

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/9/2025	18	44	36	74	100	26	39	1	1	99
8/8/2025	18	44	36	74	100	26	39	1	1	99
8/7/2025	18	44	36	75	100	25	39	1	1	99
8/6/2025	18	44	36	75	100	25	39	1	1	99
8/5/2025	18	44	36	75	100	25	39	1	1	99
8/4/2025	18	44	36	75	100	25	39	1	1	99
8/3/2025	18	44	36	76	100	24	39	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/9/2025	13	39	34	92	100	8	38	1	1	99
8/8/2025	13	39	34	92	100	8	38	1	1	99
8/7/2025	13	39	34	92	100	8	38	1	1	99
8/6/2025	13	39	34	92	100	8	38	1	1	99
8/5/2025	13	39	34	92	100	8	38	1	1	99
8/4/2025	13	39	34	92	100	8	38	1	1	99
8/3/2025	13	39	34	92	100	8	38	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/9/2025	19	44	36	38	1	1	23	100	77	43
8/8/2025	19	44	36	38	1	1	23	100	77	43
8/7/2025	19	44	36	38	1	1	23	100	77	43
8/6/2025	19	44	36	38	1	1	23	100	77	43
8/5/2025	19	44	36	38	1	1	23	100	77	43
8/4/2025	19	44	36	38	1	1	23	100	77	43
8/3/2025	19	44	36	38	1	1	23	100	77	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/9/2025	19	44	36	38	1	1	60	100	40	19
8/8/2025	19	44	36	38	1	1	60	100	40	19
8/7/2025	19	44	36	38	1	1	60	100	40	19
8/6/2025	19	44	36	38	1	1	60	100	40	20
8/5/2025	19	44	36	38	1	1	59	100	41	19
8/4/2025	19	44	36	38	1	1	59	100	41	19
8/3/2025	19	44	36	38	1	1	59	100	41	19

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/9/2025	19	44	36	38	1	1	70	100	30	39
8/8/2025	19	44	36	38	1	1	70	100	30	39
8/7/2025	19	44	36	38	1	1	70	100	30	40
8/6/2025	19	44	36	38	1	1	70	100	30	40
8/5/2025	19	44	36	38	1	1	70	100	30	40
8/4/2025	19	44	36	38	1	1	70	100	30	40
8/3/2025	19	44	36	38	1	1	70	100	30	40

Harddisk Usage SHL-RPROXY-ASH

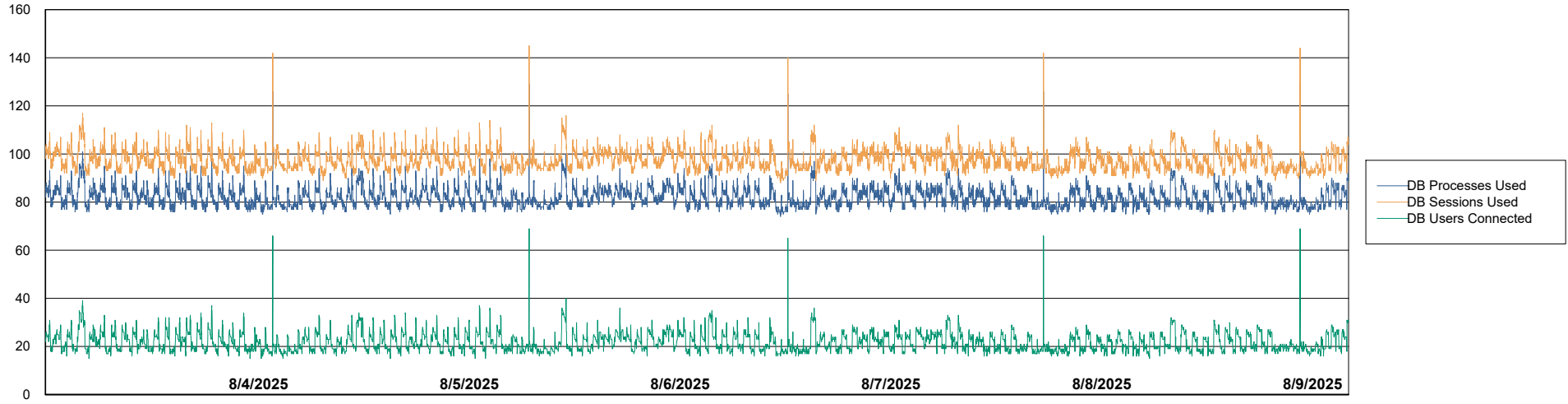
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
8/9/2025	46	39	21	38	1	1	99	10	0
8/8/2025	46	39	21	38	1	1	99	10	0
8/7/2025	46	39	21	38	1	1	99	10	0
8/6/2025	46	39	21	38	1	1	99	10	0
8/5/2025	46	39	21	38	1	1	99	10	0
8/4/2025	46	39	21	38	1	1	99	10	0
8/3/2025	46	39	21	38	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

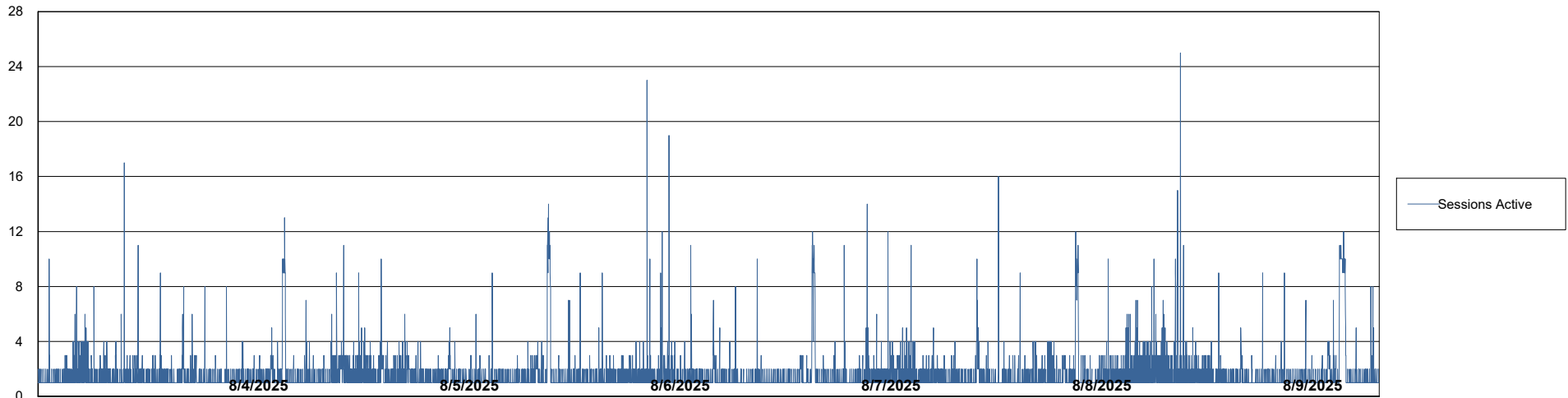
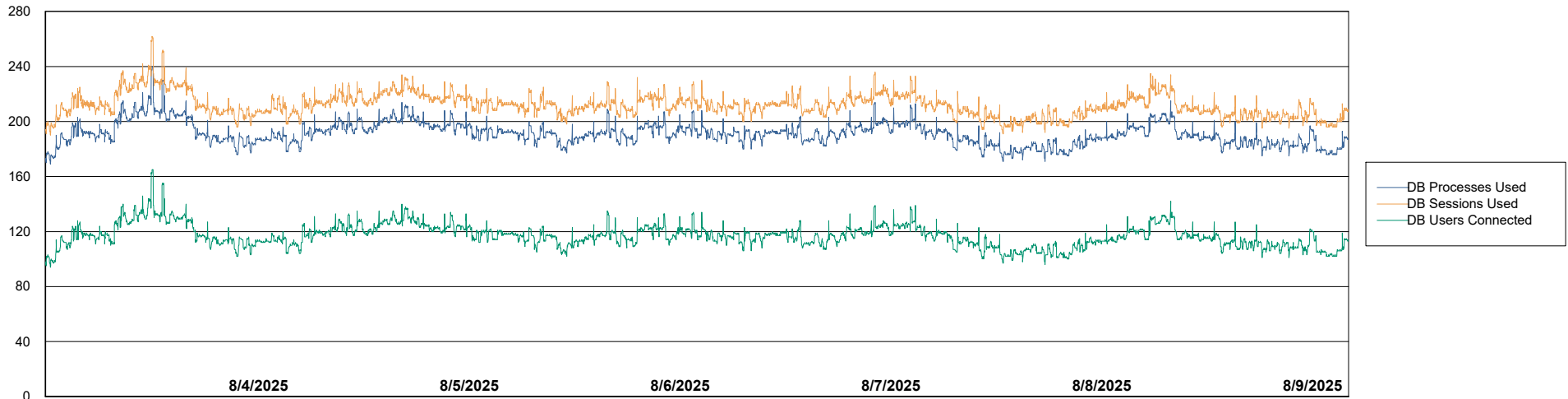


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Database Performance SHL-DBS1-ASH_PROD_ABS1



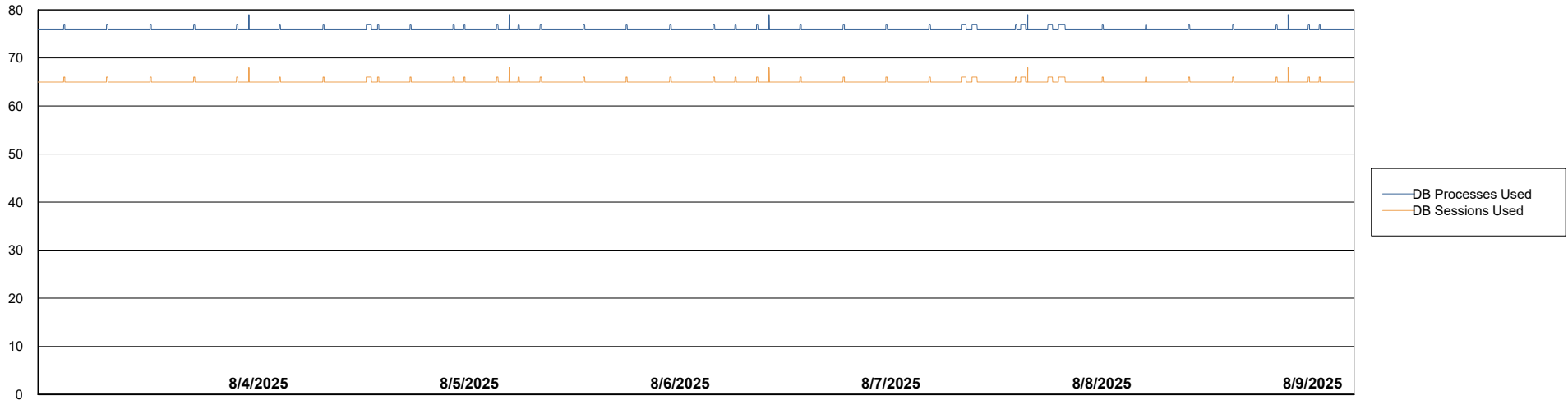
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Customer SHL OCI ASH Production
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000



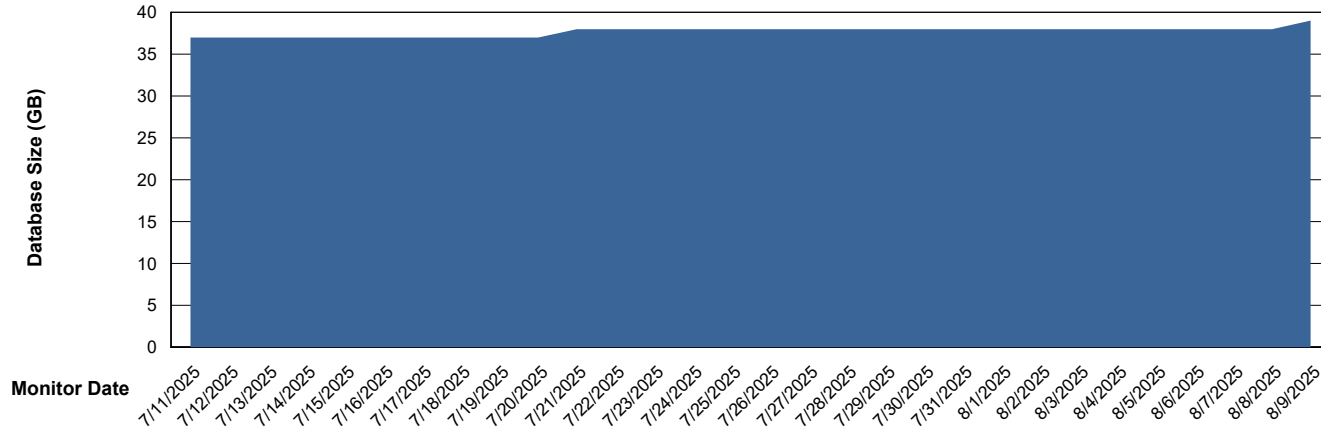
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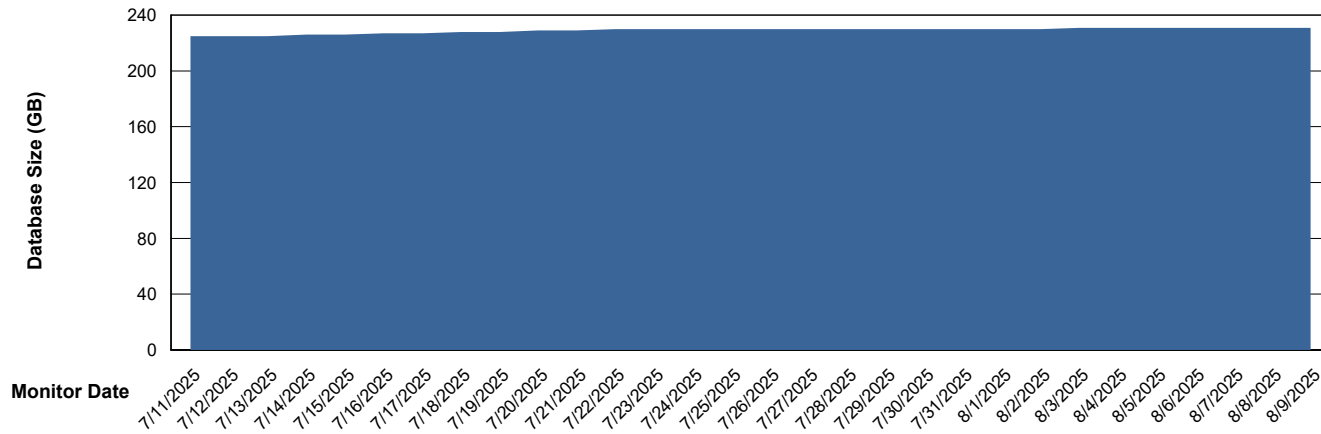
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/9/2025	ABSDATA	30	17	44
	INDX	35	17	52
8/8/2025	ABSDATA	30	17	44
	INDX	35	17	52
8/7/2025	ABSDATA	30	17	44
	INDX	35	17	52
8/6/2025	ABSDATA	30	17	44
	INDX	35	17	52
8/5/2025	ABSDATA	30	17	44
	INDX	35	17	52
8/4/2025	ABSDATA	30	17	44
	INDX	35	17	52
8/3/2025	ABSDATA	30	17	44
	INDX	35	17	52

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/9/2025	ABSDATA	120	97	19
	INDX	126	104	18
8/8/2025	ABSDATA	120	97	19
	INDX	126	104	18
8/7/2025	ABSDATA	120	97	19
	INDX	126	104	18
8/6/2025	ABSDATA	120	97	19
	INDX	126	104	18
8/5/2025	ABSDATA	120	97	19
	INDX	126	103	18
8/4/2025	ABSDATA	120	97	19
	INDX	126	103	18
8/3/2025	ABSDATA	120	97	19
	INDX	126	103	18

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Wed, 6-08-2025	None
Thu, 7-08-2025	None
Sat, 9-08-2025	None
Sun, 3-08-2025	None
Tue, 5-08-2025	None
Mon, 4-08-2025	None
Fri, 8-08-2025	None

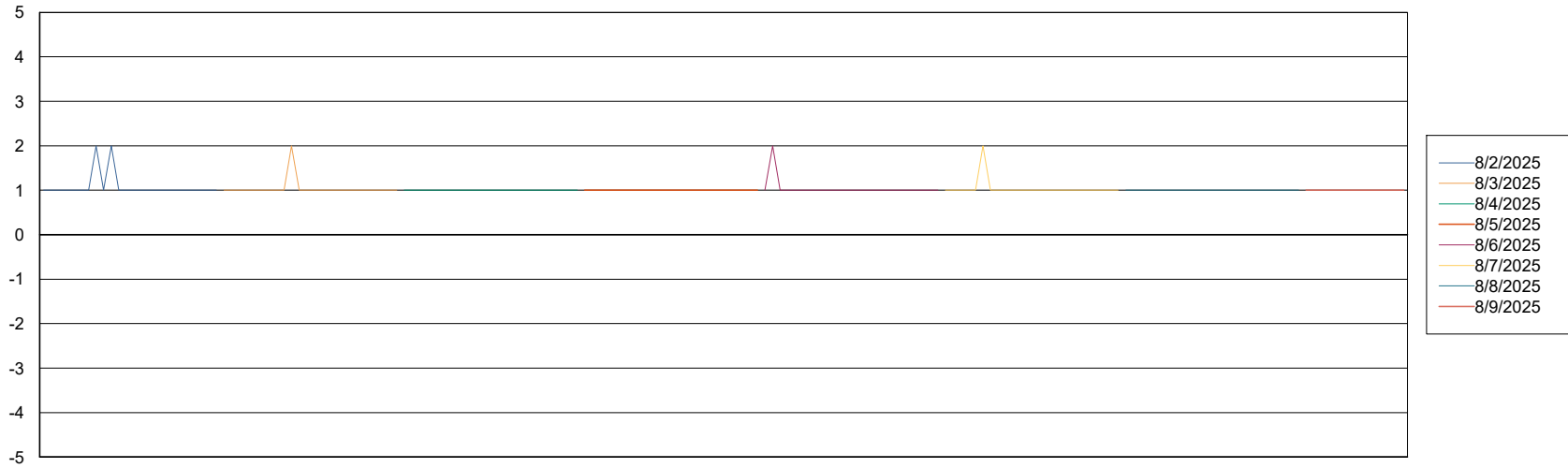
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



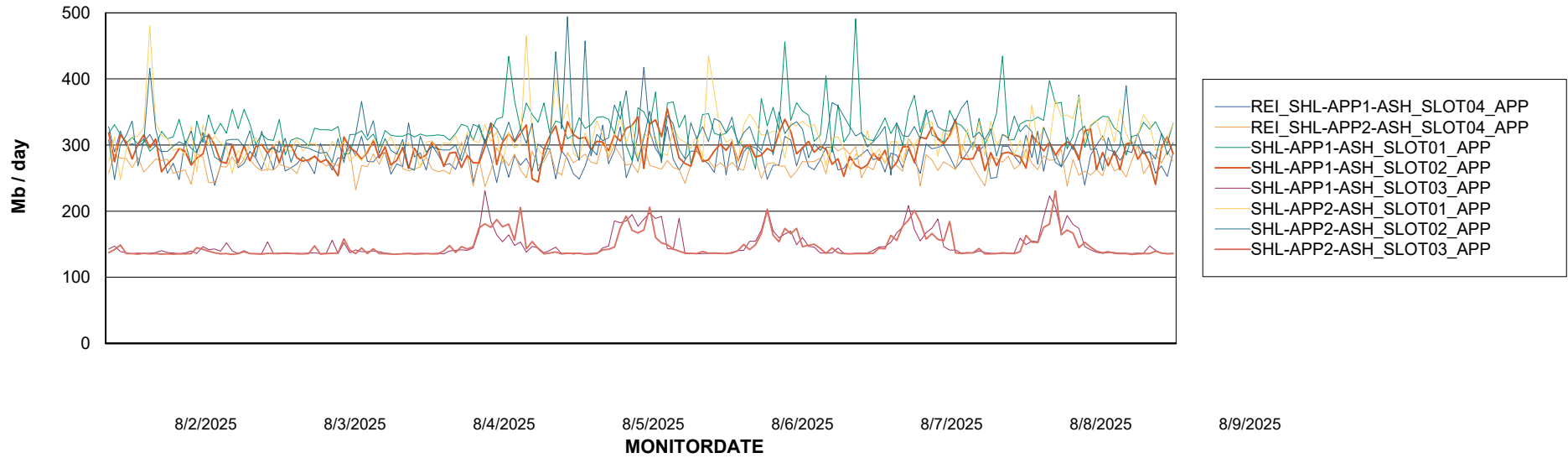
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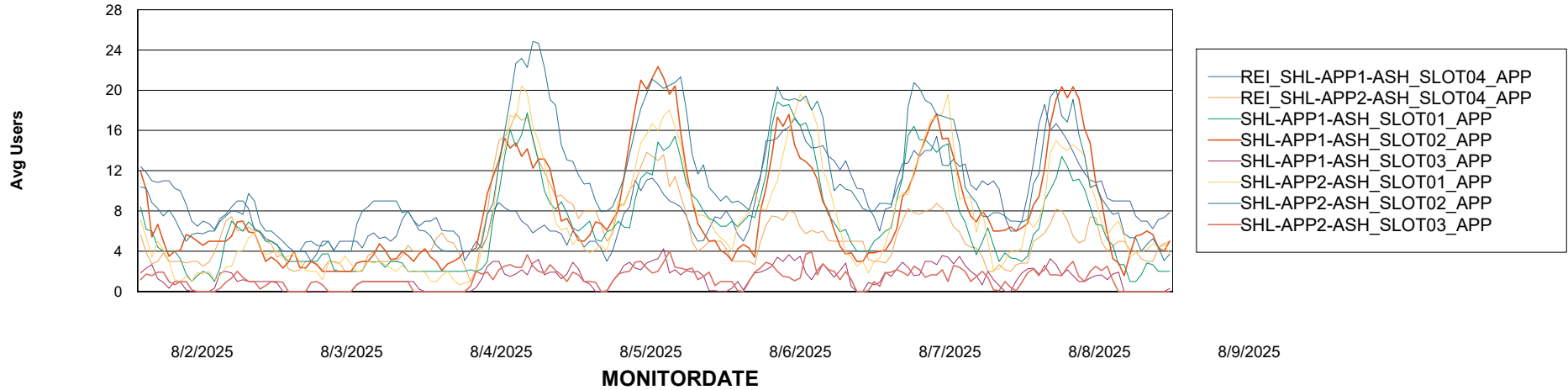


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



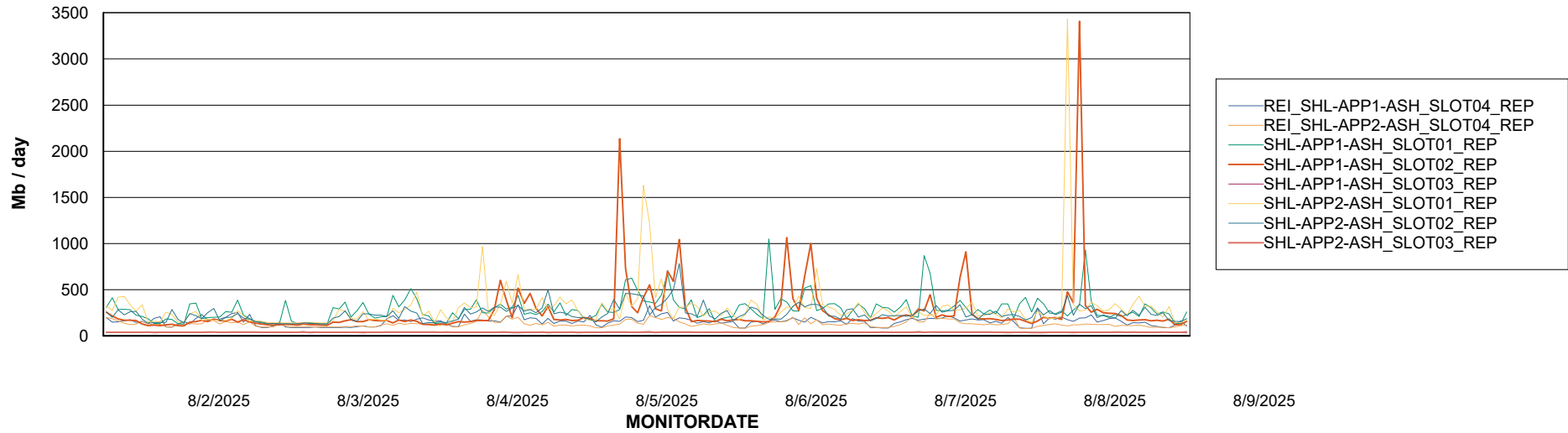
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



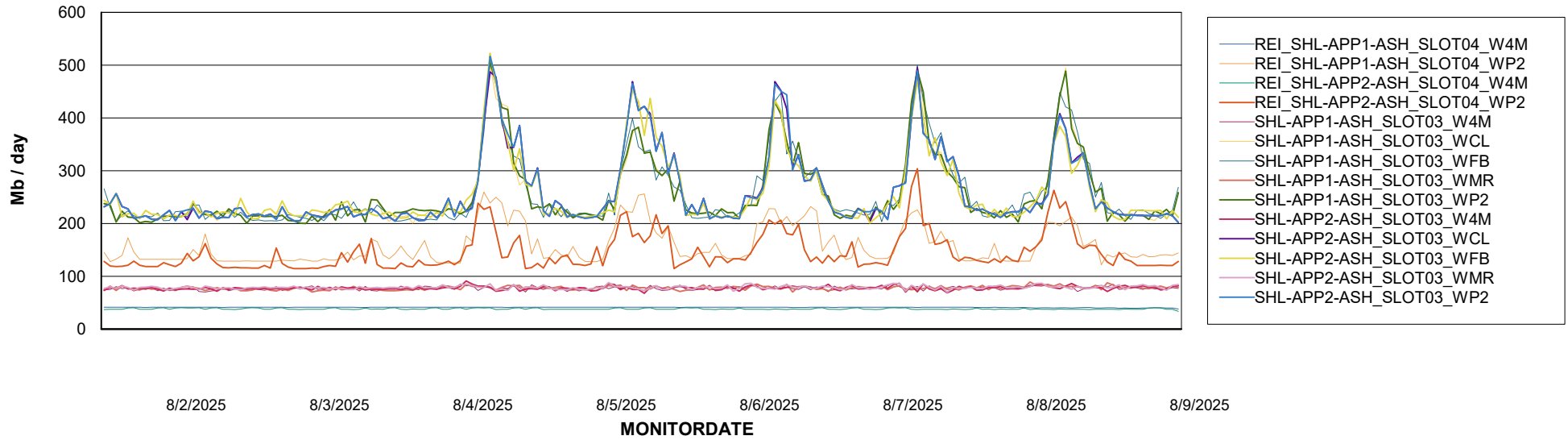
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

