

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/16/2025	18	44	36	80	100	20	39	1	1	99
8/15/2025	18	44	36	80	100	20	39	1	1	99
8/14/2025	18	44	36	80	100	20	39	1	1	99
8/13/2025	18	44	36	80	100	20	39	1	1	99
8/12/2025	18	44	36	78	100	22	39	1	1	99
8/11/2025	18	44	36	74	100	26	39	1	1	99
8/10/2025	18	44	36	74	100	26	39	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/16/2025	13	39	34	92	100	8	38	1	1	99
8/15/2025	12	39	34	92	100	8	38	1	1	99
8/14/2025	12	39	34	92	100	8	38	1	1	99
8/13/2025	13	39	34	92	100	8	38	1	1	99
8/12/2025	13	39	34	92	100	8	38	1	1	99
8/11/2025	13	39	34	92	100	8	38	1	1	99
8/10/2025	13	39	34	92	100	8	38	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/16/2025	19	44	36	38	1	1	23	100	77	43
8/15/2025	19	44	36	38	1	1	23	100	77	43
8/14/2025	19	44	36	38	1	1	23	100	77	43
8/13/2025	19	44	36	38	1	1	23	100	77	43
8/12/2025	19	44	36	38	1	1	23	100	77	43
8/11/2025	19	44	36	38	1	1	23	100	77	43
8/10/2025	19	44	36	38	1	1	23	100	77	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/16/2025	19	44	36	38	1	1	60	100	40	19
8/15/2025	19	44	36	38	1	1	60	100	40	20
8/14/2025	19	44	36	38	1	1	60	100	40	19
8/13/2025	19	44	36	38	1	1	60	100	40	19
8/12/2025	19	44	36	38	1	1	60	100	40	19
8/11/2025	19	44	36	38	1	1	60	100	40	19
8/10/2025	19	44	36	38	1	1	60	100	40	19

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/16/2025	18	44	36	38	1	1	70	100	30	40
8/15/2025	18	44	36	38	1	1	70	100	30	40
8/14/2025	18	44	36	38	1	1	70	100	30	39
8/13/2025	18	44	36	38	1	1	70	100	30	39
8/12/2025	19	44	36	38	1	1	70	100	30	39
8/11/2025	19	44	36	38	1	1	70	100	30	39
8/10/2025	19	44	36	38	1	1	70	100	30	39

Harddisk Usage SHL-RPROXY-ASH

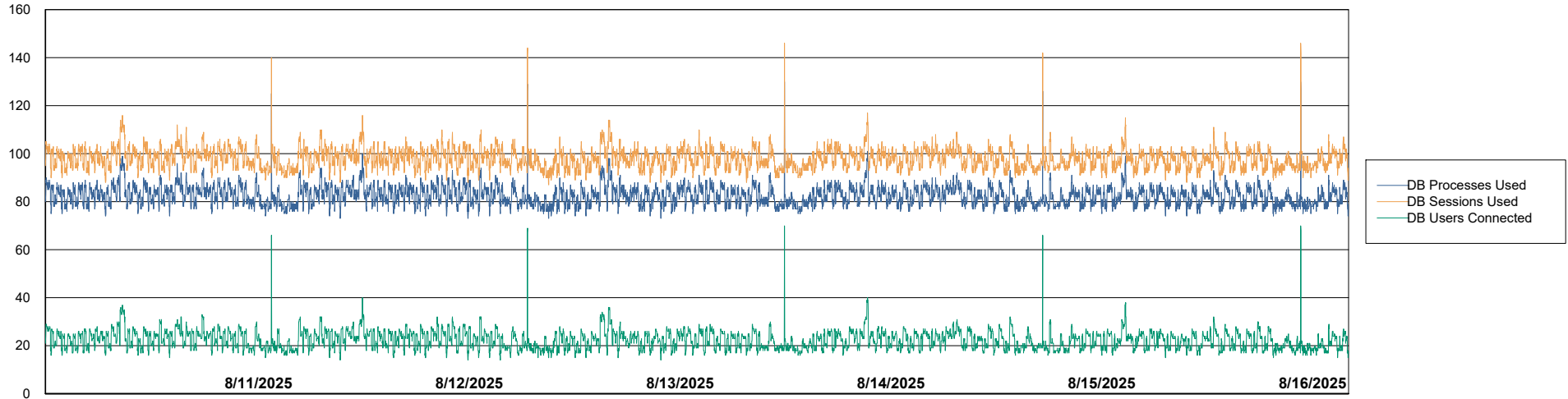
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
8/16/2025	46	39	21	38	1	1	99	10	0
8/15/2025	46	39	21	38	1	1	99	10	0
8/14/2025	46	39	21	38	1	1	99	10	0
8/13/2025	46	39	21	38	1	1	99	10	0
8/12/2025	46	39	21	38	1	1	99	10	0
8/11/2025	46	39	21	38	1	1	99	10	0
8/10/2025	46	39	21	38	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

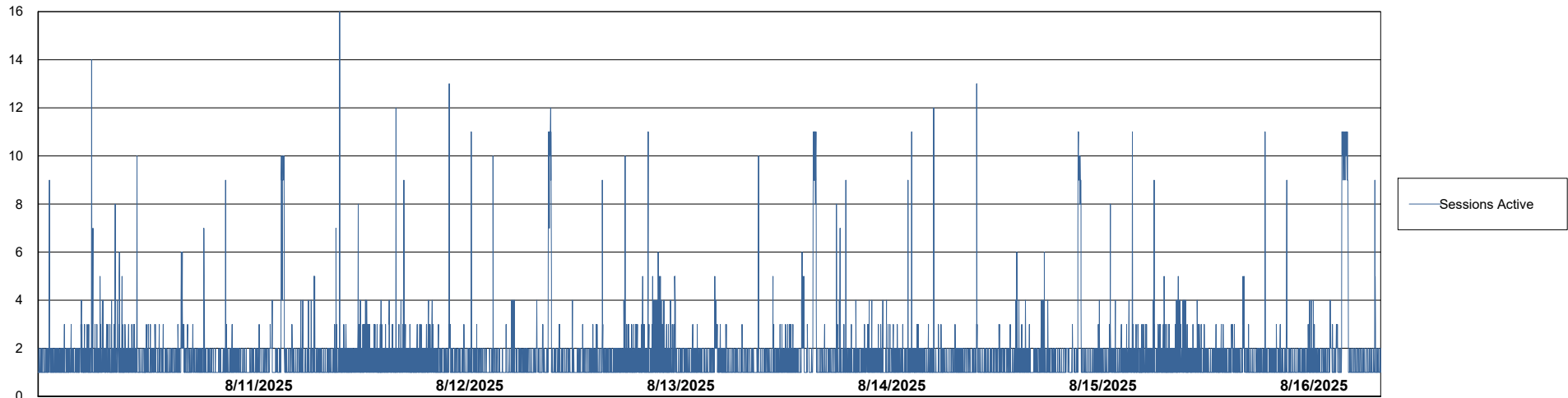
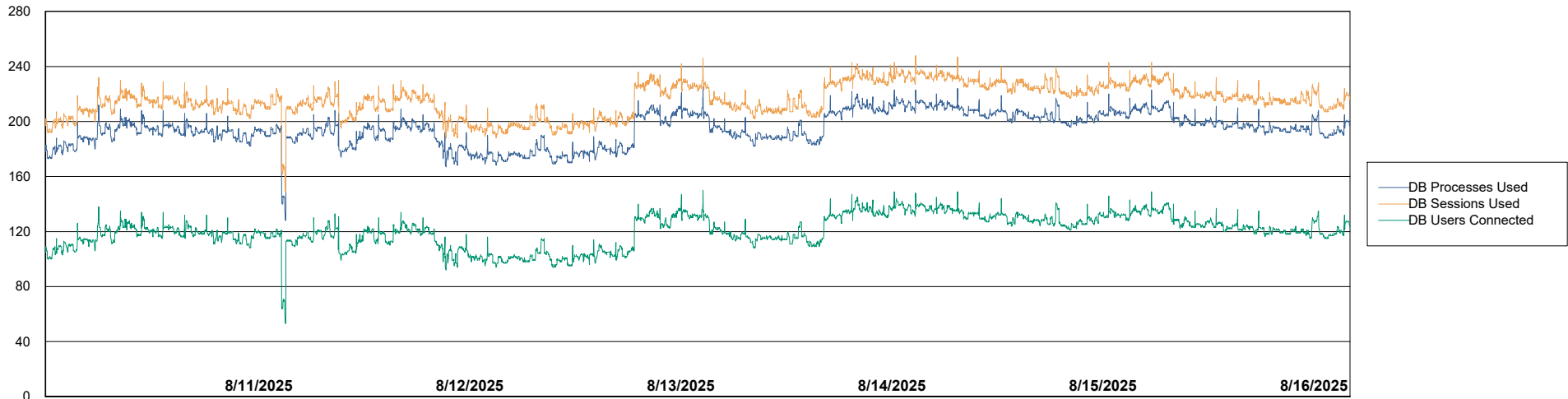


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Database Performance SHL-DBS1-ASH_PROD_ABS1



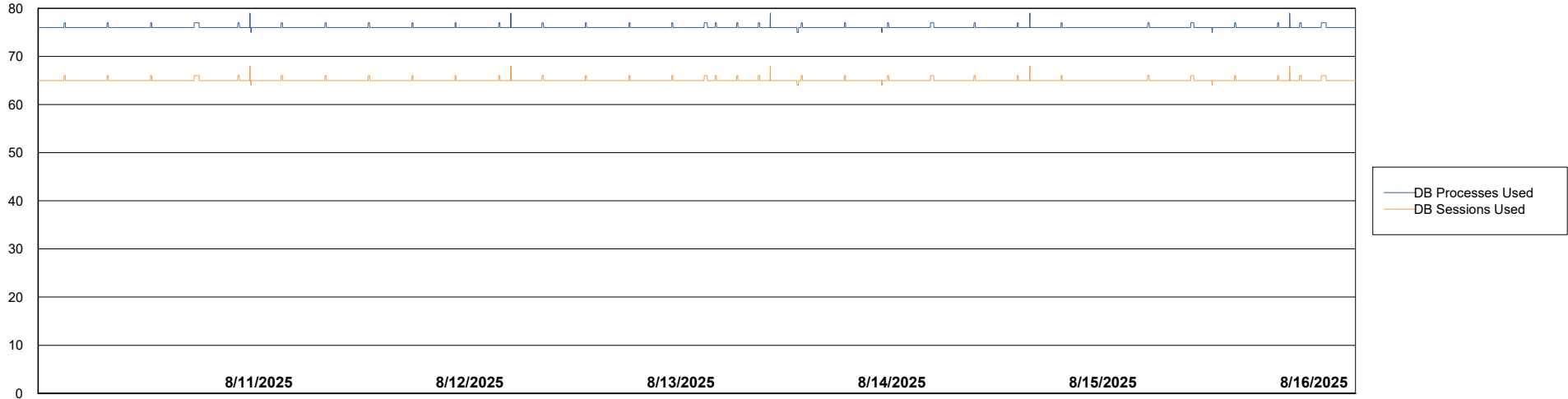
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0



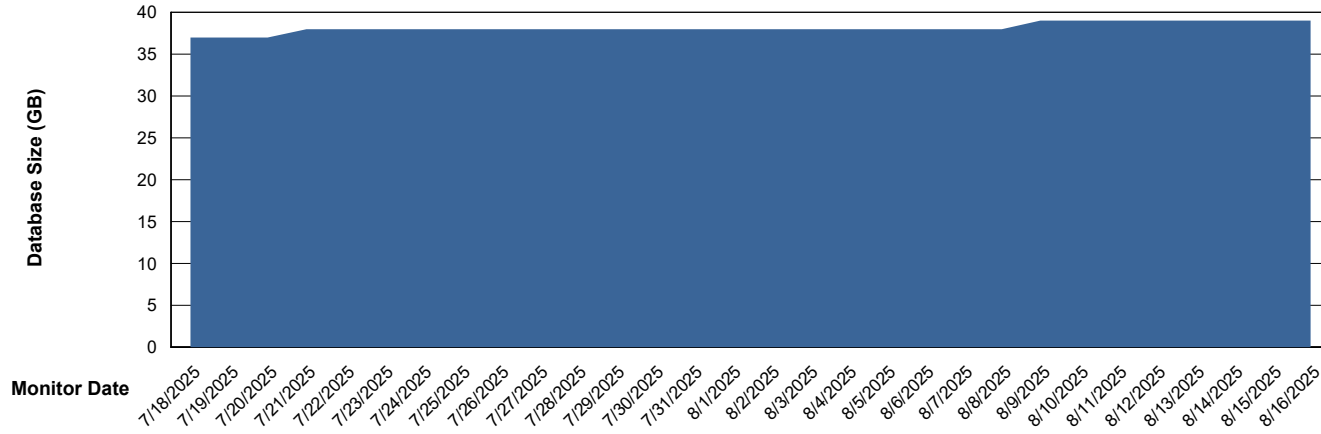
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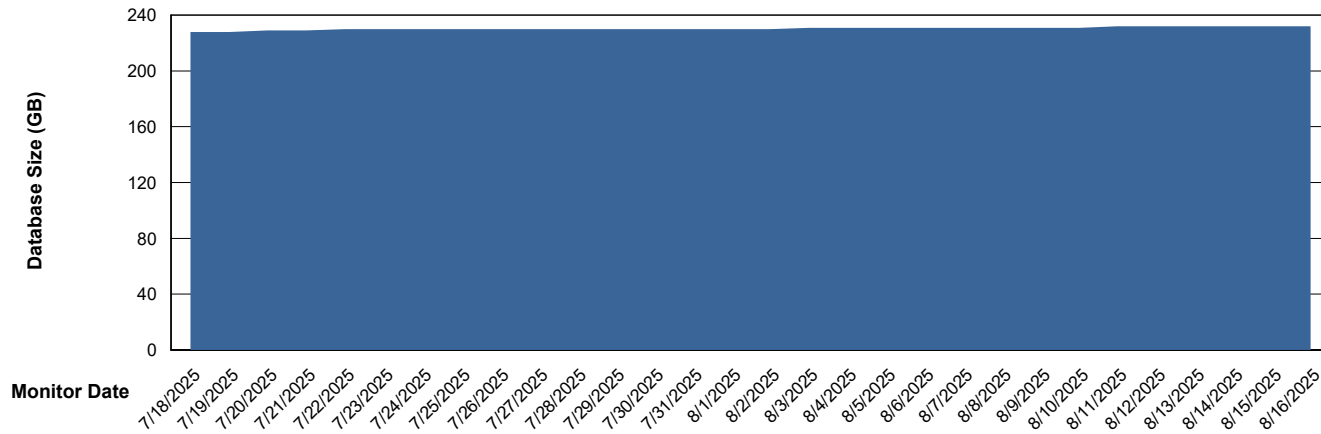
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/16/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/15/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/14/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/13/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/12/2025	ABSDATA	30	17	43
	INDX	35	17	51
8/11/2025	ABSDATA	30	17	44
	INDX	35	17	52
8/10/2025	ABSDATA	30	17	44
	INDX	35	17	52

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/16/2025	ABSDATA	120	98	19
	INDX	126	104	17
8/15/2025	ABSDATA	120	98	19
	INDX	126	104	17
8/14/2025	ABSDATA	120	98	19
	INDX	126	104	17
8/13/2025	ABSDATA	120	98	19
	INDX	126	104	17
8/12/2025	ABSDATA	120	98	19
	INDX	126	104	17
8/11/2025	ABSDATA	120	98	19
	INDX	126	104	18
8/10/2025	ABSDATA	120	97	19
	INDX	126	104	18

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Mon, 11-08-2025	None
Tue, 12-08-2025	None
Wed, 13-08-2025	None
Sun, 10-08-2025	None
Thu, 14-08-2025	None
Fri, 15-08-2025	None
Sat, 16-08-2025	None

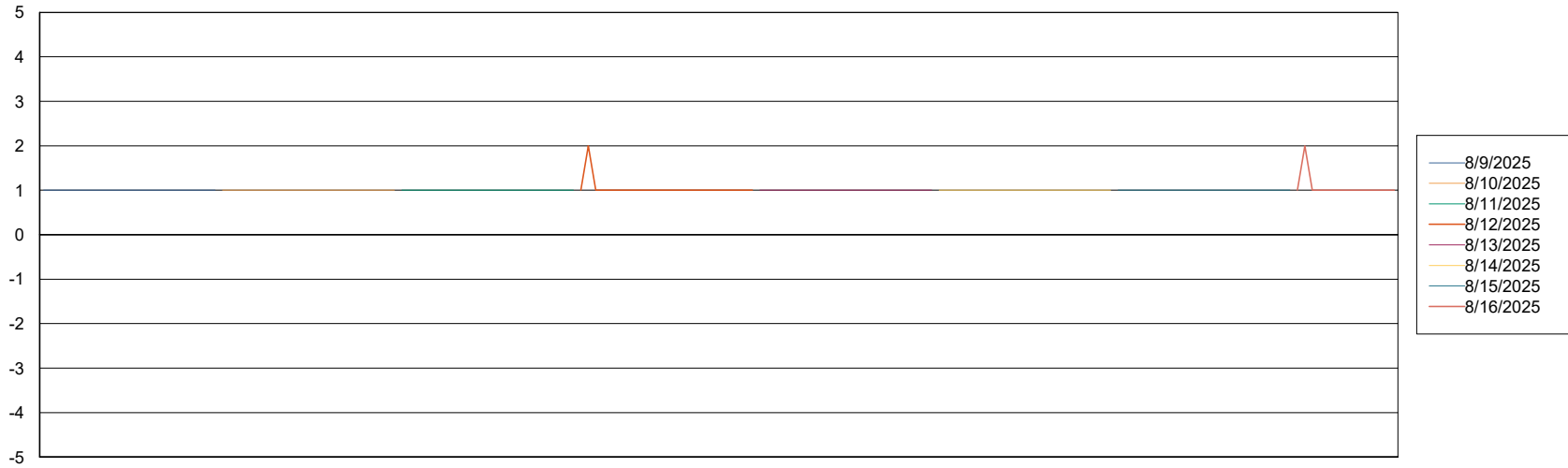
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



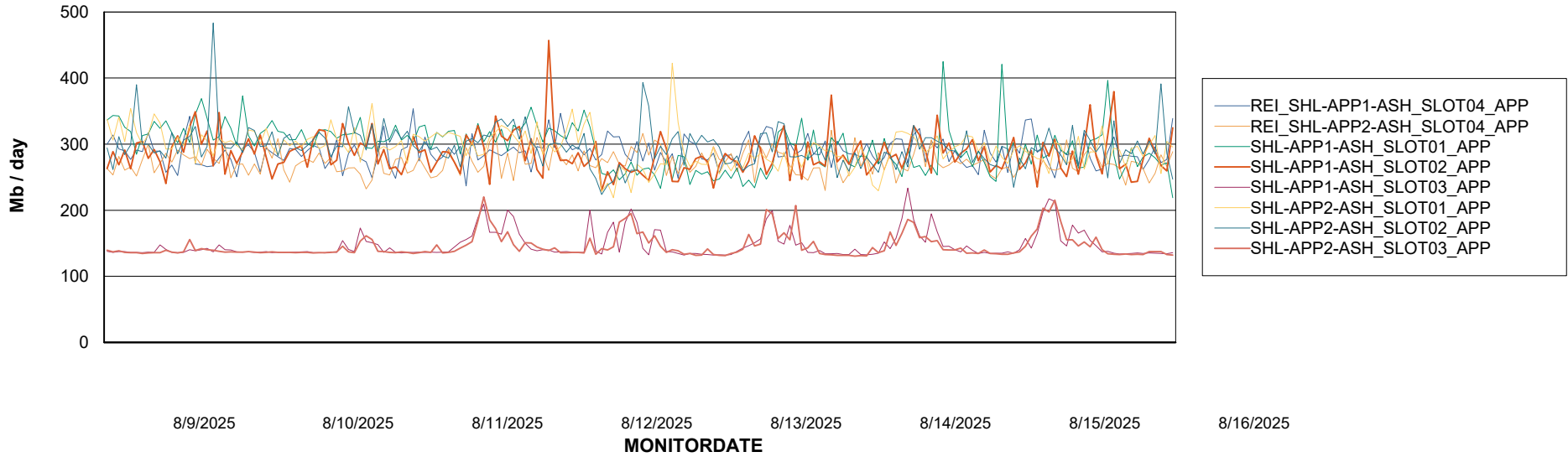
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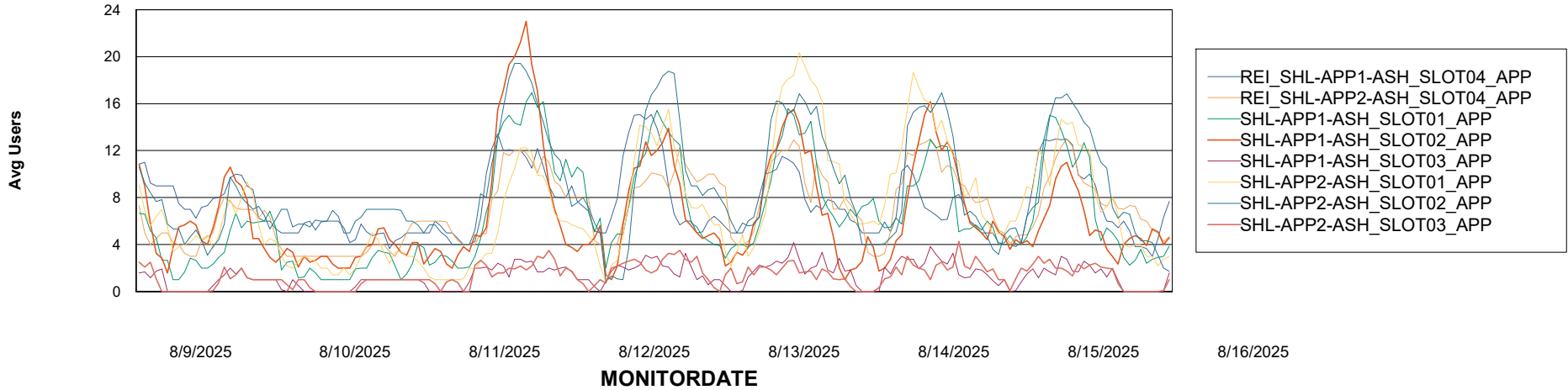


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



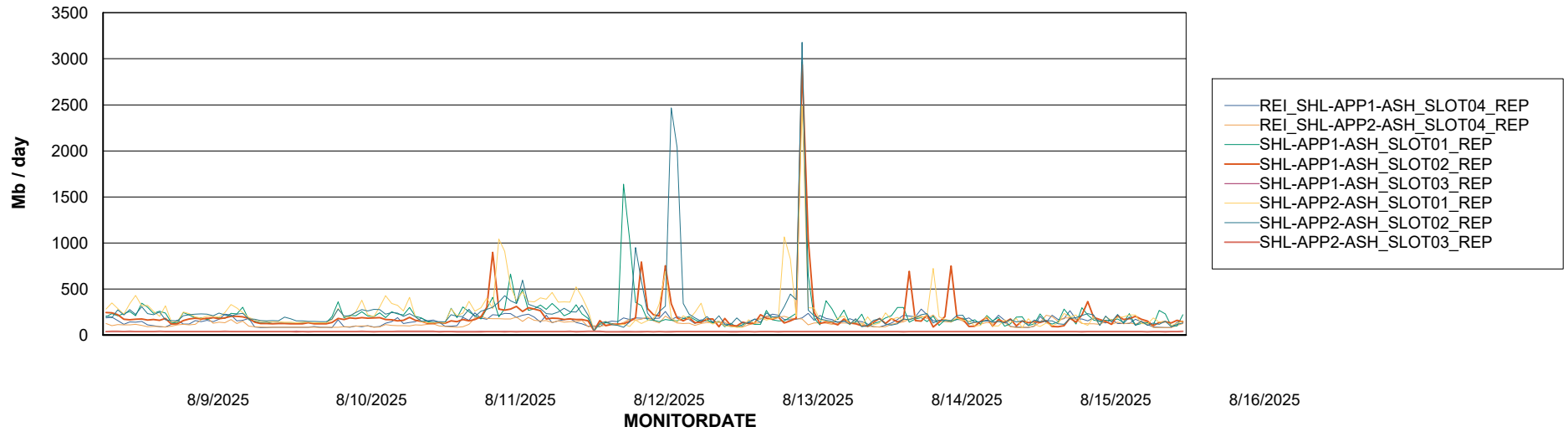
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



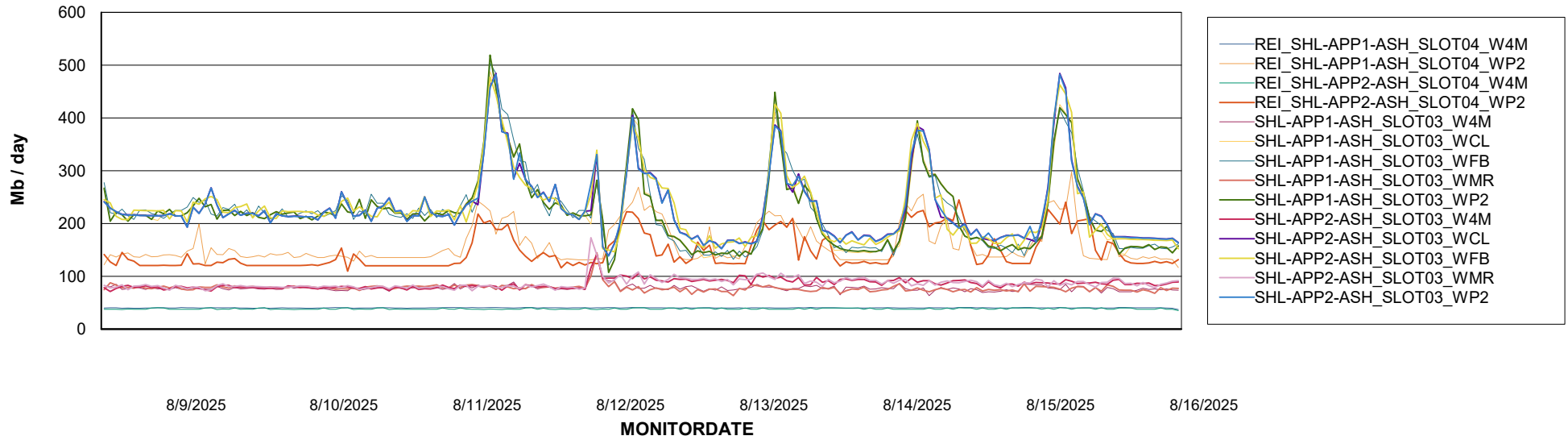
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Disaster per ABS component

