

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/23/2025	25	149	112	15	900	765
8/22/2025	26	149	111	16	900	758
8/21/2025	26	149	111	16	900	758
8/20/2025	26	149	111	16	900	758
8/19/2025	26	149	111	16	900	758
8/18/2025	26	149	111	16	900	758
8/17/2025	26	149	110	16	900	758

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/23/2025	50	89	44
8/22/2025	50	89	44
8/21/2025	50	89	44
8/20/2025	50	89	44
8/19/2025	50	89	44
8/18/2025	50	89	44
8/17/2025	50	89	44

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/23/2025	57	79	34
8/22/2025	58	79	34
8/21/2025	58	79	33
8/20/2025	58	79	33
8/19/2025	58	79	33
8/18/2025	58	79	33
8/17/2025	58	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/23/2025	39	79	48
8/22/2025	39	79	48
8/21/2025	39	79	48
8/20/2025	39	79	48
8/19/2025	39	79	48
8/18/2025	39	79	48
8/17/2025	39	79	48

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/23/2025	32	149	101
8/22/2025	32	149	101
8/21/2025	33	149	101
8/20/2025	33	149	101
8/19/2025	33	149	101
8/18/2025	33	149	101
8/17/2025	33	149	101

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/23/2025	34	149	99	22	1,997	1,550
8/22/2025	34	149	99	22	1,997	1,551
8/21/2025	34	149	99	22	1,997	1,551
8/20/2025	34	149	99	22	1,997	1,551
8/19/2025	34	149	99	22	1,997	1,551
8/18/2025	34	149	99	22	1,997	1,552
8/17/2025	34	149	99	22	1,997	1,551

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/23/2025	56	199	88	22	1,997	1,560	68	500	161
8/22/2025	56	199	88	22	1,997	1,561	71	500	144
8/21/2025	56	199	88	22	1,997	1,561	72	500	142
8/20/2025	56	199	88	22	1,997	1,561	71	500	143
8/19/2025	56	199	88	22	1,997	1,561	74	500	129
8/18/2025	56	199	88	22	1,997	1,561	68	500	158
8/17/2025	56	199	88	22	1,997	1,561	72	500	141

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/23/2025	64	79	29
8/22/2025	64	79	29
8/21/2025	64	79	29
8/20/2025	64	79	29
8/19/2025	64	79	29
8/18/2025	64	79	29
8/17/2025	64	79	29

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/23/2025	54	79	36
8/22/2025	54	79	36
8/21/2025	55	79	36
8/20/2025	55	79	35
8/19/2025	55	79	35
8/18/2025	55	79	35
8/17/2025	55	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/23/2025	29	149	106
8/22/2025	29	149	106
8/21/2025	29	149	106
8/20/2025	30	149	105
8/19/2025	30	149	105
8/18/2025	30	149	105
8/17/2025	30	149	105

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Harddisk Usage JSG_PRD_WORF

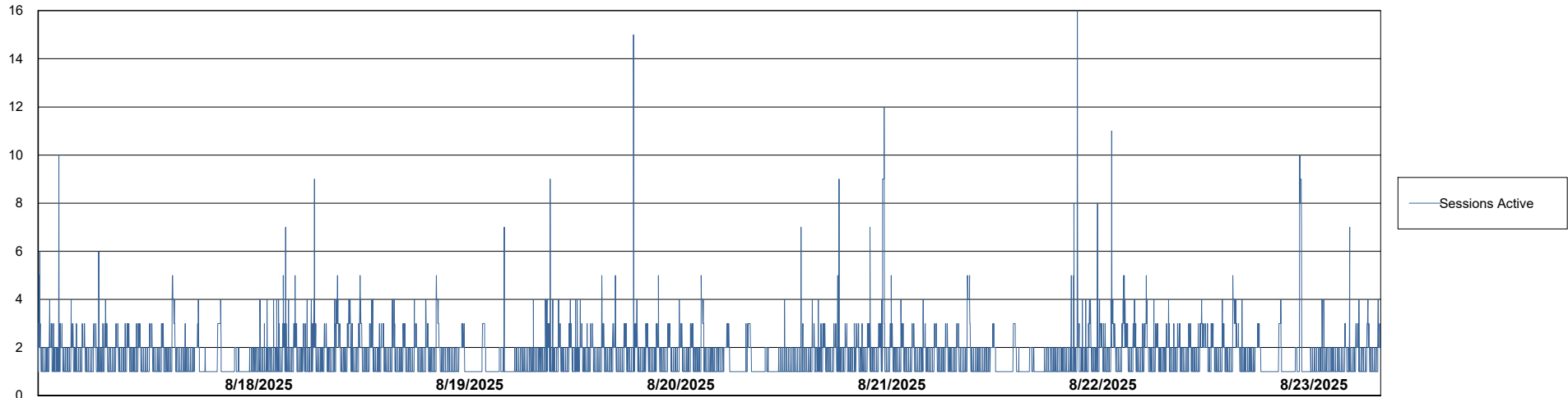
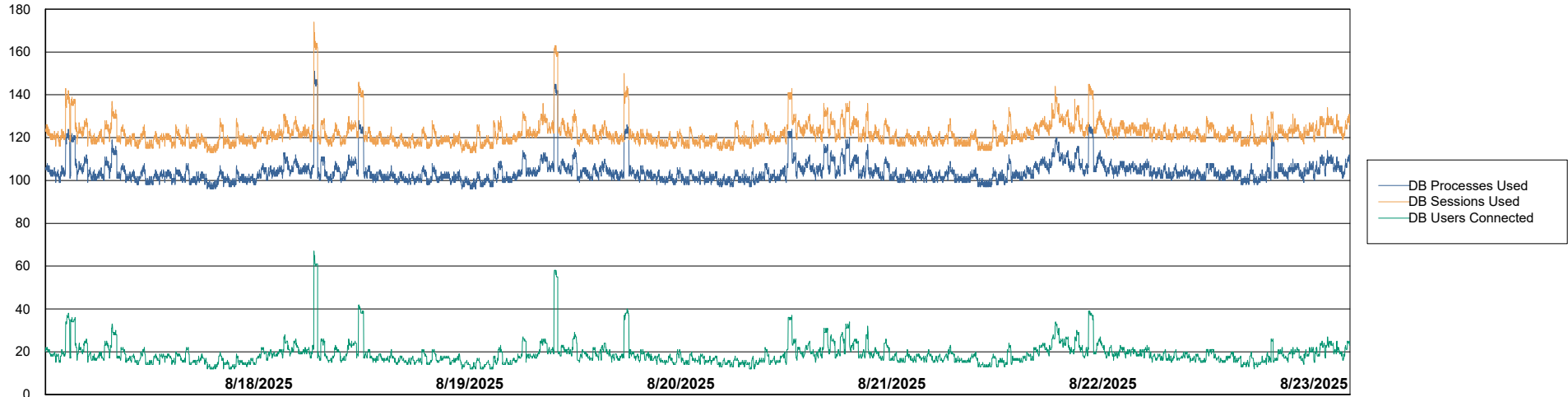
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/23/2025	50	149	74
8/22/2025	50	149	74
8/21/2025	49	149	77
8/20/2025	47	149	79
8/19/2025	47	149	79
8/18/2025	47	149	79
8/17/2025	47	149	79

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Database Performance JSG_PRD_BASHIR_DB_ABS1



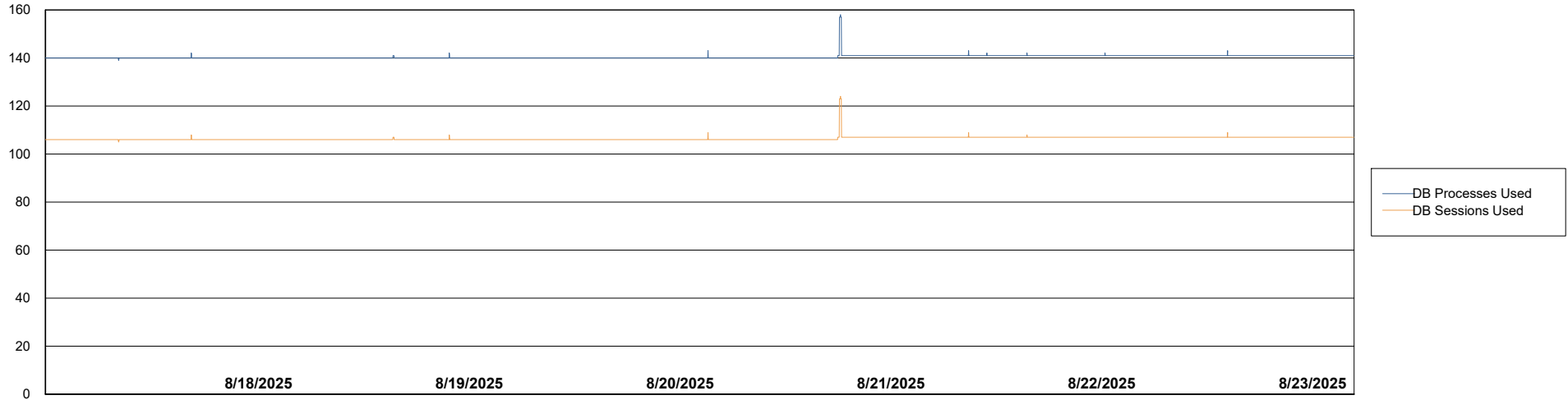
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

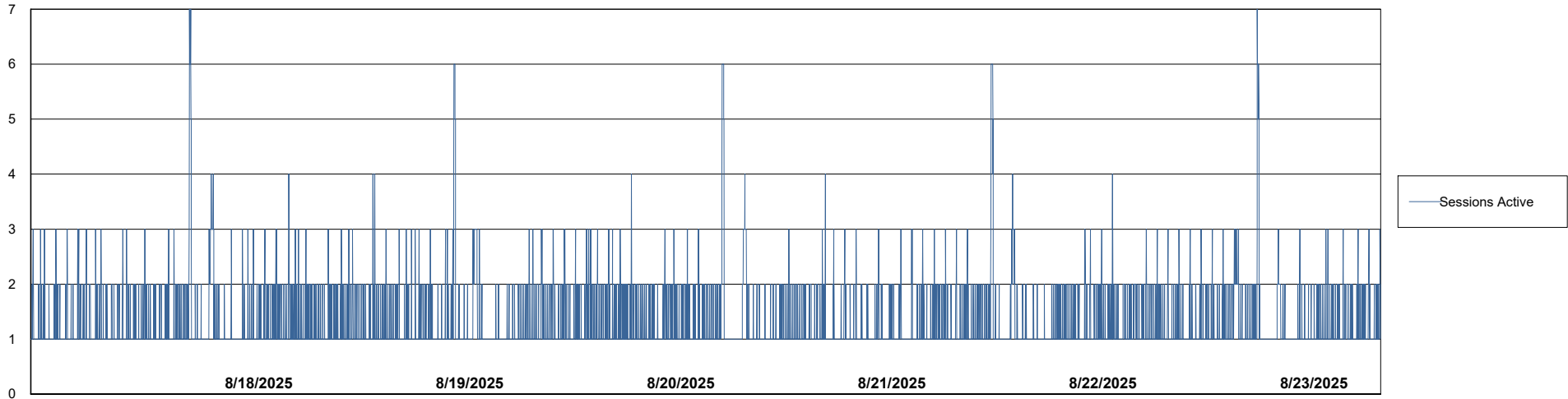
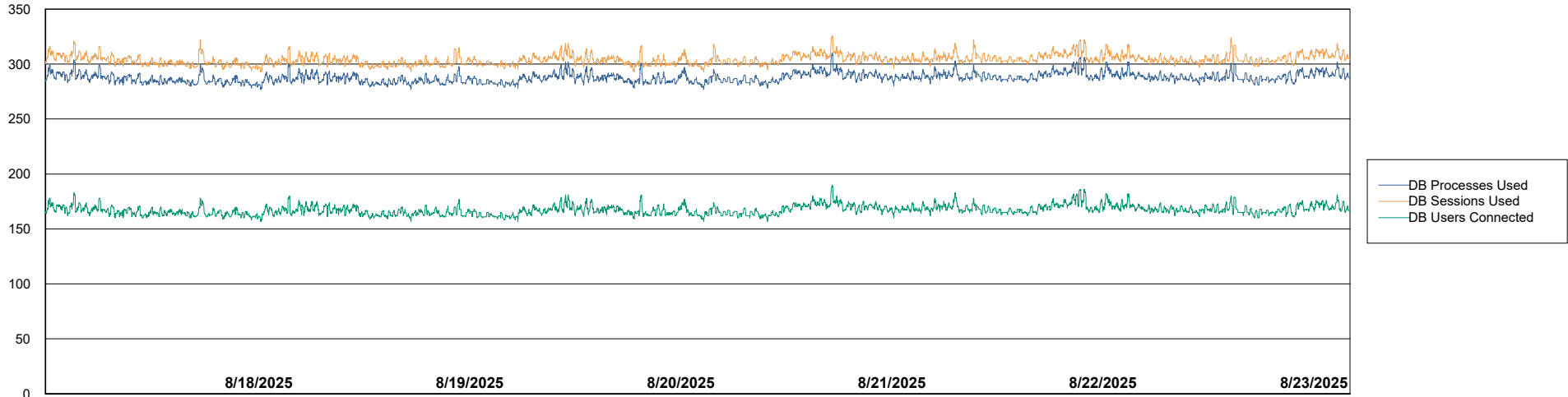


Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



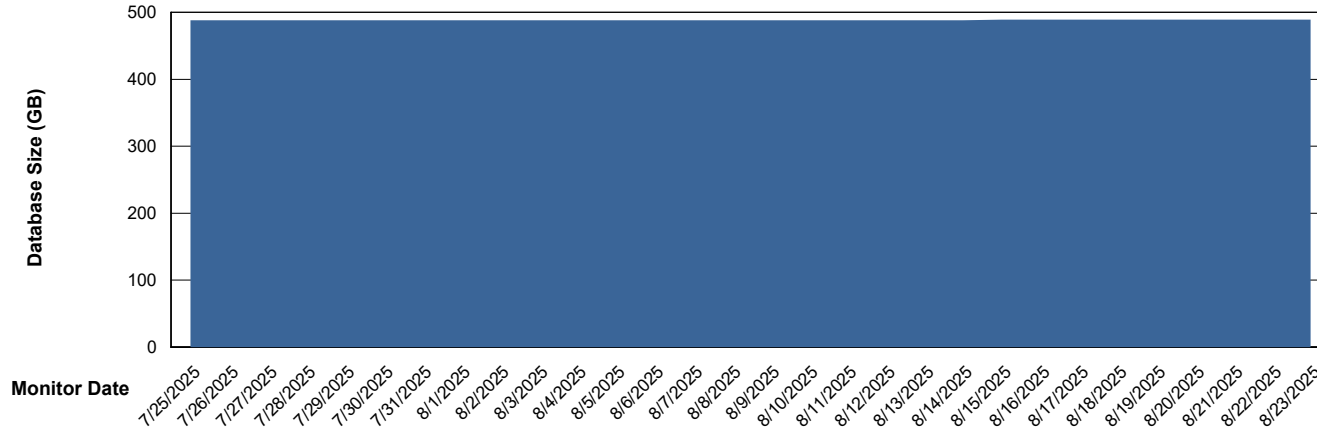
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Customer JSG_Production (24/7)
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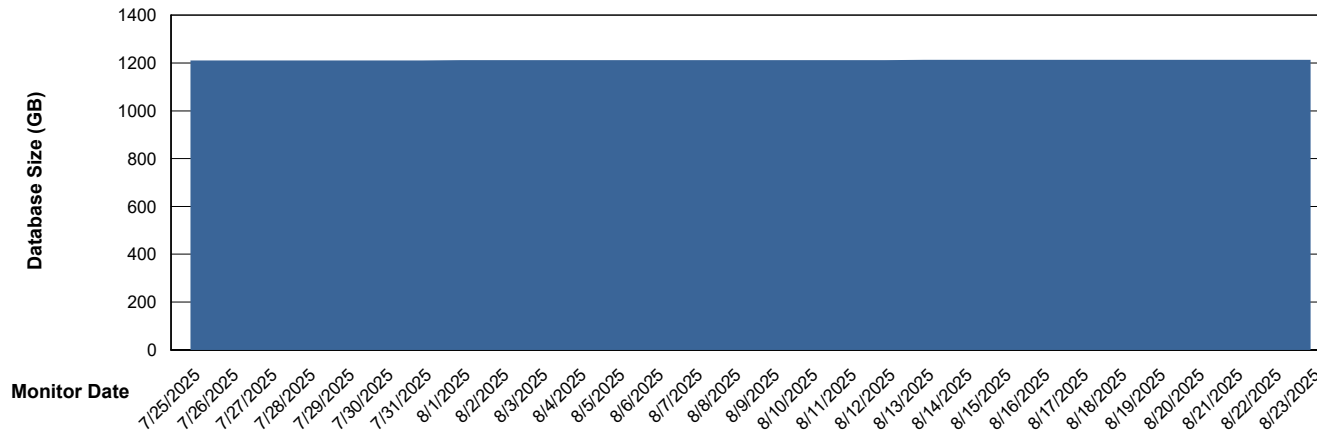
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/23/2025	ABSDATA	245	208	15
	INDX	333	277	17
8/22/2025	ABSDATA	245	208	15
	INDX	333	277	17
8/21/2025	ABSDATA	245	207	15
	INDX	333	277	17
8/20/2025	ABSDATA	245	207	15
	INDX	333	277	17
8/19/2025	ABSDATA	245	208	15
	INDX	333	277	17
8/18/2025	ABSDATA	245	208	15
	INDX	333	277	17
8/17/2025	ABSDATA	245	208	15
	INDX	333	277	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/23/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18
8/22/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18
8/21/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18
8/20/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18
8/19/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18
8/18/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18
8/17/2025	ABSDATA	1,376	1,136	17
	INDX	69	57	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 18/8/2025	Tue 19/8/2025	Wed 20/8/2025	Thu 21/8/2025	Fri 22/8/2025	Sat 23/8/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Tue, 19-08-2025	None
Thu, 21-08-2025	None
Mon, 18-08-2025	None
Fri, 22-08-2025	None
Mon, 18-08-2025	None
Fri, 22-08-2025	None
Sun, 17-08-2025	None
Thu, 21-08-2025	None
Sat, 23-08-2025	None
Tue, 19-08-2025	None
Wed, 20-08-2025	None
Sat, 23-08-2025	None
Sun, 17-08-2025	None
Wed, 20-08-2025	None

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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



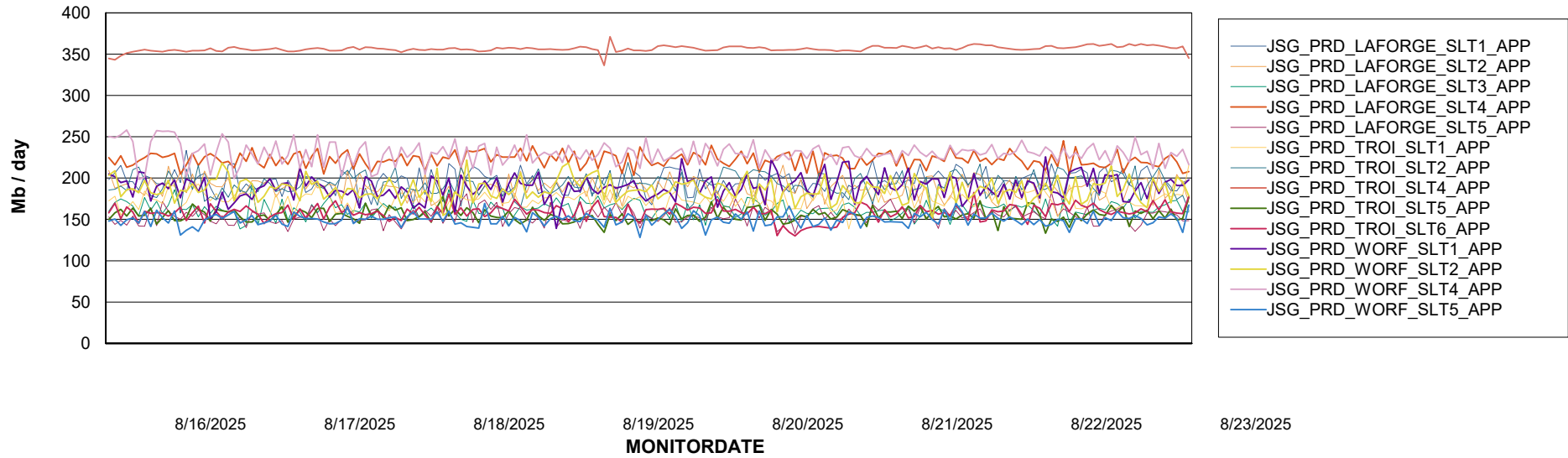
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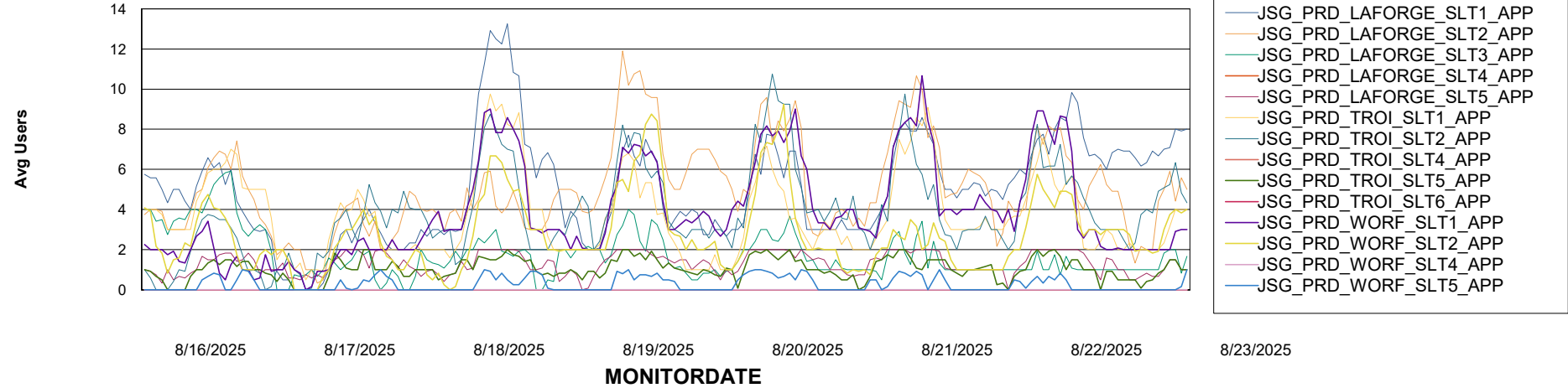


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



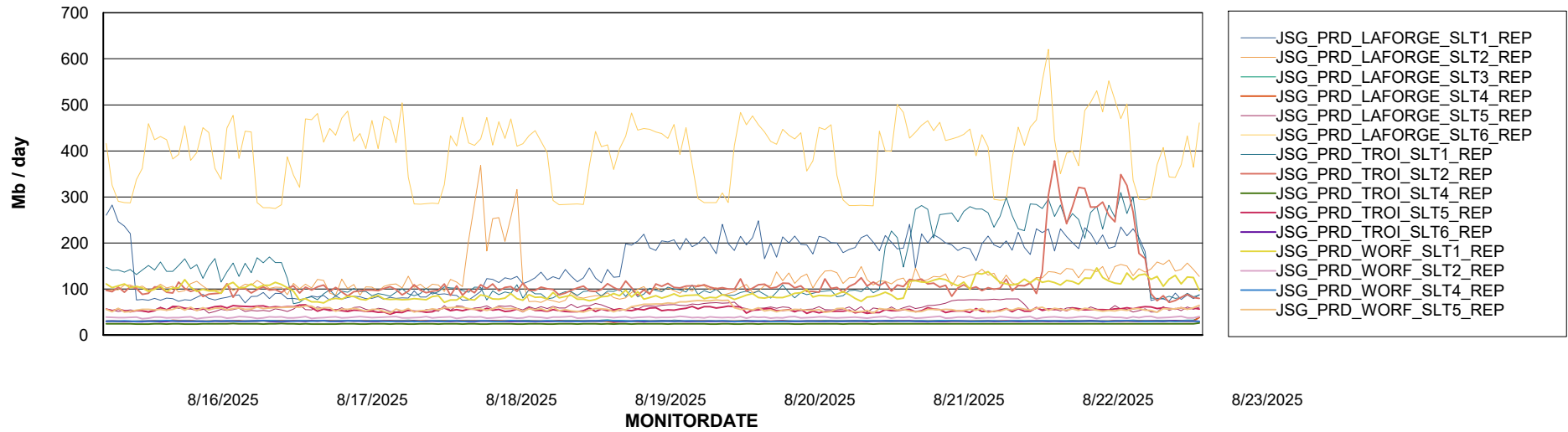
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



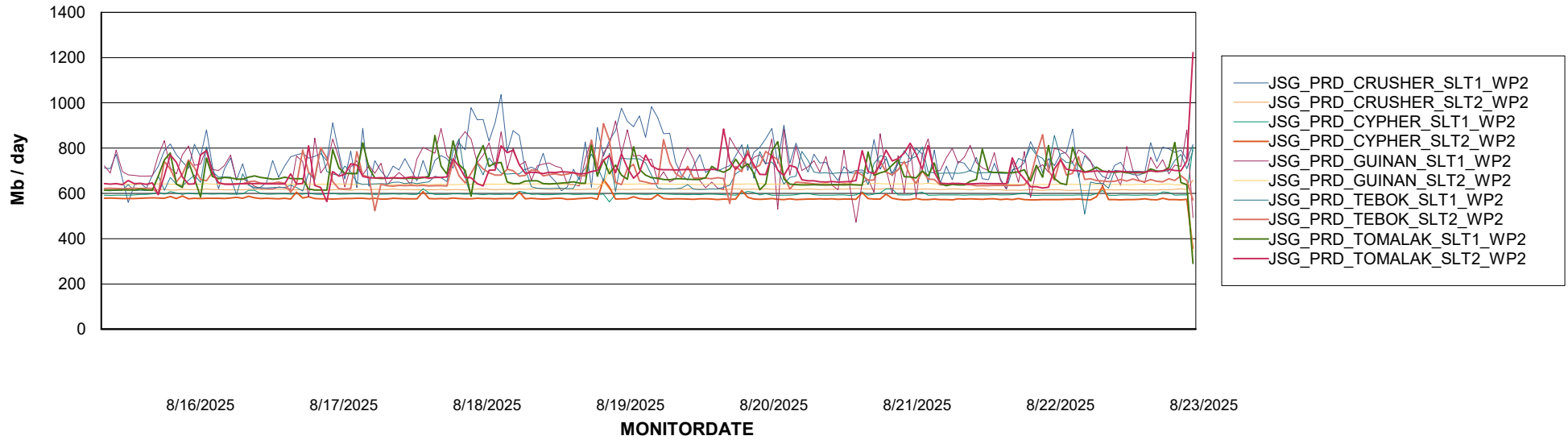
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ABSSolute Web Component Services

Avg memory used per ABS Web component

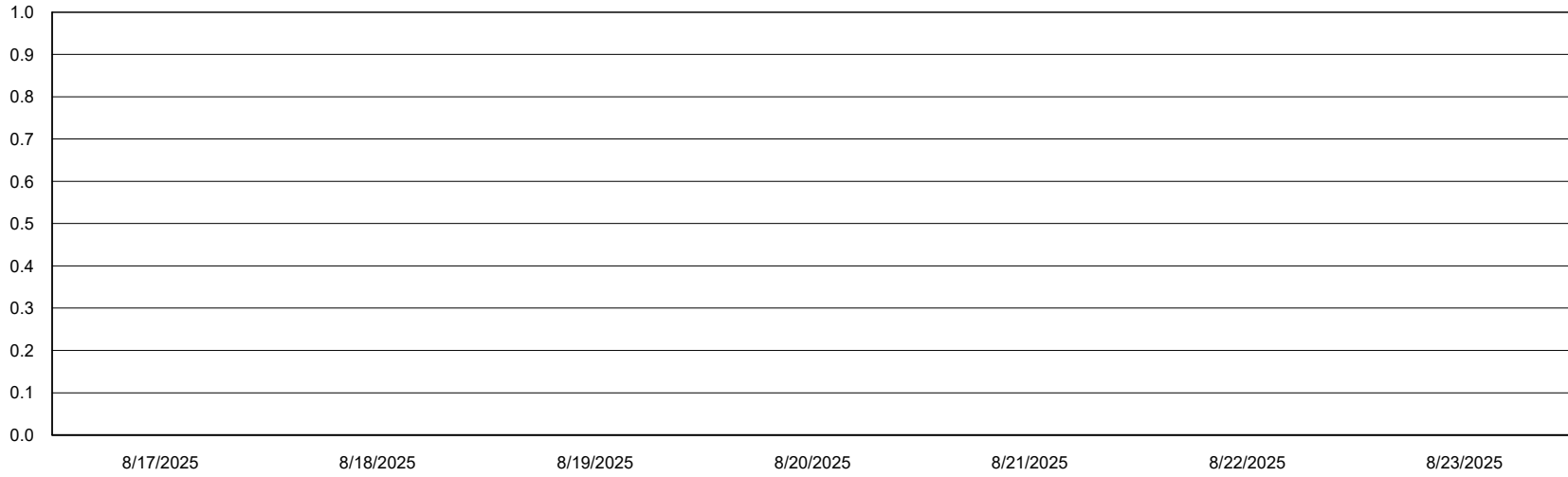


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP