

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/16/2025	53	199	94	31	500	345	77	200	46
8/15/2025	53	199	94	31	500	345	79	200	43
8/14/2025	53	199	94	31	500	345	79	200	43
8/13/2025	53	199	94	31	500	345	79	200	42
8/12/2025	53	199	94	31	500	345	79	200	42
8/11/2025	53	199	93	31	500	344	79	200	42
8/10/2025	54	199	93	31	500	344	79	200	42

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
8/16/2025	29	100	71	28	1,100	787	75	400	100
8/15/2025	29	100	71	29	1,100	782	75	400	101
8/14/2025	29	100	71	29	1,100	782	74	400	103
8/13/2025	29	100	71	29	1,100	782	74	400	104
8/12/2025	29	100	71	29	1,100	782	74	400	102
8/11/2025	29	100	71	29	1,100	781	76	400	96
8/10/2025	29	100	71	29	1,100	781	76	400	96

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
8/16/2025	67	279	93	24	838	639	89	559	60
8/15/2025	67	279	93	24	838	639	89	559	61
8/14/2025	67	279	93	24	838	639	89	559	63
8/13/2025	67	279	93	24	838	639	88	559	64
8/12/2025	67	279	93	24	838	639	89	559	62
8/11/2025	67	279	93	24	838	639	90	559	56
8/10/2025	67	279	93	24	838	639	90	559	56

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/16/2025	44	100	55
8/15/2025	44	100	55
8/14/2025	44	100	56
8/13/2025	44	100	55
8/12/2025	45	100	55
8/11/2025	45	100	55
8/10/2025	45	100	55

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/16/2025	60	100	40
8/15/2025	60	100	40
8/14/2025	60	100	40
8/13/2025	60	100	40
8/12/2025	60	100	40
8/11/2025	60	100	40
8/10/2025	60	100	40

Harddisk Usage NOA_PRD_NovoLink

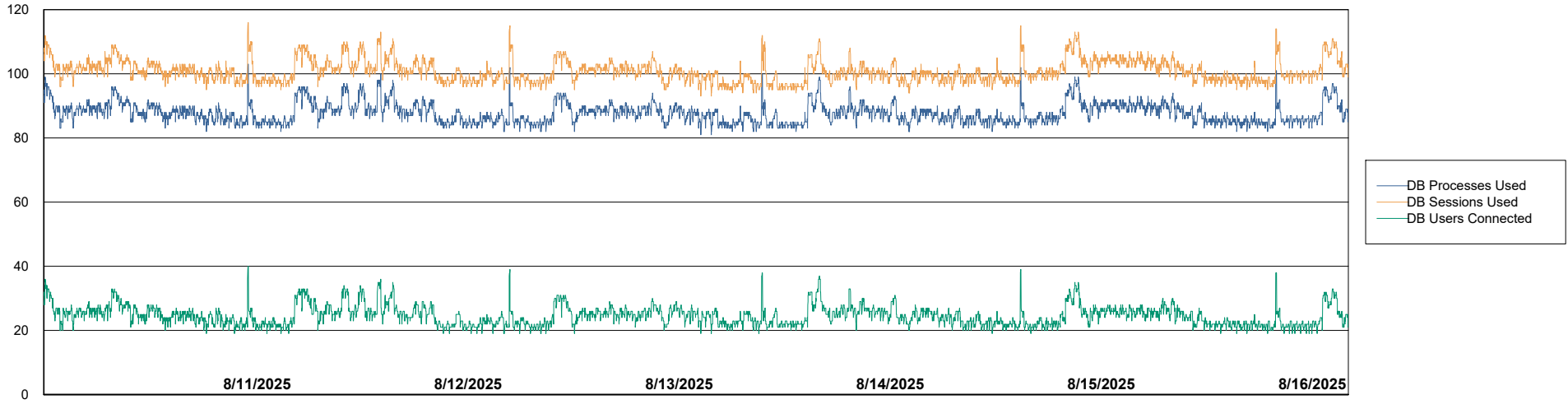
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/16/2025	63	100	36
8/15/2025	64	100	36
8/14/2025	63	100	36
8/13/2025	63	100	37
8/12/2025	63	100	36
8/11/2025	64	100	36
8/10/2025	64	100	36

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Database Performance NOA_PRD_NHSBI_ABS1

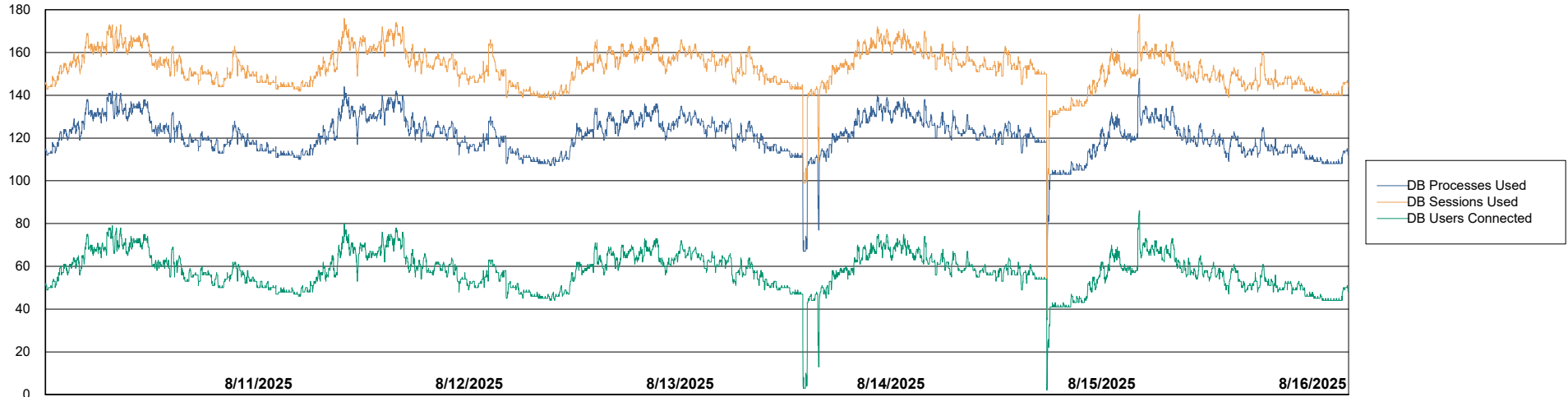


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Database Performance NOA_PRD_NovoABS01_ABS1



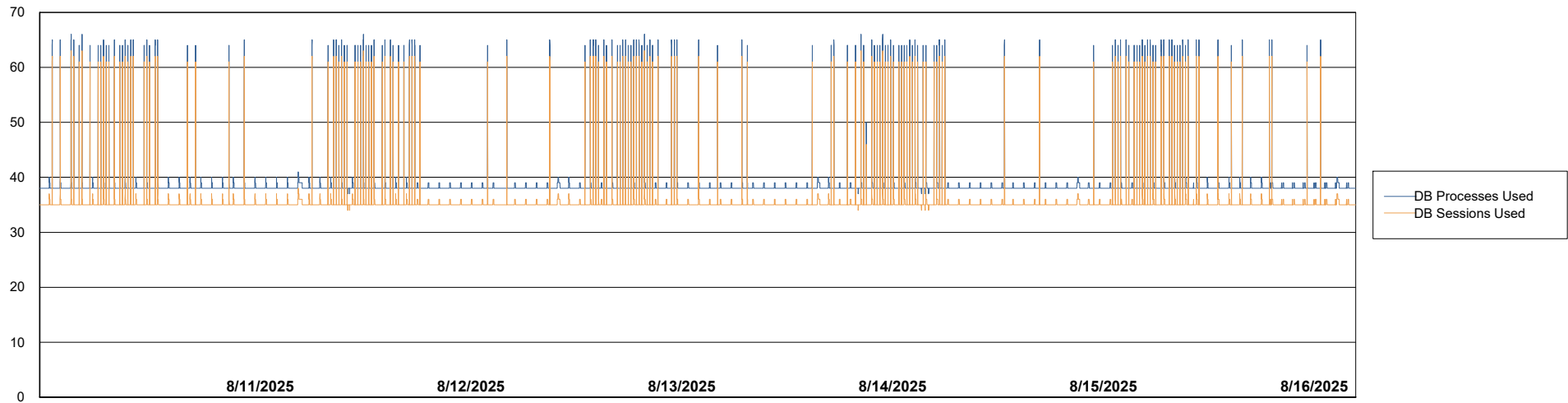
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



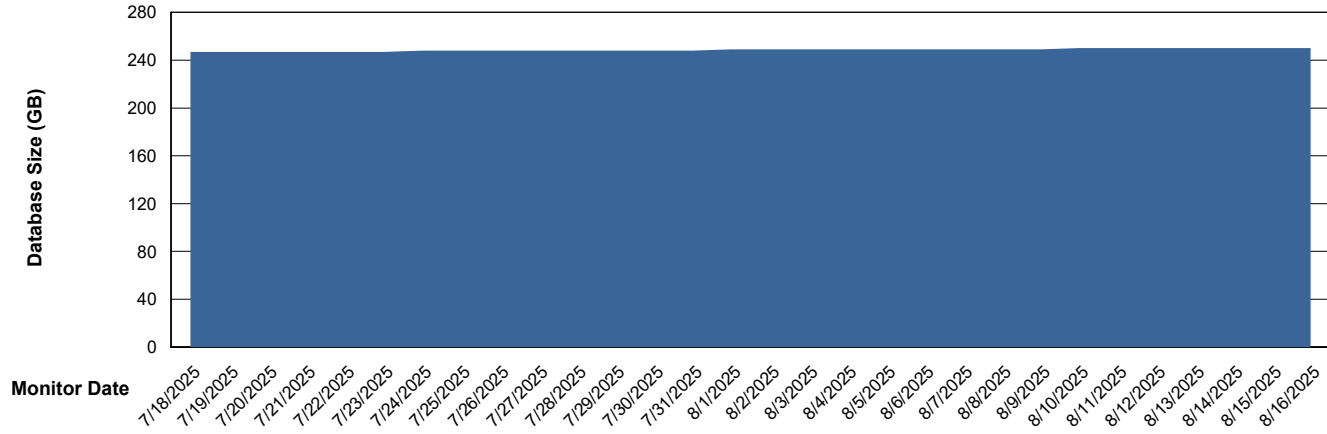
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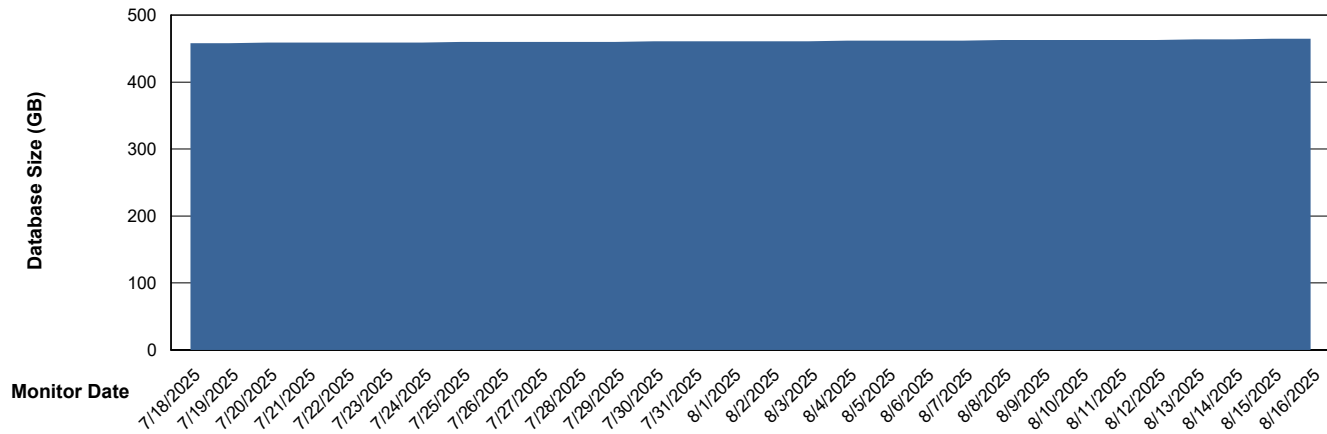
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/16/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/15/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/14/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/13/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/12/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/11/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/10/2025	ABSDATA	158	126	20
	INDX	148	117	21

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/16/2025	ABSDATA	195	162	17
	INDX	345	290	16
8/15/2025	ABSDATA	195	162	17
	INDX	345	289	16
8/14/2025	ABSDATA	195	162	17
	INDX	345	289	16
8/13/2025	ABSDATA	195	162	17
	INDX	345	289	16
8/12/2025	ABSDATA	195	161	17
	INDX	345	289	16
8/11/2025	ABSDATA	195	161	17
	INDX	345	288	16
8/10/2025	ABSDATA	195	161	17
	INDX	345	288	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Wed, 13-08-2025	None
Thu, 14-08-2025	None
Sat, 16-08-2025	None
Mon, 11-08-2025	None
Fri, 15-08-2025	None
Sun, 10-08-2025	None
Tue, 12-08-2025	None

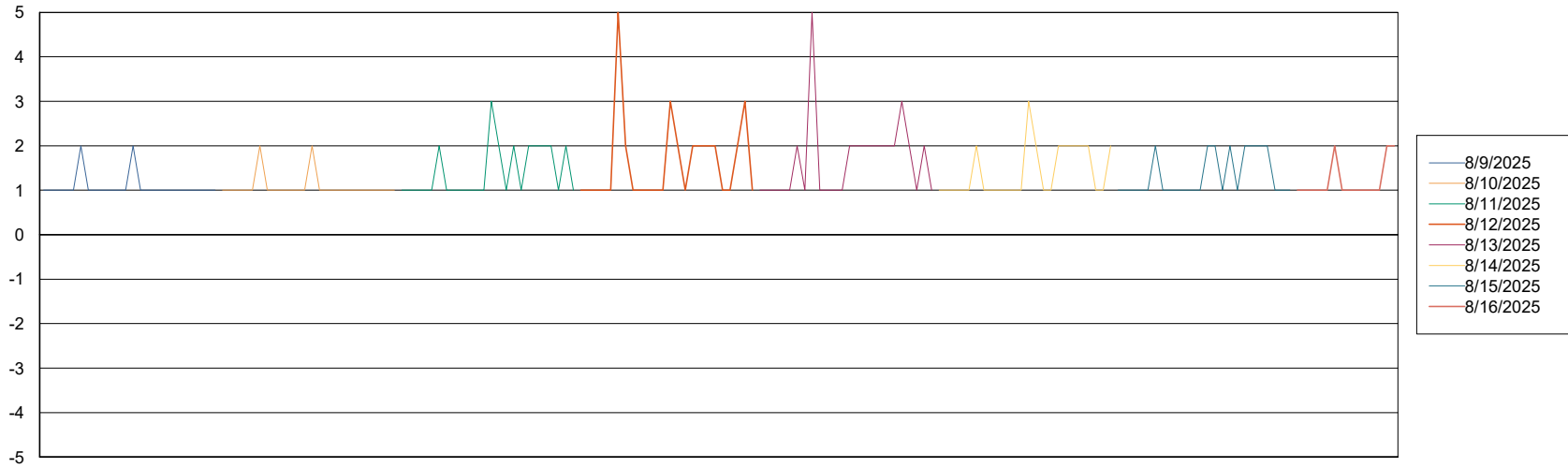
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



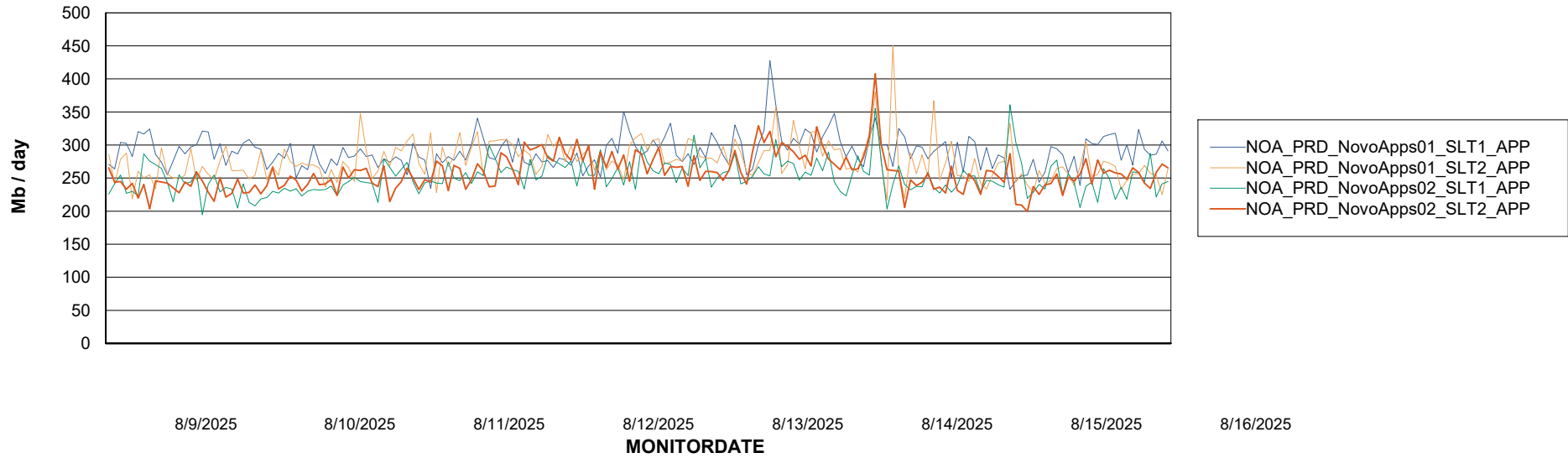
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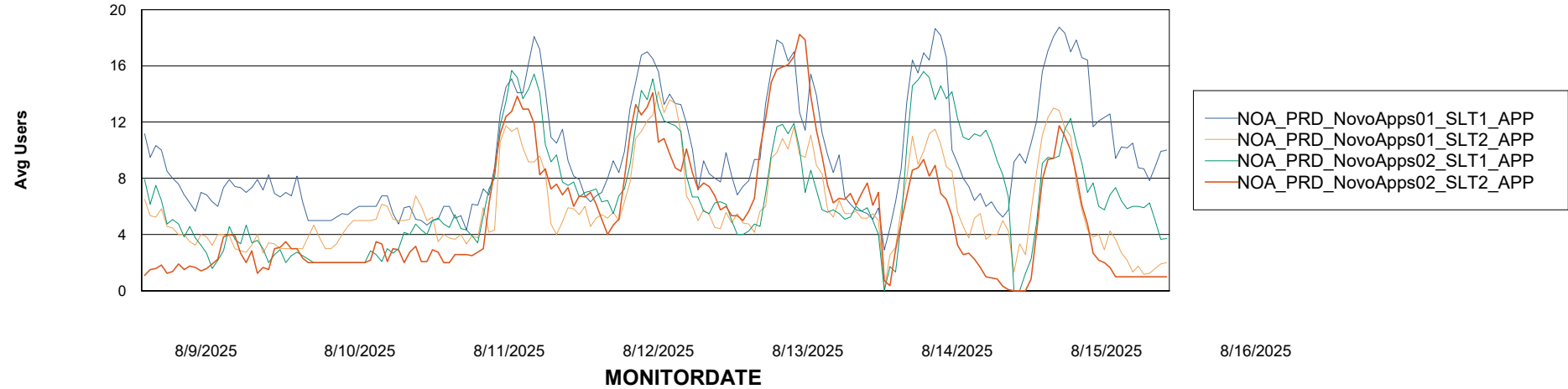


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



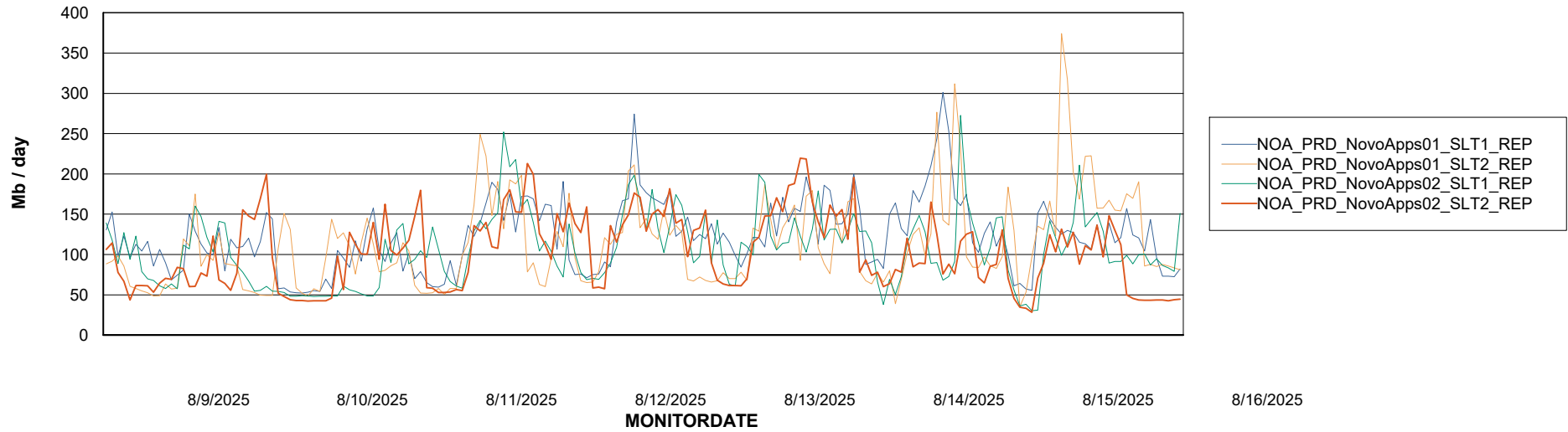
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



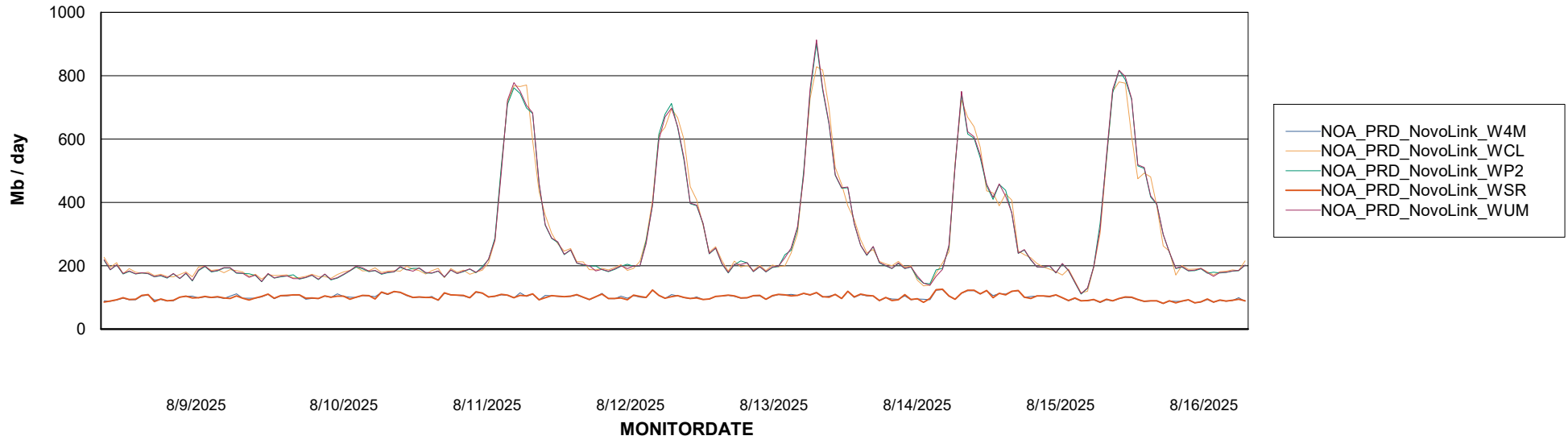
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

