/2025 | 75 | 100 | 25 | 33 | 2,000 | 1,333 | 9 | 1,700 | 1,541 |
| 8/21/2025 | 75 | 100 | 25 | 35 | 2,000 | 1,294 | 10 | 1,700 | 1,522 |
| 8/20/2025 | 75 | 100 | 25 | 29 | 2,000 | 1,411 | 11 | 1,700 | 1,519 |
| 8/19/2025 | 75 | 100 | 25 | 30 | 2,000 | 1,408 | 11 | 1,700 | 1,516 |
| 8/18/2025 | 75 | 100 | 25 | 35 | 2,000 | 1,292 | 11 | 1,700 | 1,516 |
| 8/17/2025 | 75 | 100 | 25 | 43 | 2,000 | 1,149 | 11 | 1,700 | 1,517 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSNFS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /var/nfs/ex | Total disk space on /var/nfs/ex | Used disk space on /var/nfs/ex | Free disk space on /var/nfs/ora | Total disk space on /var/nfs/ora | Used disk space on /var/nfs/ora |
|-----------|--------------------------|----------------------------|---------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|----------------------------------|---------------------------------|
| 8/23/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 26 | 2,000 | 1,476 |
| 8/22/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 33 | 2,000 | 1,333 |
| 8/21/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 35 | 2,000 | 1,294 |
| 8/20/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 29 | 2,000 | 1,411 |
| 8/19/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 30 | 2,000 | 1,408 |
| 8/18/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 35 | 2,000 | 1,292 |
| 8/17/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 43 | 2,000 | 1,149 |

Harddisk Usage KLH_PRD_SRSSUPPORT01_DISTRIB

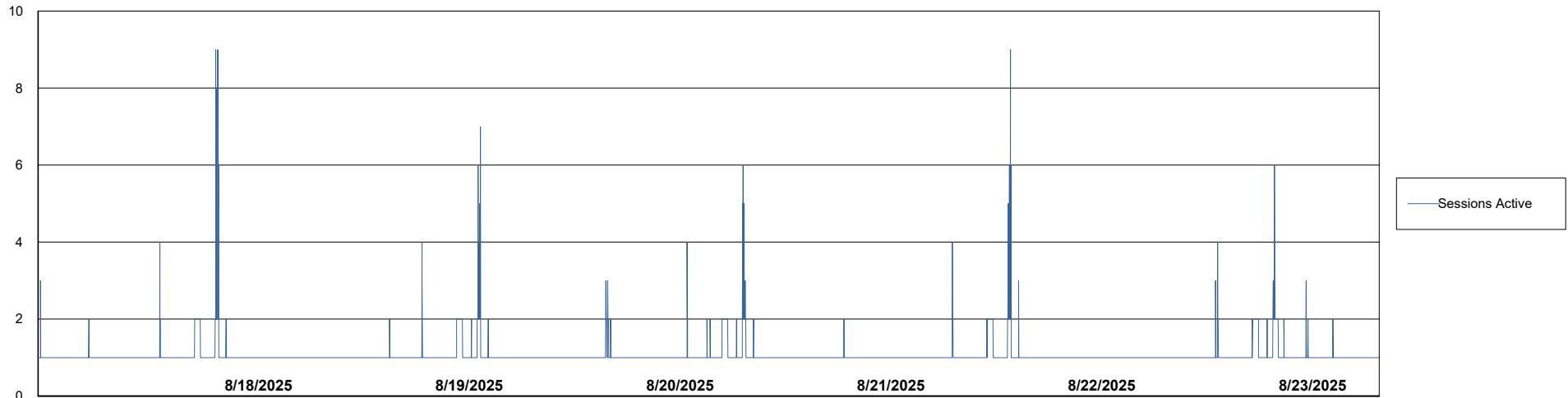
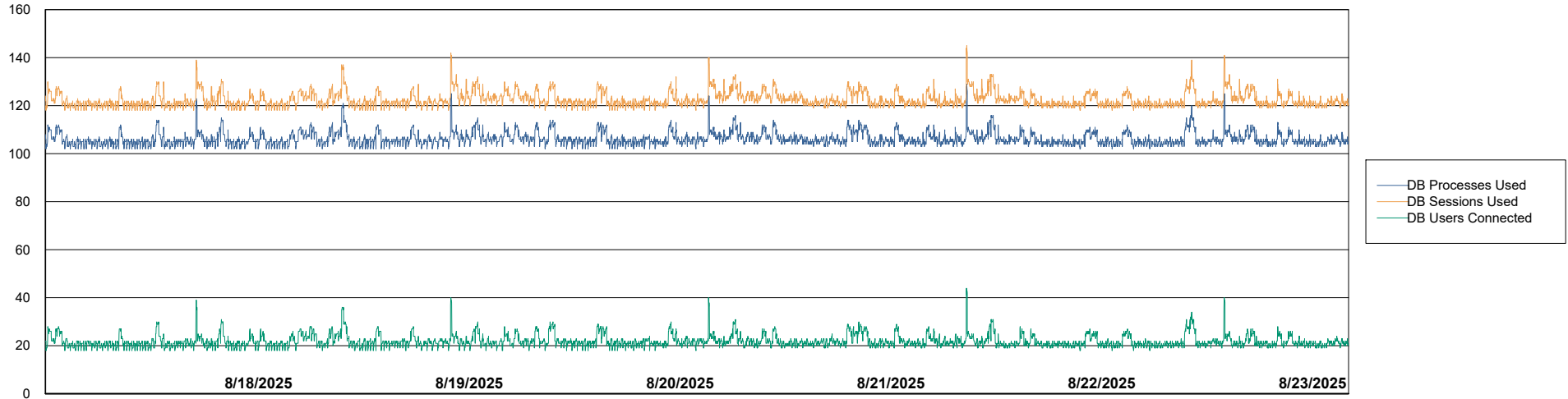
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 8/23/2025 | 54 | 130 | 60 |
| 8/22/2025 | 55 | 130 | 59 |
| 8/21/2025 | 57 | 130 | 56 |
| 8/20/2025 | 60 | 130 | 52 |
| 8/19/2025 | 42 | 130 | 75 |
| 8/18/2025 | 27 | 130 | 95 |
| 8/17/2025 | 28 | 130 | 94 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSBIDB02_ABS1

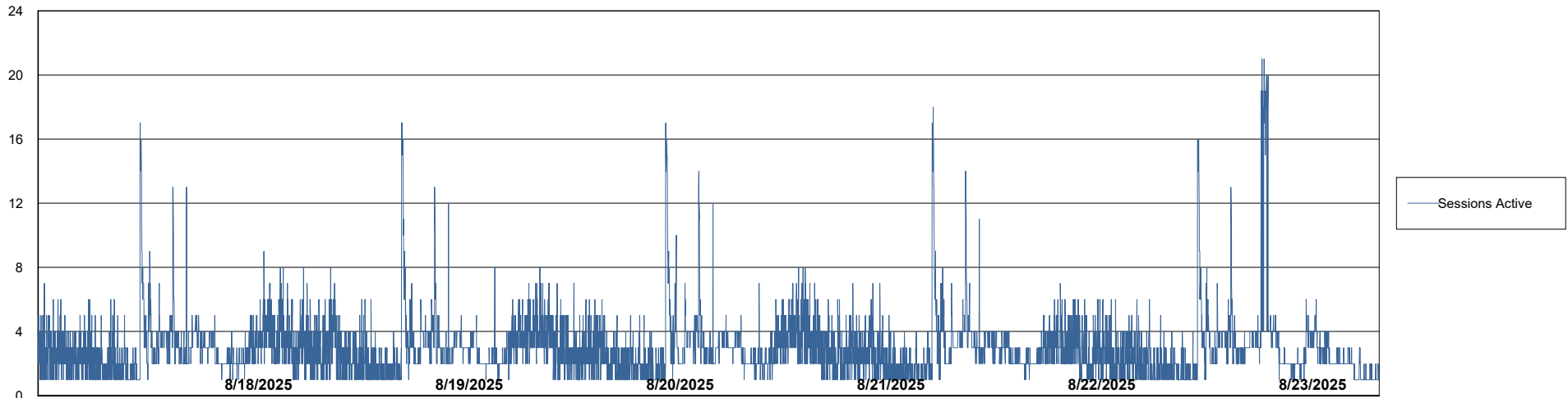
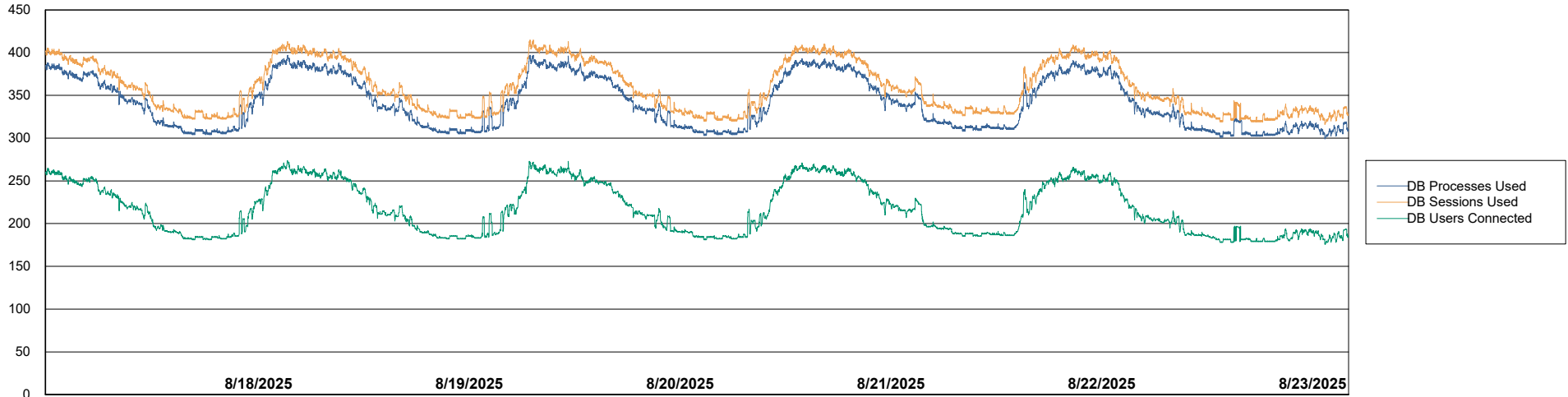


Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSDDB01_ABS1



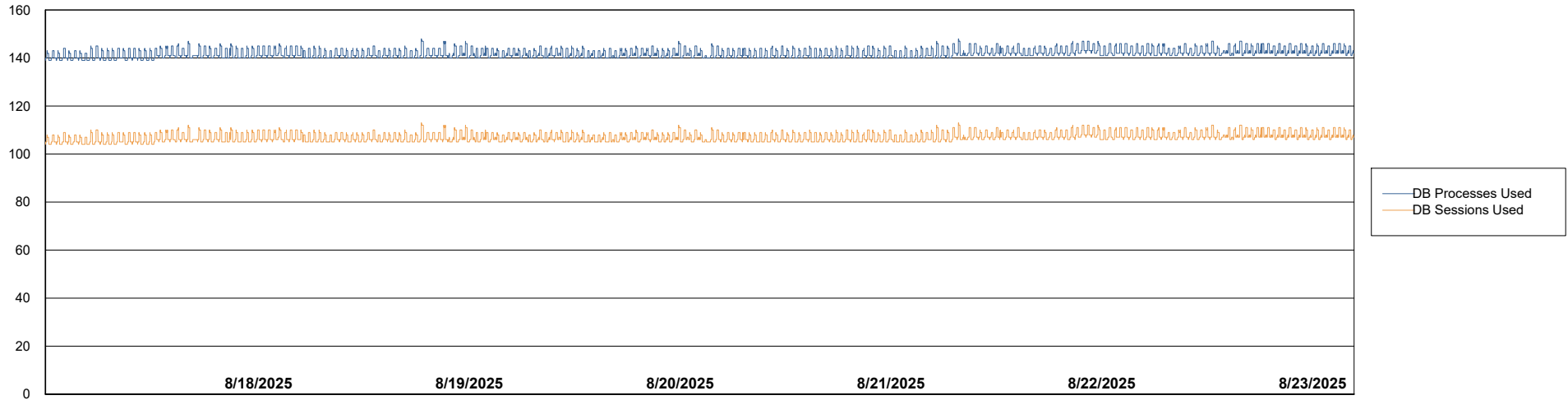
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSD02_HSBABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0



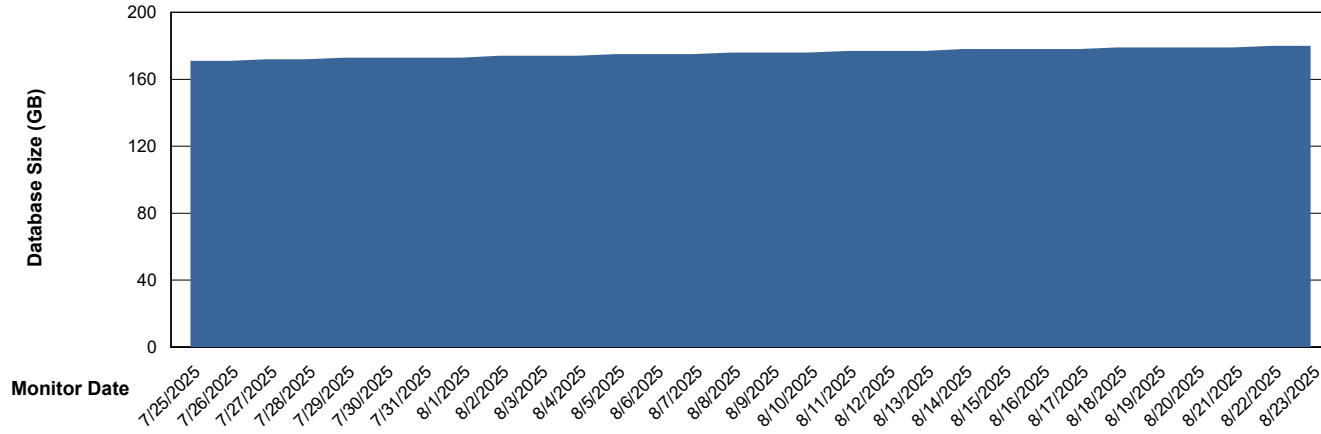
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



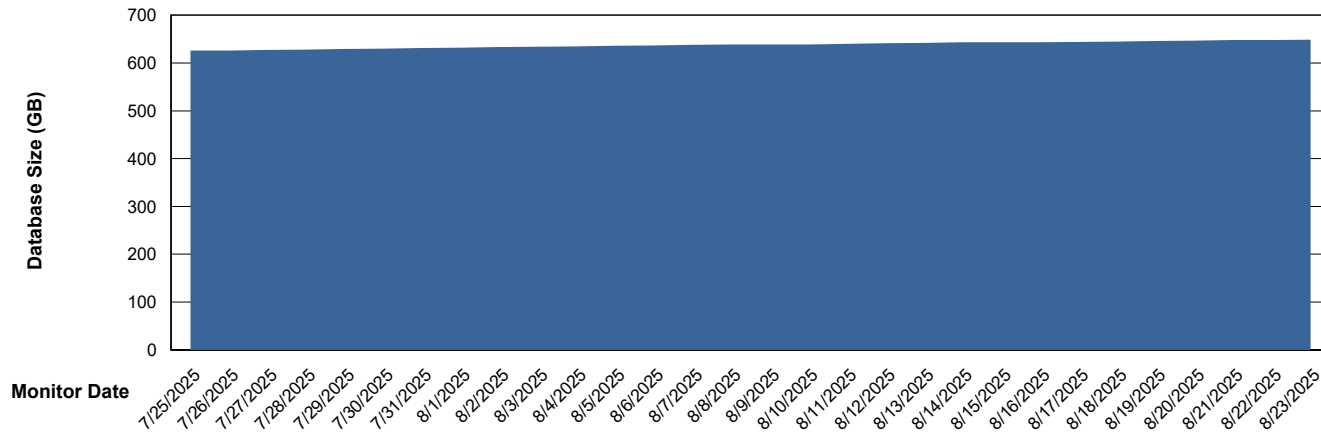
DATABASE SIZE KLH_PRD_SRSBIDB02_ABS1

Database growth over last month



DATABASE SIZE KLH_PRD_SRSDB01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Tablespace KLH_PRD_SRSBIDB02_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/23/2025 | ABSDATA | 138 | 77 | 44 |
| | INDX | 158 | 100 | 36 |
| 8/22/2025 | ABSDATA | 138 | 77 | 44 |
| | INDX | 158 | 100 | 37 |
| 8/21/2025 | ABSDATA | 138 | 77 | 44 |
| | INDX | 158 | 100 | 37 |
| 8/20/2025 | ABSDATA | 138 | 77 | 44 |
| | INDX | 158 | 100 | 37 |
| 8/19/2025 | ABSDATA | 138 | 76 | 45 |
| | INDX | 158 | 100 | 37 |
| 8/18/2025 | ABSDATA | 138 | 76 | 45 |
| | INDX | 158 | 99 | 37 |
| 8/17/2025 | ABSDATA | 138 | 76 | 45 |
| | INDX | 158 | 99 | 37 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Tablespace KLH_PRD_SRSD01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/23/2025 | ABSDATA | 736 | 610 | 17 |
| | INDX | 40 | 20 | 49 |
| 8/22/2025 | ABSDATA | 736 | 610 | 17 |
| | INDX | 40 | 20 | 49 |
| 8/21/2025 | ABSDATA | 736 | 609 | 17 |
| | INDX | 40 | 20 | 49 |
| 8/20/2025 | ABSDATA | 724 | 608 | 16 |
| | INDX | 40 | 20 | 49 |
| 8/19/2025 | ABSDATA | 724 | 607 | 16 |
| | INDX | 40 | 20 | 49 |
| 8/18/2025 | ABSDATA | 724 | 606 | 16 |
| | INDX | 40 | 20 | 49 |
| 8/17/2025 | ABSDATA | 724 | 605 | 16 |
| | INDX | 40 | 20 | 50 |

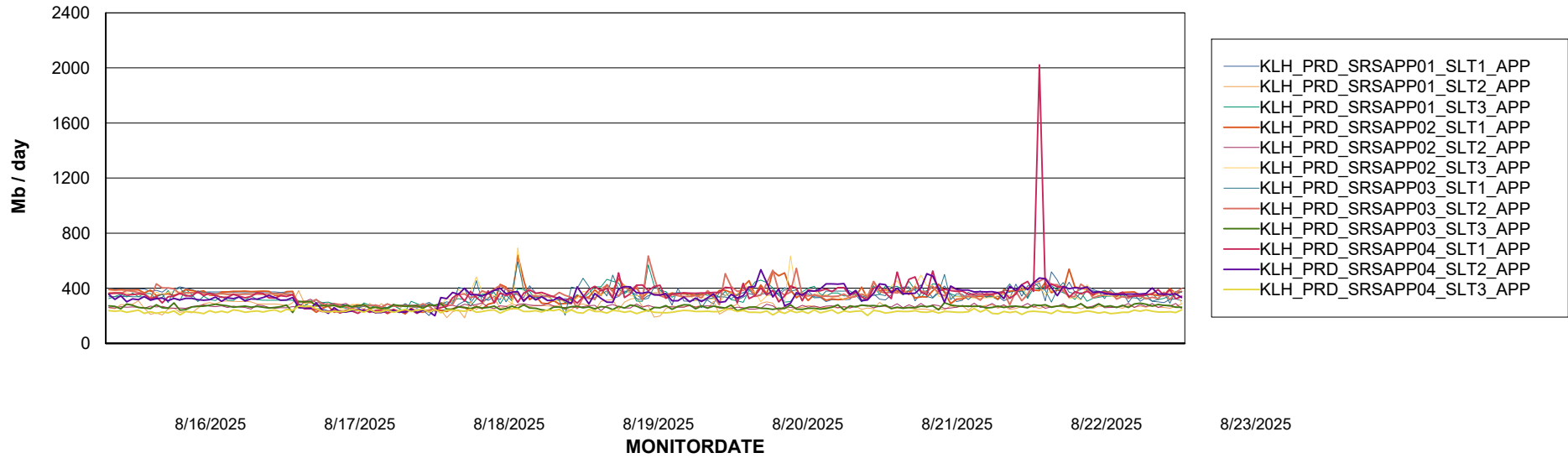
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Database ID 139

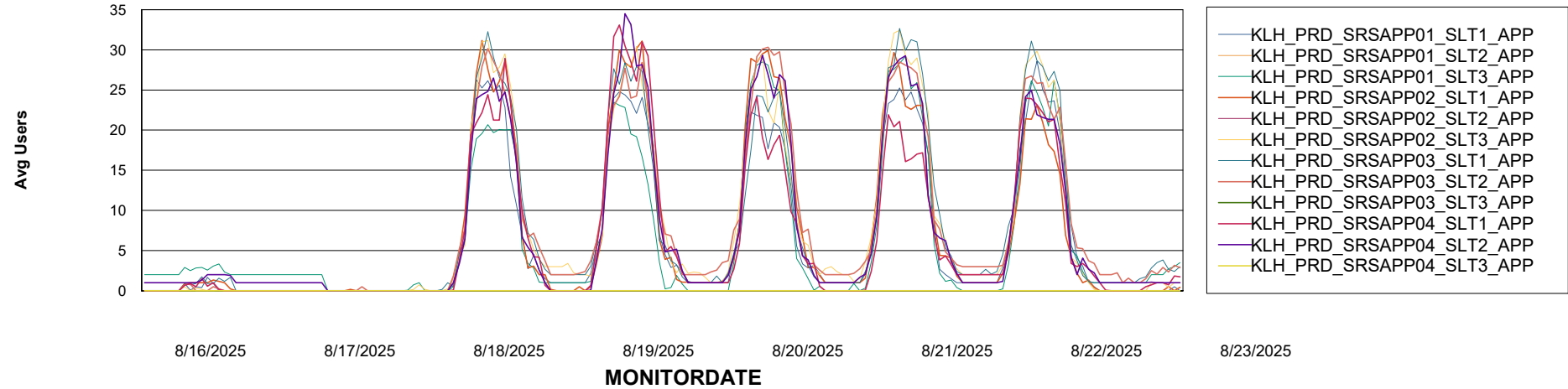


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



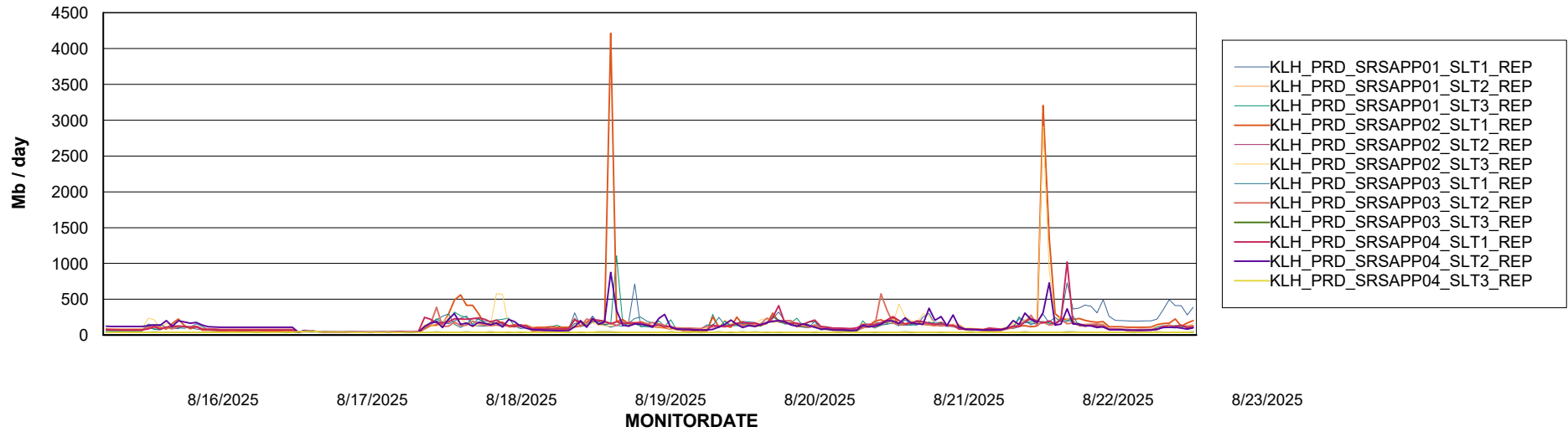
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



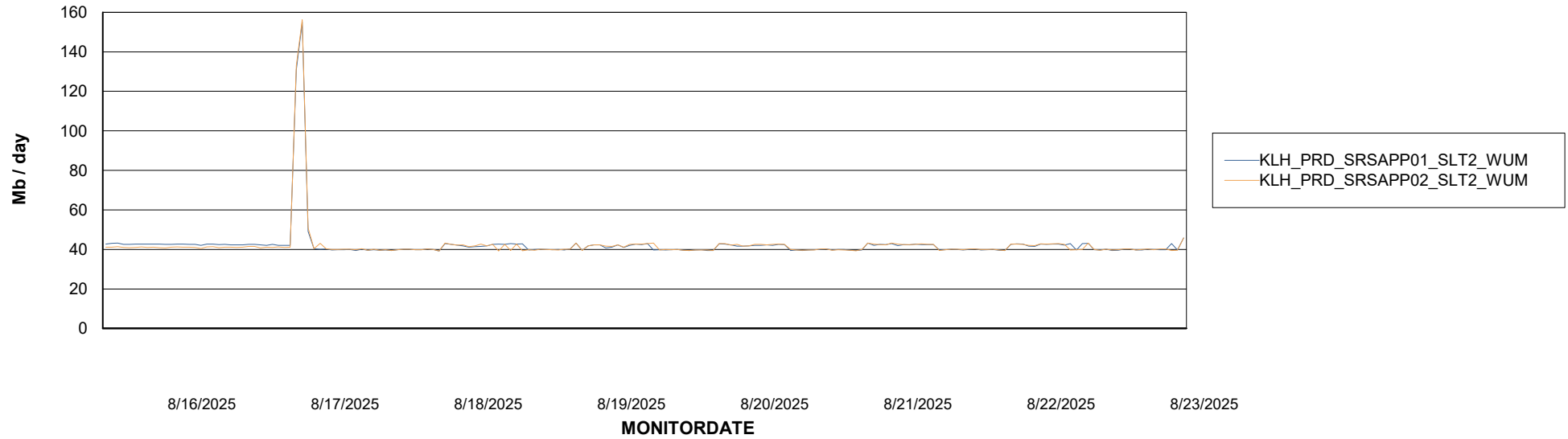
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Disaster per ABS component

